

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/16/2024	36	149	96	31	850	587
3/15/2024	35	149	97	31	850	583
3/14/2024	35	149	97	31	850	583
3/13/2024	35	149	97	31	850	583
3/12/2024	35	149	97	31	850	583
3/11/2024	35	149	97	32	850	580
3/10/2024	36	149	96	32	850	580

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/16/2024	56	89	40
3/15/2024	56	89	40
3/14/2024	56	89	40
3/13/2024	56	89	39
3/12/2024	57	89	39
3/11/2024	57	89	39
3/10/2024	57	89	38

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Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/16/2024	65	79	28
3/15/2024	65	79	28
3/14/2024	63	79	29
3/13/2024	63	79	29
3/12/2024	65	79	28
3/11/2024	65	79	28
3/10/2024	65	79	28

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/16/2024	55	79	36
3/15/2024	53	79	37
3/14/2024	54	79	36
3/13/2024	55	79	36
3/12/2024	55	79	35
3/11/2024	55	79	35
3/10/2024	56	79	35

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Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/16/2024	38	149	92
3/15/2024	38	149	92
3/14/2024	38	149	92
3/13/2024	38	149	92
3/12/2024	38	149	92
3/11/2024	38	149	92
3/10/2024	38	149	92

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/16/2024	46	149	81	26	1,536	1,132
3/15/2024	46	149	81	26	1,536	1,137
3/14/2024	46	149	81	26	1,536	1,137
3/13/2024	46	149	81	26	1,536	1,139
3/12/2024	46	149	81	26	1,536	1,141
3/11/2024	46	149	81	26	1,536	1,136
3/10/2024	46	149	80	27	1,536	1,123

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/16/2024	66	199	68	16	1,536	1,292
3/15/2024	66	199	68	18	1,536	1,255
3/14/2024	66	199	68	19	1,536	1,249
3/13/2024	66	199	68	19	1,536	1,242
3/12/2024	66	199	68	18	1,536	1,255
3/11/2024	66	199	68	19	1,536	1,245
3/10/2024	66	199	68	19	1,536	1,248

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/16/2024	48	79	42
3/15/2024	48	79	42
3/14/2024	48	79	42
3/13/2024	48	79	41
3/12/2024	49	79	40
3/11/2024	49	79	40
3/10/2024	49	79	40

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Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/16/2024	58	79	34
3/15/2024	57	79	34
3/14/2024	58	79	33
3/13/2024	59	79	33
3/12/2024	60	79	32
3/11/2024	60	79	32
3/10/2024	60	79	32

Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/16/2024	32	149	101
3/15/2024	32	149	101
3/14/2024	32	149	101
3/13/2024	33	149	101
3/12/2024	33	149	101
3/11/2024	33	149	101
3/10/2024	33	149	101

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

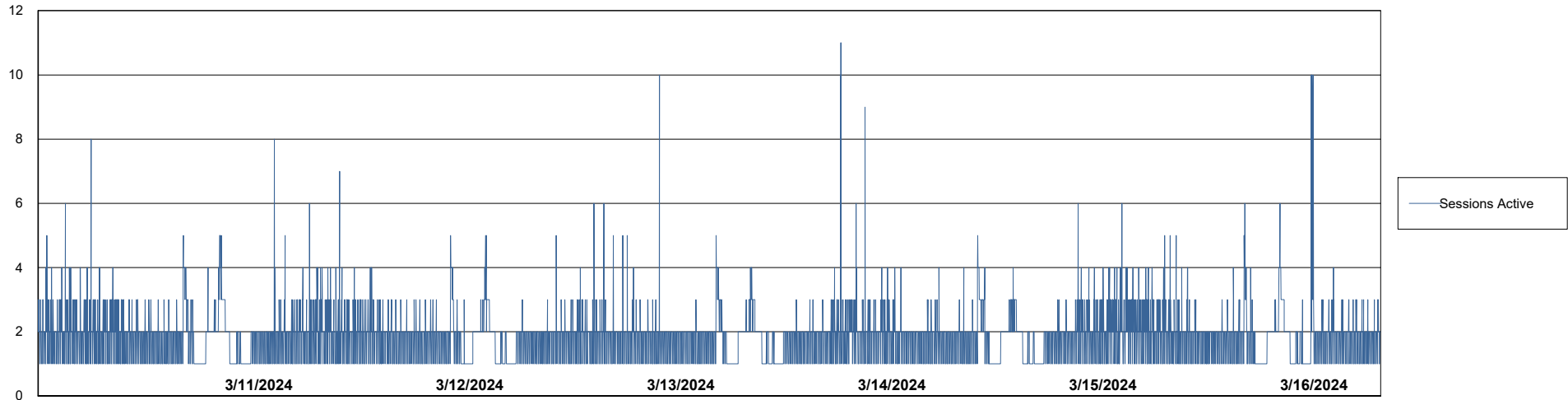
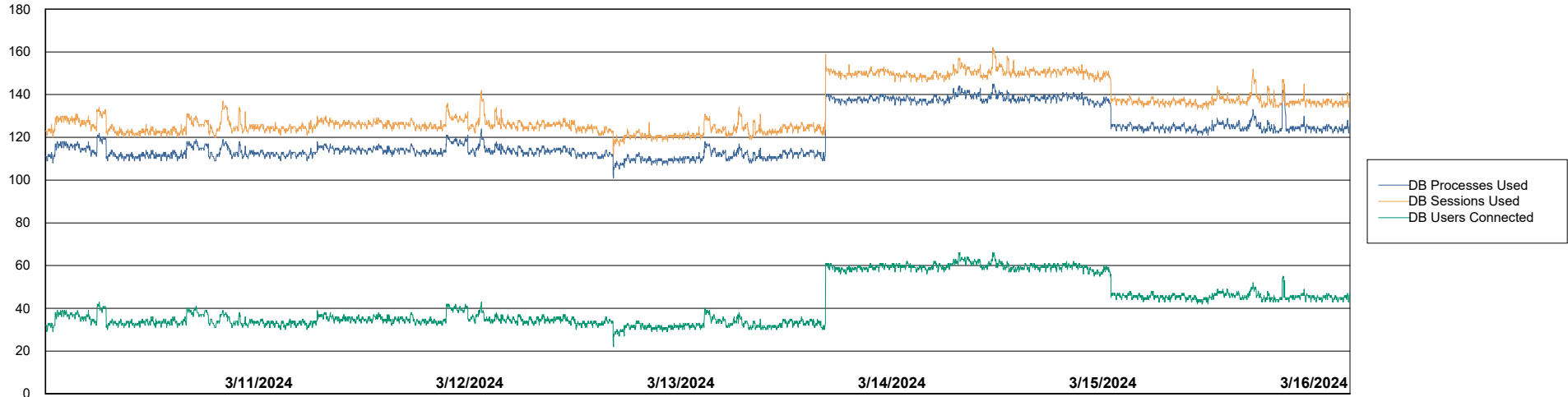
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/16/2024	56	149	66
3/15/2024	56	149	66
3/14/2024	56	149	66
3/13/2024	56	149	66
3/12/2024	56	149	66
3/11/2024	56	149	66
3/10/2024	56	149	66

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



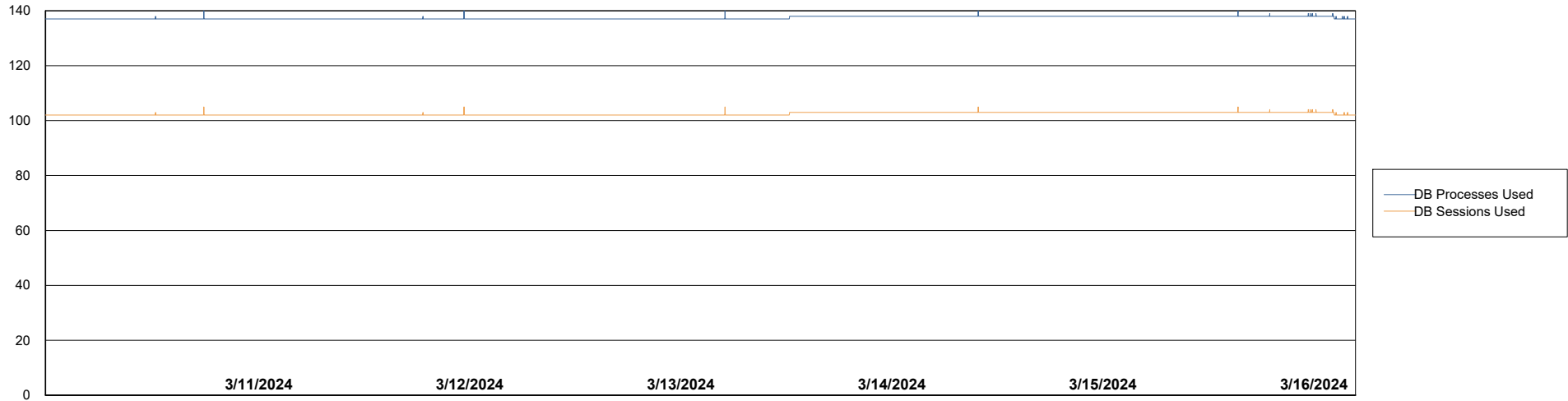
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0

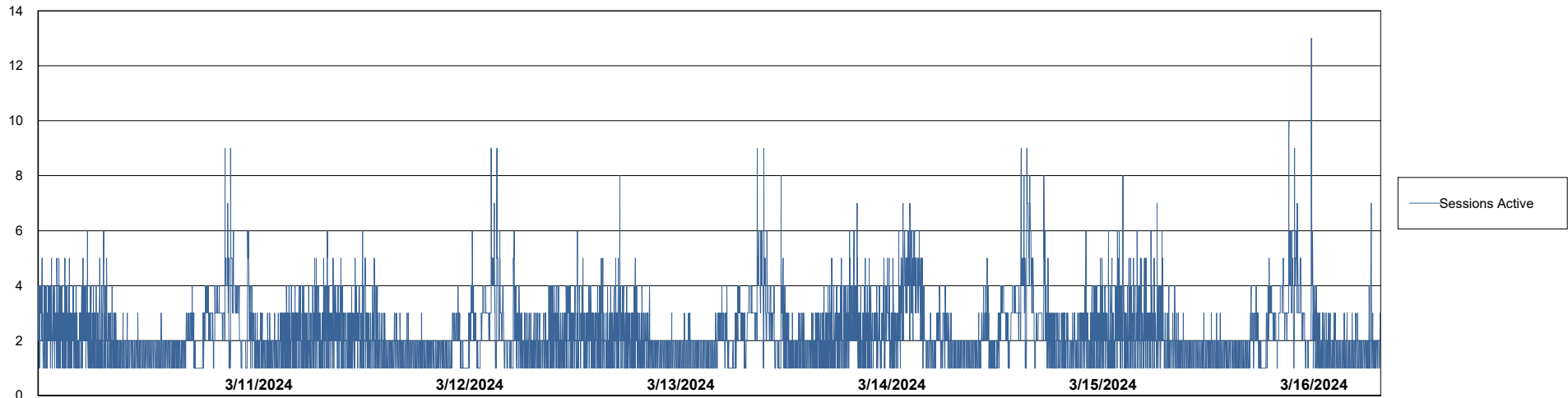
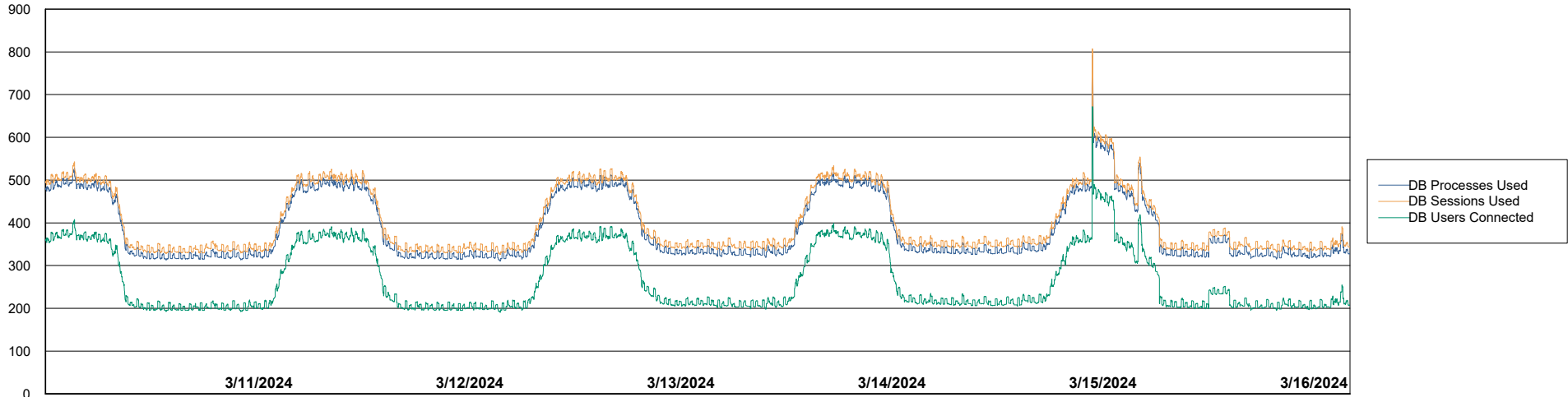


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



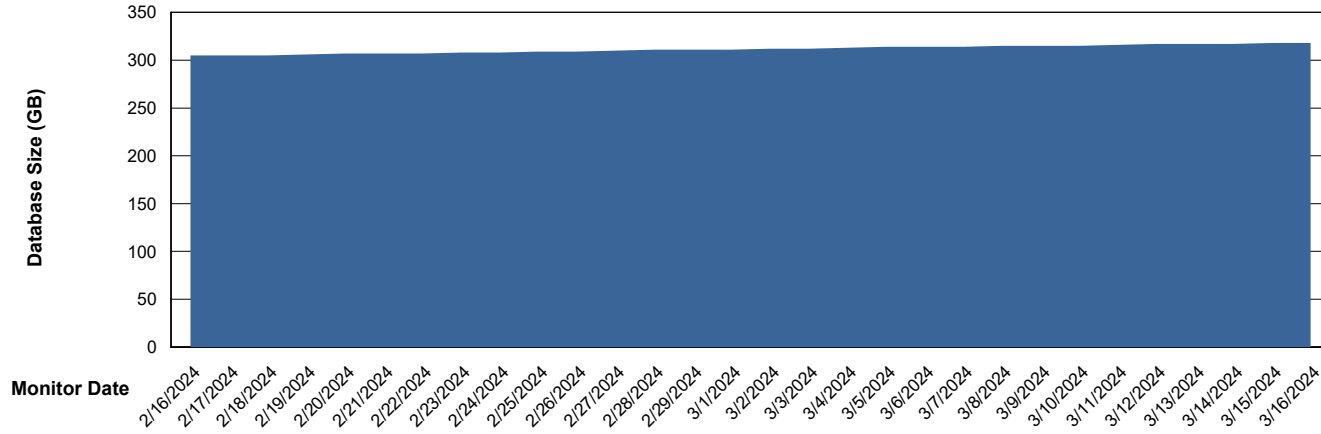
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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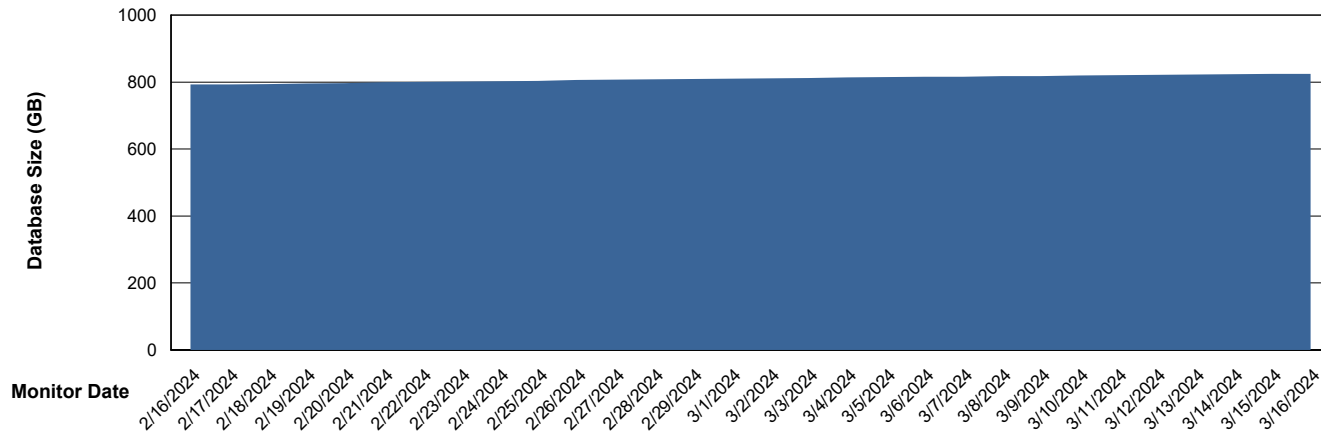
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/16/2024	ABSDATA	168	141	16
	INDX	207	173	16
3/15/2024	ABSDATA	168	141	16
	INDX	207	173	17
3/14/2024	ABSDATA	168	141	16
	INDX	207	172	17
3/13/2024	ABSDATA	168	141	16
	INDX	207	172	17
3/12/2024	ABSDATA	168	141	16
	INDX	207	172	17
3/11/2024	ABSDATA	168	140	16
	INDX	207	172	17
3/10/2024	ABSDATA	165	140	15
	INDX	207	171	17

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/16/2024	ABSDATA	928	767	17
	INDX	47	38	19
3/15/2024	ABSDATA	928	767	17
	INDX	47	38	19
3/14/2024	ABSDATA	928	766	17
	INDX	47	38	19
3/13/2024	ABSDATA	928	765	18
	INDX	47	38	19
3/12/2024	ABSDATA	928	764	18
	INDX	47	38	19
3/11/2024	ABSDATA	928	764	18
	INDX	47	38	19
3/10/2024	ABSDATA	928	762	18
	INDX	47	38	19

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 11/3/2024	Tue 12/3/2024	Wed 13/3/2024	Thu 14/3/2024	Fri 15/3/2024	Sat 16/3/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 10-03-2024	None
Thu, 14-03-2024	None
Sun, 10-03-2024	None
Mon, 11-03-2024	None
Mon, 11-03-2024	None
Tue, 12-03-2024	None
Fri, 15-03-2024	None
Tue, 12-03-2024	None
Sat, 16-03-2024	None
Fri, 15-03-2024	None
Sat, 16-03-2024	None
Wed, 13-03-2024	None
Wed, 13-03-2024	None
Thu, 14-03-2024	None

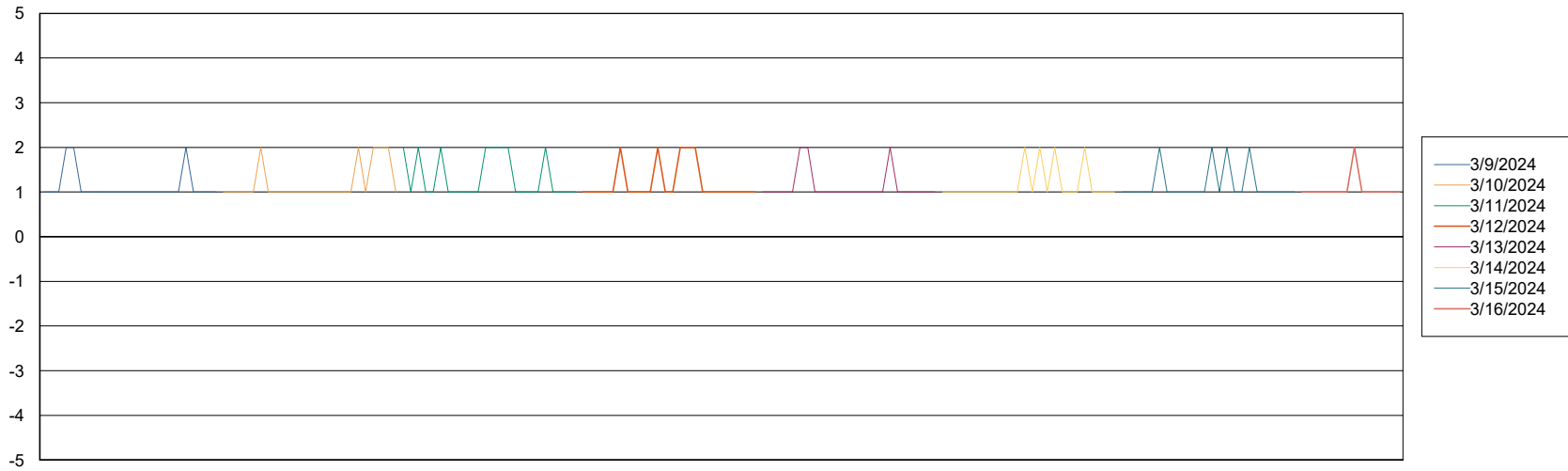
# Weekly SLA Customer Report

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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



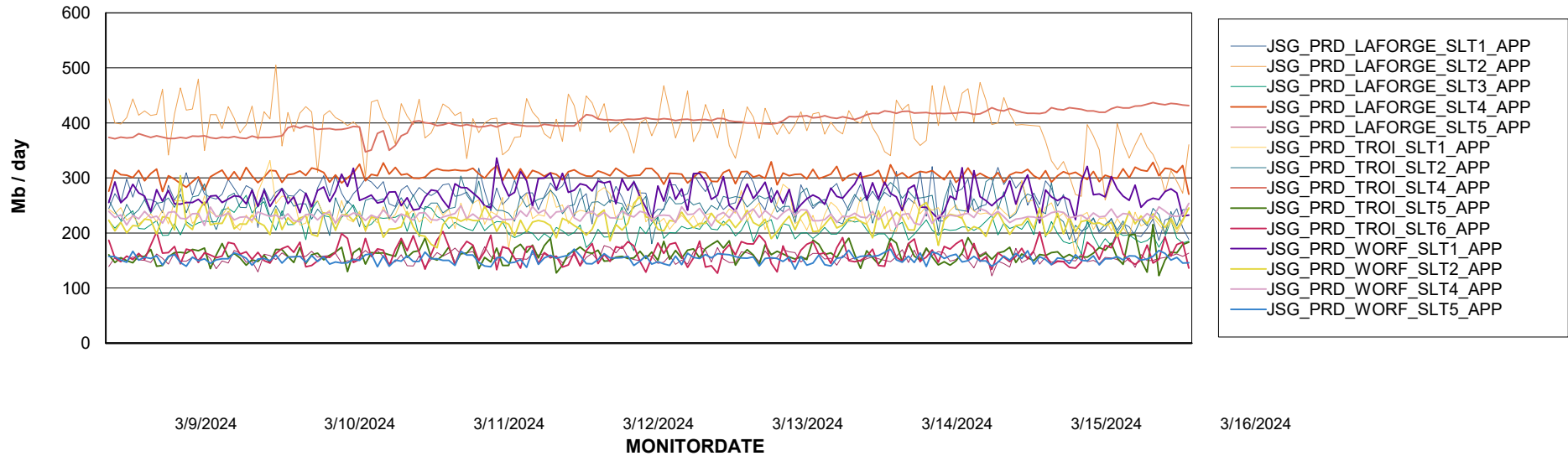
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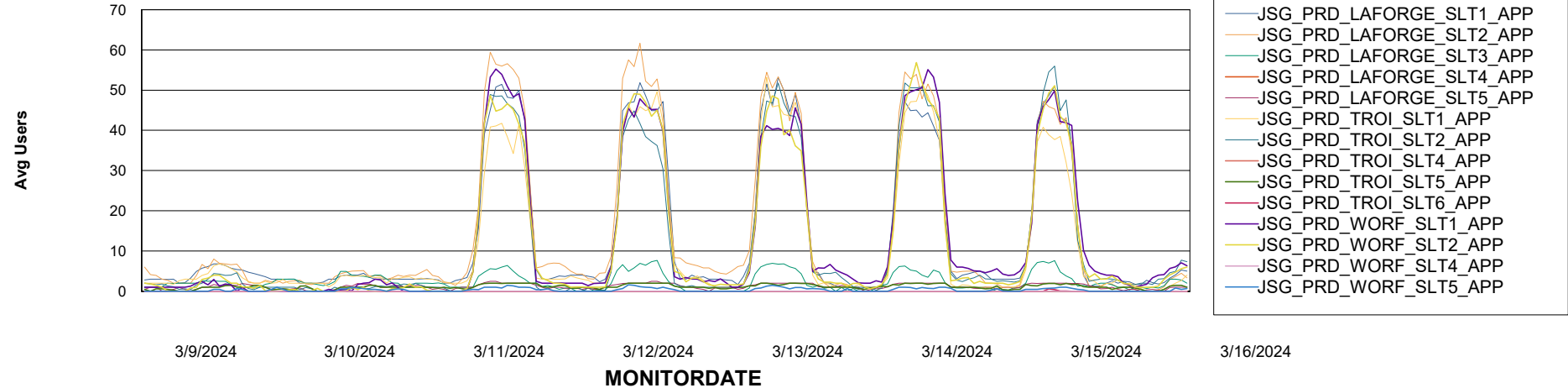


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



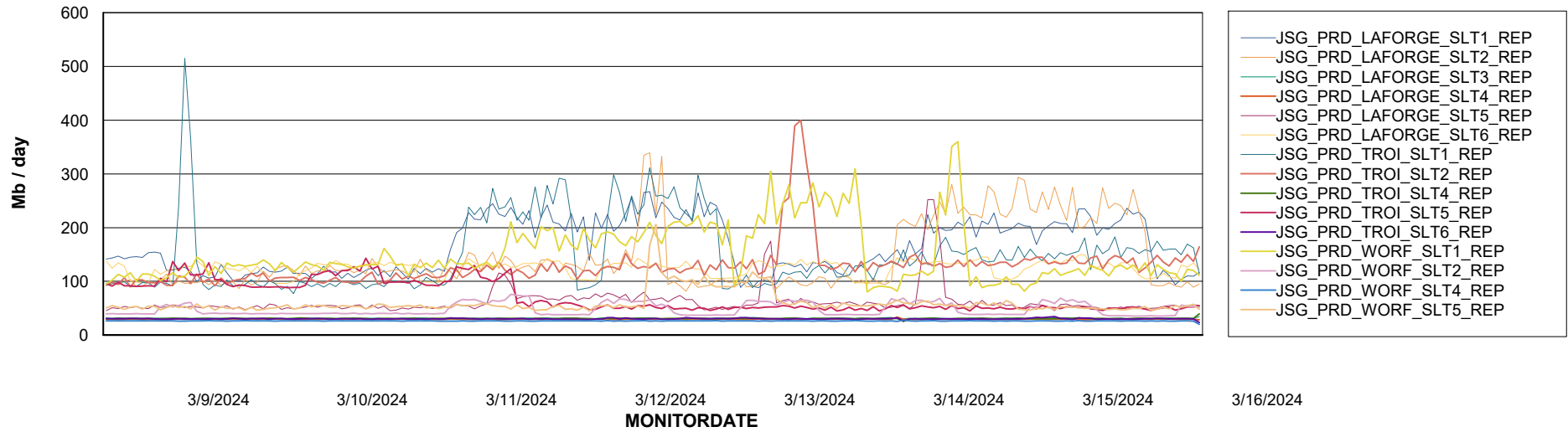
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



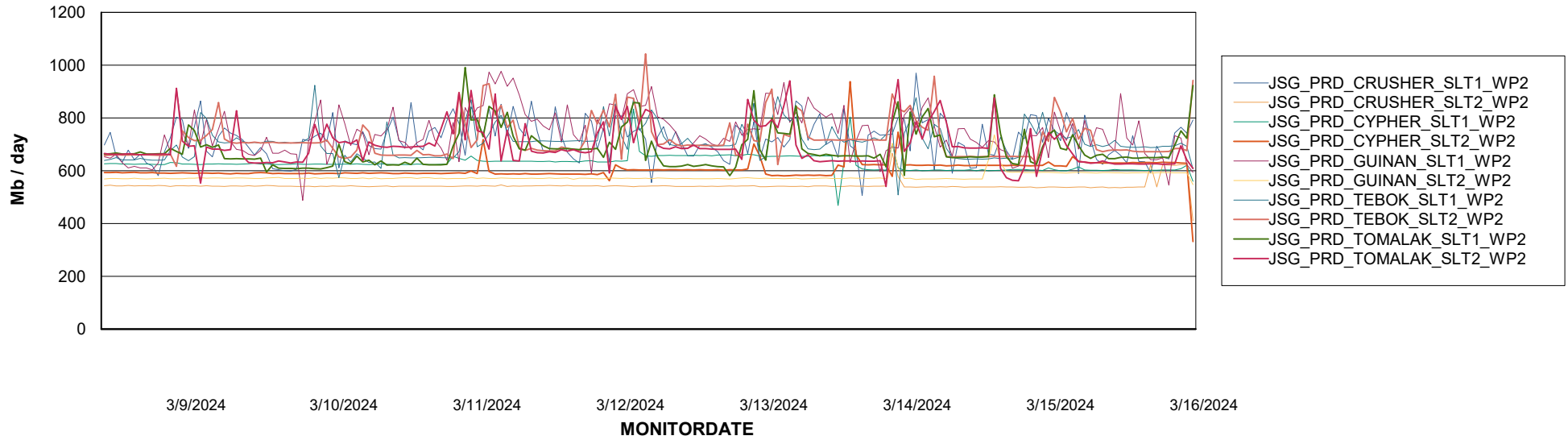
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

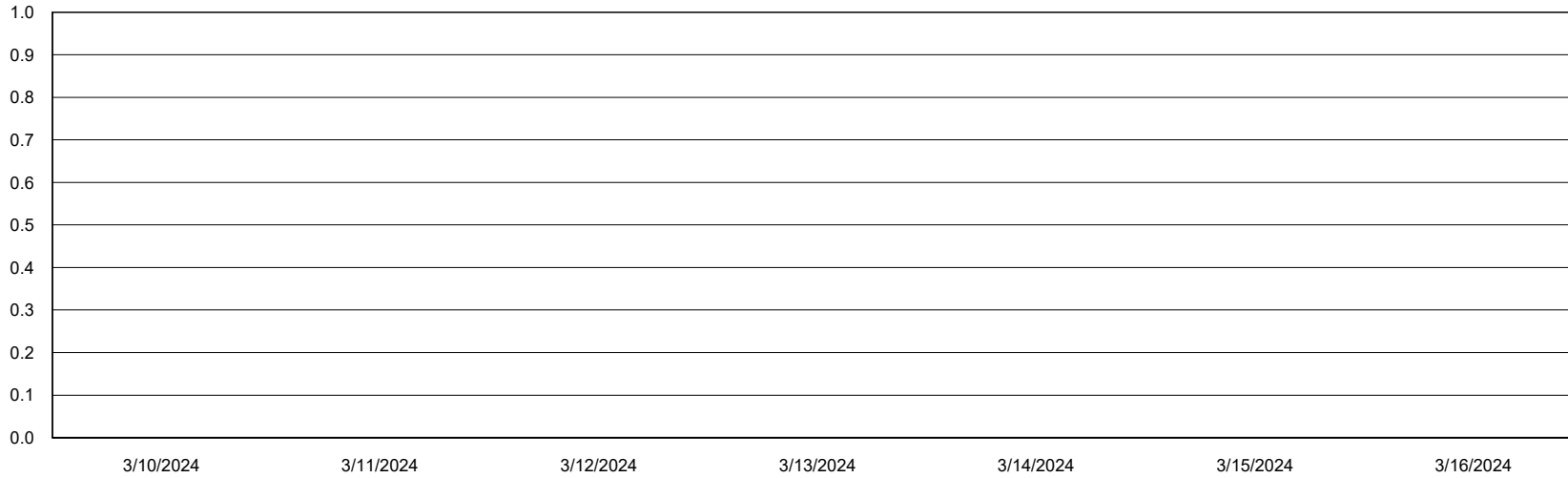


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP