

Weekly SLA Customer Report

Customer CUS_Production (24/7)
 Database ID 131



Harddisk Usage CUS_PRD_ABSDB1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/16/2024 | 64 | 199 | 72 | 18 | 1,300 | 1,063 | 84 | 1,000 | 160 |
| 3/15/2024 | 64 | 199 | 72 | 20 | 1,300 | 1,038 | 83 | 1,000 | 174 |
| 3/14/2024 | 64 | 199 | 72 | 20 | 1,300 | 1,041 | 83 | 1,000 | 174 |
| 3/13/2024 | 64 | 199 | 72 | 20 | 1,300 | 1,045 | 83 | 1,000 | 175 |
| 3/12/2024 | 64 | 199 | 72 | 19 | 1,300 | 1,048 | 82 | 1,000 | 175 |
| 3/11/2024 | 64 | 199 | 72 | 19 | 1,300 | 1,052 | 83 | 1,000 | 172 |
| 3/10/2024 | 64 | 199 | 72 | 19 | 1,300 | 1,051 | 84 | 1,000 | 160 |

Harddisk Usage CUS_PRD_ABSDB2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/16/2024 | 58 | 199 | 84 | 21 | 1,200 | 944 |
| 3/15/2024 | 58 | 199 | 84 | 21 | 1,200 | 945 |
| 3/14/2024 | 58 | 199 | 84 | 21 | 1,200 | 948 |
| 3/13/2024 | 58 | 199 | 84 | 21 | 1,200 | 952 |
| 3/12/2024 | 58 | 199 | 83 | 20 | 1,200 | 955 |
| 3/11/2024 | 58 | 199 | 83 | 20 | 1,200 | 959 |
| 3/10/2024 | 59 | 199 | 83 | 20 | 1,200 | 955 |

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Harddisk Usage CUS_PRD_ABSPROD1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 3/16/2024 | 69 | 299 | 94 |
| 3/15/2024 | 69 | 299 | 93 |
| 3/14/2024 | 69 | 299 | 93 |
| 3/13/2024 | 69 | 299 | 92 |
| 3/12/2024 | 80 | 299 | 59 |
| 3/11/2024 | 82 | 299 | 55 |
| 3/10/2024 | 82 | 299 | 55 |

Harddisk Usage CUS_PRD_ABSPROD2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 3/16/2024 | 70 | 299 | 89 |
| 3/15/2024 | 70 | 299 | 89 |
| 3/14/2024 | 70 | 299 | 89 |
| 3/13/2024 | 70 | 299 | 89 |
| 3/12/2024 | 70 | 299 | 88 |
| 3/11/2024 | 71 | 299 | 88 |
| 3/10/2024 | 71 | 299 | 88 |

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Harddisk Usage CUS_PRD_ABSWEBPROD

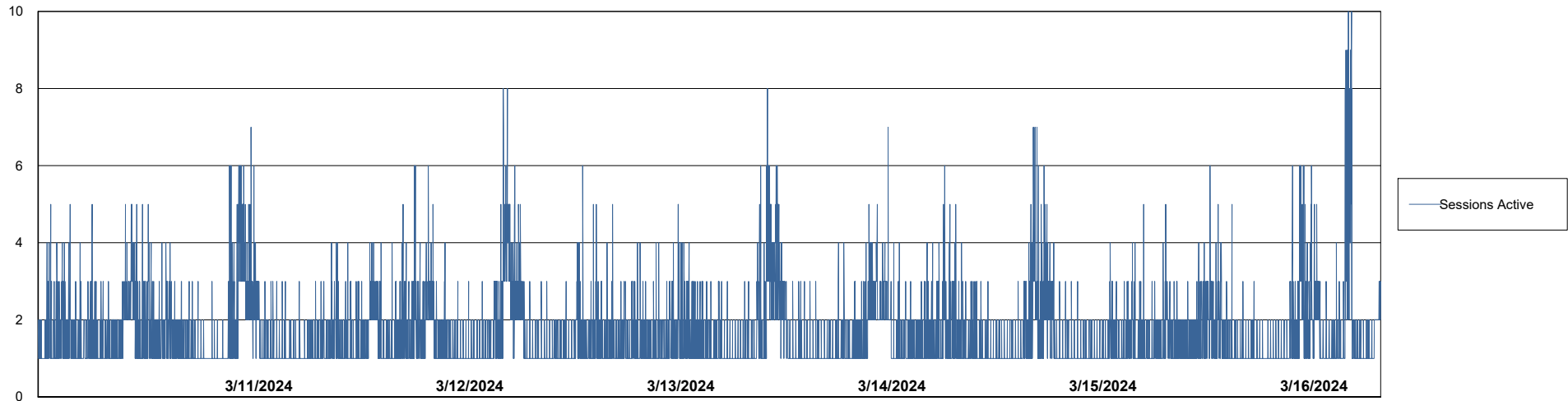
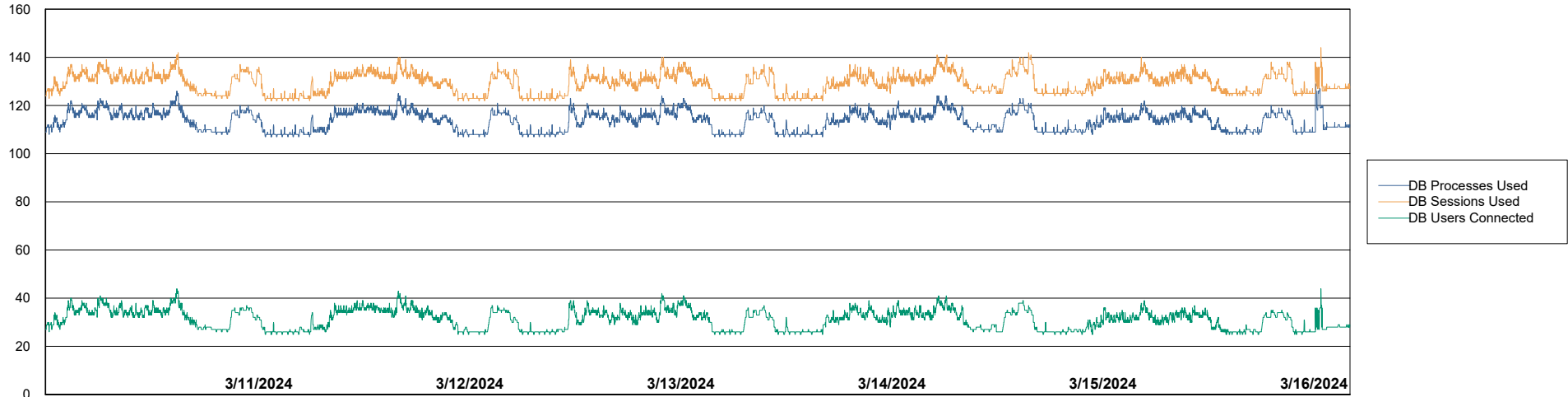
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 3/16/2024 | 90 | 199 | 21 |
| 3/15/2024 | 90 | 199 | 21 |
| 3/14/2024 | 90 | 199 | 21 |
| 3/13/2024 | 90 | 199 | 21 |
| 3/12/2024 | 90 | 199 | 21 |
| 3/11/2024 | 90 | 199 | 21 |
| 3/10/2024 | 90 | 199 | 21 |

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Database Performance CUS_PRD_ABSDB1_ABS1



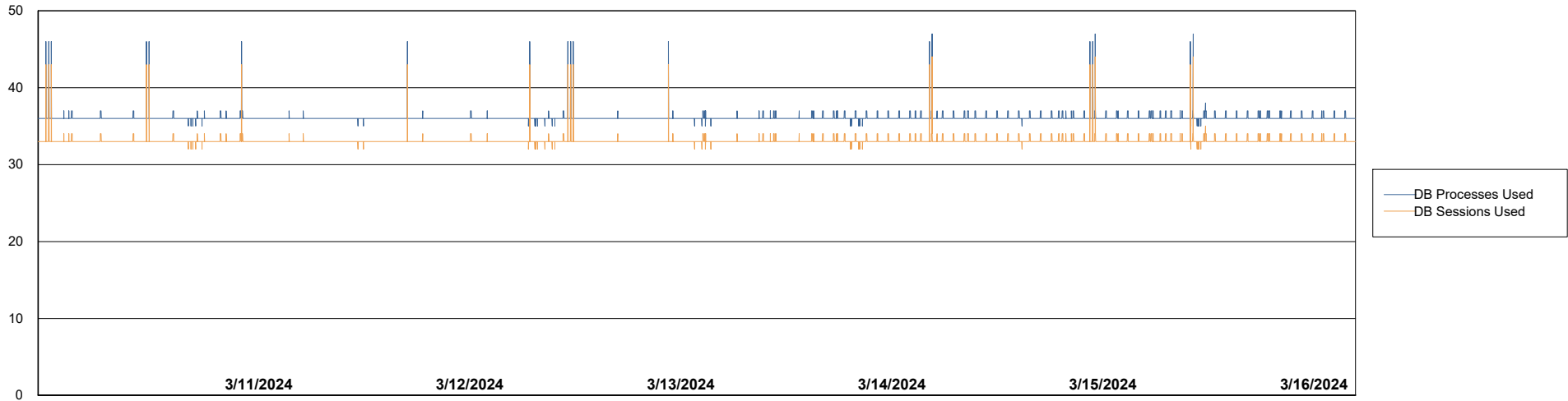
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Database Performance CUS_PRD_ABSDB2_HSBABS1

DB Processes Max 1,000



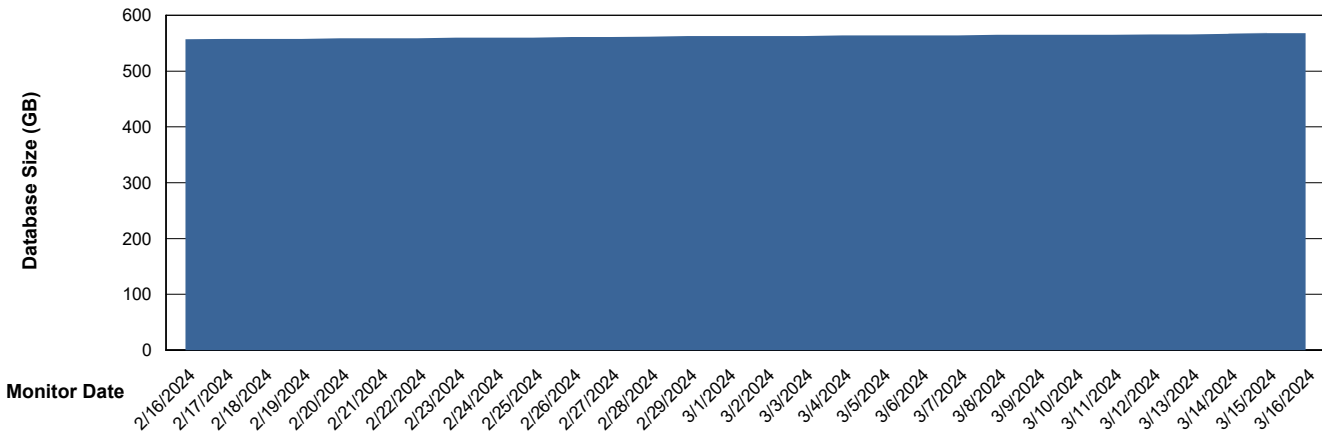
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DATABASE SIZE CUS_PRD_ABSDB1_ABS1

Database growth over last month



Database Tablespace CUS_PRD_ABSDB1_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 3/16/2024 | ABSDATA | 254 | 213 | 16 |
| | INDX | 409 | 339 | 17 |
| 3/15/2024 | ABSDATA | 254 | 213 | 16 |
| | INDX | 409 | 339 | 17 |
| 3/14/2024 | ABSDATA | 254 | 213 | 16 |
| | INDX | 409 | 338 | 17 |
| 3/13/2024 | ABSDATA | 254 | 213 | 16 |
| | INDX | 409 | 338 | 17 |
| 3/12/2024 | ABSDATA | 254 | 212 | 16 |
| | INDX | 409 | 338 | 17 |
| 3/11/2024 | ABSDATA | 254 | 212 | 16 |
| | INDX | 409 | 338 | 17 |
| 3/10/2024 | ABSDATA | 254 | 212 | 16 |
| | INDX | 409 | 337 | 17 |

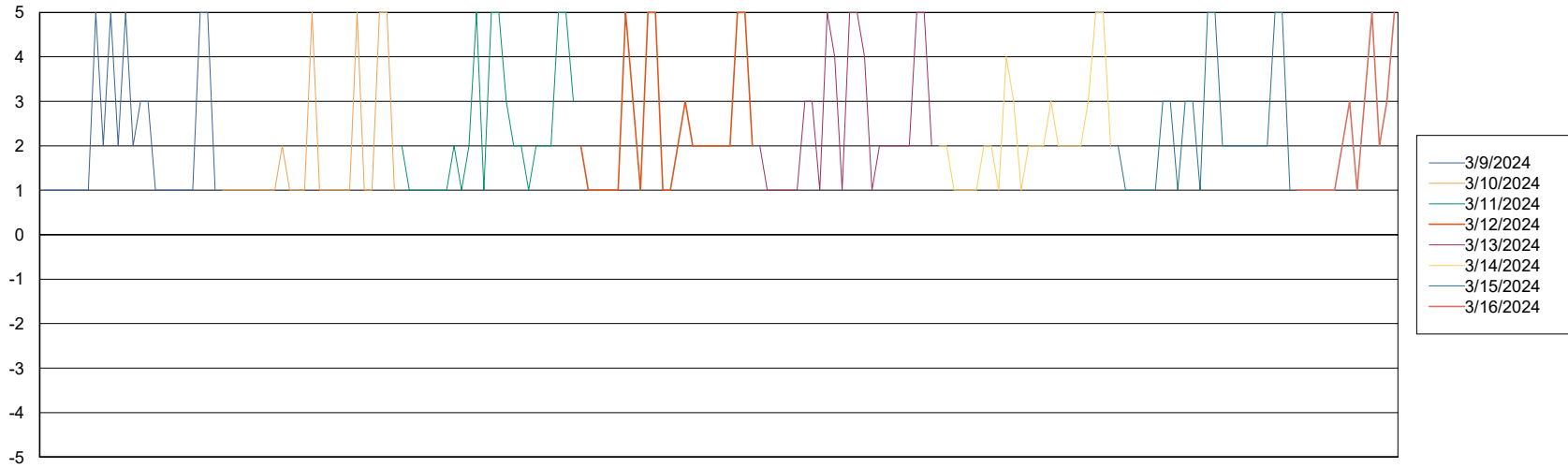
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Standby Database Health CUS_Production (24/7)

Recovery lag for last 7 days



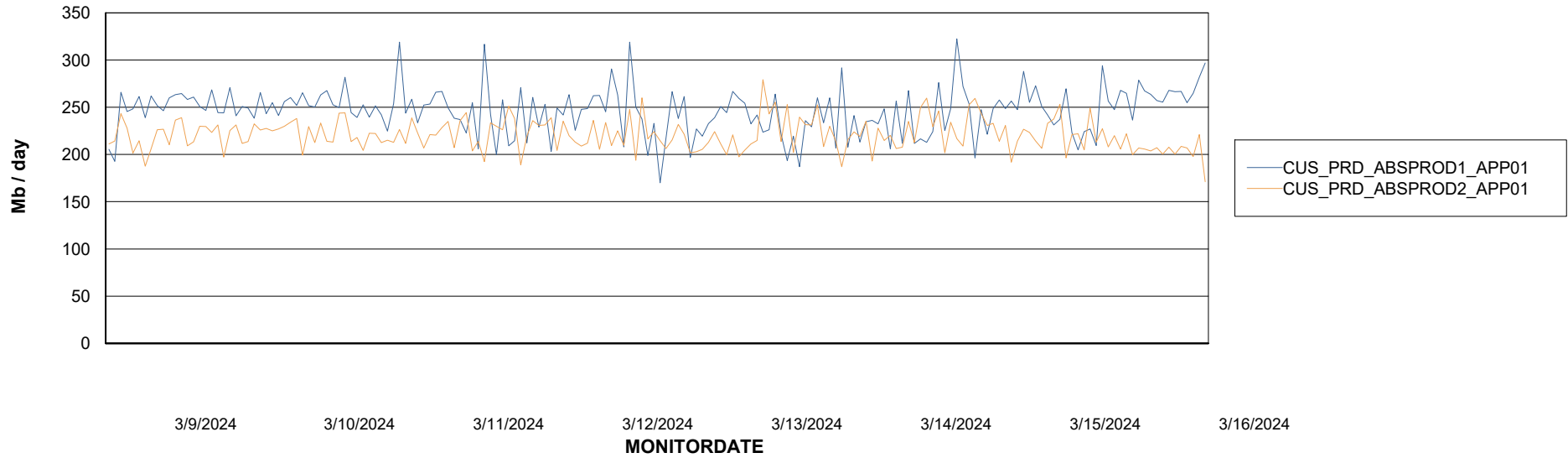
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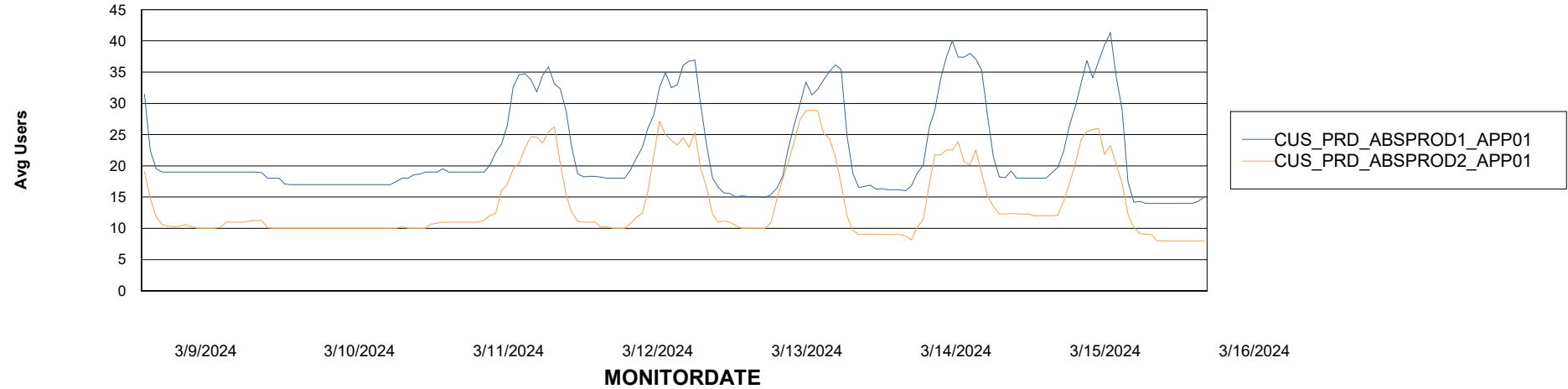


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



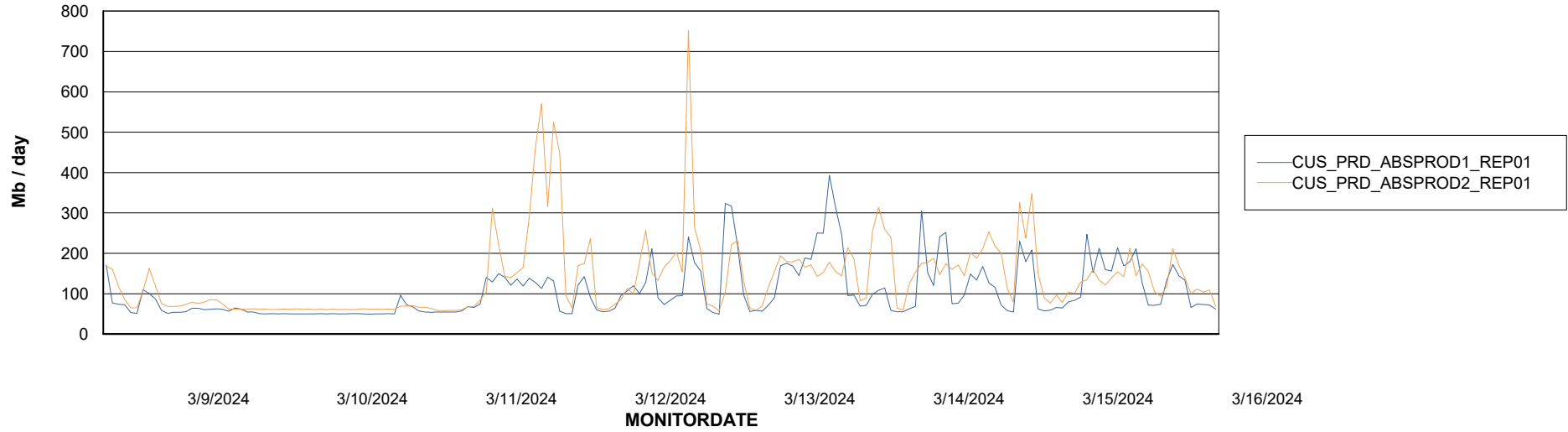
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



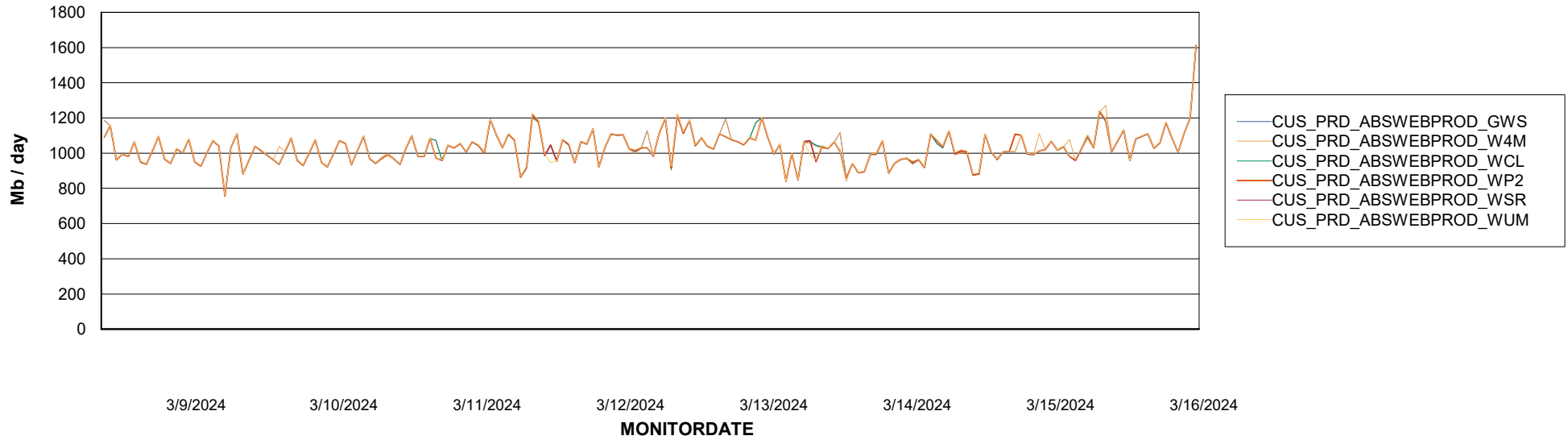
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

