

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
3/9/2024	19	39	32	86	100	14	21	1	1	99
3/8/2024	19	39	32	86	100	14	21	1	1	99
3/7/2024	19	39	31	86	100	14	21	1	1	99
3/6/2024	19	39	31	91	100	9	21	1	1	99
3/5/2024	19	39	31	91	100	9	21	1	1	99
3/4/2024	19	39	31	91	100	9	21	1	1	99
3/3/2024	19	39	31	91	100	9	21	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
3/9/2024	14	39	33	64	100	36	21	1	1	99
3/8/2024	14	39	33	64	100	36	21	1	1	99
3/7/2024	14	39	33	64	100	36	21	1	1	99
3/6/2024	14	39	33	68	100	32	21	1	1	99
3/5/2024	15	39	33	69	100	30	21	1	1	99
3/4/2024	15	39	33	70	100	30	21	1	1	99
3/3/2024	15	39	33	70	100	30	21	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/9/2024	13	39	34	18	1	1	33	100	67	62
3/8/2024	13	39	34	18	1	1	33	100	67	62
3/7/2024	14	39	34	18	1	1	33	100	67	62
3/6/2024	14	39	34	18	1	1	33	100	66	62
3/5/2024	14	39	34	18	1	1	33	100	66	62
3/4/2024	14	39	34	18	1	1	34	100	66	62
3/3/2024	14	39	34	18	1	1	34	100	66	62

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/9/2024	14	39	33	21	1	1	81	100	19	39
3/8/2024	14	39	33	21	1	1	81	100	19	39
3/7/2024	14	39	33	21	1	1	81	100	19	39
3/6/2024	14	39	33	21	1	1	81	100	19	37
3/5/2024	14	39	33	21	1	1	81	100	19	37
3/4/2024	14	39	33	21	1	1	81	100	19	38
3/3/2024	14	39	33	21	1	1	81	100	18	37

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/9/2024	16	39	32	21	1	1	77	100	23	58
3/8/2024	17	39	32	21	1	1	77	100	23	58
3/7/2024	17	39	32	21	1	1	77	100	23	58
3/6/2024	17	39	32	21	1	1	77	100	23	57
3/5/2024	17	39	32	21	1	1	77	100	23	57
3/4/2024	17	39	32	21	1	1	77	100	23	57
3/3/2024	17	39	32	21	1	1	77	100	23	57

Harddisk Usage SHL-RPROXY-ASH

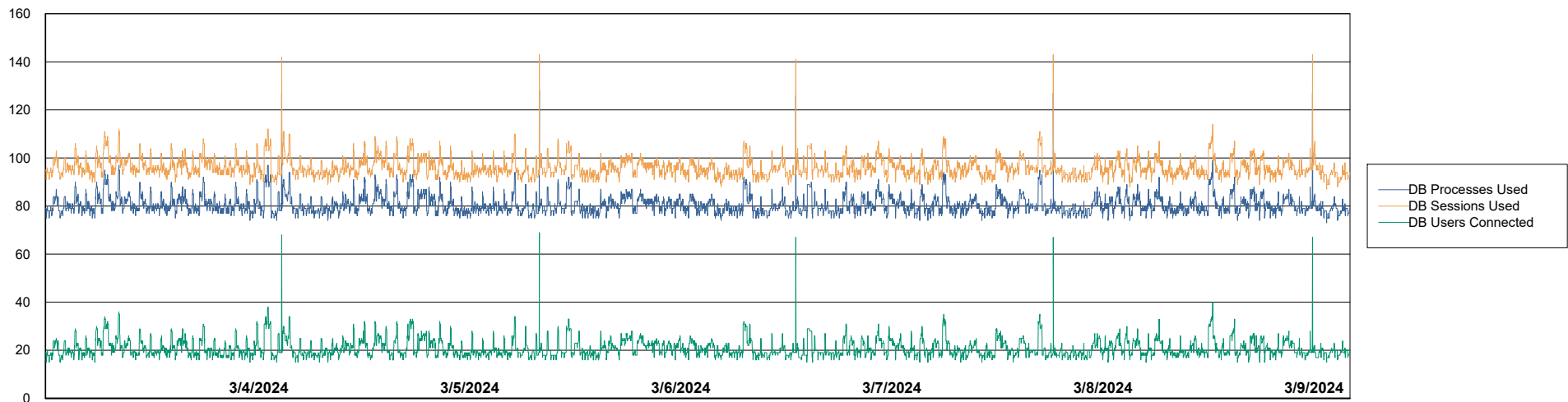
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
3/9/2024	12	39	34	21	1	1	99	10	0
3/8/2024	12	39	34	21	1	1	99	10	0
3/7/2024	12	39	34	21	1	1	99	10	0
3/6/2024	12	39	34	21	1	1	99	10	0
3/5/2024	12	39	34	21	1	1	99	10	0
3/4/2024	12	39	34	21	1	1	99	10	0
3/3/2024	12	39	34	21	1	1	99	10	0

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## Database Performance SHL-BI-ASH\_PROD\_ABS1

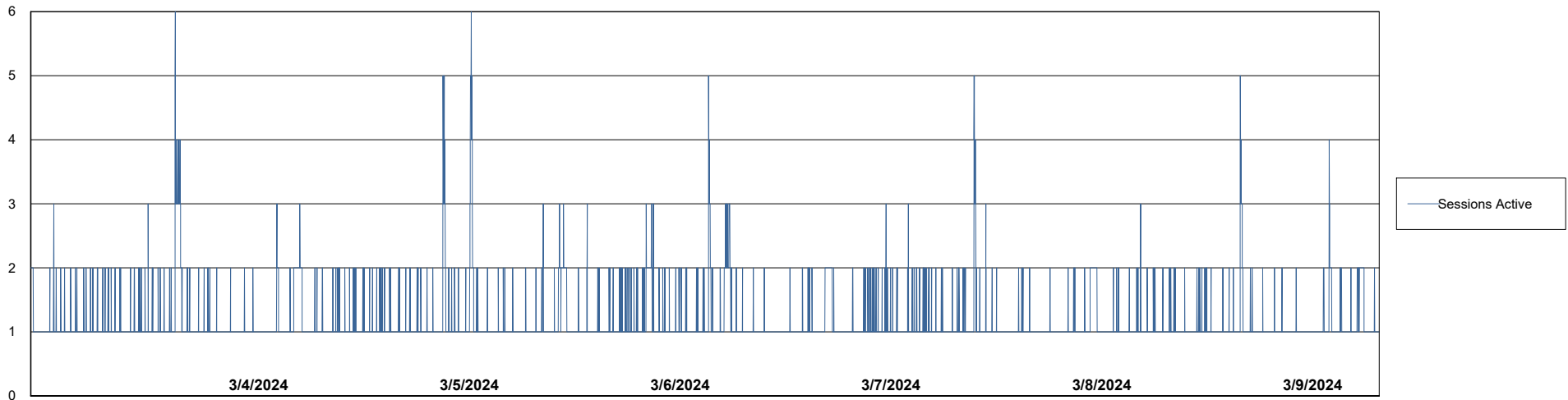
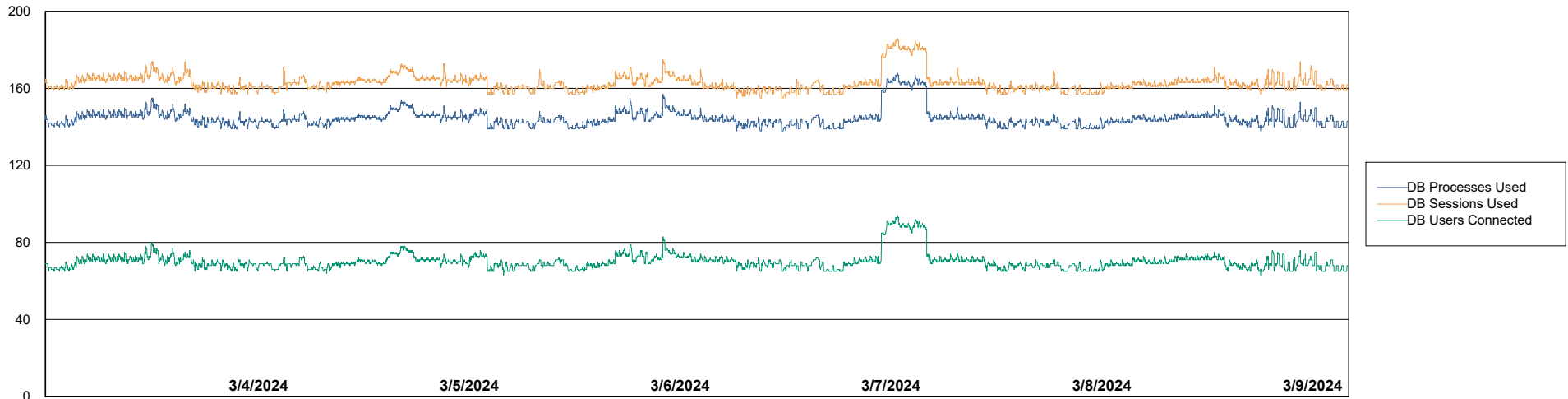


# Weekly SLA Customer Report

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## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



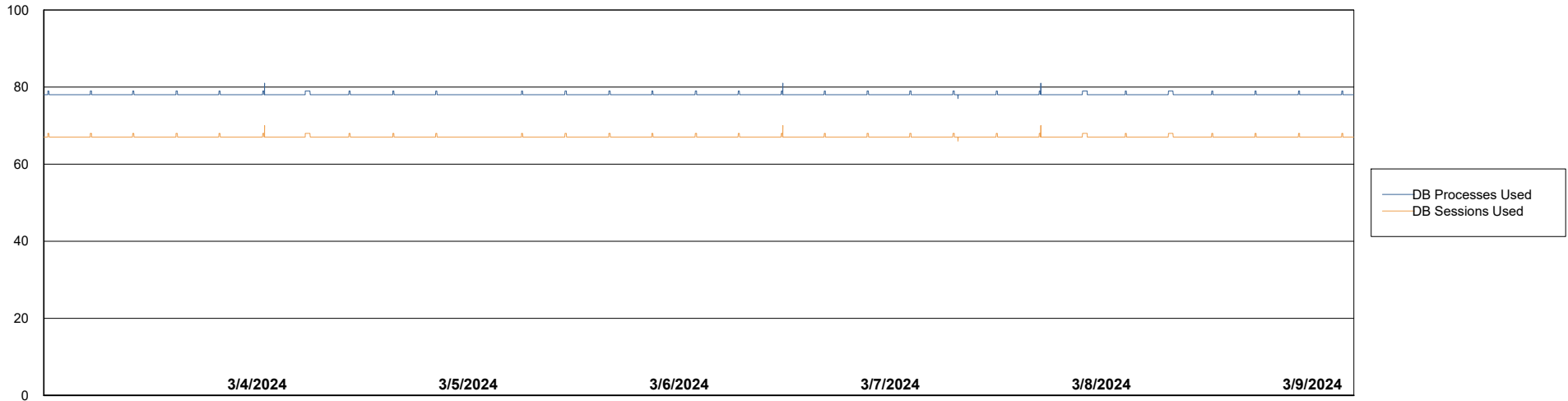
# Weekly SLA Customer Report

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Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



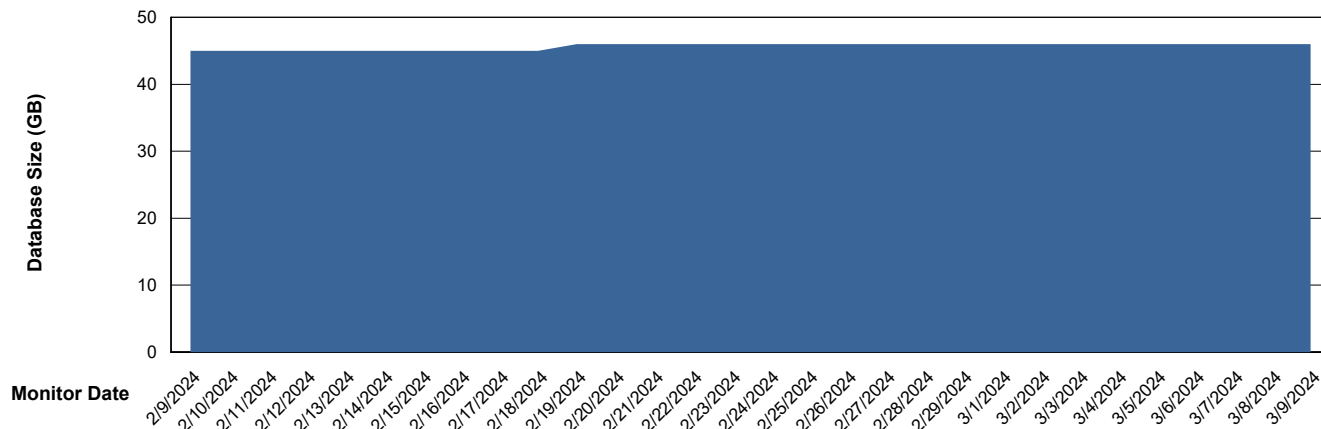
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



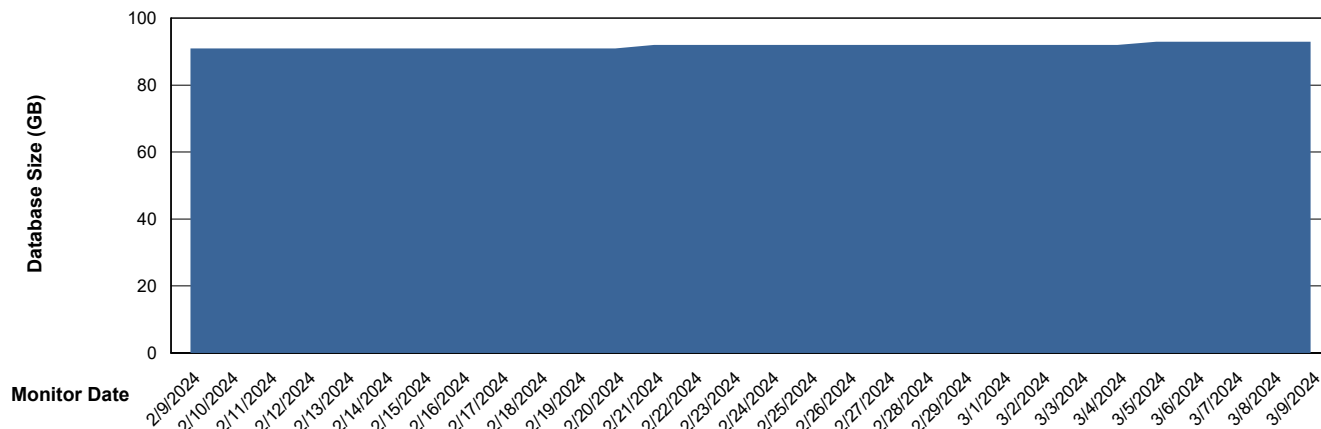
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/9/2024	ABSDATA	26	21	18
	INDX	27	22	19
3/8/2024	ABSDATA	26	21	18
	INDX	27	22	19
3/7/2024	ABSDATA	26	21	18
	INDX	27	22	19
3/6/2024	ABSDATA	26	21	18
	INDX	27	22	19
3/5/2024	ABSDATA	26	21	18
	INDX	27	22	19
3/4/2024	ABSDATA	26	21	18
	INDX	27	22	19
3/3/2024	ABSDATA	26	21	18
	INDX	27	22	19

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Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/9/2024	ABSDATA	39	27	31
	INDX	60	48	21
3/8/2024	ABSDATA	39	27	31
	INDX	60	48	21
3/7/2024	ABSDATA	39	27	31
	INDX	60	48	21
3/6/2024	ABSDATA	32	27	16
	INDX	60	48	21
3/5/2024	ABSDATA	32	27	16
	INDX	60	47	21
3/4/2024	ABSDATA	32	27	16
	INDX	60	47	21
3/3/2024	ABSDATA	32	27	16
	INDX	60	47	21

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Wed, 6-03-2024	None
Fri, 8-03-2024	None
Sun, 3-03-2024	None
Sat, 9-03-2024	None
Tue, 5-03-2024	None
Thu, 7-03-2024	None
Mon, 4-03-2024	None

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Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



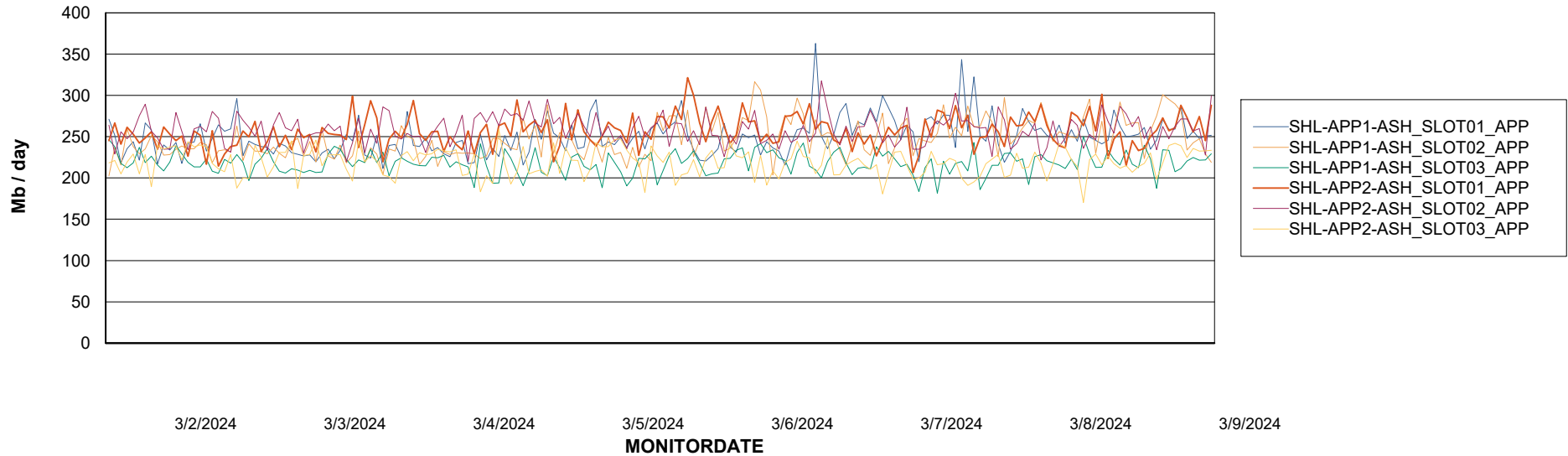
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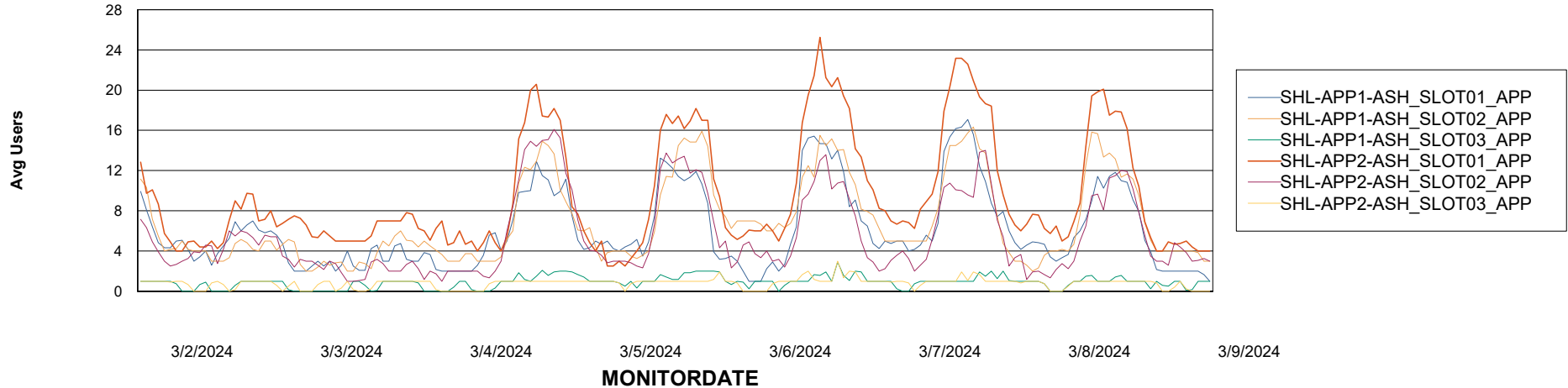


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



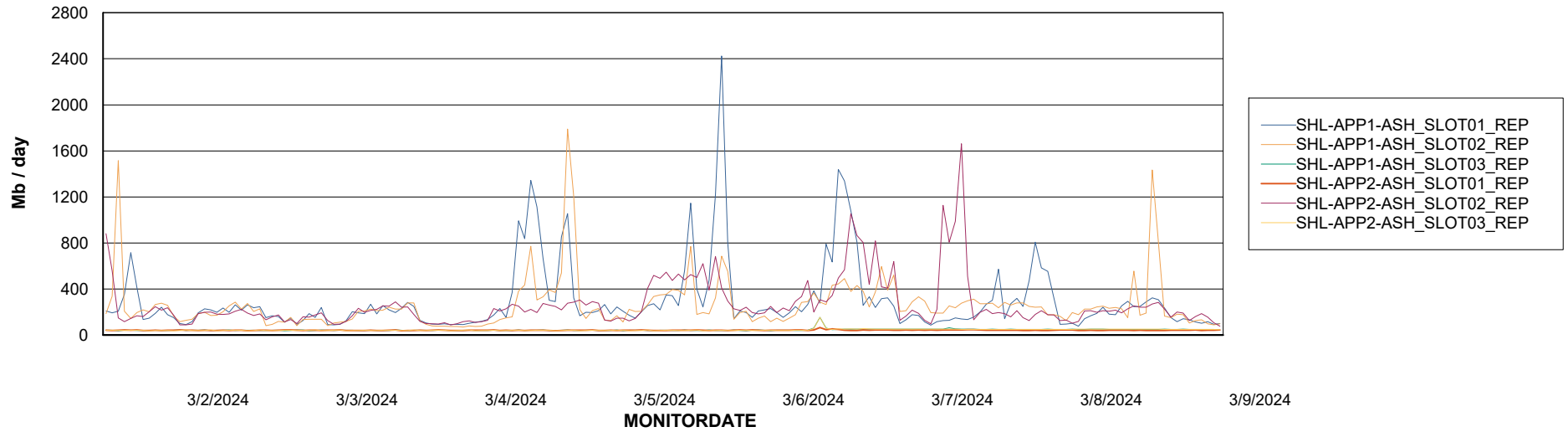
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



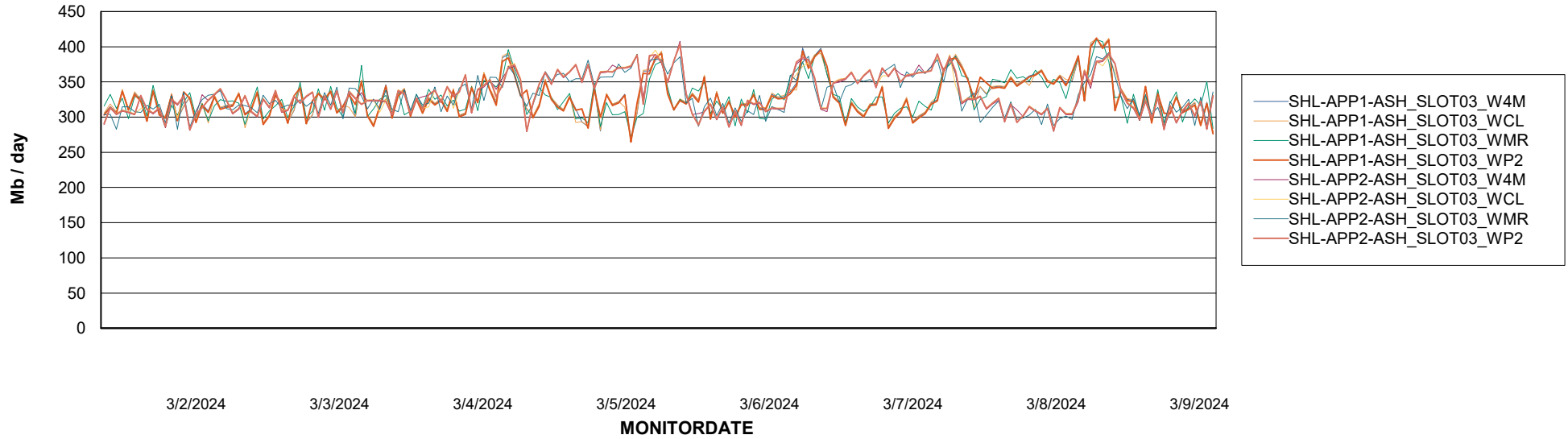
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

