

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
3/9/2024	31	97	67	58	500	208	71	300	86	53
3/8/2024	31	97	67	59	500	207	71	300	86	53
3/7/2024	30	97	68	59	500	207	72	300	85	53
3/6/2024	30	97	68	58	500	207	72	300	85	53
3/5/2024	31	97	67	59	500	207	72	300	85	53
3/4/2024	31	97	67	59	500	207	72	300	85	53
3/3/2024	31	97	67	59	500	207	72	300	85	53

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/9/2024	47	100	52	18	800	659	82	400	72
3/8/2024	47	100	52	18	800	653	83	400	68
3/7/2024	47	100	52	12	800	701	85	400	58
3/6/2024	47	100	52	10	800	720	88	400	48
3/5/2024	47	100	53	13	800	696	89	400	45
3/4/2024	47	100	52	19	800	652	89	400	44
3/3/2024	48	100	52	15	800	677	89	400	44

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/9/2024	65	279	97	37	838	525	87	559	72
3/8/2024	65	279	97	37	838	525	88	559	68
3/7/2024	65	279	96	37	838	525	90	559	58
3/6/2024	65	279	97	37	838	525	91	559	47
3/5/2024	65	279	97	37	838	525	92	559	45
3/4/2024	65	279	96	37	838	525	92	559	44
3/3/2024	65	279	96	37	838	525	92	559	44

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/9/2024	57	100	43
3/8/2024	57	100	43
3/7/2024	57	100	43
3/6/2024	57	100	43
3/5/2024	57	100	42
3/4/2024	57	100	42
3/3/2024	57	100	42

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/9/2024	65	100	35
3/8/2024	65	100	35
3/7/2024	65	100	35
3/6/2024	65	100	35
3/5/2024	65	100	35
3/4/2024	65	100	35
3/3/2024	65	100	35

Harddisk Usage NOA_PRD_NovoLink

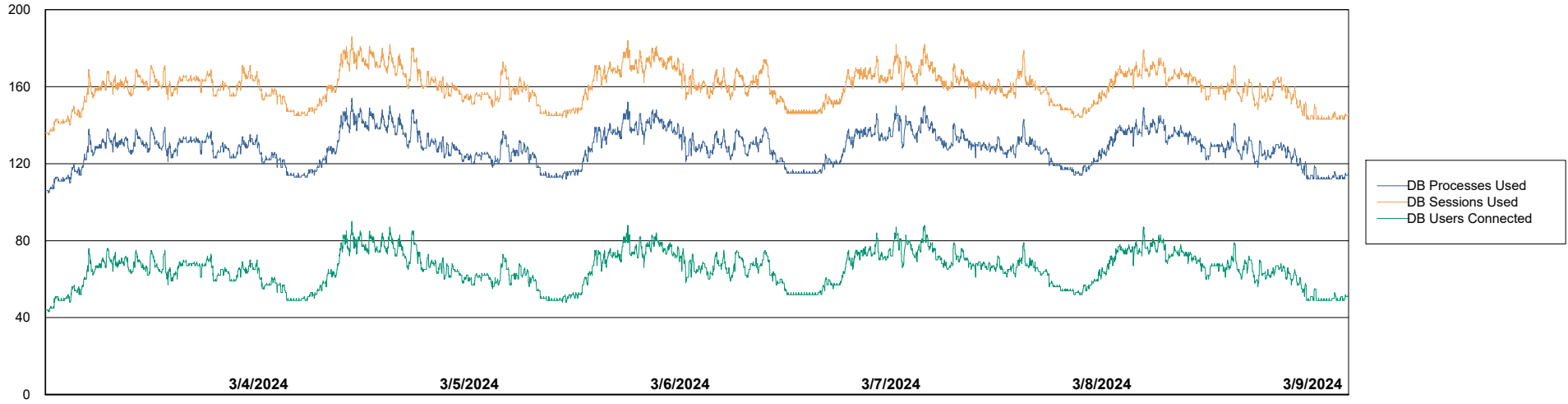
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/9/2024	68	100	31
3/8/2024	68	100	31
3/7/2024	68	100	31
3/6/2024	68	100	31
3/5/2024	69	100	31
3/4/2024	69	100	31
3/3/2024	69	100	31

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS01_ABS1



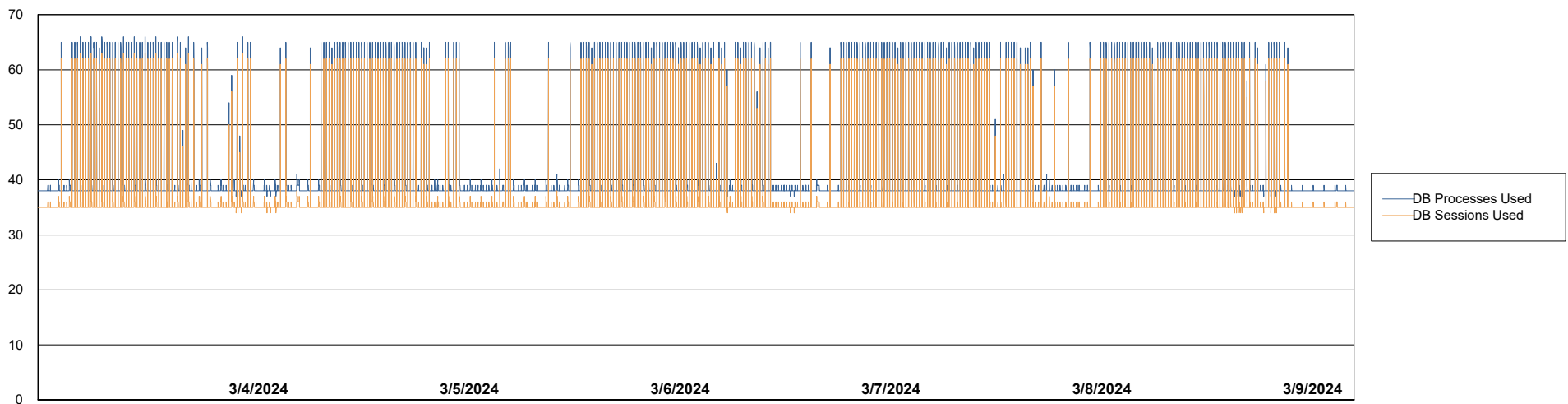
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300

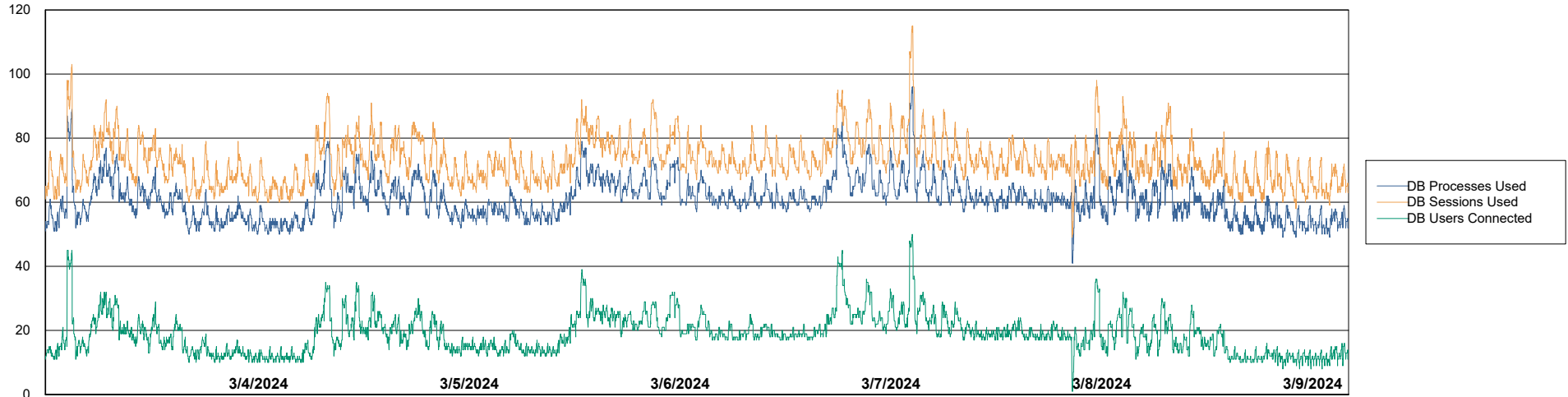


Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NOVOBI_ABS1



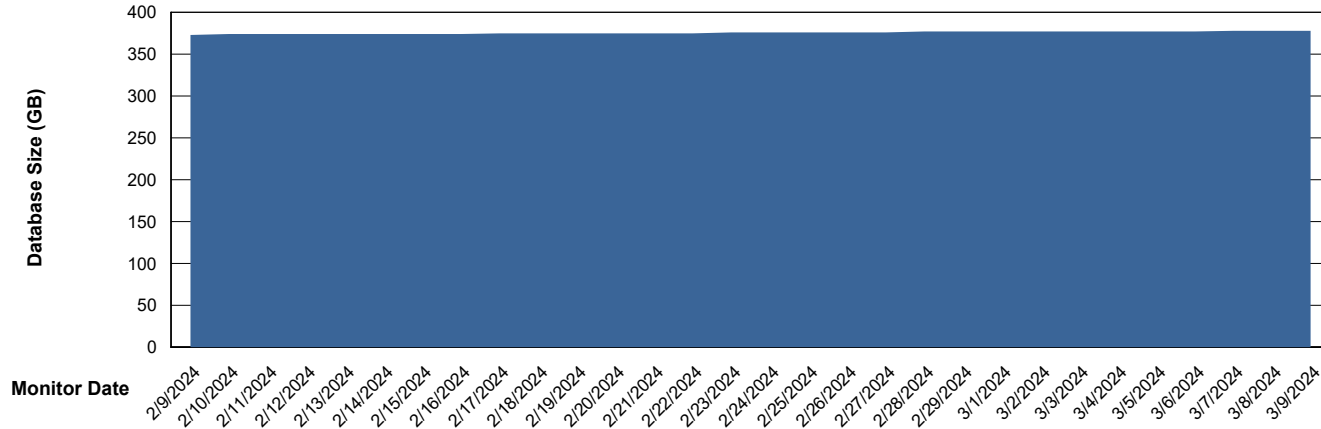
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



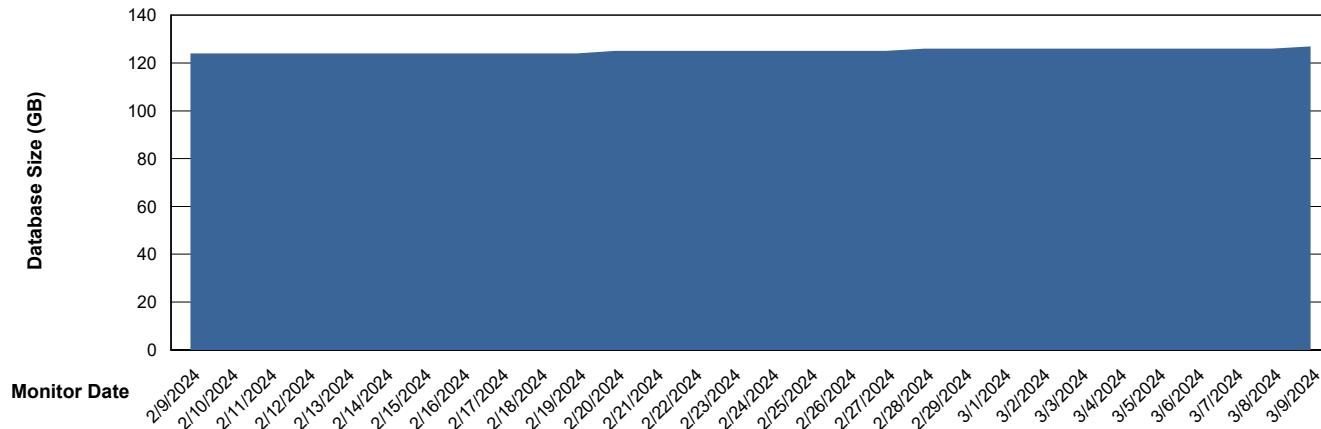
DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NOVOBI_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/9/2024	ABSDATA	183	137	25
	INDX	273	228	17
3/8/2024	ABSDATA	183	137	25
	INDX	273	228	17
3/7/2024	ABSDATA	183	137	25
	INDX	273	228	17
3/6/2024	ABSDATA	183	137	25
	INDX	273	227	17
3/5/2024	ABSDATA	183	137	25
	INDX	273	227	17
3/4/2024	ABSDATA	183	137	25
	INDX	273	227	17
3/3/2024	ABSDATA	183	137	25
	INDX	273	227	17

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NOVOBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/9/2024	ABSDATA	64	51	21
	INDX	88	72	18
3/8/2024	ABSDATA	64	51	21
	INDX	88	72	18
3/7/2024	ABSDATA	64	51	21
	INDX	88	72	18
3/6/2024	ABSDATA	64	50	21
	INDX	88	72	18
3/5/2024	ABSDATA	64	50	21
	INDX	88	72	18
3/4/2024	ABSDATA	64	50	21
	INDX	88	72	18
3/3/2024	ABSDATA	64	50	21
	INDX	88	72	18

BI Status and last ETL error for NOA_PRD_NOVOBI_ABS1

	Mon 4/3/2024	Tue 5/3/2024	Wed 6/3/2024	Thu 7/3/2024	Fri 8/3/2024	Sat 9/3/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



BI last ETL error for	NOA_PRD_NOVOBI_ABS1
-----------------------	---------------------

Wed, 6-03-2024	None
Sun, 3-03-2024	None
Tue, 5-03-2024	None
Fri, 8-03-2024	None
Sun, 3-03-2024	None
Sat, 9-03-2024	None
Mon, 4-03-2024	None
Fri, 8-03-2024	None
Thu, 7-03-2024	None
Tue, 5-03-2024	None
Thu, 7-03-2024	None
Wed, 6-03-2024	None
Sat, 9-03-2024	None
Mon, 4-03-2024	None

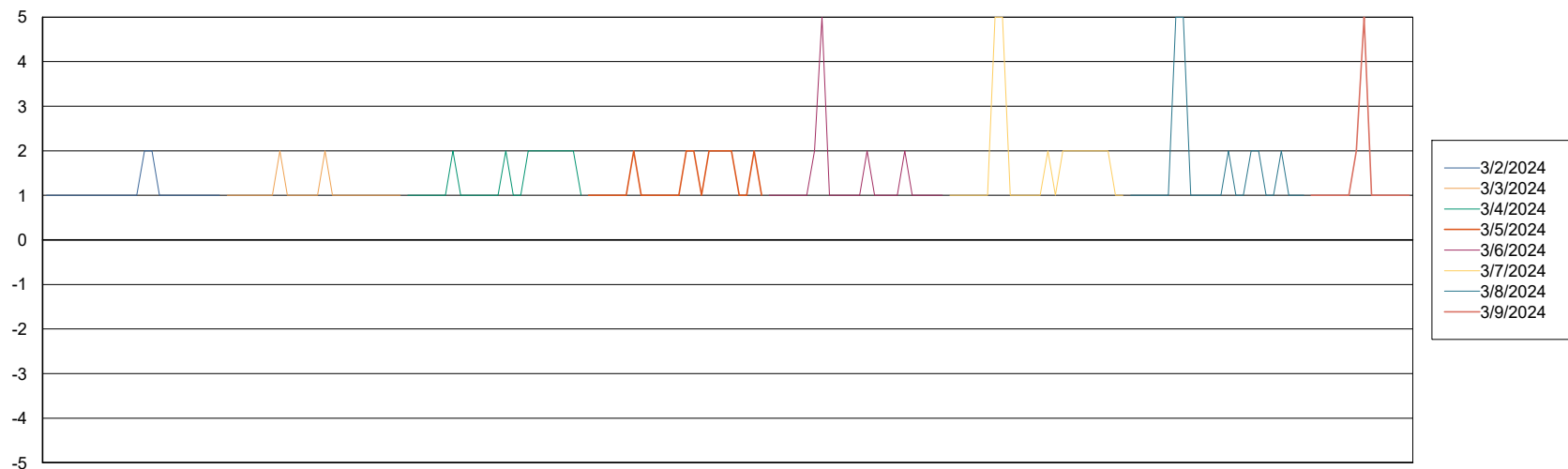
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



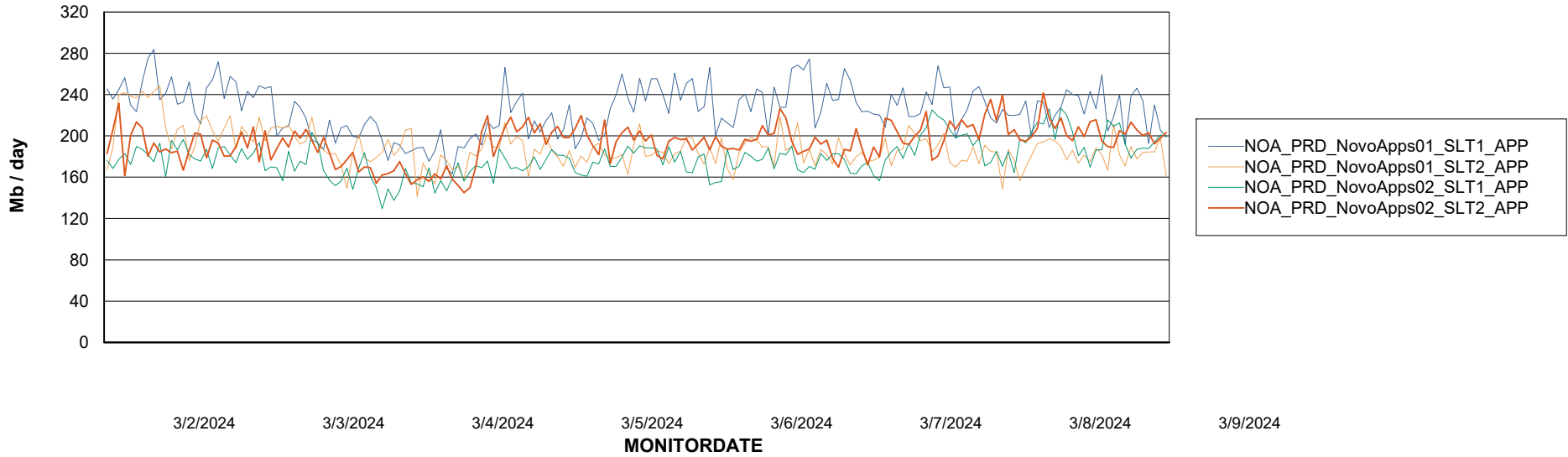
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116

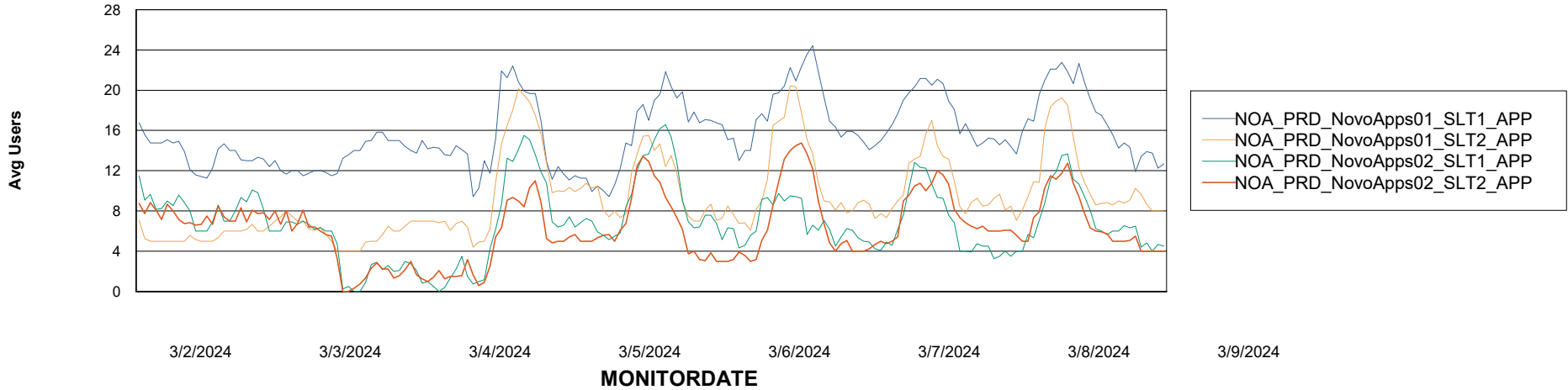


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



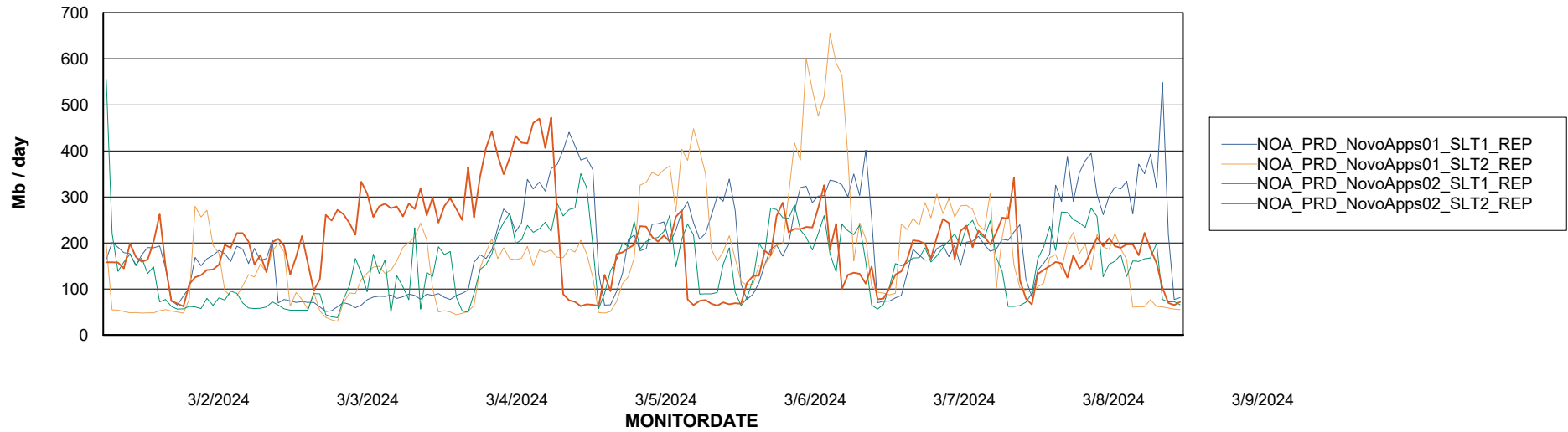
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



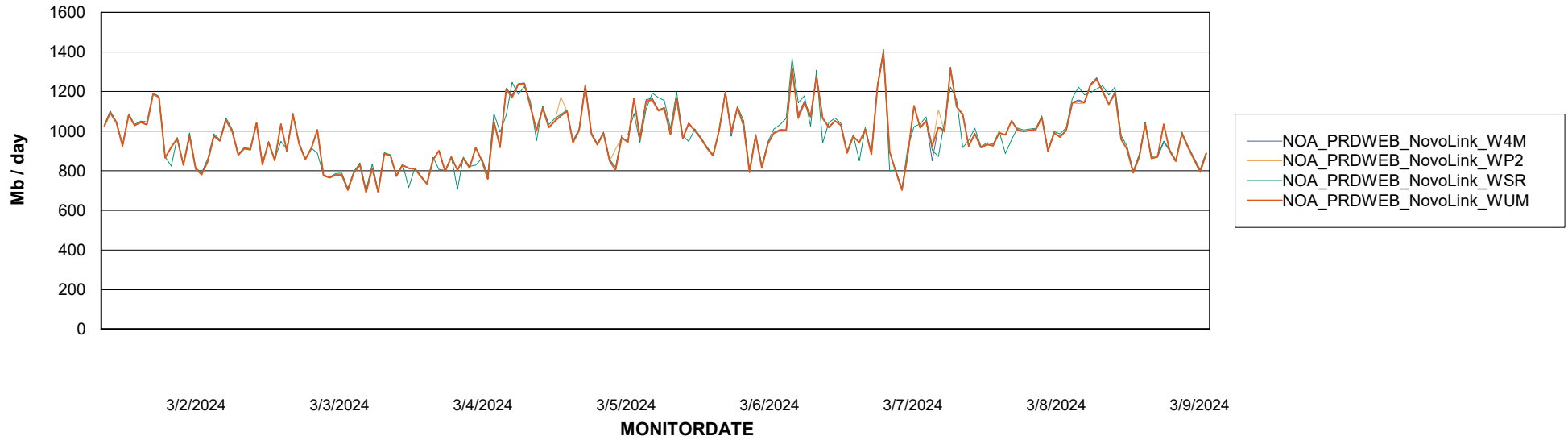
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Disaster per ABS component

