

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/9/2024	64	199	72	17	1,300	1,083	84	1,000	162
3/8/2024	64	199	72	19	1,300	1,048	83	1,000	174
3/7/2024	64	199	72	20	1,300	1,043	83	1,000	174
3/6/2024	64	199	72	20	1,300	1,043	83	1,000	174
3/5/2024	64	199	72	20	1,300	1,044	83	1,000	171
3/4/2024	64	199	72	20	1,300	1,037	83	1,000	169
3/3/2024	64	199	72	22	1,300	1,020	84	1,000	159

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/9/2024	59	199	83	20	1,200	965
3/8/2024	59	199	82	20	1,200	954
3/7/2024	59	199	82	21	1,200	950
3/6/2024	59	199	82	21	1,200	950
3/5/2024	59	199	81	21	1,200	950
3/4/2024	59	199	81	21	1,200	943
3/3/2024	59	199	81	23	1,200	925

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Customer CUS\_Production (24/7)  
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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/9/2024	82	299	55
3/8/2024	82	299	54
3/7/2024	82	299	54
3/6/2024	83	299	52
3/5/2024	83	299	50
3/4/2024	83	299	50
3/3/2024	83	299	50

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/9/2024	71	299	88
3/8/2024	71	299	88
3/7/2024	71	299	88
3/6/2024	71	299	88
3/5/2024	71	299	87
3/4/2024	71	299	87
3/3/2024	71	299	87

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

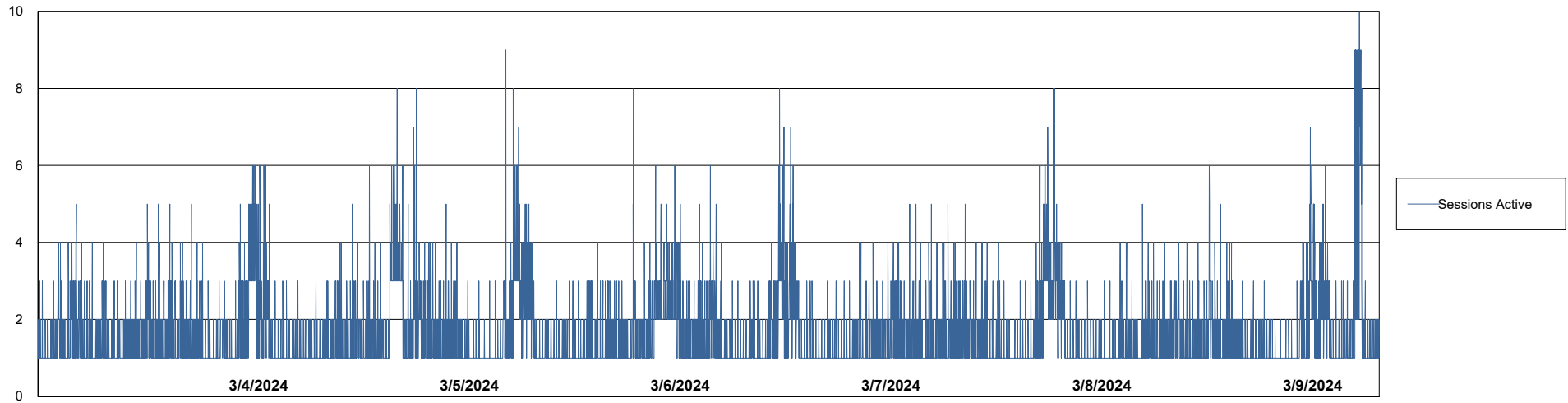
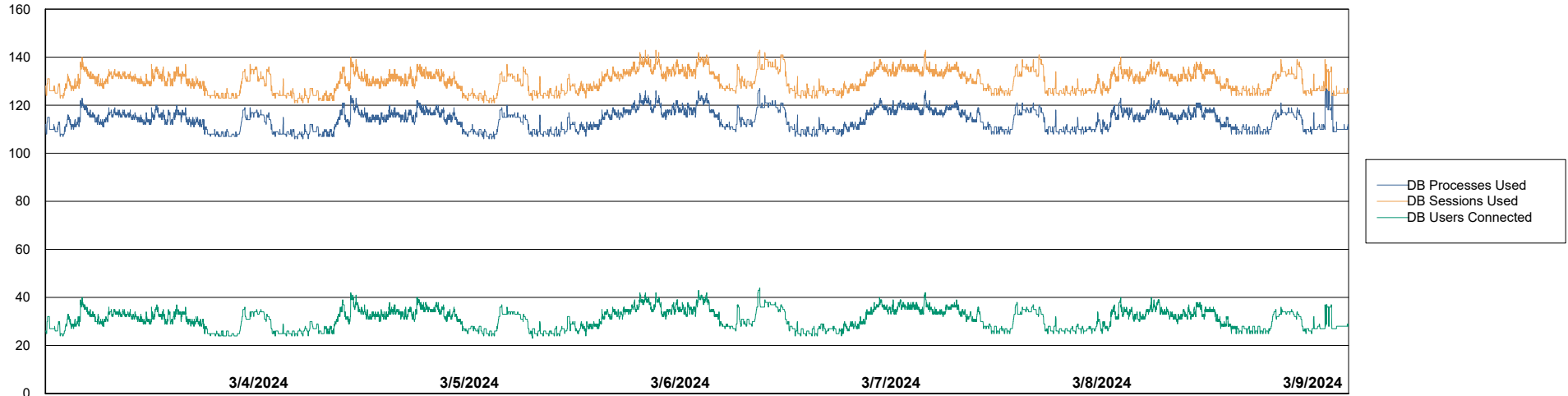
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/9/2024	90	199	21
3/8/2024	90	199	21
3/7/2024	90	199	21
3/6/2024	90	199	21
3/5/2024	90	199	20
3/4/2024	90	199	21
3/3/2024	90	199	21

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



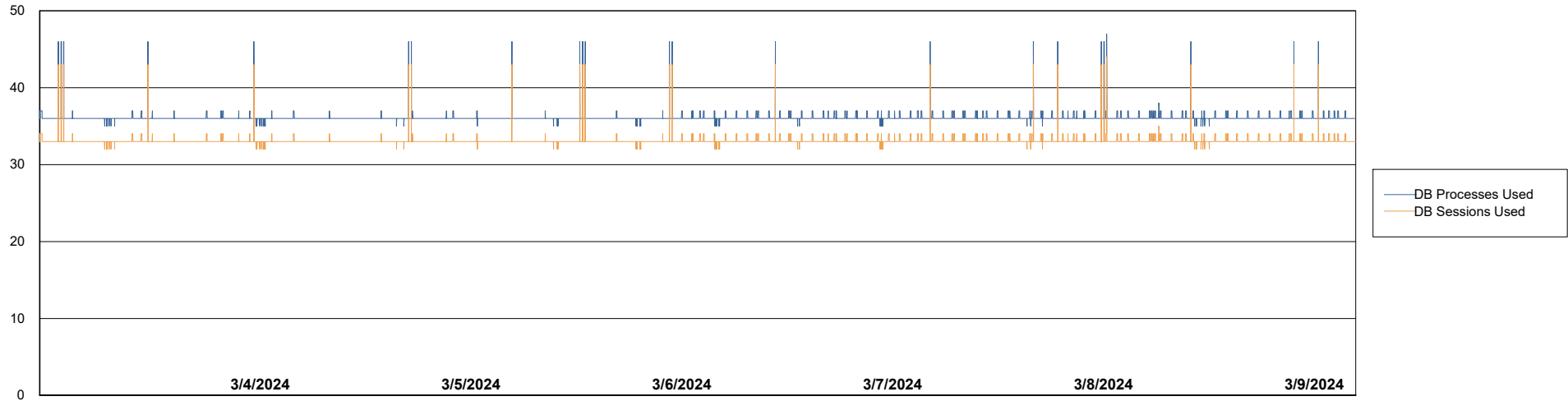
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



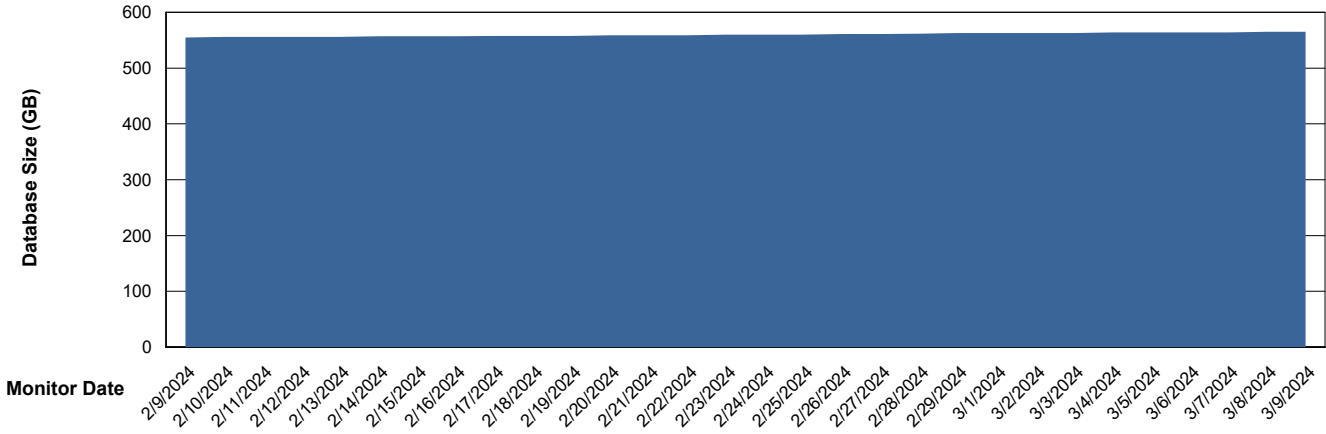
# Weekly SLA Customer Report

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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/9/2024	ABSDATA	254	212	16
	INDX	409	337	17
3/8/2024	ABSDATA	254	212	17
	INDX	409	337	18
3/7/2024	ABSDATA	254	212	17
	INDX	399	337	16
3/6/2024	ABSDATA	254	212	17
	INDX	399	337	16
3/5/2024	ABSDATA	254	212	17
	INDX	399	337	16
3/4/2024	ABSDATA	254	212	17
	INDX	399	337	16
3/3/2024	ABSDATA	254	211	17
	INDX	399	336	16

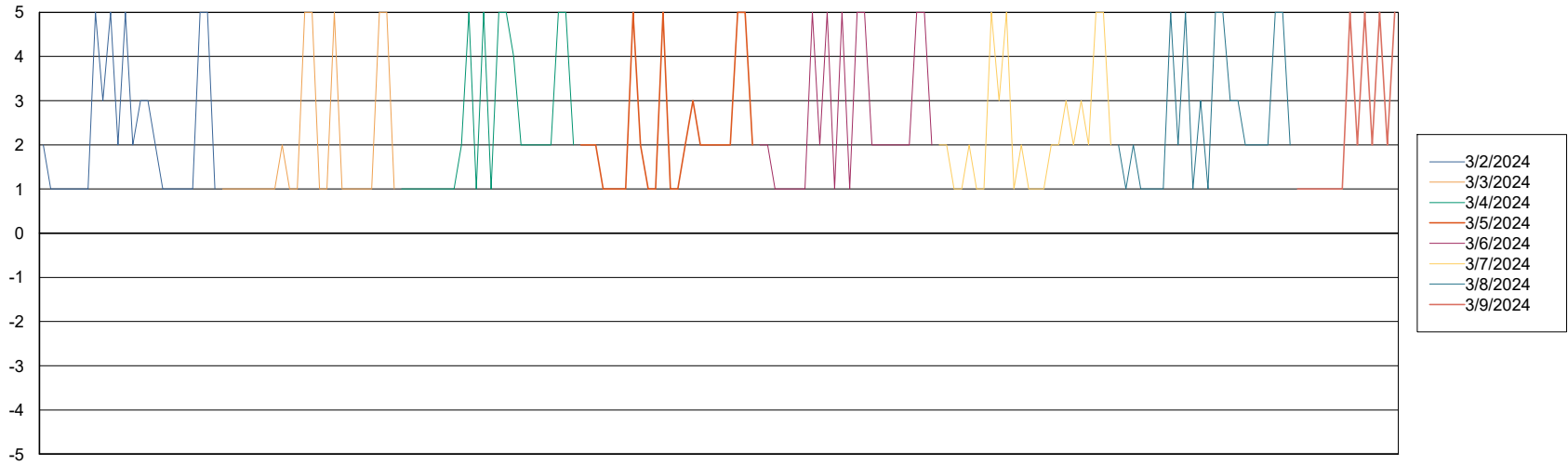
# Weekly SLA Customer Report

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Standby Database Health CUS\_Production (24/7)

## Recovery lag for last 7 days



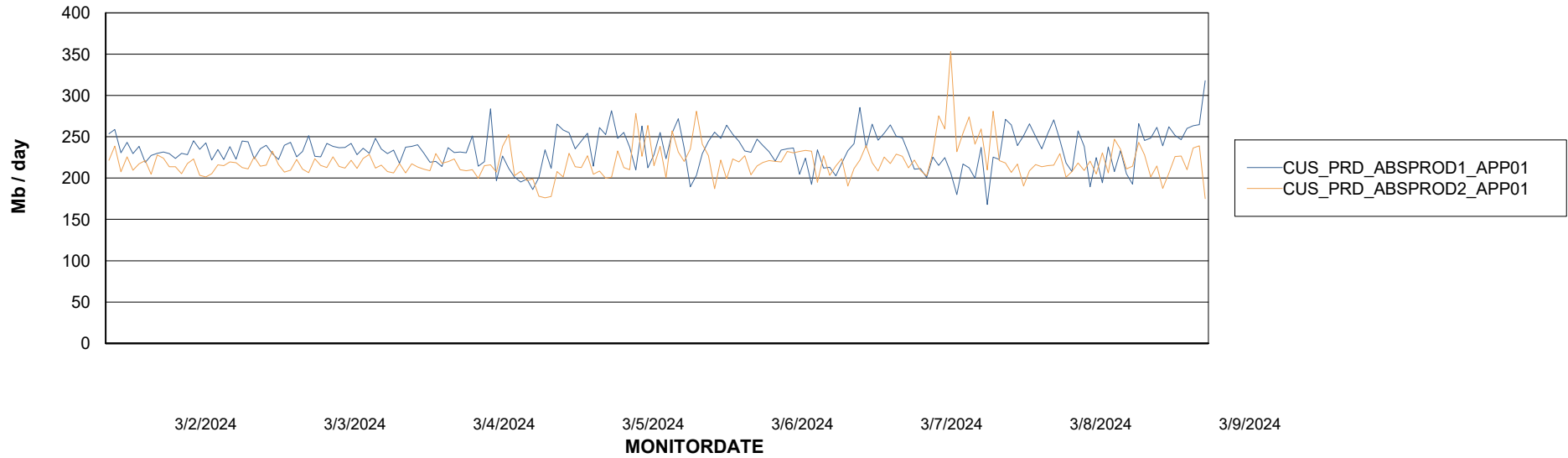
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Customer CUS\_Production (24/7)  
Database ID 131

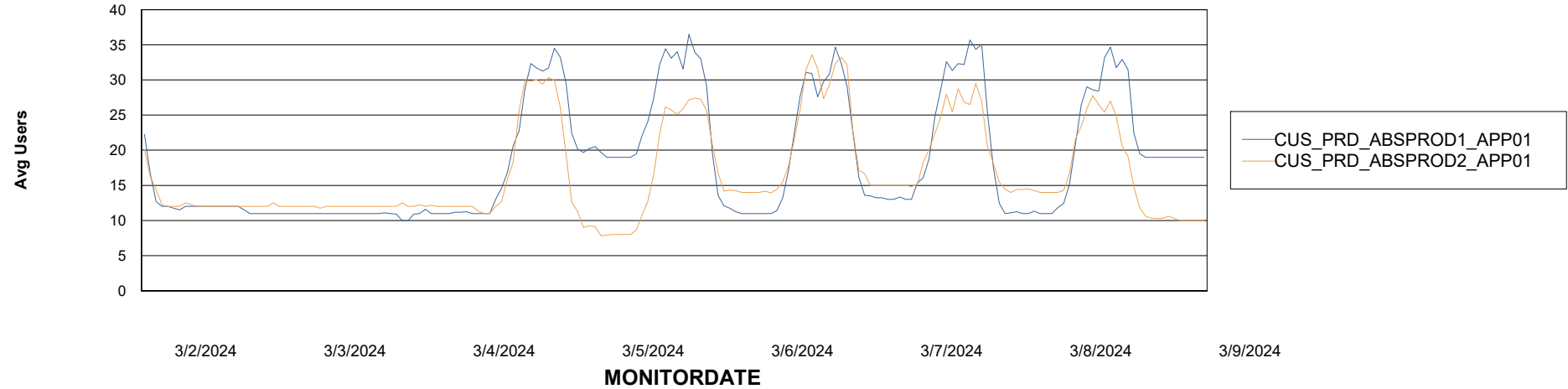


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



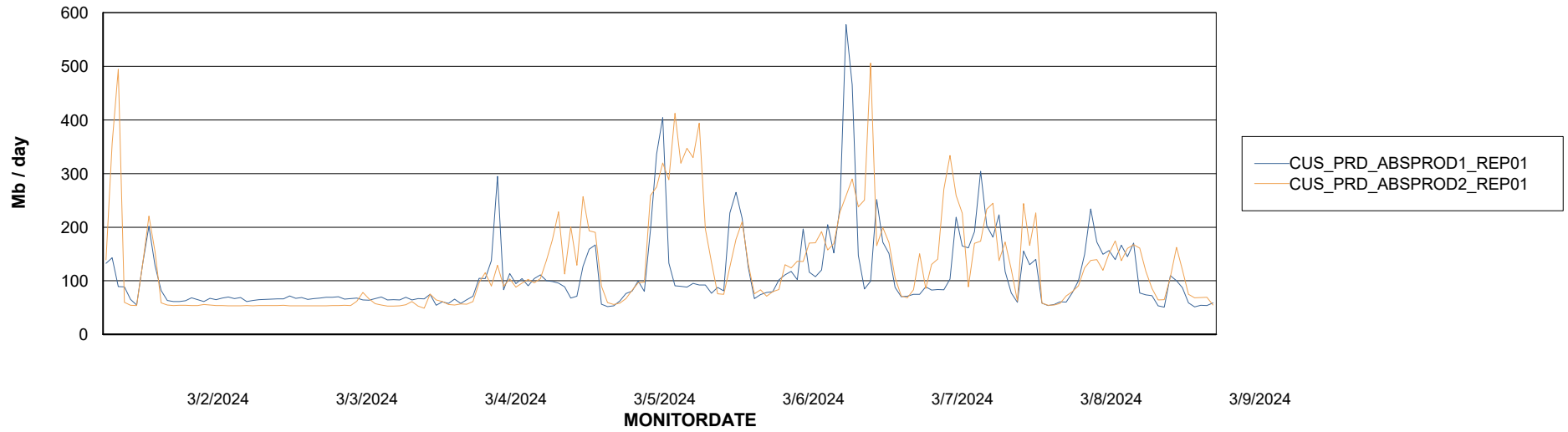
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



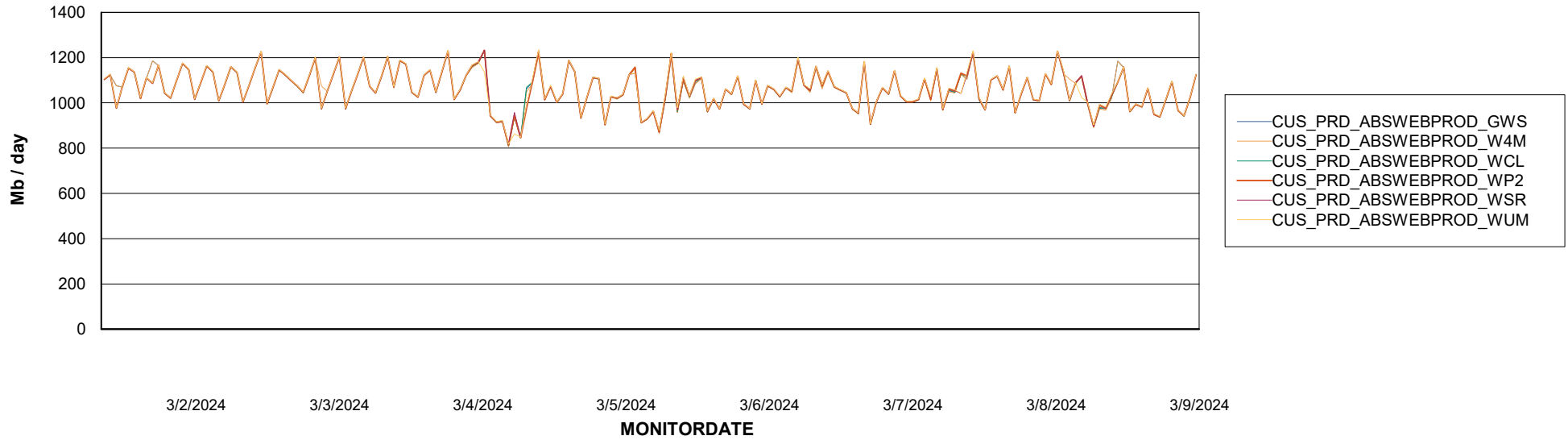
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

