

# Weekly SLA Customer Report

Customer SNG\_Production  
 Database ID 70



Harddisk Usage SNG\_PRD\_ABSWeb1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/2/2024  | 32                        | 40                          | 27                         | 0                         | 5                           | 5                          |
| 3/1/2024  | 32                        | 40                          | 27                         | 0                         | 5                           | 5                          |
| 2/29/2024 | 32                        | 40                          | 27                         | 0                         | 5                           | 5                          |
| 2/28/2024 | 32                        | 40                          | 27                         | 0                         | 5                           | 5                          |
| 2/27/2024 | 33                        | 40                          | 27                         | 0                         | 5                           | 5                          |
| 2/26/2024 | 33                        | 40                          | 27                         | 0                         | 5                           | 5                          |
| 2/25/2024 | 33                        | 40                          | 27                         | 0                         | 5                           | 5                          |

Harddisk Usage SNG\_PRD\_ABSWeb2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/2/2024  | 36                        | 40                          | 25                         | 0                         | 5                           | 5                          |
| 3/1/2024  | 36                        | 40                          | 25                         | 0                         | 5                           | 5                          |
| 2/29/2024 | 37                        | 40                          | 25                         | 0                         | 5                           | 5                          |
| 2/28/2024 | 37                        | 40                          | 25                         | 0                         | 5                           | 5                          |
| 2/27/2024 | 37                        | 40                          | 25                         | 0                         | 5                           | 5                          |
| 2/26/2024 | 37                        | 40                          | 25                         | 0                         | 5                           | 5                          |
| 2/25/2024 | 38                        | 40                          | 25                         | 0                         | 5                           | 5                          |

# Weekly SLA Customer Report

Customer SNG\_Production  
 Database ID 70



Harddisk Usage SNG\_PRD\_ABSapp1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on Z: (%) | Total disk space on Z: (Gb) | Used disk space on Z: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/2/2024  | 21                        | 40                          | 31                         | 82                        | 80                          | 15                         | 0                         | 5                           | 5                          |
| 3/1/2024  | 21                        | 40                          | 31                         | 52                        | 80                          | 38                         | 0                         | 5                           | 5                          |
| 2/29/2024 | 21                        | 40                          | 31                         | 41                        | 80                          | 47                         | 0                         | 5                           | 5                          |
| 2/28/2024 | 21                        | 40                          | 31                         | 41                        | 80                          | 47                         | 0                         | 5                           | 5                          |
| 2/27/2024 | 21                        | 40                          | 31                         | 41                        | 80                          | 47                         | 0                         | 5                           | 5                          |
| 2/26/2024 | 21                        | 40                          | 31                         | 41                        | 80                          | 47                         | 0                         | 5                           | 5                          |
| 2/25/2024 | 21                        | 40                          | 31                         | 41                        | 80                          | 47                         | 0                         | 5                           | 5                          |

Harddisk Usage SNG\_PRD\_ABSapp2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on Z: (%) | Total disk space on Z: (Gb) | Used disk space on Z: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/2/2024  | 29                        | 40                          | 28                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 3/1/2024  | 29                        | 40                          | 28                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 2/29/2024 | 29                        | 40                          | 28                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 2/28/2024 | 29                        | 40                          | 28                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 2/27/2024 | 29                        | 40                          | 28                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 2/26/2024 | 29                        | 40                          | 28                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 2/25/2024 | 29                        | 40                          | 28                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |

# Weekly SLA Customer Report

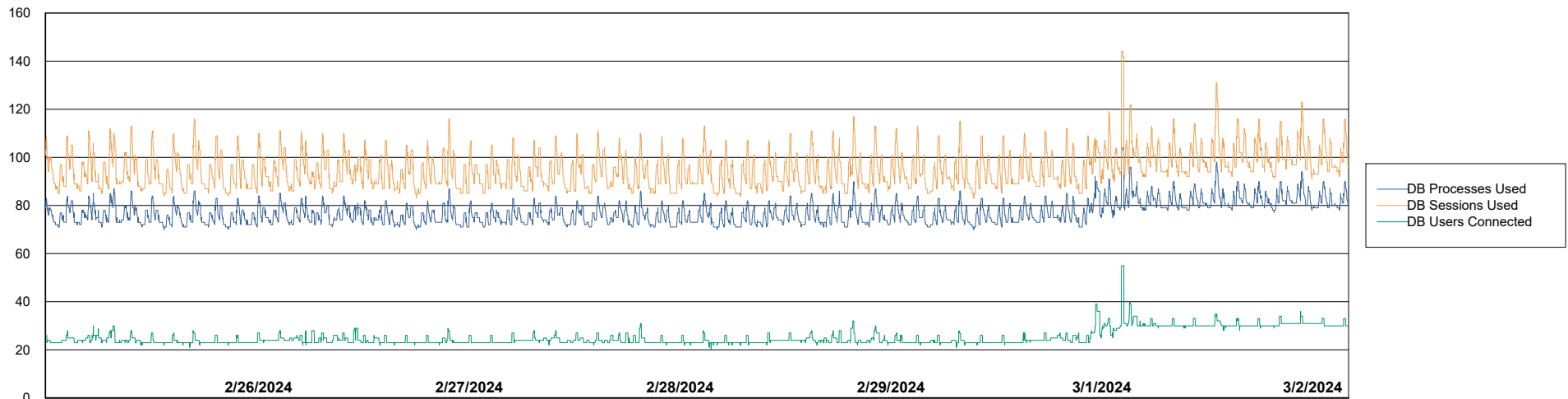
Customer SNG\_Production  
 Database ID 70



## Harddisk Usage SNG\_PRD\_ORACLE1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /home (%) | Total disk space on /home (Gb) | Used disk space on /home (Gb) | Free disk space on /u01 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 3/2/2024  | 40                       | 550                        | 330                       | 77                           | 1                              | 0                             | 100                          | 561                            | 0                             | 71                          |
| 3/1/2024  | 40                       | 550                        | 330                       | 77                           | 1                              | 0                             | 100                          | 561                            | 0                             | 71                          |
| 2/29/2024 | 40                       | 550                        | 330                       | 77                           | 1                              | 0                             | 100                          | 561                            | 0                             | 71                          |
| 2/28/2024 | 40                       | 550                        | 330                       | 77                           | 1                              | 0                             | 100                          | 561                            | 0                             | 71                          |
| 2/27/2024 | 40                       | 550                        | 330                       | 77                           | 1                              | 0                             | 100                          | 561                            | 0                             | 71                          |
| 2/26/2024 | 40                       | 550                        | 330                       | 77                           | 1                              | 0                             | 100                          | 561                            | 0                             | 71                          |
| 2/25/2024 | 40                       | 550                        | 330                       | 77                           | 1                              | 0                             | 100                          | 561                            | 0                             | 71                          |

## Database Performance SNG\_PRD\_ORACLE1\_ABS1



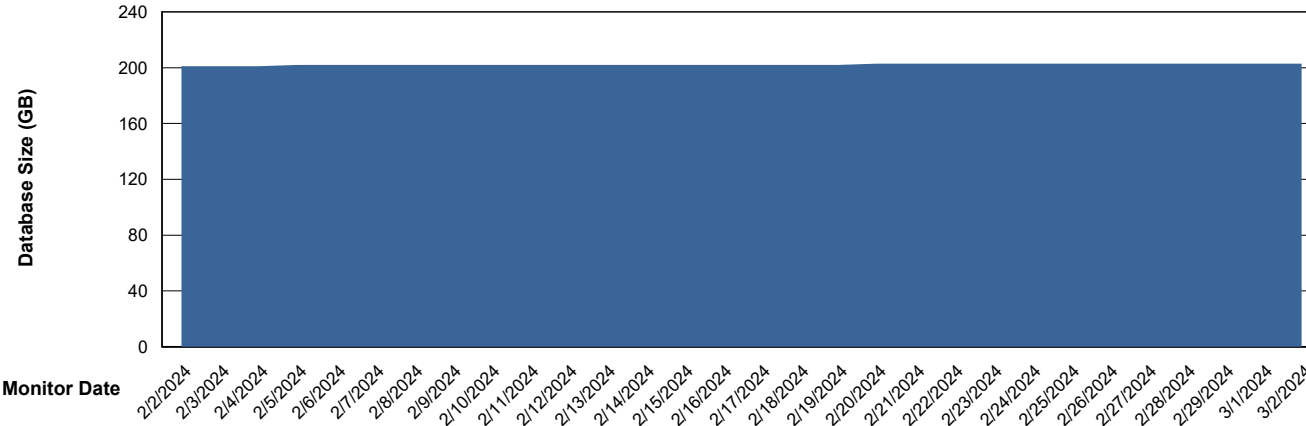
# Weekly SLA Customer Report

Customer SNG\_Production  
 Database ID 70



DATABASE SIZE SNG\_PRD\_ORACLE1\_ABS1

## Database growth over last month



Database Tablespace SNG\_PRD\_ORACLE1\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 3/2/2024  | ABSDATA         | 54            | 43            | 21              |
|           | INDX            | 146           | 116           | 20              |
| 3/1/2024  | ABSDATA         | 54            | 43            | 21              |
|           | INDX            | 146           | 116           | 20              |
| 2/29/2024 | ABSDATA         | 54            | 43            | 21              |
|           | INDX            | 146           | 116           | 20              |
| 2/28/2024 | ABSDATA         | 54            | 43            | 21              |
|           | INDX            | 146           | 116           | 20              |
| 2/27/2024 | ABSDATA         | 54            | 42            | 21              |
|           | INDX            | 146           | 116           | 20              |
| 2/26/2024 | ABSDATA         | 54            | 42            | 21              |
|           | INDX            | 146           | 116           | 20              |
| 2/25/2024 | ABSDATA         | 54            | 42            | 21              |
|           | INDX            | 146           | 116           | 20              |

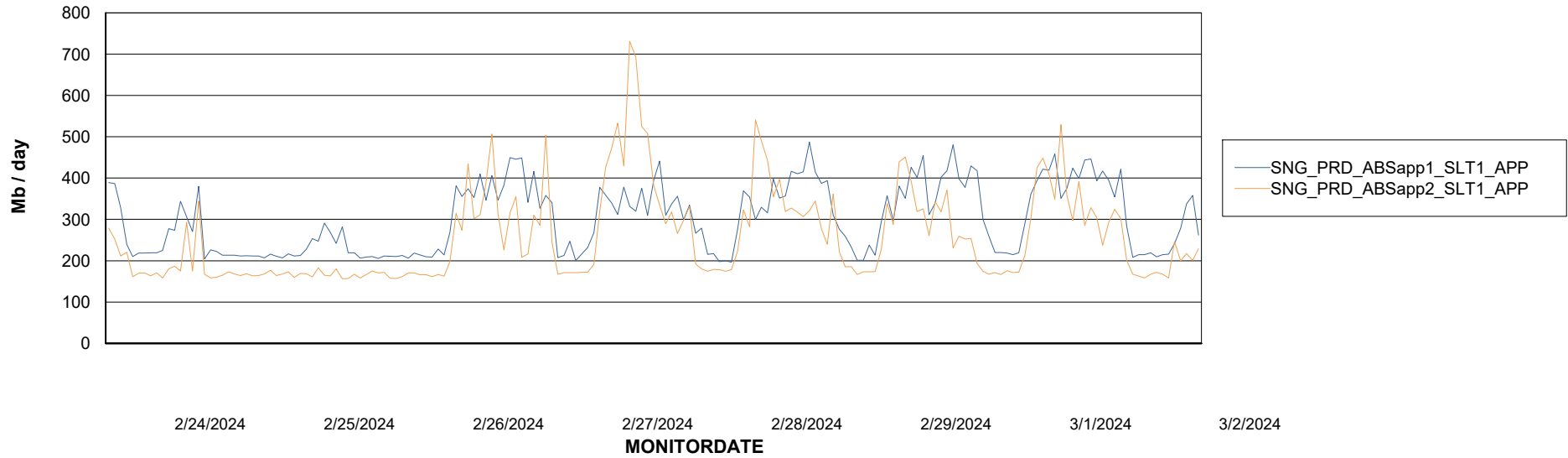
# Weekly SLA Customer Report

Customer SNG\_Production  
Database ID 70

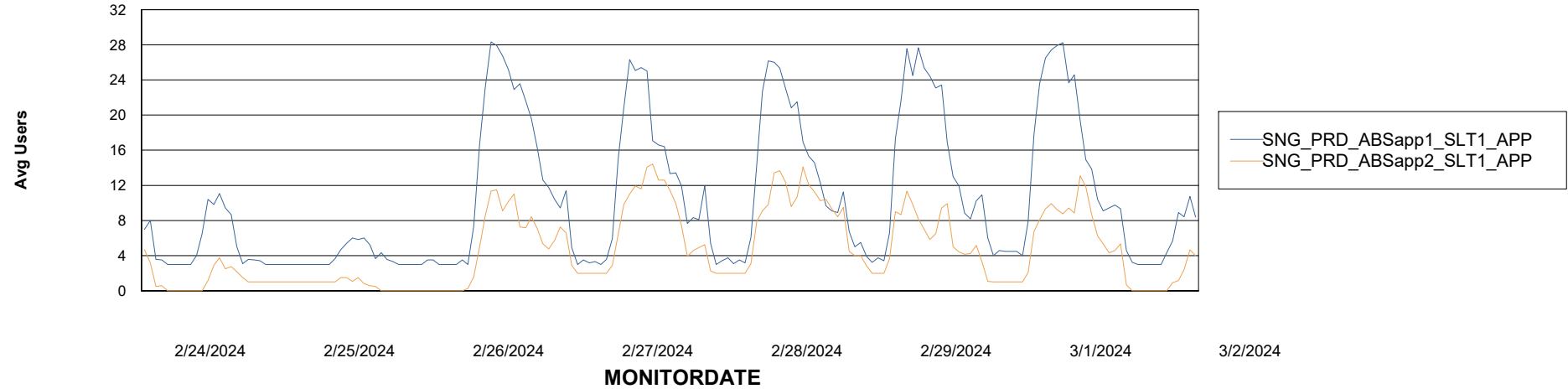


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



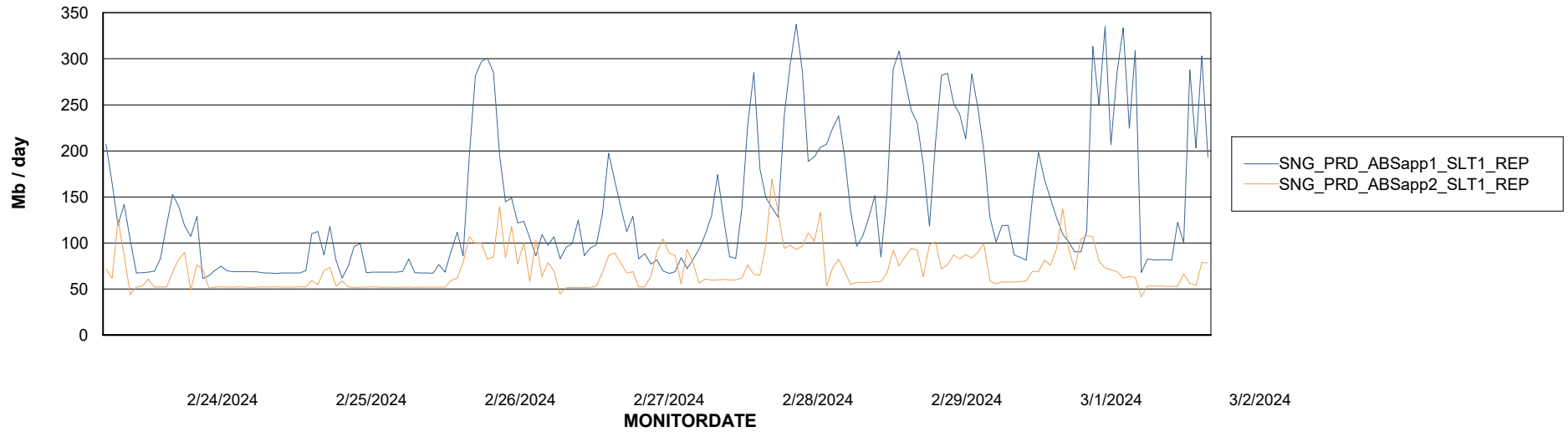
# Weekly SLA Customer Report

Customer SNG\_Production  
Database ID 70



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



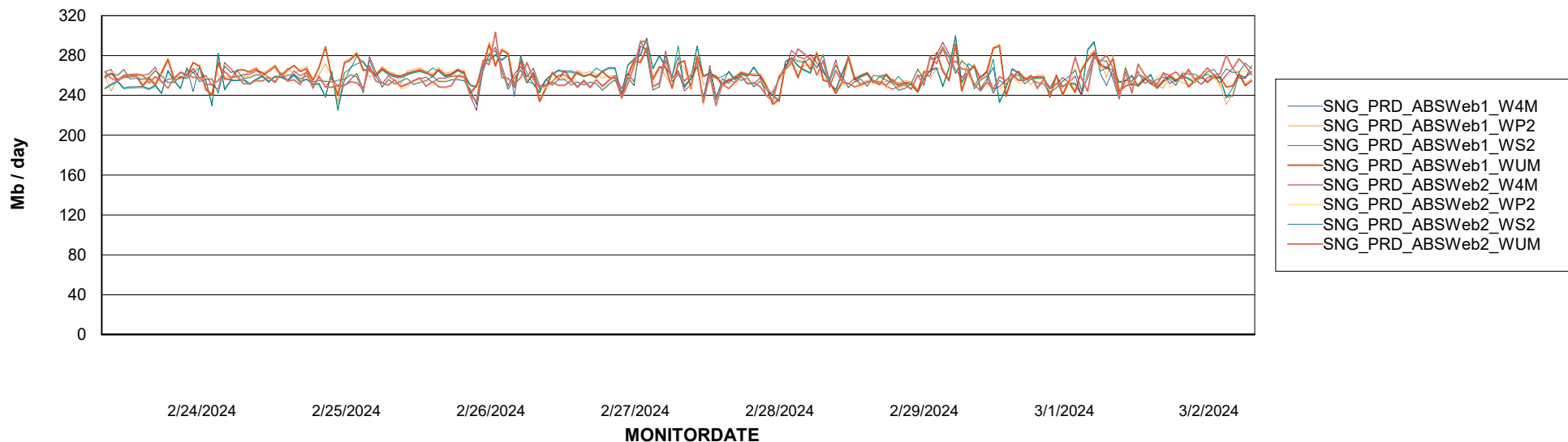
# Weekly SLA Customer Report

Customer SNG\_Production  
Database ID 70



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SNG\_Production  
Database ID 70



## Disaster per ABS component

