

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/24/2024	64	199	72	20	1,300	1,045	84	1,000	162
2/23/2024	64	199	72	22	1,300	1,014	83	1,000	169
2/22/2024	64	199	72	22	1,300	1,012	83	1,000	170
2/21/2024	64	199	72	22	1,300	1,011	83	1,000	173
2/20/2024	64	199	72	22	1,300	1,010	83	1,000	172
2/19/2024	64	199	72	22	1,300	1,014	83	1,000	170
2/18/2024	65	199	70	21	1,300	1,030	84	1,000	160

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/24/2024	61	199	79	23	1,200	929
2/23/2024	61	199	78	23	1,200	921
2/22/2024	61	199	78	23	1,200	920
2/21/2024	61	199	78	23	1,200	919
2/20/2024	61	199	78	23	1,200	919
2/19/2024	61	199	77	24	1,200	915
2/18/2024	63	199	73	24	1,200	907

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/24/2024	85	299	46
2/23/2024	85	299	46
2/22/2024	85	299	45
2/21/2024	87	299	40
2/20/2024	87	299	38
2/19/2024	88	299	37
2/18/2024	88	299	37

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/24/2024	71	299	86
2/23/2024	71	299	86
2/22/2024	71	299	85
2/21/2024	72	299	85
2/20/2024	72	299	85
2/19/2024	72	299	85
2/18/2024	72	299	85

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

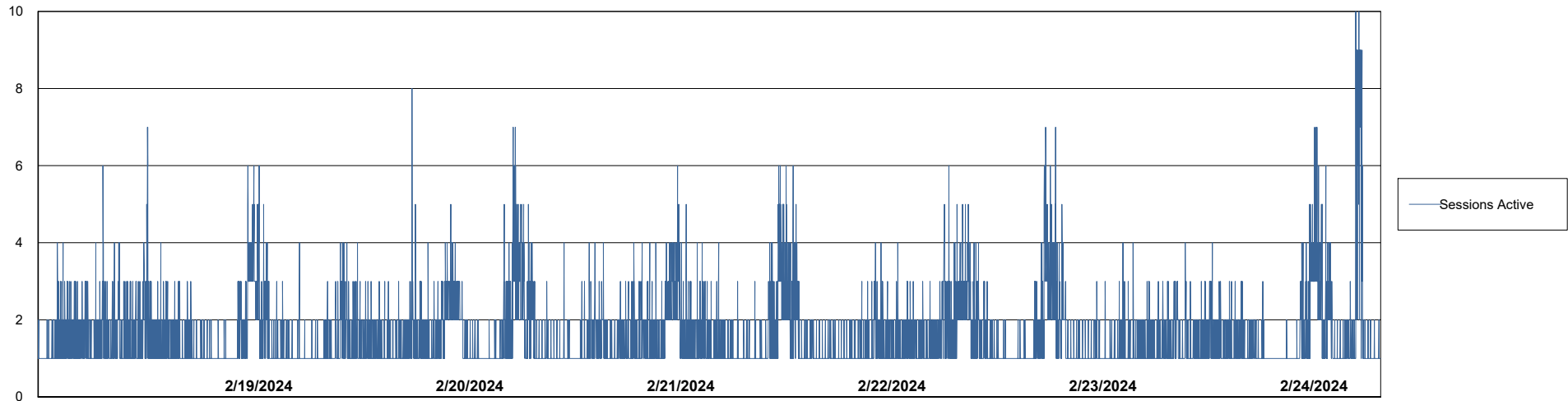
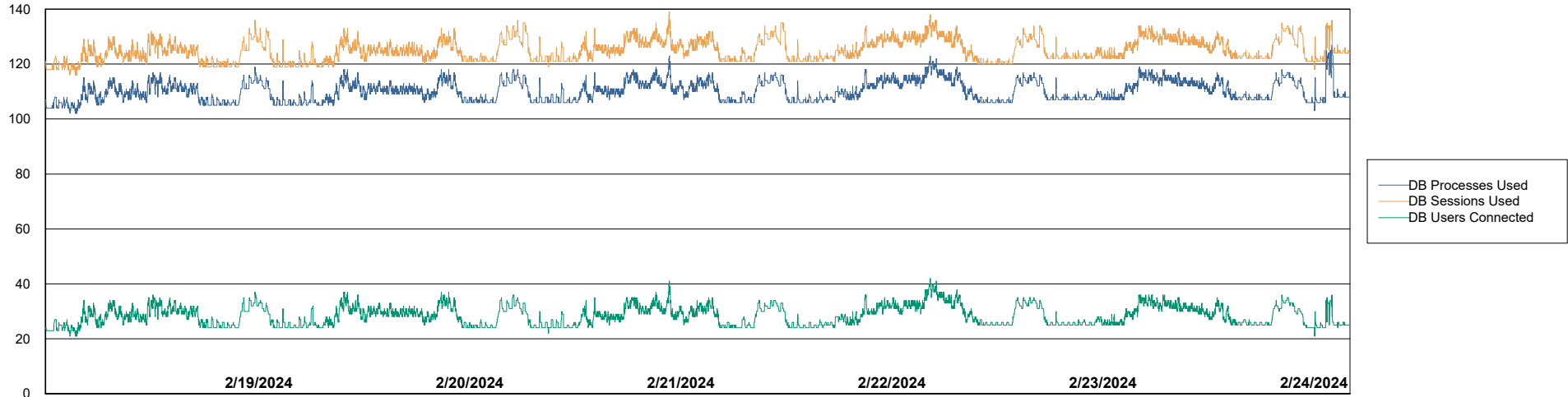
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/24/2024	90	199	20
2/23/2024	90	199	20
2/22/2024	90	199	20
2/21/2024	90	199	20
2/20/2024	90	199	20
2/19/2024	90	199	20
2/18/2024	90	199	20

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



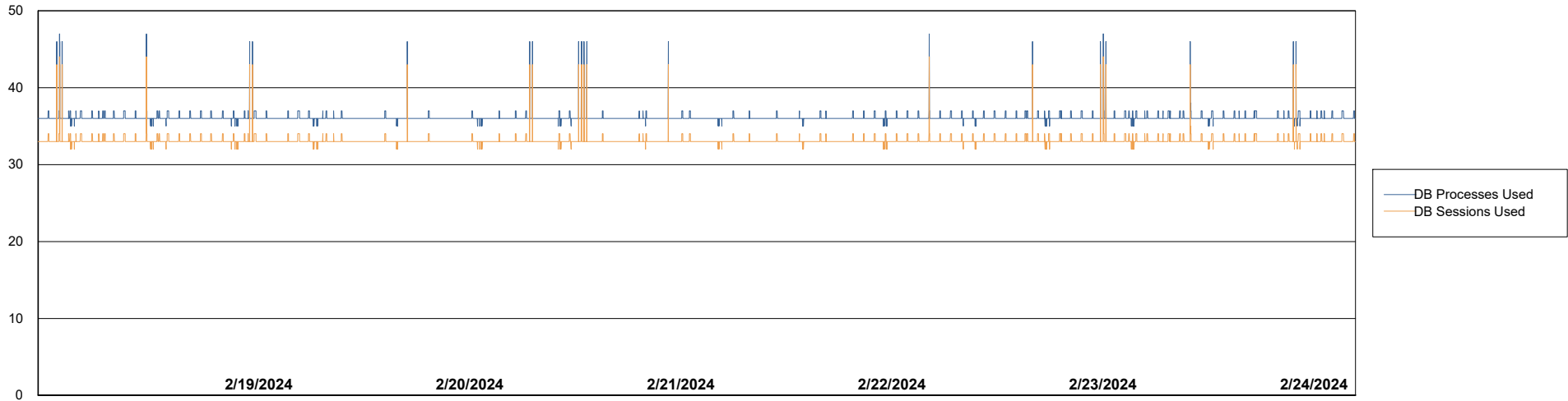
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



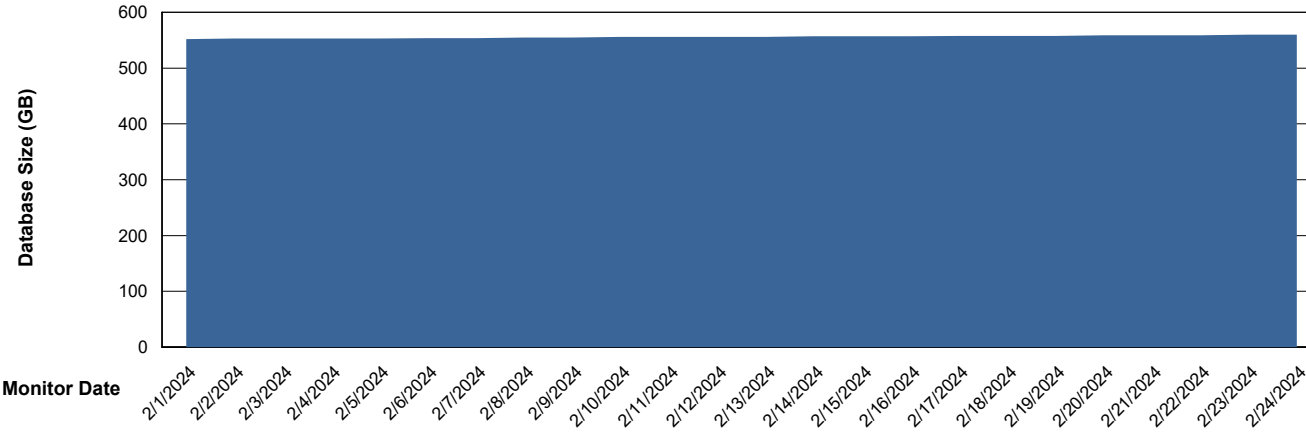
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/24/2024	ABSDATA	254	210	17
	INDX	399	334	16
2/23/2024	ABSDATA	254	210	17
	INDX	399	334	16
2/22/2024	ABSDATA	254	210	17
	INDX	399	334	16
2/21/2024	ABSDATA	254	210	17
	INDX	399	334	16
2/20/2024	ABSDATA	254	210	17
	INDX	399	334	16
2/19/2024	ABSDATA	254	210	18
	INDX	399	333	16
2/18/2024	ABSDATA	254	209	18
	INDX	399	333	16

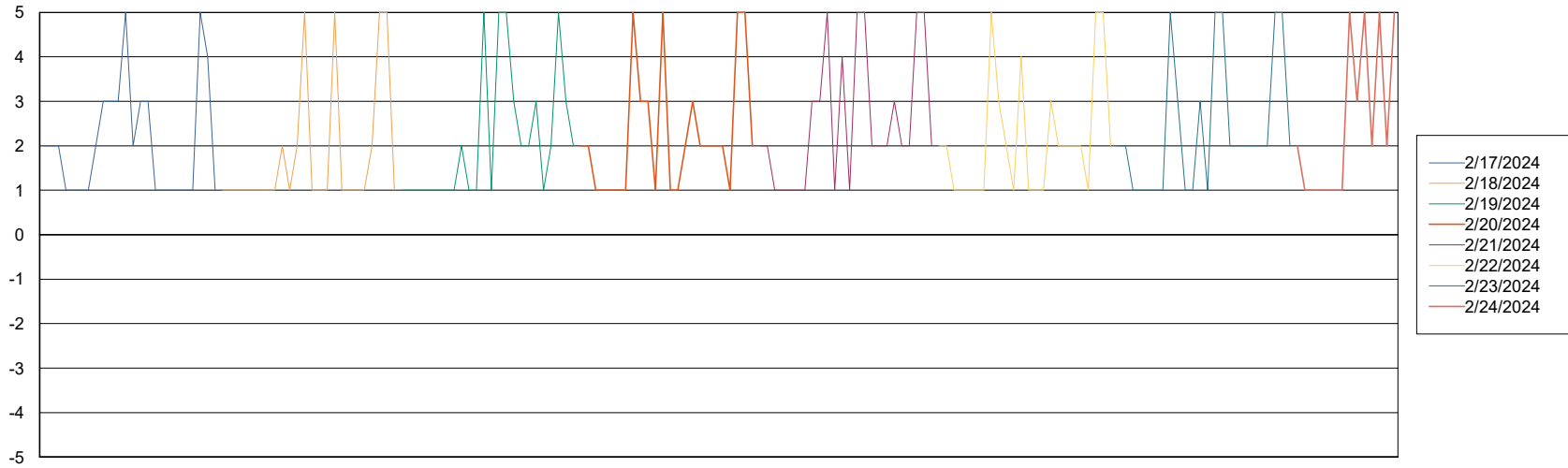
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Standby Database Health CUS\_Production (24/7)

## Recovery lag for last 7 days



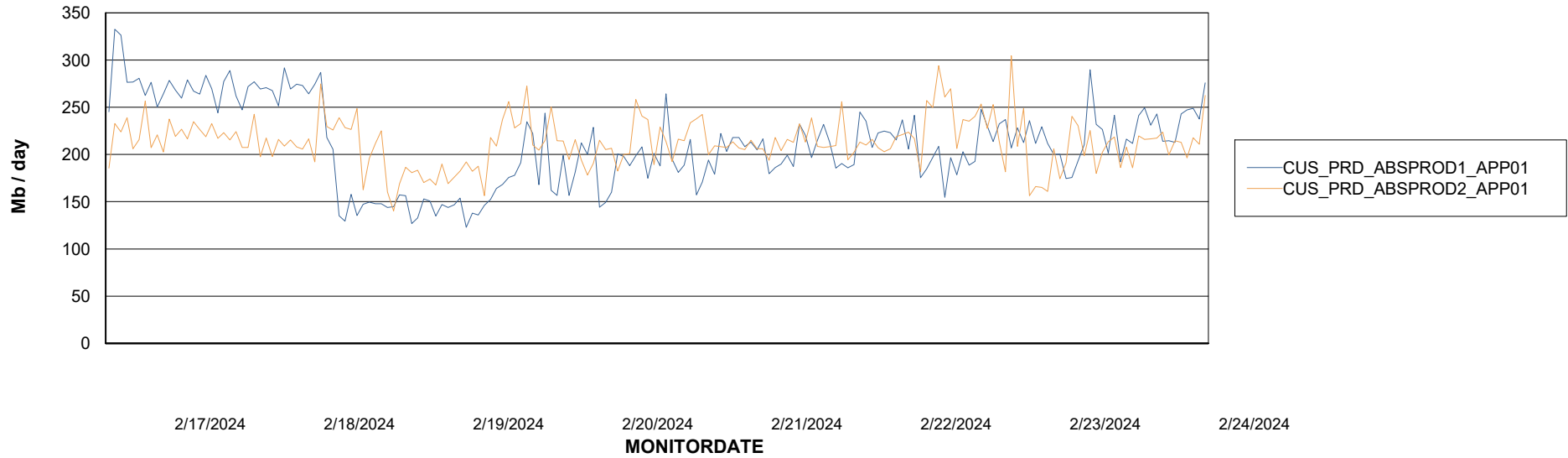
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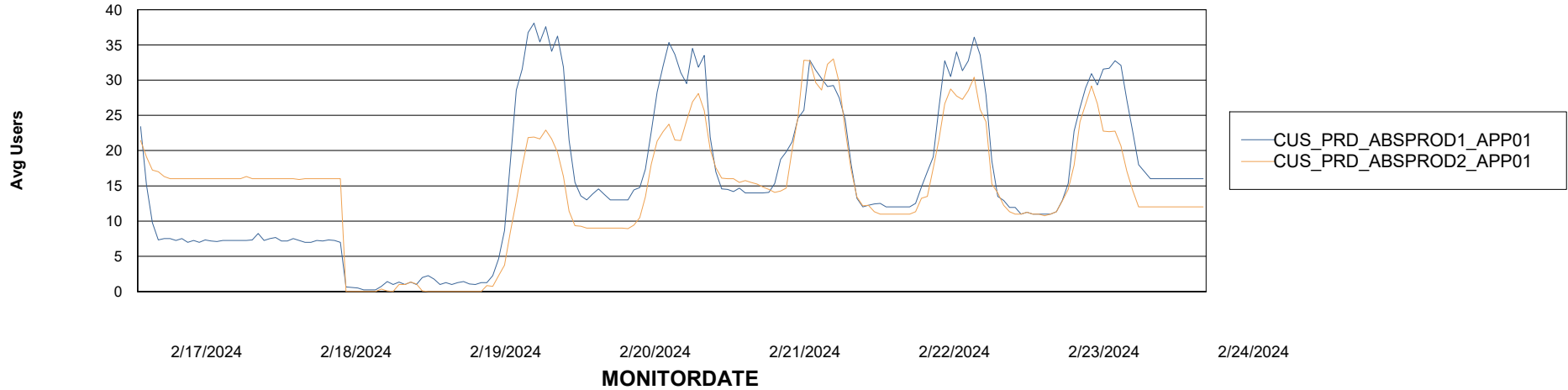


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



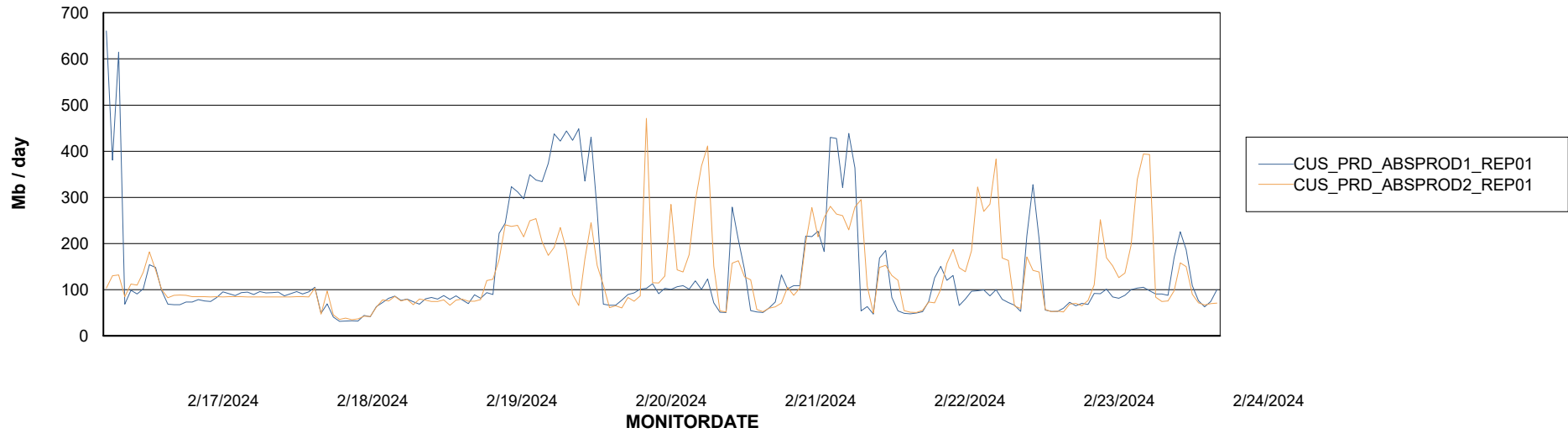
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



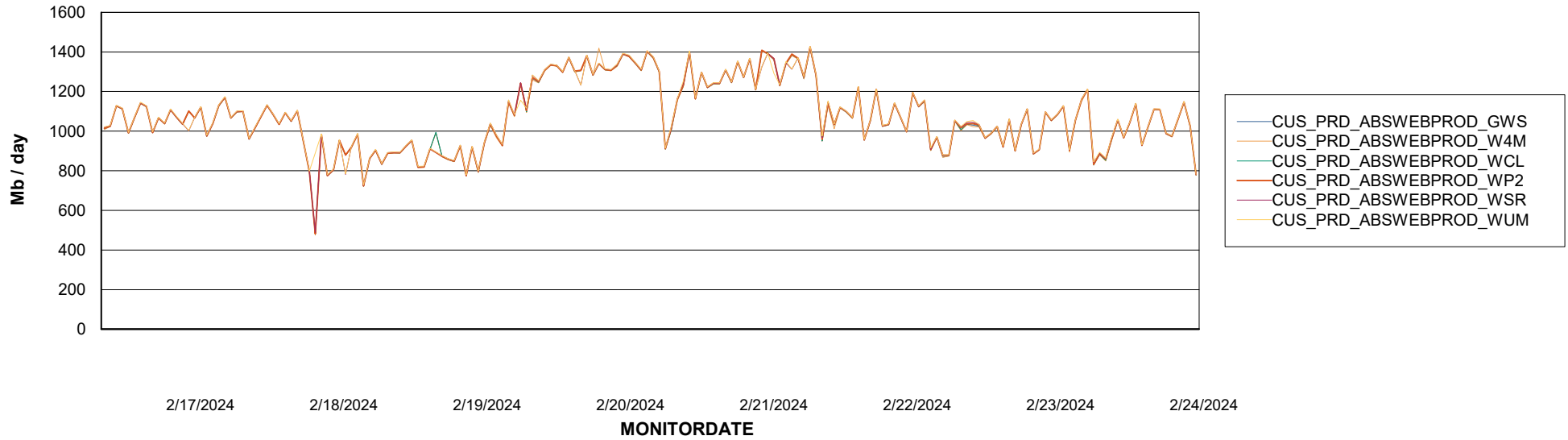
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

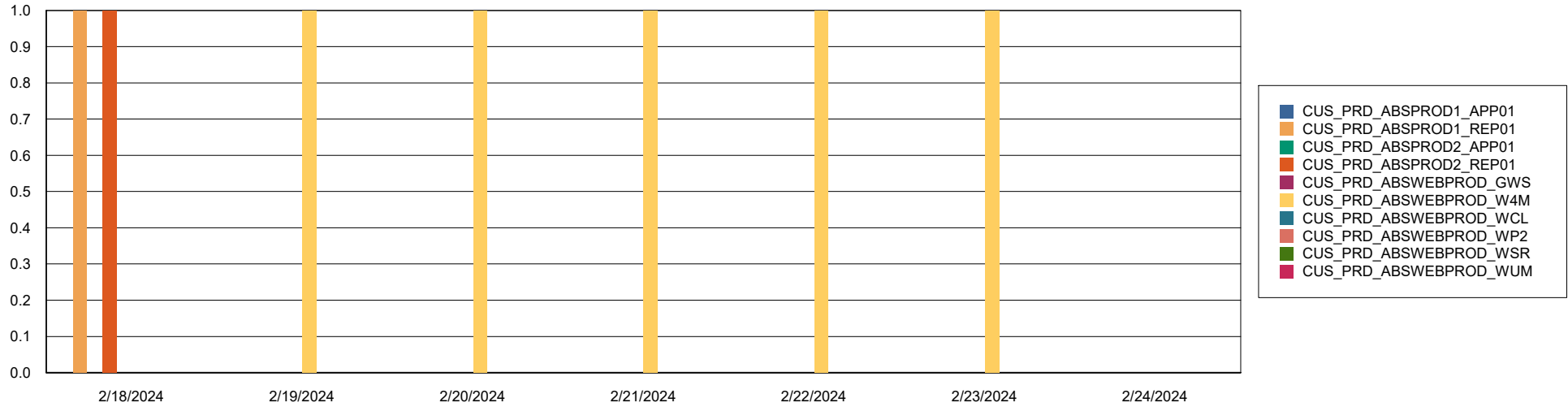


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### Disaster per ABS component



- CUS\_PRD\_ABSPROD1\_APP01
- CUS\_PRD\_ABSPROD1\_REP01
- CUS\_PRD\_ABSPROD2\_APP01
- CUS\_PRD\_ABSPROD2\_REP01
- CUS\_PRD\_ABSWEBPROD\_GWS
- CUS\_PRD\_ABSWEBPROD\_W4M
- CUS\_PRD\_ABSWEBPROD\_WCL
- CUS\_PRD\_ABSWEBPROD\_WP2
- CUS\_PRD\_ABSWEBPROD\_WSR
- CUS\_PRD\_ABSWEBPROD\_WUM