

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
2/17/2024	93	150	11	71	100	29
2/16/2024	93	150	11	71	100	29
2/15/2024	93	150	11	71	100	29
2/14/2024	93	150	11	71	100	29
2/13/2024	93	150	11	71	100	29
2/12/2024	93	150	11	71	100	29
2/11/2024	93	150	11	71	100	29

Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
2/17/2024	93	150	11	80	100	20
2/16/2024	93	150	11	80	100	20
2/15/2024	93	150	11	80	100	20
2/14/2024	93	150	11	80	100	20
2/13/2024	93	150	11	80	100	20
2/12/2024	93	150	11	80	100	20
2/11/2024	93	150	11	80	100	20

# Weekly SLA Customer Report

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Harddisk Usage      XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
2/17/2024	84	150	24	20	10	8	99	200	3	77
2/16/2024	84	150	24	20	10	8	99	200	3	77
2/15/2024	84	150	24	20	10	8	99	200	3	77
2/14/2024	84	150	24	20	10	8	99	200	3	77
2/13/2024	84	150	24	20	10	8	99	200	3	77
2/12/2024	84	150	24	20	10	8	99	200	3	77
2/11/2024	84	150	24	20	10	8	99	200	3	77

Harddisk Usage      XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
2/17/2024	84	150	24	49	10	5	99	200	1	81
2/16/2024	84	150	24	49	10	5	99	200	1	81
2/15/2024	84	150	24	49	10	5	99	200	1	81
2/14/2024	84	150	24	49	10	5	99	200	1	81
2/13/2024	84	150	24	49	10	5	99	200	1	81
2/12/2024	84	150	24	49	10	5	99	200	1	81
2/11/2024	84	150	24	49	10	5	99	200	1	81

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Harddisk Usage      XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
2/17/2024	95	150	7	86	50	7
2/16/2024	95	150	7	86	50	7
2/15/2024	95	150	7	86	50	7
2/14/2024	95	150	7	86	50	7
2/13/2024	95	150	7	86	50	7
2/12/2024	95	150	7	86	50	7
2/11/2024	95	150	7	86	50	7

Harddisk Usage      XMX\_PROD\_ABSWEB02

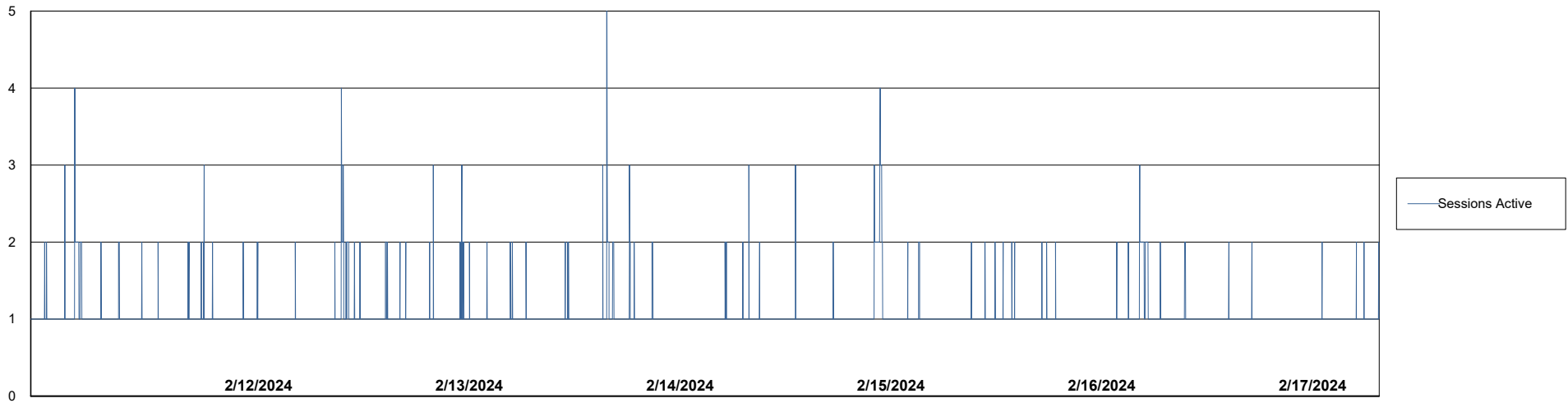
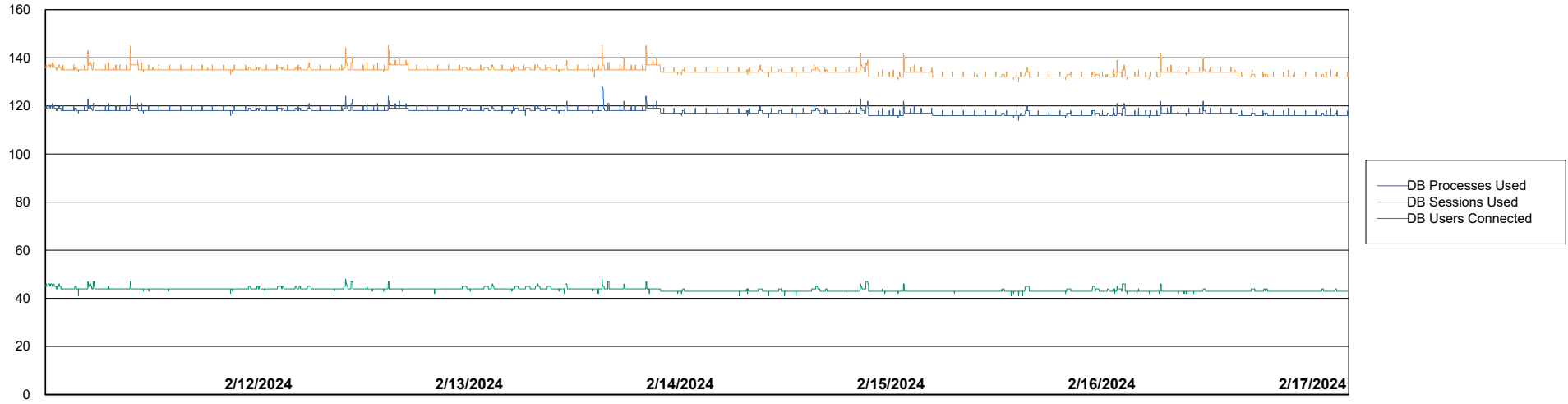
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
2/17/2024	95	150	7	83	50	9
2/16/2024	95	150	7	83	50	9
2/15/2024	95	150	7	83	50	9
2/14/2024	95	150	7	83	50	9
2/13/2024	95	150	7	83	50	9
2/12/2024	95	150	7	83	50	9
2/11/2024	95	150	7	83	50	9

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
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## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



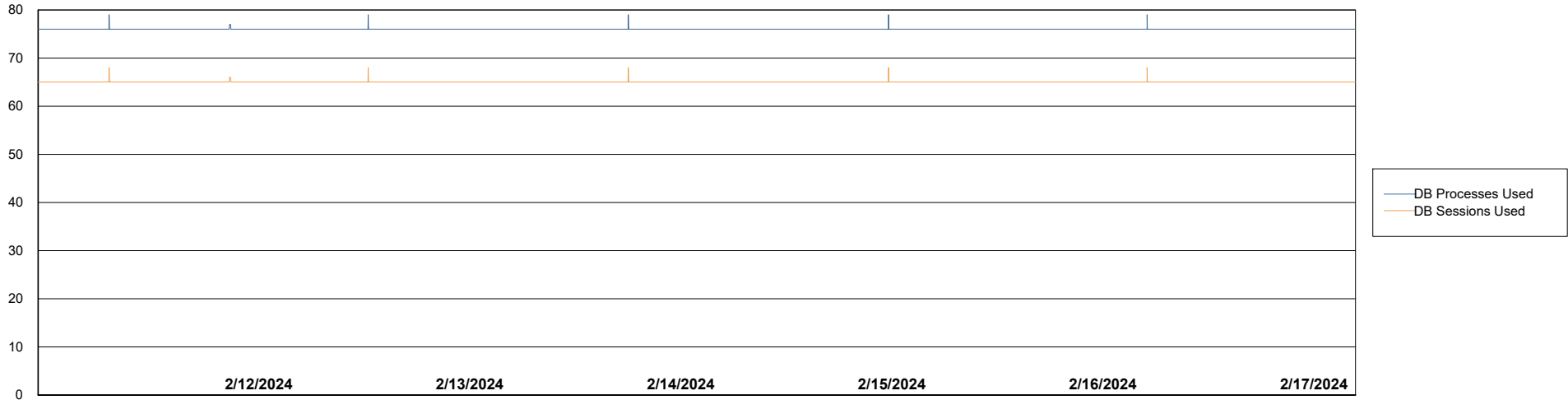
# Weekly SLA Customer Report

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Database ID    146



Database Performance      XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max    0  
DB Processes Max    1,000  
DB Processes Max    4



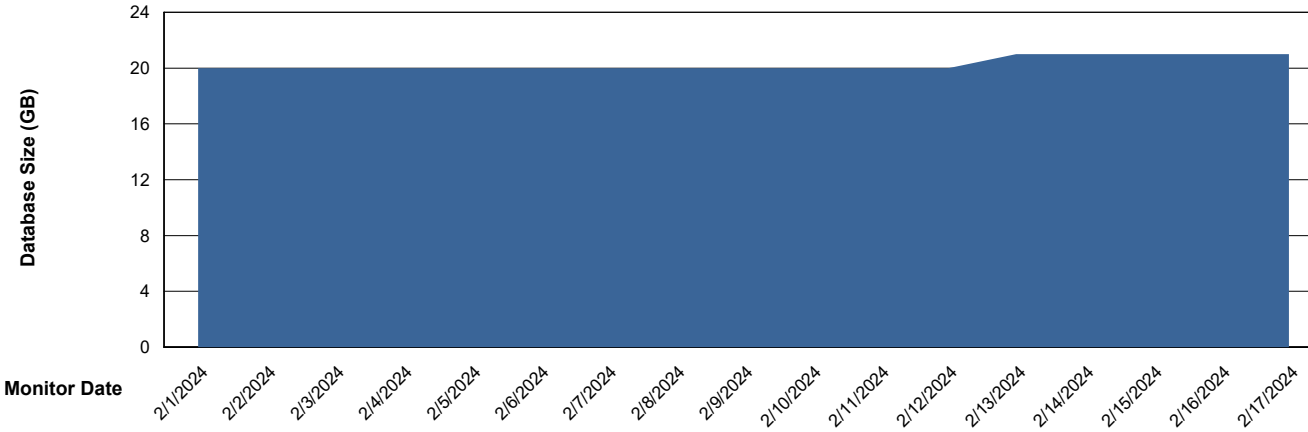
# Weekly SLA Customer Report

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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

## Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/17/2024	ABSDATA	6	5	23
	INDX	8	0	100
2/16/2024	ABSDATA	6	5	23
	INDX	8	0	100
2/15/2024	ABSDATA	6	5	23
	INDX	8	0	100
2/14/2024	ABSDATA	6	5	24
	INDX	8	0	100
2/13/2024	ABSDATA	6	5	25
	INDX	8	0	100
2/12/2024	ABSDATA	6	4	25
	INDX	8	0	100
2/11/2024	ABSDATA	6	4	26
	INDX	8	0	100

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Standby Database Health      XMX Production (24/7)

## Recovery lag for last 7 days



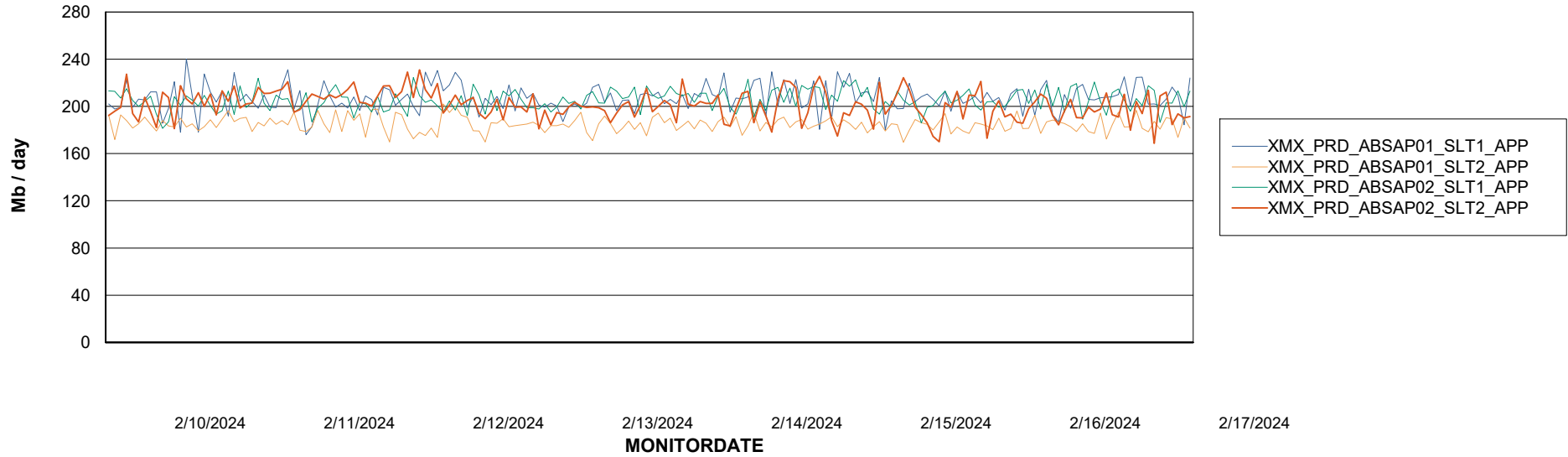
# Weekly SLA Customer Report

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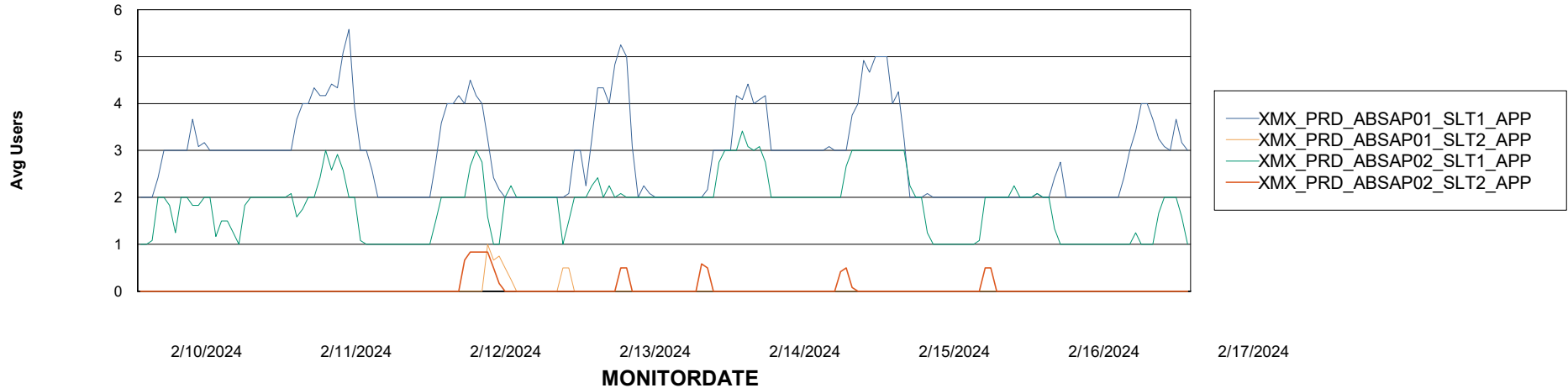


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



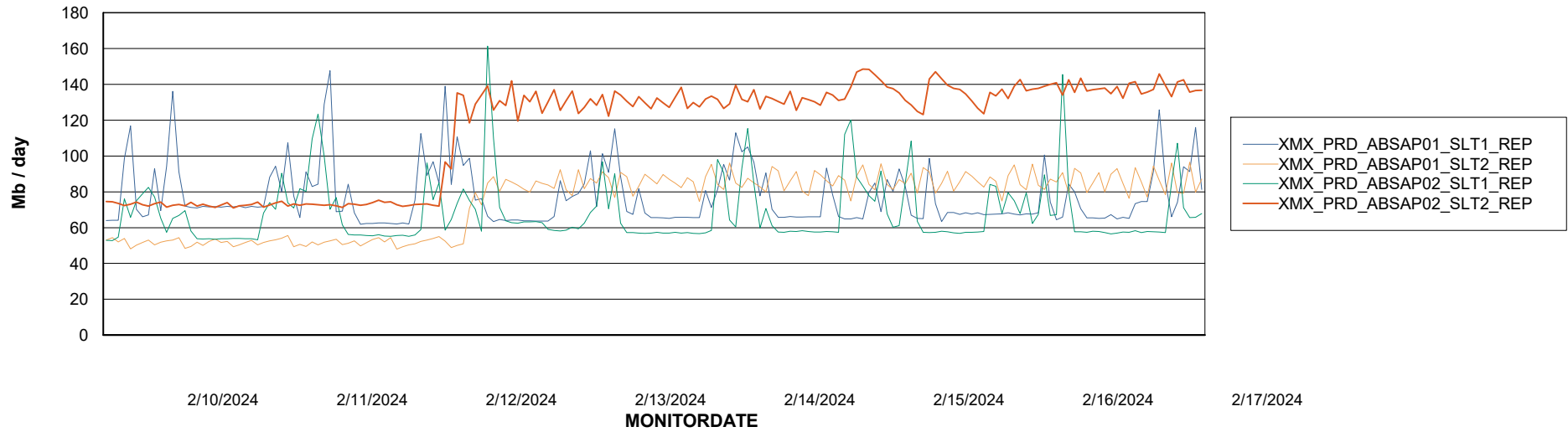
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



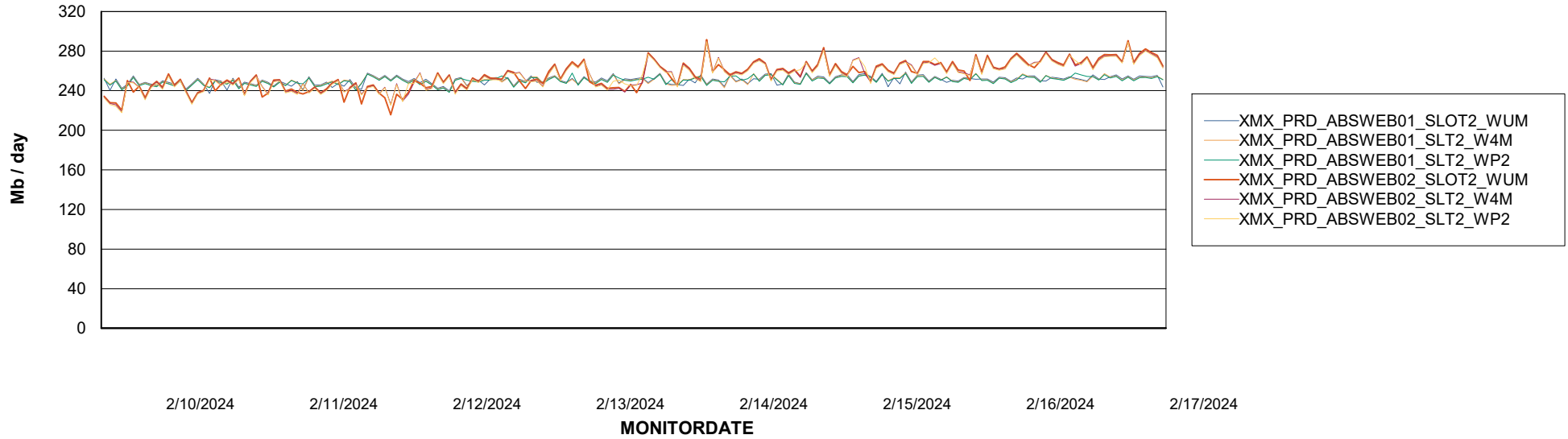
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

