

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/17/2024	36	149	96	40	850	507
2/16/2024	36	149	96	41	850	503
2/15/2024	36	149	96	41	850	503
2/14/2024	36	149	96	41	850	503
2/13/2024	36	149	95	41	850	503
2/12/2024	36	149	96	41	850	498
2/11/2024	36	149	95	41	850	498

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/17/2024	52	89	43
2/16/2024	52	89	43
2/15/2024	52	89	43
2/14/2024	54	89	41
2/13/2024	54	89	41
2/12/2024	54	89	41
2/11/2024	54	89	41

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/17/2024	65	79	28
2/16/2024	64	79	29
2/15/2024	63	79	30
2/14/2024	64	79	29
2/13/2024	65	79	28
2/12/2024	65	79	28
2/11/2024	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/17/2024	52	79	38
2/16/2024	52	79	38
2/15/2024	52	79	38
2/14/2024	54	79	37
2/13/2024	54	79	36
2/12/2024	54	79	36
2/11/2024	54	79	36

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/17/2024	16	149	126
2/16/2024	16	149	126
2/15/2024	16	149	125
2/14/2024	16	149	125
2/13/2024	16	149	125
2/12/2024	16	149	125
2/11/2024	16	149	125

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/17/2024	46	149	80	29	1,536	1,093
2/16/2024	46	149	80	29	1,536	1,096
2/15/2024	46	149	80	29	1,536	1,095
2/14/2024	46	149	80	29	1,536	1,097
2/13/2024	46	149	80	28	1,536	1,101
2/12/2024	46	149	80	29	1,536	1,084
2/11/2024	46	149	80	30	1,536	1,071

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/17/2024	63	199	73	21	1,536	1,213
2/16/2024	63	199	73	22	1,536	1,192
2/15/2024	63	199	73	23	1,536	1,189
2/14/2024	63	199	73	23	1,536	1,185
2/13/2024	63	199	73	22	1,536	1,195
2/12/2024	63	199	73	23	1,536	1,181
2/11/2024	63	199	73	24	1,536	1,166

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/17/2024	48	79	41
2/16/2024	48	79	41
2/15/2024	49	79	41
2/14/2024	49	79	40
2/13/2024	50	79	40
2/12/2024	50	79	40
2/11/2024	50	79	40

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/17/2024	59	79	33
2/16/2024	59	79	33
2/15/2024	59	79	32
2/14/2024	60	79	32
2/13/2024	61	79	31
2/12/2024	61	79	31
2/11/2024	61	79	31

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/17/2024	30	149	104
2/16/2024	30	149	104
2/15/2024	30	149	104
2/14/2024	30	149	104
2/13/2024	30	149	104
2/12/2024	30	149	104
2/11/2024	30	149	104

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Harddisk Usage JSG_PRD_WORF

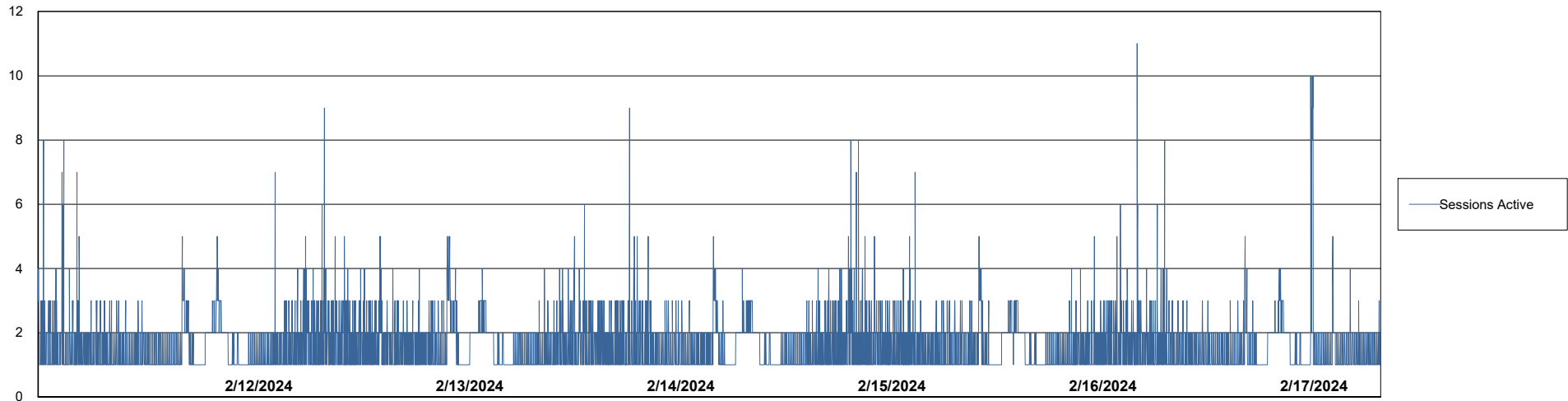
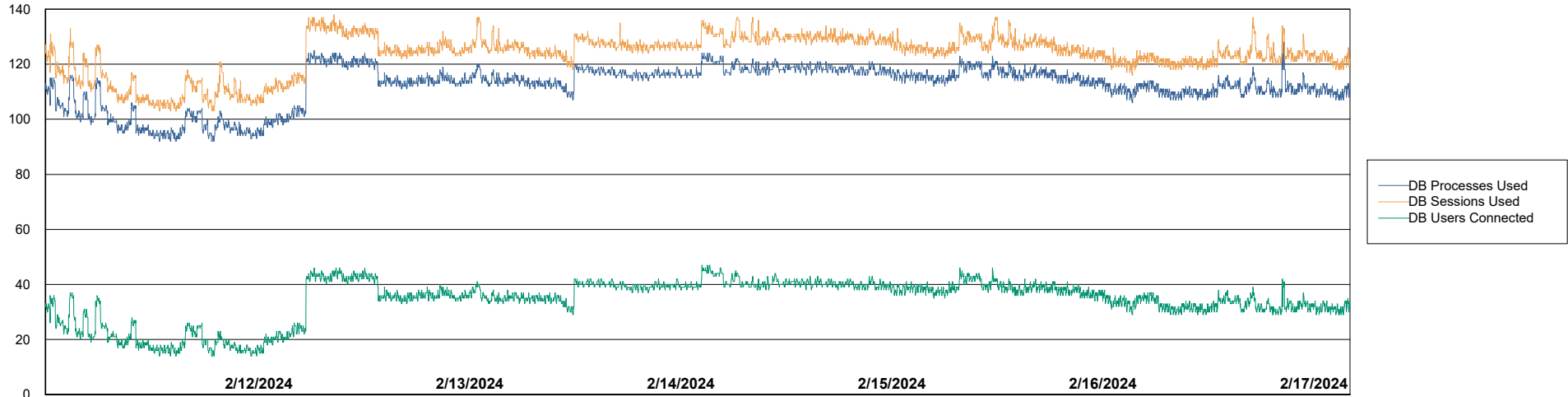
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/17/2024	56	149	66
2/16/2024	56	149	66
2/15/2024	56	149	66
2/14/2024	56	149	66
2/13/2024	56	149	66
2/12/2024	56	149	66
2/11/2024	56	149	66

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Database Performance JSG_PRD_BASHIR_DB_ABS1



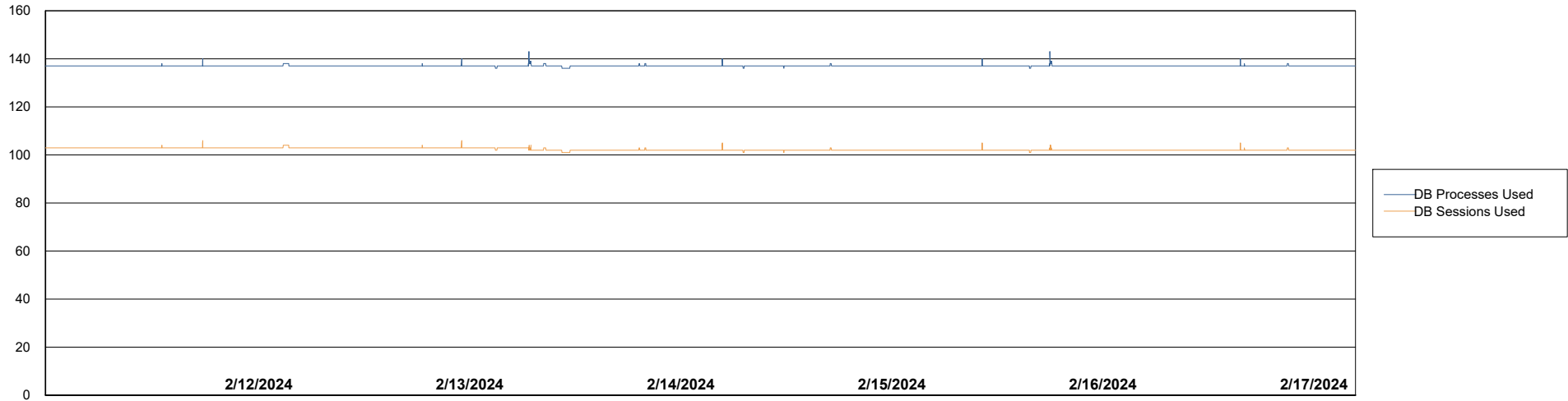
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

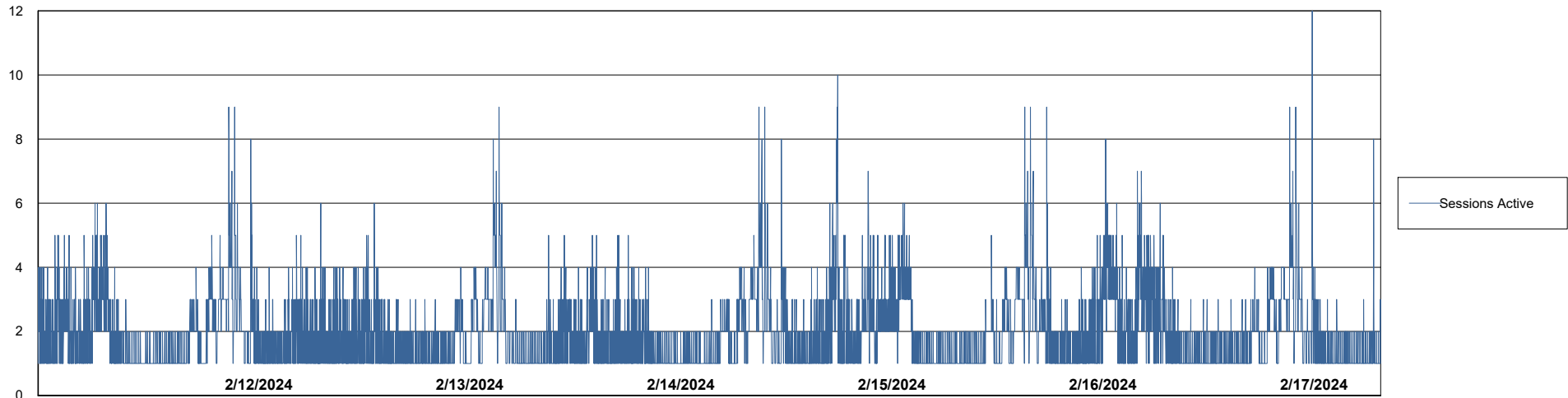
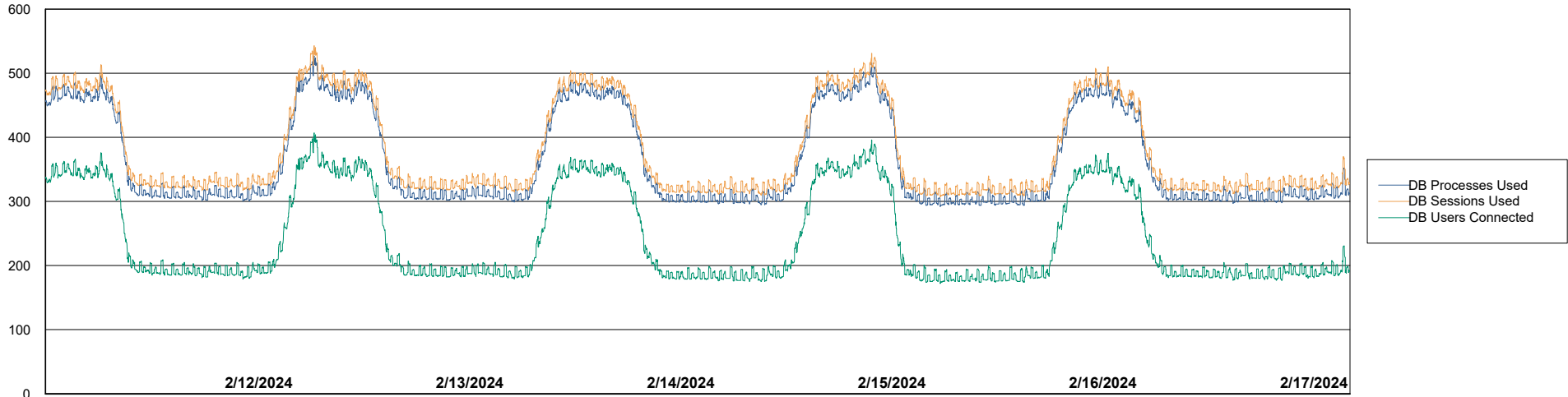


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



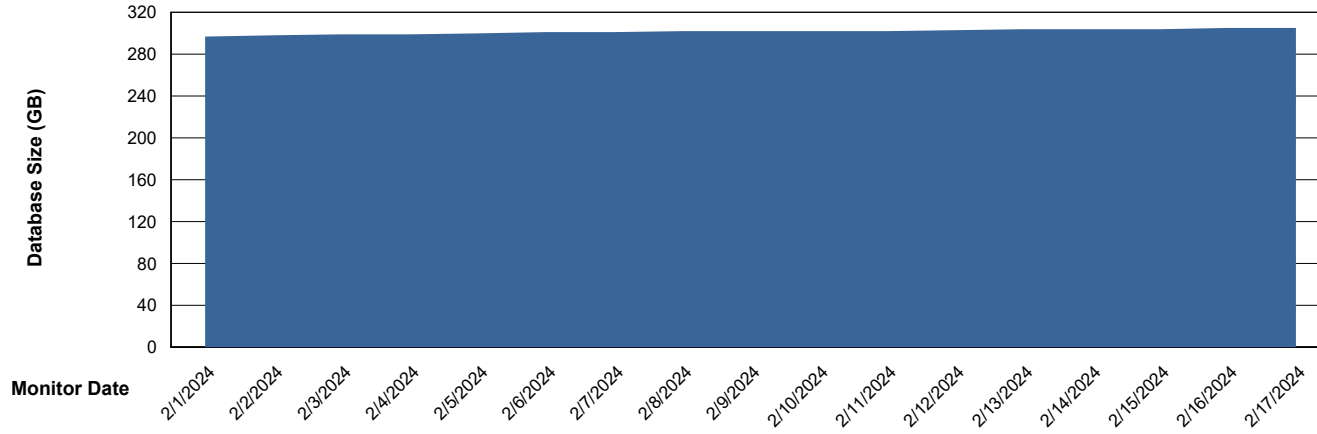
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Customer JSG_Production (24/7)
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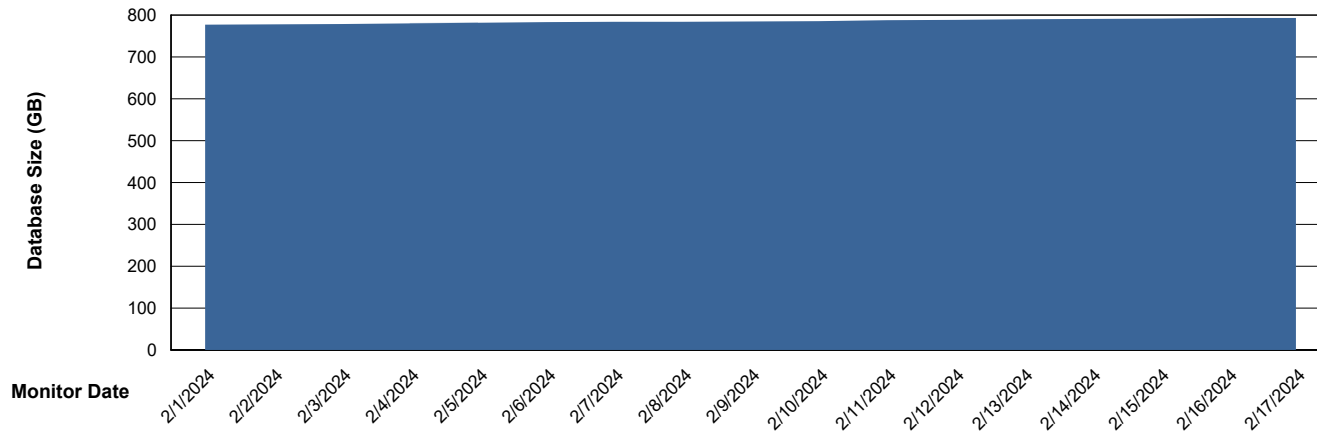
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/17/2024	ABSDATA	165	136	17
	INDX	200	165	18
2/16/2024	ABSDATA	165	136	17
	INDX	200	165	18
2/15/2024	ABSDATA	165	136	17
	INDX	200	165	18
2/14/2024	ABSDATA	165	136	18
	INDX	200	164	18
2/13/2024	ABSDATA	165	136	18
	INDX	200	164	18
2/12/2024	ABSDATA	165	135	18
	INDX	200	164	18
2/11/2024	ABSDATA	160	135	15
	INDX	200	163	18

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/17/2024	ABSDATA	884	737	17
	INDX	47	36	22
2/16/2024	ABSDATA	884	736	17
	INDX	47	36	22
2/15/2024	ABSDATA	884	735	17
	INDX	47	36	22
2/14/2024	ABSDATA	884	735	17
	INDX	47	36	22
2/13/2024	ABSDATA	884	734	17
	INDX	47	36	22
2/12/2024	ABSDATA	884	733	17
	INDX	47	36	22
2/11/2024	ABSDATA	872	732	16
	INDX	47	36	22

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 12/2/2024	Tue 13/2/2024	Wed 14/2/2024	Thu 15/2/2024	Fri 16/2/2024	Sat 17/2/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Fri, 16-02-2024	None
Fri, 16-02-2024	None
Tue, 13-02-2024	None
Mon, 12-02-2024	None
Wed, 14-02-2024	None
Wed, 14-02-2024	None
Mon, 12-02-2024	None
Tue, 13-02-2024	None
Thu, 15-02-2024	None
Thu, 15-02-2024	None
Sun, 11-02-2024	None
Sun, 11-02-2024	None
Sat, 17-02-2024	None
Sat, 17-02-2024	None

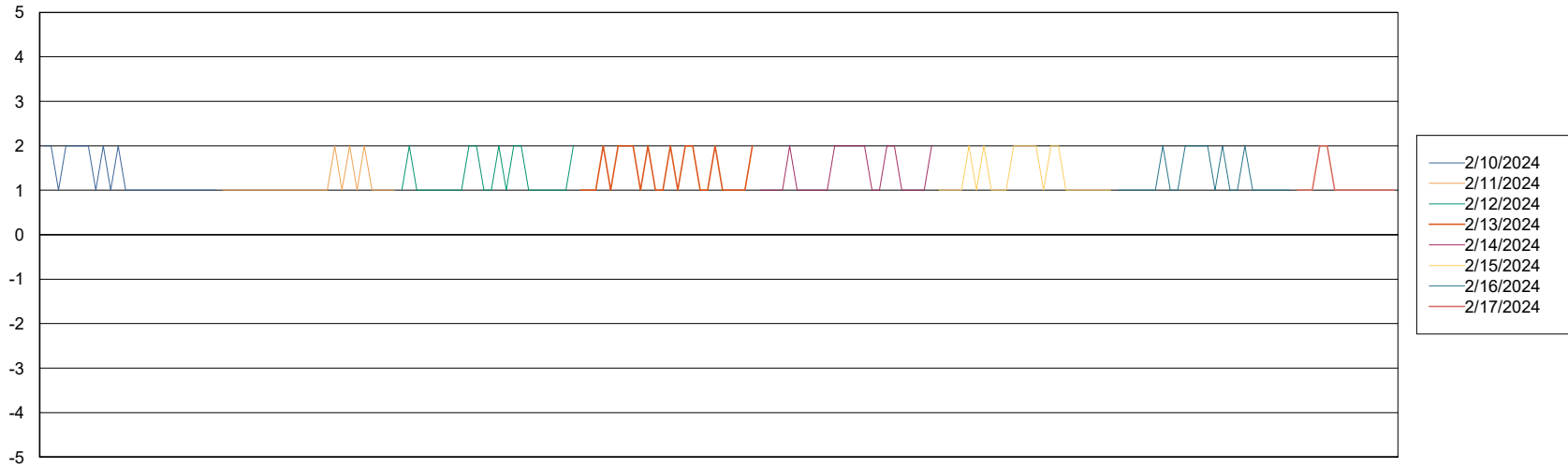
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



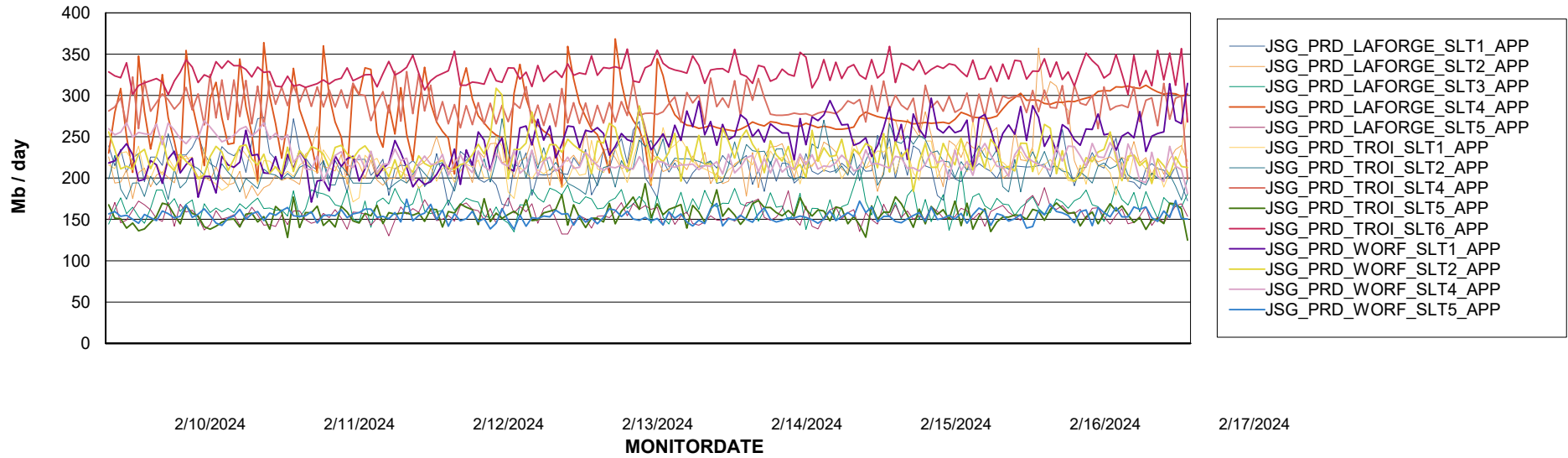
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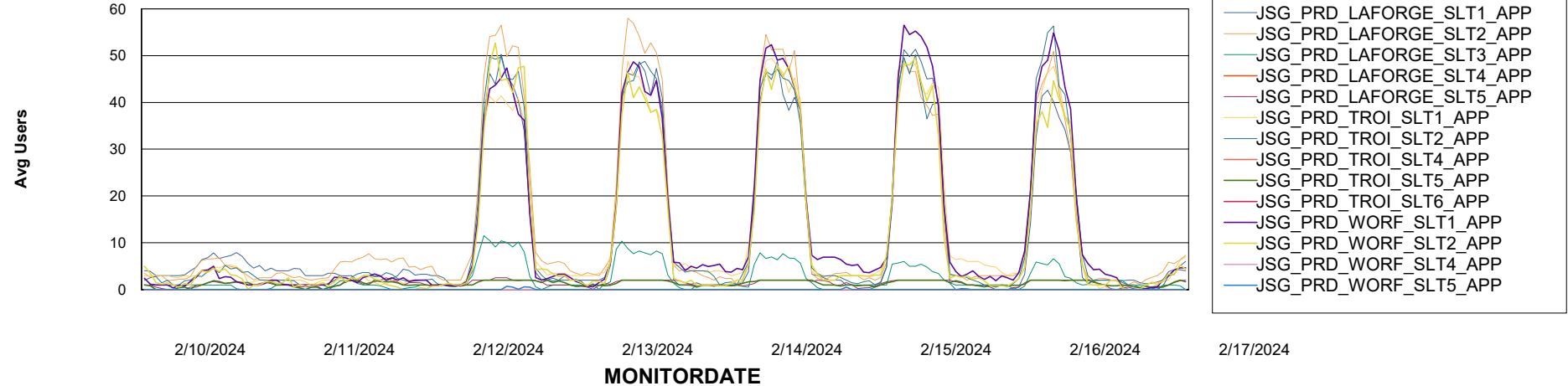


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



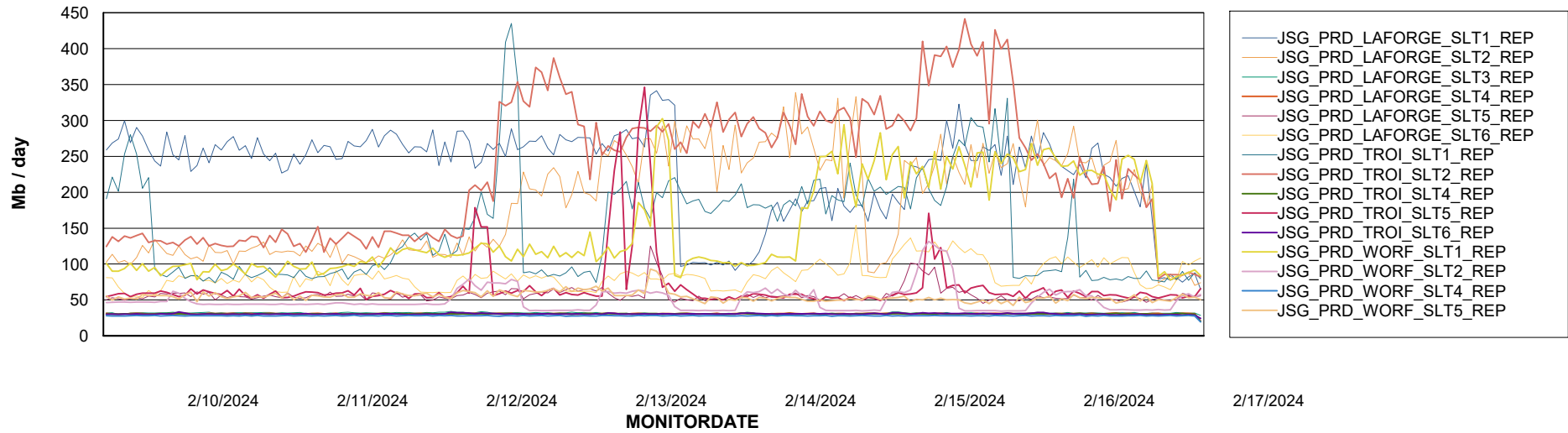
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



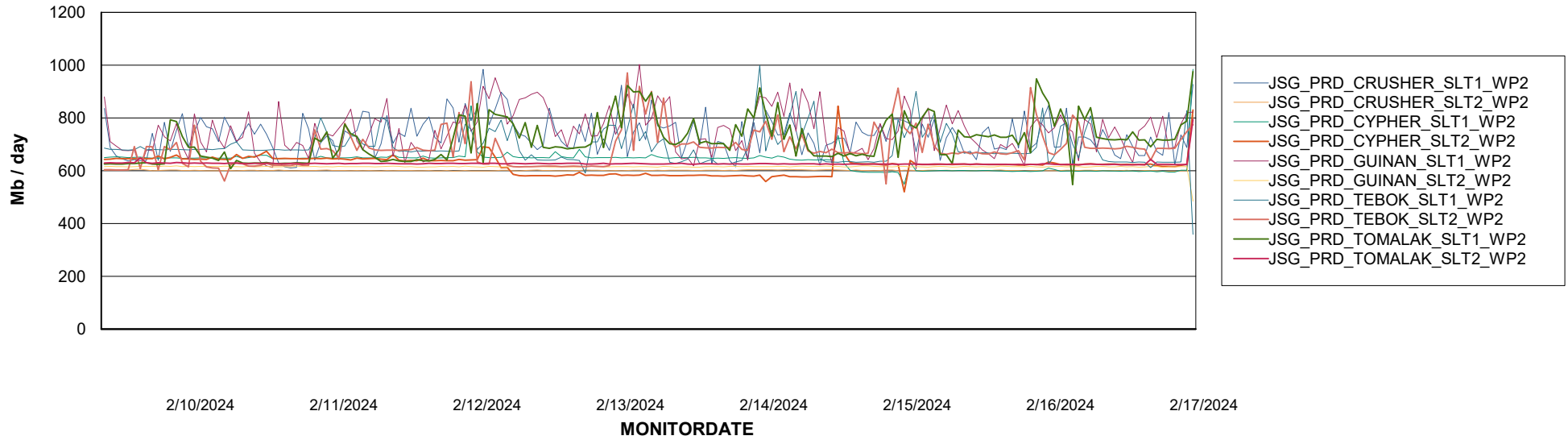
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ABSSolute Web Component Services

Avg memory used per ABS Web component

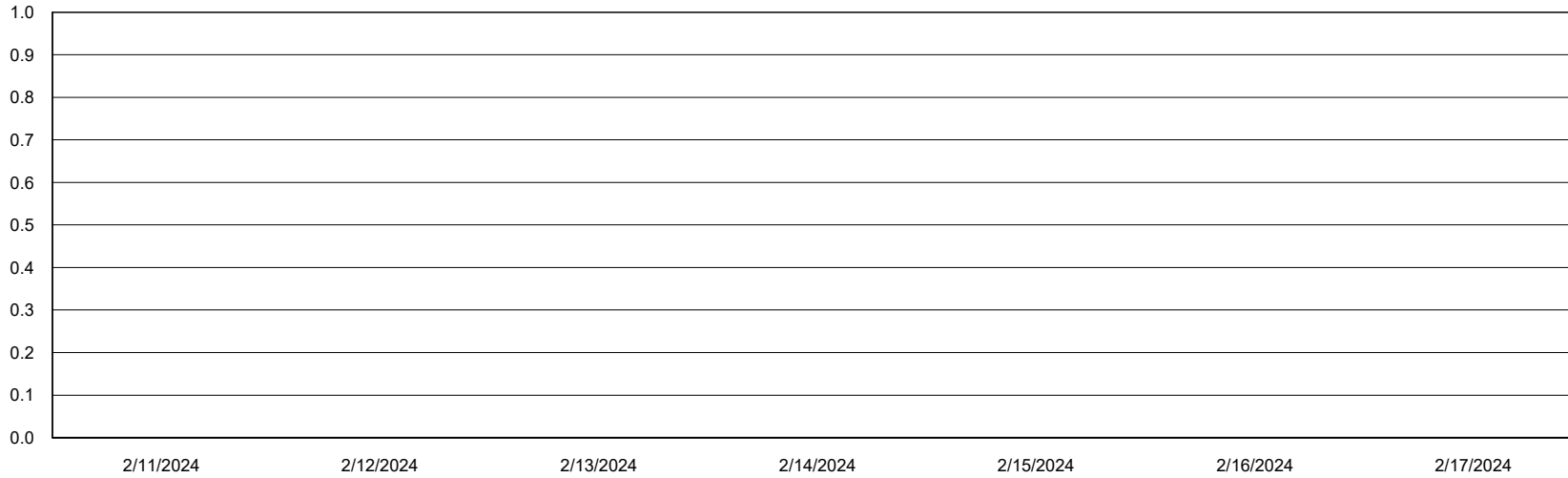


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP