

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
2/10/2024	30	97	68	58	500	208	72	300	84	53
2/9/2024	30	97	68	59	500	207	72	300	84	53
2/8/2024	29	97	69	59	500	207	72	300	84	53
2/7/2024	29	97	69	58	500	208	72	300	84	53
2/6/2024	30	97	68	59	500	205	72	300	83	53
2/5/2024	31	97	67	59	500	203	72	300	83	53
2/4/2024	31	97	67	59	500	203	72	300	83	53

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
2/10/2024	48	100	52	19	800	651	84	400	63
2/9/2024	48	100	52	19	800	646	85	400	61
2/8/2024	48	100	52	19	800	646	85	400	62
2/7/2024	48	100	52	19	800	646	83	400	66
2/6/2024	48	100	52	18	800	656	81	400	74
2/5/2024	48	100	52	20	800	644	81	400	77
2/4/2024	48	100	52	20	800	643	81	400	78

# Weekly SLA Customer Report

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
2/10/2024	66	279	95	38	838	521	89	559	63
2/9/2024	66	279	94	38	838	521	89	559	61
2/8/2024	66	279	94	38	838	521	89	559	62
2/7/2024	66	279	94	38	838	521	88	559	66
2/6/2024	66	279	94	38	838	521	87	559	74
2/5/2024	66	279	94	38	838	520	86	559	77
2/4/2024	66	279	94	38	838	519	86	559	77

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/10/2024	57	100	42
2/9/2024	57	100	42
2/8/2024	57	100	42
2/7/2024	57	100	42
2/6/2024	57	100	42
2/5/2024	58	100	42
2/4/2024	58	100	42

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/10/2024	65	100	35
2/9/2024	65	100	35
2/8/2024	65	100	35
2/7/2024	65	100	35
2/6/2024	65	100	35
2/5/2024	65	100	35
2/4/2024	65	100	34

Harddisk Usage NOA\_PRD\_NovoLink

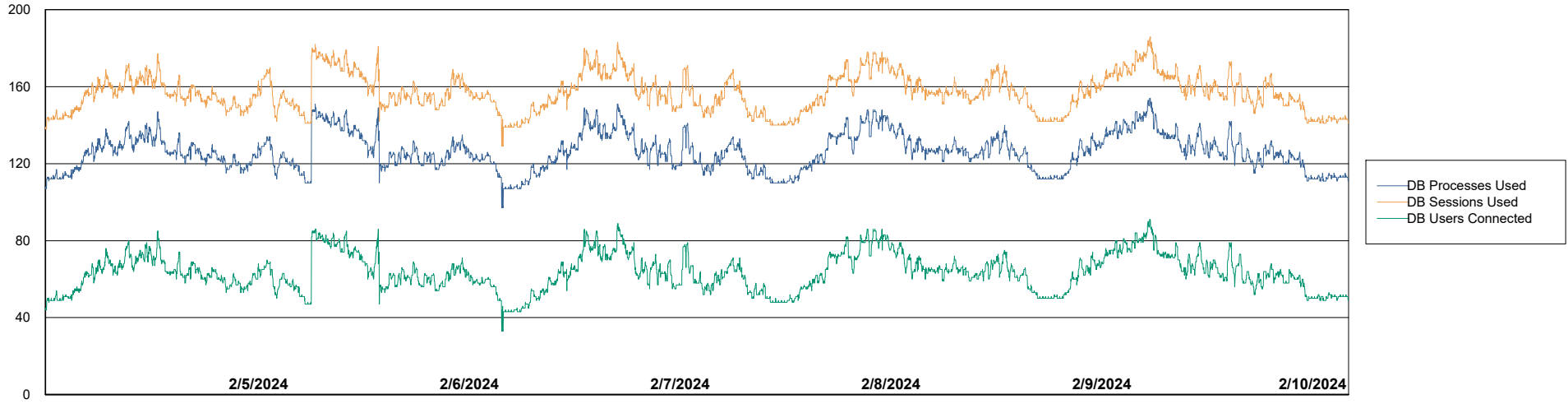
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/10/2024	69	100	31
2/9/2024	69	100	31
2/8/2024	69	100	31
2/7/2024	69	100	31
2/6/2024	69	100	31
2/5/2024	69	100	30
2/4/2024	69	100	31

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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



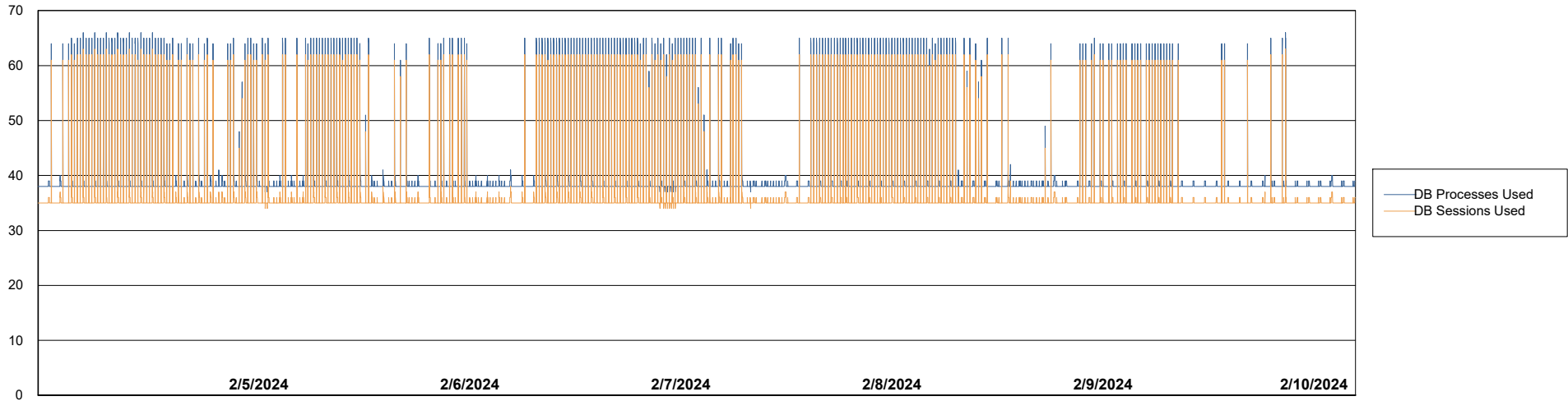
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

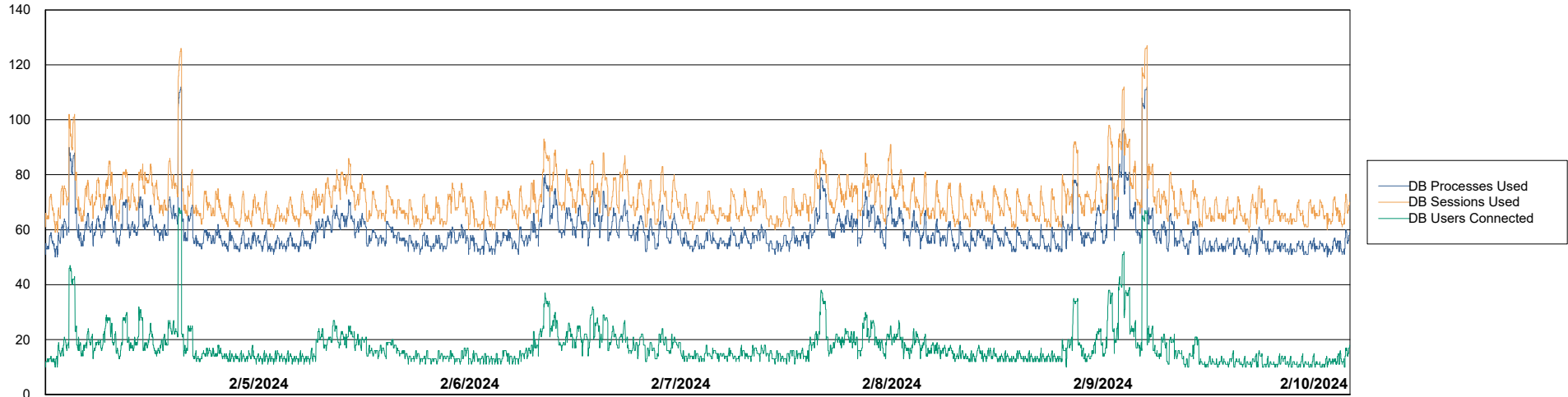


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Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NOVOBI\_ABS1



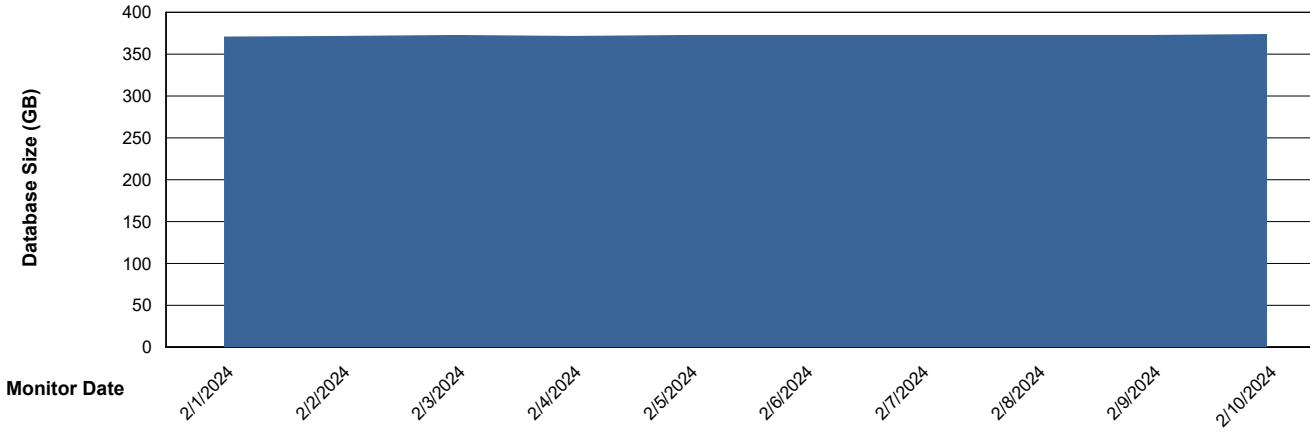
# Weekly SLA Customer Report

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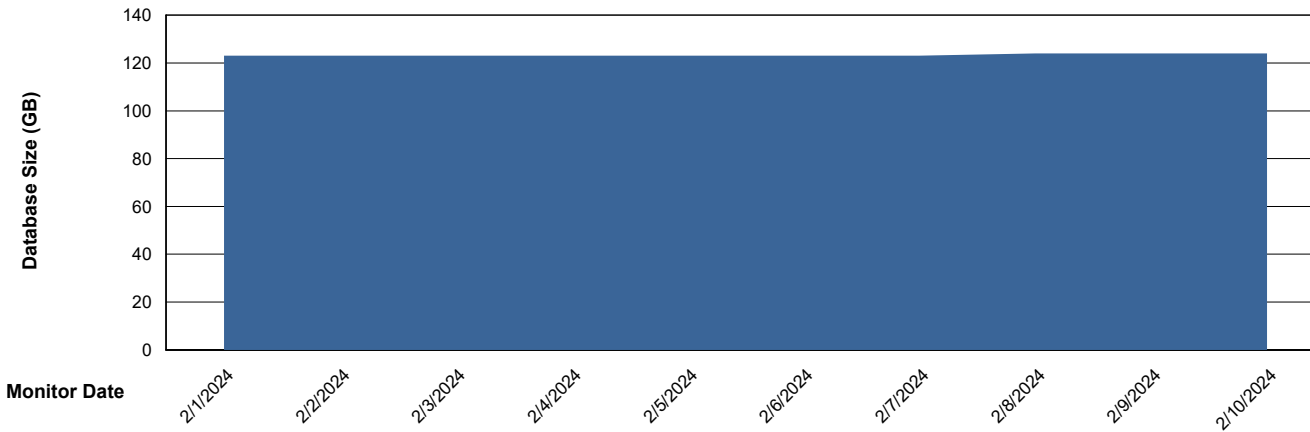
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/10/2024	ABSDATA	183	136	26
	INDX	269	225	16
2/9/2024	ABSDATA	183	136	26
	INDX	269	225	16
2/8/2024	ABSDATA	183	136	26
	INDX	269	225	16
2/7/2024	ABSDATA	183	136	26
	INDX	269	224	17
2/6/2024	ABSDATA	183	136	26
	INDX	269	224	17
2/5/2024	ABSDATA	183	136	26
	INDX	269	224	17
2/4/2024	ABSDATA	183	135	26
	INDX	269	224	17

# Weekly SLA Customer Report

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/10/2024	ABSDATA	64	49	23
	INDX	88	70	20
2/9/2024	ABSDATA	64	49	23
	INDX	88	70	20
2/8/2024	ABSDATA	64	49	23
	INDX	88	70	20
2/7/2024	ABSDATA	64	49	23
	INDX	88	70	20
2/6/2024	ABSDATA	64	49	23
	INDX	88	70	20
2/5/2024	ABSDATA	64	49	23
	INDX	84	70	16
2/4/2024	ABSDATA	64	49	23
	INDX	84	70	16

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

	Mon 5/2/2024	Tue 6/2/2024	Wed 7/2/2024	Thu 8/2/2024	Fri 9/2/2024	Sat 10/2/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_PRD_NOVOBI_ABS1
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Thu, 8-02-2024	None
Tue, 6-02-2024	None
Fri, 9-02-2024	None
Fri, 9-02-2024	None
Thu, 8-02-2024	None
Tue, 6-02-2024	None
Sat, 10-02-2024	None
Sun, 4-02-2024	None
Sat, 10-02-2024	None
Wed, 7-02-2024	None
Mon, 5-02-2024	None
Wed, 7-02-2024	None
Sun, 4-02-2024	None
Mon, 5-02-2024	None

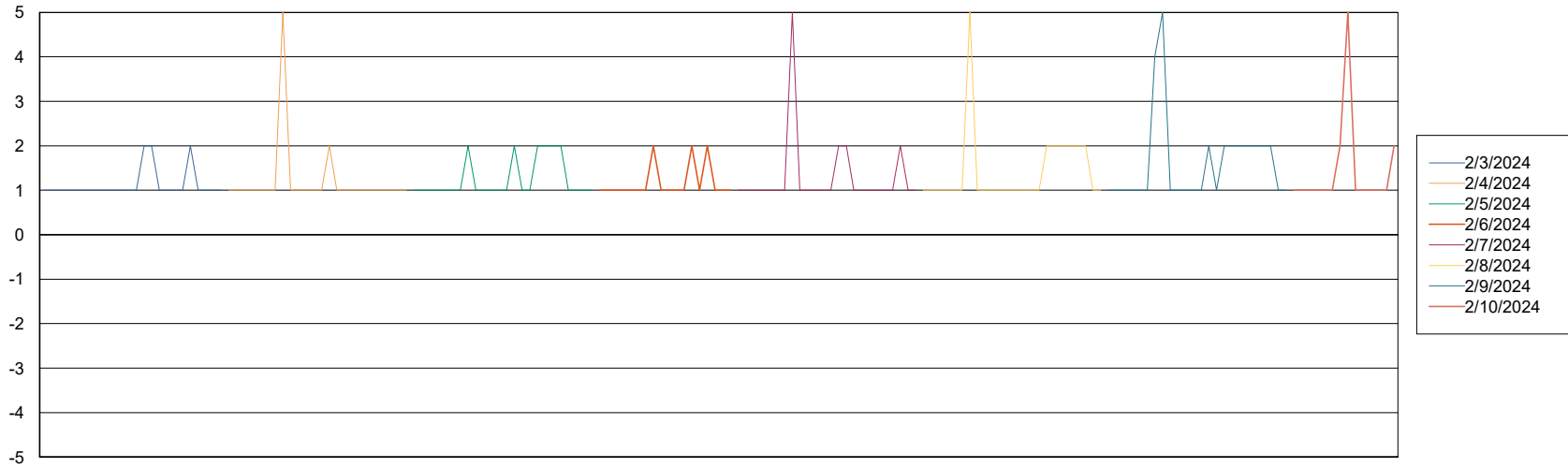
# Weekly SLA Customer Report

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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



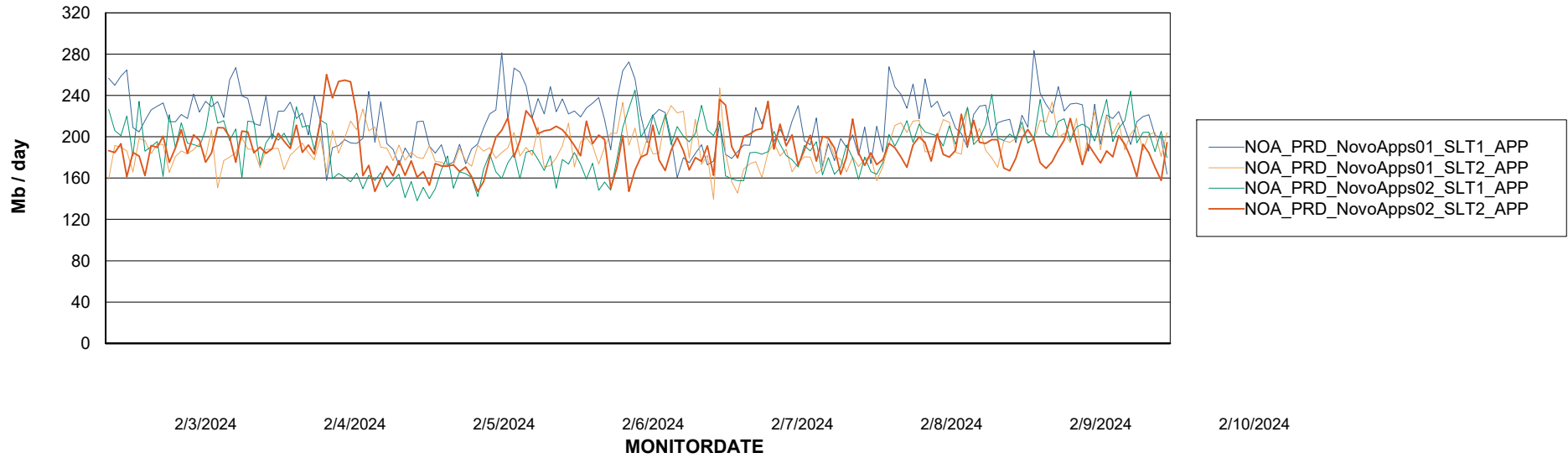
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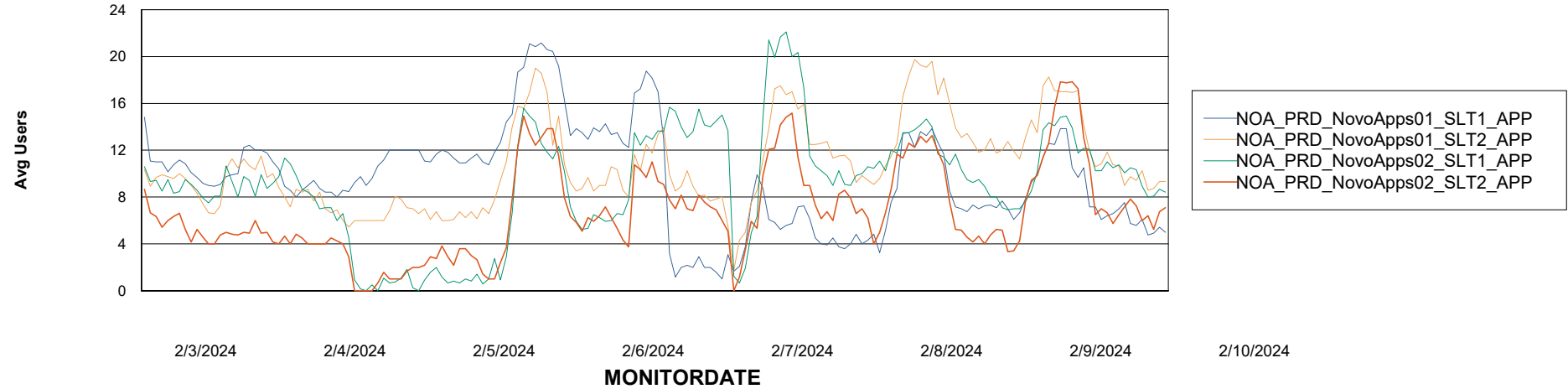


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



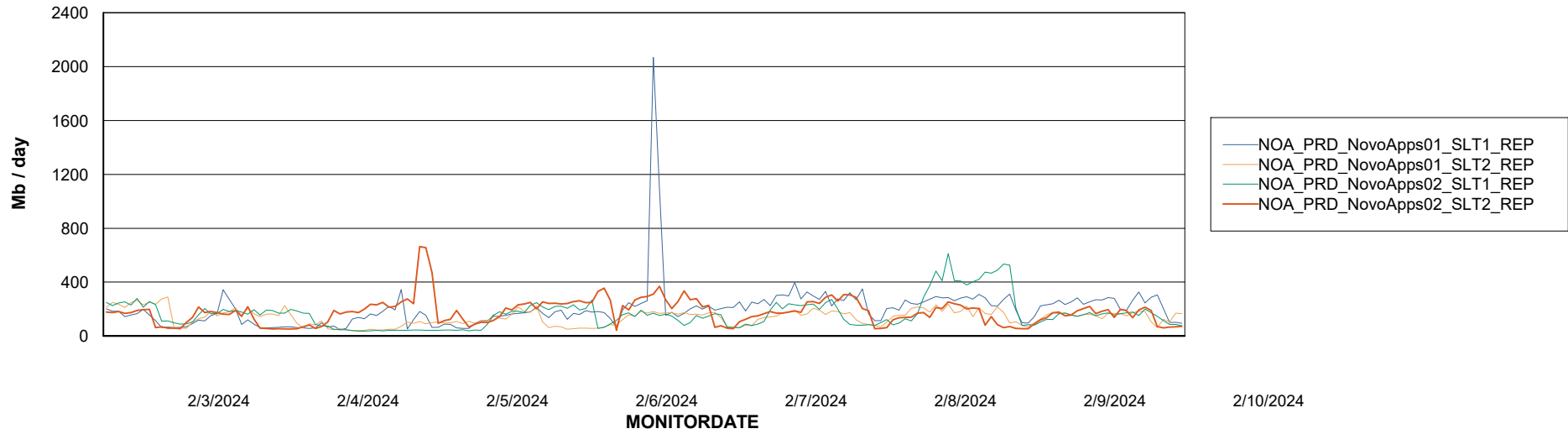
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



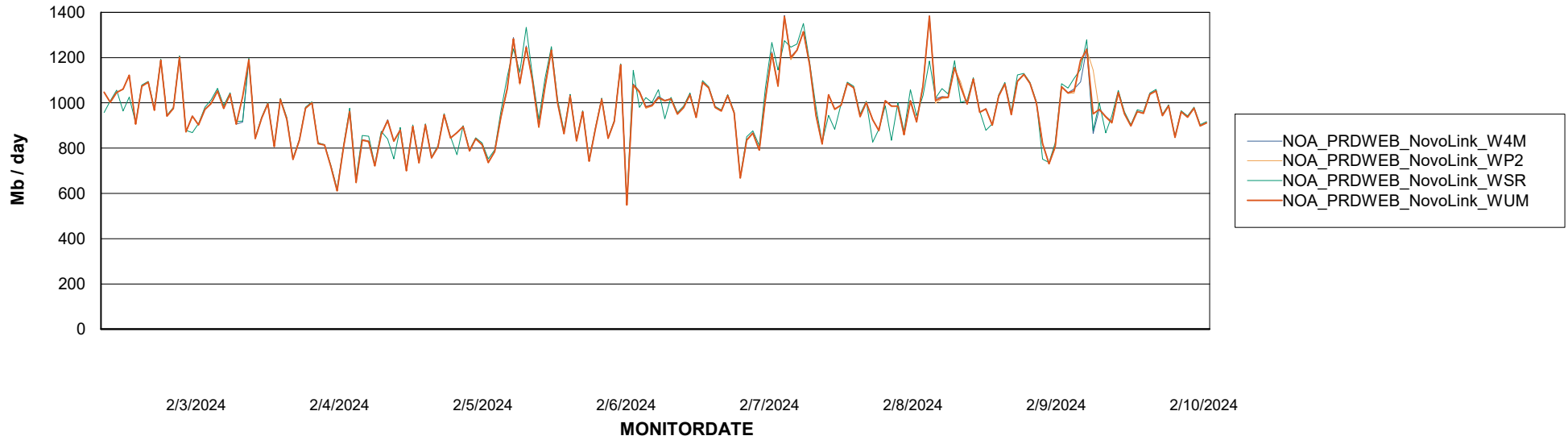
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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### Disaster per ABS component

