

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/10/2024	36	149	95	41	850	500
2/9/2024	36	149	95	42	850	495
2/8/2024	36	149	95	42	850	495
2/7/2024	36	149	95	42	850	495
2/6/2024	36	149	95	42	850	496
2/5/2024	36	149	96	42	850	495
2/4/2024	34	149	98	42	850	495

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/10/2024	54	89	41
2/9/2024	54	89	41
2/8/2024	54	89	41
2/7/2024	54	89	41
2/6/2024	54	89	41
2/5/2024	55	89	40
2/4/2024	55	89	40

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/10/2024	65	79	28
2/9/2024	65	79	28
2/8/2024	65	79	28
2/7/2024	65	79	28
2/6/2024	65	79	28
2/5/2024	65	79	28
2/4/2024	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/10/2024	54	79	36
2/9/2024	54	79	36
2/8/2024	54	79	36
2/7/2024	54	79	36
2/6/2024	54	79	36
2/5/2024	55	79	36
2/4/2024	55	79	36

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/10/2024	16	149	125
2/9/2024	16	149	125
2/8/2024	16	149	125
2/7/2024	16	149	125
2/6/2024	16	149	125
2/5/2024	16	149	125
2/4/2024	16	149	125

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/10/2024	46	149	80	30	1,536	1,080
2/9/2024	46	149	80	29	1,536	1,084
2/8/2024	46	149	80	30	1,536	1,082
2/7/2024	46	149	80	30	1,536	1,080
2/6/2024	46	149	80	30	1,536	1,080
2/5/2024	46	149	80	30	1,536	1,076
2/4/2024	46	149	80	31	1,536	1,063

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/10/2024	63	199	73	22	1,536	1,191
2/9/2024	63	199	73	23	1,536	1,180
2/8/2024	63	199	73	24	1,536	1,172
2/7/2024	63	199	73	24	1,536	1,169
2/6/2024	64	199	73	23	1,536	1,188
2/5/2024	64	199	73	24	1,536	1,170
2/4/2024	64	199	73	25	1,536	1,159

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/10/2024	50	79	40
2/9/2024	50	79	40
2/8/2024	50	79	40
2/7/2024	50	79	40
2/6/2024	50	79	39
2/5/2024	50	79	39
2/4/2024	50	79	39

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/10/2024	61	79	31
2/9/2024	61	79	31
2/8/2024	61	79	31
2/7/2024	61	79	31
2/6/2024	61	79	31
2/5/2024	62	79	31
2/4/2024	62	79	31

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/10/2024	30	149	104
2/9/2024	30	149	104
2/8/2024	30	149	104
2/7/2024	30	149	104
2/6/2024	31	149	103
2/5/2024	31	149	104
2/4/2024	30	149	104

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

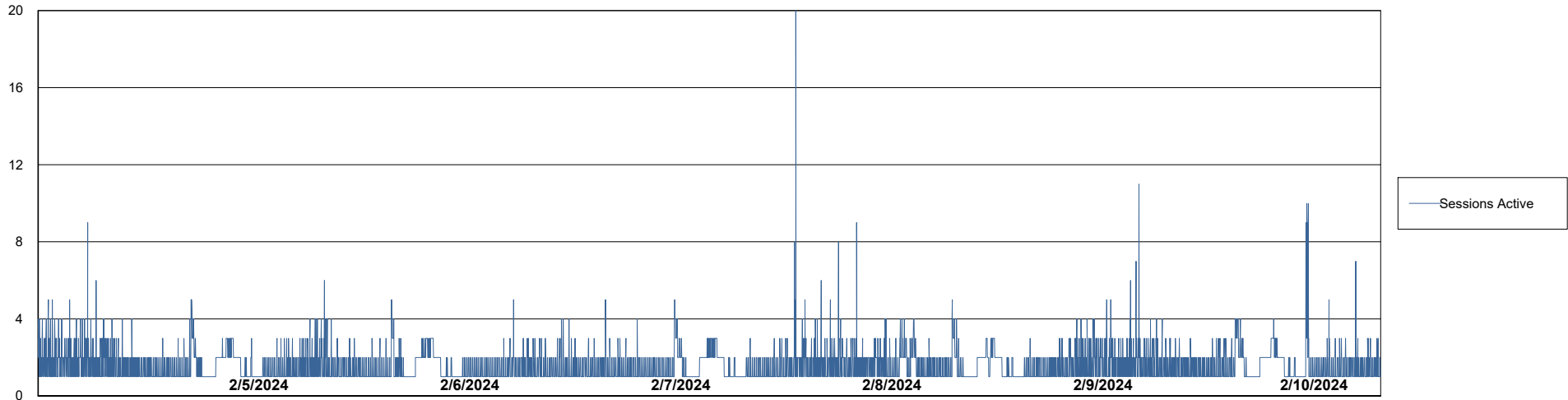
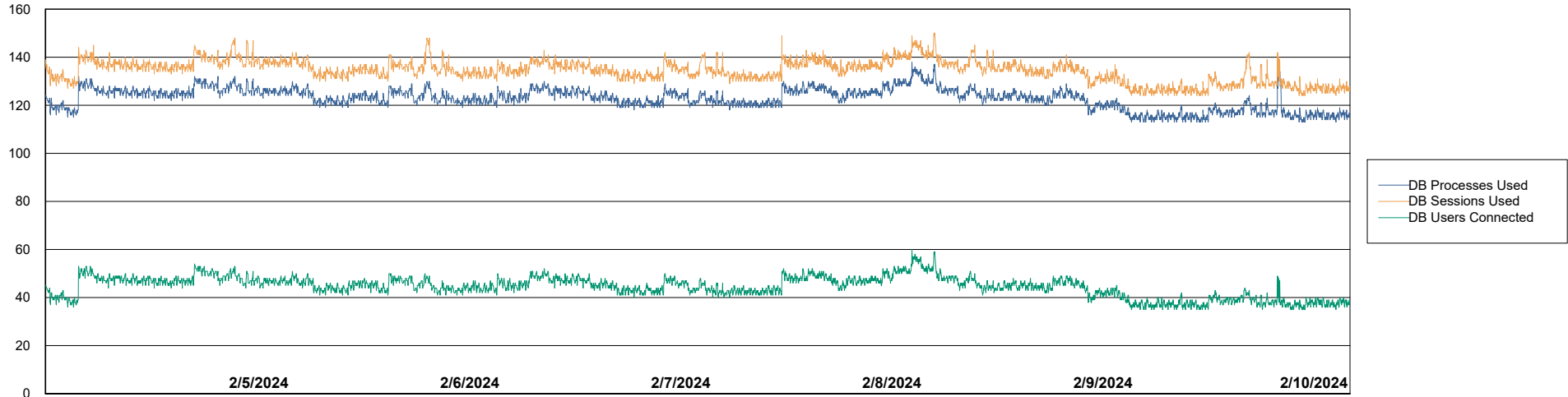
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/10/2024	56	149	66
2/9/2024	56	149	66
2/8/2024	56	149	66
2/7/2024	56	149	66
2/6/2024	56	149	66
2/5/2024	56	149	66
2/4/2024	56	149	66

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Database Performance JSG_PRD_BASHIR_DB_ABS1



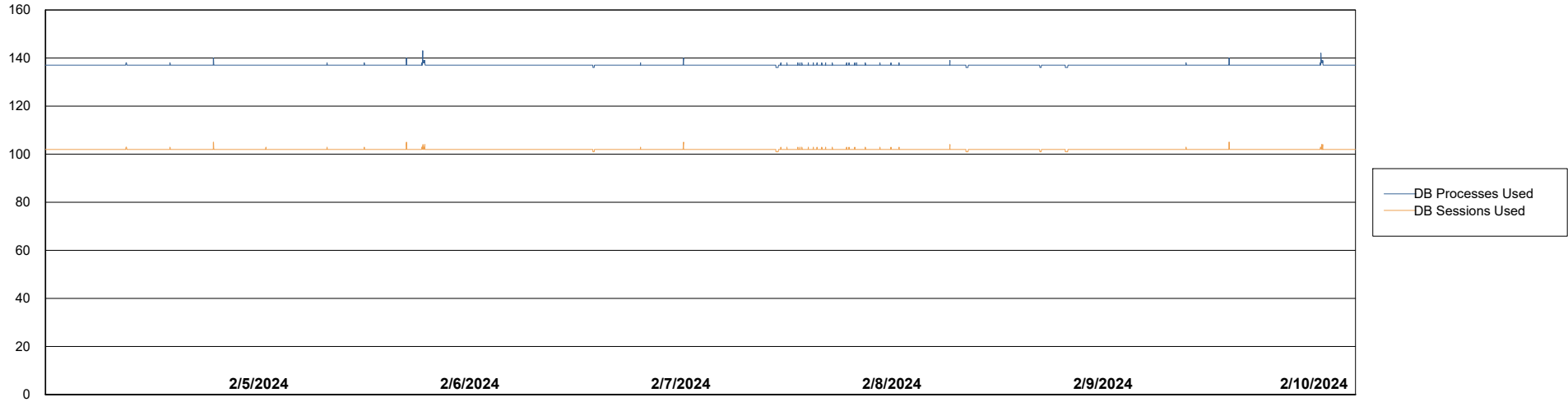
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

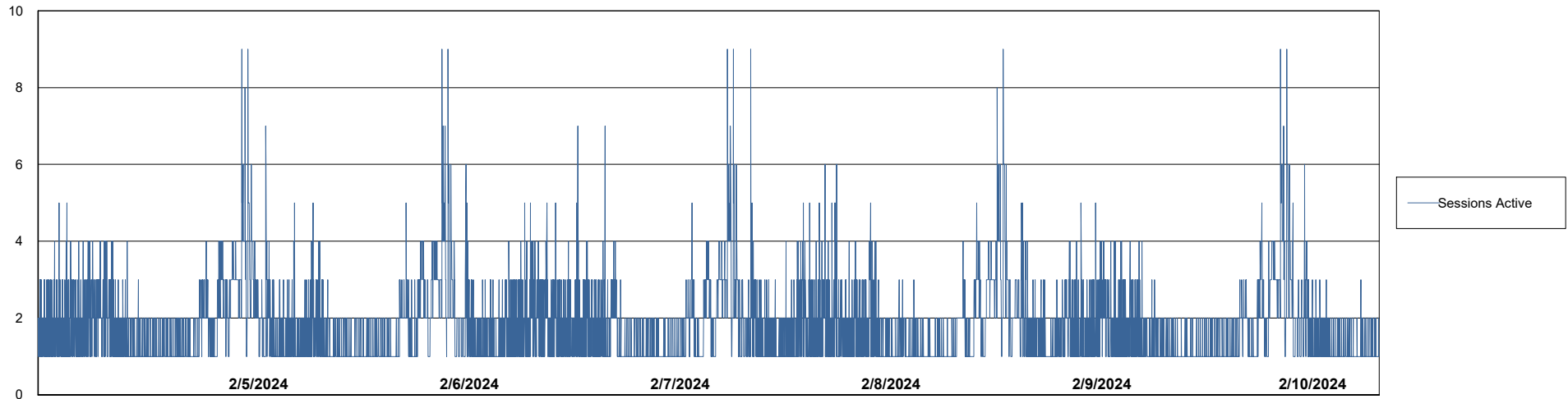
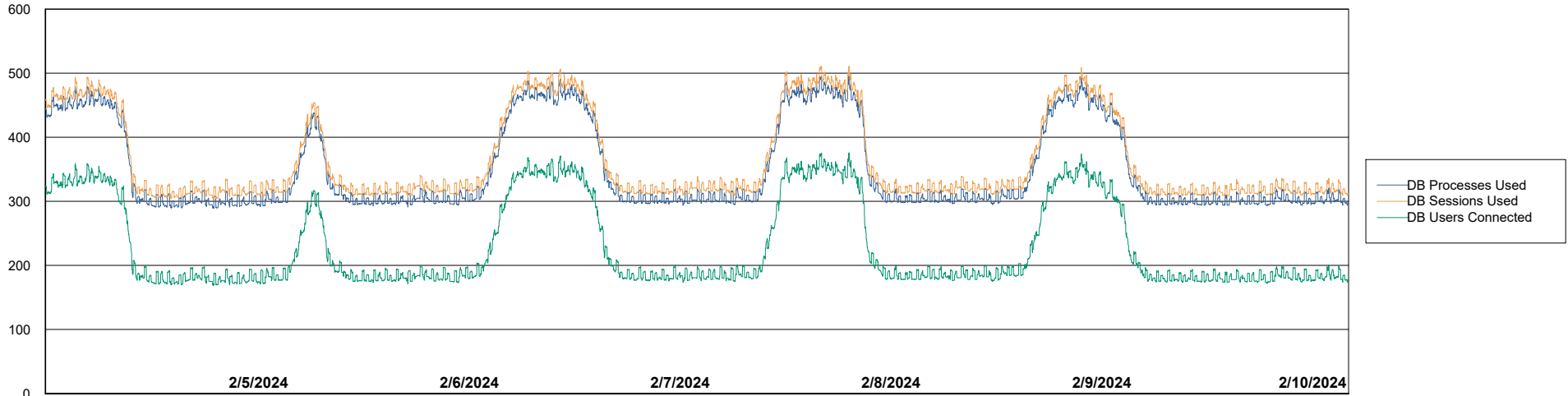


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



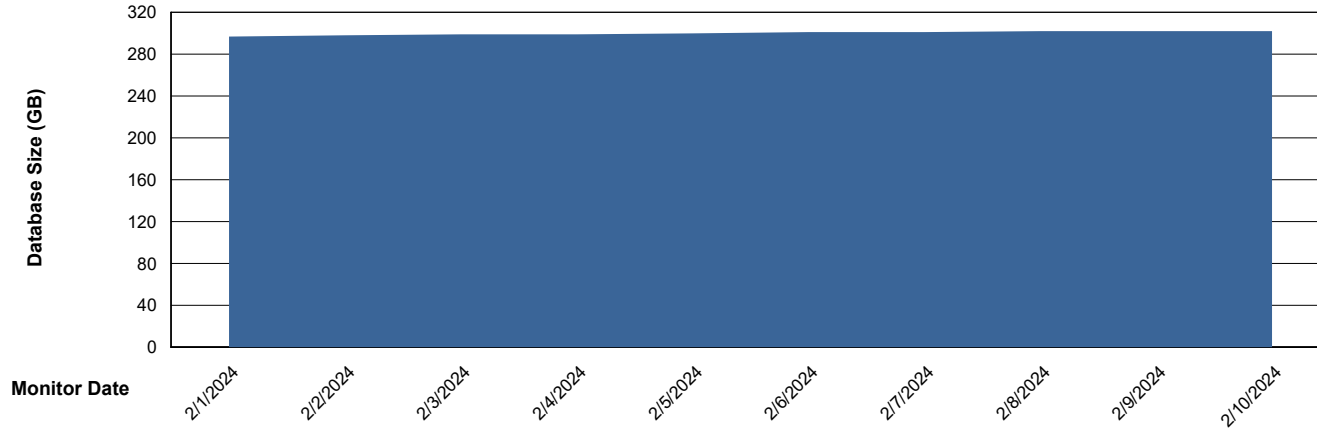
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Customer JSG_Production (24/7)
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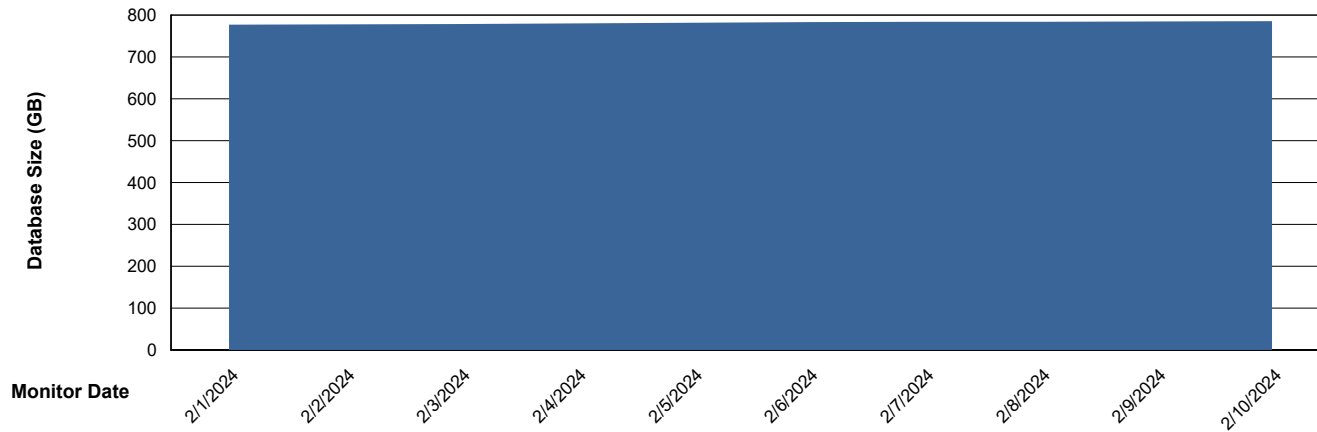
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/10/2024	ABSDATA	160	135	16
	INDX	200	163	18
2/9/2024	ABSDATA	160	135	15
	INDX	200	163	19
2/8/2024	ABSDATA	158	135	15
	INDX	200	163	19
2/7/2024	ABSDATA	158	135	15
	INDX	200	163	19
2/6/2024	ABSDATA	158	135	15
	INDX	200	163	19
2/5/2024	ABSDATA	158	134	15
	INDX	200	162	19
2/4/2024	ABSDATA	158	134	15
	INDX	200	161	20

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/10/2024	ABSDATA	872	730	16
	INDX	47	36	22
2/9/2024	ABSDATA	872	729	16
	INDX	47	36	22
2/8/2024	ABSDATA	872	728	16
	INDX	47	36	22
2/7/2024	ABSDATA	872	728	17
	INDX	47	36	23
2/6/2024	ABSDATA	864	727	16
	INDX	47	36	23
2/5/2024	ABSDATA	864	726	16
	INDX	47	36	23
2/4/2024	ABSDATA	864	725	16
	INDX	47	36	23

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 5/2/2024	Tue 6/2/2024	Wed 7/2/2024	Thu 8/2/2024	Fri 9/2/2024	Sat 10/2/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Tue, 6-02-2024	None
Sun, 4-02-2024	None
Thu, 8-02-2024	None
Wed, 7-02-2024	None
Sat, 10-02-2024	None
Wed, 7-02-2024	None
Fri, 9-02-2024	None
Sun, 4-02-2024	None
Mon, 5-02-2024	None
Thu, 8-02-2024	None
Mon, 5-02-2024	None
Tue, 6-02-2024	None
Sat, 10-02-2024	None
Fri, 9-02-2024	None

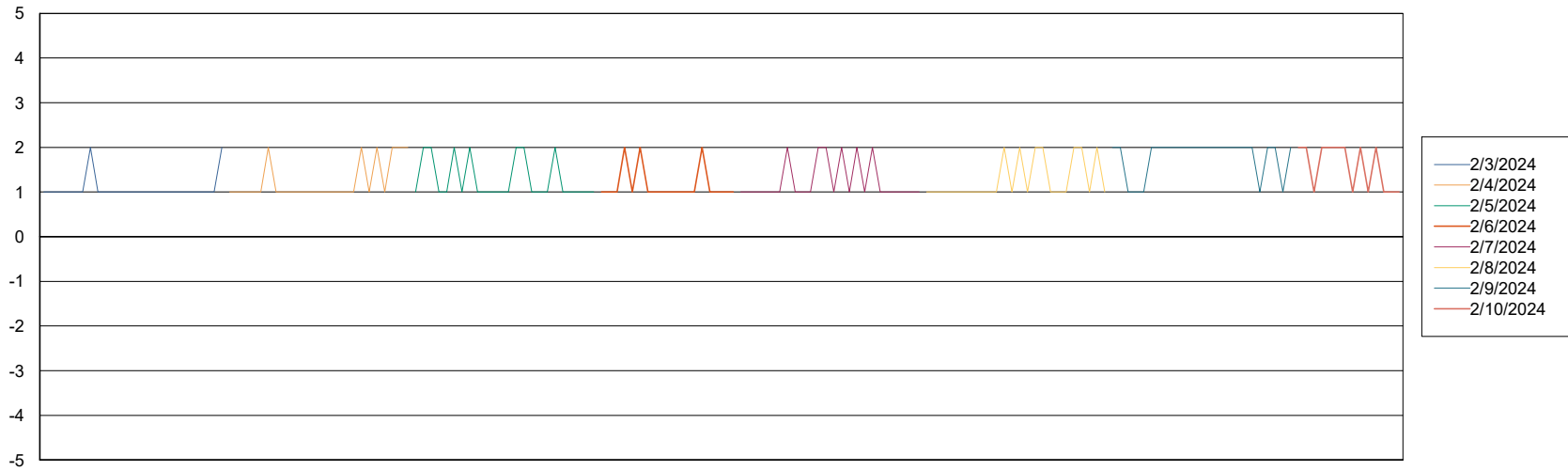
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



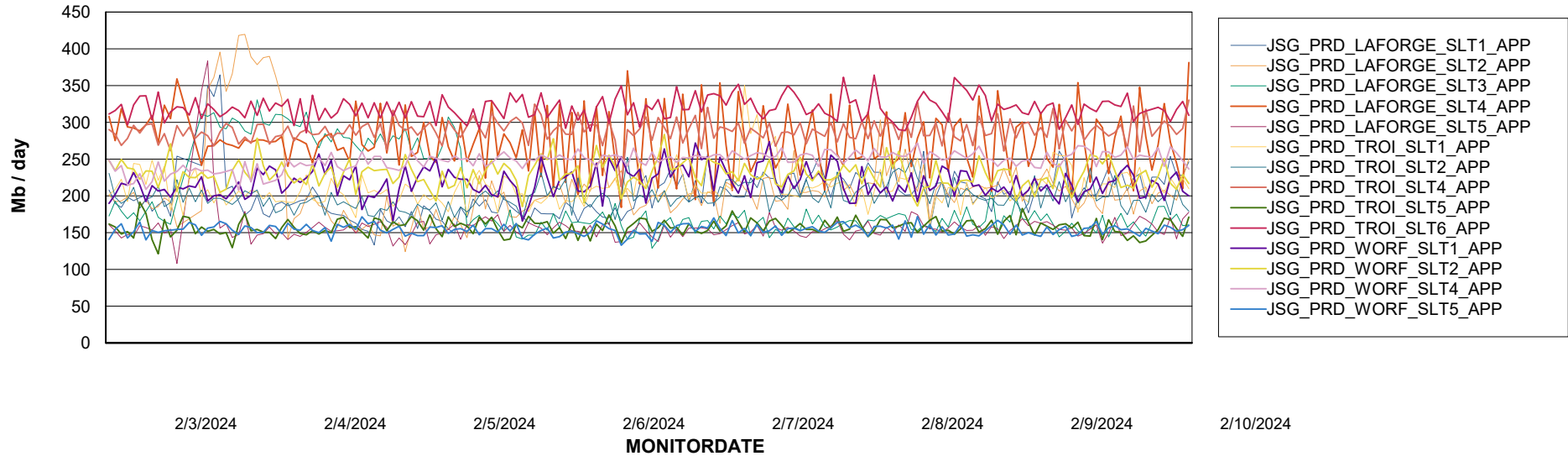
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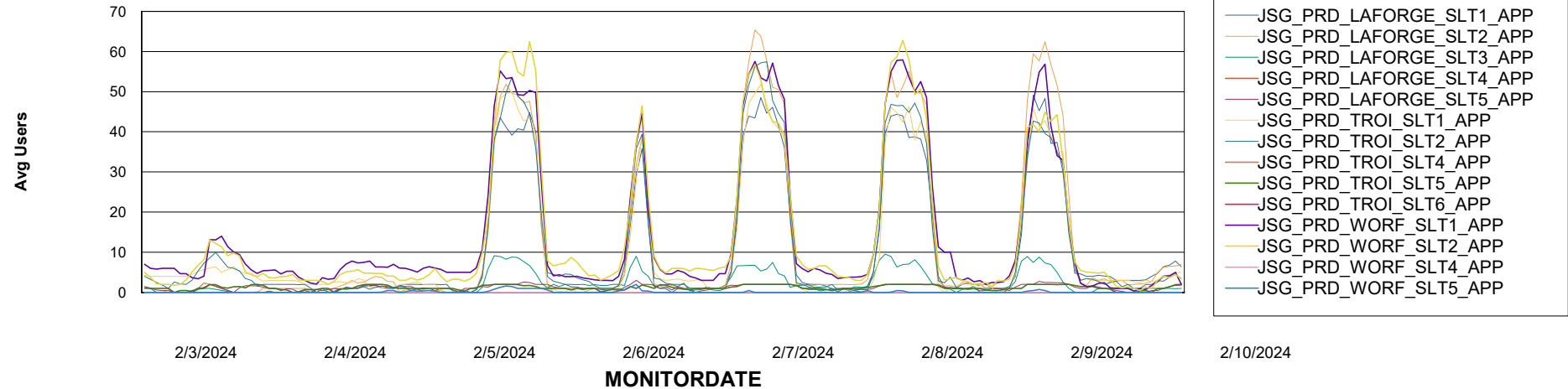


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



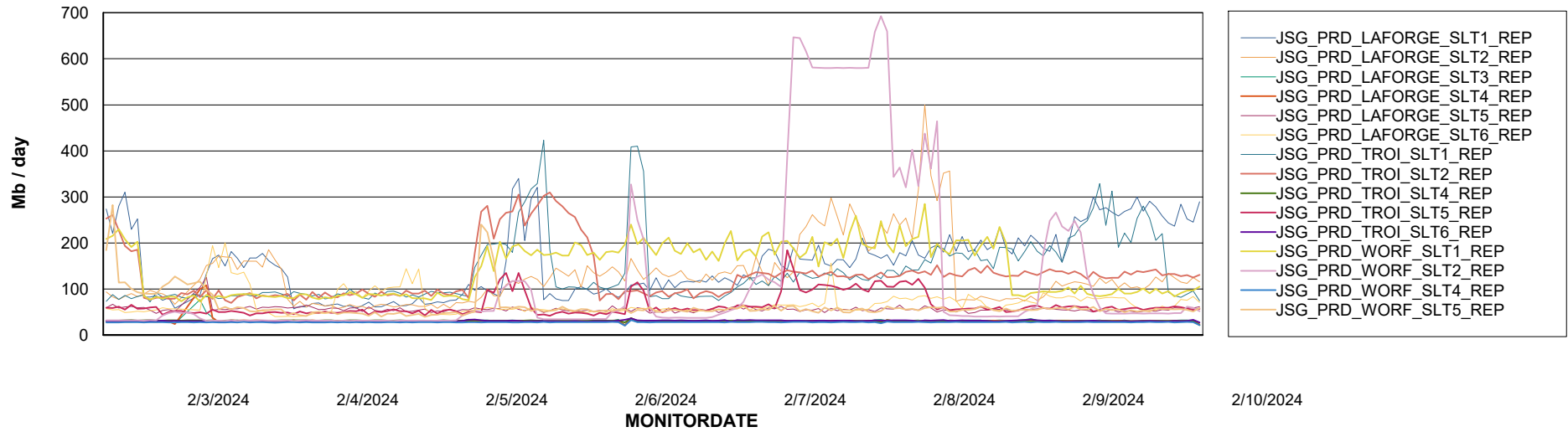
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



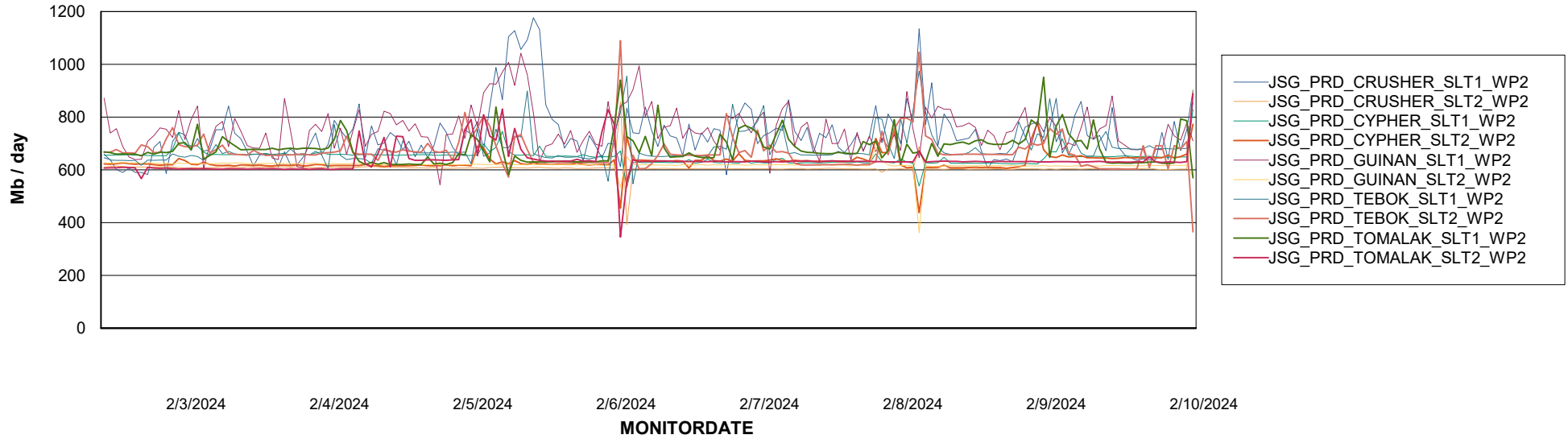
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ABSSolute Web Component Services

Avg memory used per ABS Web component

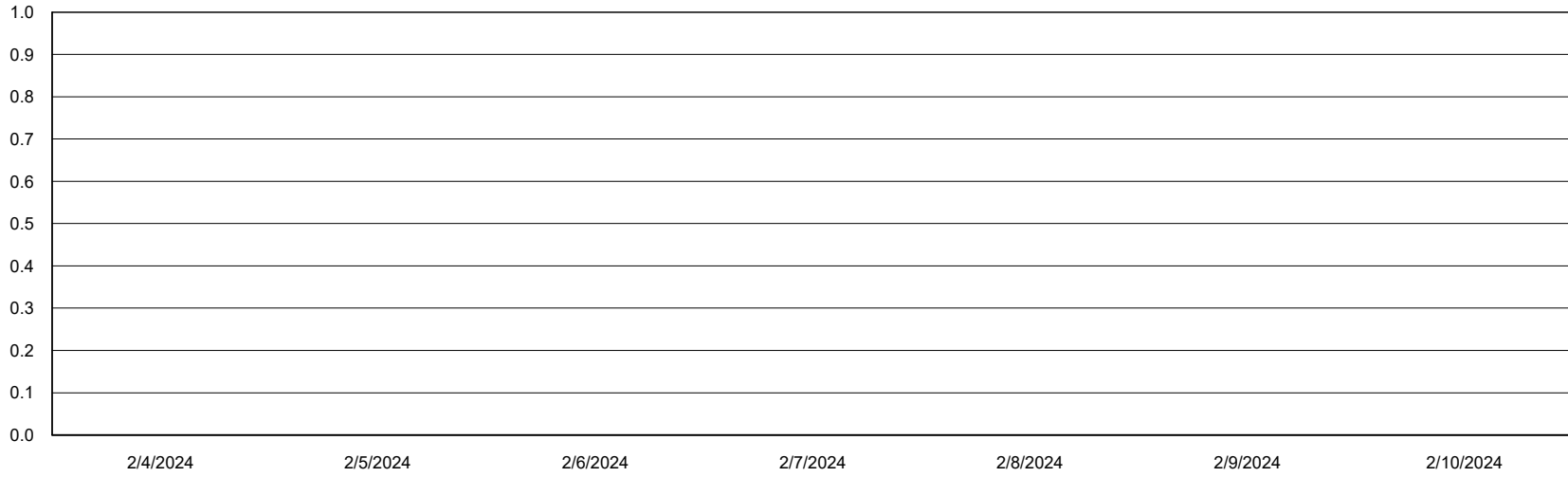


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP