

# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



## Harddisk Usage CLO\_PRD\_CLO-ORA01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 2/10/2024 | 48                        | 279                         | 145                        | 13                        | 447                         | 387                        | 65                        | 447                         | 158                        |
| 2/9/2024  | 48                        | 279                         | 145                        | 13                        | 447                         | 387                        | 66                        | 447                         | 150                        |
| 2/8/2024  | 48                        | 279                         | 146                        | 13                        | 447                         | 387                        | 70                        | 447                         | 136                        |
| 2/7/2024  | 48                        | 279                         | 145                        | 13                        | 447                         | 387                        | 65                        | 447                         | 157                        |
| 2/6/2024  | 49                        | 279                         | 144                        | 13                        | 447                         | 387                        | 67                        | 447                         | 149                        |
| 2/5/2024  | 49                        | 279                         | 143                        | 13                        | 447                         | 387                        | 69                        | 447                         | 137                        |
| 2/4/2024  | 49                        | 279                         | 143                        | 13                        | 447                         | 387                        | 70                        | 447                         | 133                        |

## Harddisk Usage CLO\_PRD\_CLO-ORA02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 2/10/2024 | 63                        | 279                         | 104                        | 19                        | 447                         | 360                        | 28                        | 447                         | 323                        |
| 2/9/2024  | 63                        | 279                         | 104                        | 19                        | 447                         | 360                        | 29                        | 447                         | 317                        |
| 2/8/2024  | 63                        | 279                         | 104                        | 19                        | 447                         | 360                        | 32                        | 447                         | 303                        |
| 2/7/2024  | 63                        | 279                         | 104                        | 19                        | 447                         | 360                        | 28                        | 447                         | 324                        |
| 2/6/2024  | 63                        | 279                         | 104                        | 19                        | 447                         | 360                        | 30                        | 447                         | 315                        |
| 2/5/2024  | 63                        | 279                         | 104                        | 19                        | 447                         | 360                        | 32                        | 447                         | 303                        |
| 2/4/2024  | 63                        | 279                         | 104                        | 19                        | 447                         | 360                        | 33                        | 447                         | 300                        |

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Harddisk Usage CLO\_PRD\_CLOVA-WEB2

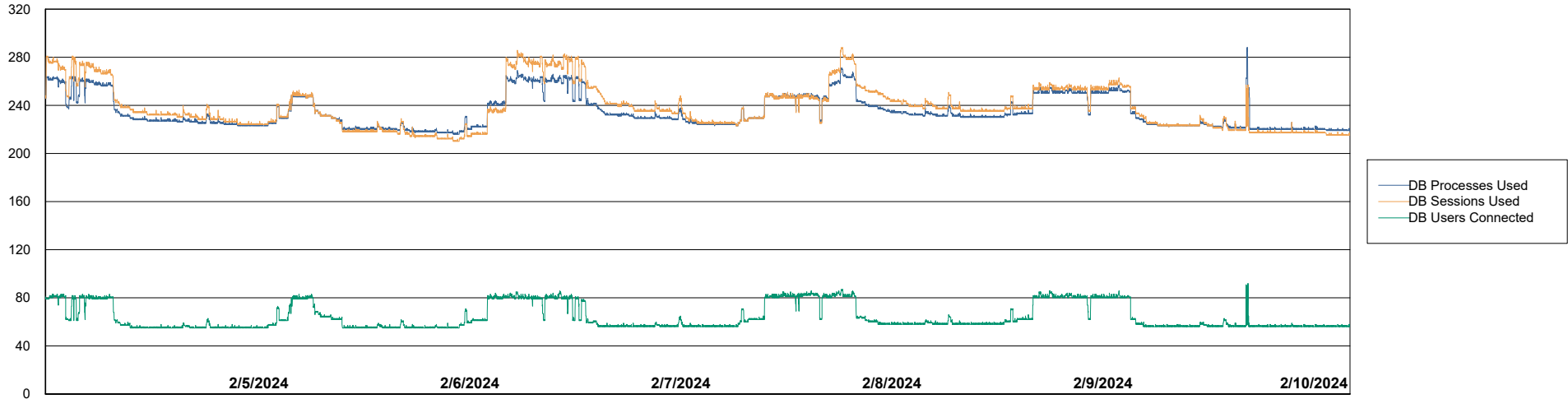
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 2/10/2024 | 63                        | 100                         | 37                         |
| 2/9/2024  | 63                        | 100                         | 37                         |
| 2/8/2024  | 63                        | 100                         | 37                         |
| 2/7/2024  | 63                        | 100                         | 37                         |
| 2/6/2024  | 63                        | 100                         | 37                         |
| 2/5/2024  | 64                        | 100                         | 36                         |
| 2/4/2024  | 65                        | 100                         | 35                         |

# Weekly SLA Customer Report

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Database Performance CLO\_PRD\_CLO-ORA01\_ABS1



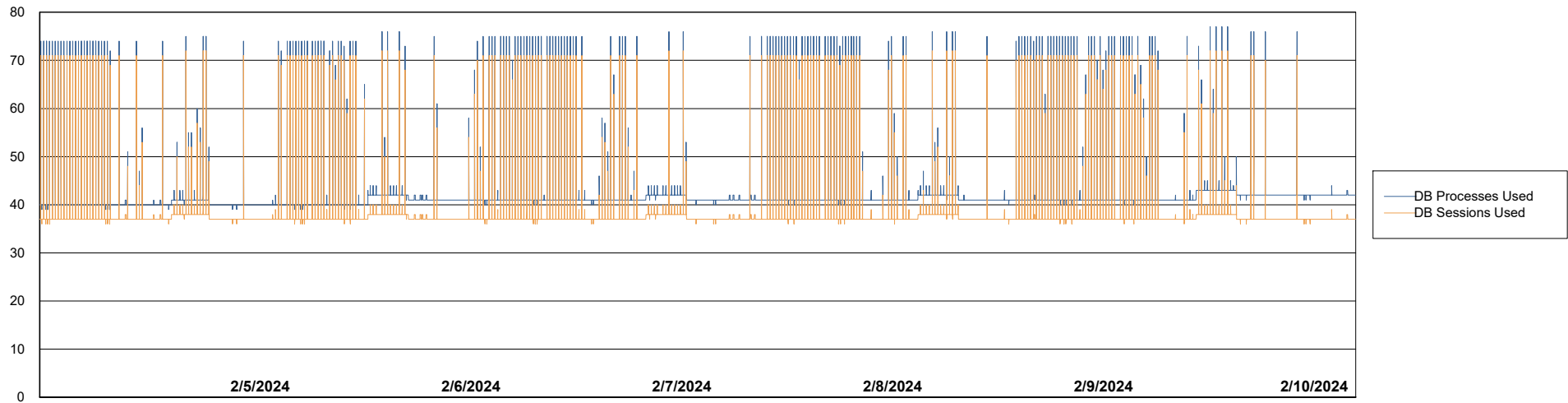
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Database Performance CLO\_PRD\_CLO-ORA02\_HSBABS1

DB Processes Max 1,000



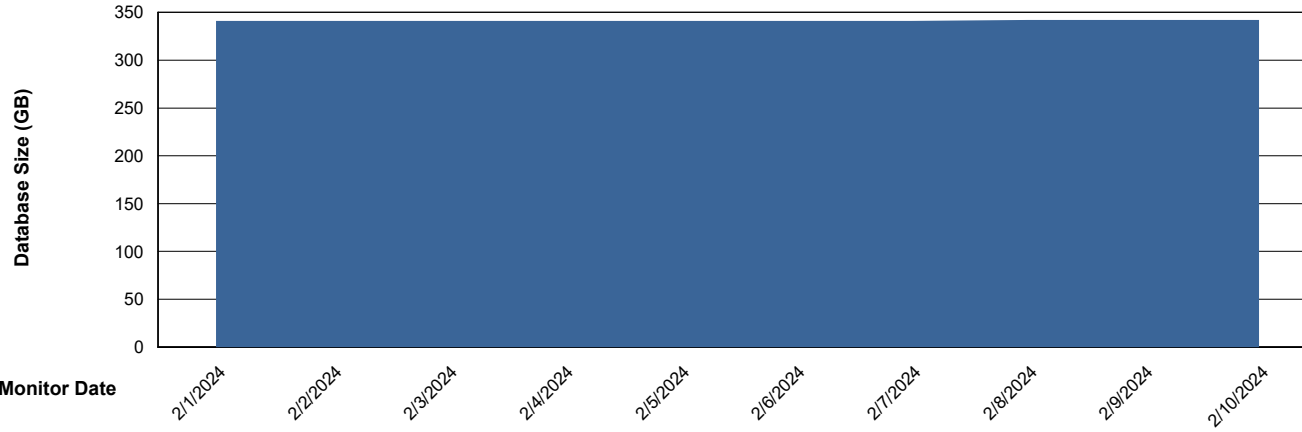
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DATABASE SIZE CLO\_PRD\_CLO-ORA01\_ABS1

Database growth over last month



Database Tablespace CLO\_PRD\_CLO-ORA01\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 2/10/2024 | ABSDATA         | 110           | 90            | 18              |
|           | INDX            | 256           | 226           | 12              |
| 2/9/2024  | ABSDATA         | 110           | 90            | 18              |
|           | INDX            | 256           | 226           | 12              |
| 2/8/2024  | ABSDATA         | 110           | 90            | 18              |
|           | INDX            | 256           | 226           | 12              |
| 2/7/2024  | ABSDATA         | 110           | 90            | 18              |
|           | INDX            | 256           | 226           | 12              |
| 2/6/2024  | ABSDATA         | 110           | 90            | 18              |
|           | INDX            | 256           | 226           | 12              |
| 2/5/2024  | ABSDATA         | 110           | 90            | 18              |
|           | INDX            | 256           | 226           | 12              |
| 2/4/2024  | ABSDATA         | 110           | 90            | 18              |
|           | INDX            | 256           | 225           | 12              |

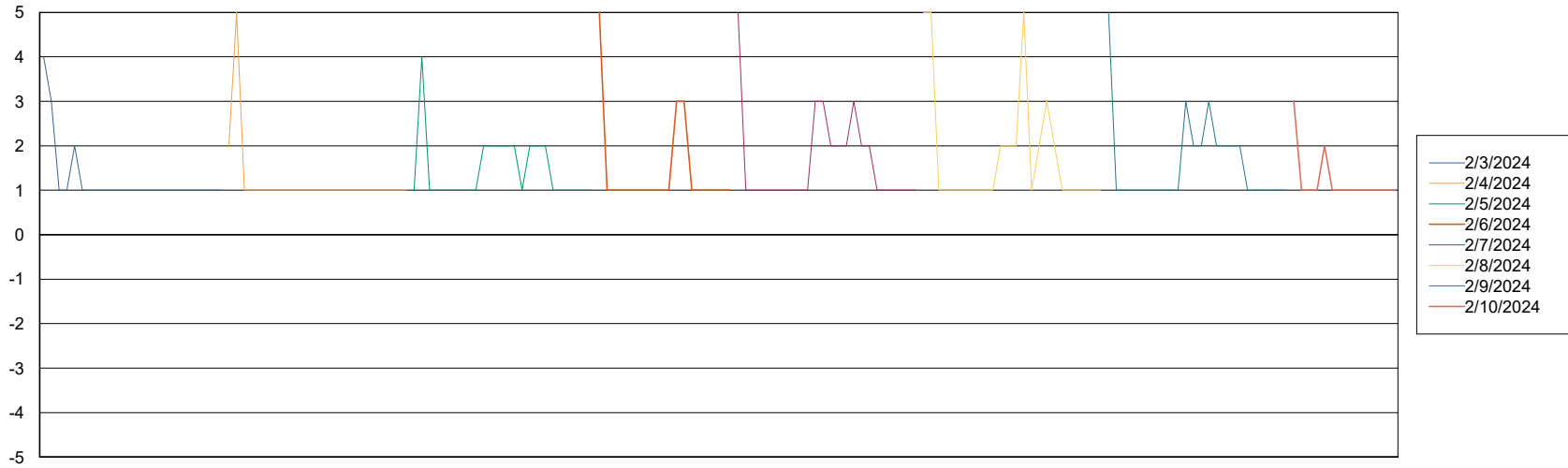
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Standby Database Health CLO Production

### Recovery lag for last 7 days



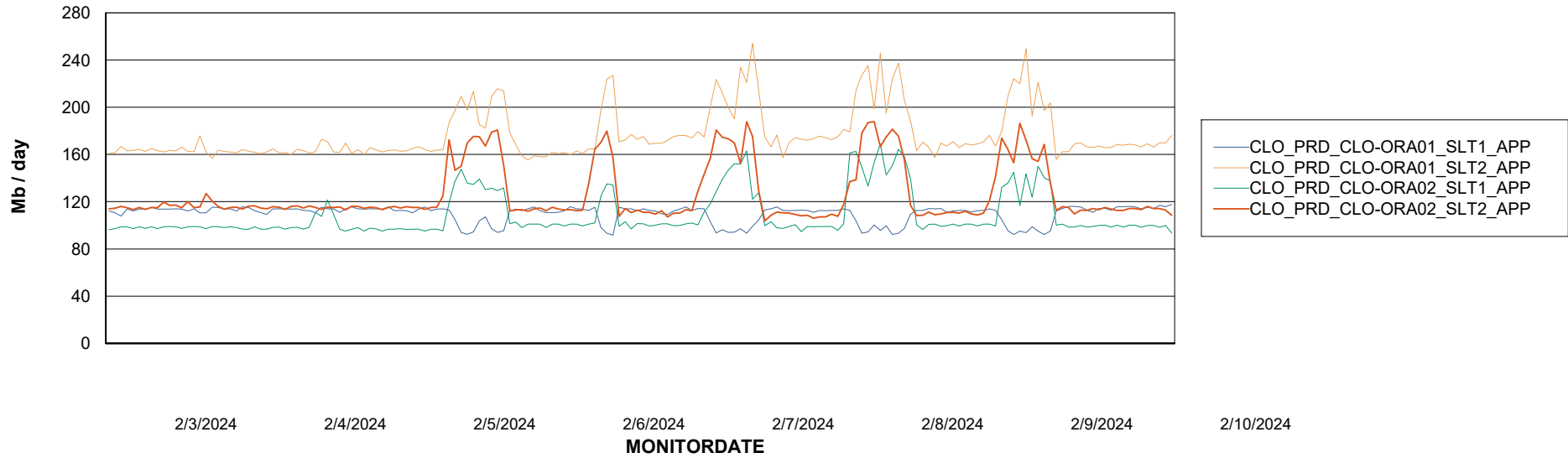
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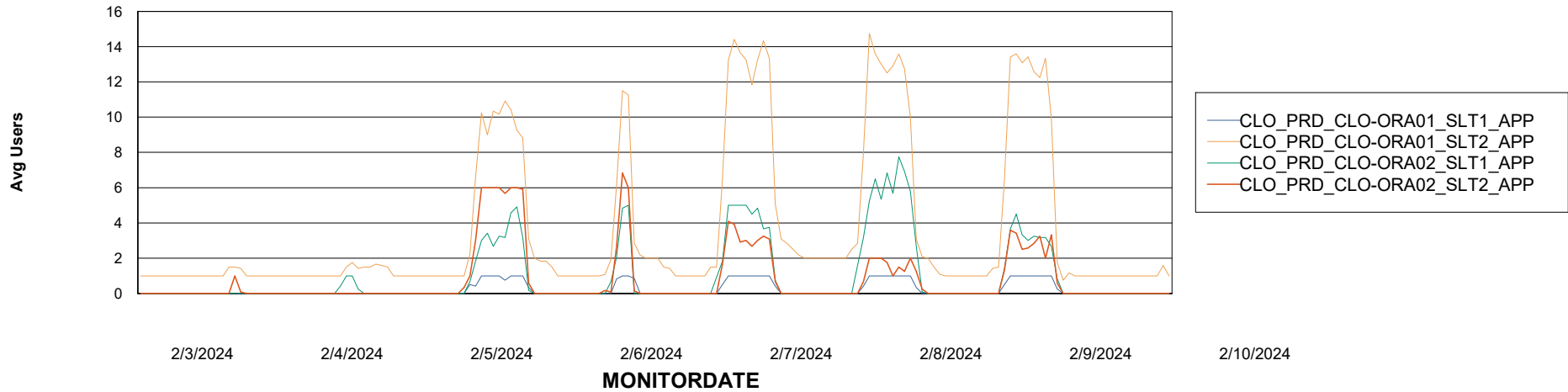


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



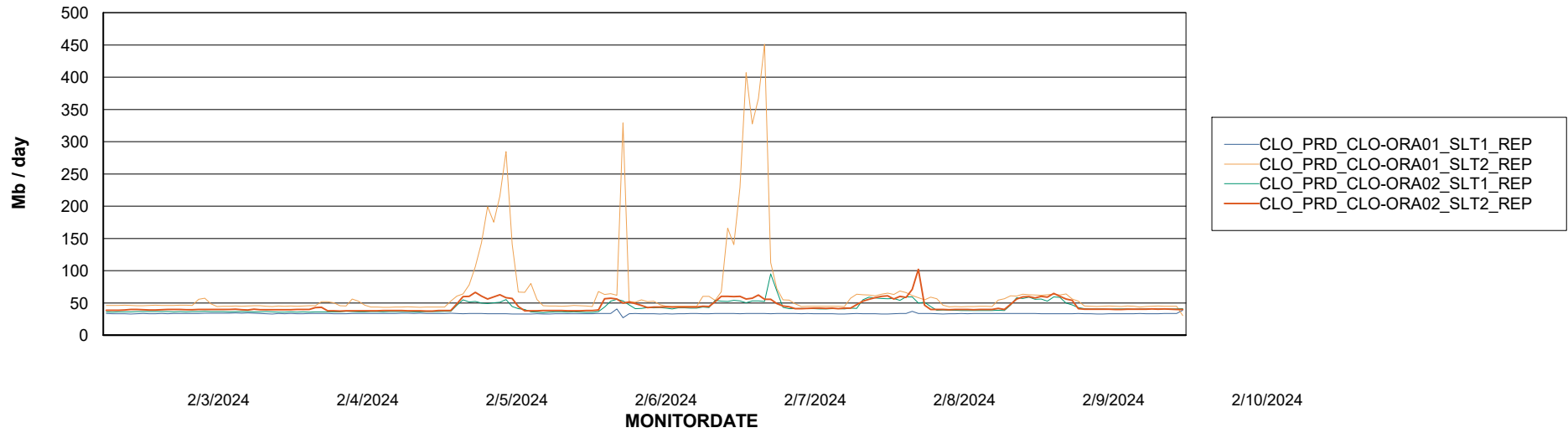
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



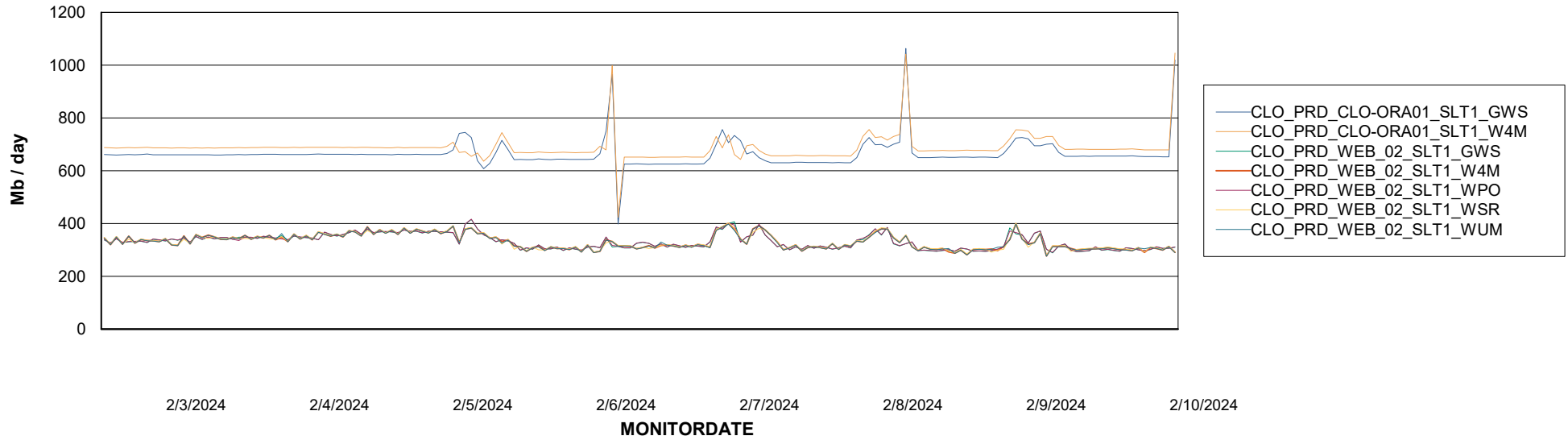
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

