

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/27/2024	33	149	101	43	850	487
1/26/2024	32	149	101	43	850	484
1/25/2024	32	149	101	43	850	484
1/24/2024	32	149	101	43	850	484
1/23/2024	33	149	101	43	850	483
1/22/2024	32	149	101	43	850	483
1/21/2024	33	149	100	43	850	483

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/27/2024	55	89	40
1/26/2024	55	89	40
1/25/2024	55	89	40
1/24/2024	55	89	40
1/23/2024	55	89	40
1/22/2024	55	89	40
1/21/2024	56	89	40

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/27/2024	65	79	28
1/26/2024	65	79	28
1/25/2024	65	79	28
1/24/2024	65	79	28
1/23/2024	65	79	28
1/22/2024	65	79	28
1/21/2024	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/27/2024	55	79	36
1/26/2024	55	79	36
1/25/2024	55	79	36
1/24/2024	55	79	36
1/23/2024	55	79	36
1/22/2024	55	79	36
1/21/2024	55	79	36

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/27/2024	20	149	120
1/26/2024	20	149	120
1/25/2024	20	149	120
1/24/2024	20	149	120
1/23/2024	20	149	120
1/22/2024	20	149	120
1/21/2024	20	149	120

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/27/2024	43	149	85	30	1,536	1,077
1/26/2024	43	149	85	30	1,536	1,081
1/25/2024	43	149	85	29	1,536	1,085
1/24/2024	43	149	85	29	1,536	1,086
1/23/2024	43	149	85	29	1,536	1,086
1/22/2024	43	149	85	31	1,536	1,067
1/21/2024	43	149	85	31	1,536	1,056

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/27/2024	64	199	71	23	1,536	1,181
1/26/2024	64	199	71	20	1,536	1,228
1/25/2024	64	199	72	21	1,536	1,216
1/24/2024	64	199	72	22	1,536	1,195
1/23/2024	64	199	71	24	1,536	1,167
1/22/2024	64	199	71	23	1,536	1,188
1/21/2024	64	199	71	23	1,536	1,181

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/27/2024	51	79	39
1/26/2024	51	79	39
1/25/2024	51	79	39
1/24/2024	51	79	39
1/23/2024	51	79	39
1/22/2024	51	79	39
1/21/2024	51	79	39

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/27/2024	62	79	30
1/26/2024	62	79	30
1/25/2024	62	79	30
1/24/2024	62	79	30
1/23/2024	62	79	30
1/22/2024	62	79	30
1/21/2024	62	79	30

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/27/2024	26	149	110
1/26/2024	27	149	110
1/25/2024	27	149	110
1/24/2024	27	149	109
1/23/2024	27	149	109
1/22/2024	27	149	109
1/21/2024	27	149	109

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Harddisk Usage JSG_PRD_WORF

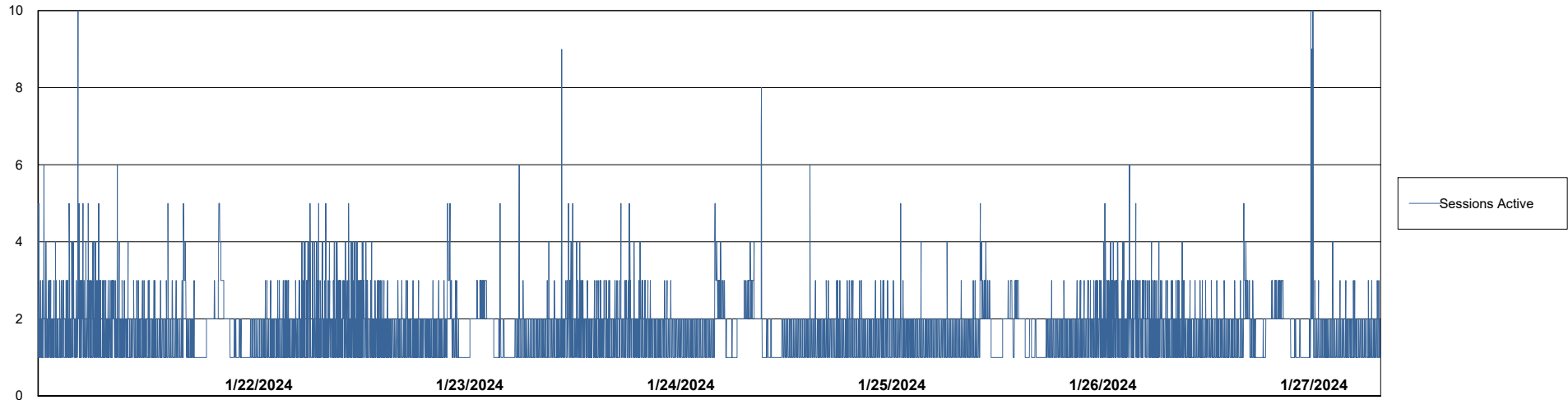
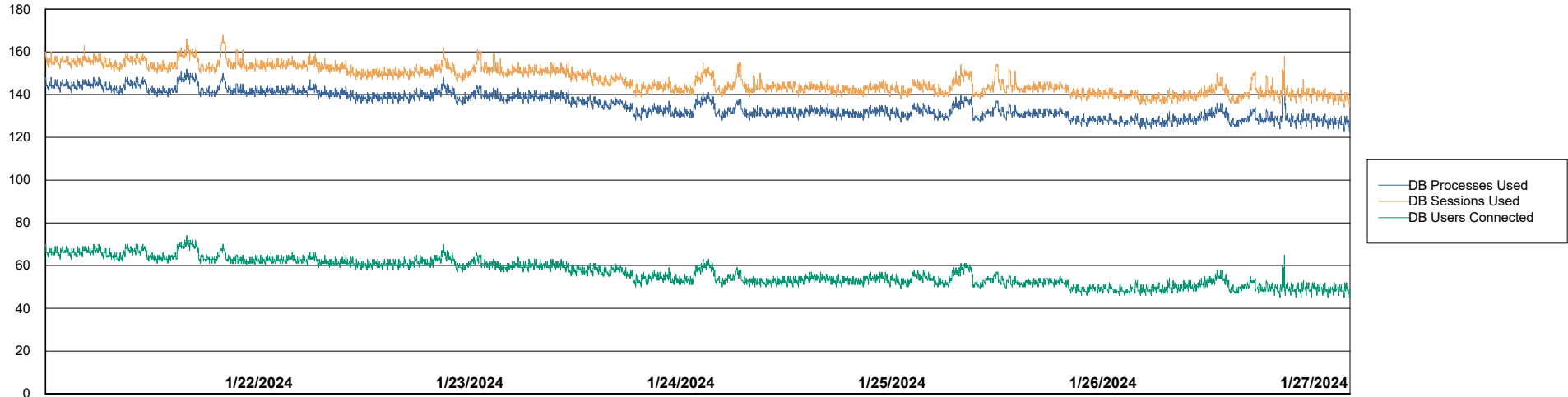
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/27/2024	53	149	71
1/26/2024	53	149	71
1/25/2024	53	149	71
1/24/2024	53	149	71
1/23/2024	53	149	71
1/22/2024	53	149	70
1/21/2024	53	149	70

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Database Performance JSG_PRD_BASHIR_DB_ABS1



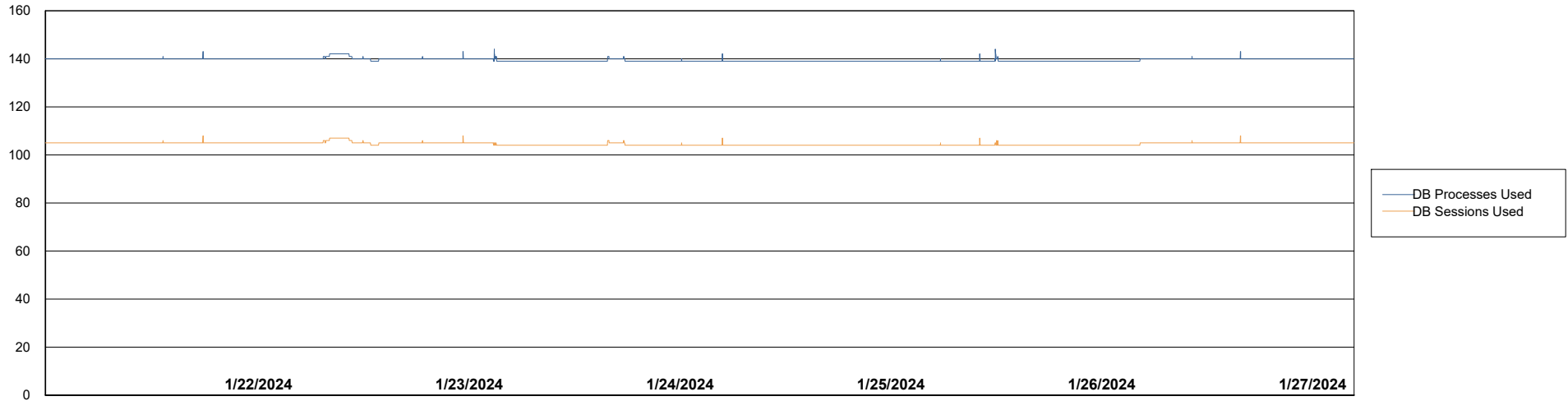
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

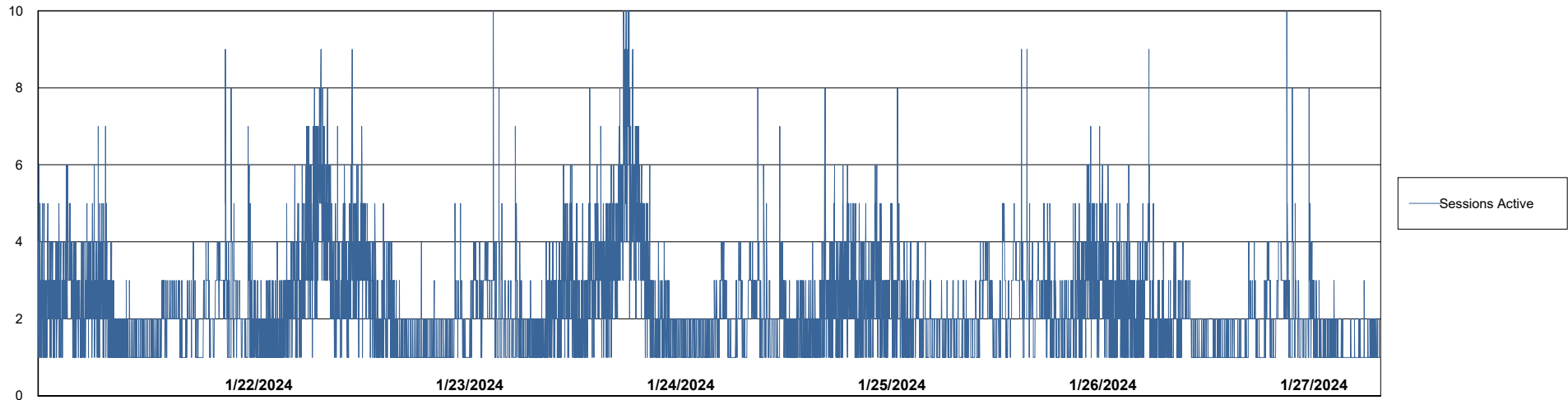
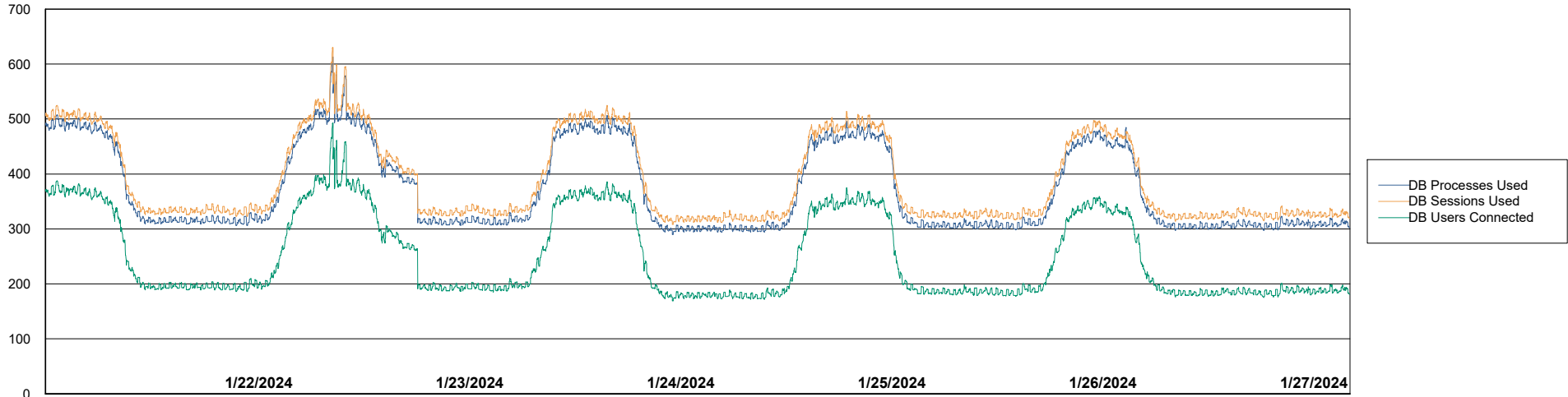


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Database Performance JSG_PRD_RIKER_DB_HSBABS1



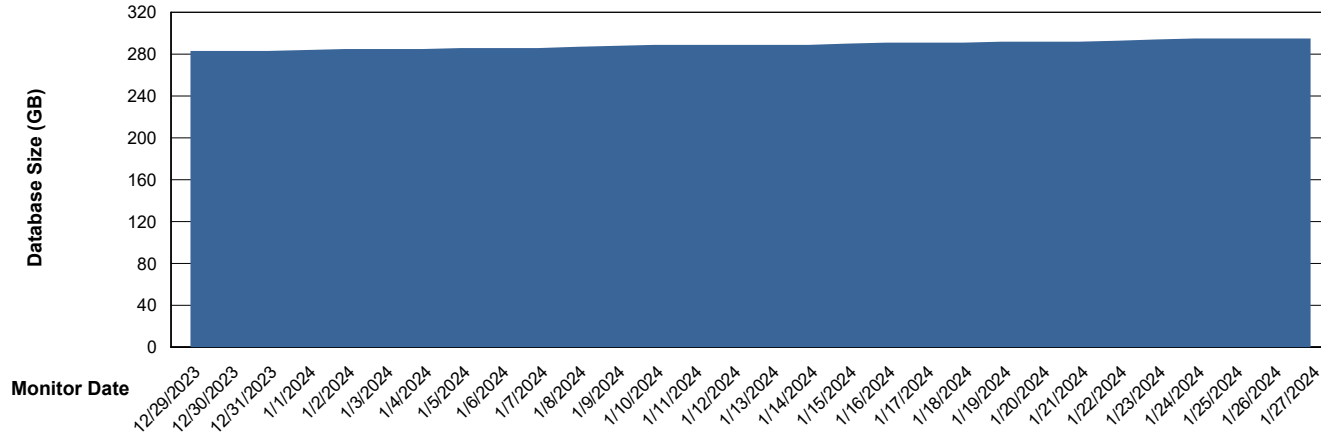
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Customer JSG_Production (24/7)
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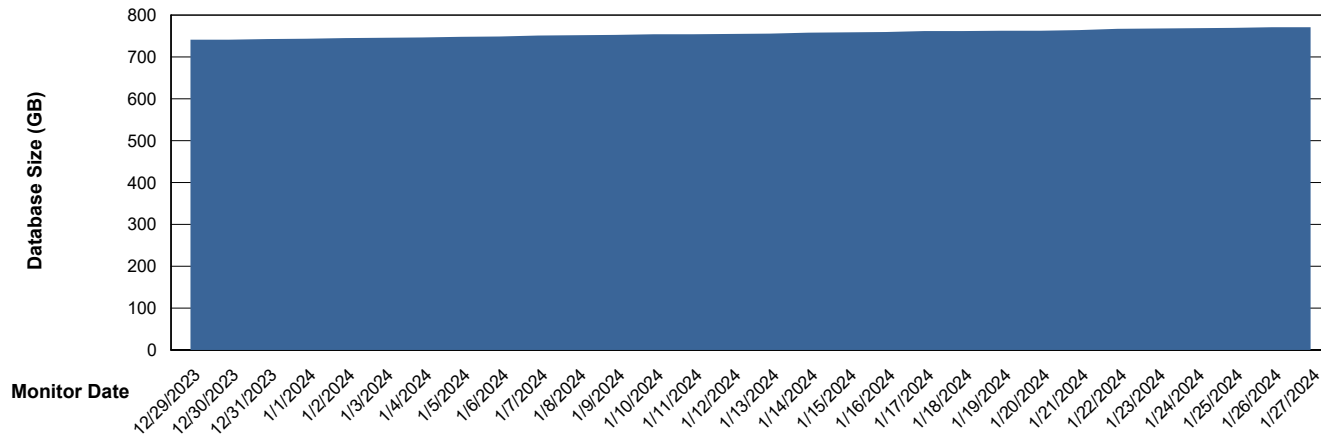
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/27/2024	ABSDATA	158	133	16
	INDX	190	159	16
1/26/2024	ABSDATA	158	133	16
	INDX	190	159	16
1/25/2024	ABSDATA	158	133	16
	INDX	190	159	16
1/24/2024	ABSDATA	158	133	16
	INDX	190	158	17
1/23/2024	ABSDATA	158	132	16
	INDX	190	158	17
1/22/2024	ABSDATA	158	132	17
	INDX	190	157	17
1/21/2024	ABSDATA	158	132	17
	INDX	190	157	18

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/27/2024	ABSDATA	864	716	17
	INDX	47	35	24
1/26/2024	ABSDATA	864	715	17
	INDX	47	35	24
1/25/2024	ABSDATA	864	714	17
	INDX	47	35	24
1/24/2024	ABSDATA	864	714	17
	INDX	47	35	24
1/23/2024	ABSDATA	864	713	17
	INDX	47	35	25
1/22/2024	ABSDATA	864	711	18
	INDX	47	35	25
1/21/2024	ABSDATA	864	709	18
	INDX	47	35	25

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 22/1/2024	Tue 23/1/2024	Wed 24/1/2024	Thu 25/1/2024	Fri 26/1/2024	Sat 27/1/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Wed, 24-01-2024	None
Mon, 22-01-2024	None
Sat, 27-01-2024	None
Fri, 26-01-2024	None
Fri, 26-01-2024	None
Sun, 21-01-2024	None
Mon, 22-01-2024	None
Wed, 24-01-2024	None
Tue, 23-01-2024	None
Thu, 25-01-2024	None
Tue, 23-01-2024	None
Sun, 21-01-2024	None
Sat, 27-01-2024	None
Thu, 25-01-2024	None

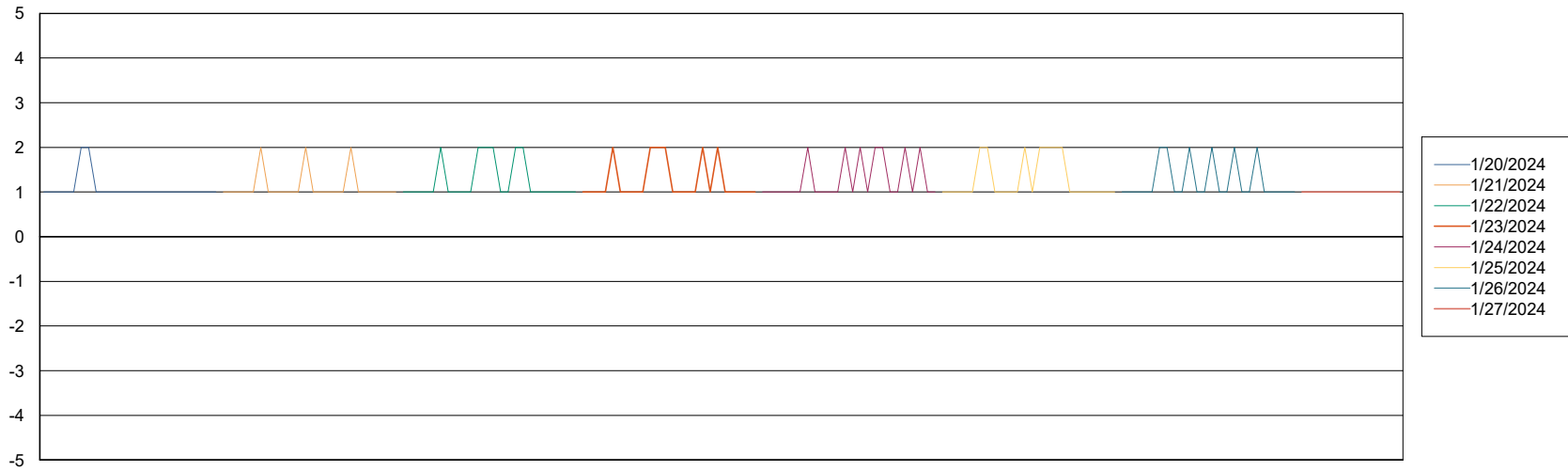
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



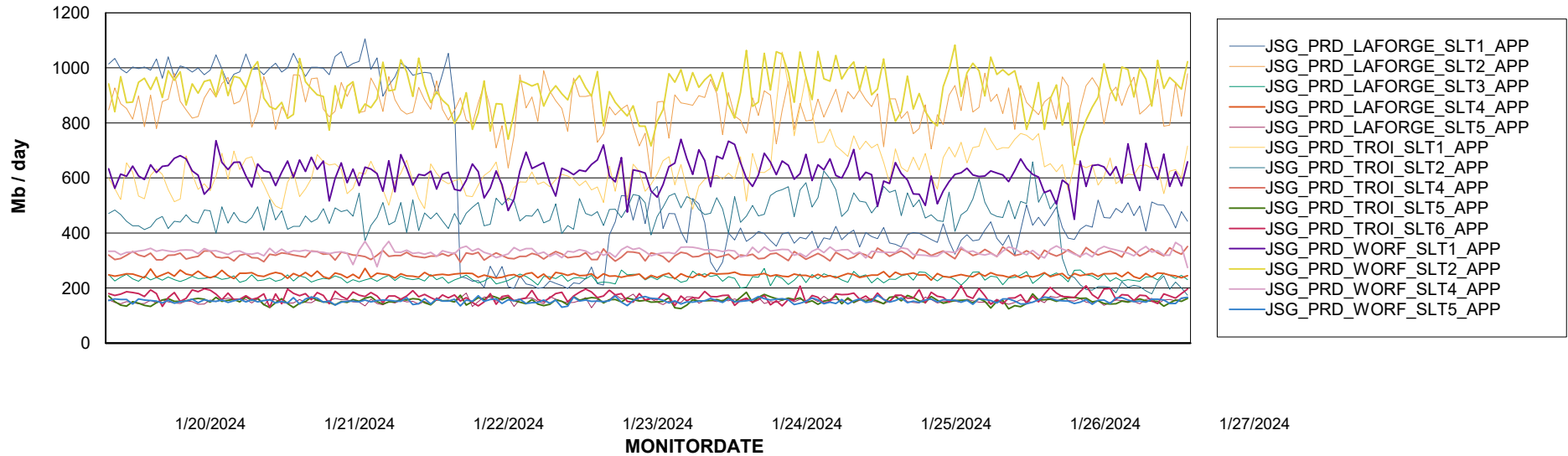
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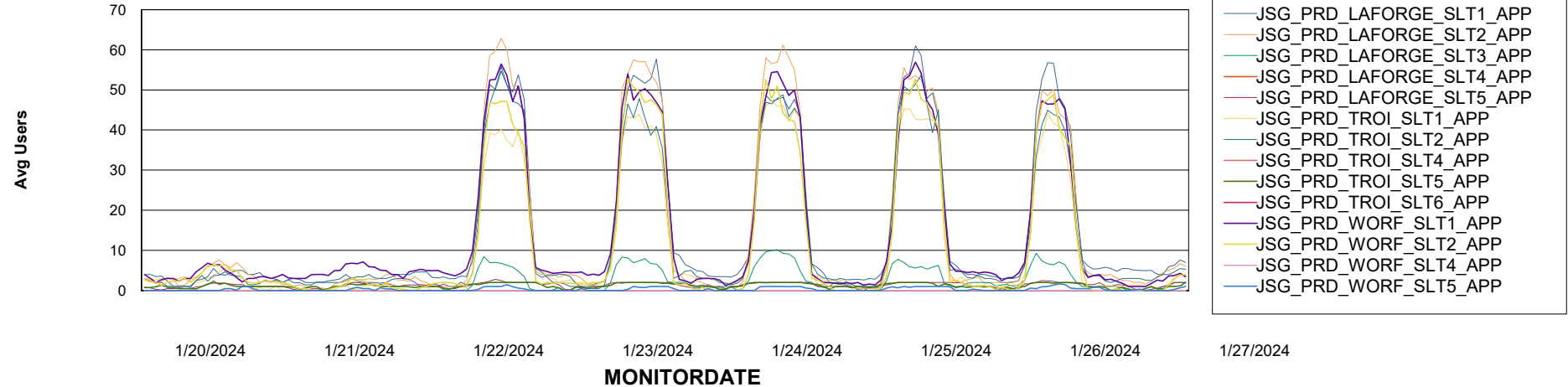


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



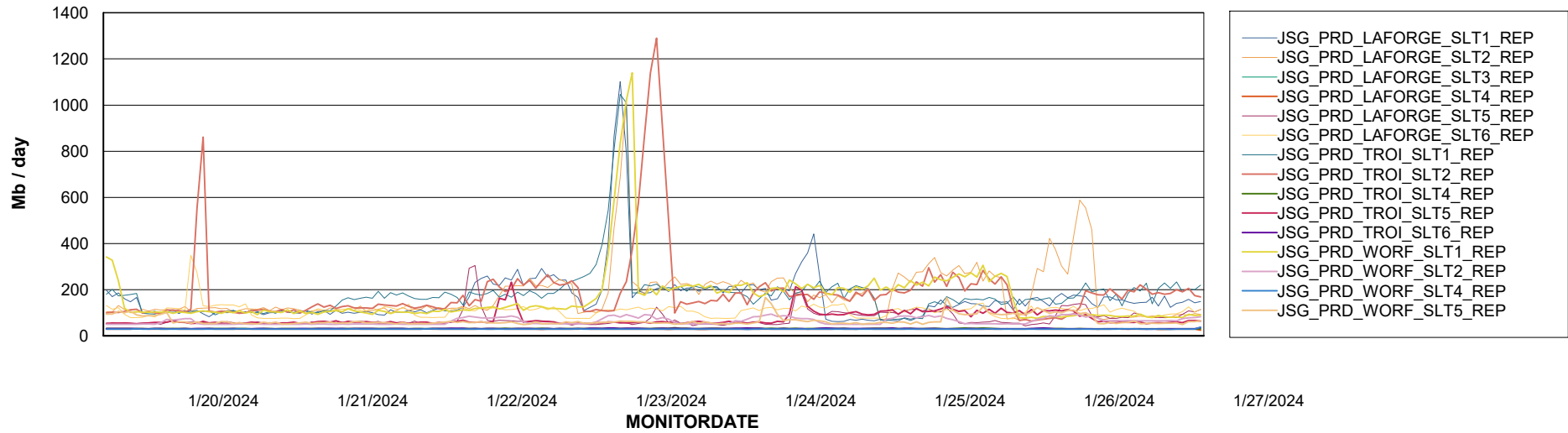
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



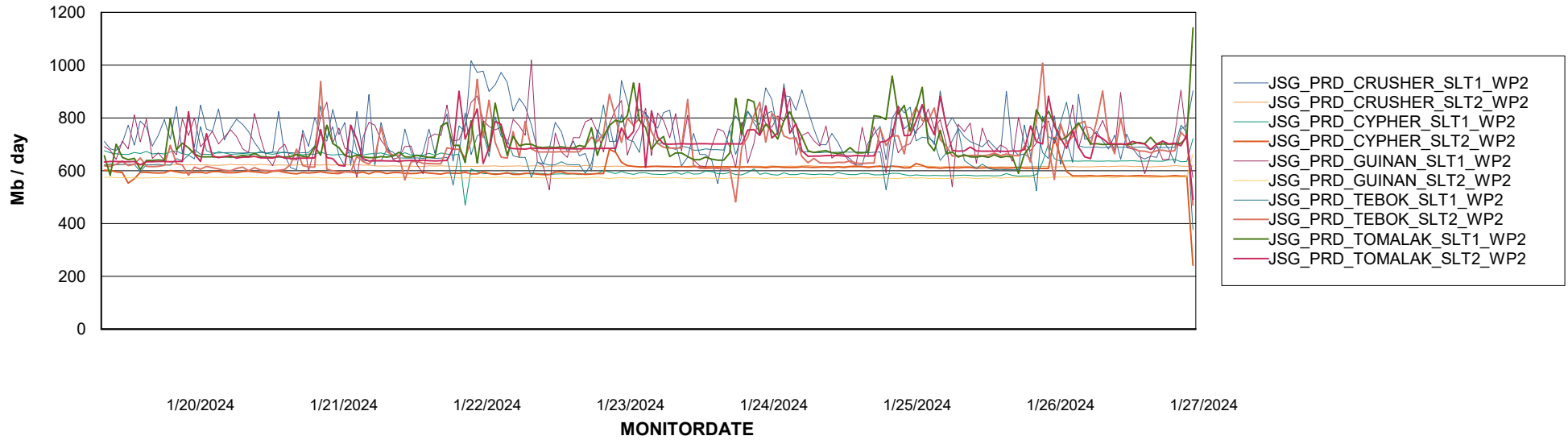
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ABSSolute Web Component Services

Avg memory used per ABS Web component

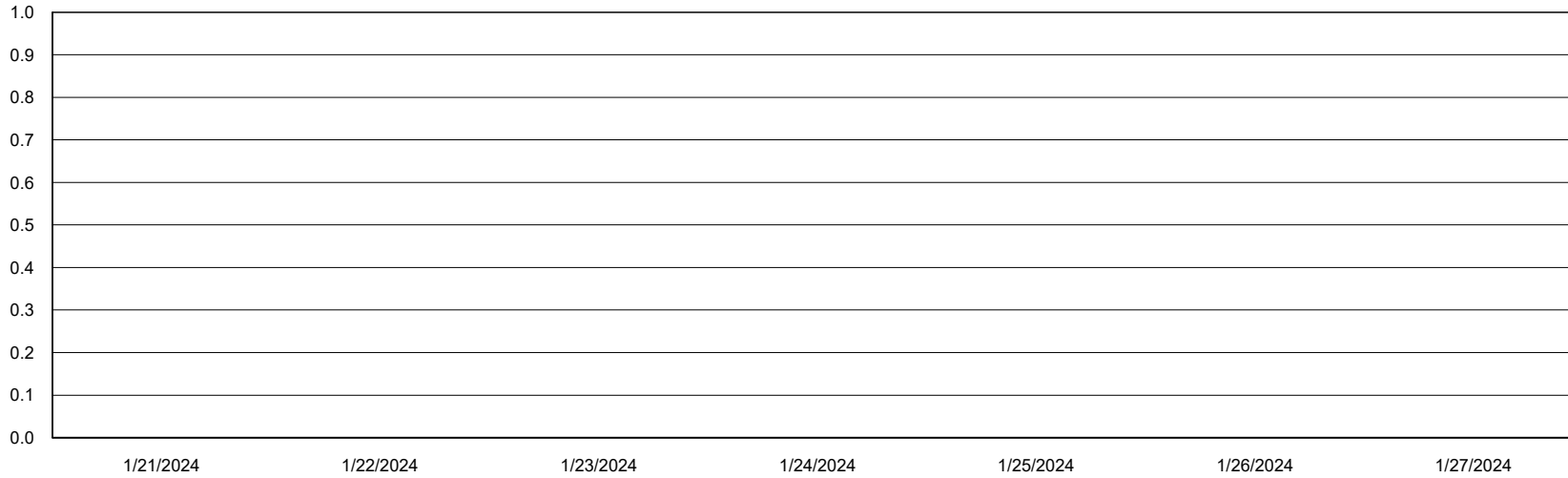


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP