

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
1/20/2024	32	97	66	59	500	204	72	300	83	53
1/19/2024	32	97	66	59	500	203	73	300	82	53
1/18/2024	31	97	67	59	500	203	73	300	82	53
1/17/2024	31	97	67	59	500	204	73	300	82	53
1/16/2024	31	97	67	59	500	203	73	300	82	53
1/15/2024	31	97	67	59	500	203	73	300	82	53
1/14/2024	32	97	66	59	500	203	73	300	82	53

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
1/20/2024	48	100	52	17	800	666	84	400	63
1/19/2024	48	100	52	20	800	642	85	400	60
1/18/2024	48	100	52	20	800	642	85	400	59
1/17/2024	48	100	52	20	800	641	86	400	57
1/16/2024	48	100	52	17	800	666	86	400	58
1/15/2024	48	100	52	15	800	682	86	400	56
1/14/2024	48	100	51	20	800	641	86	400	56

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
1/20/2024	67	279	93	38	838	519	89	559	63
1/19/2024	67	279	93	38	838	519	89	559	60
1/18/2024	67	279	93	38	838	519	90	559	58
1/17/2024	67	279	93	38	838	519	90	559	57
1/16/2024	67	279	93	38	838	519	90	559	58
1/15/2024	67	279	93	38	838	519	90	559	56
1/14/2024	67	279	93	38	838	519	90	559	56

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/20/2024	58	100	42
1/19/2024	58	100	42
1/18/2024	58	100	42
1/17/2024	58	100	42
1/16/2024	58	100	42
1/15/2024	58	100	42
1/14/2024	58	100	42

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/20/2024	65	100	34
1/19/2024	65	100	34
1/18/2024	65	100	34
1/17/2024	65	100	34
1/16/2024	65	100	34
1/15/2024	65	100	34
1/14/2024	66	100	34

Harddisk Usage NOA_PRD_NovoLink

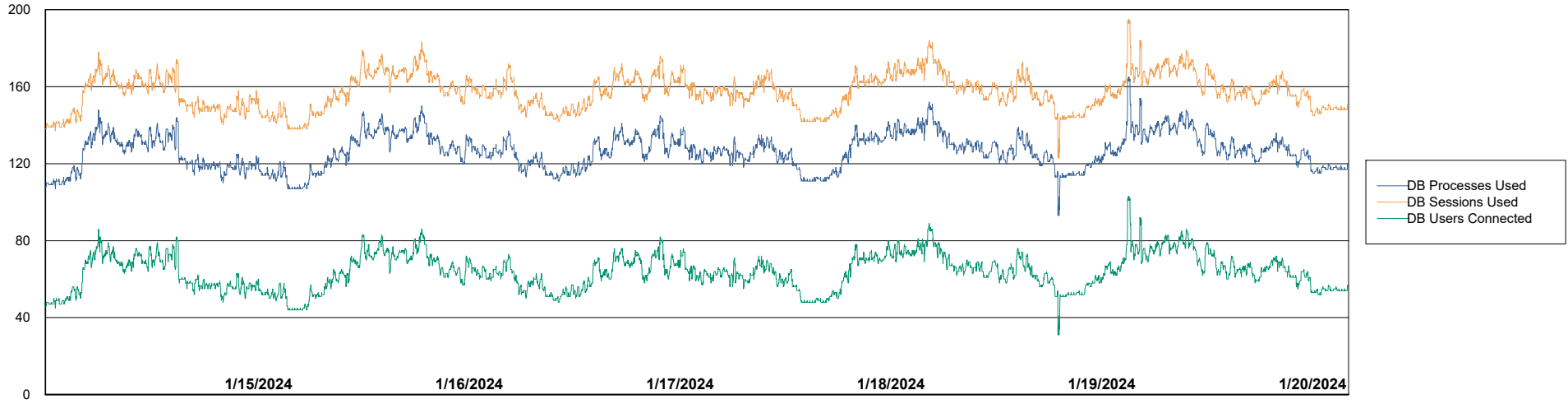
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/20/2024	70	100	30
1/19/2024	70	100	30
1/18/2024	70	100	30
1/17/2024	70	100	30
1/16/2024	70	100	30
1/15/2024	70	100	30
1/14/2024	70	100	30

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Database Performance NOA_PRD_NovoABS01_ABS1



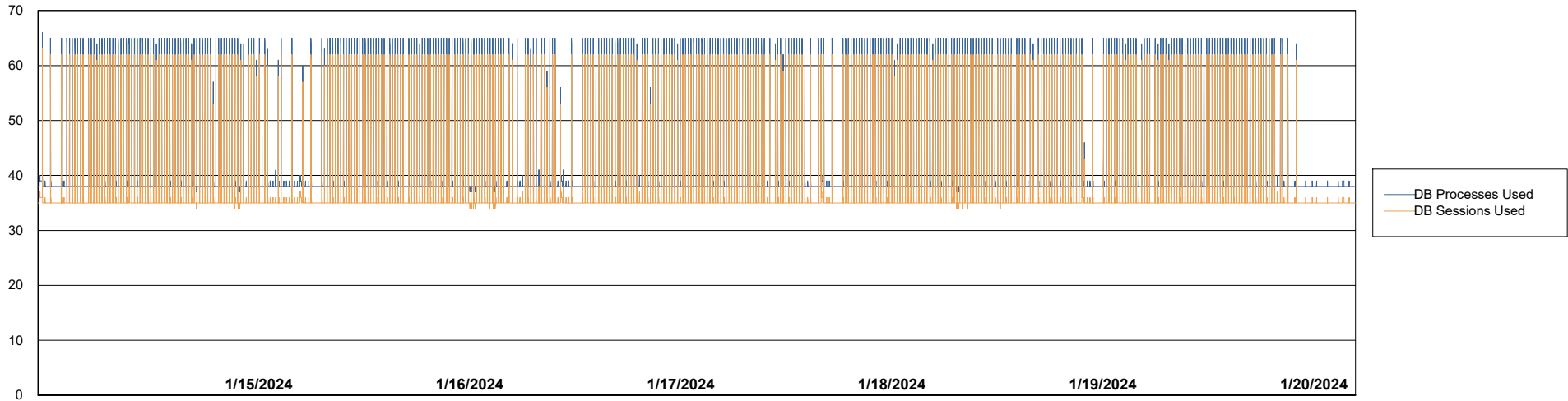
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300

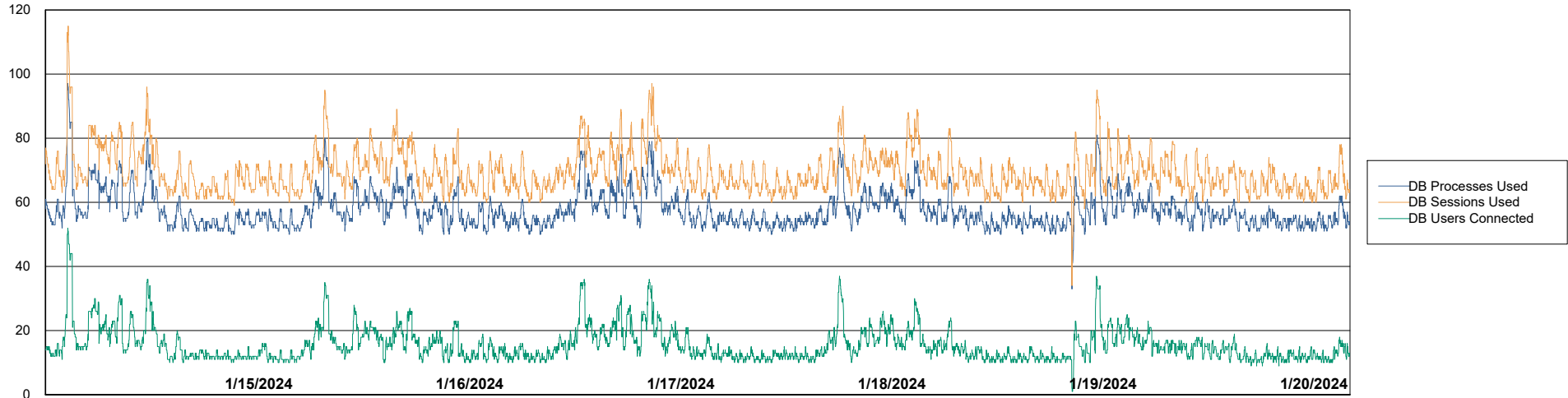


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Database Performance NOA_PRD_NOVOBI_ABS1



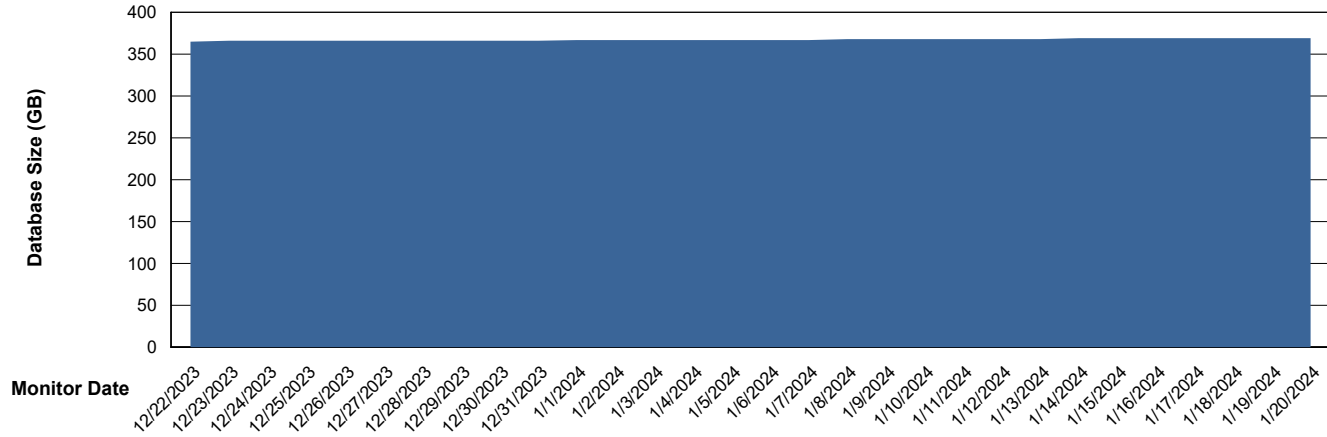
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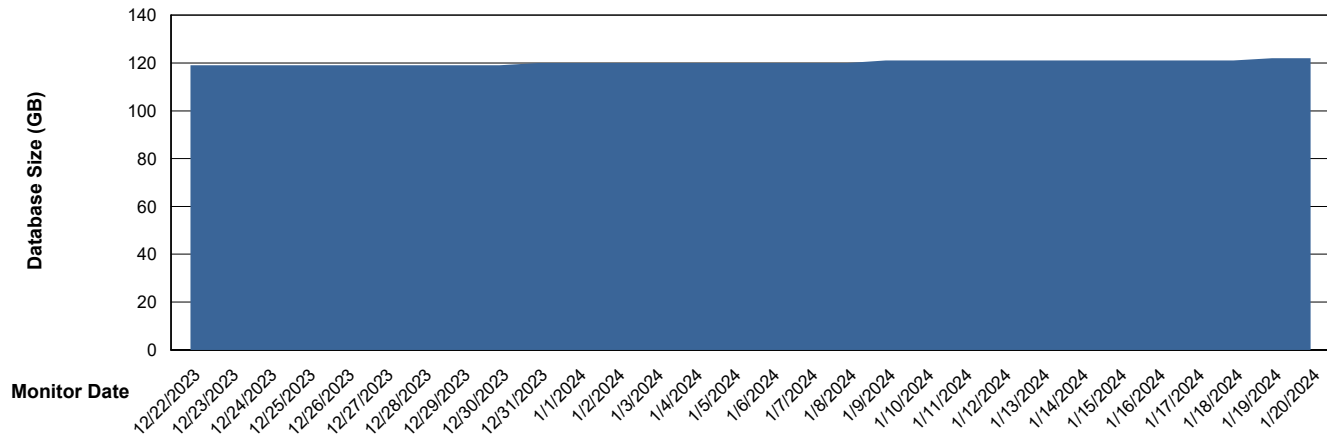
DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NOVOBI_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/20/2024	ABSDATA	183	135	26
	INDX	269	223	17
1/19/2024	ABSDATA	183	135	26
	INDX	269	223	17
1/18/2024	ABSDATA	183	135	26
	INDX	269	222	17
1/17/2024	ABSDATA	183	135	26
	INDX	269	222	17
1/16/2024	ABSDATA	183	135	26
	INDX	269	222	17
1/15/2024	ABSDATA	183	135	26
	INDX	269	222	17
1/14/2024	ABSDATA	183	135	26
	INDX	269	222	17

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Database Tablespace NOA_PRD_NOVOBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/20/2024	ABSDATA	64	49	24
	INDX	84	69	17
1/19/2024	ABSDATA	64	49	24
	INDX	84	69	17
1/18/2024	ABSDATA	64	48	24
	INDX	84	69	17
1/17/2024	ABSDATA	64	48	24
	INDX	84	69	17
1/16/2024	ABSDATA	64	48	24
	INDX	84	69	18
1/15/2024	ABSDATA	64	48	24
	INDX	84	69	18
1/14/2024	ABSDATA	64	48	24
	INDX	84	69	18

BI Status and last ETL error for NOA_PRD_NOVOBI_ABS1

	Mon 15/1/2024	Tue 16/1/2024	Wed 17/1/2024	Thu 18/1/2024	Fri 19/1/2024	Sat 20/1/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_PRD_NOVOBI_ABS1
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Sat, 20-01-2024	None
Mon, 15-01-2024	None
Tue, 16-01-2024	None
Fri, 19-01-2024	None
Sat, 20-01-2024	None
Sun, 14-01-2024	None
Tue, 16-01-2024	None
Thu, 18-01-2024	None
Wed, 17-01-2024	None
Fri, 19-01-2024	None
Thu, 18-01-2024	None
Wed, 17-01-2024	None
Sun, 14-01-2024	None
Mon, 15-01-2024	None

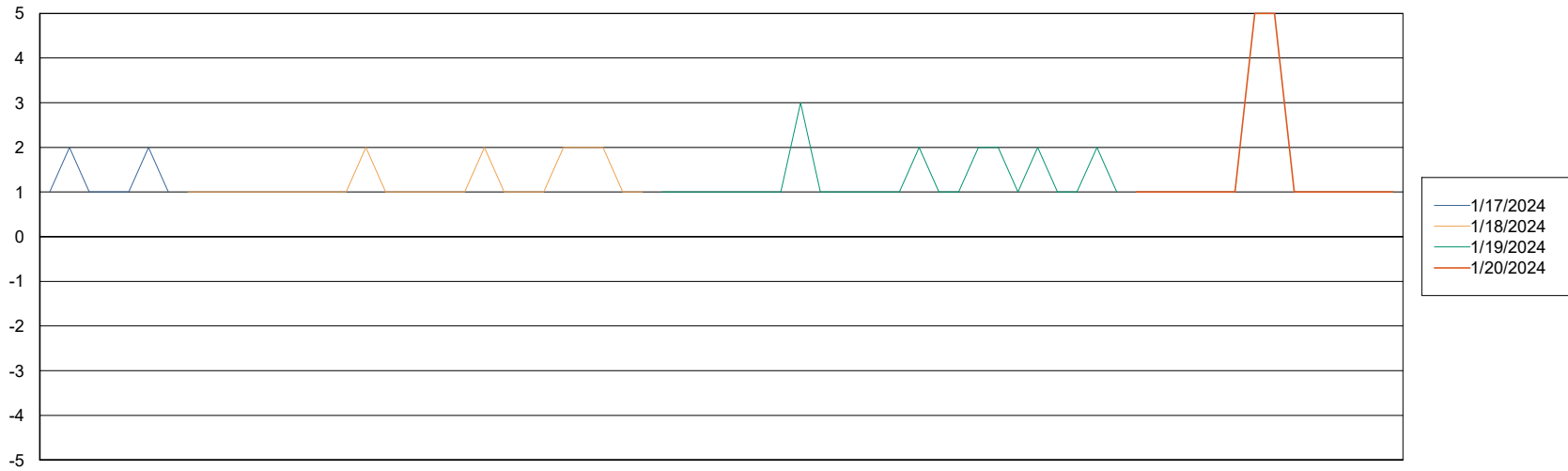
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



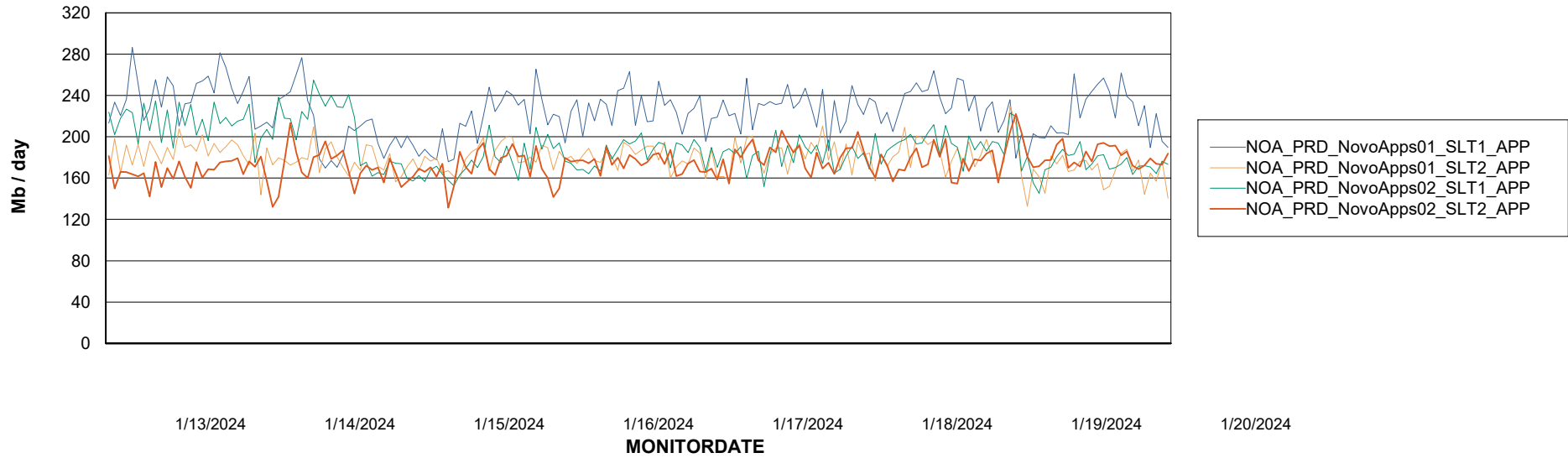
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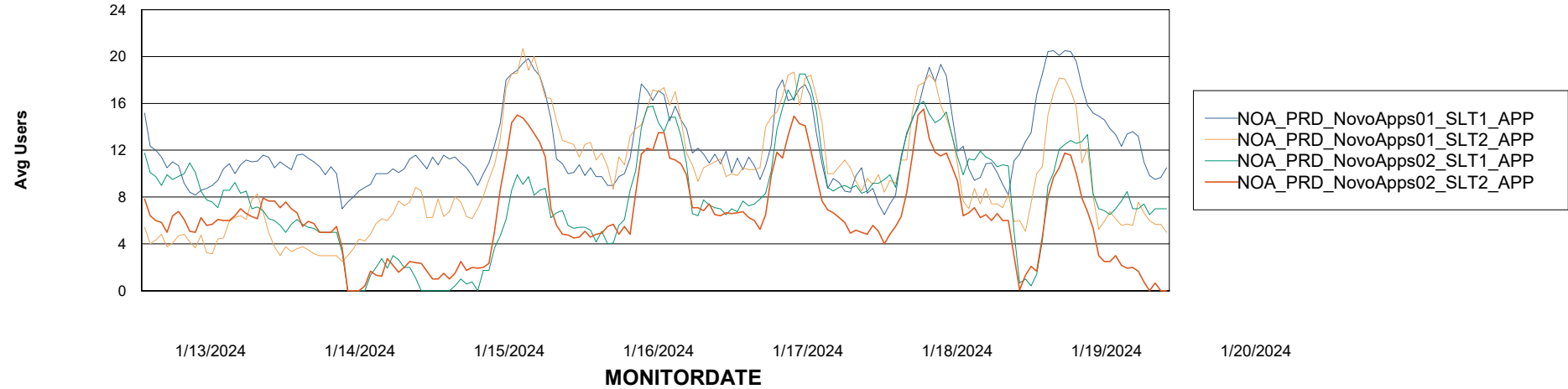


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



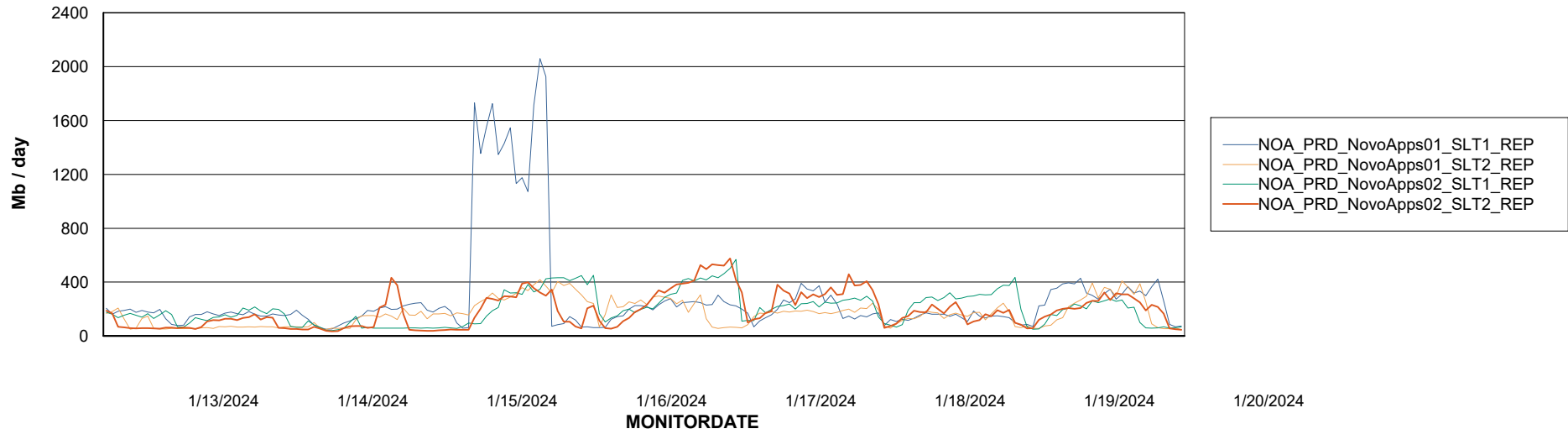
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



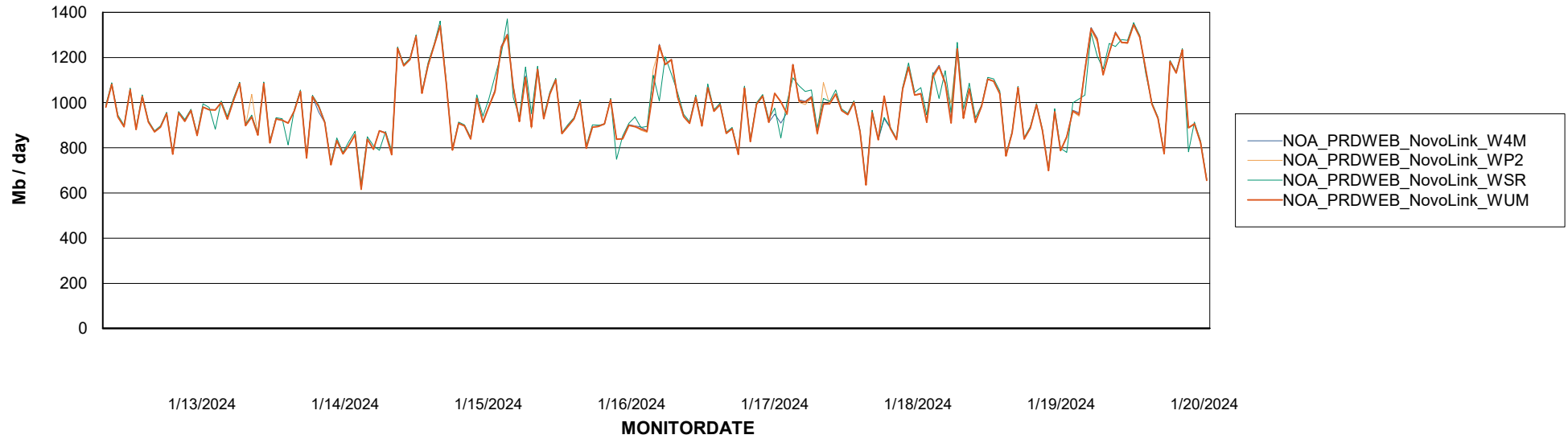
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ABSolute Web Component Services

Avg memory used per ABS Web component

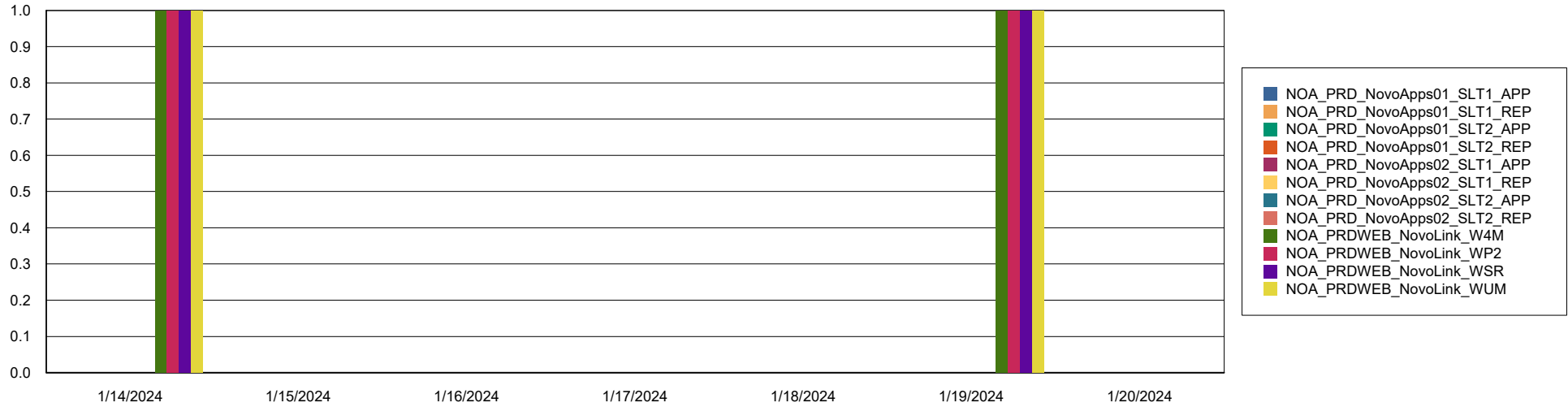


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Disaster per ABS component



- NOA_PRD_NovoApps01_SLT1_APP
- NOA_PRD_NovoApps01_SLT1_REP
- NOA_PRD_NovoApps01_SLT2_APP
- NOA_PRD_NovoApps01_SLT2_REP
- NOA_PRD_NovoApps02_SLT1_APP
- NOA_PRD_NovoApps02_SLT1_REP
- NOA_PRD_NovoApps02_SLT2_APP
- NOA_PRD_NovoApps02_SLT2_REP
- NOA_PRDWEB_NovoLink_W4M
- NOA_PRDWEB_NovoLink_WP2
- NOA_PRDWEB_NovoLink_WSR
- NOA_PRDWEB_NovoLink_WUM