

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/20/2024	33	149	100	43	850	486
1/19/2024	33	149	101	43	850	483
1/18/2024	33	149	101	43	850	483
1/17/2024	33	149	101	43	850	482
1/16/2024	33	149	101	43	850	482
1/15/2024	33	149	101	43	850	482
1/14/2024	33	149	100	43	850	482

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/20/2024	56	89	40
1/19/2024	56	89	40
1/18/2024	55	89	40
1/17/2024	54	89	41
1/16/2024	54	89	41
1/15/2024	54	89	41
1/14/2024	54	89	41

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/20/2024	65	79	28
1/19/2024	65	79	28
1/18/2024	65	79	28
1/17/2024	65	79	28
1/16/2024	65	79	28
1/15/2024	65	79	28
1/14/2024	65	79	28

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/20/2024	55	79	36
1/19/2024	55	79	36
1/18/2024	55	79	36
1/17/2024	55	79	36
1/16/2024	55	79	36
1/15/2024	55	79	36
1/14/2024	55	79	36

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/20/2024	20	149	120
1/19/2024	19	149	121
1/18/2024	19	149	122
1/17/2024	19	149	122
1/16/2024	19	149	122
1/15/2024	19	149	122
1/14/2024	19	149	122

## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/20/2024	43	149	85	30	1,536	1,072
1/19/2024	43	149	85	30	1,536	1,077
1/18/2024	43	149	85	30	1,536	1,076
1/17/2024	43	149	85	30	1,536	1,077
1/16/2024	43	149	85	30	1,536	1,080
1/15/2024	43	149	85	30	1,536	1,077
1/14/2024	43	149	85	31	1,536	1,065

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/20/2024	64	199	71	22	1,536	1,196
1/19/2024	64	199	71	24	1,536	1,160
1/18/2024	64	199	71	25	1,536	1,157
1/17/2024	64	199	71	25	1,536	1,155
1/16/2024	64	199	71	25	1,536	1,156
1/15/2024	64	199	71	22	1,536	1,193
1/14/2024	64	199	71	24	1,536	1,168

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/20/2024	51	79	39
1/19/2024	51	79	39
1/18/2024	50	79	39
1/17/2024	49	79	41
1/16/2024	49	79	40
1/15/2024	49	79	40
1/14/2024	49	79	40

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/20/2024	62	79	30
1/19/2024	62	79	30
1/18/2024	62	79	30
1/17/2024	62	79	30
1/16/2024	62	79	30
1/15/2024	62	79	30
1/14/2024	62	79	30

Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/20/2024	27	149	109
1/19/2024	27	149	109
1/18/2024	27	149	109
1/17/2024	27	149	109
1/16/2024	27	149	109
1/15/2024	27	149	108
1/14/2024	28	149	108

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Harddisk Usage JSG\_PRD\_WORF

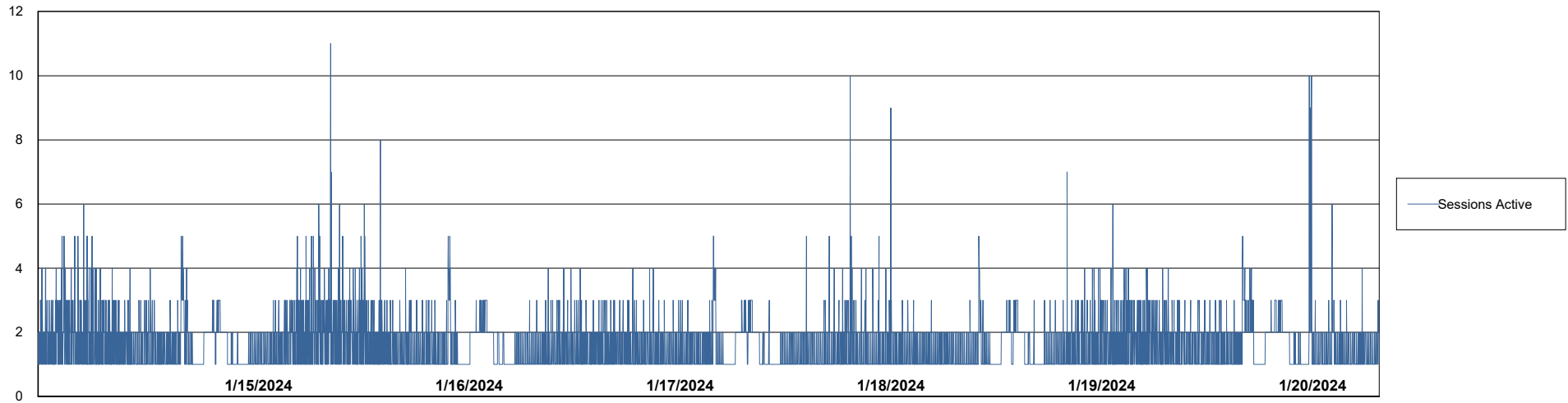
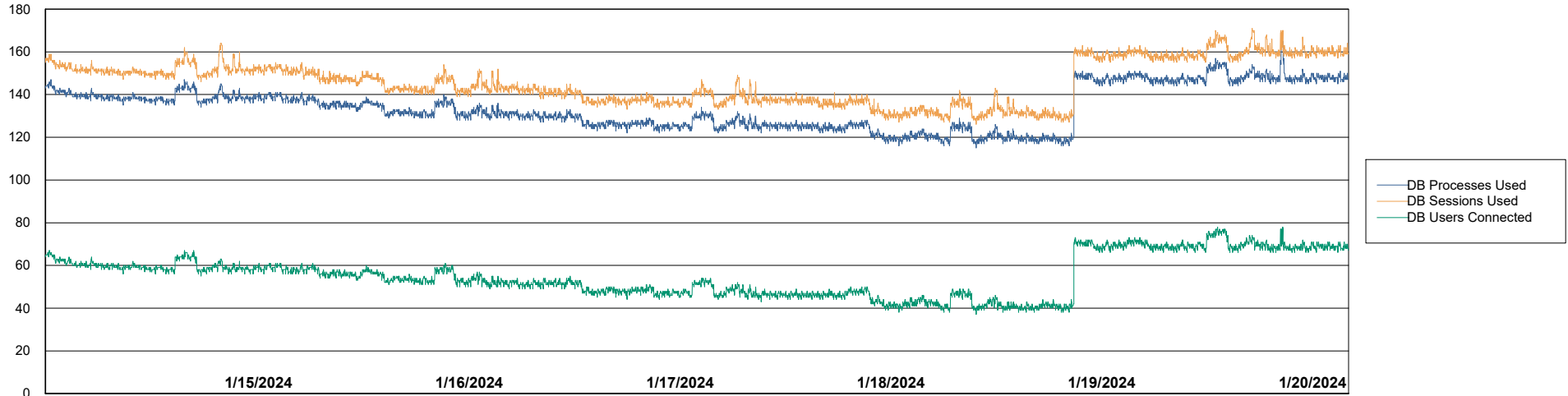
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/20/2024	53	149	70
1/19/2024	53	149	70
1/18/2024	53	149	70
1/17/2024	53	149	70
1/16/2024	53	149	70
1/15/2024	53	149	70
1/14/2024	53	149	70

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



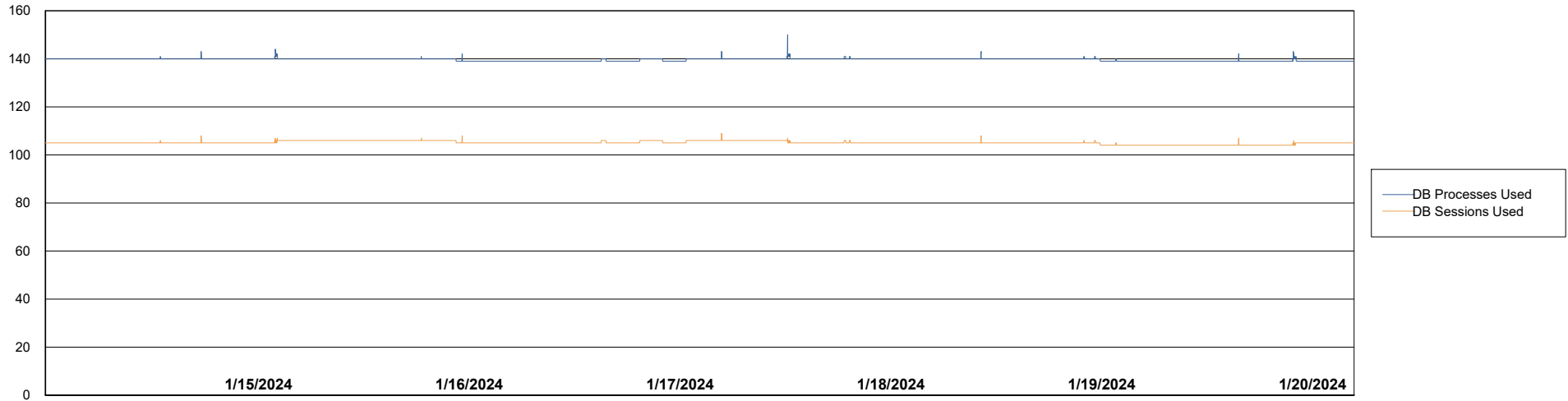
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000

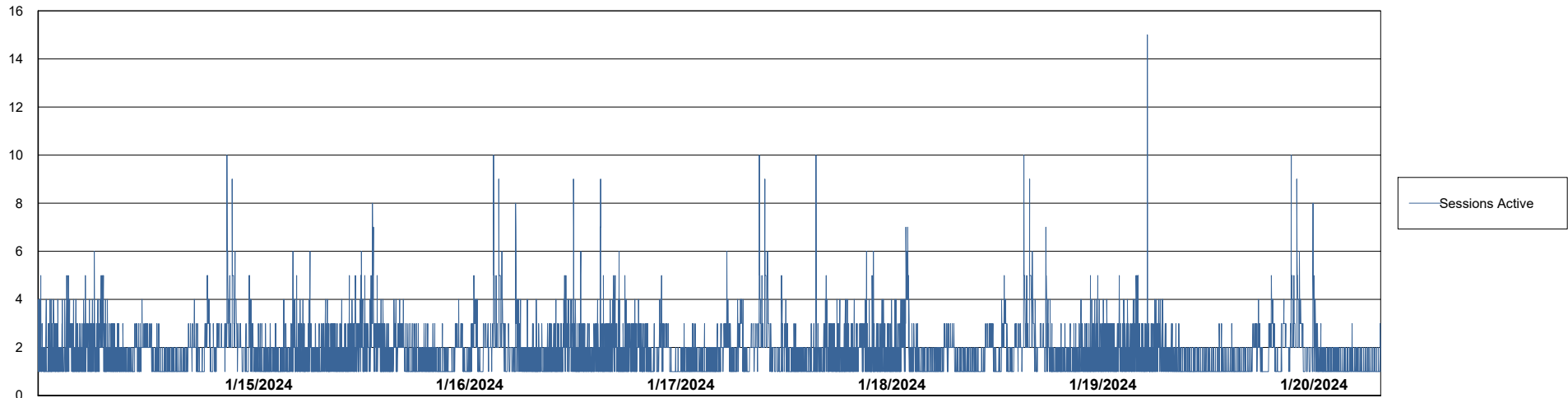
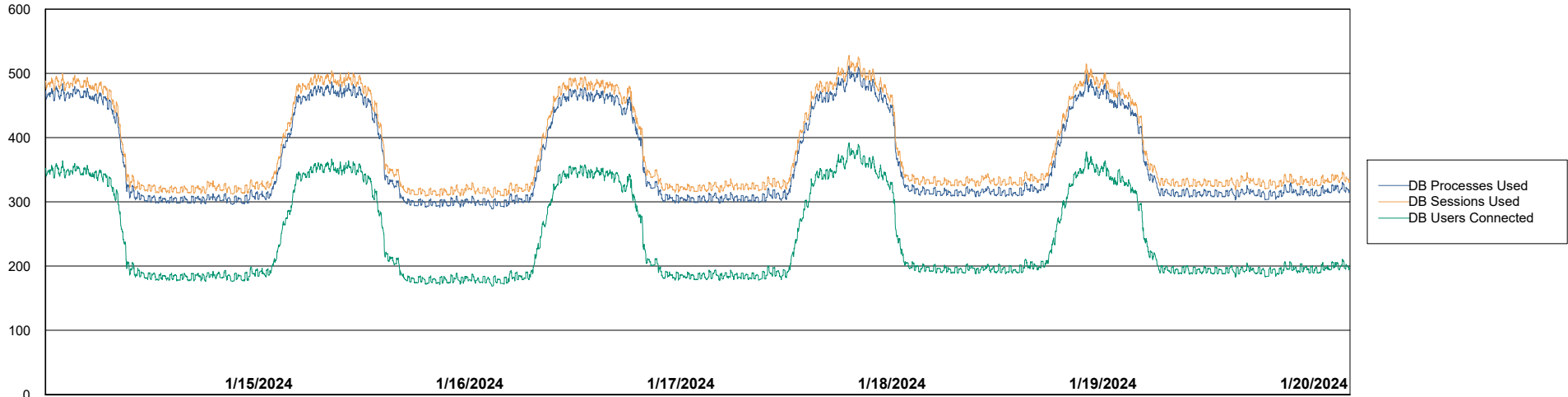


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



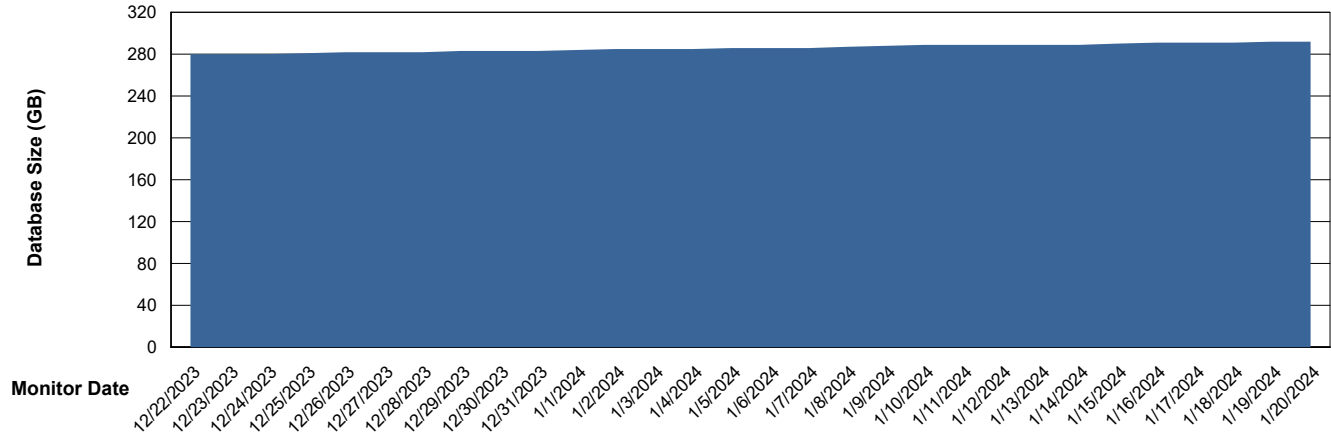
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



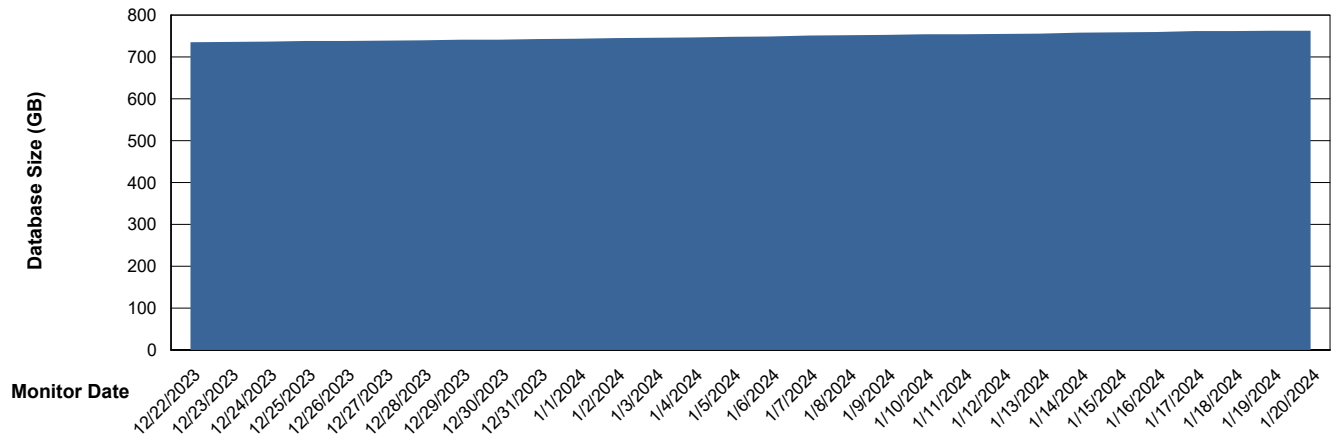
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/20/2024	ABSDATA	158	132	17
	INDX	190	157	18
1/19/2024	ABSDATA	158	131	17
	INDX	190	157	18
1/18/2024	ABSDATA	158	131	17
	INDX	190	157	18
1/17/2024	ABSDATA	158	131	17
	INDX	190	156	18
1/16/2024	ABSDATA	158	131	17
	INDX	190	156	18
1/15/2024	ABSDATA	158	130	17
	INDX	190	156	18
1/14/2024	ABSDATA	158	130	17
	INDX	190	155	18

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 Database ID 102



Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/20/2024	ABSDATA	864	708	18
	INDX	47	35	25
1/19/2024	ABSDATA	864	708	18
	INDX	47	35	25
1/18/2024	ABSDATA	864	707	18
	INDX	47	35	25
1/17/2024	ABSDATA	864	707	18
	INDX	47	35	25
1/16/2024	ABSDATA	864	705	18
	INDX	47	35	25
1/15/2024	ABSDATA	864	704	18
	INDX	47	35	25
1/14/2024	ABSDATA	864	703	19
	INDX	47	35	25

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 15/1/2024	Tue 16/1/2024	Wed 17/1/2024	Thu 18/1/2024	Fri 19/1/2024	Sat 20/1/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Mon, 15-01-2024	None
Sat, 20-01-2024	None
Thu, 18-01-2024	None
Fri, 19-01-2024	None
Wed, 17-01-2024	None
Sun, 14-01-2024	None
Wed, 17-01-2024	None
Sun, 14-01-2024	None
Mon, 15-01-2024	None
Fri, 19-01-2024	None
Tue, 16-01-2024	None
Tue, 16-01-2024	None
Sat, 20-01-2024	None
Thu, 18-01-2024	None

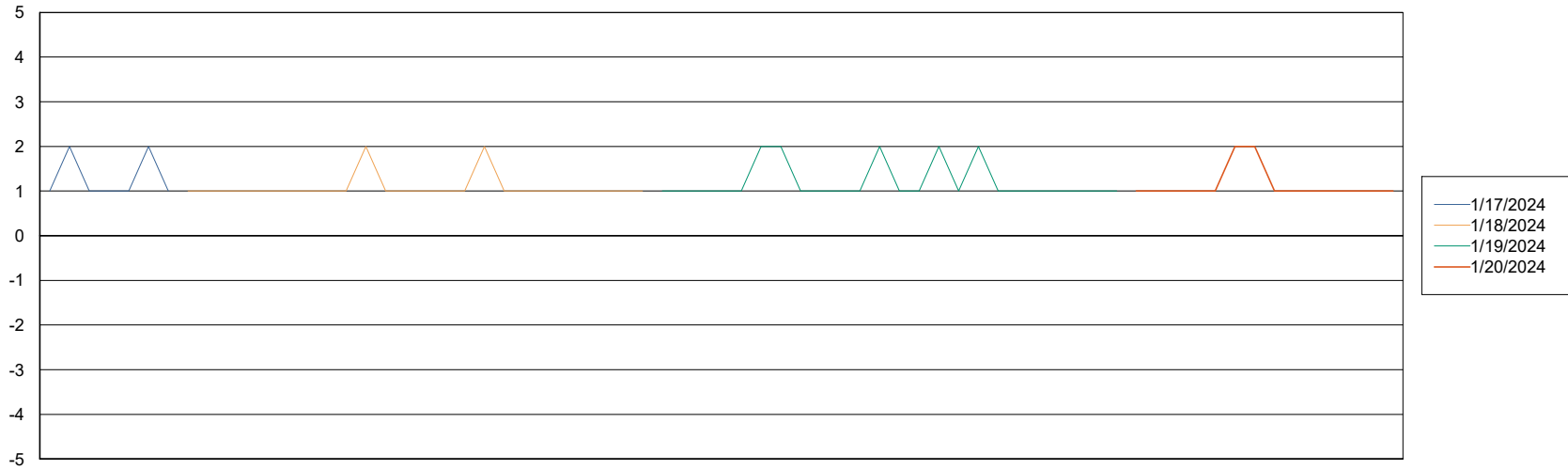
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



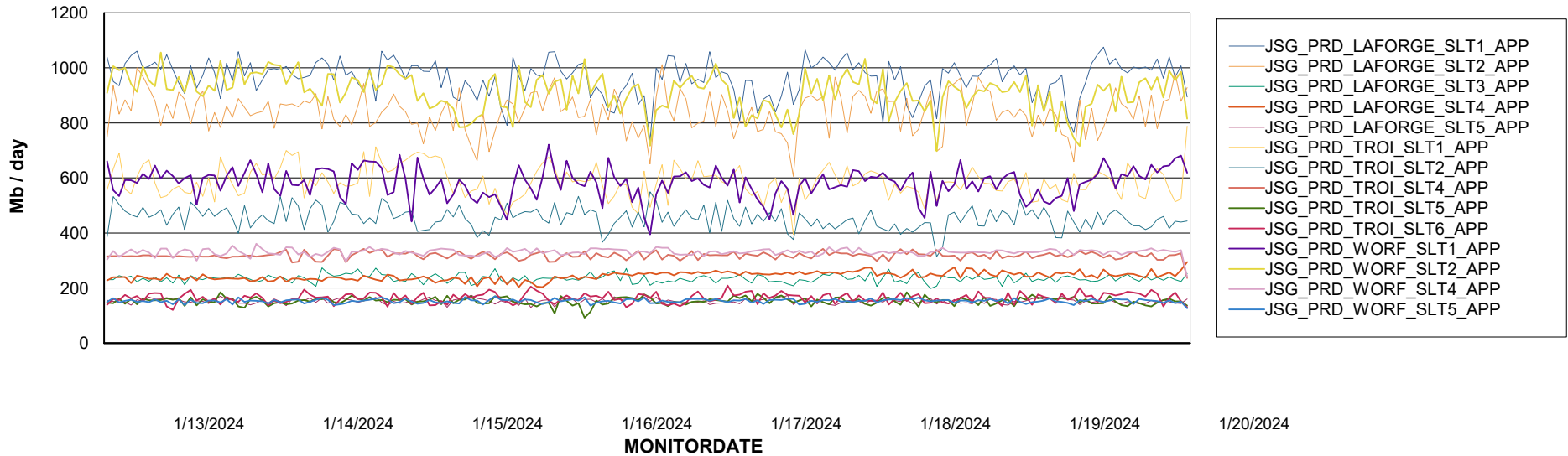
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102

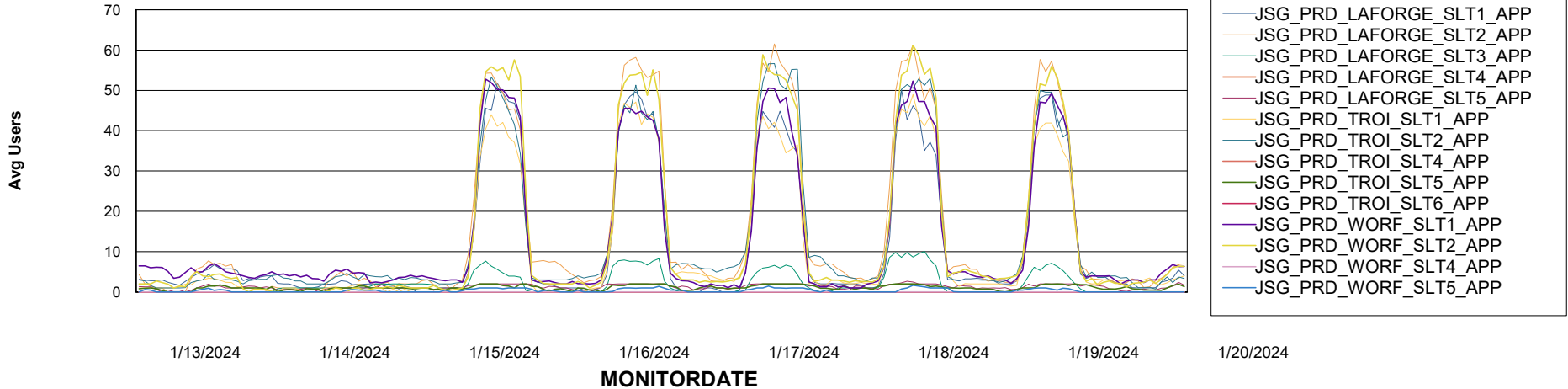


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



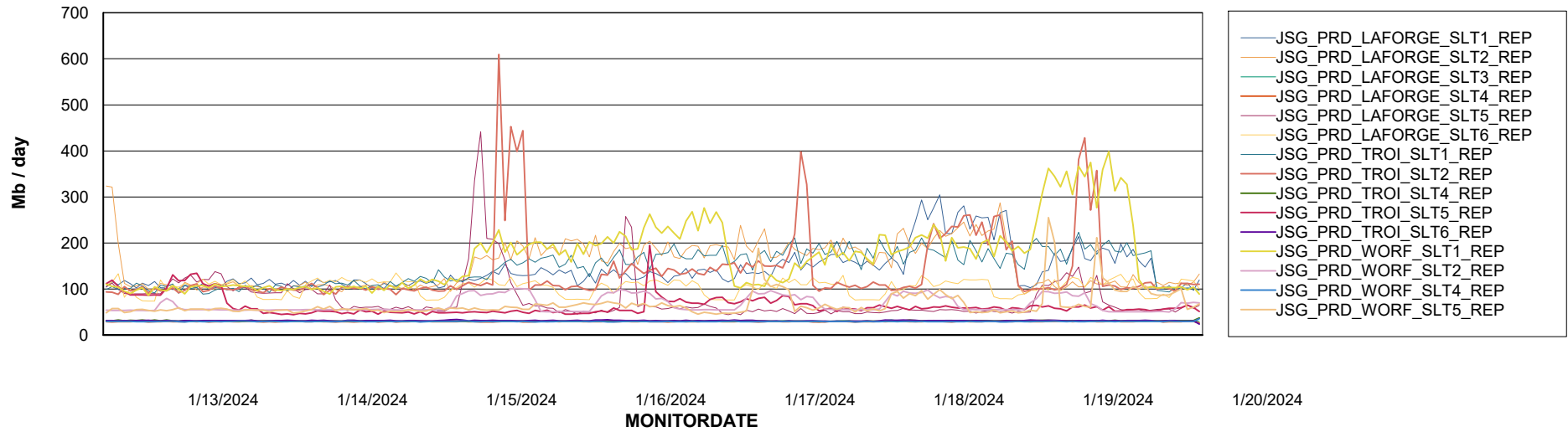
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



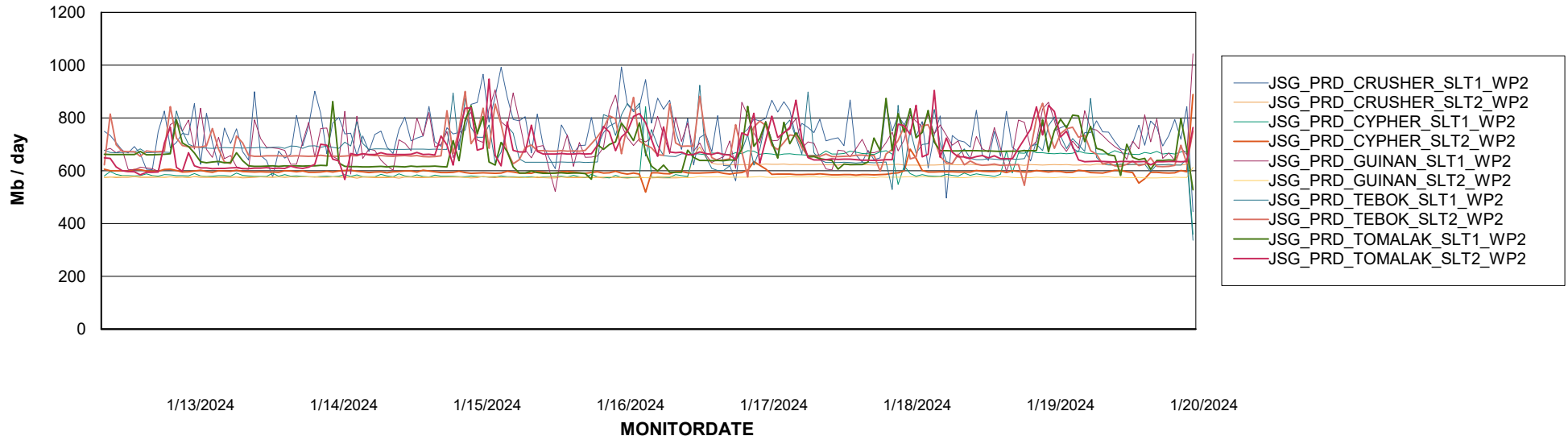
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

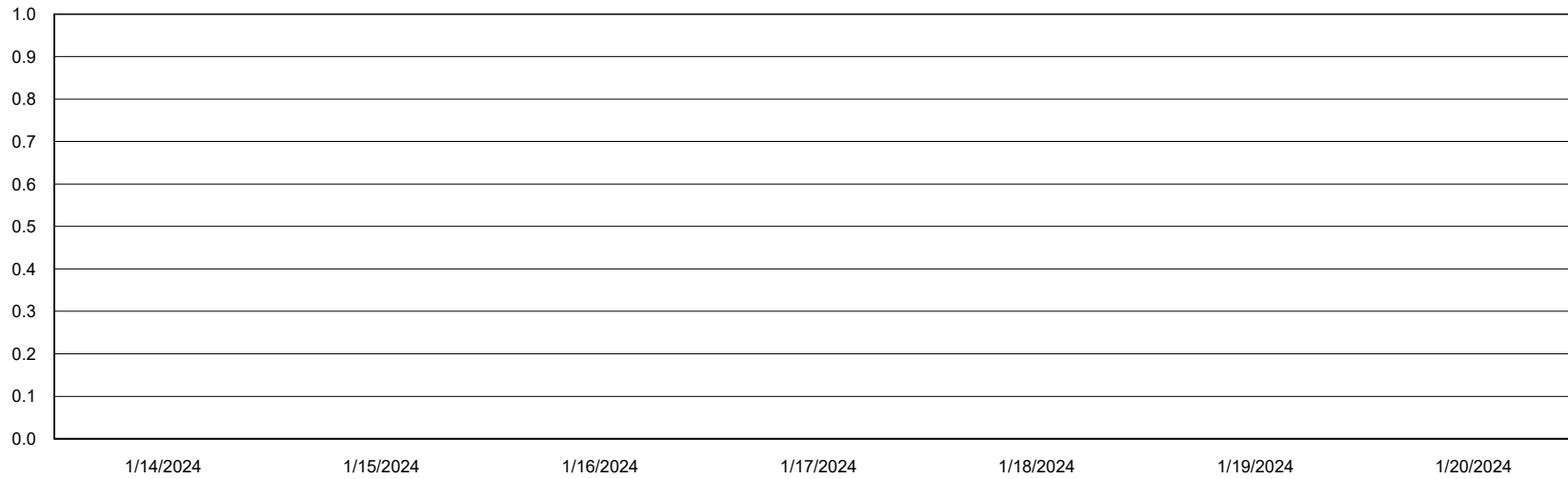


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Database ID 102



## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP