

Weekly SLA Customer Report

Customer CUS_Production (24/7)
 Database ID 131



Harddisk Usage CUS_PRD_ABSDB1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/20/2024 | 65 | 199 | 70 | 24 | 1,300 | 990 | 84 | 1,000 | 162 |
| 1/19/2024 | 65 | 199 | 70 | 23 | 1,300 | 995 | 83 | 1,000 | 173 |
| 1/18/2024 | 65 | 199 | 70 | 24 | 1,300 | 989 | 83 | 1,000 | 173 |
| 1/17/2024 | 65 | 199 | 70 | 24 | 1,300 | 989 | 83 | 1,000 | 172 |
| 1/16/2024 | 65 | 199 | 70 | 23 | 1,300 | 997 | 83 | 1,000 | 173 |
| 1/15/2024 | 65 | 199 | 70 | 23 | 1,300 | 1,002 | 83 | 1,000 | 170 |
| 1/14/2024 | 65 | 199 | 70 | 23 | 1,300 | 997 | 84 | 1,000 | 160 |

Harddisk Usage CUS_PRD_ABSDB2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/20/2024 | 61 | 199 | 77 | 24 | 1,200 | 915 |
| 1/19/2024 | 61 | 199 | 78 | 25 | 1,200 | 905 |
| 1/18/2024 | 61 | 199 | 78 | 25 | 1,200 | 898 |
| 1/17/2024 | 61 | 199 | 77 | 25 | 1,200 | 899 |
| 1/16/2024 | 61 | 199 | 77 | 24 | 1,200 | 907 |
| 1/15/2024 | 61 | 199 | 77 | 24 | 1,200 | 911 |
| 1/14/2024 | 61 | 199 | 77 | 25 | 1,200 | 904 |

Weekly SLA Customer Report

Customer CUS_Production (24/7)
 Database ID 131



Harddisk Usage CUS_PRD_ABSPROD1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/20/2024 | 60 | 299 | 120 |
| 1/19/2024 | 60 | 299 | 119 |
| 1/18/2024 | 61 | 299 | 118 |
| 1/17/2024 | 61 | 299 | 117 |
| 1/16/2024 | 61 | 299 | 116 |
| 1/15/2024 | 62 | 299 | 115 |
| 1/14/2024 | 62 | 299 | 115 |

Harddisk Usage CUS_PRD_ABSPROD2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/20/2024 | 72 | 299 | 85 |
| 1/19/2024 | 72 | 299 | 84 |
| 1/18/2024 | 72 | 299 | 84 |
| 1/17/2024 | 72 | 299 | 84 |
| 1/16/2024 | 72 | 299 | 84 |
| 1/15/2024 | 72 | 299 | 83 |
| 1/14/2024 | 72 | 299 | 83 |

Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131



Harddisk Usage CUS_PRD_ABSWEBPROD

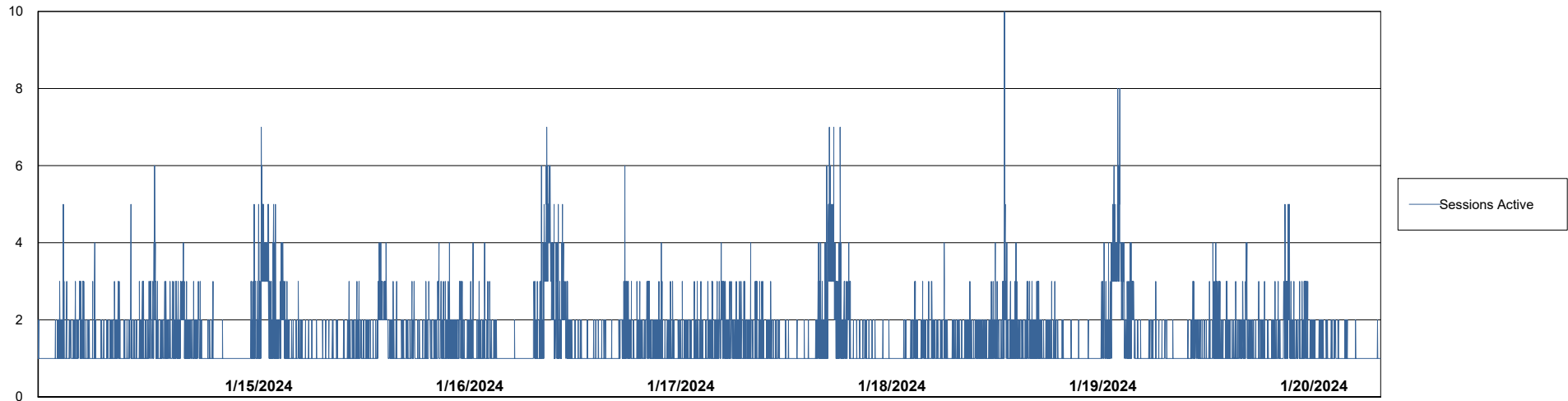
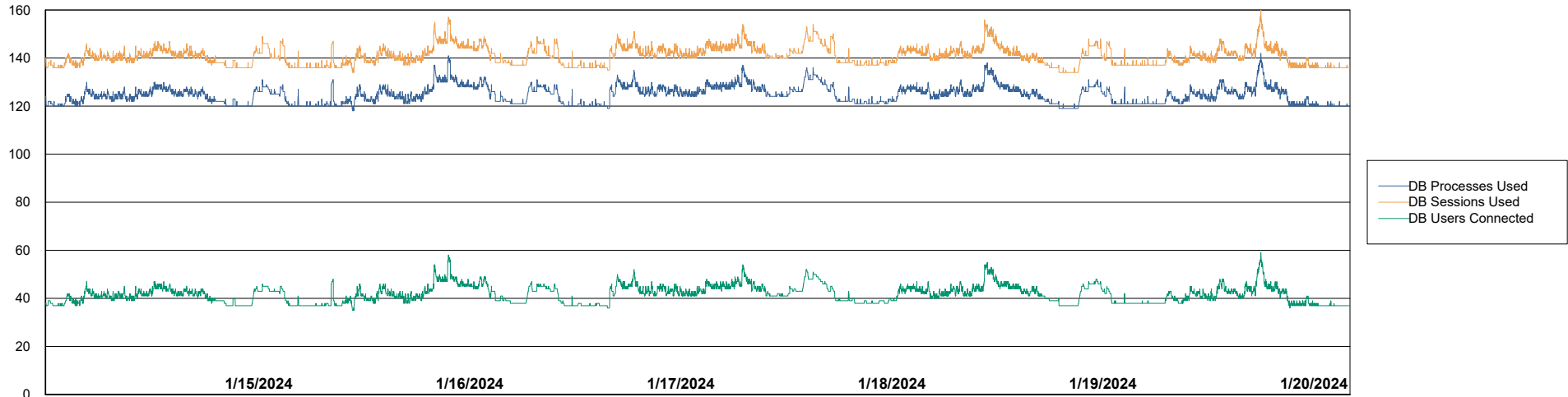
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/20/2024 | 89 | 199 | 23 |
| 1/19/2024 | 89 | 199 | 22 |
| 1/18/2024 | 89 | 199 | 22 |
| 1/17/2024 | 89 | 199 | 22 |
| 1/16/2024 | 89 | 199 | 22 |
| 1/15/2024 | 89 | 199 | 22 |
| 1/14/2024 | 89 | 199 | 22 |

Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131



Database Performance CUS_PRD_ABSDB1_ABS1

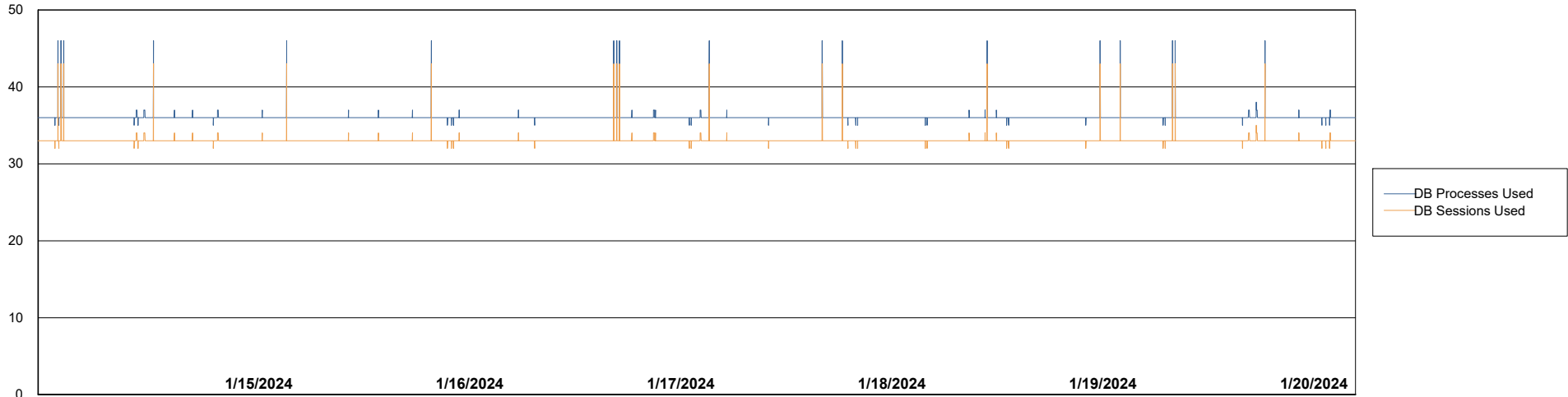


Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131

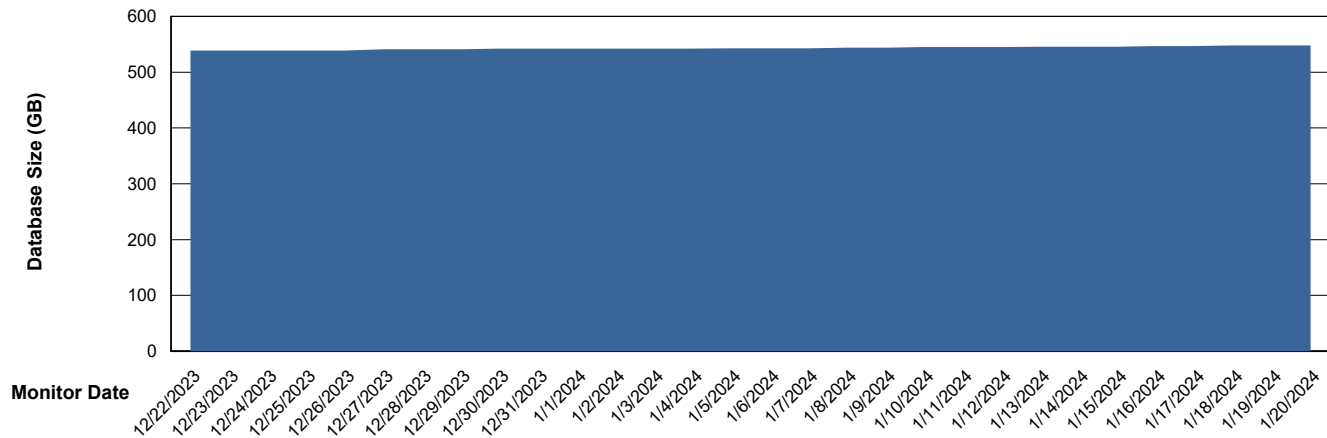


Database Performance CUS_PRD_ABSDB2_HSBABS1



DATABASE SIZE CUS_PRD_ABSDB1_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer CUS_Production (24/7)
 Database ID 131

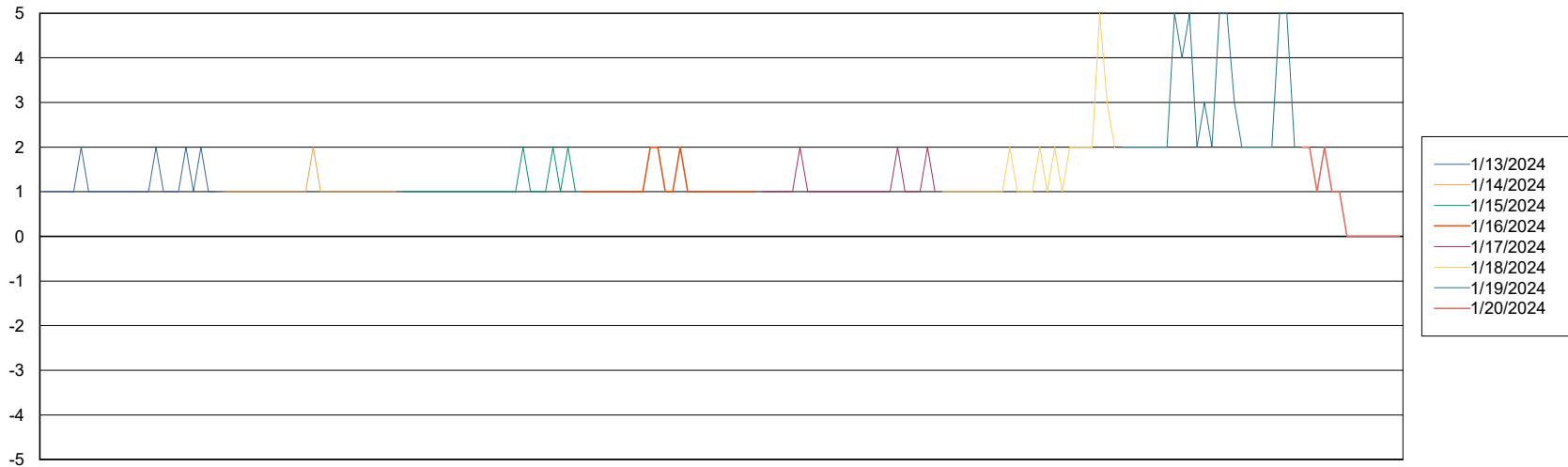


Database Tablespace CUS_PRD_ABSDB1_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/20/2024 | ABSDATA | 244 | 206 | 16 |
| | INDX | 388 | 327 | 16 |
| 1/19/2024 | ABSDATA | 244 | 206 | 16 |
| | INDX | 388 | 327 | 16 |
| 1/18/2024 | ABSDATA | 244 | 206 | 16 |
| | INDX | 388 | 327 | 16 |
| 1/17/2024 | ABSDATA | 244 | 205 | 16 |
| | INDX | 388 | 326 | 16 |
| 1/16/2024 | ABSDATA | 244 | 205 | 16 |
| | INDX | 388 | 326 | 16 |
| 1/15/2024 | ABSDATA | 244 | 205 | 16 |
| | INDX | 388 | 326 | 16 |
| 1/14/2024 | ABSDATA | 244 | 205 | 16 |
| | INDX | 388 | 326 | 16 |

Standby Database Health CUS_Production (24/7)

Recovery lag for last 7 days



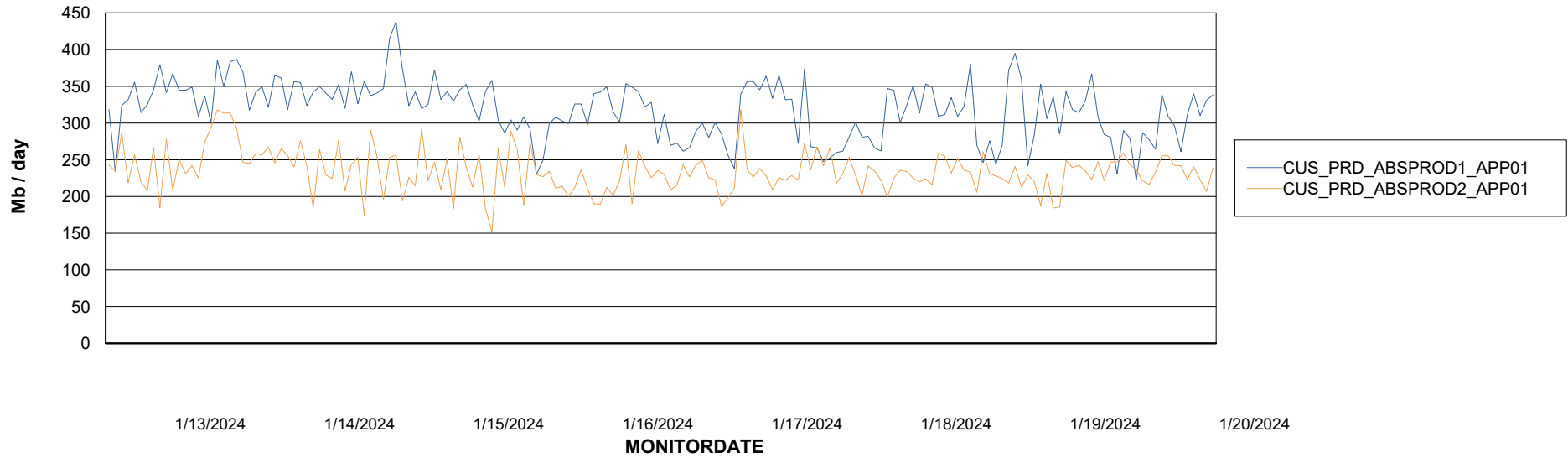
Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131

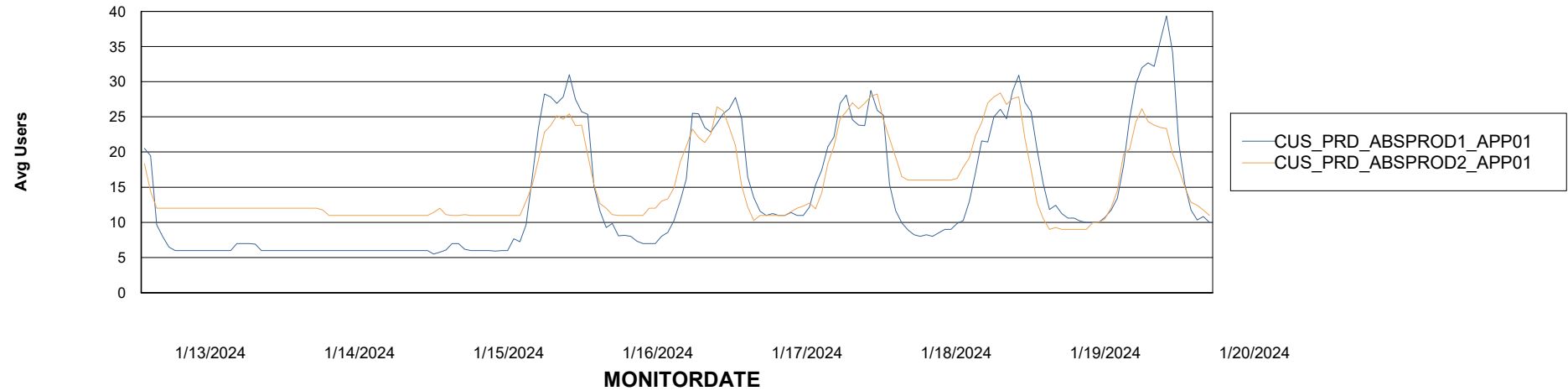


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



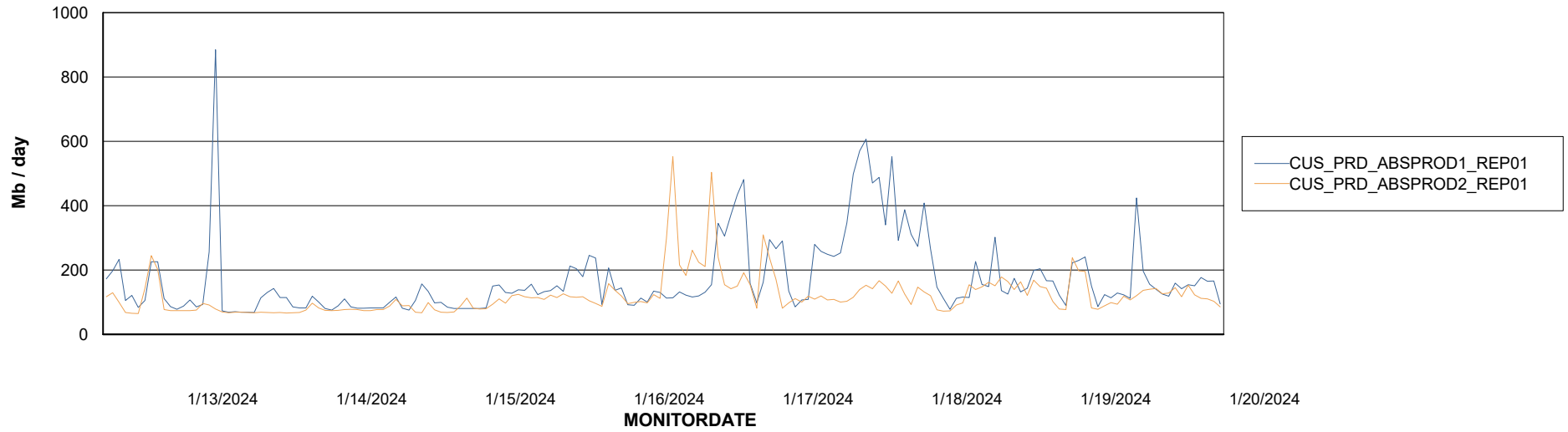
Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



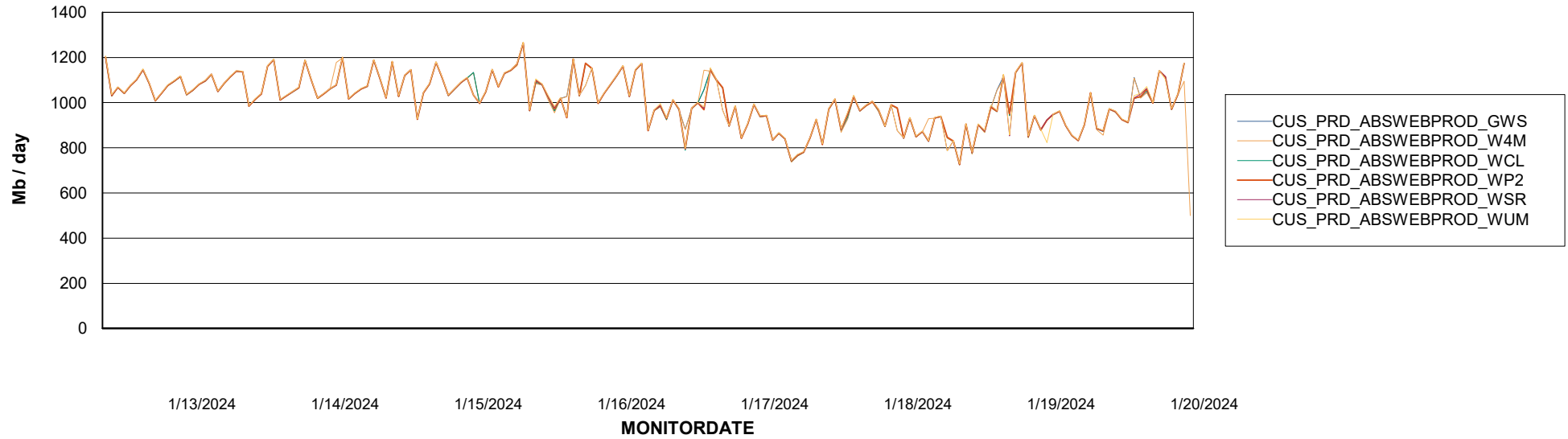
Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131



Disaster per ABS component

