

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NOVOBI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on H: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 1/13/2024 | 32 | 97 | 66 | 59 | 500 | 204 | 73 | 300 | 82 | 53 |
| 1/12/2024 | 31 | 97 | 67 | 59 | 500 | 203 | 73 | 300 | 82 | 53 |
| 1/11/2024 | 31 | 97 | 67 | 59 | 500 | 203 | 73 | 300 | 82 | 53 |
| 1/10/2024 | 31 | 97 | 67 | 59 | 500 | 203 | 73 | 300 | 82 | 53 |
| 1/9/2024 | 32 | 97 | 66 | 60 | 500 | 202 | 73 | 300 | 82 | 53 |
| 1/8/2024 | 32 | 97 | 66 | 60 | 500 | 201 | 73 | 300 | 82 | 53 |
| 1/7/2024 | 32 | 97 | 66 | 60 | 500 | 201 | 73 | 300 | 81 | 53 |

Harddisk Usage NOA_PRD_NovoABS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 48 | 100 | 52 | 19 | 800 | 646 | 86 | 400 | 56 |
| 1/12/2024 | 48 | 100 | 52 | 20 | 800 | 641 | 86 | 400 | 56 |
| 1/11/2024 | 48 | 100 | 52 | 20 | 800 | 642 | 85 | 400 | 60 |
| 1/10/2024 | 48 | 100 | 52 | 18 | 800 | 660 | 84 | 400 | 64 |
| 1/9/2024 | 48 | 100 | 52 | 20 | 800 | 641 | 83 | 400 | 68 |
| 1/8/2024 | 48 | 100 | 51 | 20 | 800 | 640 | 84 | 400 | 63 |
| 1/7/2024 | 48 | 100 | 51 | 20 | 800 | 641 | 84 | 400 | 63 |

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NovoABS03

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 67 | 279 | 93 | 38 | 838 | 519 | 90 | 559 | 56 |
| 1/12/2024 | 67 | 279 | 93 | 38 | 838 | 519 | 90 | 559 | 56 |
| 1/11/2024 | 67 | 279 | 93 | 38 | 838 | 519 | 89 | 559 | 60 |
| 1/10/2024 | 67 | 279 | 93 | 38 | 838 | 519 | 89 | 559 | 64 |
| 1/9/2024 | 67 | 279 | 93 | 38 | 838 | 519 | 88 | 559 | 68 |
| 1/8/2024 | 67 | 279 | 93 | 38 | 838 | 519 | 89 | 559 | 63 |
| 1/7/2024 | 67 | 279 | 93 | 38 | 838 | 519 | 89 | 559 | 63 |

Harddisk Usage NOA_PRD_NovoApps01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 58 | 100 | 42 |
| 1/12/2024 | 58 | 100 | 42 |
| 1/11/2024 | 58 | 100 | 42 |
| 1/10/2024 | 58 | 100 | 42 |
| 1/9/2024 | 58 | 100 | 42 |
| 1/8/2024 | 58 | 100 | 42 |
| 1/7/2024 | 58 | 100 | 42 |

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Harddisk Usage NOA_PRD_NovoApps02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 66 | 100 | 34 |
| 1/12/2024 | 66 | 100 | 34 |
| 1/11/2024 | 66 | 100 | 34 |
| 1/10/2024 | 65 | 100 | 34 |
| 1/9/2024 | 65 | 100 | 34 |
| 1/8/2024 | 65 | 100 | 34 |
| 1/7/2024 | 65 | 100 | 34 |

Harddisk Usage NOA_PRD_NovoLink

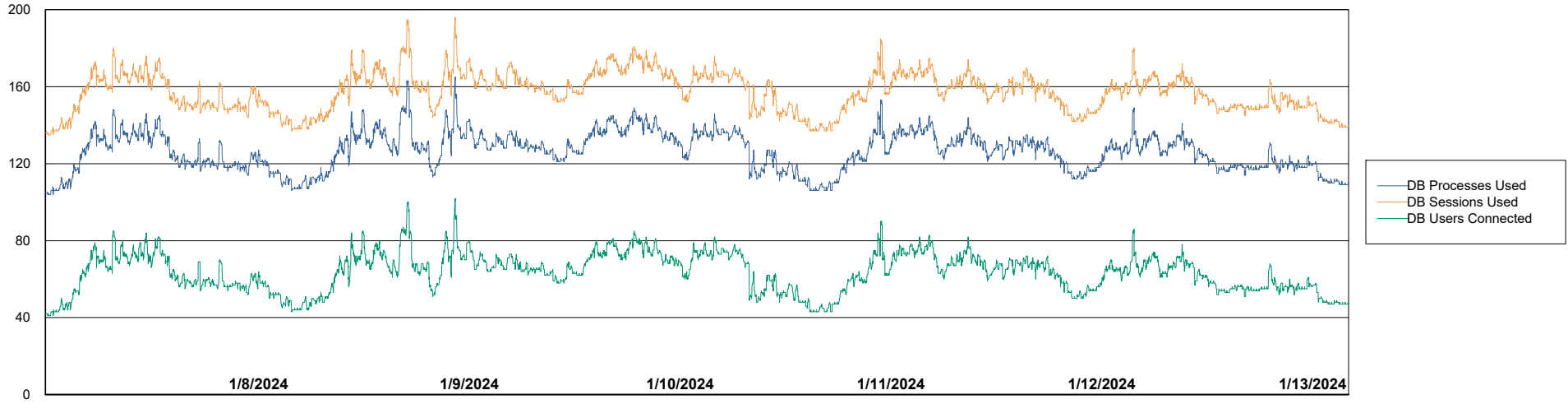
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 69 | 100 | 30 |
| 1/12/2024 | 70 | 100 | 30 |
| 1/11/2024 | 70 | 100 | 30 |
| 1/10/2024 | 70 | 100 | 30 |
| 1/9/2024 | 70 | 100 | 30 |
| 1/8/2024 | 70 | 100 | 30 |
| 1/7/2024 | 70 | 100 | 30 |

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Customer NOA_Production (24/7)
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Database Performance NOA_PRD_NovoABS01_ABS1



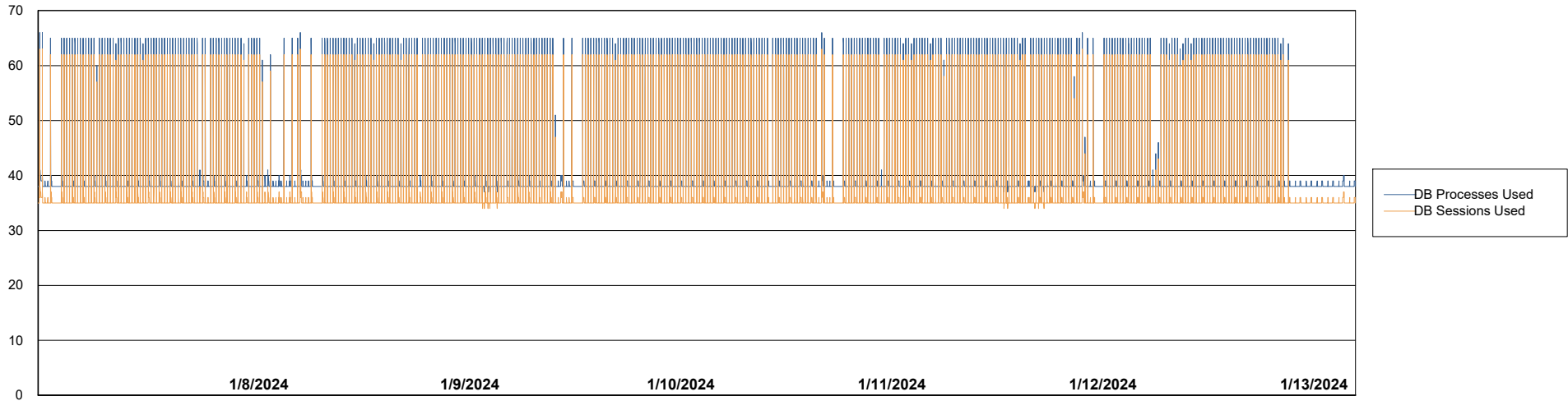
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300

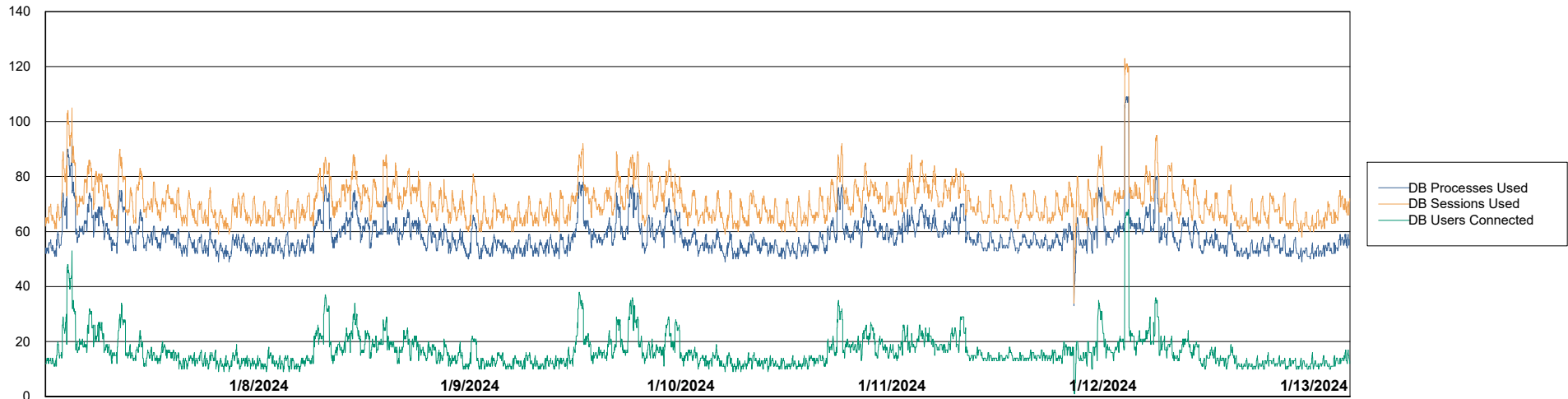


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Database Performance NOA_PRD_NOVOBI_ABS1



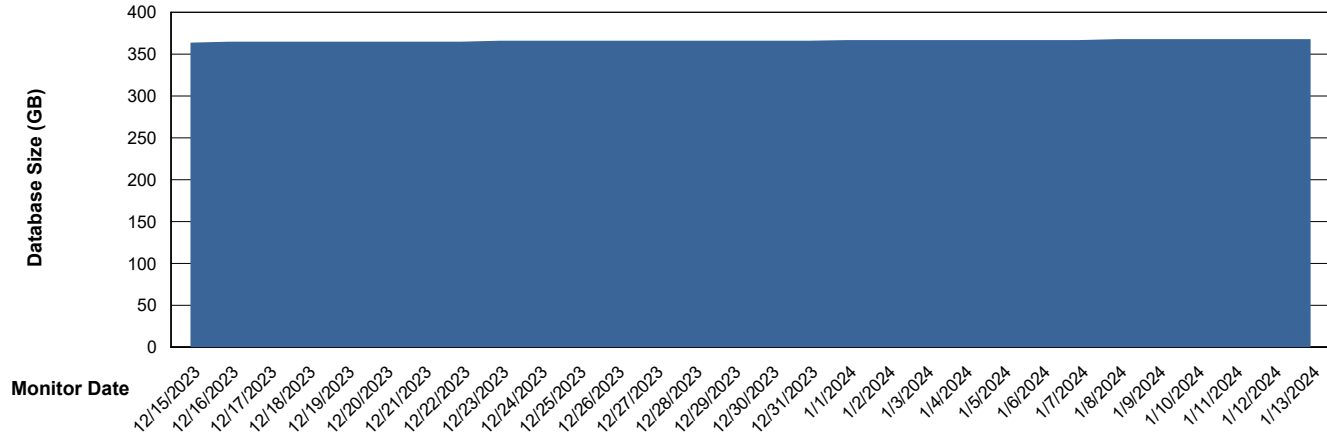
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Customer NOA_Production (24/7)
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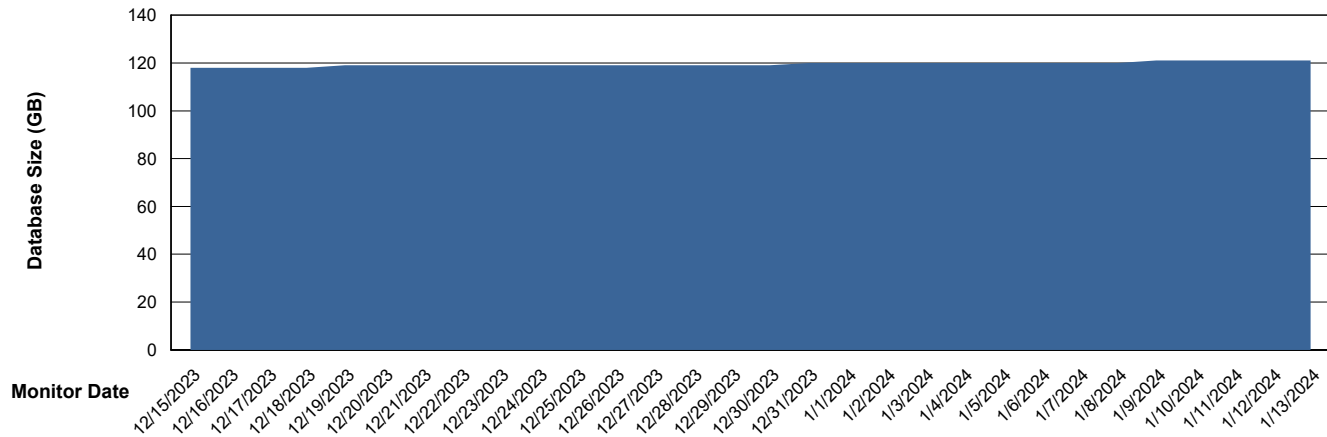
DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NOVOBI_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NovoABS01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/13/2024 | ABSDATA | 183 | 134 | 27 |
| | INDX | 269 | 222 | 18 |
| 1/12/2024 | ABSDATA | 183 | 135 | 26 |
| | INDX | 269 | 222 | 18 |
| 1/11/2024 | ABSDATA | 183 | 135 | 26 |
| | INDX | 269 | 222 | 18 |
| 1/10/2024 | ABSDATA | 183 | 134 | 27 |
| | INDX | 269 | 221 | 18 |
| 1/9/2024 | ABSDATA | 183 | 134 | 27 |
| | INDX | 269 | 221 | 18 |
| 1/8/2024 | ABSDATA | 183 | 134 | 27 |
| | INDX | 269 | 221 | 18 |
| 1/7/2024 | ABSDATA | 183 | 134 | 27 |
| | INDX | 269 | 221 | 18 |

Weekly SLA Customer Report

Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NOVOBI_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/13/2024 | ABSDATA | 64 | 48 | 24 |
| | INDX | 84 | 69 | 18 |
| 1/12/2024 | ABSDATA | 64 | 48 | 25 |
| | INDX | 84 | 69 | 18 |
| 1/11/2024 | ABSDATA | 64 | 48 | 25 |
| | INDX | 84 | 69 | 18 |
| 1/10/2024 | ABSDATA | 64 | 48 | 25 |
| | INDX | 84 | 69 | 18 |
| 1/9/2024 | ABSDATA | 64 | 48 | 25 |
| | INDX | 84 | 69 | 18 |
| 1/8/2024 | ABSDATA | 64 | 48 | 25 |
| | INDX | 82 | 69 | 16 |
| 1/7/2024 | ABSDATA | 64 | 48 | 25 |
| | INDX | 82 | 69 | 16 |

BI Status and last ETL error for NOA_PRD_NOVOBI_ABS1

| | Mon 8/1/2024 | Tue 9/1/2024 | Wed 10/1/2024 | Thu 11/1/2024 | Fri 12/1/2024 | Sat 13/1/2024 |
|-------------------------------------|--------------|--------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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| BI last ETL error for | NOA_PRD_NOVOBI_ABS1 |
|-----------------------|---------------------|
|-----------------------|---------------------|

| | |
|-----------------|------|
| Sun, 7-01-2024 | None |
| Sat, 13-01-2024 | None |
| Thu, 11-01-2024 | None |
| Sun, 7-01-2024 | None |
| Mon, 8-01-2024 | None |
| Tue, 9-01-2024 | None |
| Tue, 9-01-2024 | None |
| Wed, 10-01-2024 | None |
| Mon, 8-01-2024 | None |
| Thu, 11-01-2024 | None |
| Wed, 10-01-2024 | None |
| Fri, 12-01-2024 | None |
| Fri, 12-01-2024 | None |
| Sat, 13-01-2024 | None |

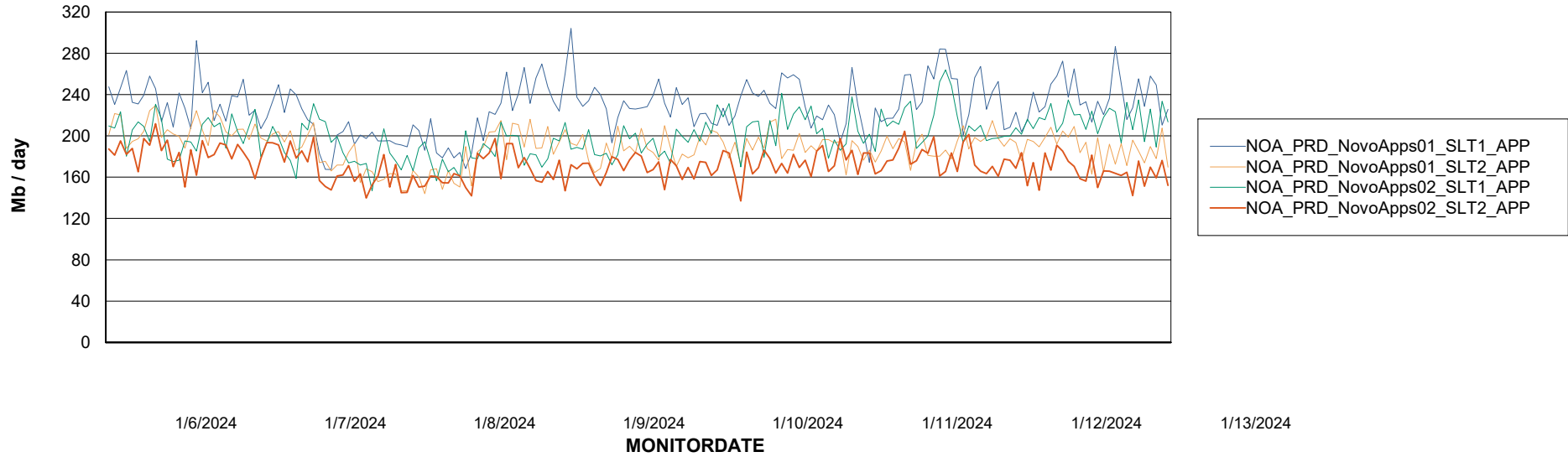
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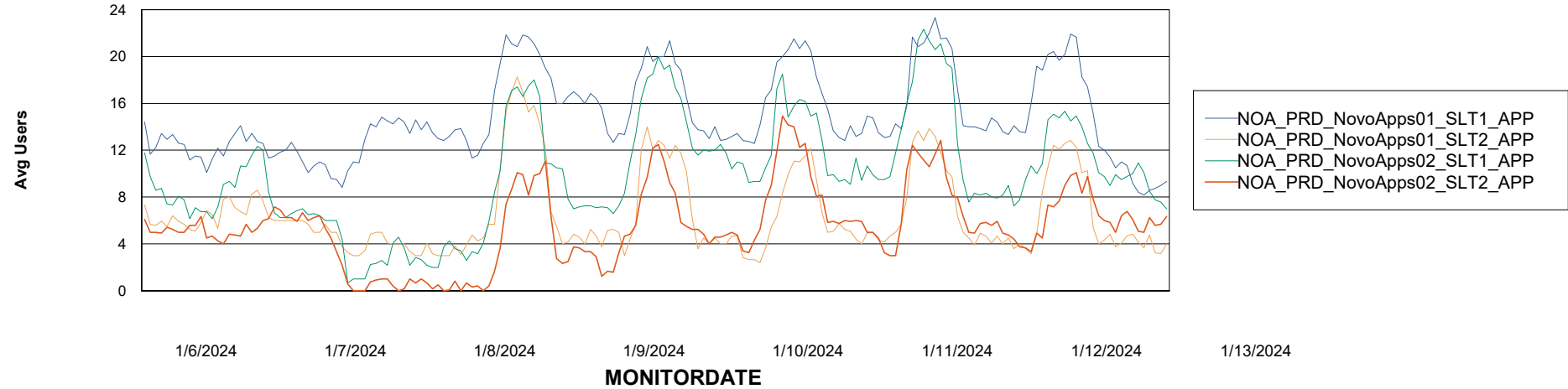


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



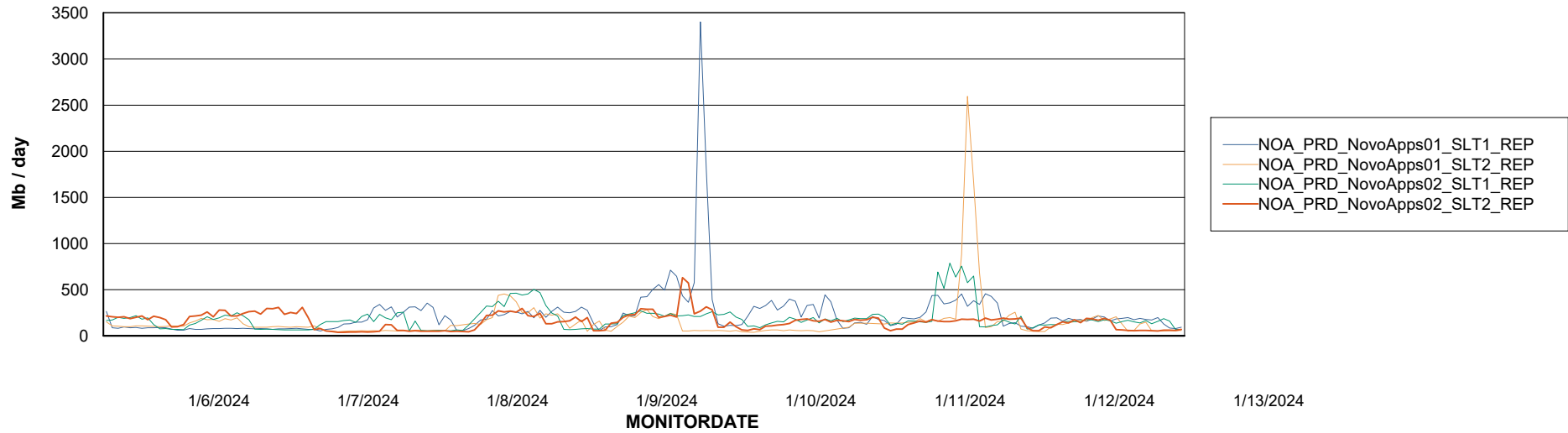
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



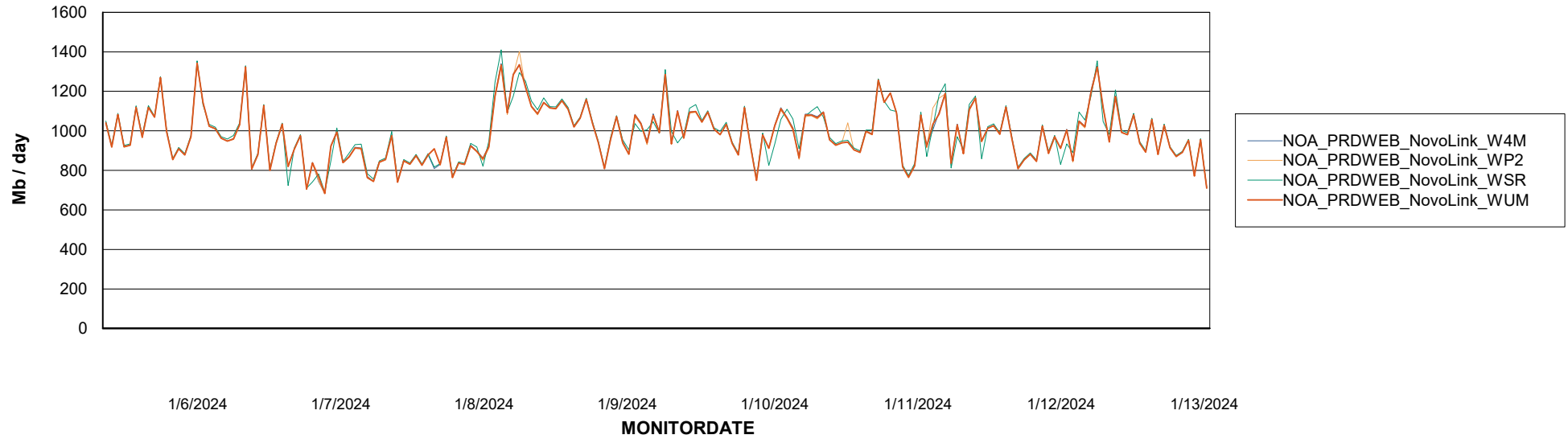
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Customer NOA_Production (24/7)
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Disaster per ABS component

