

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_BASHIR

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 33                        | 149                         | 100                        | 43                        | 850                         | 484                        |
| 1/12/2024 | 33                        | 149                         | 101                        | 42                        | 850                         | 495                        |
| 1/11/2024 | 32                        | 149                         | 101                        | 42                        | 850                         | 494                        |
| 1/10/2024 | 32                        | 149                         | 101                        | 42                        | 850                         | 495                        |
| 1/9/2024  | 32                        | 149                         | 101                        | 42                        | 850                         | 494                        |
| 1/8/2024  | 32                        | 149                         | 101                        | 42                        | 850                         | 494                        |
| 1/7/2024  | 33                        | 149                         | 101                        | 42                        | 850                         | 494                        |

## Harddisk Usage JSG\_PRD\_CRUSHER

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 54                        | 89                          | 41                         |
| 1/12/2024 | 54                        | 89                          | 41                         |
| 1/11/2024 | 54                        | 89                          | 41                         |
| 1/10/2024 | 56                        | 89                          | 40                         |
| 1/9/2024  | 56                        | 89                          | 39                         |
| 1/8/2024  | 56                        | 89                          | 39                         |
| 1/7/2024  | 56                        | 89                          | 39                         |

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## Harddisk Usage JSG\_PRD\_CYPHER

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 65                        | 79                          | 28                         |
| 1/12/2024 | 65                        | 79                          | 28                         |
| 1/11/2024 | 63                        | 79                          | 29                         |
| 1/10/2024 | 65                        | 79                          | 28                         |
| 1/9/2024  | 66                        | 79                          | 27                         |
| 1/8/2024  | 66                        | 79                          | 27                         |
| 1/7/2024  | 66                        | 79                          | 27                         |

## Harddisk Usage JSG\_PRD\_GUINAN

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 55                        | 79                          | 36                         |
| 1/12/2024 | 53                        | 79                          | 37                         |
| 1/11/2024 | 53                        | 79                          | 37                         |
| 1/10/2024 | 54                        | 79                          | 36                         |
| 1/9/2024  | 55                        | 79                          | 36                         |
| 1/8/2024  | 55                        | 79                          | 36                         |
| 1/7/2024  | 55                        | 79                          | 36                         |

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Harddisk Usage JSG\_PRD\_LAFORGE

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 19                        | 149                         | 122                        |
| 1/12/2024 | 19                        | 149                         | 121                        |
| 1/11/2024 | 19                        | 149                         | 121                        |
| 1/10/2024 | 19                        | 149                         | 121                        |
| 1/9/2024  | 19                        | 149                         | 121                        |
| 1/8/2024  | 19                        | 149                         | 121                        |
| 1/7/2024  | 19                        | 149                         | 121                        |

Harddisk Usage JSG\_PRD\_PICARD

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 43                        | 149                         | 85                         | 30                        | 1,536                       | 1,074                      |
| 1/12/2024 | 43                        | 149                         | 85                         | 30                        | 1,536                       | 1,078                      |
| 1/11/2024 | 43                        | 149                         | 85                         | 30                        | 1,536                       | 1,077                      |
| 1/10/2024 | 43                        | 149                         | 85                         | 30                        | 1,536                       | 1,079                      |
| 1/9/2024  | 43                        | 149                         | 85                         | 30                        | 1,536                       | 1,081                      |
| 1/8/2024  | 43                        | 149                         | 85                         | 30                        | 1,536                       | 1,077                      |
| 1/7/2024  | 43                        | 149                         | 85                         | 31                        | 1,536                       | 1,066                      |

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Harddisk Usage JSG\_PRD\_RIKER

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 64                        | 199                         | 71                         | 24                        | 1,536                       | 1,168                      |
| 1/12/2024 | 64                        | 199                         | 72                         | 25                        | 1,536                       | 1,155                      |
| 1/11/2024 | 63                        | 199                         | 74                         | 25                        | 1,536                       | 1,153                      |
| 1/10/2024 | 63                        | 199                         | 74                         | 25                        | 1,536                       | 1,153                      |
| 1/9/2024  | 63                        | 199                         | 74                         | 24                        | 1,536                       | 1,161                      |
| 1/8/2024  | 63                        | 199                         | 74                         | 24                        | 1,536                       | 1,165                      |
| 1/7/2024  | 63                        | 199                         | 74                         | 24                        | 1,536                       | 1,166                      |

Harddisk Usage JSG\_PRD\_TEBOK

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 49                        | 79                          | 40                         |
| 1/12/2024 | 49                        | 79                          | 40                         |
| 1/11/2024 | 49                        | 79                          | 40                         |
| 1/10/2024 | 51                        | 79                          | 39                         |
| 1/9/2024  | 52                        | 79                          | 39                         |
| 1/8/2024  | 52                        | 79                          | 39                         |
| 1/7/2024  | 52                        | 79                          | 39                         |

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Harddisk Usage JSG\_PRD\_TOMALAK

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 61                        | 79                          | 31                         |
| 1/12/2024 | 60                        | 79                          | 32                         |
| 1/11/2024 | 60                        | 79                          | 32                         |
| 1/10/2024 | 62                        | 79                          | 30                         |
| 1/9/2024  | 62                        | 79                          | 30                         |
| 1/8/2024  | 62                        | 79                          | 30                         |
| 1/7/2024  | 62                        | 79                          | 30                         |

Harddisk Usage JSG\_PRD\_TROI

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 28                        | 149                         | 108                        |
| 1/12/2024 | 28                        | 149                         | 108                        |
| 1/11/2024 | 26                        | 149                         | 111                        |
| 1/10/2024 | 25                        | 149                         | 112                        |
| 1/9/2024  | 25                        | 149                         | 112                        |
| 1/8/2024  | 25                        | 149                         | 112                        |
| 1/7/2024  | 25                        | 149                         | 112                        |

# Weekly SLA Customer Report

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Harddisk Usage JSG\_PRD\_WORF

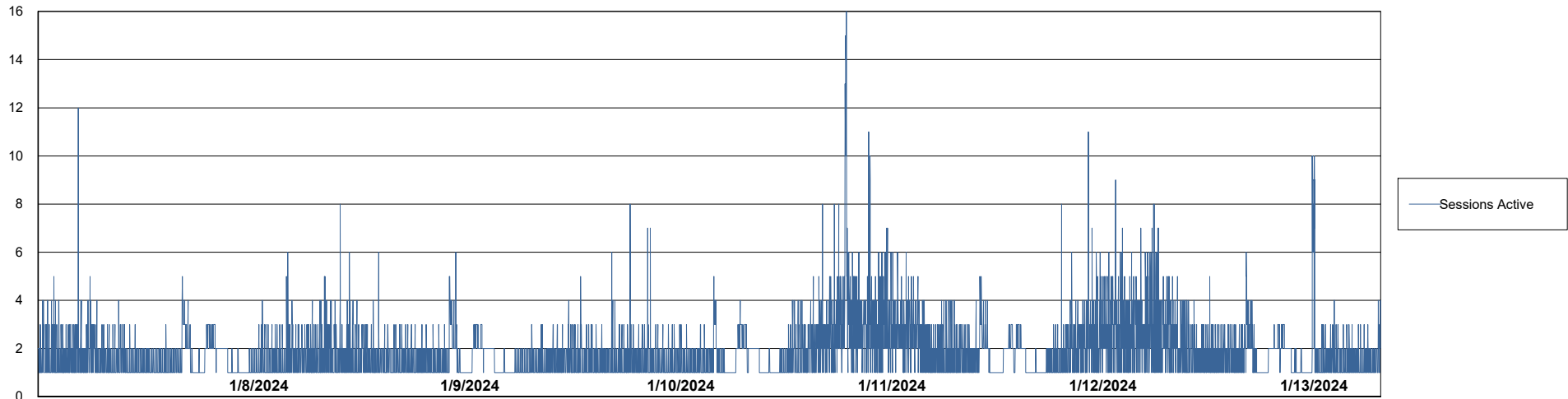
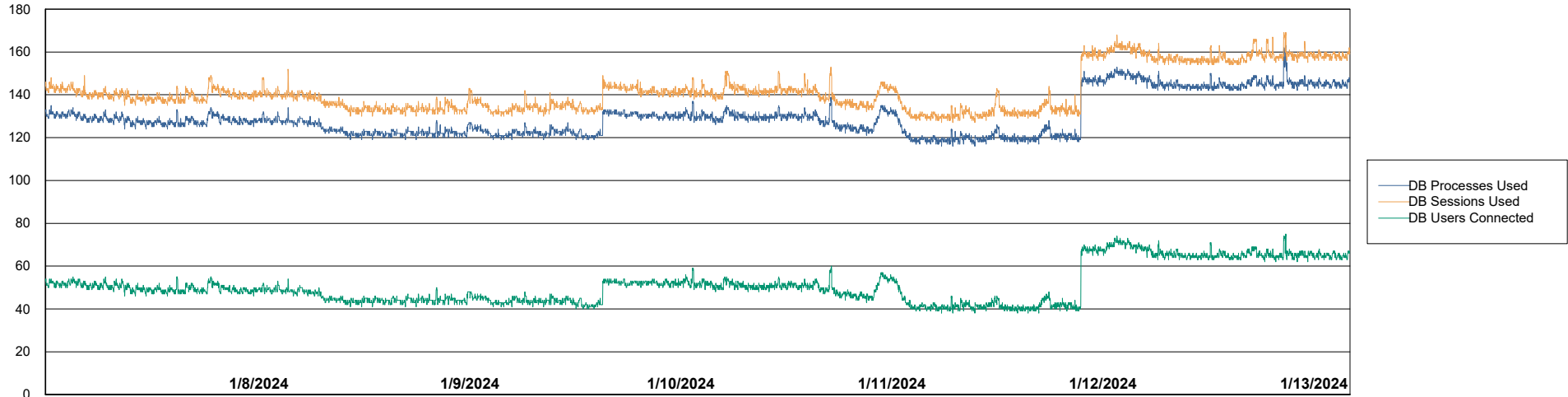
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/13/2024 | 53                        | 149                         | 70                         |
| 1/12/2024 | 53                        | 149                         | 70                         |
| 1/11/2024 | 49                        | 149                         | 77                         |
| 1/10/2024 | 46                        | 149                         | 80                         |
| 1/9/2024  | 46                        | 149                         | 80                         |
| 1/8/2024  | 46                        | 149                         | 80                         |
| 1/7/2024  | 47                        | 149                         | 80                         |

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



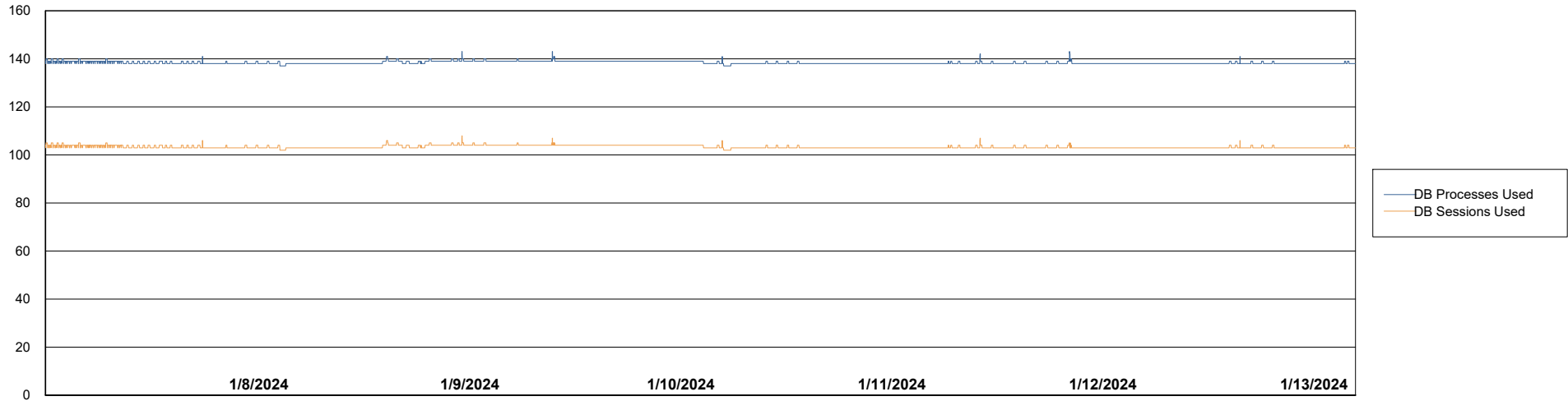
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0

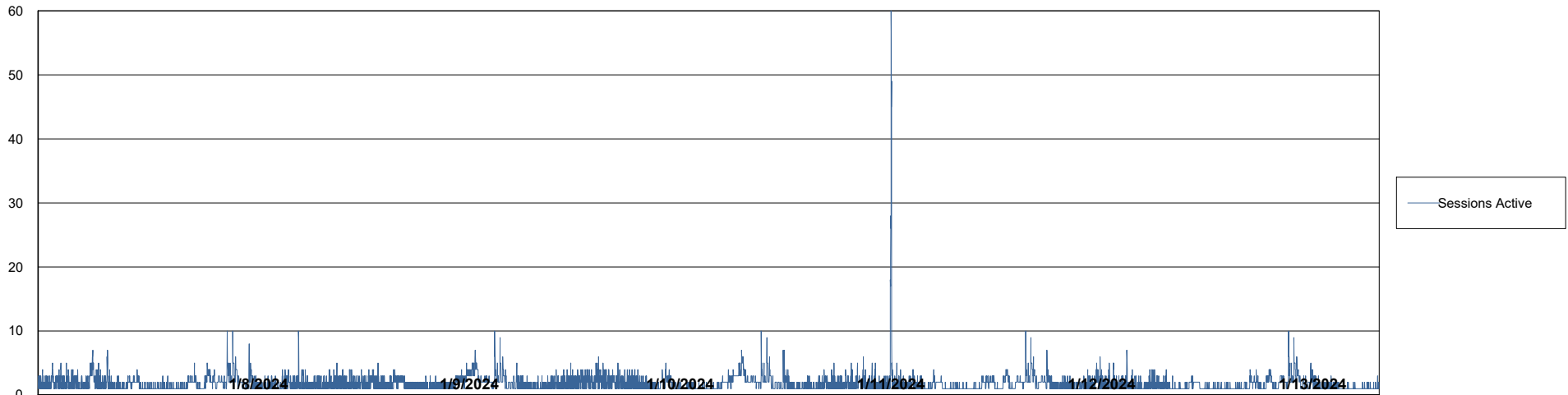
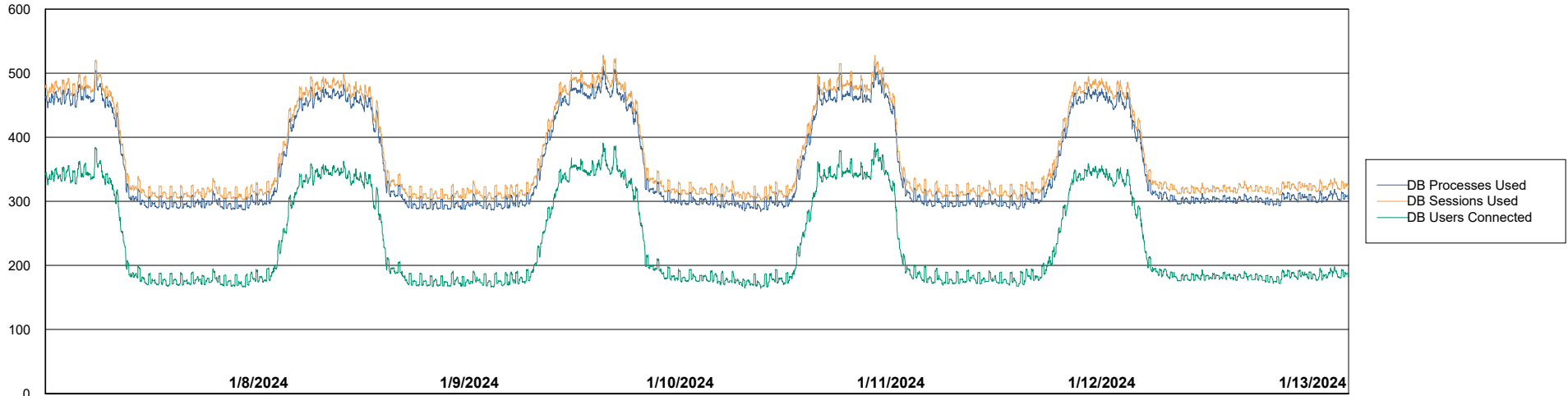


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



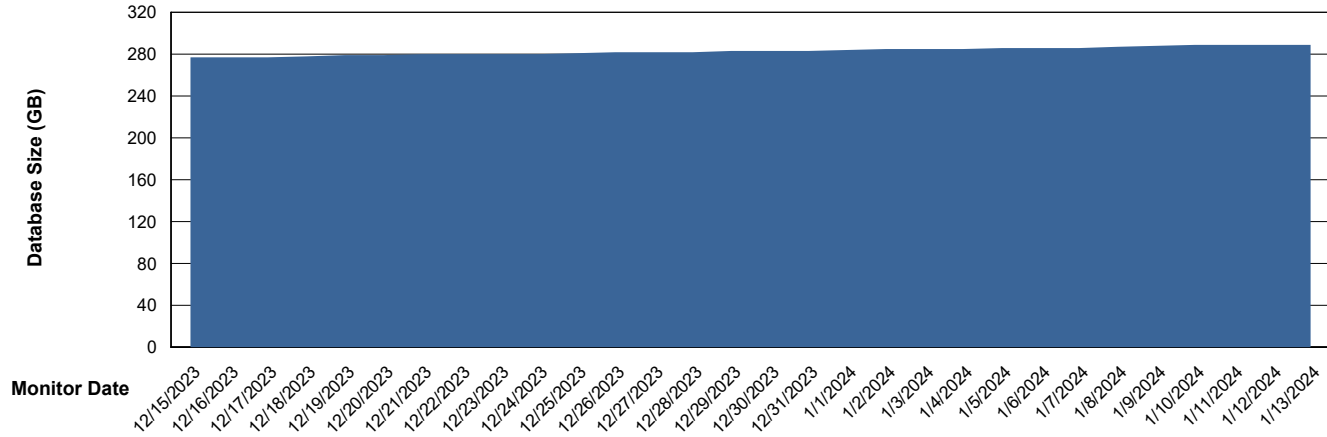
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



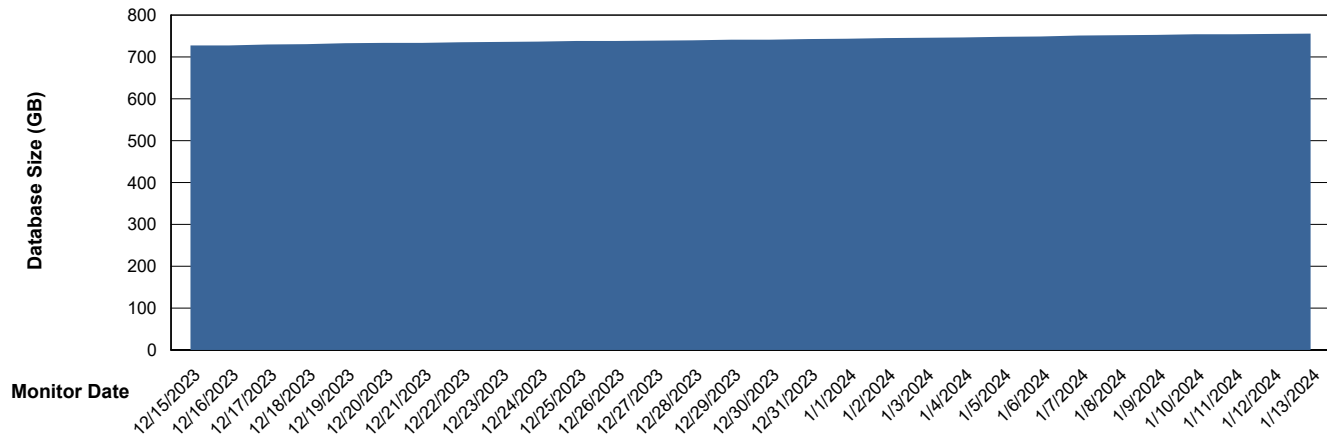
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/13/2024 | ABSDATA         | 158           | 130           | 18              |
|           | INDX            | 190           | 155           | 18              |
| 1/12/2024 | ABSDATA         | 158           | 130           | 18              |
|           | INDX            | 190           | 155           | 18              |
| 1/11/2024 | ABSDATA         | 158           | 130           | 18              |
|           | INDX            | 190           | 155           | 18              |
| 1/10/2024 | ABSDATA         | 158           | 130           | 18              |
|           | INDX            | 190           | 155           | 18              |
| 1/9/2024  | ABSDATA         | 158           | 130           | 18              |
|           | INDX            | 190           | 155           | 19              |
| 1/8/2024  | ABSDATA         | 158           | 129           | 18              |
|           | INDX            | 190           | 155           | 19              |
| 1/7/2024  | ABSDATA         | 158           | 129           | 18              |
|           | INDX            | 190           | 153           | 19              |

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/13/2024 | ABSDATA         | 864           | 701           | 19              |
|           | INDX            | 47            | 35            | 25              |
| 1/12/2024 | ABSDATA         | 864           | 701           | 19              |
|           | INDX            | 47            | 35            | 25              |
| 1/11/2024 | ABSDATA         | 864           | 700           | 19              |
|           | INDX            | 47            | 35            | 26              |
| 1/10/2024 | ABSDATA         | 864           | 699           | 19              |
|           | INDX            | 47            | 34            | 26              |
| 1/9/2024  | ABSDATA         | 864           | 698           | 19              |
|           | INDX            | 47            | 34            | 26              |
| 1/8/2024  | ABSDATA         | 864           | 697           | 19              |
|           | INDX            | 47            | 34            | 26              |
| 1/7/2024  | ABSDATA         | 864           | 696           | 19              |
|           | INDX            | 47            | 34            | 26              |

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

|                                     | Mon 8/1/2024 | Tue 9/1/2024 | Wed 10/1/2024 | Thu 11/1/2024 | Fri 12/1/2024 | Sat 13/1/2024 |
|-------------------------------------|--------------|--------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK            | OK            | OK            | OK            |

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| BI last ETL error for | JSG_PRD_BASHIR_DB_ABS1 |
|-----------------------|------------------------|
|-----------------------|------------------------|

|                 |      |
|-----------------|------|
| Fri, 12-01-2024 | None |
| Tue, 9-01-2024  | None |
| Tue, 9-01-2024  | None |
| Wed, 10-01-2024 | None |
| Sun, 7-01-2024  | None |
| Sun, 7-01-2024  | None |
| Sat, 13-01-2024 | None |
| Fri, 12-01-2024 | None |
| Mon, 8-01-2024  | None |
| Mon, 8-01-2024  | None |
| Thu, 11-01-2024 | None |
| Sat, 13-01-2024 | None |
| Wed, 10-01-2024 | None |
| Thu, 11-01-2024 | None |

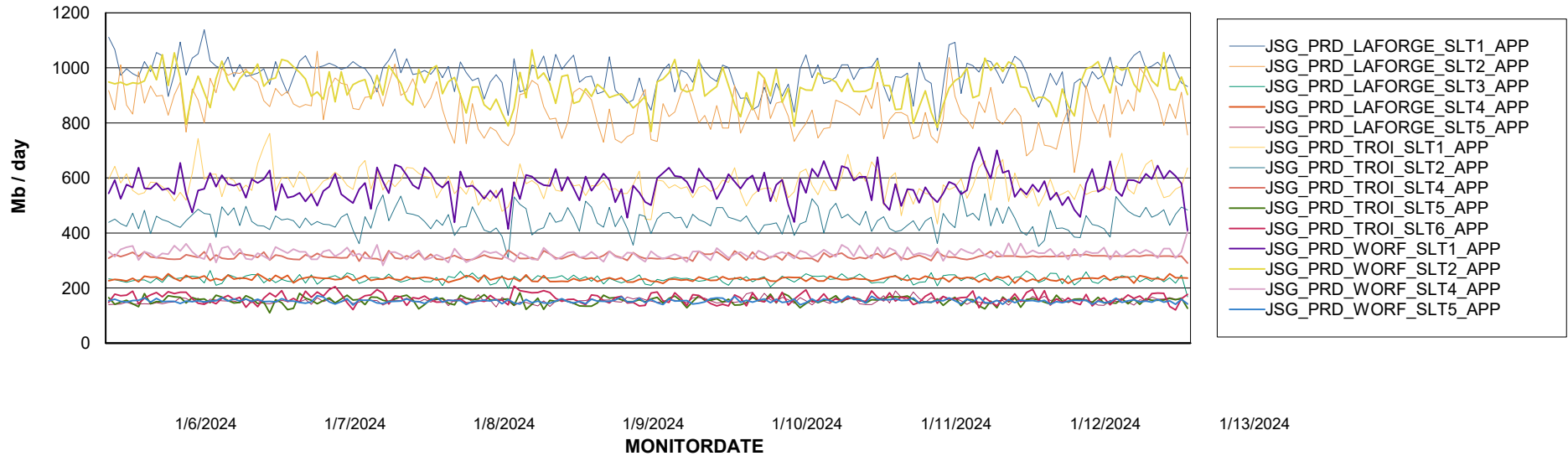
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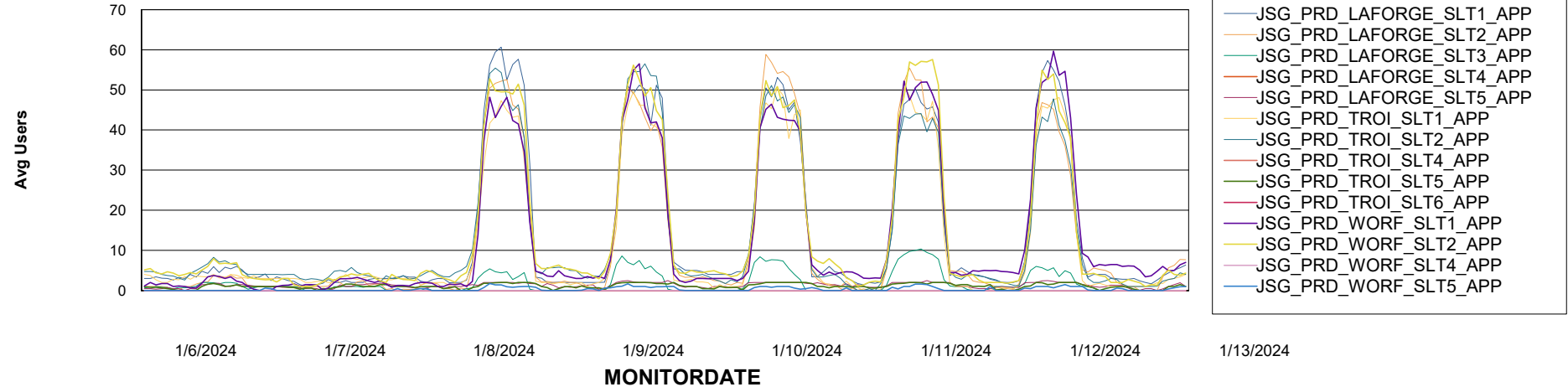


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



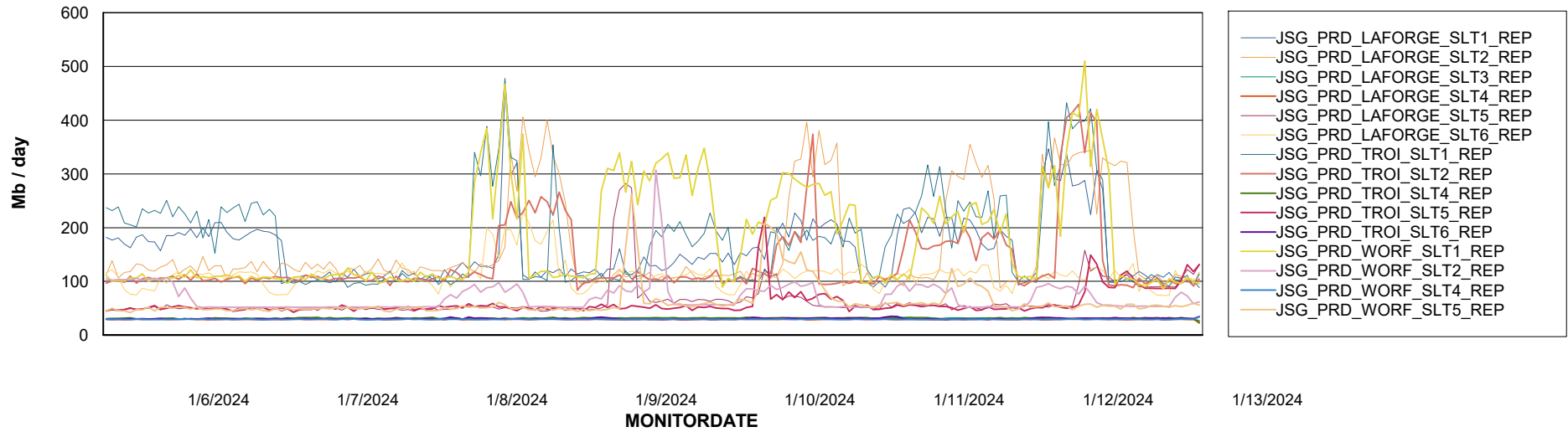
# Weekly SLA Customer Report

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Database ID 102



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



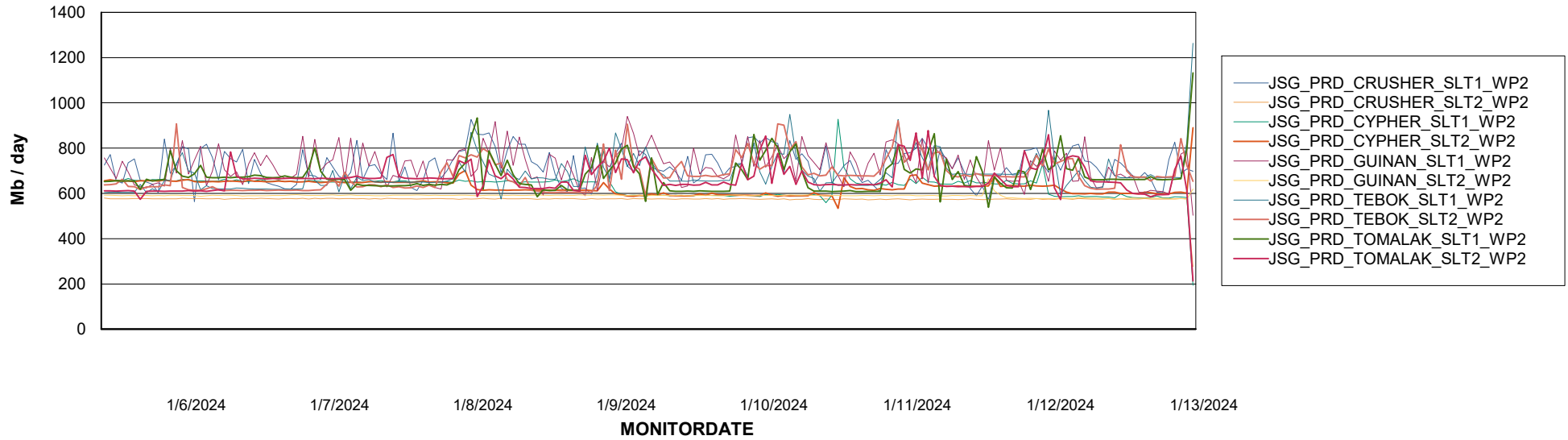
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

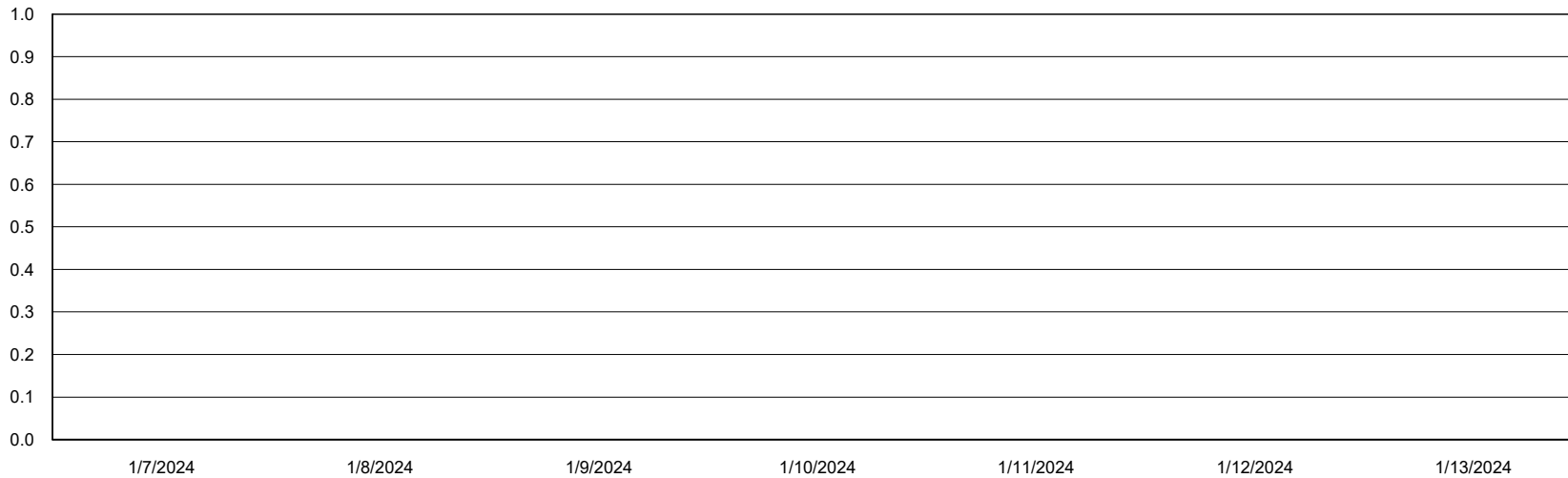


# Weekly SLA Customer Report

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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP