

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/6/2024	93	150	11	71	100	29
1/5/2024	93	150	11	71	100	29
1/4/2024	93	150	11	71	100	29
1/3/2024	93	150	11	71	100	29
1/2/2024	93	150	11	71	100	29
1/1/2024	93	150	11	71	100	29
12/31/2023	93	150	11	71	100	29

Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/6/2024	93	150	11	81	100	19
1/5/2024	93	150	11	81	100	19
1/4/2024	93	150	11	81	100	19
1/3/2024	93	150	11	81	100	19
1/2/2024	93	150	11	81	100	19
1/1/2024	93	150	11	82	100	18
12/31/2023	93	150	11	82	100	18

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Harddisk Usage      XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
1/6/2024	84	150	24	20	10	8	99	200	3	77
1/5/2024	84	150	24	20	10	8	99	200	3	77
1/4/2024	84	150	24	20	10	8	99	200	3	77
1/3/2024	84	150	24	20	10	8	99	200	3	77
1/2/2024	84	150	24	20	10	8	99	200	3	77
1/1/2024	84	150	24	20	10	8	99	200	3	77
12/31/2023	84	150	24	20	10	8	99	200	3	77

Harddisk Usage      XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
1/6/2024	84	150	24	49	10	5	99	200	1	81
1/5/2024	84	150	24	49	10	5	99	200	1	81
1/4/2024	84	150	24	49	10	5	99	200	1	81
1/3/2024	84	150	24	49	10	5	99	200	1	81
1/2/2024	84	150	24	49	10	5	99	200	1	81
1/1/2024	84	150	24	49	10	5	99	200	1	81
12/31/2023	84	150	24	49	10	5	99	200	1	81

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Harddisk Usage      XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/6/2024	95	150	7	86	50	7
1/5/2024	95	150	7	86	50	7
1/4/2024	95	150	7	86	50	7
1/3/2024	95	150	7	86	50	7
1/2/2024	95	150	7	86	50	7
1/1/2024	95	150	7	86	50	7
12/31/2023	95	150	7	86	50	7

Harddisk Usage      XMX\_PROD\_ABSWEB02

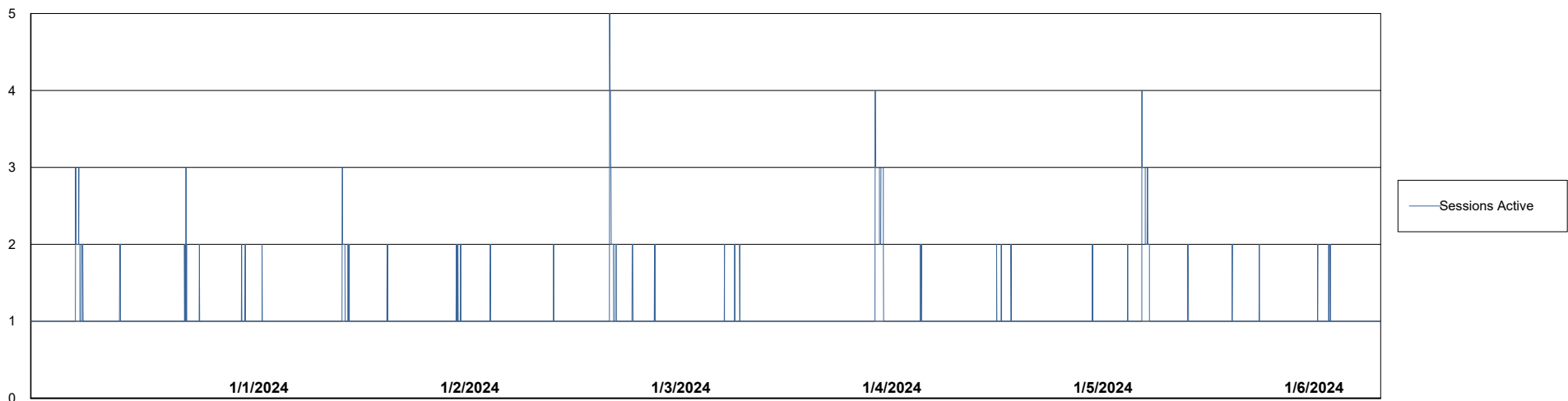
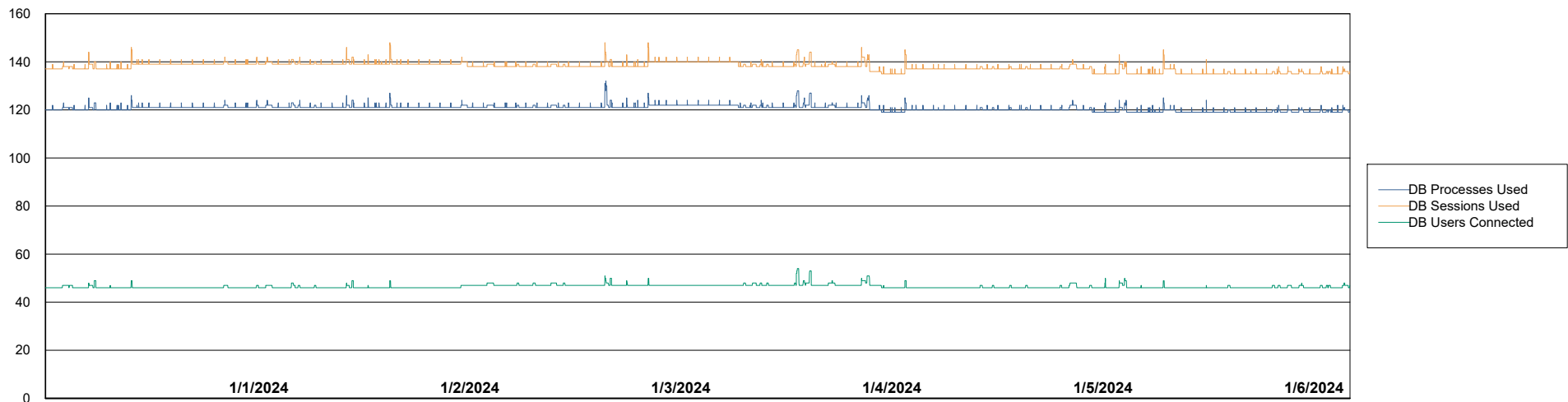
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/6/2024	95	150	7	83	50	8
1/5/2024	95	150	7	83	50	8
1/4/2024	95	150	7	83	50	8
1/3/2024	95	150	7	83	50	8
1/2/2024	95	150	7	83	50	8
1/1/2024	95	150	7	83	50	8
12/31/2023	95	150	7	83	50	8

# Weekly SLA Customer Report

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## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



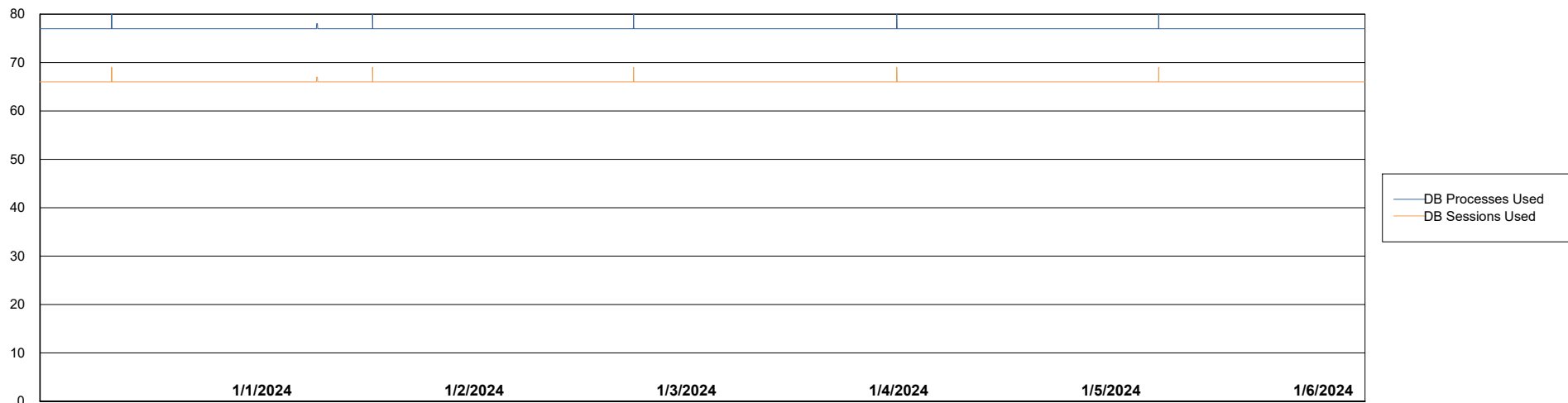
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## Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



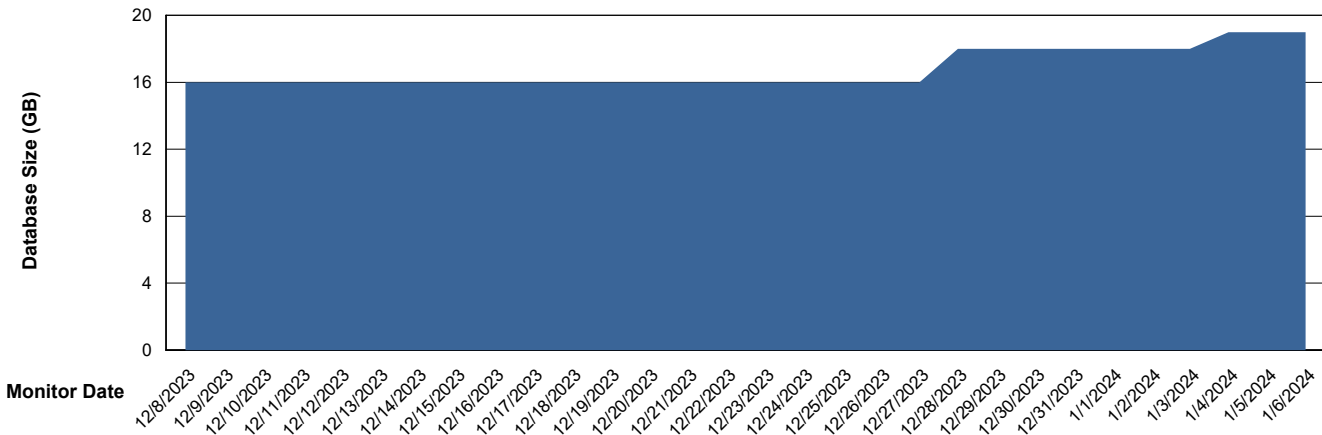
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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/6/2024	ABSDATA	4	3	17
	INDX	8	0	100
1/5/2024	ABSDATA	4	3	17
	INDX	8	0	100
1/4/2024	ABSDATA	4	3	18
	INDX	8	0	100
1/3/2024	ABSDATA	4	3	18
	INDX	8	0	100
1/2/2024	ABSDATA	4	3	18
	INDX	8	0	100
1/1/2024	ABSDATA	4	3	19
	INDX	8	0	100
12/31/2023	ABSDATA	4	3	20
	INDX	8	0	100

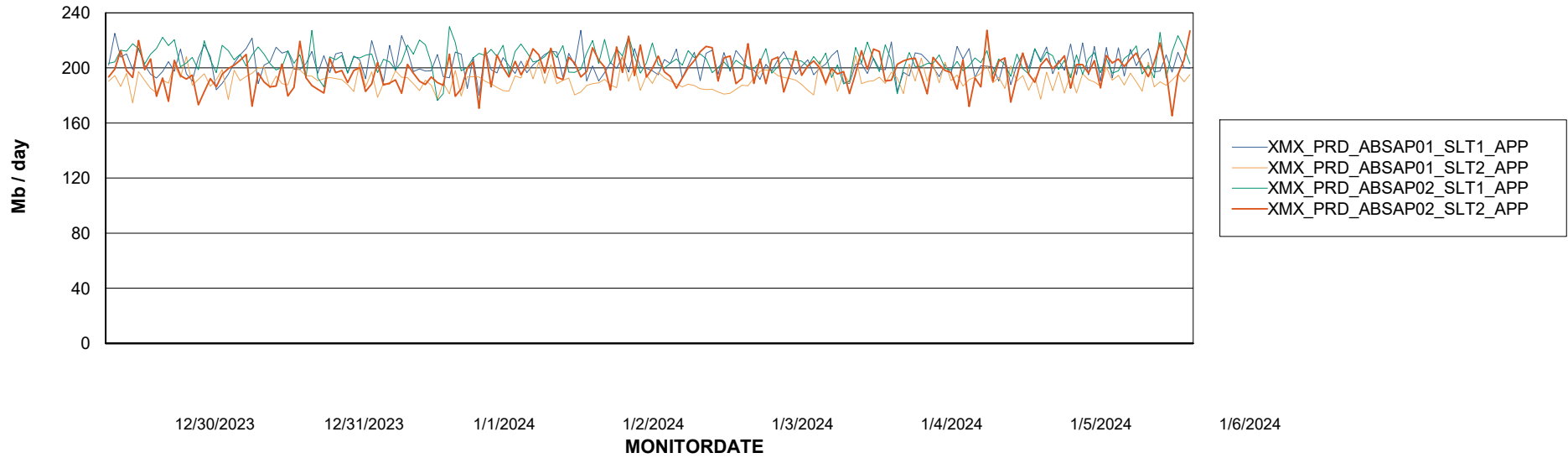
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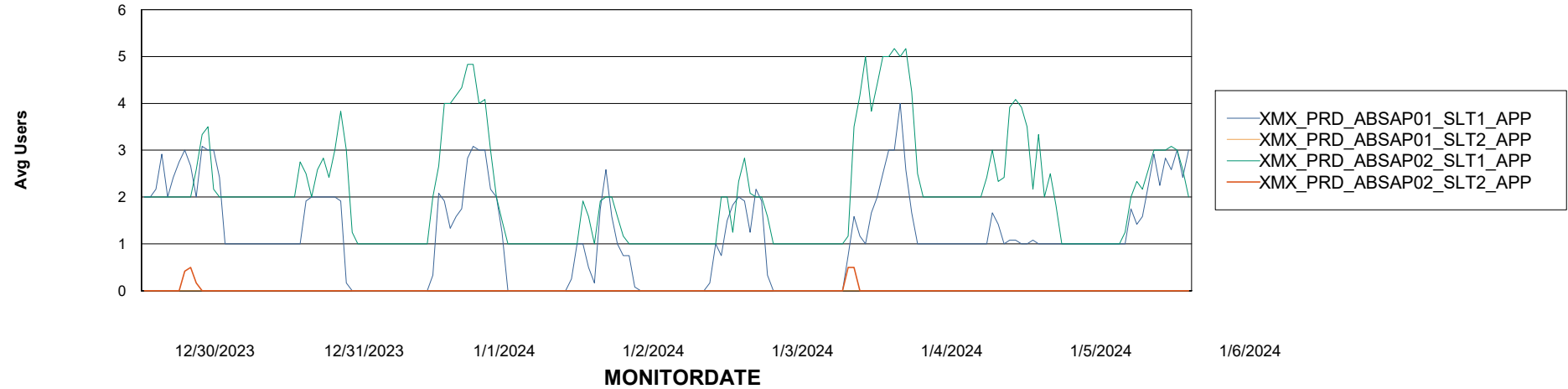


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



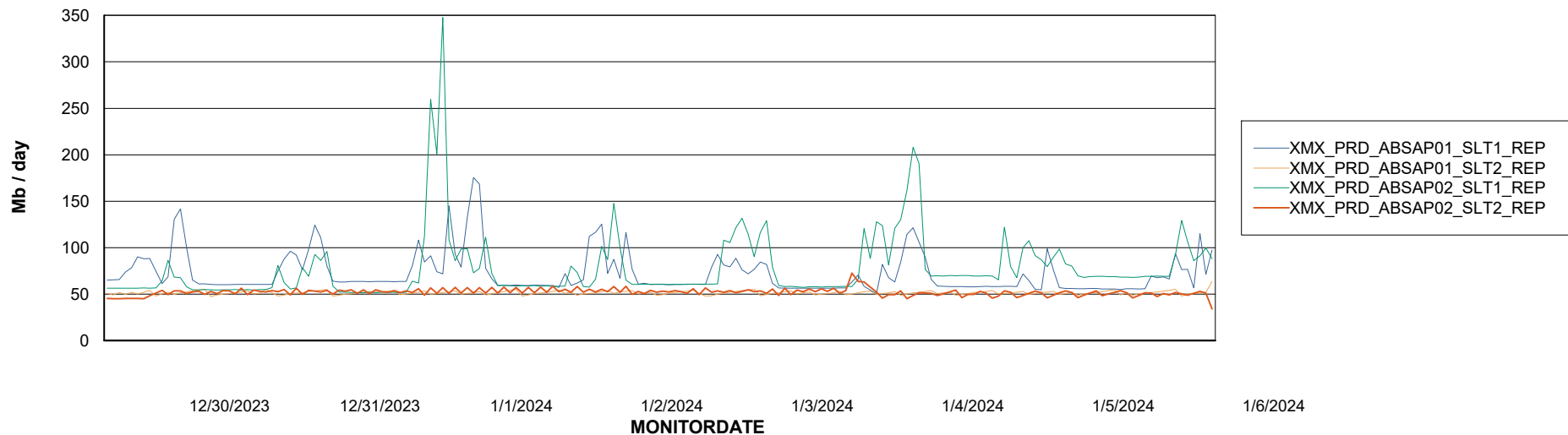
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



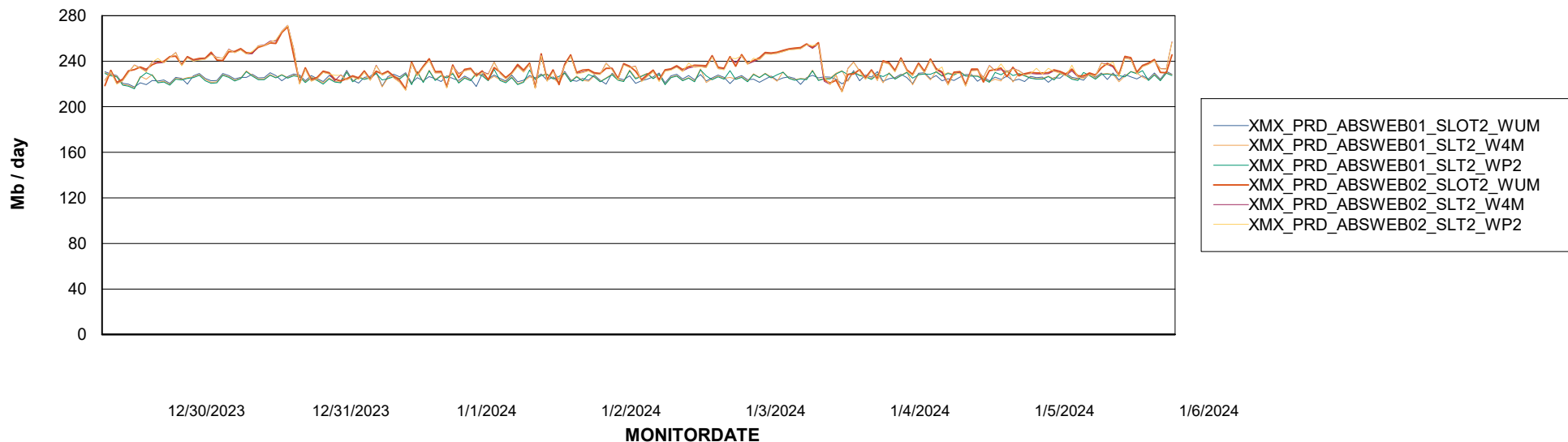
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

