

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
1/6/2024	32	97	66	60	500	202	73	300	82	53
1/5/2024	34	97	64	59	500	203	73	300	81	53
1/4/2024	35	97	63	59	500	205	73	300	81	53
1/3/2024	35	97	63	59	500	206	73	300	81	53
1/2/2024	35	97	63	59	500	205	73	300	81	53
1/1/2024	35	97	63	59	500	205	73	300	81	53
12/31/2023	35	97	63	59	500	205	73	300	81	53

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
1/6/2024	48	100	52	19	800	646	84	400	63
1/5/2024	48	100	52	20	800	641	85	400	62
1/4/2024	48	100	51	20	800	641	85	400	59
1/3/2024	48	100	51	20	800	640	86	400	55
1/2/2024	48	100	51	20	800	640	88	400	50
1/1/2024	49	100	51	20	800	640	88	400	48
12/31/2023	49	100	51	20	800	640	88	400	48

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
1/6/2024	67	279	93	38	838	519	89	559	63
1/5/2024	67	279	93	38	838	519	89	559	62
1/4/2024	67	279	93	38	838	519	89	559	59
1/3/2024	67	279	93	38	838	519	90	559	55
1/2/2024	67	279	93	38	838	519	91	559	50
1/1/2024	67	279	93	38	838	519	91	559	48
12/31/2023	67	279	93	38	838	519	91	559	48

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/6/2024	58	100	42
1/5/2024	58	100	42
1/4/2024	58	100	42
1/3/2024	58	100	42
1/2/2024	58	100	42
1/1/2024	58	100	42
12/31/2023	58	100	42

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/6/2024	65	100	34
1/5/2024	65	100	34
1/4/2024	65	100	34
1/3/2024	65	100	34
1/2/2024	65	100	34
1/1/2024	66	100	34
12/31/2023	66	100	34

Harddisk Usage NOA_PRD_NovoLink

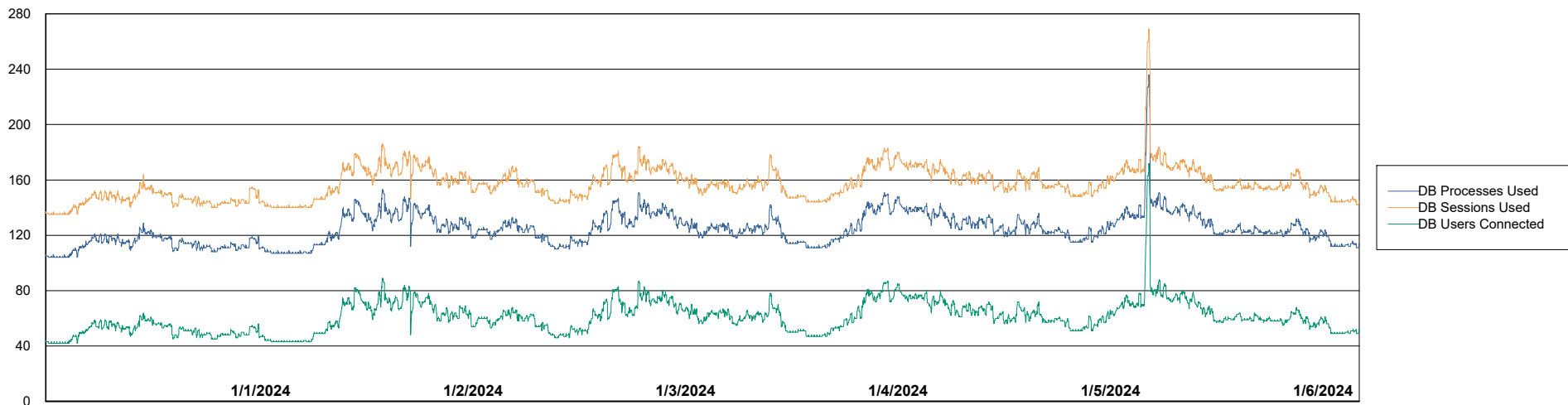
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/6/2024	69	100	30
1/5/2024	70	100	30
1/4/2024	70	100	30
1/3/2024	70	100	30
1/2/2024	70	100	30
1/1/2024	70	100	30
12/31/2023	70	100	30

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS01_ABS1



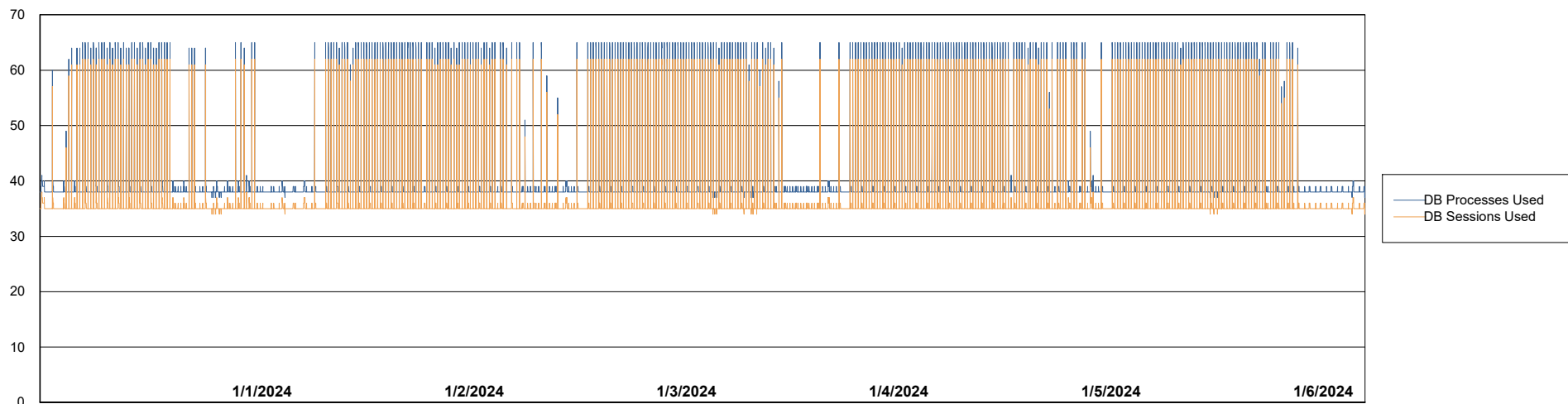
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300

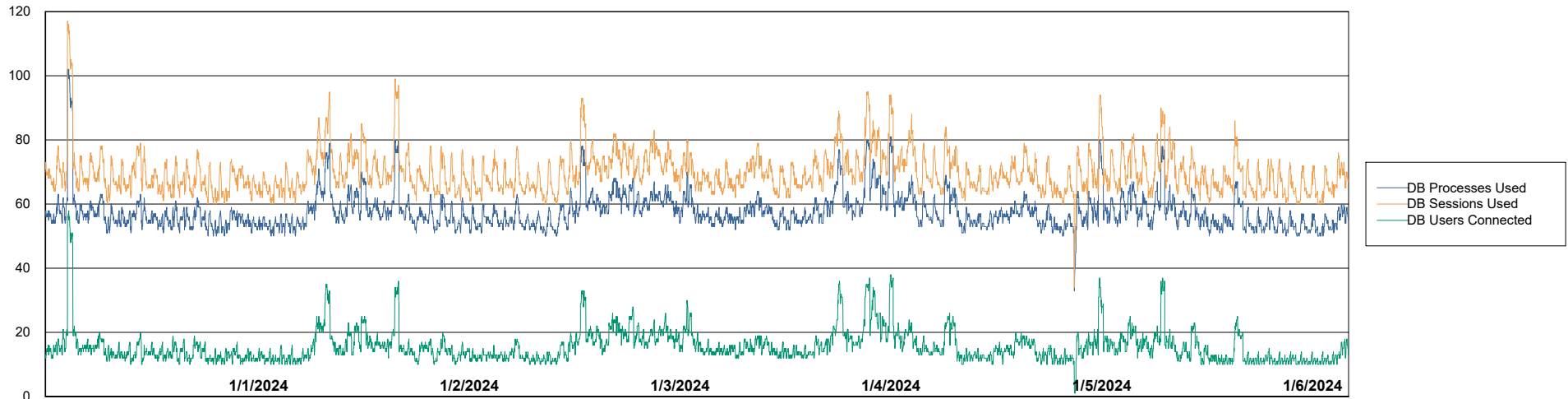


Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NOVOBI_ABS1



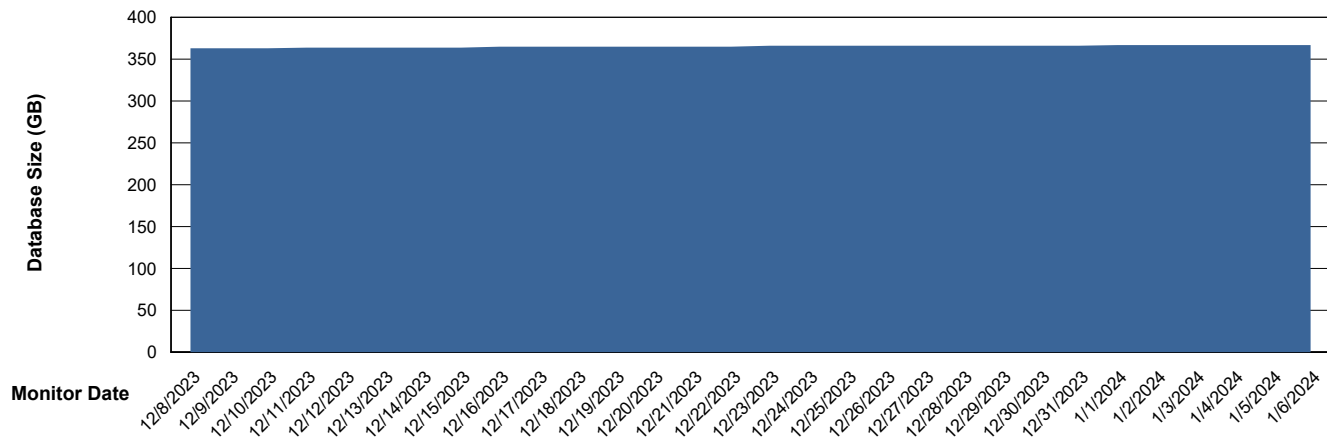
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



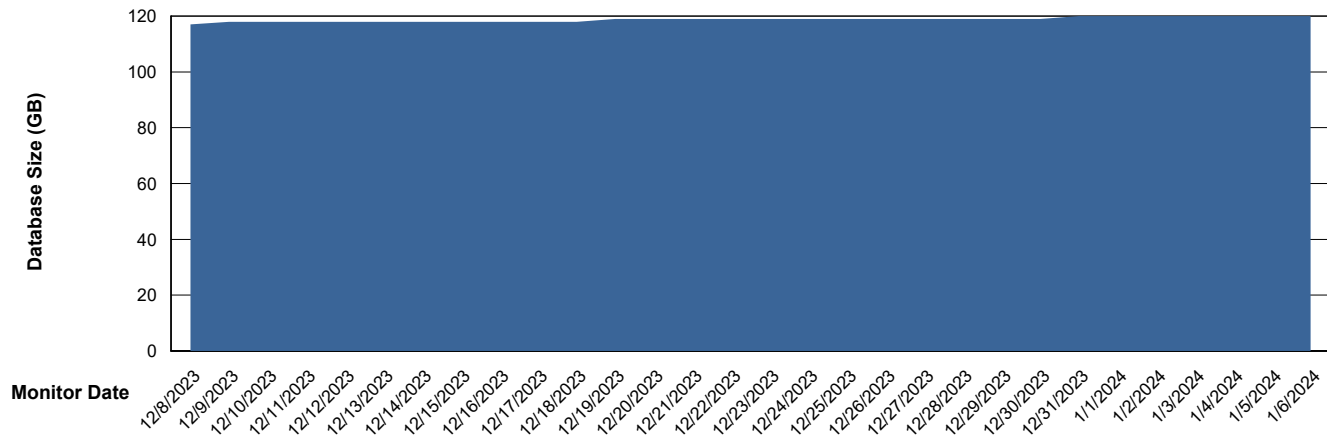
DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NOVOBI_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/6/2024	ABSDATA	183	134	27
	INDX	269	221	18
1/5/2024	ABSDATA	183	134	27
	INDX	269	221	18
1/4/2024	ABSDATA	183	134	27
	INDX	269	221	18
1/3/2024	ABSDATA	183	134	27
	INDX	269	221	18
1/2/2024	ABSDATA	183	134	27
	INDX	269	221	18
1/1/2024	ABSDATA	183	134	27
	INDX	269	221	18
12/31/2023	ABSDATA	183	134	27
	INDX	269	221	18

Weekly SLA Customer Report

Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NOVOBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/6/2024	ABSDATA	64	48	25
	INDX	82	68	16
1/5/2024	ABSDATA	64	48	25
	INDX	82	68	16
1/4/2024	ABSDATA	64	48	25
	INDX	82	68	16
1/3/2024	ABSDATA	64	48	25
	INDX	82	68	16
1/2/2024	ABSDATA	64	48	25
	INDX	82	68	16
1/1/2024	ABSDATA	64	48	25
	INDX	82	68	16
12/31/2023	ABSDATA	64	48	25
	INDX	82	68	17

BI Status and last ETL error for NOA_PRD_NOVOBI_ABS1

	Mon 1/1/2024	Tue 2/1/2024	Wed 3/1/2024	Thu 4/1/2024	Fri 5/1/2024	Sat 6/1/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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Customer NOA_Production (24/7)
Database ID 116



BI last ETL error for	NOA_PRD_NOVOBI_ABS1
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Tue, 2-01-2024	None
Sun, 31-12-2023	None
Sun, 31-12-2023	None
Mon, 1-01-2024	None
Tue, 2-01-2024	None
Sat, 6-01-2024	None
Wed, 3-01-2024	None
Mon, 1-01-2024	None
Sat, 6-01-2024	None
Thu, 4-01-2024	None
Fri, 5-01-2024	None
Thu, 4-01-2024	None
Fri, 5-01-2024	None
Wed, 3-01-2024	None

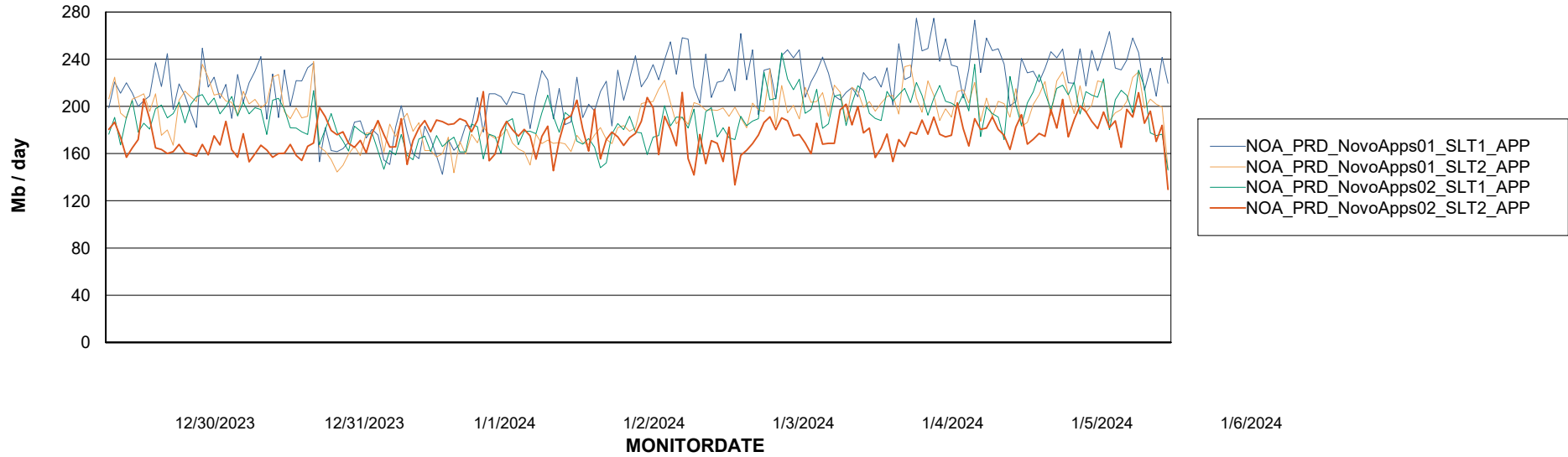
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116

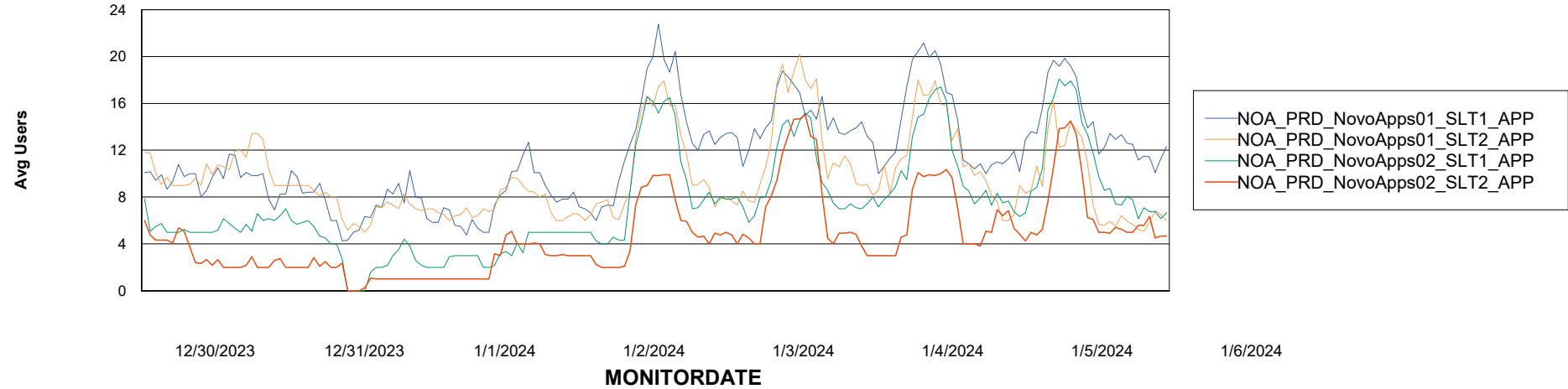


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



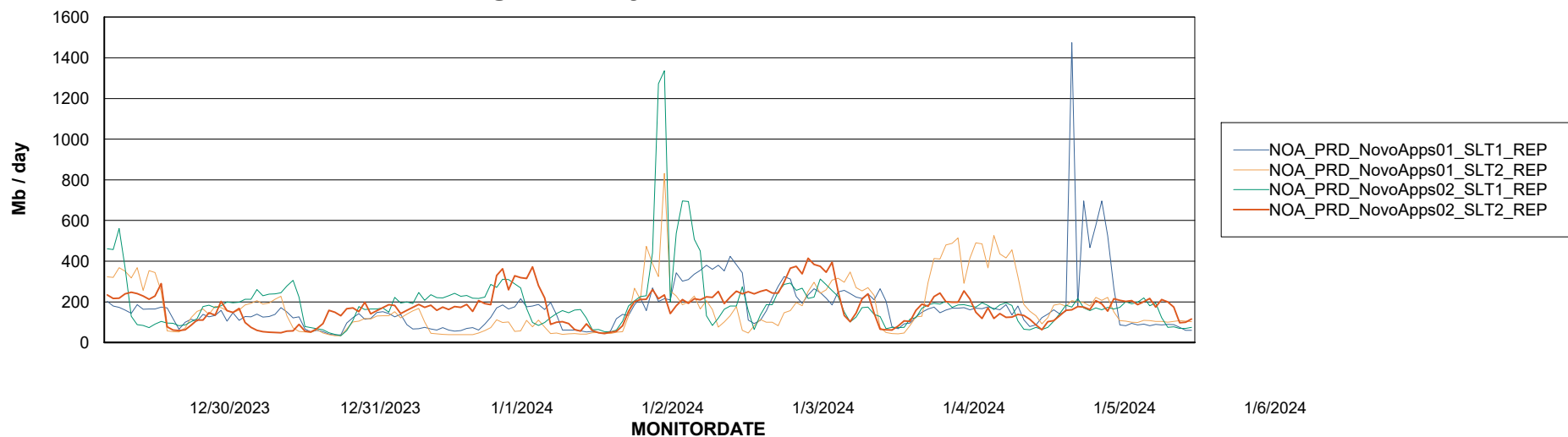
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



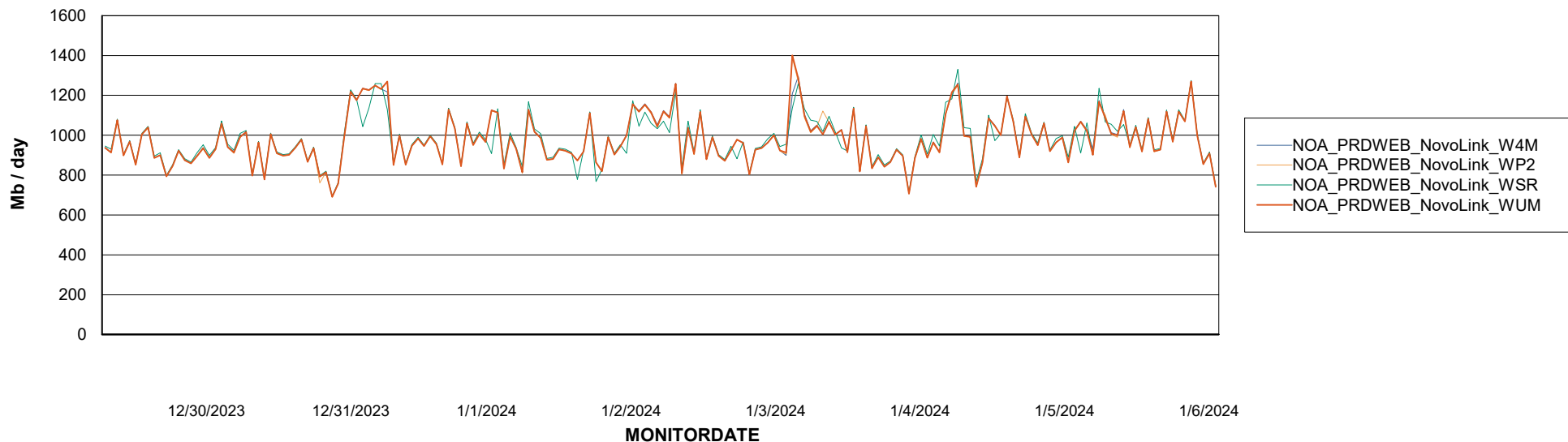
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Customer NOA_Production (24/7)
Database ID 116



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Database ID 116



Disaster per ABS component

