

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/6/2024	33	149	101	40	850	508
1/5/2024	32	149	101	43	850	482
1/4/2024	32	149	101	44	850	477
1/3/2024	32	149	101	44	850	477
1/2/2024	32	149	101	44	850	476
1/1/2024	33	149	101	44	850	476
12/31/2023	33	149	101	44	850	476

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/6/2024	56	89	39
1/5/2024	56	89	39
1/4/2024	56	89	39
1/3/2024	57	89	39
1/2/2024	57	89	39
1/1/2024	57	89	39
12/31/2023	57	89	39

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Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/6/2024	66	79	27
1/5/2024	66	79	27
1/4/2024	66	79	27
1/3/2024	66	79	27
1/2/2024	66	79	27
1/1/2024	66	79	27
12/31/2023	66	79	27

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/6/2024	55	79	36
1/5/2024	55	79	36
1/4/2024	55	79	35
1/3/2024	55	79	35
1/2/2024	55	79	35
1/1/2024	55	79	35
12/31/2023	55	79	35

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Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/6/2024	19	149	121
1/5/2024	19	149	121
1/4/2024	19	149	121
1/3/2024	19	149	121
1/2/2024	20	149	119
1/1/2024	20	149	119
12/31/2023	20	149	119

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/6/2024	43	149	85	30	1,536	1,076
1/5/2024	43	149	85	29	1,536	1,087
1/4/2024	43	149	85	29	1,536	1,084
1/3/2024	43	149	85	32	1,536	1,052
1/2/2024	43	149	85	33	1,536	1,027
1/1/2024	43	149	85	33	1,536	1,024
12/31/2023	43	149	85	34	1,536	1,019

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/6/2024	63	199	74	24	1,536	1,166
1/5/2024	63	199	74	25	1,536	1,154
1/4/2024	63	199	74	25	1,536	1,154
1/3/2024	63	199	74	27	1,536	1,119
1/2/2024	63	199	74	26	1,536	1,143
1/1/2024	63	199	74	26	1,536	1,144
12/31/2023	63	199	74	25	1,536	1,150

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/6/2024	52	79	39
1/5/2024	52	79	38
1/4/2024	52	79	38
1/3/2024	52	79	39
1/2/2024	52	79	39
1/1/2024	52	79	38
12/31/2023	52	79	38

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Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/6/2024	62	79	30
1/5/2024	62	79	30
1/4/2024	63	79	30
1/3/2024	63	79	30
1/2/2024	63	79	30
1/1/2024	63	79	30
12/31/2023	63	79	30

Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/6/2024	25	149	112
1/5/2024	25	149	112
1/4/2024	25	149	111
1/3/2024	26	149	111
1/2/2024	26	149	111
1/1/2024	26	149	111
12/31/2023	26	149	111

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

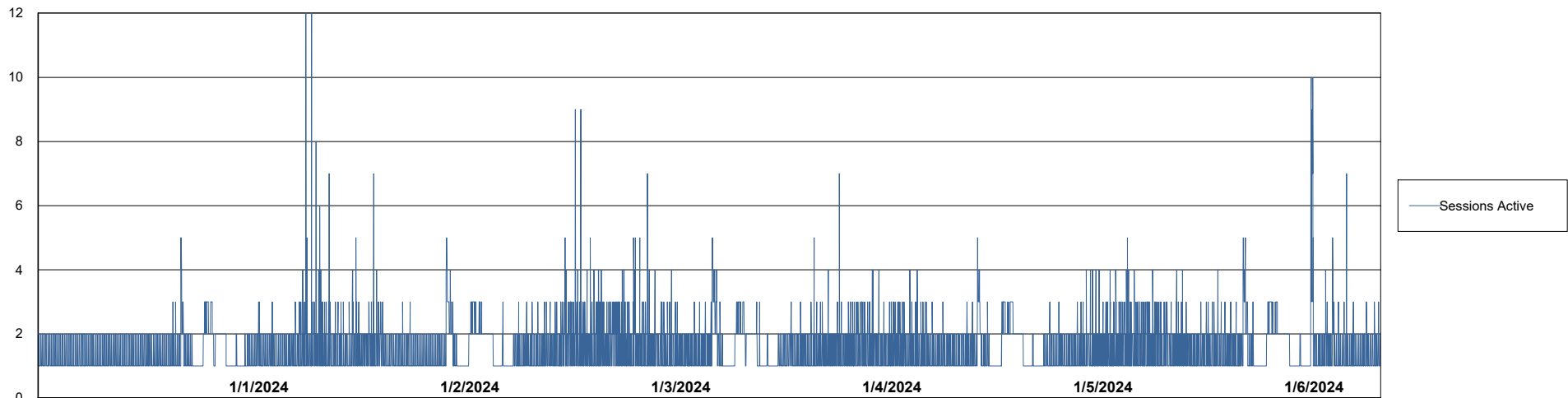
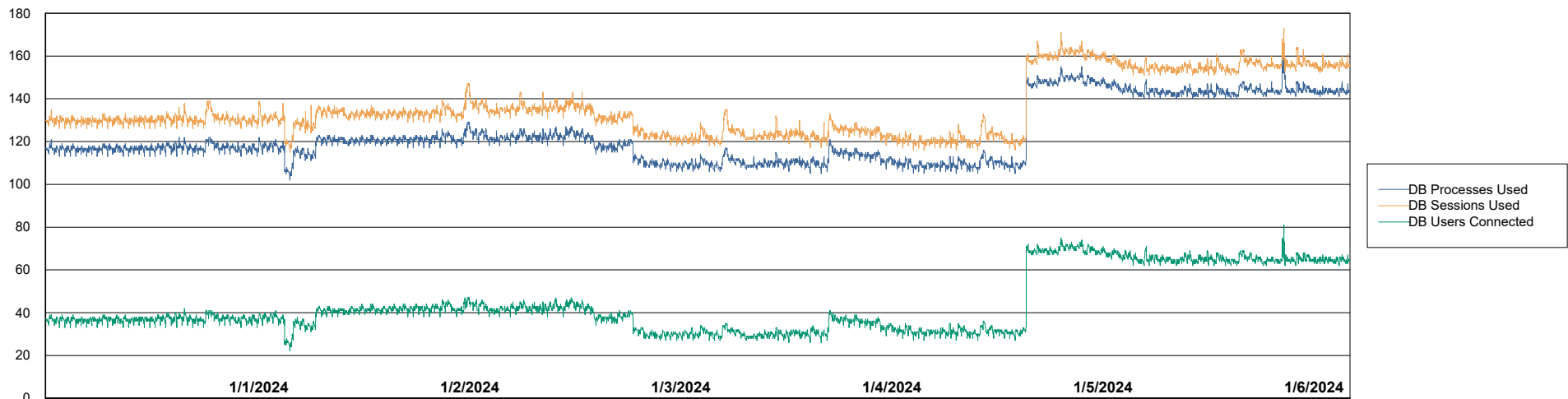
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/6/2024	47	149	80
1/5/2024	47	149	80
1/4/2024	47	149	80
1/3/2024	47	149	80
1/2/2024	47	149	80
1/1/2024	47	149	80
12/31/2023	47	149	80

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



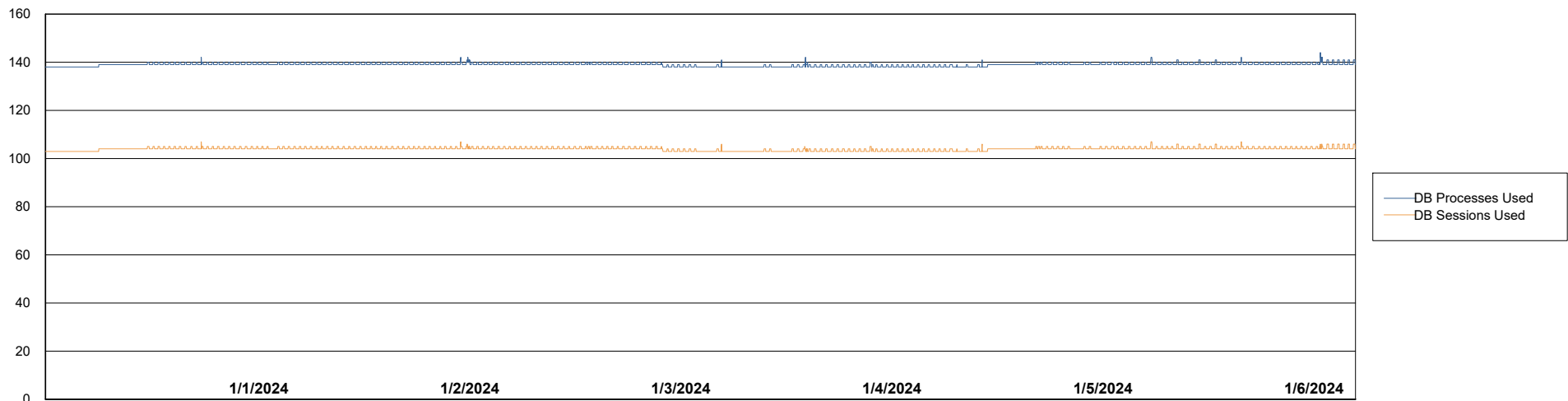
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0

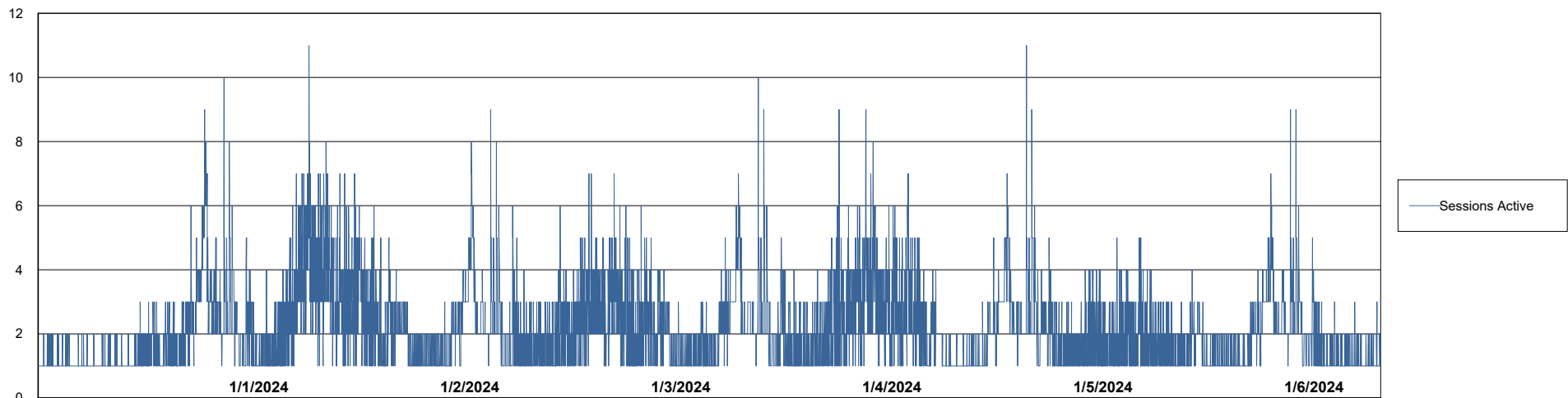
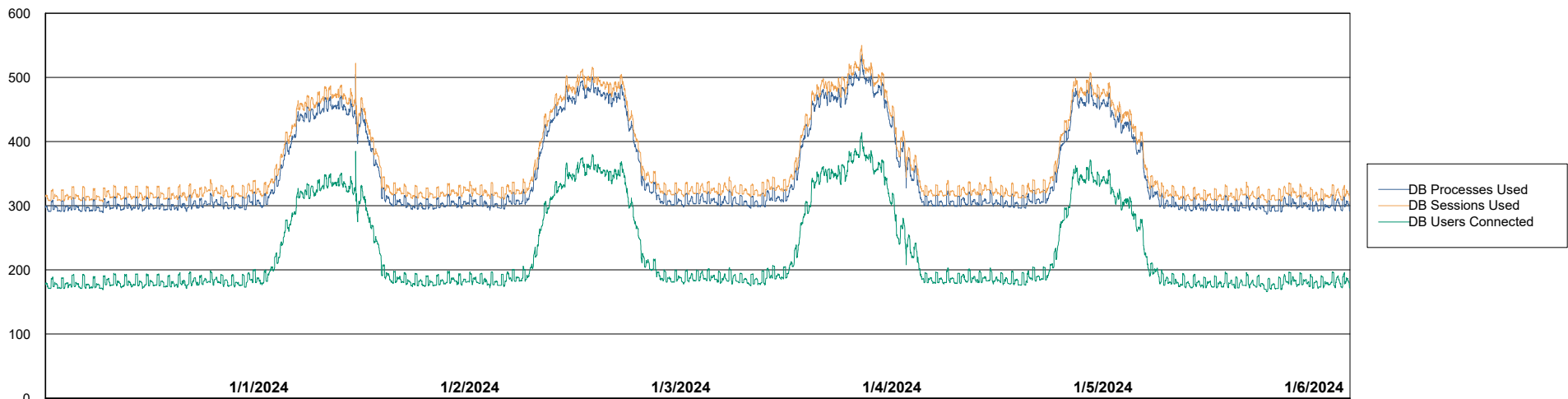


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



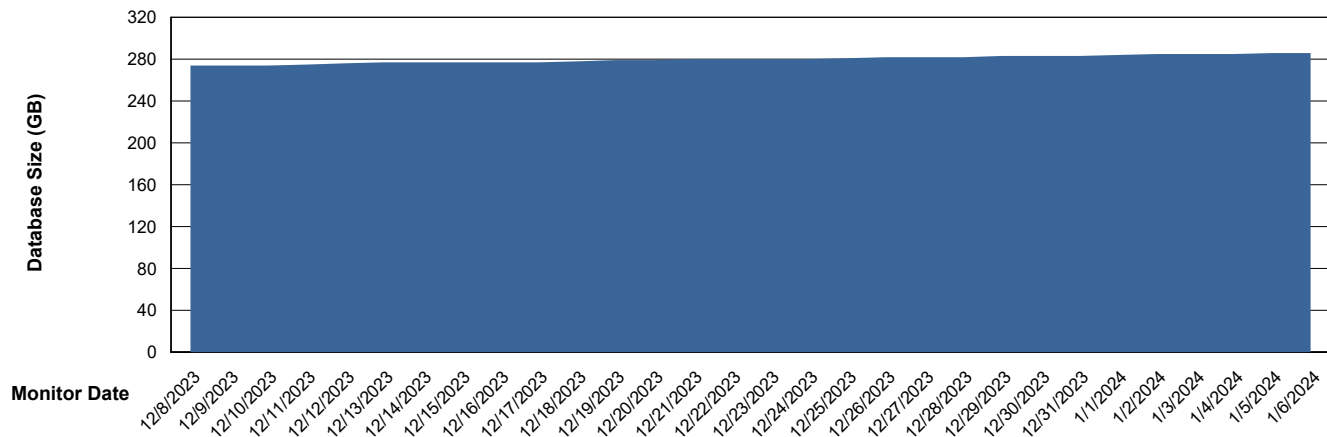
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



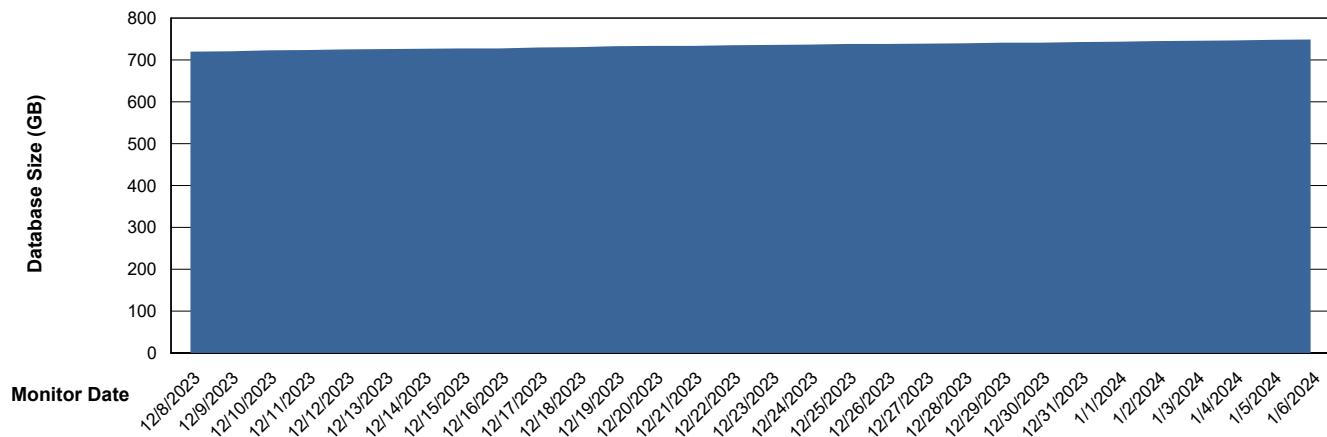
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/6/2024	ABSDATA	158	129	18
	INDX	190	153	19
1/5/2024	ABSDATA	158	129	18
	INDX	190	153	19
1/4/2024	ABSDATA	150	129	14
	INDX	182	153	16
1/3/2024	ABSDATA	150	129	14
	INDX	182	152	16
1/2/2024	ABSDATA	150	129	14
	INDX	182	152	16
1/1/2024	ABSDATA	150	128	15
	INDX	182	152	16
12/31/2023	ABSDATA	150	128	15
	INDX	182	151	17

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/6/2024	ABSDATA	864	694	20
	INDX	47	34	26
1/5/2024	ABSDATA	864	694	20
	INDX	47	34	26
1/4/2024	ABSDATA	864	693	20
	INDX	47	34	26
1/3/2024	ABSDATA	864	692	20
	INDX	47	34	27
1/2/2024	ABSDATA	823	691	16
	INDX	41	34	16
1/1/2024	ABSDATA	823	690	16
	INDX	41	34	16
12/31/2023	ABSDATA	823	689	16
	INDX	41	34	16

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 1/1/2024	Tue 2/1/2024	Wed 3/1/2024	Thu 4/1/2024	Fri 5/1/2024	Sat 6/1/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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BI last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

Mon, 1-01-2024	None
Wed, 3-01-2024	None
Sat, 6-01-2024	None
Thu, 4-01-2024	None
Sun, 31-12-2023	None
Mon, 1-01-2024	None
Wed, 3-01-2024	None
Sun, 31-12-2023	None
Sat, 6-01-2024	None
Thu, 4-01-2024	None
Fri, 5-01-2024	None
Tue, 2-01-2024	None
Fri, 5-01-2024	None
Tue, 2-01-2024	None

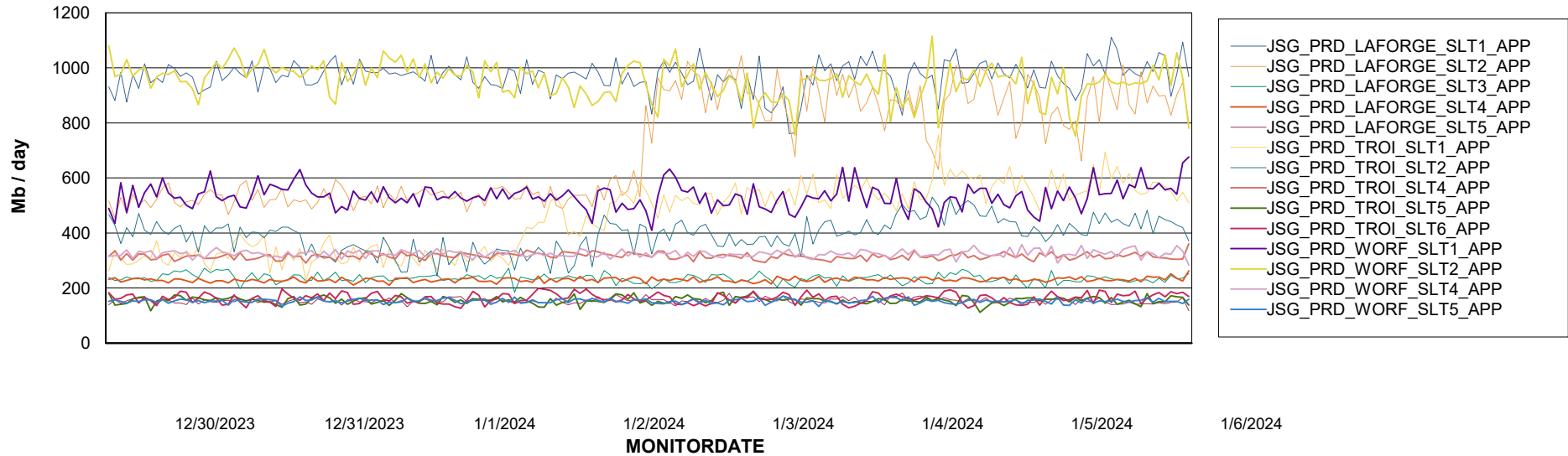
# Weekly SLA Customer Report

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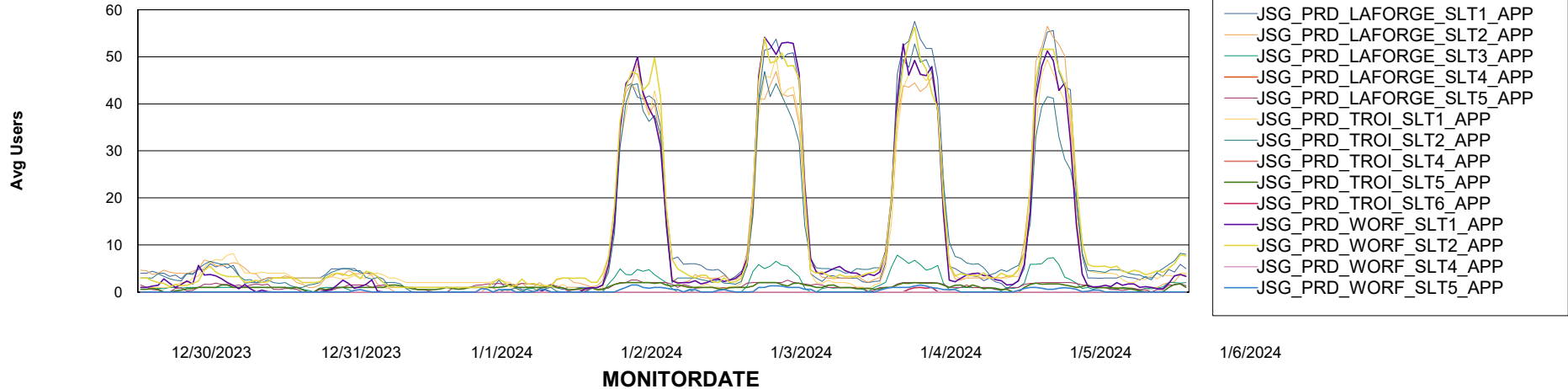


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



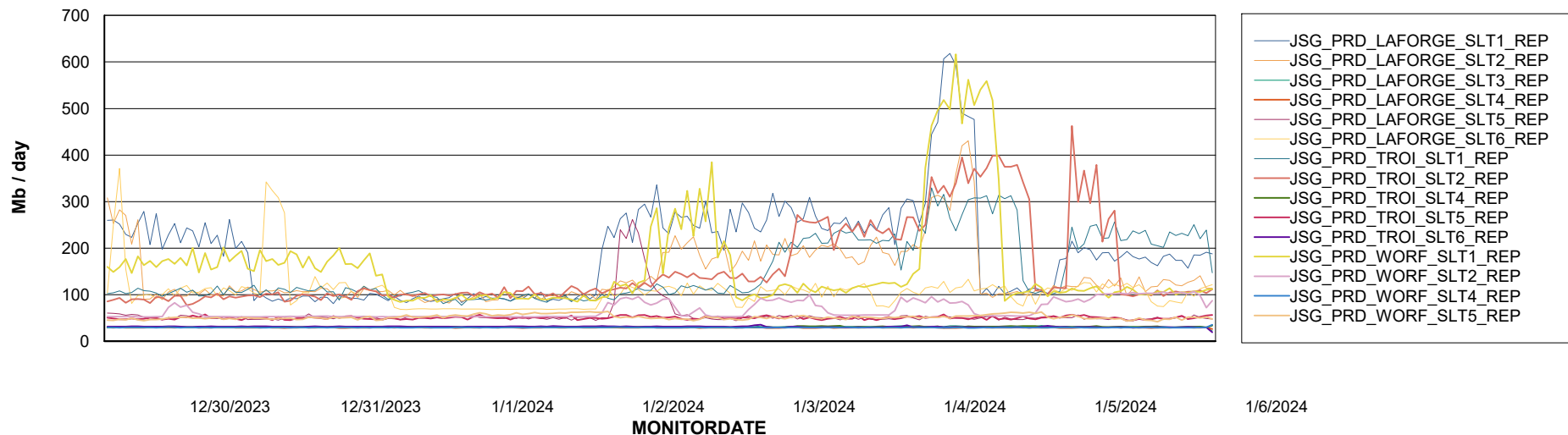
# Weekly SLA Customer Report

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Database ID 102



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



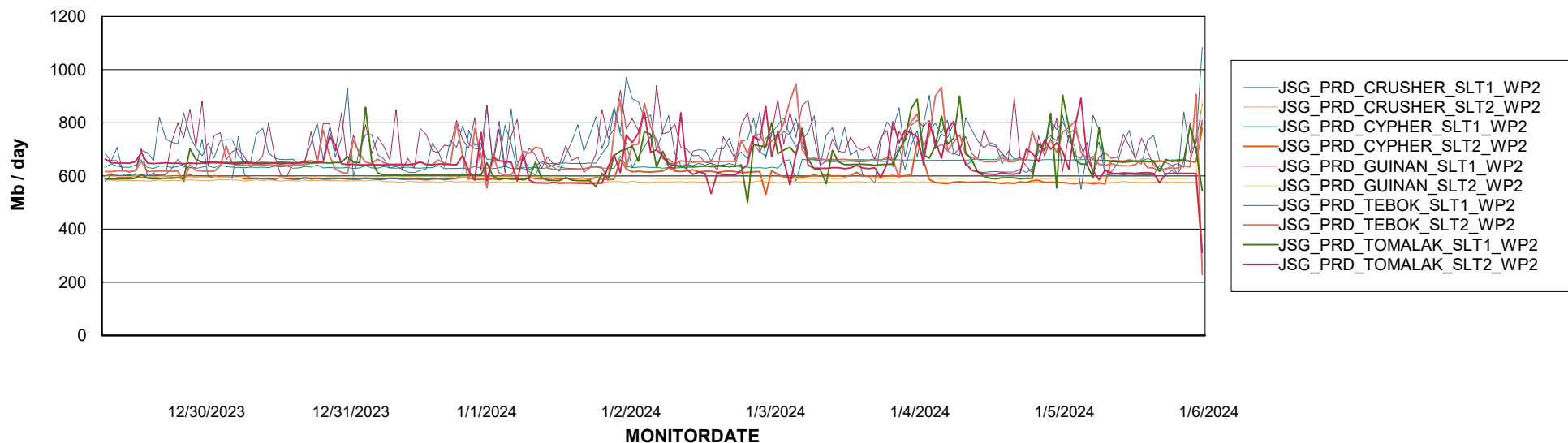
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

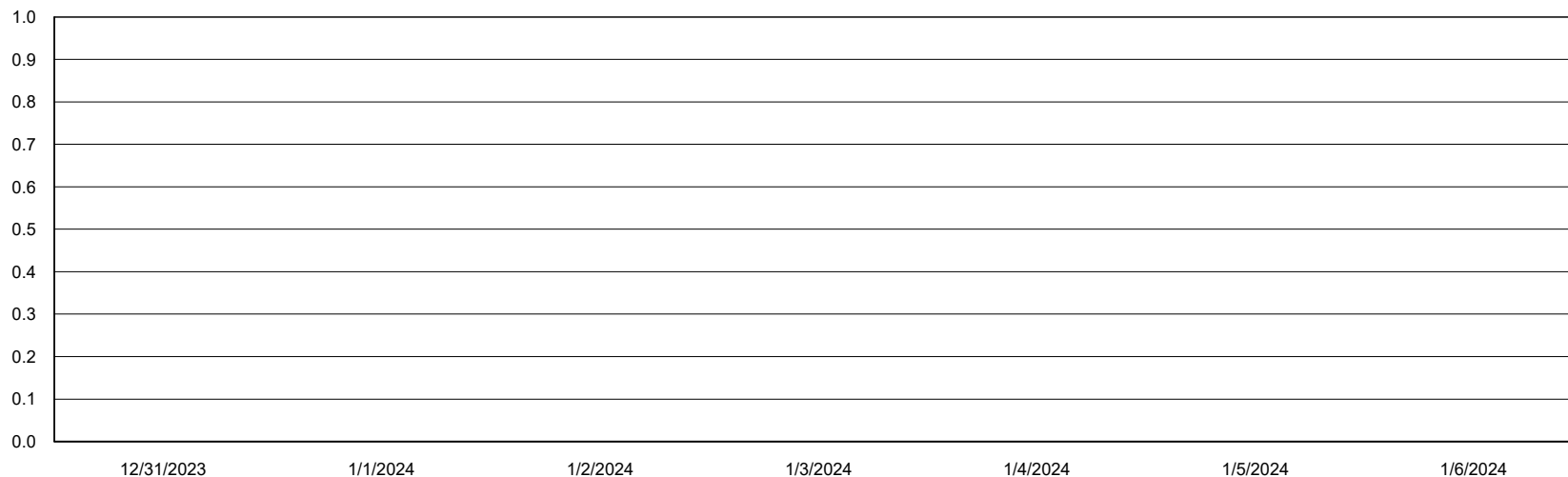


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP