

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
12/30/2023	35	97	63	59	500	205	73	300	81	53
12/29/2023	34	97	64	59	500	203	73	300	81	53
12/28/2023	32	97	67	60	500	201	73	300	81	53
12/27/2023	32	97	67	60	500	202	73	300	81	53
12/26/2023	32	97	66	60	500	201	73	300	81	53
12/25/2023	32	97	66	60	500	201	73	300	81	53
12/24/2023	32	97	66	60	500	201	73	300	81	53

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
12/30/2023	48	100	51	19	800	645	88	400	50
12/29/2023	49	100	51	20	800	640	87	400	50
12/28/2023	49	100	51	20	800	640	87	400	51
12/27/2023	49	100	51	20	800	640	87	400	52
12/26/2023	49	100	51	20	800	640	87	400	52
12/25/2023	49	100	51	20	800	639	86	400	54
12/24/2023	49	100	51	20	800	640	86	400	56

# Weekly SLA Customer Report

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## Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
12/30/2023	67	279	93	38	838	519	91	559	50
12/29/2023	67	279	93	38	838	519	91	559	50
12/28/2023	67	279	92	38	838	519	91	559	51
12/27/2023	67	279	92	38	838	519	91	559	52
12/26/2023	67	279	92	38	838	519	91	559	52
12/25/2023	67	279	93	38	838	519	90	559	54
12/24/2023	67	279	93	38	838	519	90	559	57

## Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/30/2023	58	100	42
12/29/2023	58	100	42
12/28/2023	58	100	42
12/27/2023	58	100	42
12/26/2023	58	100	42
12/25/2023	58	100	42
12/24/2023	58	100	41

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/30/2023	66	100	34
12/29/2023	66	100	34
12/28/2023	66	100	34
12/27/2023	66	100	34
12/26/2023	66	100	34
12/25/2023	66	100	34
12/24/2023	66	100	34

Harddisk Usage NOA\_PRD\_NovoLink

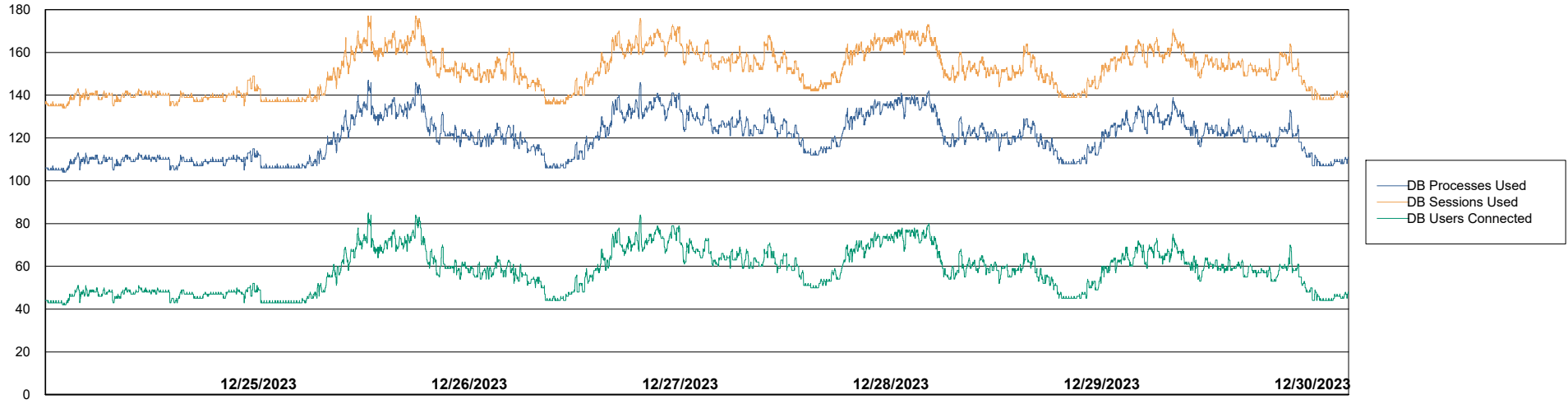
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/30/2023	70	100	30
12/29/2023	70	100	30
12/28/2023	70	100	30
12/27/2023	70	100	30
12/26/2023	70	100	30
12/25/2023	70	100	30
12/24/2023	70	100	30

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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



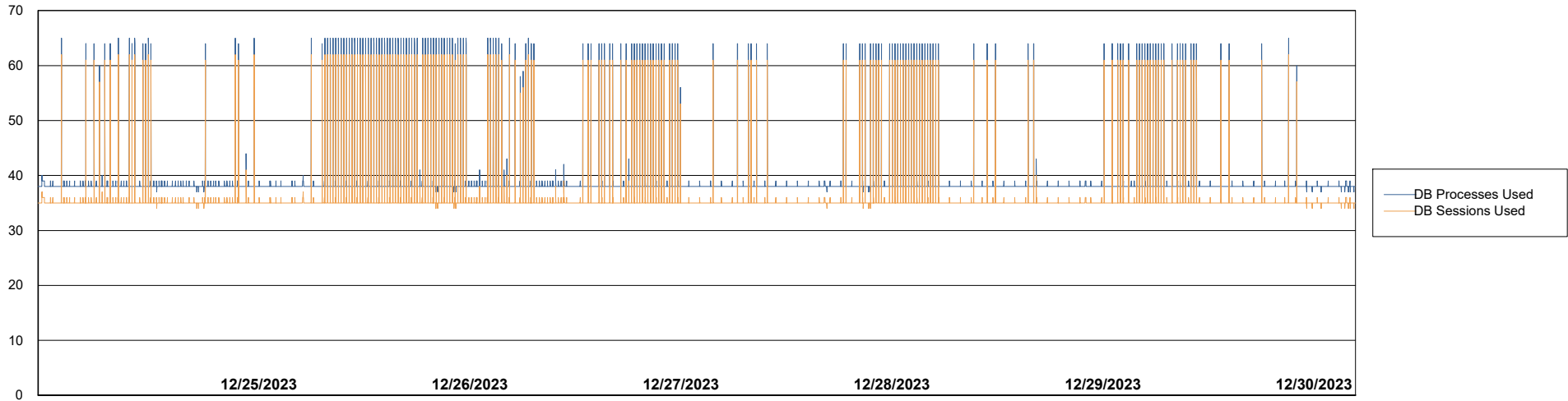
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

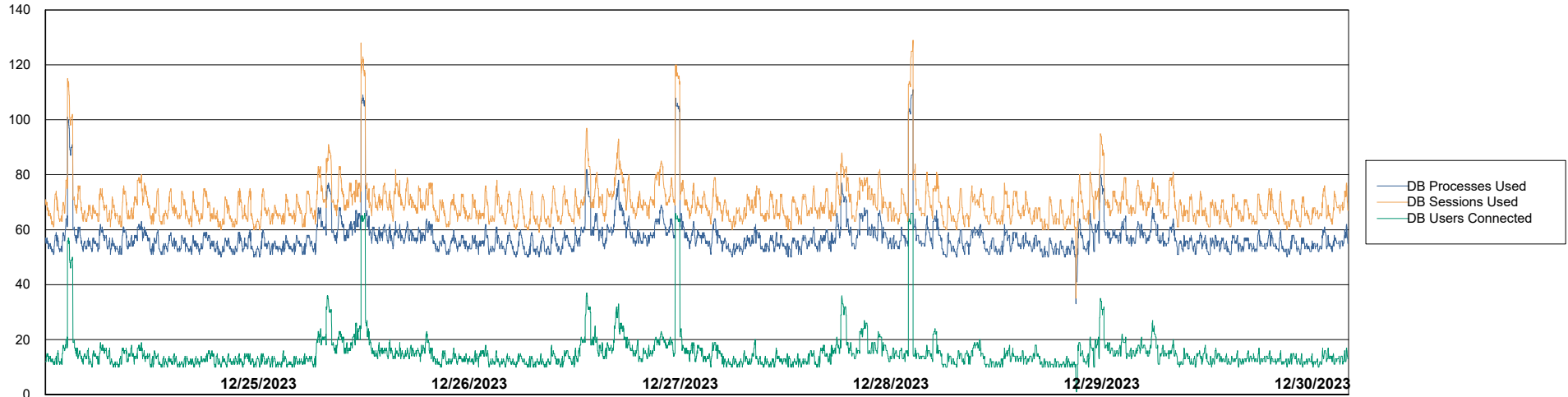


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Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NOVOBI\_ABS1



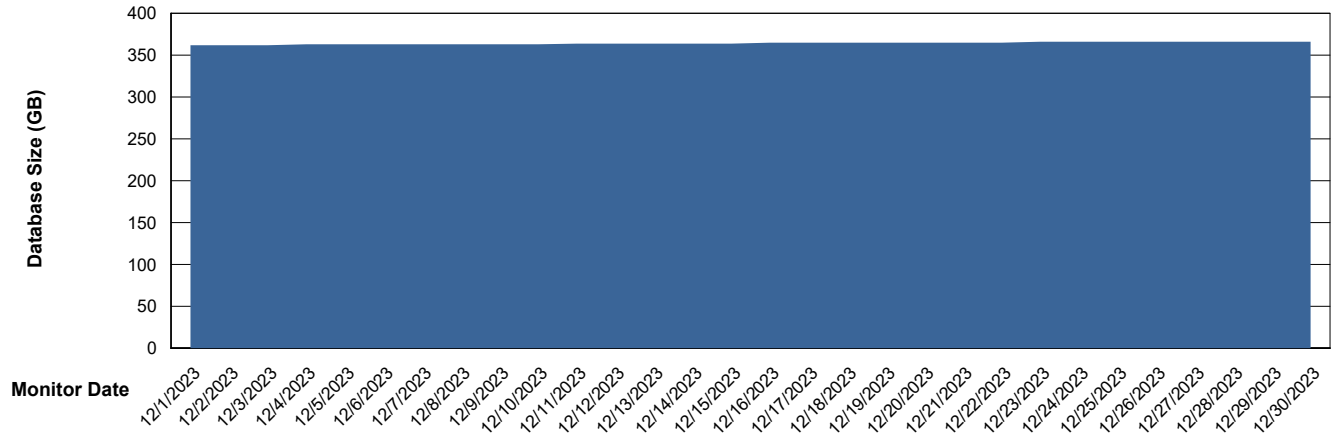
# Weekly SLA Customer Report

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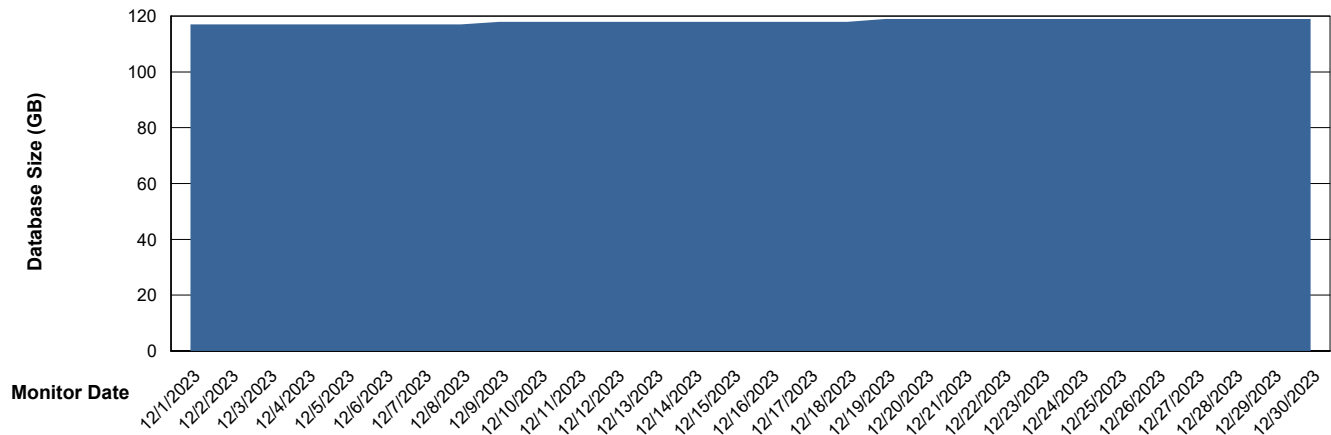
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/30/2023	ABSDATA	183	134	27
	INDX	269	221	18
12/29/2023	ABSDATA	183	134	27
	INDX	269	220	18
12/28/2023	ABSDATA	183	134	27
	INDX	269	220	18
12/27/2023	ABSDATA	183	134	27
	INDX	269	220	18
12/26/2023	ABSDATA	183	134	27
	INDX	269	220	18
12/25/2023	ABSDATA	183	134	27
	INDX	269	220	18
12/24/2023	ABSDATA	183	134	27
	INDX	269	220	18

# Weekly SLA Customer Report

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/30/2023	ABSDATA	64	48	25
	INDX	82	68	17
12/29/2023	ABSDATA	64	48	25
	INDX	82	68	17
12/28/2023	ABSDATA	64	48	25
	INDX	82	68	17
12/27/2023	ABSDATA	64	48	25
	INDX	82	68	17
12/26/2023	ABSDATA	64	48	26
	INDX	82	68	17
12/25/2023	ABSDATA	64	48	25
	INDX	82	68	17
12/24/2023	ABSDATA	64	48	25
	INDX	82	68	17

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

	Mon 25/12/2023	Tue 26/12/2023	Wed 27/12/2023	Thu 28/12/2023	Fri 29/12/2023	Sat 30/12/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_PRD_NOVOBI_ABS1
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Tue, 26-12-2023	None
Sat, 30-12-2023	None
Wed, 27-12-2023	None
Fri, 29-12-2023	None
Mon, 25-12-2023	None
Tue, 26-12-2023	None
Sat, 30-12-2023	None
Sun, 24-12-2023	None
Wed, 27-12-2023	None
Thu, 28-12-2023	None
Mon, 25-12-2023	None
Sun, 24-12-2023	None
Thu, 28-12-2023	None
Fri, 29-12-2023	None

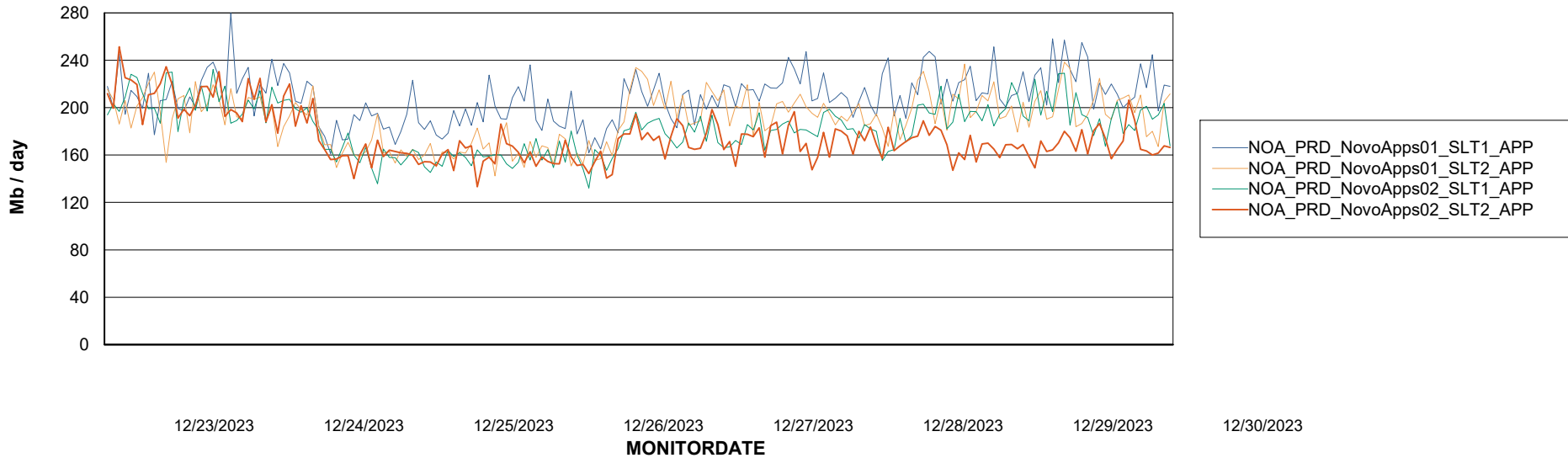
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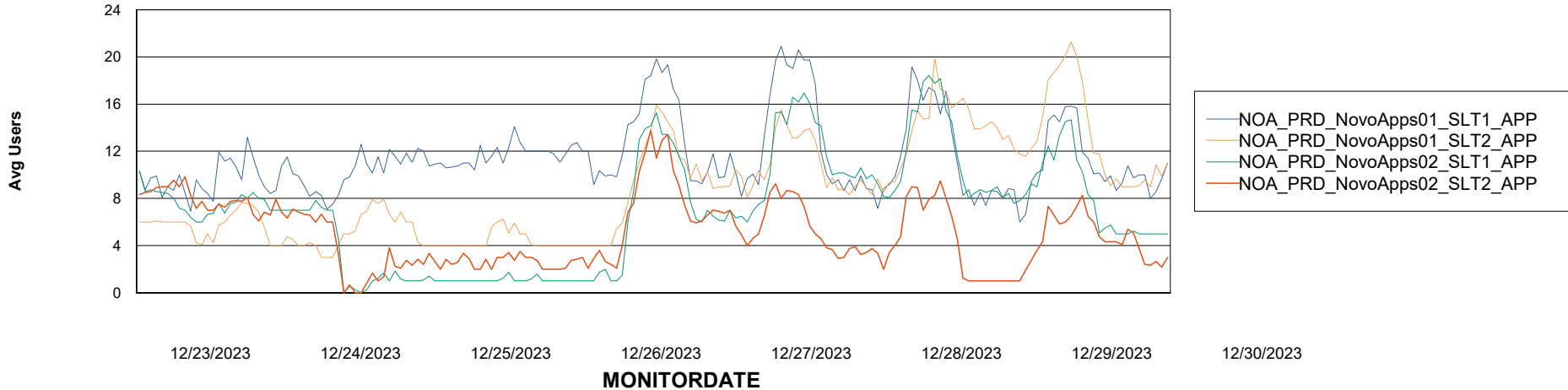


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



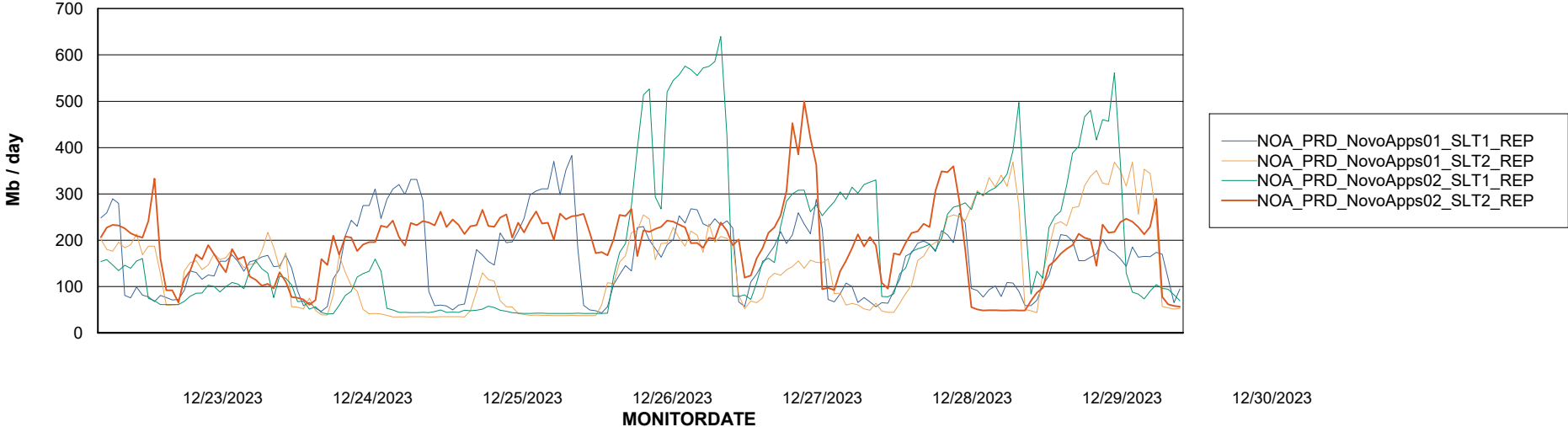
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



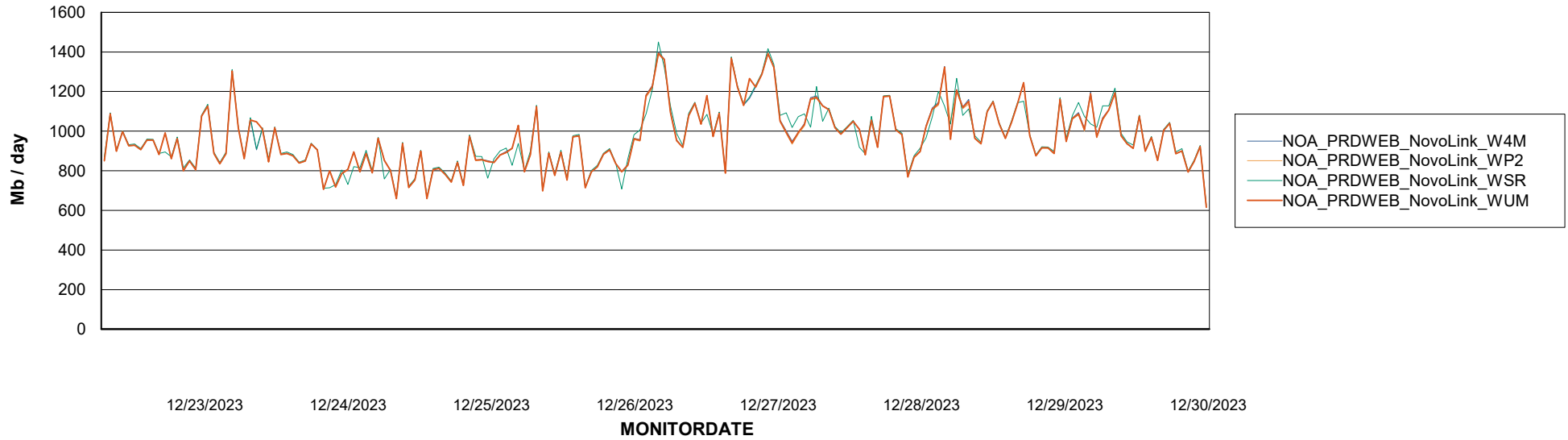
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Disaster per ABS component

