

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/30/2023	33	149	101	42	850	489
12/29/2023	33	149	101	44	850	477
12/28/2023	32	149	101	44	850	478
12/27/2023	33	149	101	44	850	474
12/26/2023	33	149	100	44	850	474
12/25/2023	33	149	100	44	850	474
12/24/2023	33	149	100	44	850	473

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/30/2023	57	89	39
12/29/2023	57	89	39
12/28/2023	56	89	39
12/27/2023	55	89	40
12/26/2023	56	89	39
12/25/2023	56	89	39
12/24/2023	56	89	39

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/30/2023	66	79	27
12/29/2023	66	79	27
12/28/2023	66	79	27
12/27/2023	66	79	27
12/26/2023	66	79	27
12/25/2023	65	79	28
12/24/2023	63	79	29

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/30/2023	55	79	36
12/29/2023	53	79	37
12/28/2023	54	79	37
12/27/2023	54	79	37
12/26/2023	54	79	37
12/25/2023	54	79	36
12/24/2023	54	79	36

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/30/2023	20	149	119
12/29/2023	20	149	119
12/28/2023	20	149	119
12/27/2023	18	149	123
12/26/2023	16	149	126
12/25/2023	16	149	126
12/24/2023	16	149	126

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/30/2023	43	149	85	33	1,536	1,034
12/29/2023	43	149	85	33	1,536	1,036
12/28/2023	43	149	85	32	1,536	1,038
12/27/2023	43	149	85	34	1,536	1,017
12/26/2023	43	149	85	34	1,536	1,007
12/25/2023	43	149	85	34	1,536	1,015
12/24/2023	43	149	85	34	1,536	1,011

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/30/2023	63	199	74	24	1,536	1,175
12/29/2023	63	199	75	24	1,536	1,168
12/28/2023	63	199	75	25	1,536	1,151
12/27/2023	63	199	75	26	1,536	1,130
12/26/2023	63	199	75	26	1,536	1,130
12/25/2023	63	199	75	26	1,536	1,131
12/24/2023	63	199	75	28	1,536	1,110

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/30/2023	52	79	38
12/29/2023	52	79	38
12/28/2023	51	79	39
12/27/2023	49	79	40
12/26/2023	51	79	39
12/25/2023	51	79	39
12/24/2023	51	79	39

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/30/2023	62	79	30
12/29/2023	60	79	32
12/28/2023	62	79	31
12/27/2023	62	79	31
12/26/2023	62	79	31
12/25/2023	62	79	31
12/24/2023	62	79	31

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/30/2023	26	149	111
12/29/2023	26	149	111
12/28/2023	26	149	111
12/27/2023	26	149	111
12/26/2023	26	149	111
12/25/2023	26	149	111
12/24/2023	26	149	111

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Harddisk Usage JSG_PRD_WORF

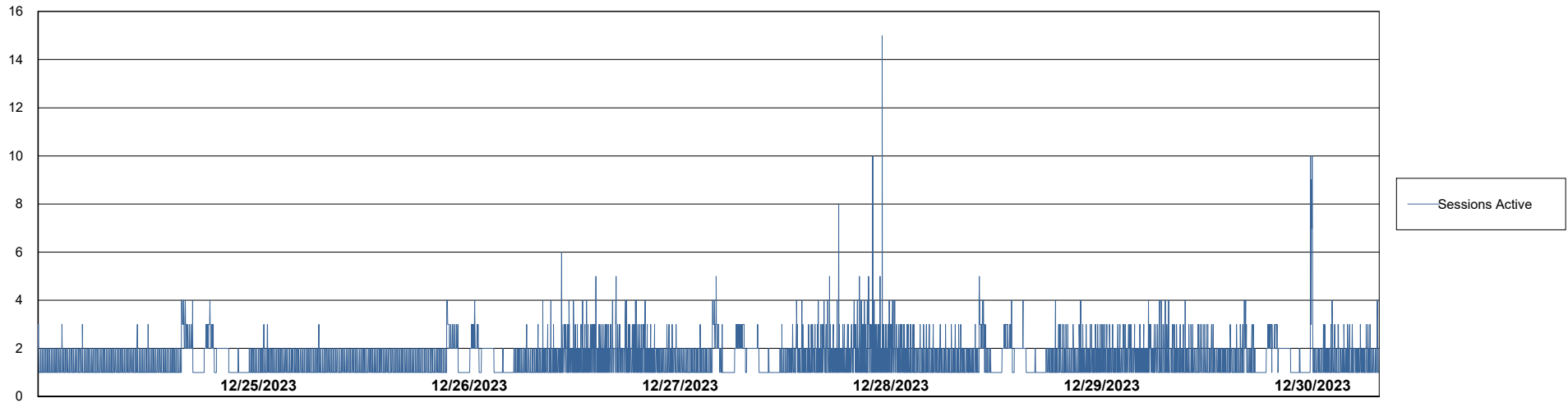
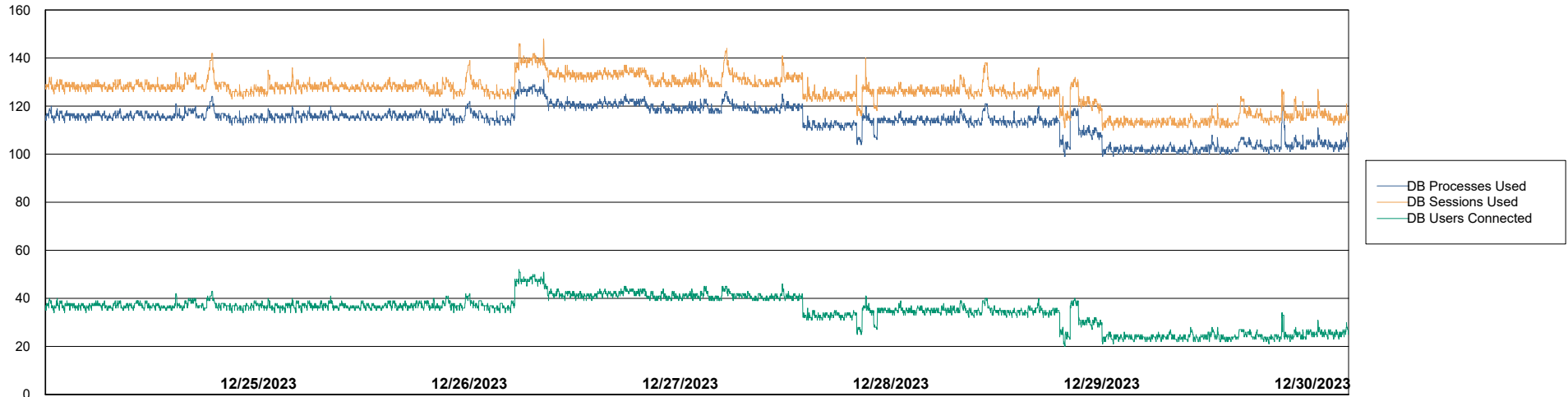
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/30/2023	47	149	80
12/29/2023	47	149	80
12/28/2023	47	149	79
12/27/2023	47	149	79
12/26/2023	47	149	79
12/25/2023	47	149	79
12/24/2023	47	149	79

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Database Performance JSG_PRD_BASHIR_DB_ABS1



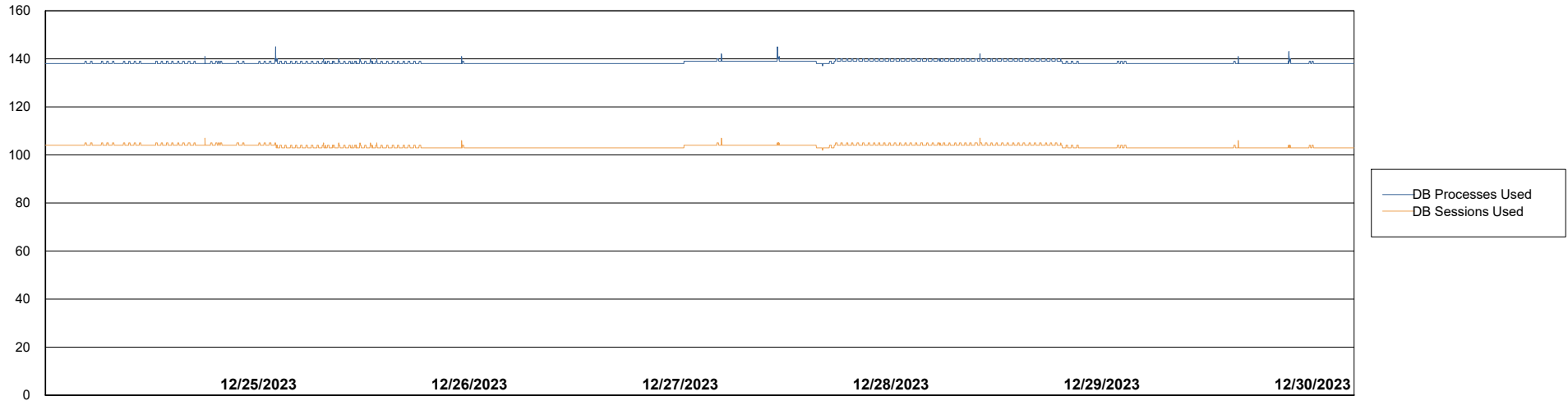
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4

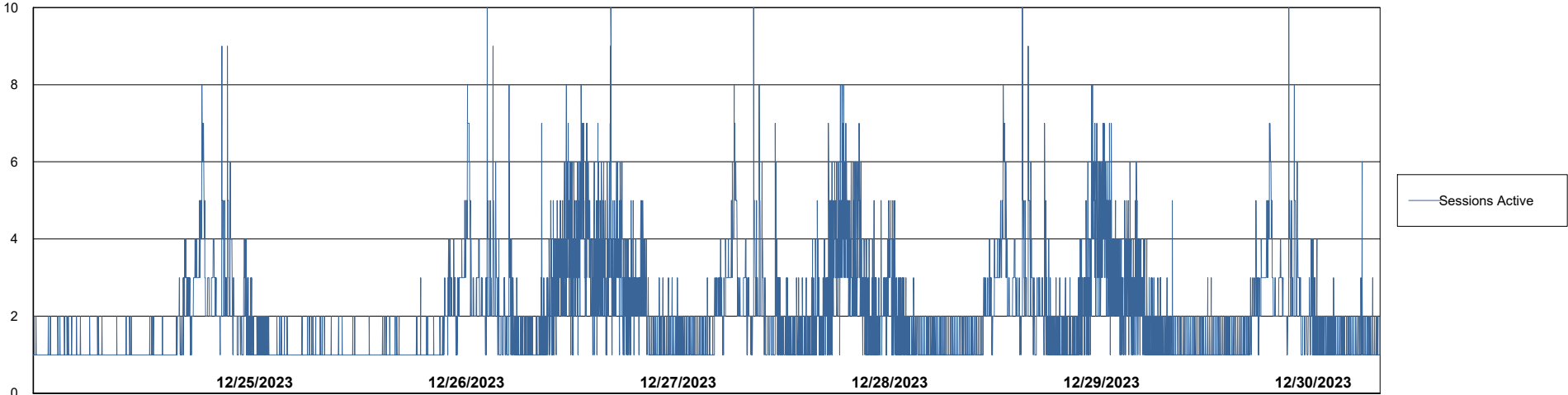
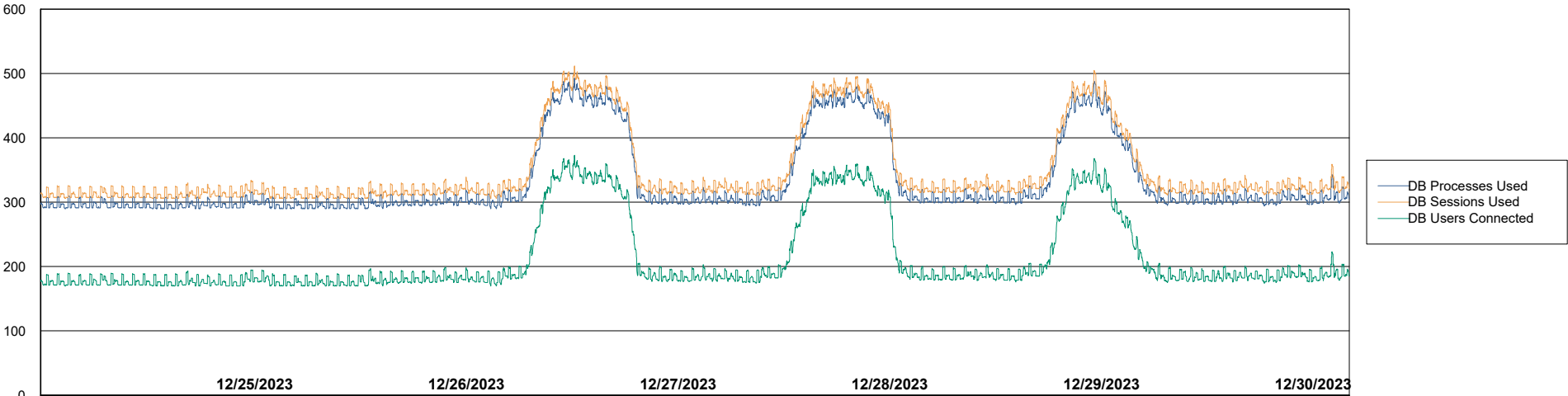


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



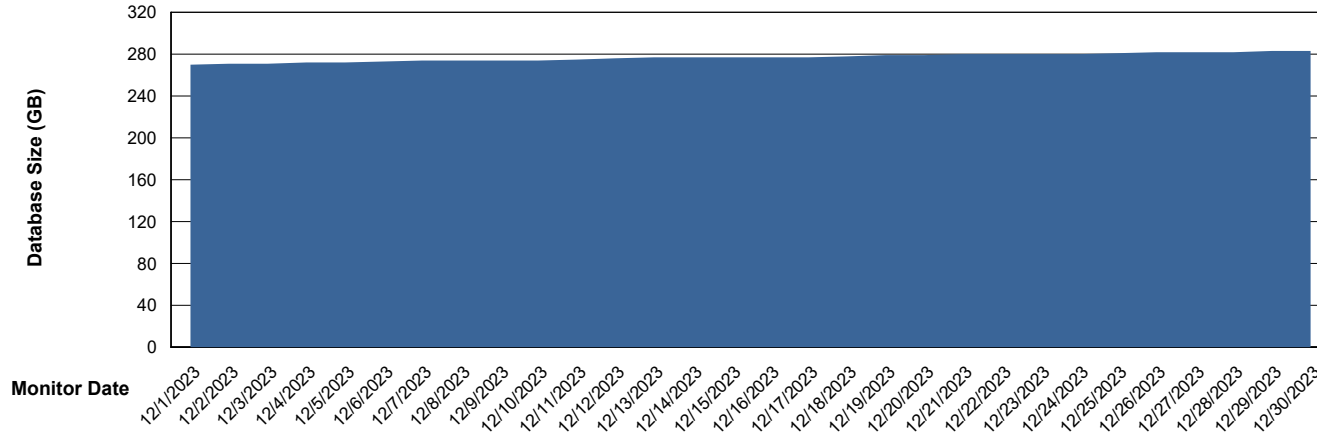
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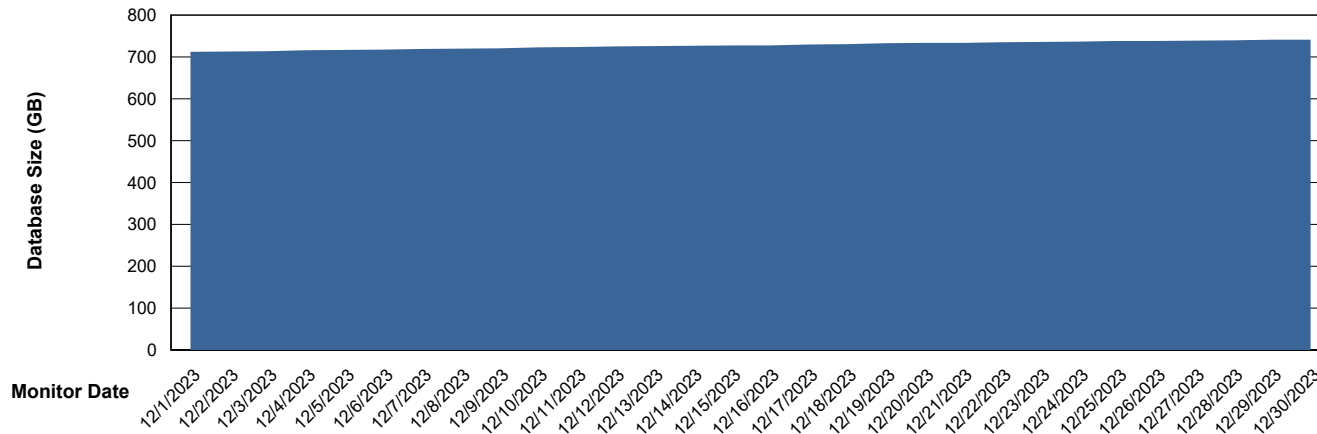
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/30/2023	ABSDATA	150	128	15
	INDX	182	151	17
12/29/2023	ABSDATA	150	128	15
	INDX	182	151	17
12/28/2023	ABSDATA	150	128	15
	INDX	182	151	17
12/27/2023	ABSDATA	150	128	15
	INDX	182	151	17
12/26/2023	ABSDATA	150	128	15
	INDX	178	151	15
12/25/2023	ABSDATA	150	127	15
	INDX	178	151	15
12/24/2023	ABSDATA	150	127	15
	INDX	178	150	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/30/2023	ABSDATA	823	687	16
	INDX	41	34	16
12/29/2023	ABSDATA	823	687	17
	INDX	41	34	16
12/28/2023	ABSDATA	823	686	17
	INDX	41	34	17
12/27/2023	ABSDATA	823	685	17
	INDX	41	34	17
12/26/2023	ABSDATA	815	684	16
	INDX	41	34	17
12/25/2023	ABSDATA	815	684	16
	INDX	41	34	17
12/24/2023	ABSDATA	815	683	16
	INDX	41	34	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 25/12/2023	Tue 26/12/2023	Wed 27/12/2023	Thu 28/12/2023	Fri 29/12/2023	Sat 30/12/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Thu, 28-12-2023	None
Sat, 30-12-2023	None
Sun, 24-12-2023	None
Fri, 29-12-2023	None
Sat, 30-12-2023	None
Sun, 24-12-2023	None
Mon, 25-12-2023	None
Thu, 28-12-2023	None
Fri, 29-12-2023	None
Mon, 25-12-2023	None
Wed, 27-12-2023	None
Tue, 26-12-2023	None
Wed, 27-12-2023	None
Tue, 26-12-2023	None

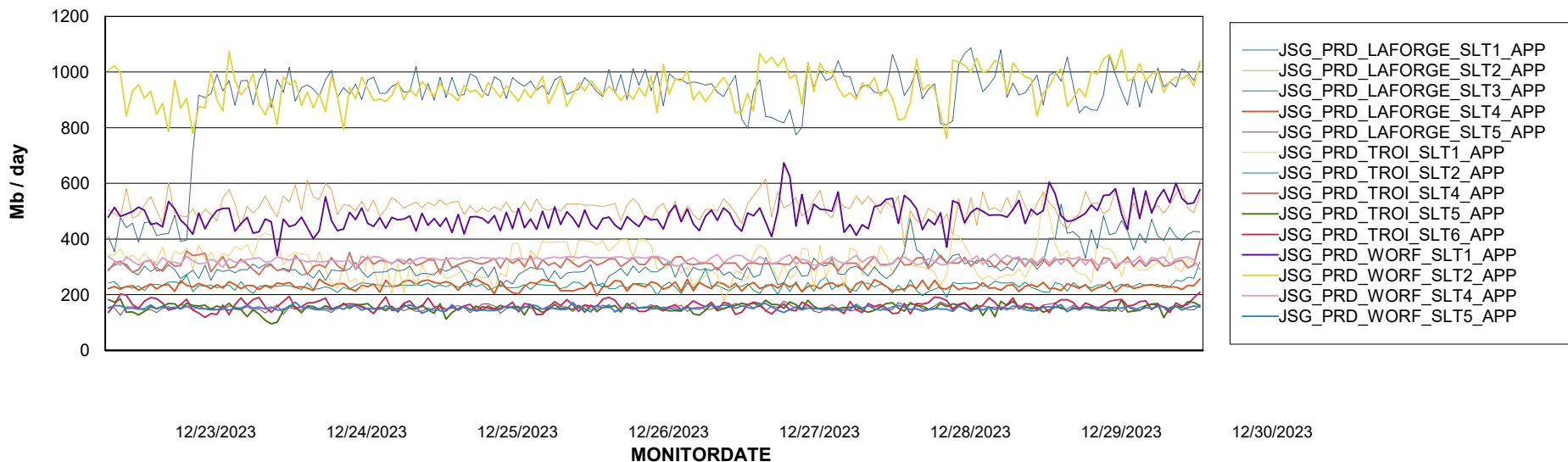
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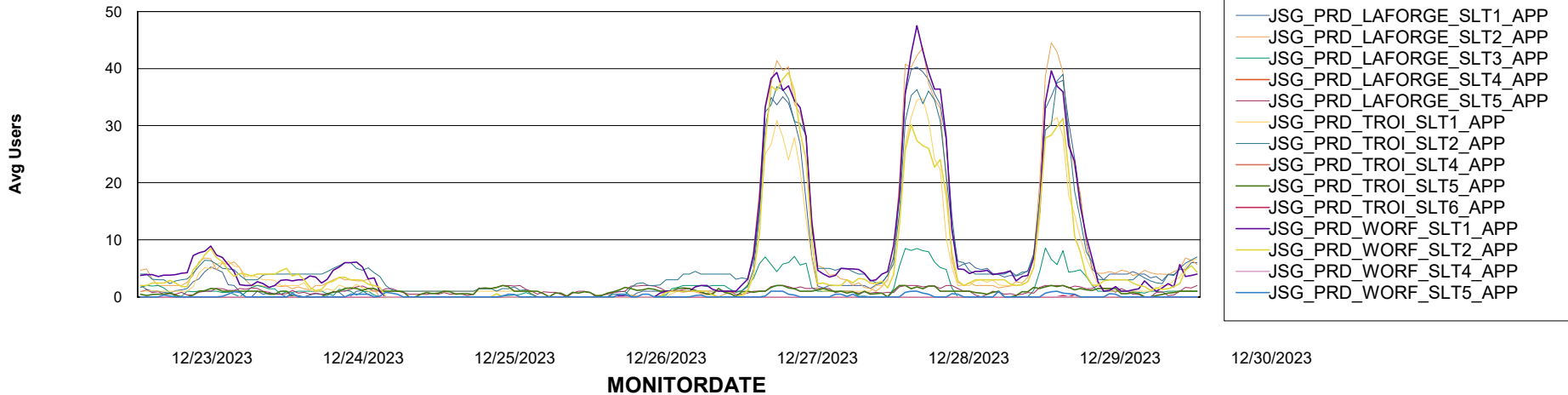


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



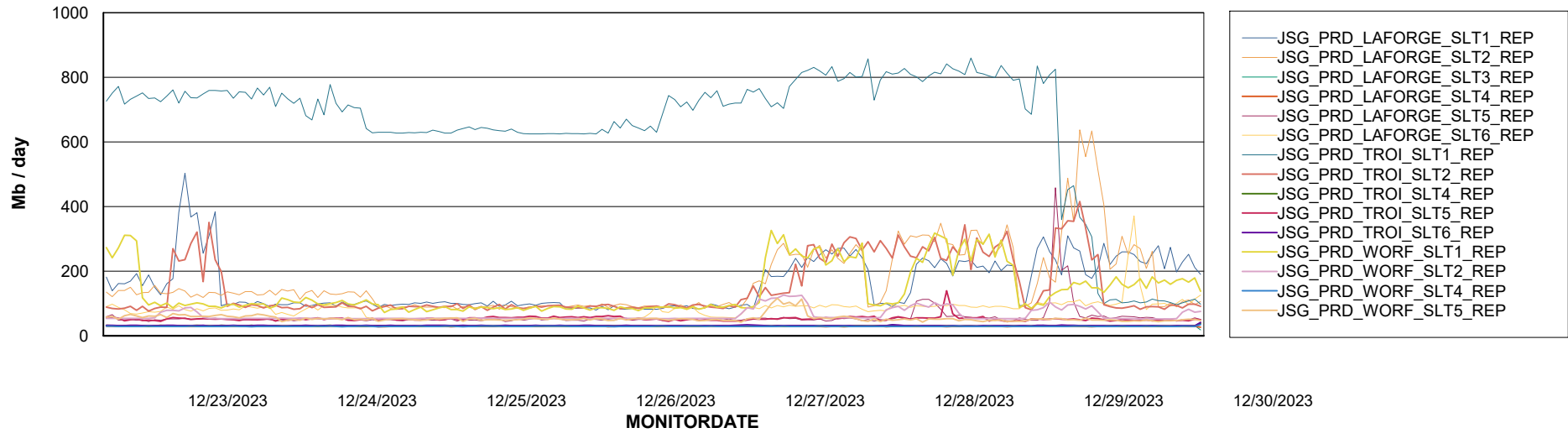
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



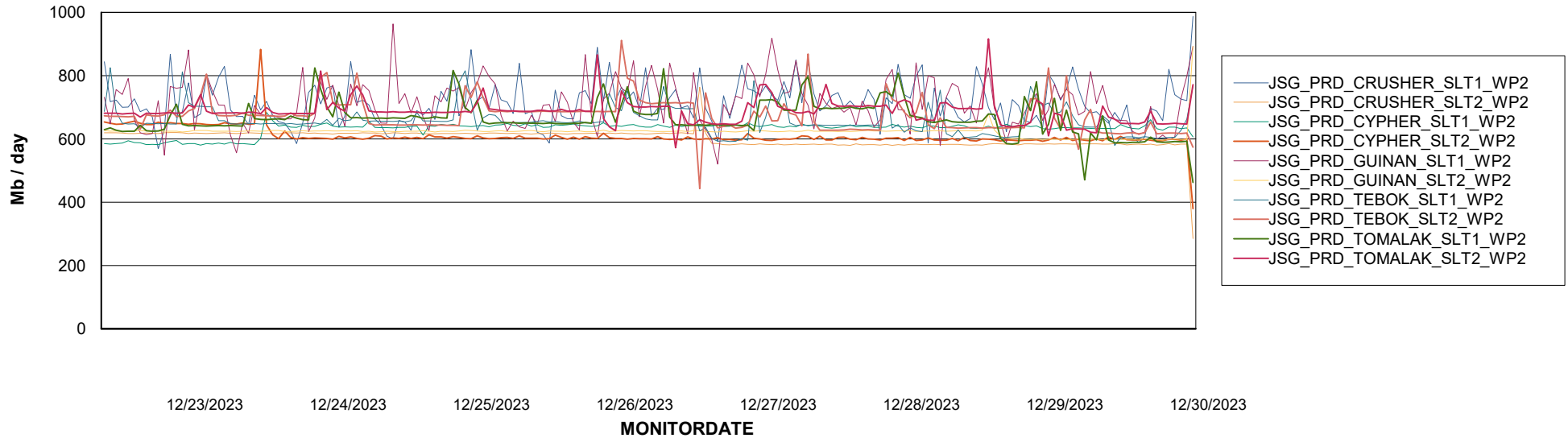
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ABSSolute Web Component Services

Avg memory used per ABS Web component

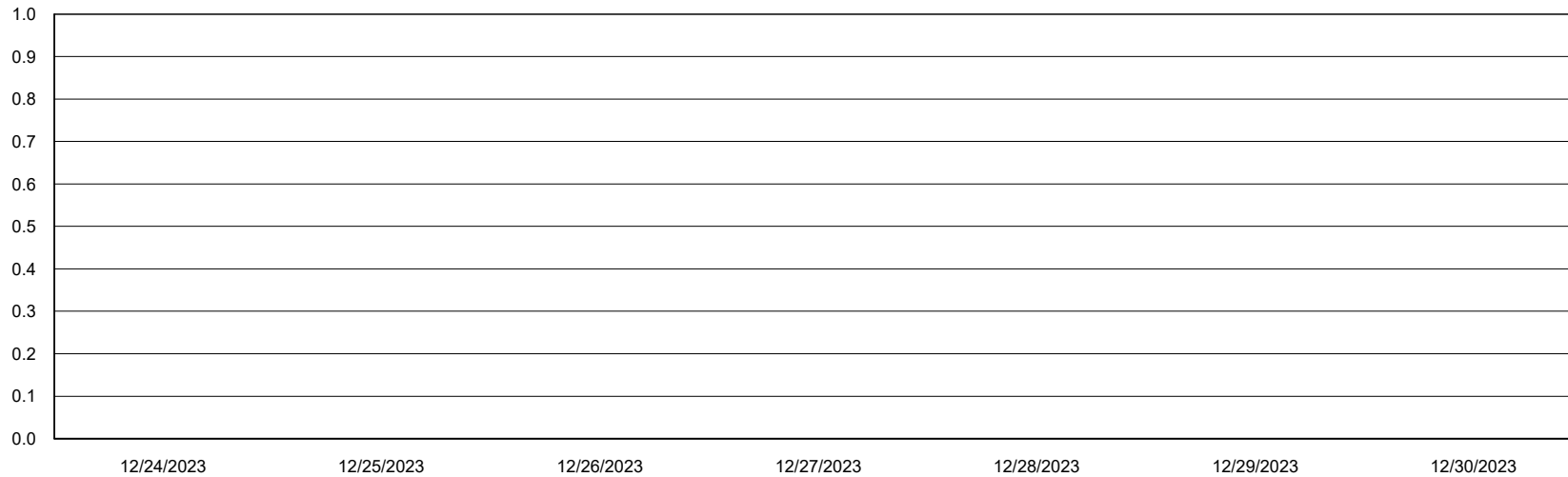


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP