

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NOVOBI

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on H: (%) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 12/23/2023 | 33                        | 97                          | 65                         | 60                        | 500                         | 202                        | 73                        | 300                         | 81                         | 53                        |
| 12/22/2023 | 33                        | 97                          | 66                         | 60                        | 500                         | 201                        | 73                        | 300                         | 80                         | 53                        |
| 12/21/2023 | 32                        | 97                          | 66                         | 60                        | 500                         | 201                        | 73                        | 300                         | 80                         | 53                        |
| 12/20/2023 | 32                        | 97                          | 66                         | 60                        | 500                         | 202                        | 73                        | 300                         | 80                         | 53                        |
| 12/19/2023 | 32                        | 97                          | 66                         | 60                        | 500                         | 201                        | 73                        | 300                         | 80                         | 53                        |
| 12/18/2023 | 32                        | 97                          | 66                         | 60                        | 500                         | 201                        | 73                        | 300                         | 80                         | 53                        |
| 12/17/2023 | 32                        | 97                          | 66                         | 60                        | 500                         | 201                        | 73                        | 300                         | 80                         | 53                        |

Harddisk Usage NOA\_PRD\_NovoABS01

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/23/2023 | 49                        | 100                         | 51                         | 19                        | 800                         | 645                        | 85                        | 400                         | 61                         |
| 12/22/2023 | 49                        | 100                         | 51                         | 20                        | 800                         | 640                        | 84                        | 400                         | 63                         |
| 12/21/2023 | 49                        | 100                         | 51                         | 20                        | 800                         | 640                        | 85                        | 400                         | 61                         |
| 12/20/2023 | 49                        | 100                         | 51                         | 20                        | 800                         | 640                        | 84                        | 400                         | 62                         |
| 12/19/2023 | 49                        | 100                         | 51                         | 20                        | 800                         | 640                        | 85                        | 400                         | 61                         |
| 12/18/2023 | 49                        | 100                         | 51                         | 20                        | 800                         | 639                        | 85                        | 400                         | 60                         |
| 12/17/2023 | 49                        | 100                         | 51                         | 20                        | 800                         | 639                        | 85                        | 400                         | 59                         |

# Weekly SLA Customer Report

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## Harddisk Usage NOA\_PRD\_NovoABS03

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/23/2023 | 67                        | 279                         | 92                         | 38                        | 838                         | 519                        | 89                        | 559                         | 61                         |
| 12/22/2023 | 67                        | 279                         | 92                         | 38                        | 838                         | 519                        | 89                        | 559                         | 62                         |
| 12/21/2023 | 67                        | 279                         | 92                         | 38                        | 838                         | 519                        | 89                        | 559                         | 61                         |
| 12/20/2023 | 67                        | 279                         | 91                         | 38                        | 838                         | 519                        | 89                        | 559                         | 62                         |
| 12/19/2023 | 67                        | 279                         | 92                         | 38                        | 838                         | 519                        | 89                        | 559                         | 61                         |
| 12/18/2023 | 67                        | 279                         | 92                         | 38                        | 838                         | 519                        | 89                        | 559                         | 60                         |
| 12/17/2023 | 67                        | 279                         | 92                         | 38                        | 838                         | 519                        | 89                        | 559                         | 59                         |

## Harddisk Usage NOA\_PRD\_NovoApps01

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/23/2023 | 58                        | 100                         | 42                         |
| 12/22/2023 | 58                        | 100                         | 42                         |
| 12/21/2023 | 58                        | 100                         | 42                         |
| 12/20/2023 | 58                        | 100                         | 42                         |
| 12/19/2023 | 59                        | 100                         | 41                         |
| 12/18/2023 | 59                        | 100                         | 41                         |
| 12/17/2023 | 59                        | 100                         | 41                         |

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## Harddisk Usage NOA\_PRD\_NovoApps02

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/23/2023 | 65                        | 100                         | 34                         |
| 12/22/2023 | 65                        | 100                         | 34                         |
| 12/21/2023 | 65                        | 100                         | 34                         |
| 12/20/2023 | 65                        | 100                         | 34                         |
| 12/19/2023 | 65                        | 100                         | 34                         |
| 12/18/2023 | 66                        | 100                         | 34                         |
| 12/17/2023 | 66                        | 100                         | 34                         |

## Harddisk Usage NOA\_PRD\_NovoLink

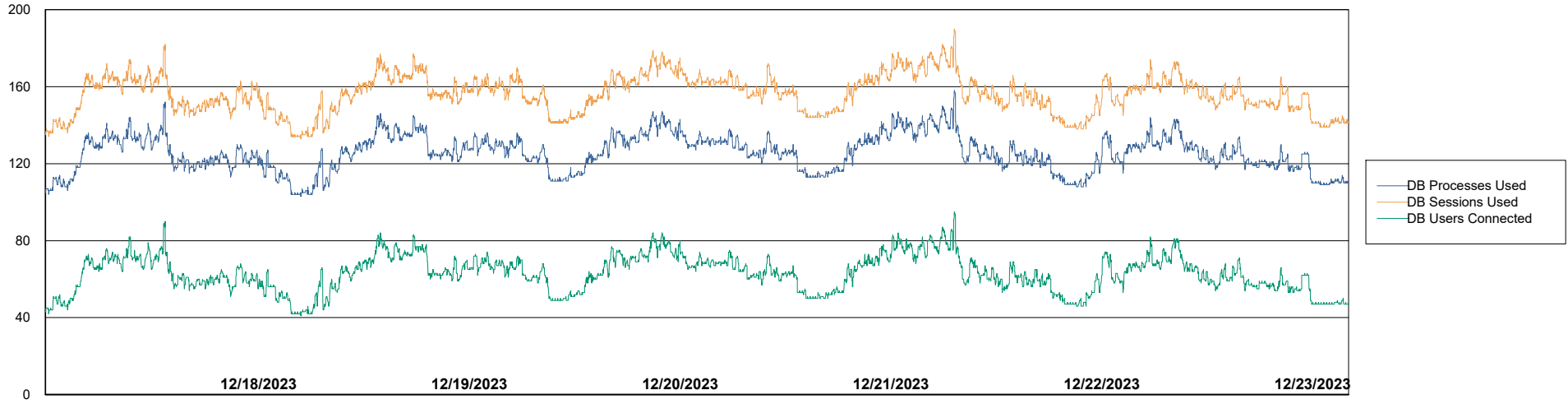
|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/23/2023 | 70                        | 100                         | 30                         |
| 12/22/2023 | 70                        | 100                         | 30                         |
| 12/21/2023 | 70                        | 100                         | 30                         |
| 12/20/2023 | 70                        | 100                         | 30                         |
| 12/19/2023 | 70                        | 100                         | 30                         |
| 12/18/2023 | 70                        | 100                         | 29                         |
| 12/17/2023 | 70                        | 100                         | 30                         |

# Weekly SLA Customer Report

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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



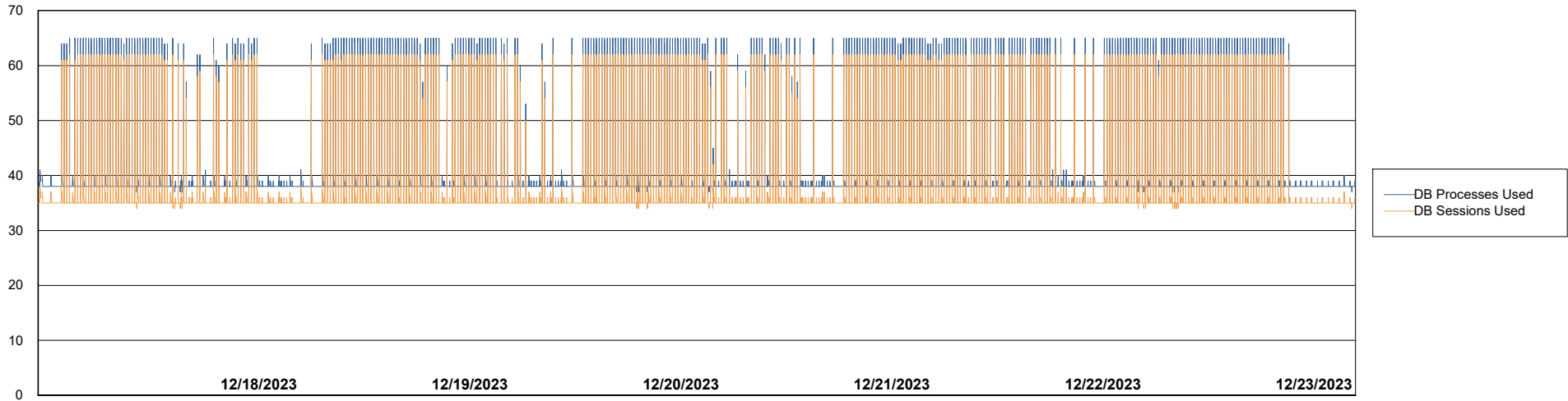
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

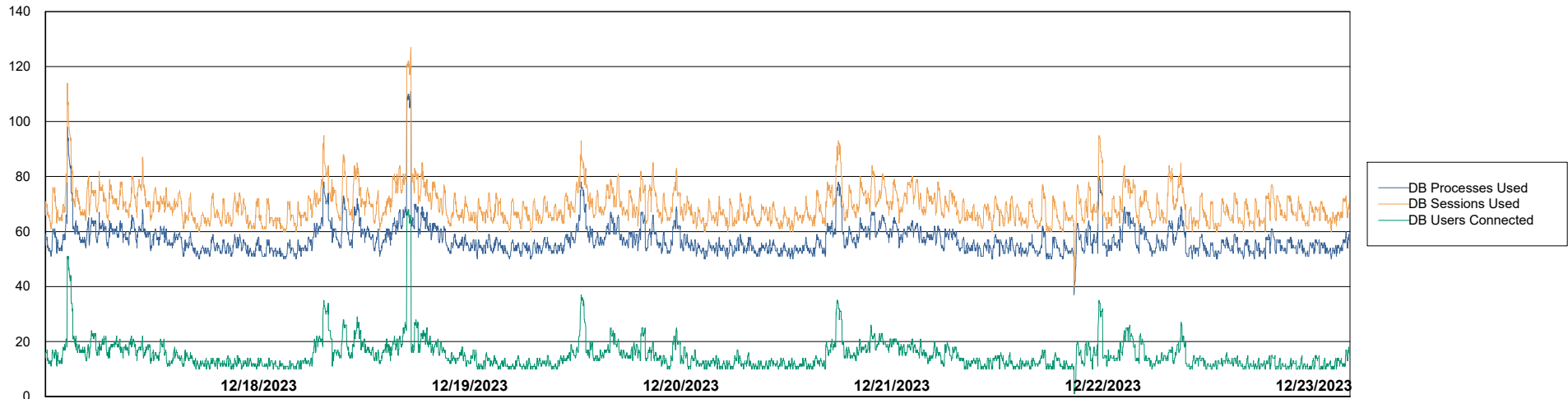


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Database Performance NOA\_PRD\_NOVOBI\_ABS1



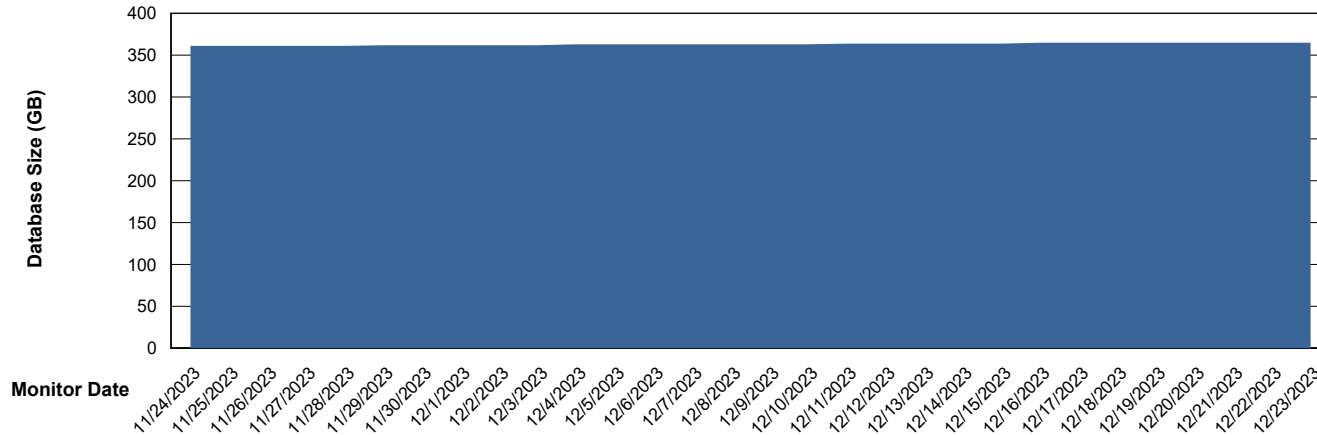
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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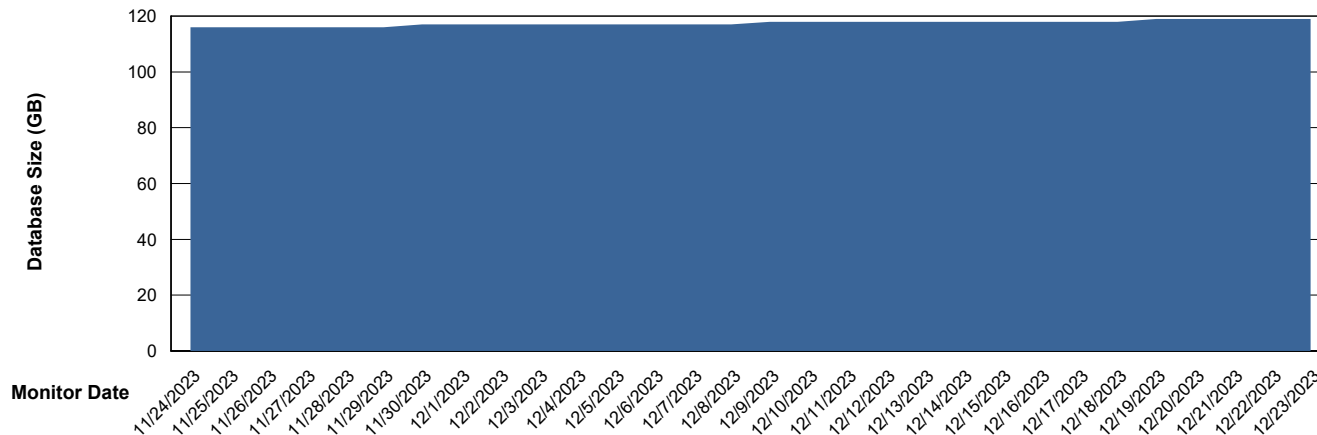
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 12/23/2023 | ABSDATA         | 183           | 134           | 27              |
|            | INDX            | 269           | 220           | 18              |
| 12/22/2023 | ABSDATA         | 183           | 134           | 27              |
|            | INDX            | 269           | 220           | 18              |
| 12/21/2023 | ABSDATA         | 183           | 134           | 27              |
|            | INDX            | 269           | 220           | 18              |
| 12/20/2023 | ABSDATA         | 183           | 133           | 27              |
|            | INDX            | 269           | 220           | 18              |
| 12/19/2023 | ABSDATA         | 183           | 133           | 27              |
|            | INDX            | 269           | 220           | 18              |
| 12/18/2023 | ABSDATA         | 183           | 133           | 27              |
|            | INDX            | 269           | 219           | 18              |
| 12/17/2023 | ABSDATA         | 183           | 133           | 27              |
|            | INDX            | 269           | 219           | 18              |

# Weekly SLA Customer Report

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 12/23/2023 | ABSDATA         | 64            | 48            | 26              |
|            | INDX            | 82            | 68            | 17              |
| 12/22/2023 | ABSDATA         | 64            | 48            | 26              |
|            | INDX            | 82            | 67            | 17              |
| 12/21/2023 | ABSDATA         | 64            | 48            | 26              |
|            | INDX            | 82            | 67            | 17              |
| 12/20/2023 | ABSDATA         | 64            | 47            | 26              |
|            | INDX            | 82            | 67            | 17              |
| 12/19/2023 | ABSDATA         | 64            | 47            | 26              |
|            | INDX            | 82            | 67            | 17              |
| 12/18/2023 | ABSDATA         | 64            | 47            | 26              |
|            | INDX            | 82            | 67            | 17              |
| 12/17/2023 | ABSDATA         | 64            | 47            | 26              |
|            | INDX            | 82            | 67            | 17              |

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

|                                     | Mon 18/12/2023 | Tue 19/12/2023 | Wed 20/12/2023 | Thu 21/12/2023 | Fri 22/12/2023 | Sat 23/12/2023 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| <b>ABS DataWarehouse ETL Health</b> | OK             | OK             | OK             | OK             | OK             | OK             |
| <b>ABS DWHStaging ETL Health</b>    | OK             | OK             | OK             | OK             | OK             | OK             |

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| BI last ETL error for | NOA_PRD_NOVOBI_ABS1 |
|-----------------------|---------------------|
|-----------------------|---------------------|

|                 |      |
|-----------------|------|
| Fri, 22-12-2023 | None |
| Thu, 21-12-2023 | None |
| Wed, 20-12-2023 | None |
| Mon, 18-12-2023 | None |
| Thu, 21-12-2023 | None |
| Sat, 23-12-2023 | None |
| Tue, 19-12-2023 | None |
| Sat, 23-12-2023 | None |
| Sun, 17-12-2023 | None |
| Sun, 17-12-2023 | None |
| Mon, 18-12-2023 | None |
| Tue, 19-12-2023 | None |
| Wed, 20-12-2023 | None |
| Fri, 22-12-2023 | None |

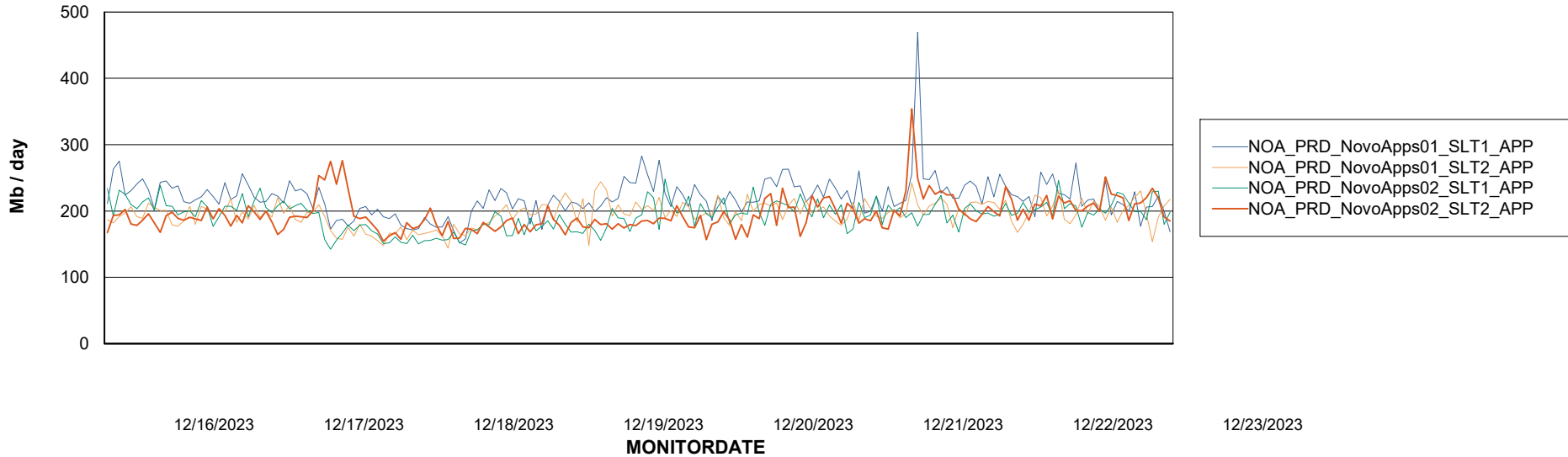
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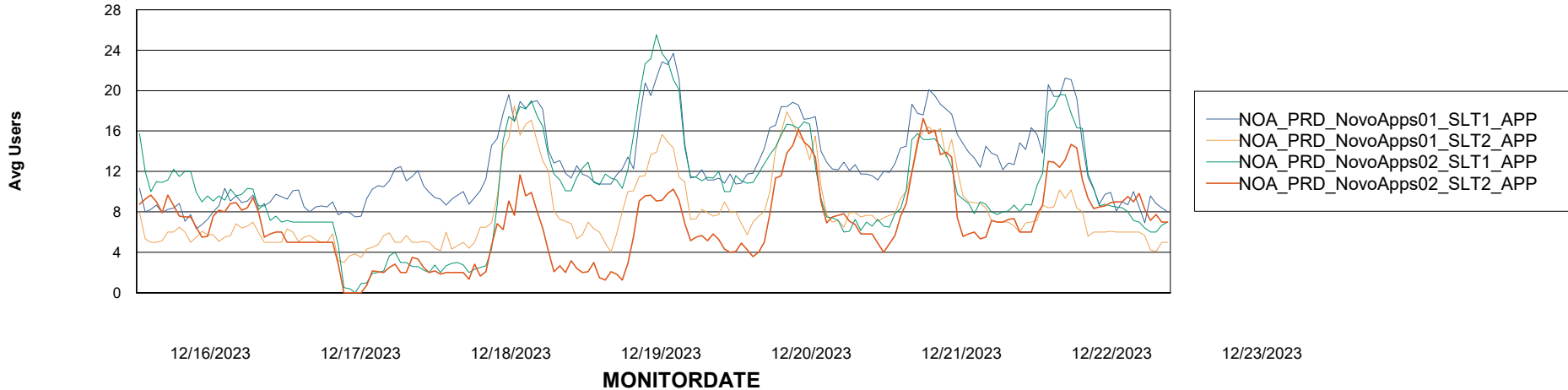


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



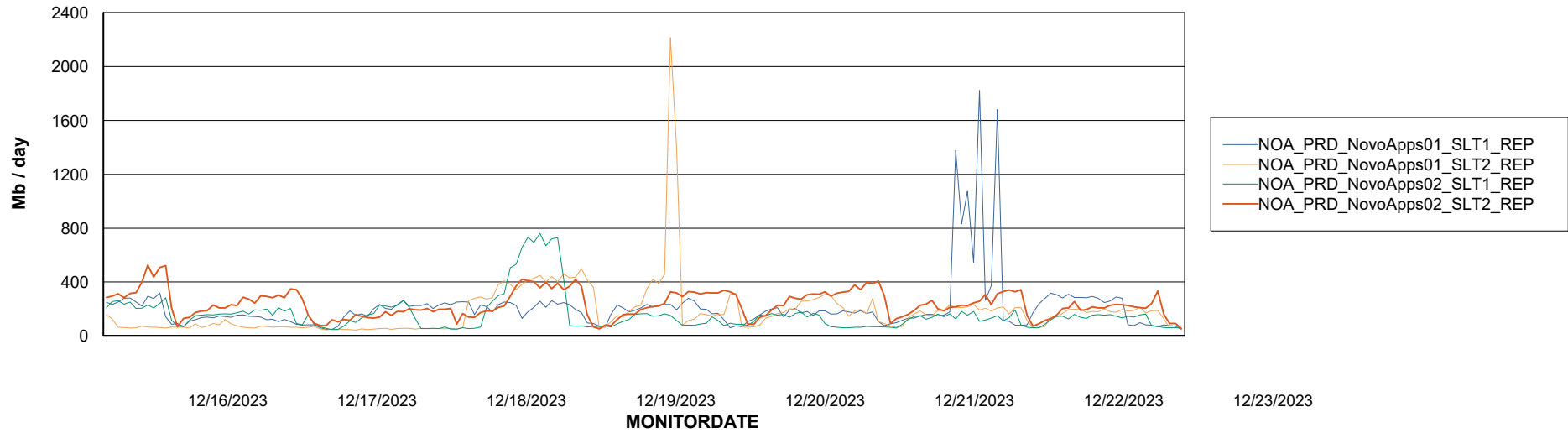
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Database ID 116



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



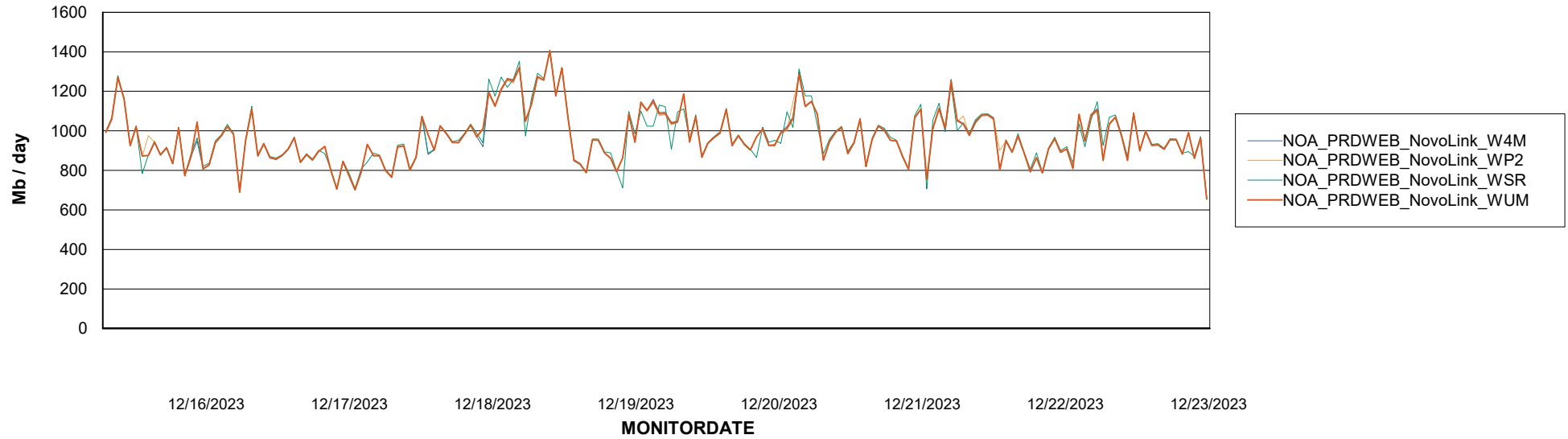
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

