

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/23/2023	33	149	100	43	850	486
12/22/2023	33	149	101	44	850	472
12/21/2023	33	149	101	44	850	473
12/20/2023	32	149	101	45	850	472
12/19/2023	33	149	101	44	850	472
12/18/2023	33	149	101	45	850	471
12/17/2023	33	149	100	45	850	471

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/23/2023	58	89	38
12/22/2023	58	89	37
12/21/2023	58	89	37
12/20/2023	58	89	37
12/19/2023	58	89	37
12/18/2023	58	89	37
12/17/2023	58	89	37

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/23/2023	64	79	29
12/22/2023	64	79	28
12/21/2023	64	79	28
12/20/2023	64	79	28
12/19/2023	64	79	28
12/18/2023	64	79	28
12/17/2023	64	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/23/2023	56	79	35
12/22/2023	56	79	35
12/21/2023	56	79	35
12/20/2023	56	79	35
12/19/2023	56	79	35
12/18/2023	56	79	35
12/17/2023	56	79	35

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/23/2023	17	149	124
12/22/2023	17	149	124
12/21/2023	17	149	124
12/20/2023	17	149	124
12/19/2023	17	149	124
12/18/2023	17	149	124
12/17/2023	17	149	124

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/23/2023	43	149	85	34	1,536	1,020
12/22/2023	43	149	85	33	1,536	1,025
12/21/2023	43	149	85	33	1,536	1,022
12/20/2023	43	149	85	34	1,536	1,019
12/19/2023	43	149	85	34	1,536	1,020
12/18/2023	43	149	85	34	1,536	1,015
12/17/2023	43	149	85	35	1,536	1,003

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/23/2023	62	199	75	28	1,536	1,110
12/22/2023	62	199	75	29	1,536	1,098
12/21/2023	62	199	75	29	1,536	1,097
12/20/2023	62	199	75	29	1,536	1,090
12/19/2023	62	199	75	29	1,536	1,093
12/18/2023	62	199	75	29	1,536	1,098
12/17/2023	62	199	75	27	1,536	1,126

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/23/2023	52	79	38
12/22/2023	52	79	38
12/21/2023	52	79	38
12/20/2023	52	79	38
12/19/2023	52	79	38
12/18/2023	52	79	38
12/17/2023	52	79	38

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/23/2023	63	79	30
12/22/2023	63	79	29
12/21/2023	63	79	29
12/20/2023	63	79	29
12/19/2023	63	79	29
12/18/2023	63	79	29
12/17/2023	63	79	29

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/23/2023	26	149	110
12/22/2023	26	149	110
12/21/2023	26	149	110
12/20/2023	26	149	110
12/19/2023	26	149	110
12/18/2023	26	149	110
12/17/2023	26	149	110

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Harddisk Usage JSG_PRD_WORF

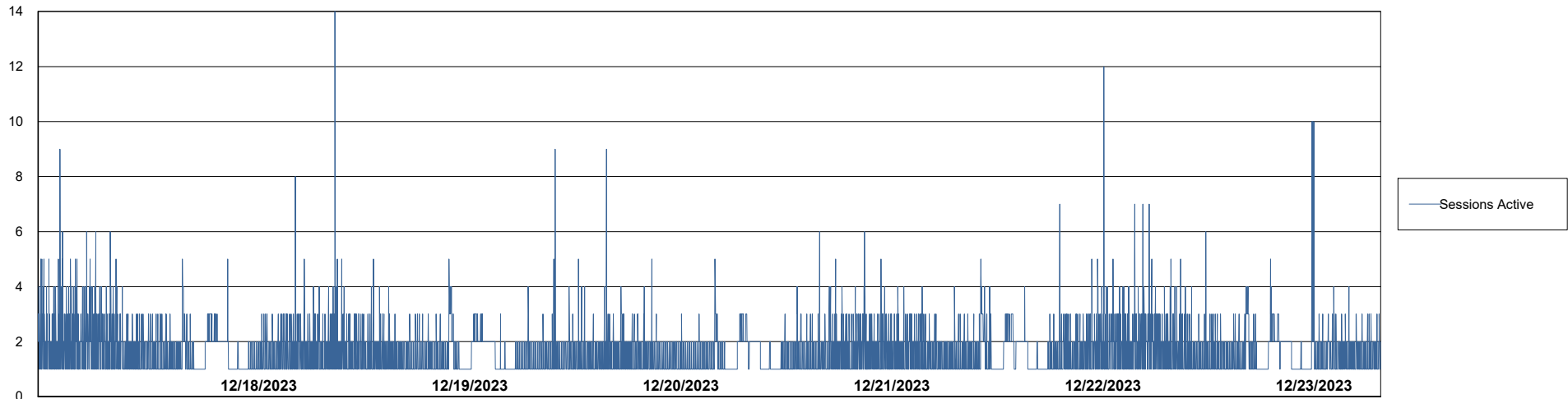
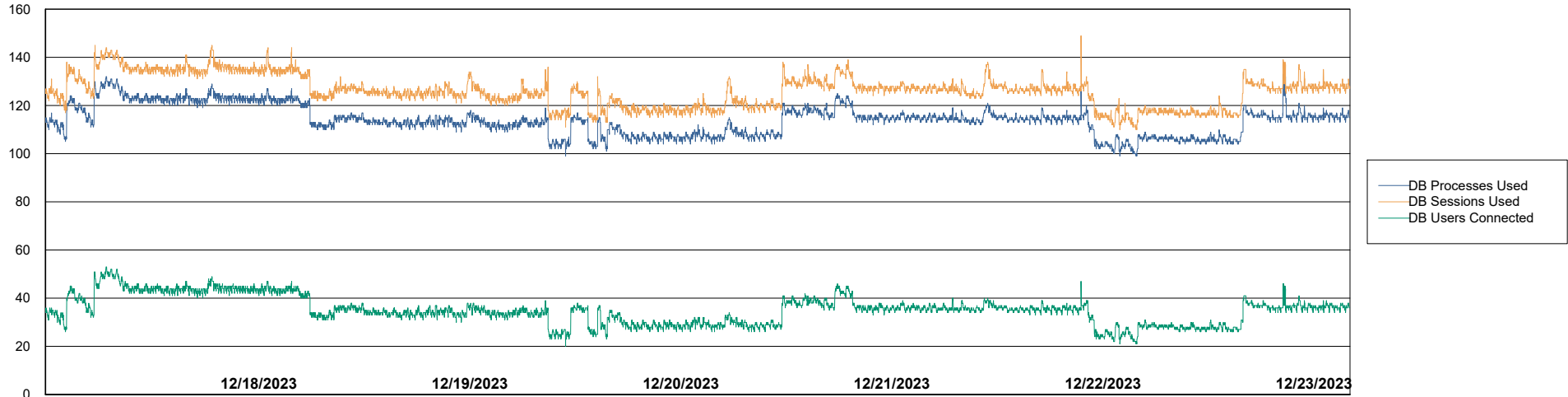
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/23/2023	47	149	79
12/22/2023	47	149	79
12/21/2023	47	149	79
12/20/2023	47	149	79
12/19/2023	48	149	78
12/18/2023	48	149	77
12/17/2023	48	149	77

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Database Performance JSG_PRD_BASHIR_DB_ABS1



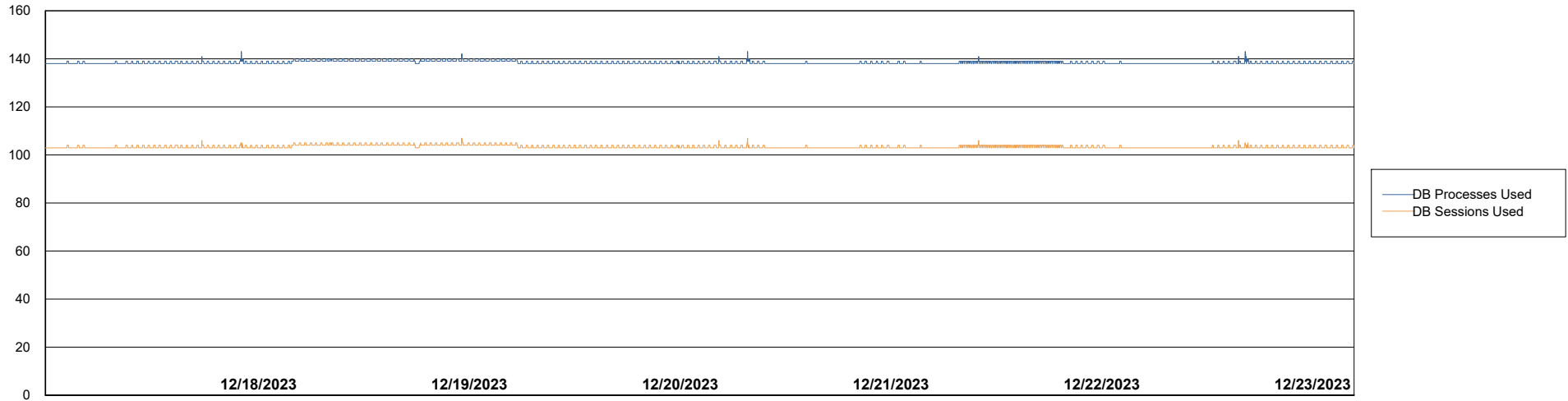
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

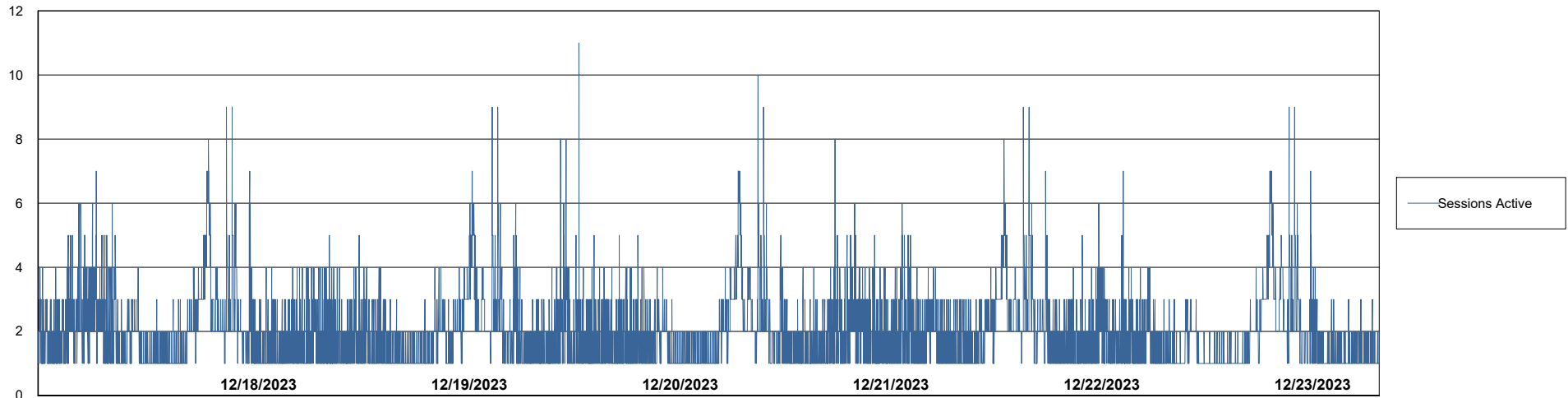
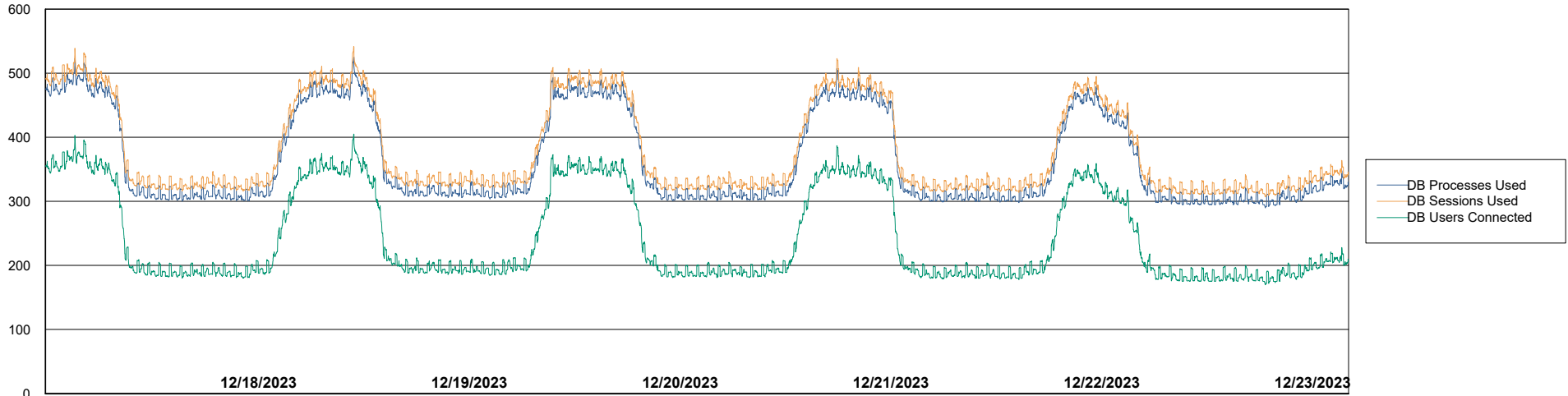


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Database Performance JSG_PRD_RIKER_DB_HSBABS1



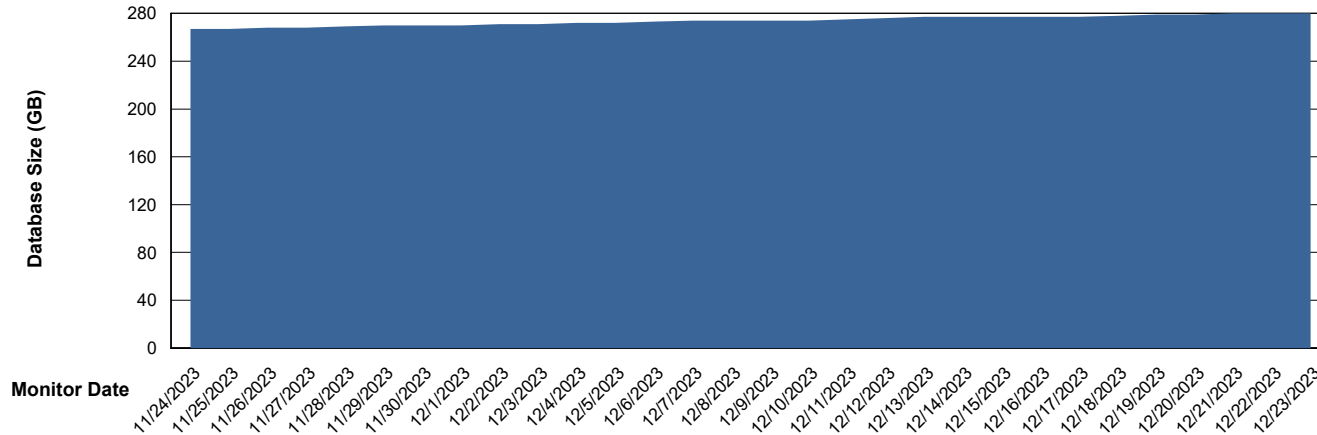
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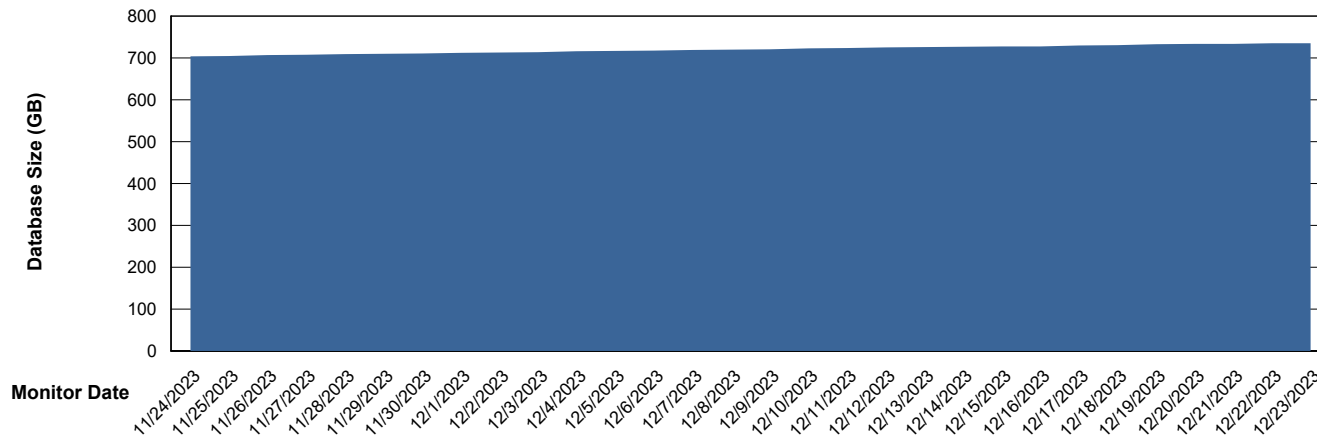
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/23/2023	ABSDATA	150	127	15
	INDX	178	150	16
12/22/2023	ABSDATA	150	127	15
	INDX	178	149	16
12/21/2023	ABSDATA	150	127	15
	INDX	178	149	16
12/20/2023	ABSDATA	150	127	15
	INDX	178	149	16
12/19/2023	ABSDATA	150	127	16
	INDX	178	149	16
12/18/2023	ABSDATA	150	126	16
	INDX	178	149	17
12/17/2023	ABSDATA	150	126	16
	INDX	178	148	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/23/2023	ABSDATA	815	682	16
	INDX	41	34	17
12/22/2023	ABSDATA	815	681	16
	INDX	41	34	17
12/21/2023	ABSDATA	815	681	16
	INDX	41	34	17
12/20/2023	ABSDATA	815	680	17
	INDX	41	34	17
12/19/2023	ABSDATA	807	679	16
	INDX	41	34	17
12/18/2023	ABSDATA	807	678	16
	INDX	41	33	17
12/17/2023	ABSDATA	807	676	16
	INDX	41	33	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 18/12/2023	Tue 19/12/2023	Wed 20/12/2023	Thu 21/12/2023	Fri 22/12/2023	Sat 23/12/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Mon, 18-12-2023	None
Wed, 20-12-2023	None
Thu, 21-12-2023	None
Fri, 22-12-2023	None
Mon, 18-12-2023	None
Wed, 20-12-2023	None
Thu, 21-12-2023	None
Sat, 23-12-2023	None
Tue, 19-12-2023	None
Tue, 19-12-2023	None
Fri, 22-12-2023	None
Sun, 17-12-2023	None
Sun, 17-12-2023	None
Sat, 23-12-2023	None

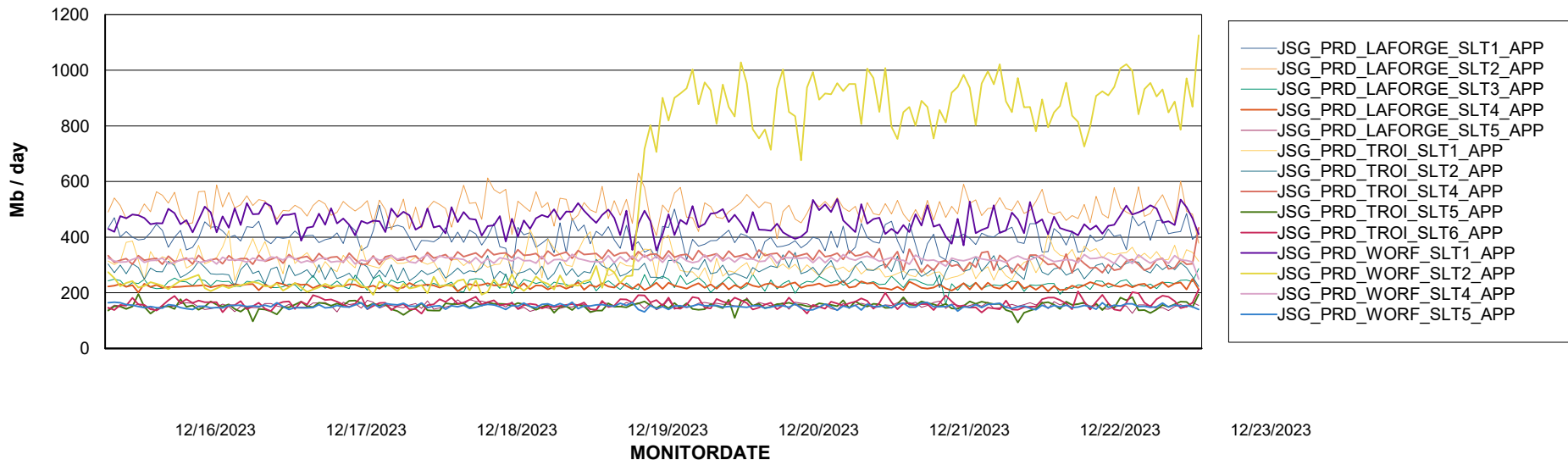
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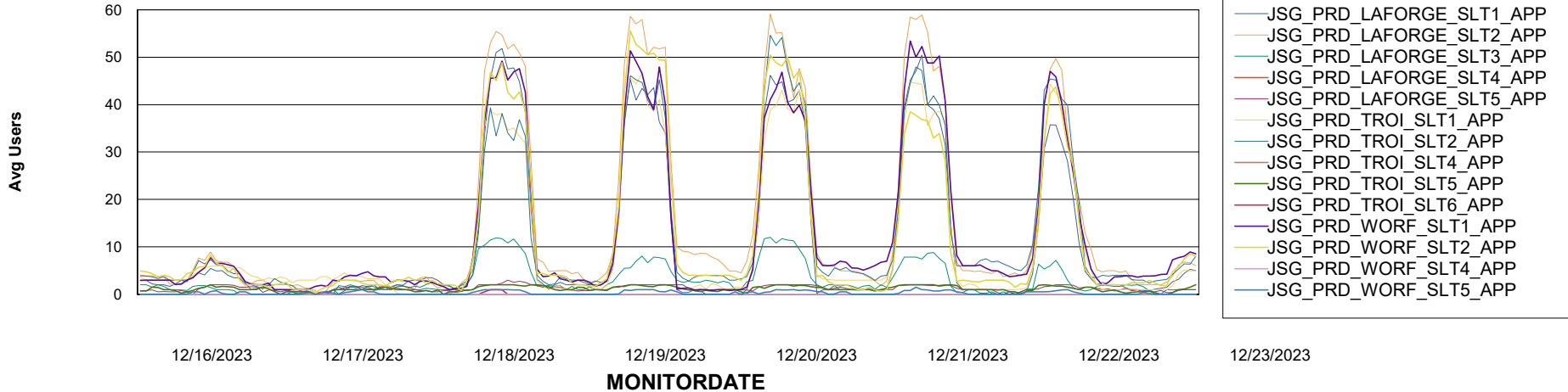


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



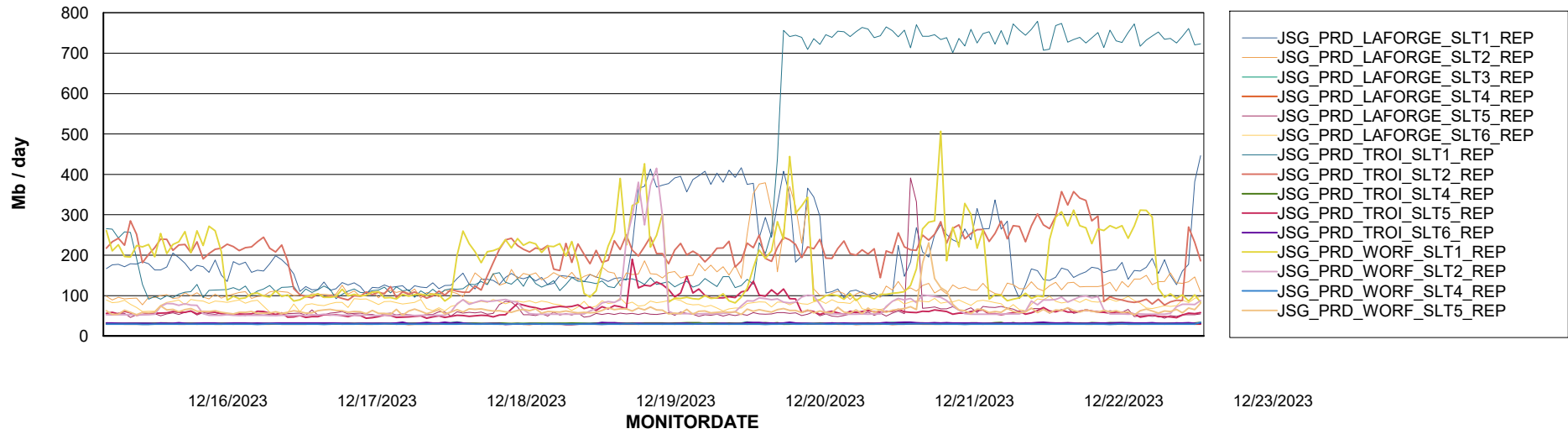
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



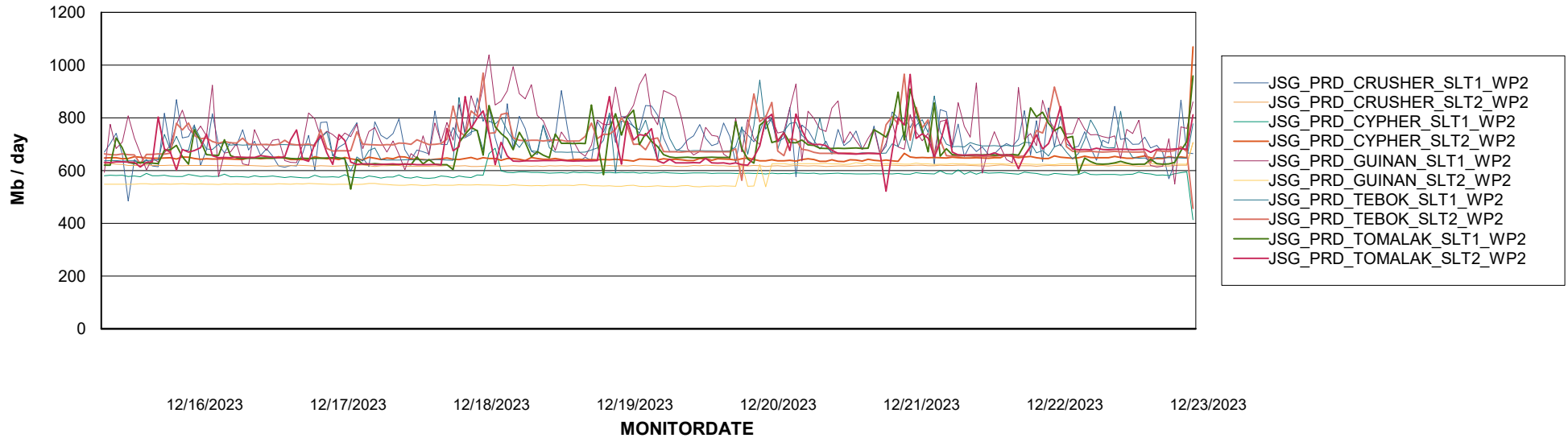
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ABSSolute Web Component Services

Avg memory used per ABS Web component

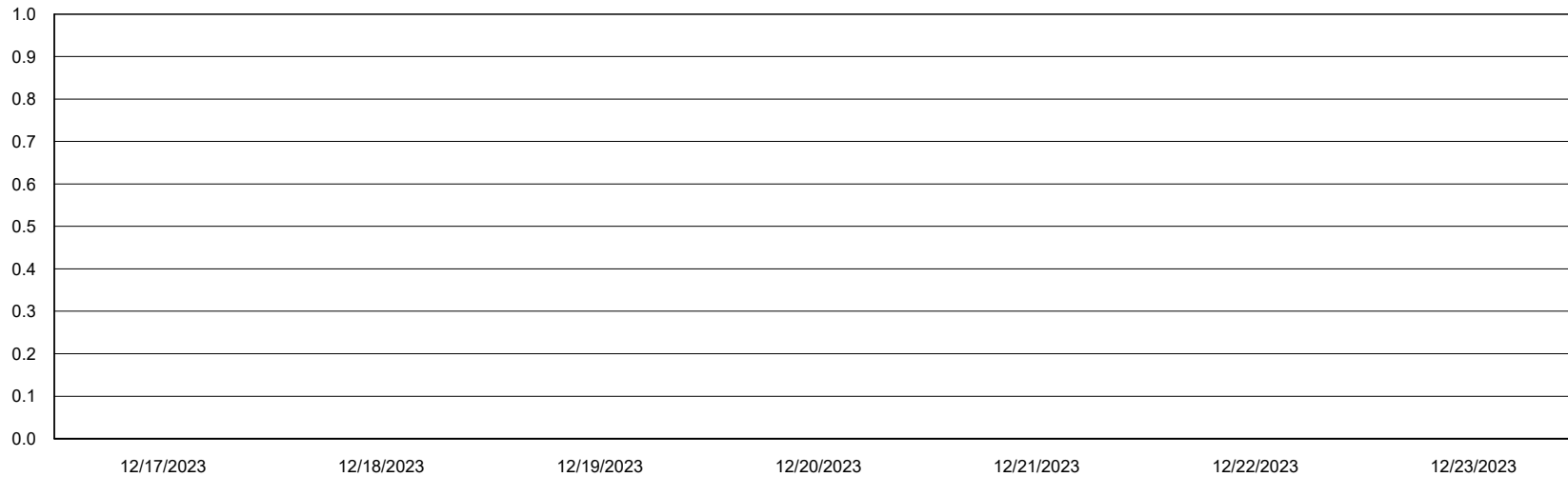


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP