

Weekly SLA Customer Report

Customer ECL_Production
Database ID 156



Harddisk Usage ECL_PRD_ECLABS

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/23/2023 | 66 | 199 | 68 | 64 | 500 | 180 |
| 12/22/2023 | 66 | 199 | 68 | 64 | 500 | 180 |
| 12/21/2023 | 66 | 199 | 68 | 64 | 500 | 180 |
| 12/20/2023 | 66 | 199 | 68 | 64 | 500 | 181 |
| 12/19/2023 | 66 | 199 | 68 | 64 | 500 | 181 |
| 12/18/2023 | 66 | 199 | 68 | 64 | 500 | 181 |
| 12/17/2023 | 66 | 199 | 68 | 64 | 500 | 181 |

Harddisk Usage ECL_PRD_ECLABS-TEST

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/23/2023 | 66 | 199 | 68 | 51 | 500 | 247 |
| 12/22/2023 | 66 | 199 | 68 | 50 | 500 | 248 |
| 12/21/2023 | 66 | 199 | 68 | 51 | 500 | 247 |
| 12/20/2023 | 66 | 199 | 68 | 50 | 500 | 248 |
| 12/19/2023 | 66 | 199 | 68 | 50 | 500 | 248 |
| 12/18/2023 | 66 | 199 | 68 | 50 | 500 | 248 |
| 12/17/2023 | 66 | 199 | 68 | 50 | 500 | 248 |

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Customer ECL_Production
Database ID 156



Harddisk Usage ECL_PRD_ECLABS-WEB

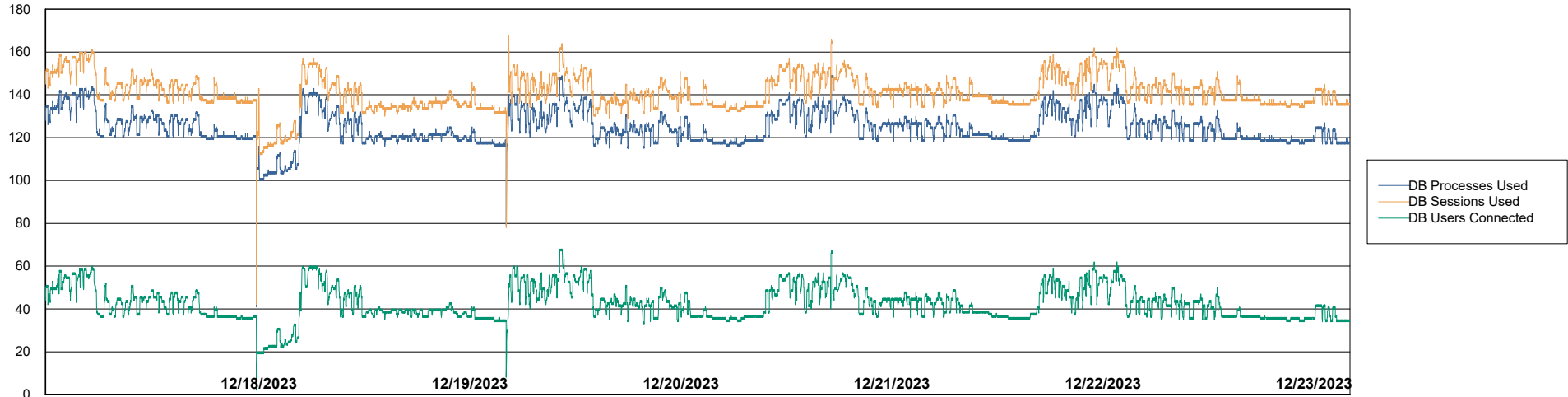
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/23/2023 | 52 | 99 | 47 |
| 12/22/2023 | 53 | 99 | 47 |
| 12/21/2023 | 53 | 99 | 47 |
| 12/20/2023 | 53 | 99 | 47 |
| 12/19/2023 | 53 | 99 | 47 |
| 12/18/2023 | 53 | 99 | 47 |
| 12/17/2023 | 53 | 99 | 47 |

Weekly SLA Customer Report

Customer ECL_Production
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Database Performance ECL_PRD_ECLABS_ABS1



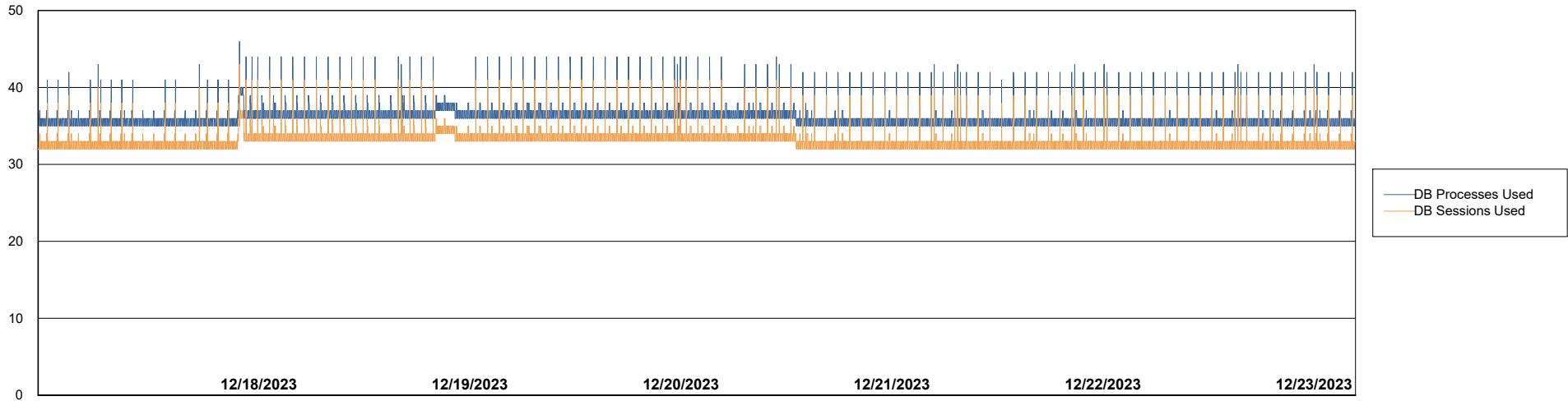
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Database Performance ECL_PRD_ECLABS-TEST_HSBABS1

DB Processes Max 1,000



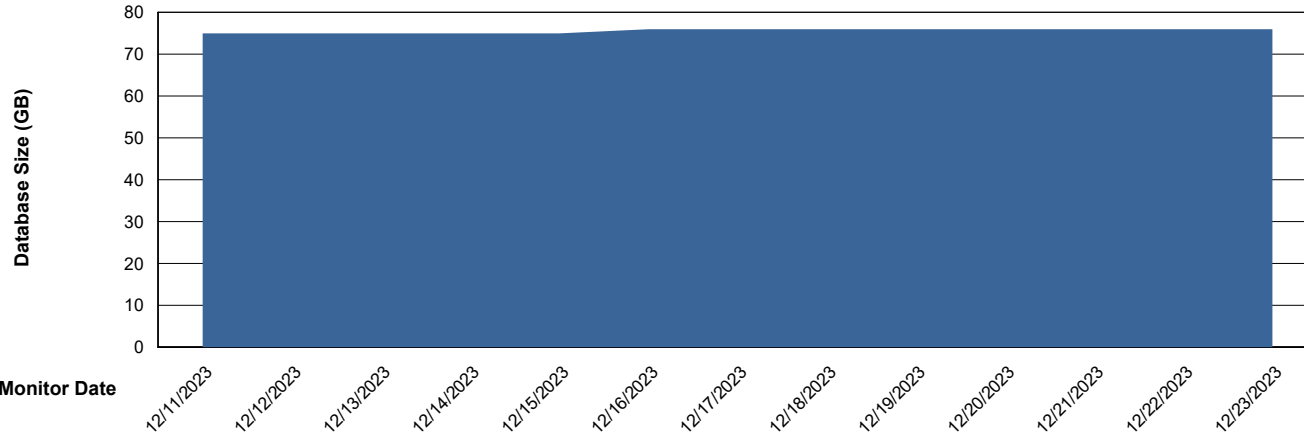
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DATABASE SIZE ECL_PRD_ECLABS_ABS1

Database growth over last month



Database Tablespace ECL_PRD_ECLABS_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 12/23/2023 | ABSDATA | 81 | 54 | 33 |
| | INDX | 10 | 6 | 39 |
| 12/22/2023 | ABSDATA | 81 | 54 | 33 |
| | INDX | 10 | 6 | 39 |
| 12/21/2023 | ABSDATA | 81 | 54 | 33 |
| | INDX | 10 | 6 | 39 |
| 12/20/2023 | ABSDATA | 81 | 54 | 33 |
| | INDX | 10 | 6 | 39 |
| 12/19/2023 | ABSDATA | 81 | 54 | 33 |
| | INDX | 10 | 6 | 39 |
| 12/18/2023 | ABSDATA | 81 | 54 | 33 |
| | INDX | 10 | 6 | 39 |
| 12/17/2023 | ABSDATA | 81 | 54 | 33 |
| | INDX | 10 | 6 | 39 |

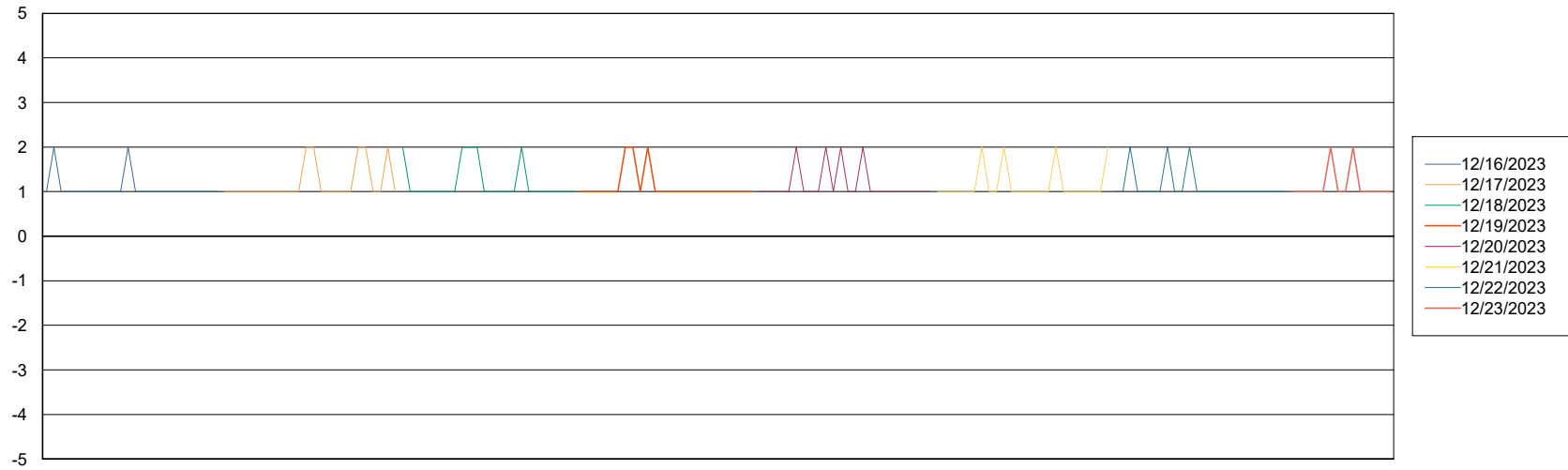
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Standby Database Health ECL_Production

Recovery lag for last 7 days



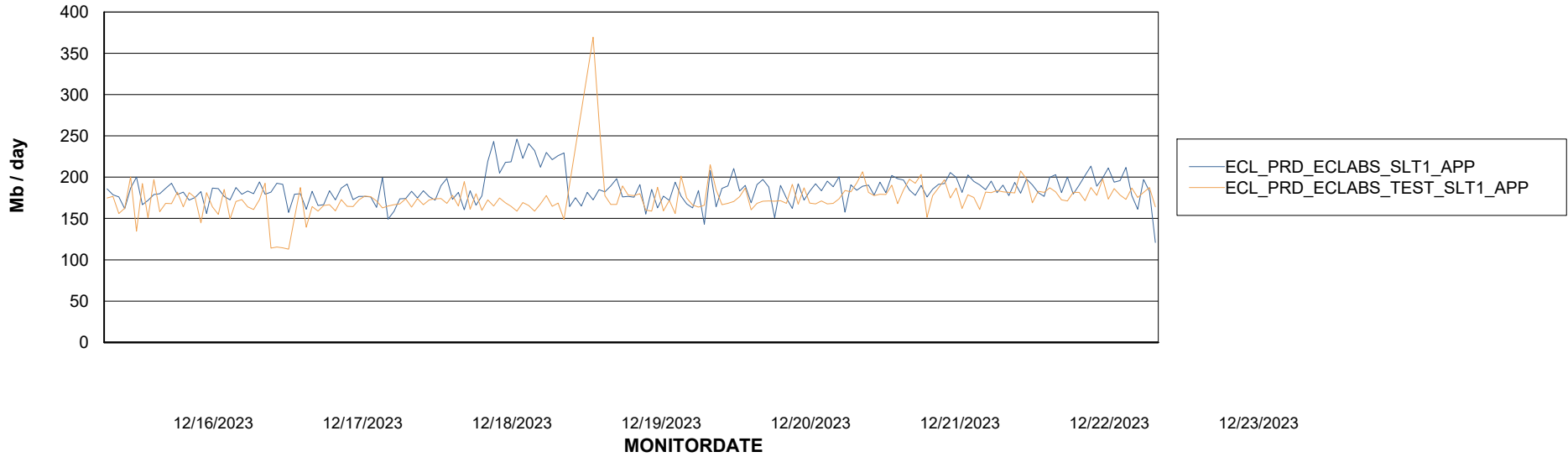
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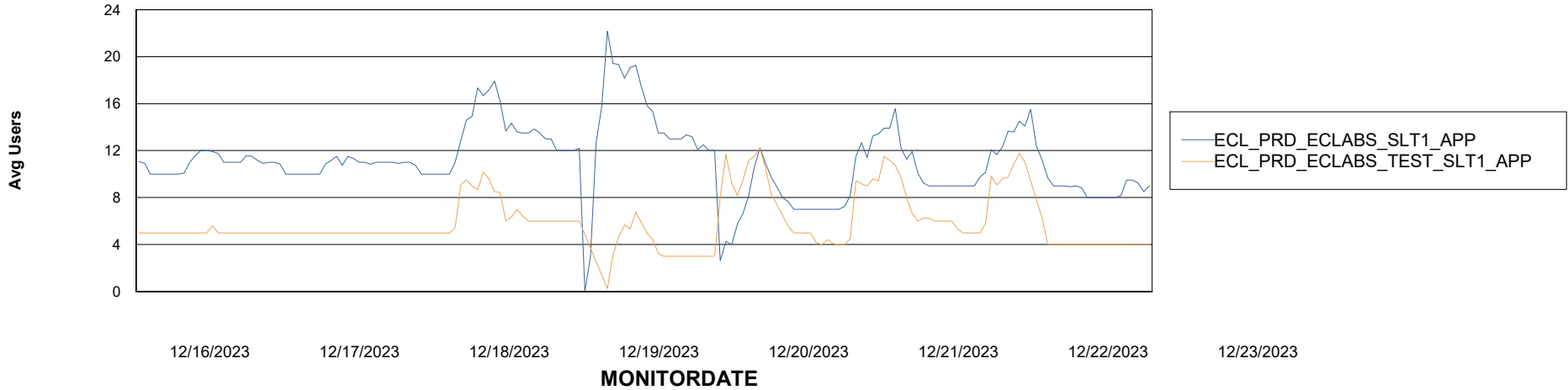


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



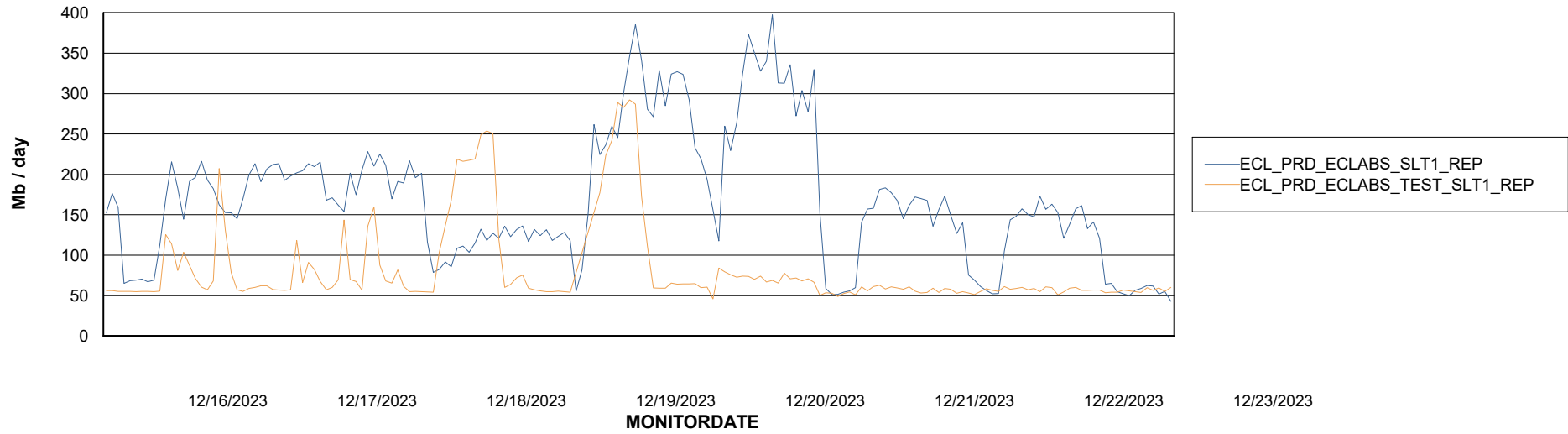
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



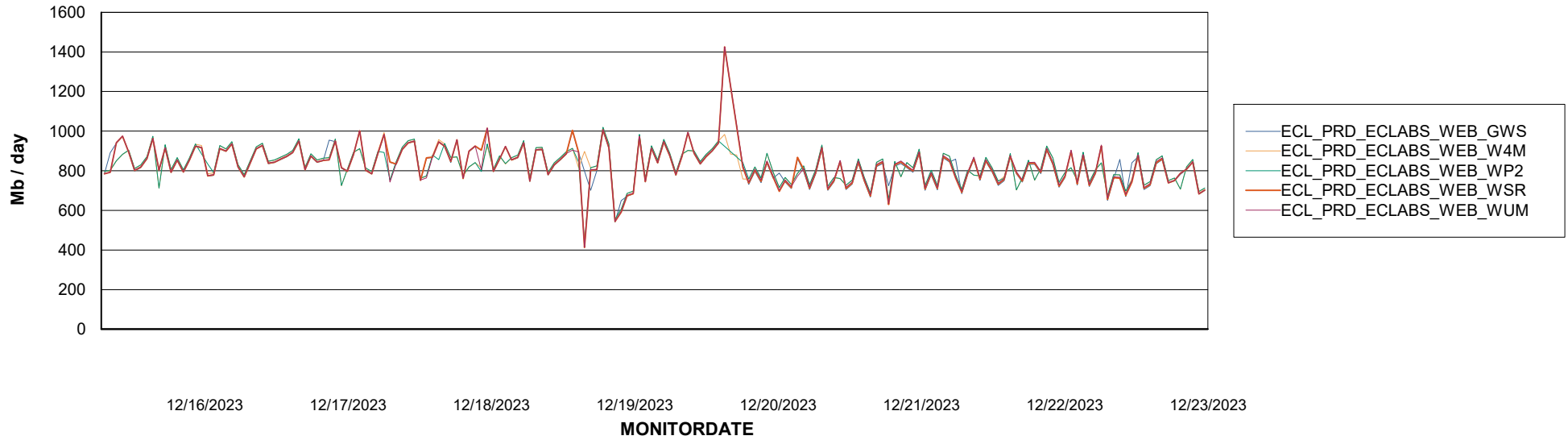
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

