

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/16/2023	10	39	35	73	100	27	18	1	1	99
12/15/2023	10	39	35	73	100	27	18	1	1	99
12/14/2023	10	39	35	73	100	27	18	1	1	99
12/13/2023	10	39	35	74	100	26	18	1	1	99
12/12/2023	10	39	35	74	100	26	18	1	1	99
12/11/2023	10	39	35	79	100	21	18	1	1	99
12/10/2023	10	39	35	79	100	21	18	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/16/2023	17	39	32	82	100	18	22	1	1	99
12/15/2023	17	39	32	82	100	18	22	1	1	99
12/14/2023	17	39	32	82	100	18	22	1	1	99
12/13/2023	17	39	32	86	100	14	22	1	1	99
12/12/2023	17	39	32	88	100	12	22	1	1	99
12/11/2023	17	39	32	88	100	12	22	1	1	99
12/10/2023	17	39	32	88	100	12	22	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/16/2023	16	39	33	22	1	1	35	100	64	62
12/15/2023	16	39	33	22	1	1	35	100	64	62
12/14/2023	16	39	33	22	1	1	35	100	64	62
12/13/2023	16	39	33	22	1	1	36	100	64	62
12/12/2023	16	39	33	22	1	1	36	100	64	62
12/11/2023	16	39	33	22	1	1	36	100	64	62
12/10/2023	16	39	33	22	1	1	36	100	64	62

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/16/2023	20	39	31	22	1	1	82	100	18	42
12/15/2023	20	39	31	22	1	1	82	100	18	42
12/14/2023	20	39	31	22	1	1	82	100	18	43
12/13/2023	20	39	31	22	1	1	82	100	18	43
12/12/2023	20	39	31	22	1	1	82	100	18	44
12/11/2023	20	39	31	22	1	1	82	100	18	45
12/10/2023	20	39	31	22	1	1	82	100	18	44

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## Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/16/2023	10	39	35	22	1	1	77	100	23	61
12/15/2023	10	39	35	22	1	1	77	100	23	61
12/14/2023	10	39	35	22	1	1	77	100	23	62
12/13/2023	10	39	35	22	1	1	77	100	23	62
12/12/2023	10	39	35	22	1	1	77	100	23	62
12/11/2023	10	39	35	22	1	1	77	100	23	62
12/10/2023	10	39	35	22	1	1	77	100	23	62

## Harddisk Usage SHL-RPROXY-ASH

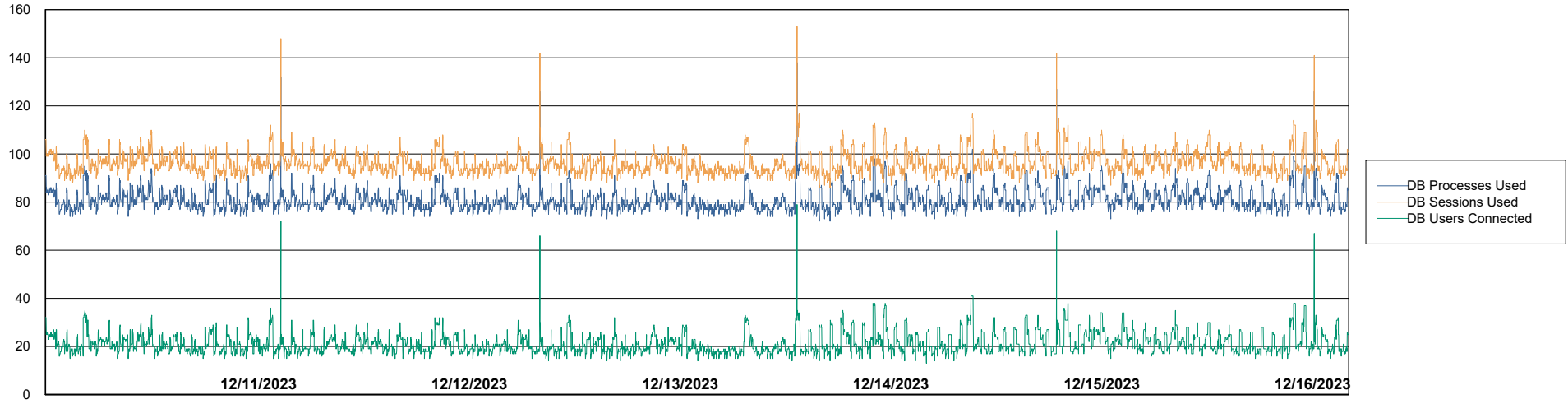
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
12/16/2023	17	39	32	22	1	1	99	10	0
12/15/2023	17	39	32	22	1	1	99	10	0
12/14/2023	17	39	32	22	1	1	99	10	0
12/13/2023	17	39	32	22	1	1	99	10	0
12/12/2023	17	39	32	22	1	1	99	10	0
12/11/2023	17	39	32	22	1	1	99	10	0
12/10/2023	17	39	32	22	1	1	99	10	0

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Database Performance SHL-BI-ASH\_PROD\_ABS1

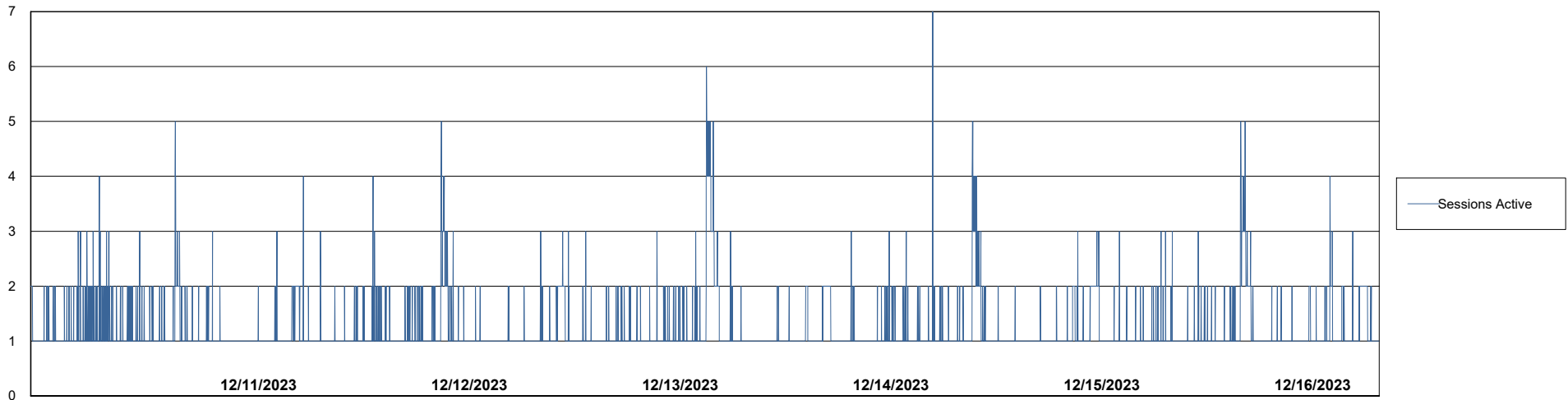
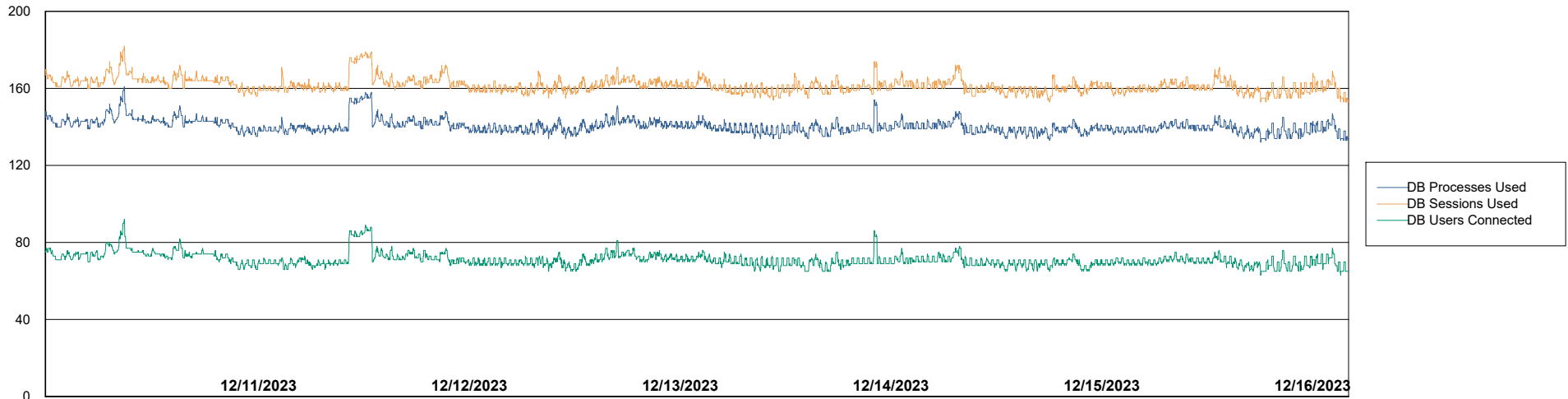


# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



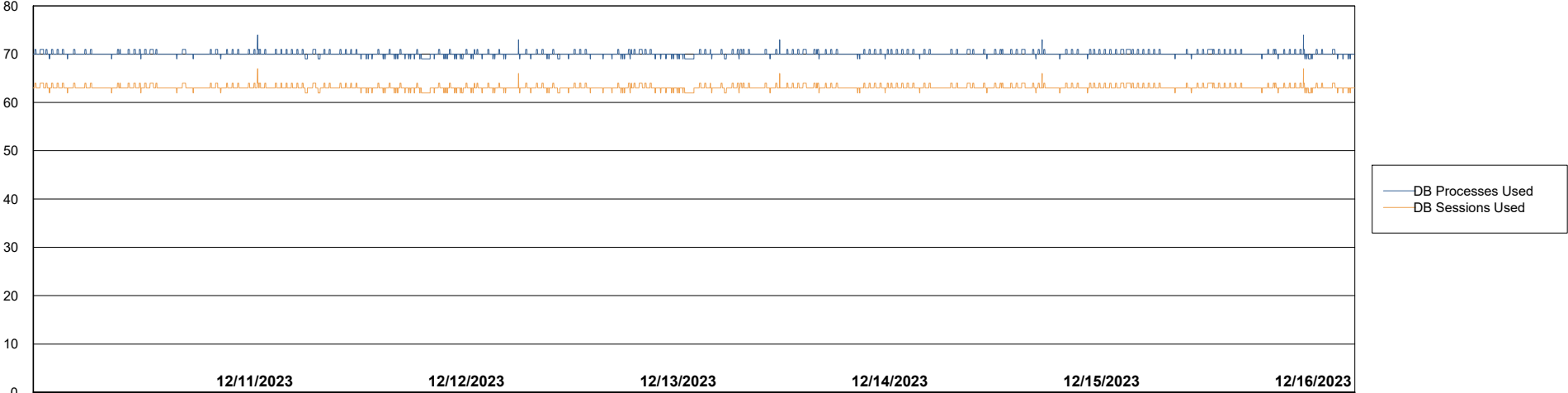
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Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



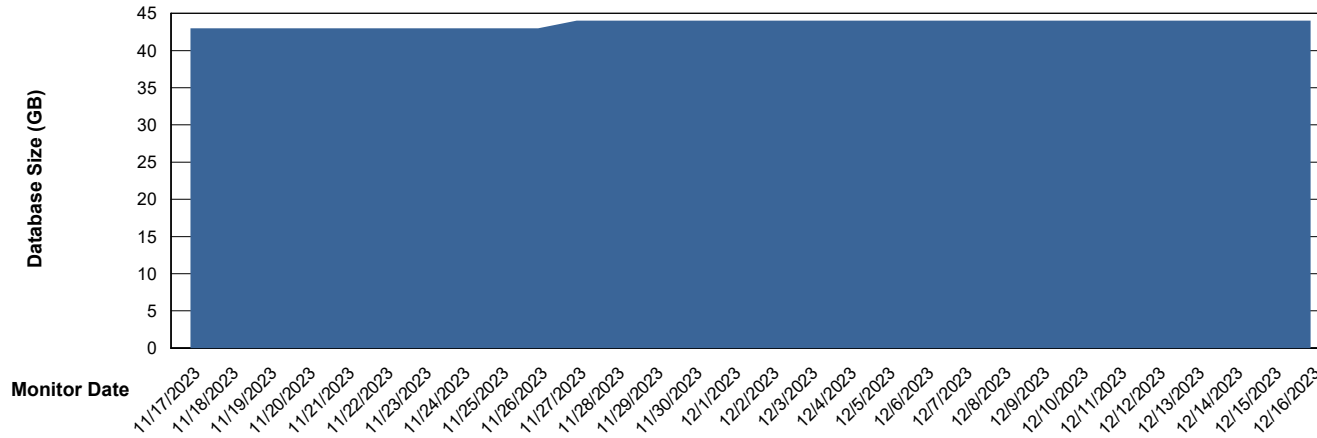
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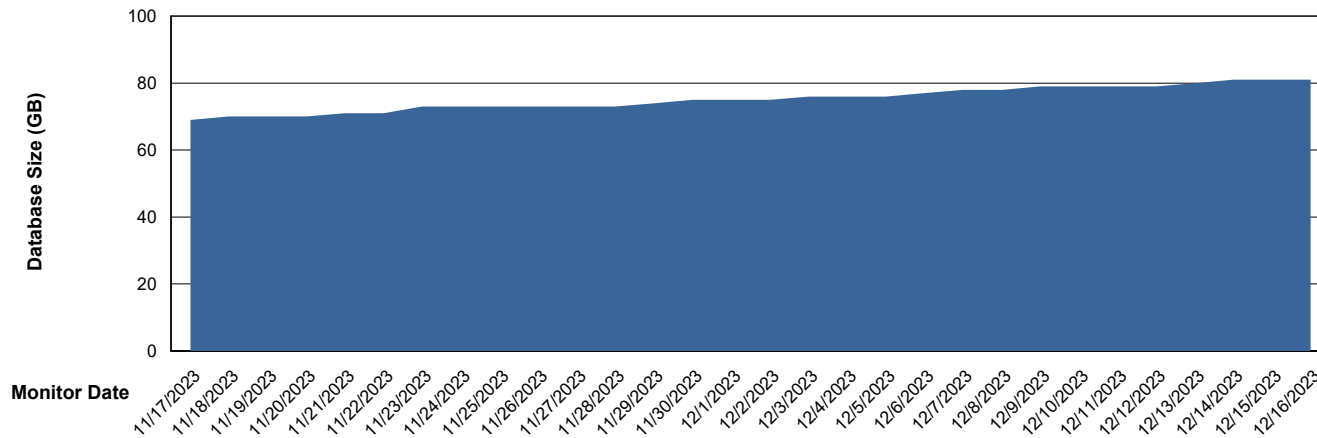
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/16/2023	ABSDATA	26	21	21
	INDX	27	21	22
12/15/2023	ABSDATA	26	21	21
	INDX	27	21	22
12/14/2023	ABSDATA	26	21	21
	INDX	27	21	22
12/13/2023	ABSDATA	26	21	21
	INDX	27	21	23
12/12/2023	ABSDATA	26	21	21
	INDX	27	21	23
12/11/2023	ABSDATA	26	20	21
	INDX	27	21	23
12/10/2023	ABSDATA	26	20	21
	INDX	27	21	23

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Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/16/2023	ABSDATA	32	24	25
	INDX	60	44	27
12/15/2023	ABSDATA	32	24	25
	INDX	60	44	27
12/14/2023	ABSDATA	32	24	25
	INDX	60	44	27
12/13/2023	ABSDATA	32	24	25
	INDX	60	44	27
12/12/2023	ABSDATA	32	24	26
	INDX	60	44	27
12/11/2023	ABSDATA	32	24	26
	INDX	60	44	27
12/10/2023	ABSDATA	32	24	26
	INDX	60	44	27

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Thu, 14-12-2023	None
Mon, 11-12-2023	None
Sun, 10-12-2023	None
Wed, 13-12-2023	None
Tue, 12-12-2023	None
Fri, 15-12-2023	None
Sat, 16-12-2023	None

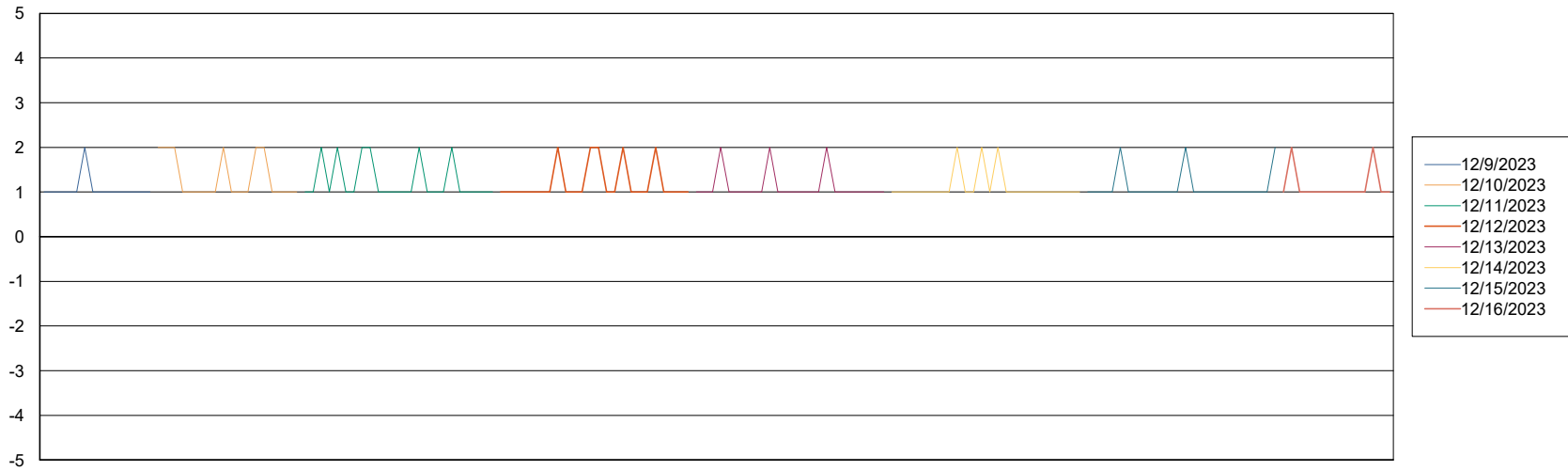
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Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



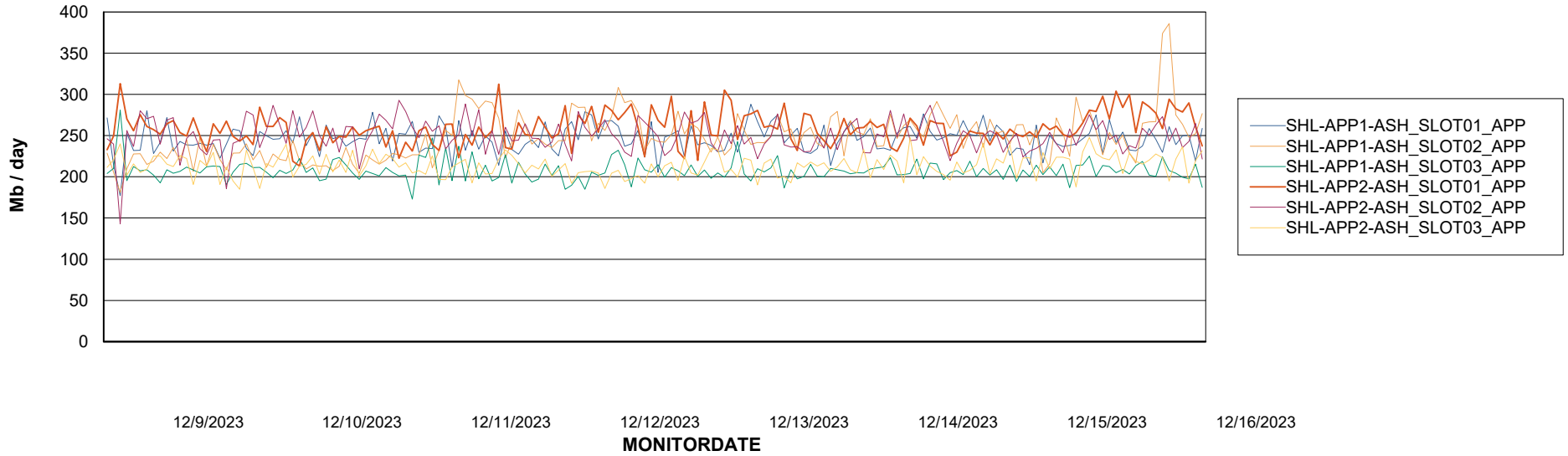
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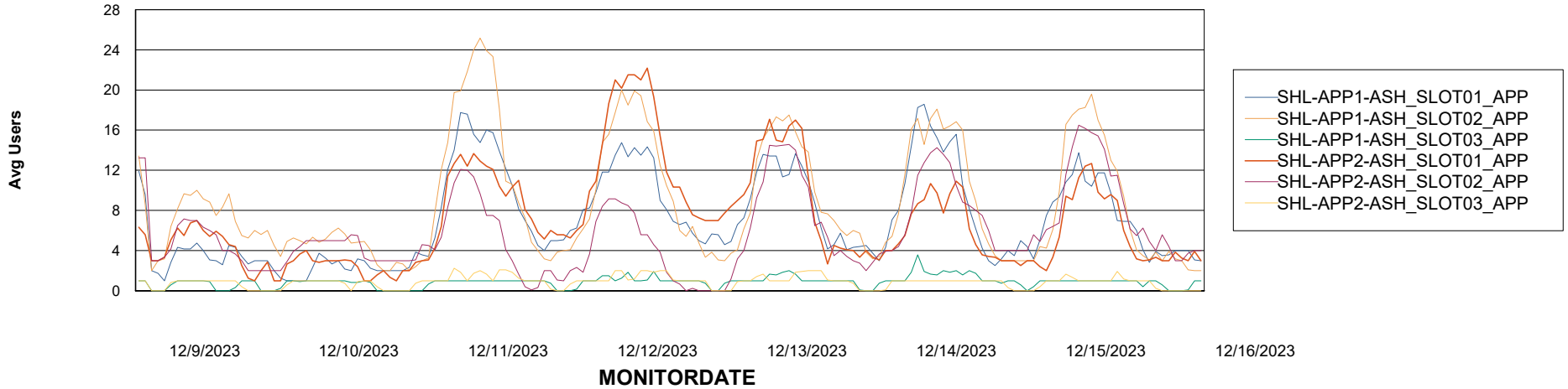


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



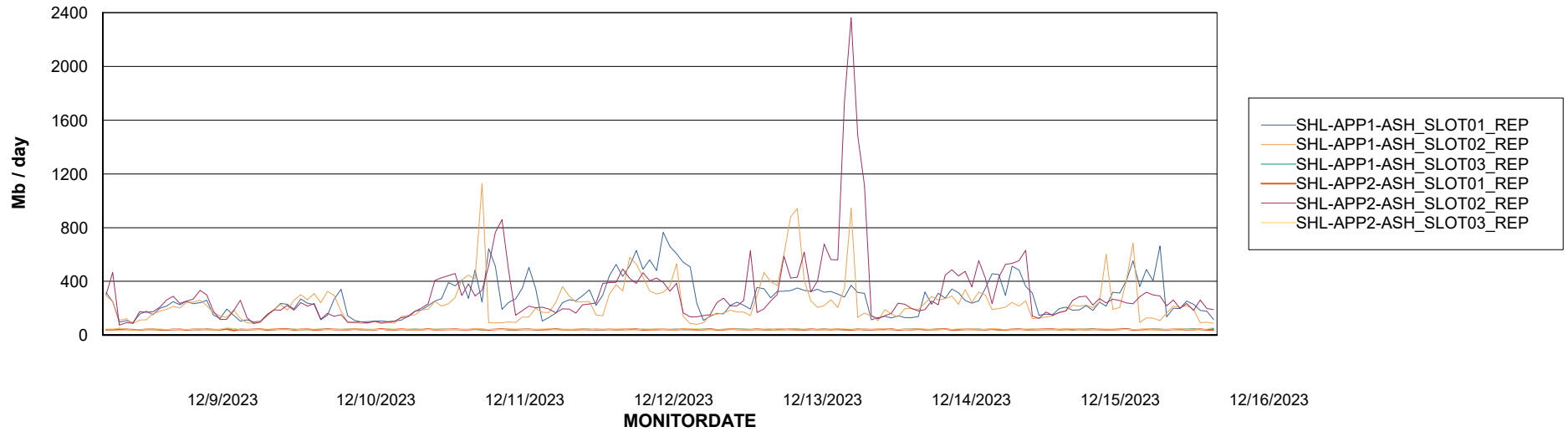
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



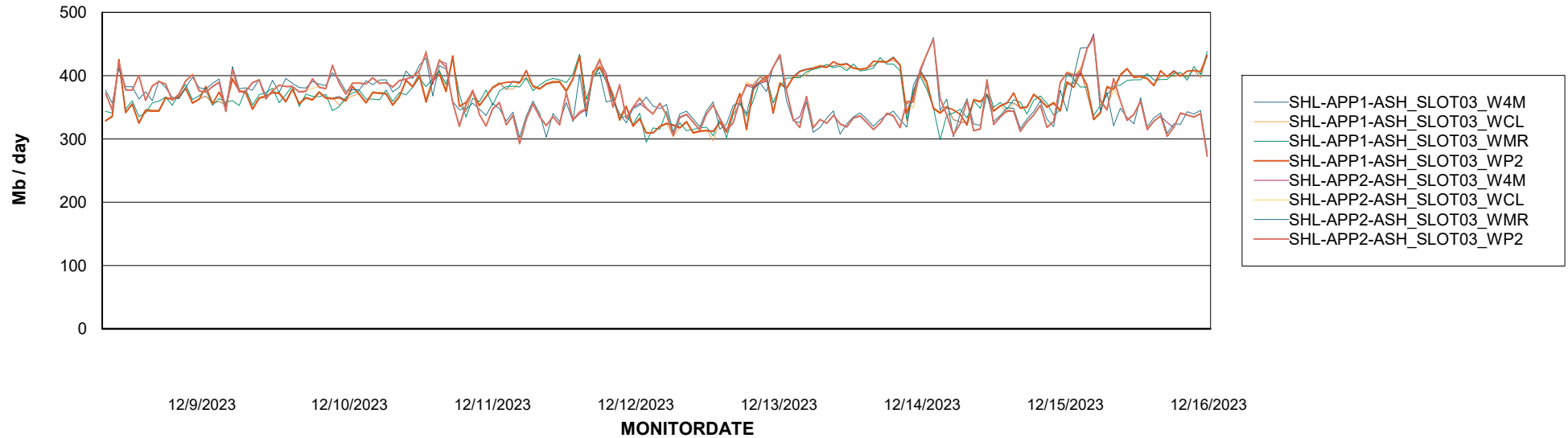
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

