

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/9/2023	65	199	70	25	1,300	980	83	1,000	172
12/8/2023	65	199	70	24	1,300	984	83	1,000	172
12/7/2023	65	199	70	25	1,300	976	83	1,000	171
12/6/2023	65	199	70	25	1,300	980	83	1,000	170
12/5/2023	65	199	70	25	1,300	977	83	1,000	170
12/4/2023	65	199	70	25	1,300	980	83	1,000	168
12/3/2023	65	199	70	25	1,300	977	84	1,000	159

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/9/2023	61	199	78	24	1,200	908
12/8/2023	61	199	78	25	1,200	895
12/7/2023	61	199	78	26	1,200	887
12/6/2023	61	199	77	26	1,200	891
12/5/2023	61	199	77	26	1,200	888
12/4/2023	61	199	77	26	1,200	891
12/3/2023	61	199	77	26	1,200	886

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Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/9/2023	71	299	88
12/8/2023	71	299	88
12/7/2023	71	299	87
12/6/2023	71	299	87
12/5/2023	71	299	87
12/4/2023	71	299	85
12/3/2023	72	299	85

Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/9/2023	74	299	78
12/8/2023	74	299	78
12/7/2023	74	299	77
12/6/2023	74	299	77
12/5/2023	74	299	77
12/4/2023	74	299	77
12/3/2023	74	299	77

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

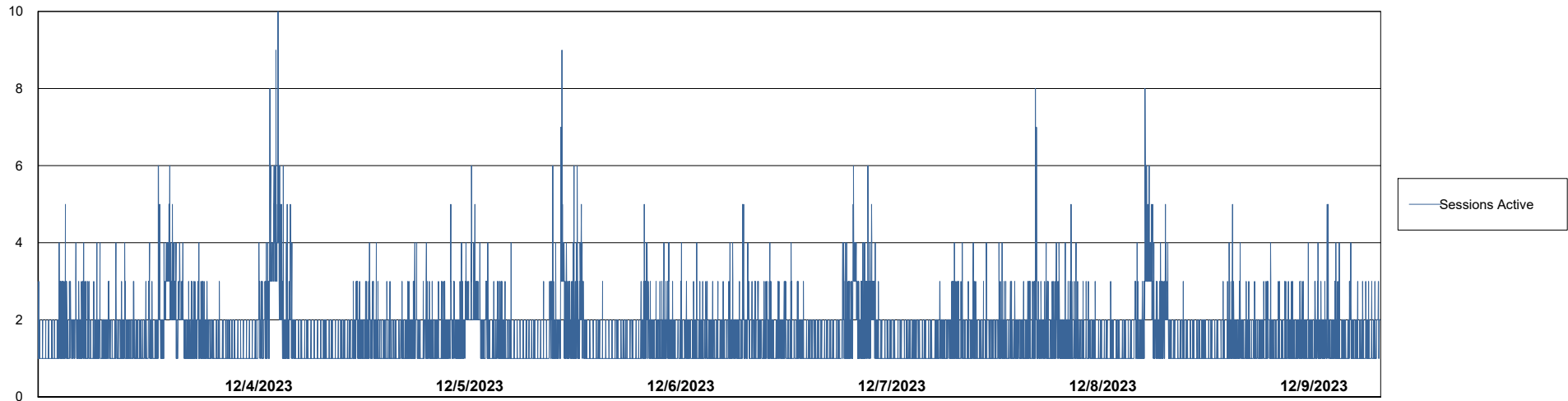
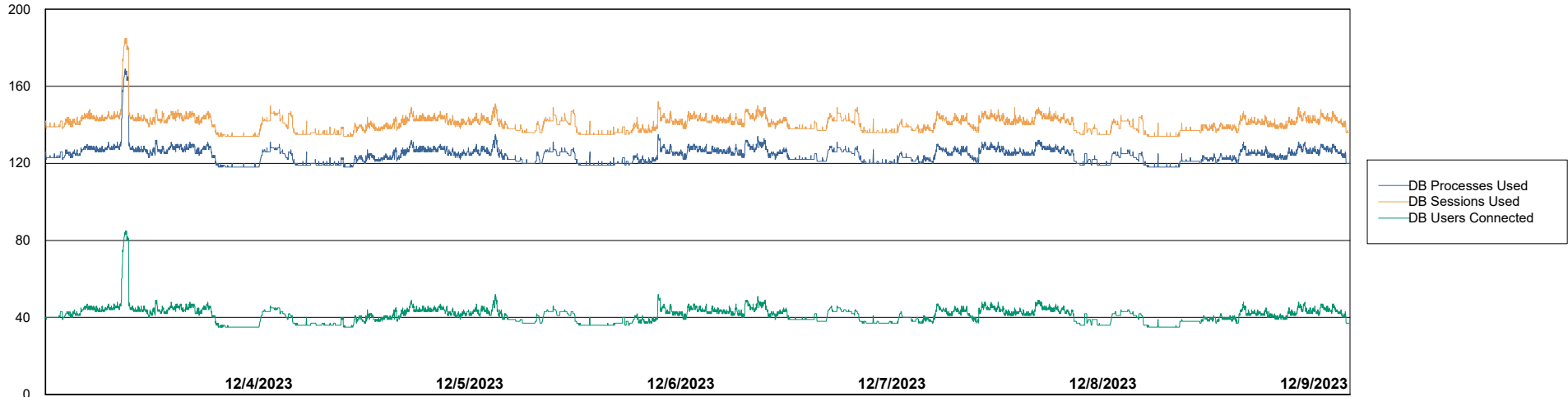
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/9/2023	89	199	22
12/8/2023	89	199	22
12/7/2023	89	199	22
12/6/2023	89	199	22
12/5/2023	89	199	22
12/4/2023	89	199	22
12/3/2023	89	199	22

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



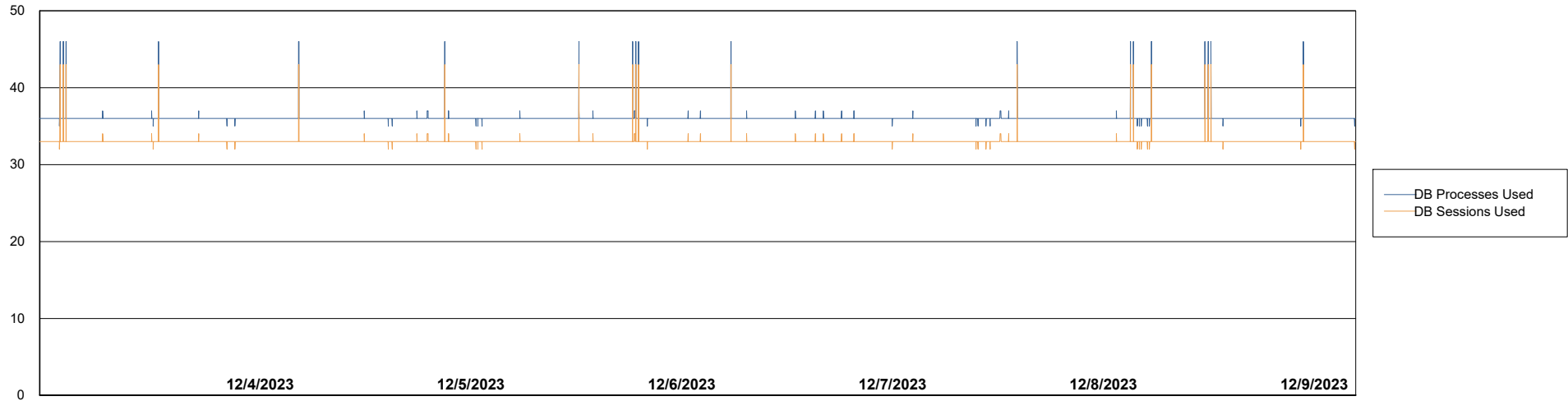
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



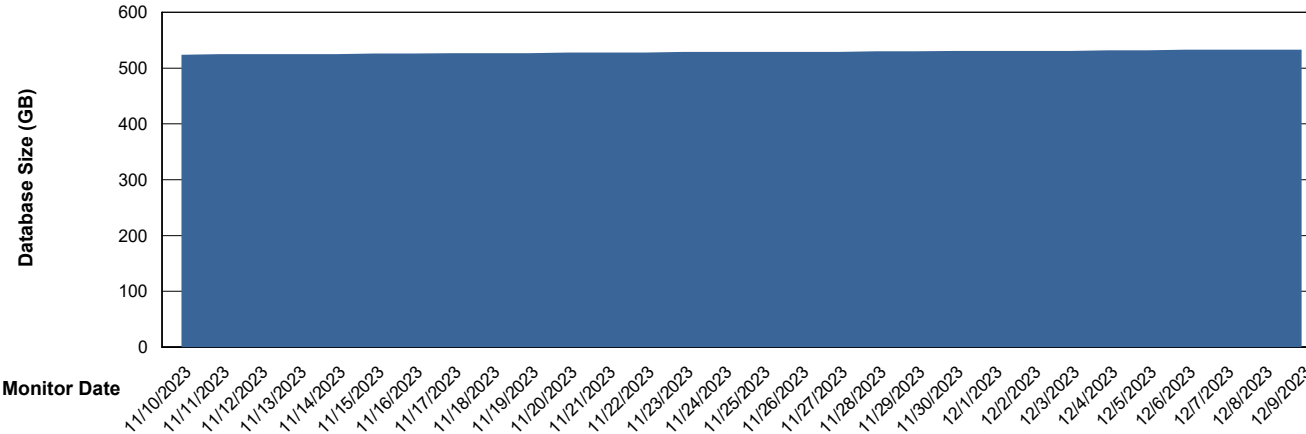
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/9/2023	ABSDATA	244	200	18
	INDX	388	318	18
12/8/2023	ABSDATA	244	200	18
	INDX	388	318	18
12/7/2023	ABSDATA	244	200	18
	INDX	388	318	18
12/6/2023	ABSDATA	244	200	18
	INDX	388	318	18
12/5/2023	ABSDATA	244	200	18
	INDX	388	318	18
12/4/2023	ABSDATA	244	199	18
	INDX	388	317	18
12/3/2023	ABSDATA	244	199	18
	INDX	388	317	18

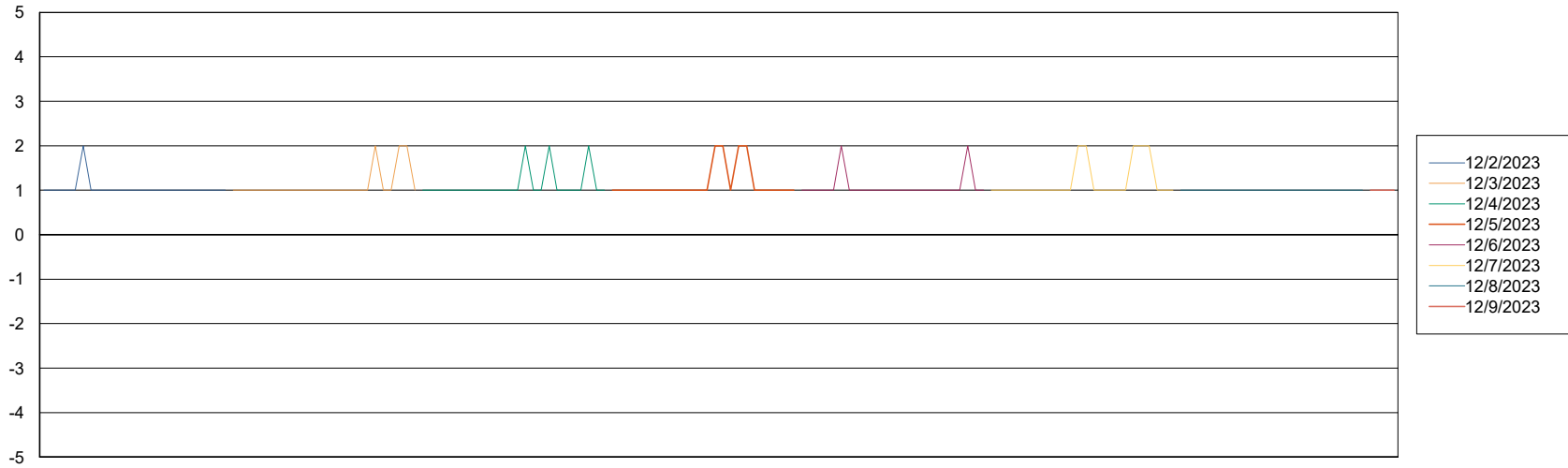
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



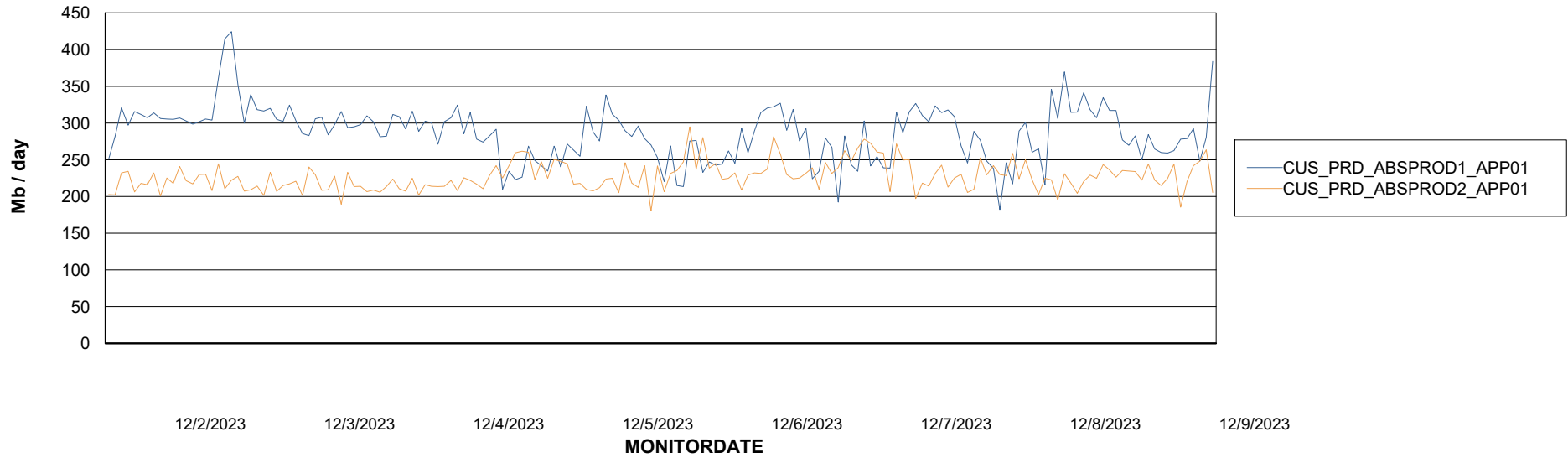
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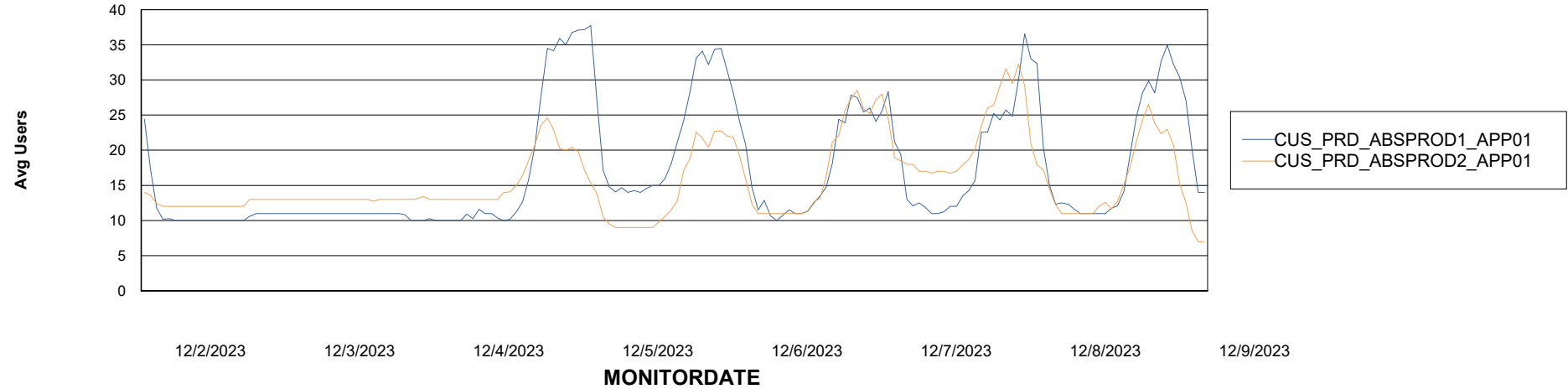


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



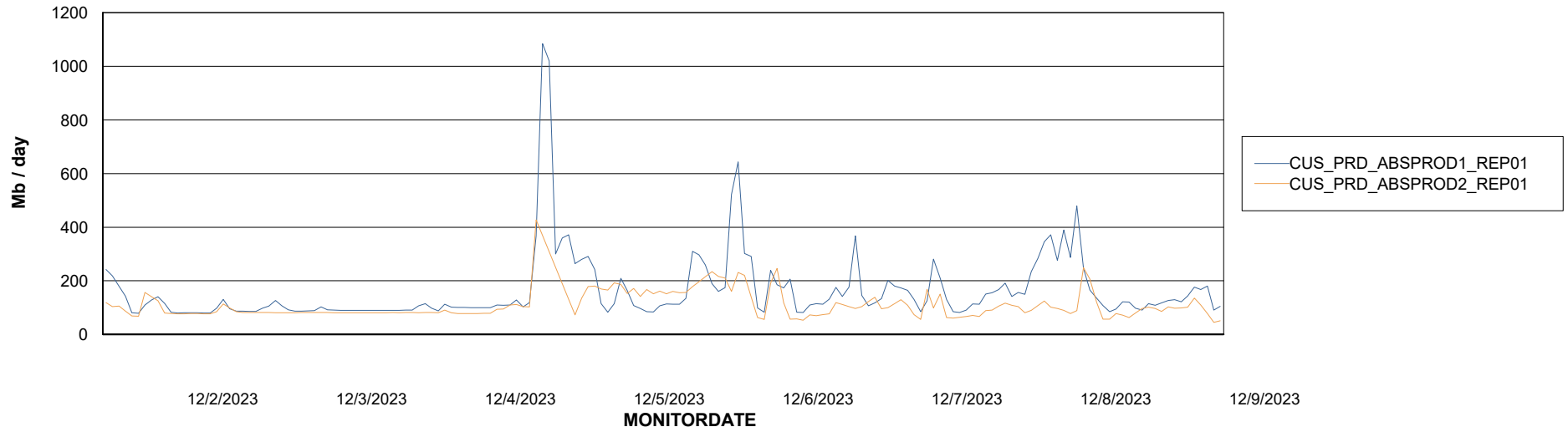
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



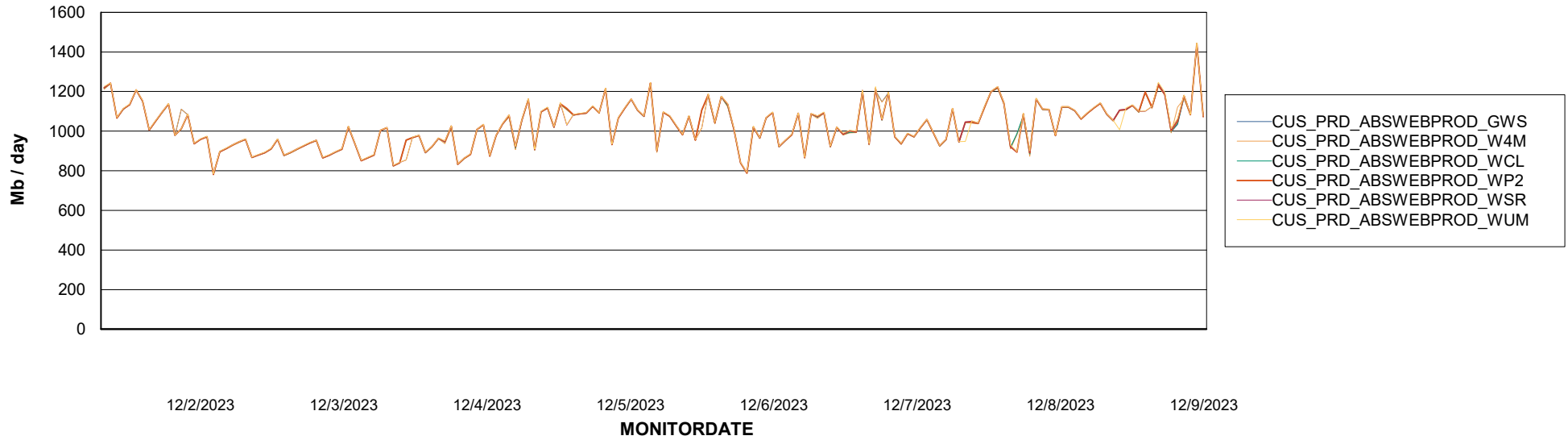
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

