

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 2-12-2023  | 77                       | 50                         | 11                        | 79                          | 50                            | 11                           |
| 1-12-2023  | 77                       | 50                         | 11                        | 79                          | 50                            | 11                           |
| 30-11-2023 | 77                       | 50                         | 11                        | 79                          | 50                            | 11                           |
| 29-11-2023 | 77                       | 50                         | 11                        | 79                          | 50                            | 10                           |
| 28-11-2023 | 77                       | 50                         | 11                        | 78                          | 50                            | 11                           |
| 27-11-2023 | 77                       | 50                         | 11                        | 70                          | 50                            | 15                           |
| 26-11-2023 | 77                       | 50                         | 11                        | 70                          | 50                            | 15                           |

Harddisk Usage KLH\_PRD\_SRSAPP02

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 2-12-2023  | 78                       | 50                         | 11                        | 80                          | 50                            | 10                           |
| 1-12-2023  | 78                       | 50                         | 11                        | 84                          | 50                            | 8                            |
| 30-11-2023 | 78                       | 50                         | 11                        | 87                          | 50                            | 6                            |
| 29-11-2023 | 78                       | 50                         | 11                        | 88                          | 50                            | 6                            |
| 28-11-2023 | 78                       | 50                         | 11                        | 88                          | 50                            | 6                            |
| 27-11-2023 | 78                       | 50                         | 11                        | 87                          | 50                            | 7                            |
| 26-11-2023 | 78                       | 50                         | 11                        | 80                          | 50                            | 10                           |

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## Harddisk Usage KLH\_PRD\_SRSBI01

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 2-12-2023  | 41                       | 50                         | 30                        | 19                            | 700                            | 568                           | 62                          | 50                            | 19                           |
| 1-12-2023  | 41                       | 50                         | 30                        | 20                            | 700                            | 559                           | 62                          | 50                            | 19                           |
| 30-11-2023 | 41                       | 50                         | 30                        | 17                            | 700                            | 580                           | 62                          | 50                            | 19                           |
| 29-11-2023 | 41                       | 50                         | 30                        | 16                            | 700                            | 585                           | 62                          | 50                            | 19                           |
| 28-11-2023 | 41                       | 50                         | 30                        | 22                            | 700                            | 549                           | 62                          | 50                            | 19                           |
| 27-11-2023 | 41                       | 50                         | 30                        | 24                            | 700                            | 535                           | 62                          | 50                            | 19                           |
| 26-11-2023 | 41                       | 50                         | 30                        | 23                            | 700                            | 537                           | 62                          | 50                            | 19                           |

## Harddisk Usage KLH\_PRD\_SRSBIDB01

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 2-12-2023  | 74                       | 100                        | 26                        | 19                            | 700                            | 568                           | 37                          | 400                           | 253                          |
| 1-12-2023  | 74                       | 100                        | 26                        | 20                            | 700                            | 559                           | 36                          | 400                           | 255                          |
| 30-11-2023 | 74                       | 100                        | 26                        | 17                            | 700                            | 580                           | 36                          | 400                           | 255                          |
| 29-11-2023 | 74                       | 100                        | 26                        | 16                            | 700                            | 585                           | 36                          | 400                           | 255                          |
| 28-11-2023 | 74                       | 100                        | 26                        | 22                            | 700                            | 549                           | 36                          | 400                           | 255                          |
| 27-11-2023 | 74                       | 100                        | 26                        | 24                            | 700                            | 535                           | 36                          | 400                           | 255                          |
| 26-11-2023 | 74                       | 100                        | 26                        | 23                            | 700                            | 537                           | 36                          | 400                           | 255                          |

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## Harddisk Usage KLH\_PRD\_SRSDDB01

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 2-12-2023  | 74                       | 100                        | 26                        | 19                            | 700                            | 568                           | 4                           | 500                           | 482                          |
| 1-12-2023  | 74                       | 100                        | 26                        | 20                            | 700                            | 559                           | 7                           | 500                           | 467                          |
| 30-11-2023 | 74                       | 100                        | 26                        | 17                            | 700                            | 580                           | 12                          | 500                           | 439                          |
| 29-11-2023 | 74                       | 100                        | 26                        | 16                            | 700                            | 585                           | 14                          | 500                           | 431                          |
| 28-11-2023 | 74                       | 100                        | 26                        | 22                            | 700                            | 549                           | 15                          | 500                           | 426                          |
| 27-11-2023 | 74                       | 100                        | 26                        | 24                            | 700                            | 535                           | 15                          | 500                           | 427                          |
| 26-11-2023 | 74                       | 100                        | 26                        | 23                            | 700                            | 537                           | 14                          | 500                           | 431                          |

## Harddisk Usage KLH\_PRD\_SRSDDB02

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 2-12-2023  | 74                       | 100                        | 26                        | 19                            | 700                            | 568                           | 3                           | 500                           | 486                          |
| 1-12-2023  | 74                       | 100                        | 26                        | 20                            | 700                            | 559                           | 6                           | 500                           | 468                          |
| 30-11-2023 | 74                       | 100                        | 26                        | 17                            | 700                            | 580                           | 16                          | 500                           | 418                          |
| 29-11-2023 | 74                       | 100                        | 26                        | 16                            | 700                            | 585                           | 13                          | 500                           | 436                          |
| 28-11-2023 | 74                       | 100                        | 26                        | 22                            | 700                            | 549                           | 11                          | 500                           | 447                          |
| 27-11-2023 | 74                       | 100                        | 26                        | 24                            | 700                            | 535                           | 16                          | 500                           | 419                          |
| 26-11-2023 | 74                       | 100                        | 26                        | 23                            | 700                            | 537                           | 22                          | 500                           | 392                          |

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## Harddisk Usage KLH\_PRD\_SRSNFS01

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /var/nfs/ex | Total disk space on /var/nfs/ex | Used disk space on /var/nfs/ex | Free disk space on /var/nfs/ora | Total disk space on /var/nfs/ora | Used disk space on /var/nfs/ora |
|------------|--------------------------|----------------------------|---------------------------|--------------------------------|---------------------------------|--------------------------------|---------------------------------|----------------------------------|---------------------------------|
| 2-12-2023  | 63                       | 30                         | 11                        | 47                             | 100                             | 53                             | 19                              | 700                              | 567                             |
| 1-12-2023  | 63                       | 30                         | 11                        | 49                             | 100                             | 51                             | 20                              | 700                              | 559                             |
| 30-11-2023 | 63                       | 30                         | 11                        | 51                             | 100                             | 49                             | 17                              | 700                              | 580                             |
| 29-11-2023 | 63                       | 30                         | 11                        | 51                             | 100                             | 49                             | 16                              | 700                              | 585                             |
| 28-11-2023 | 63                       | 30                         | 11                        | 51                             | 100                             | 49                             | 22                              | 700                              | 549                             |
| 27-11-2023 | 63                       | 30                         | 11                        | 51                             | 100                             | 49                             | 24                              | 700                              | 535                             |
| 26-11-2023 | 63                       | 30                         | 11                        | 51                             | 100                             | 49                             | 23                              | 700                              | 537                             |

## Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

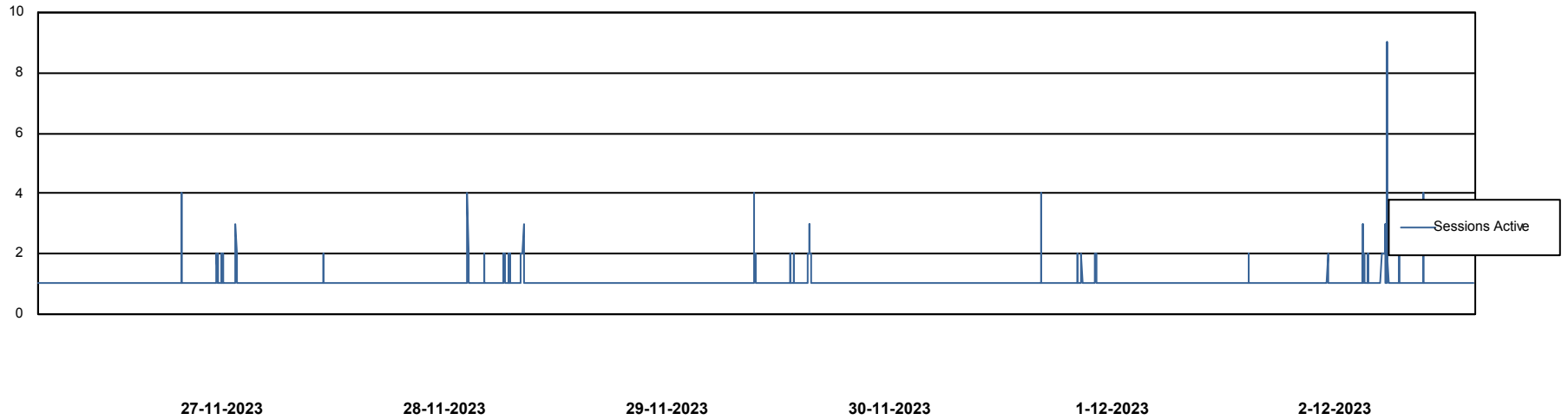
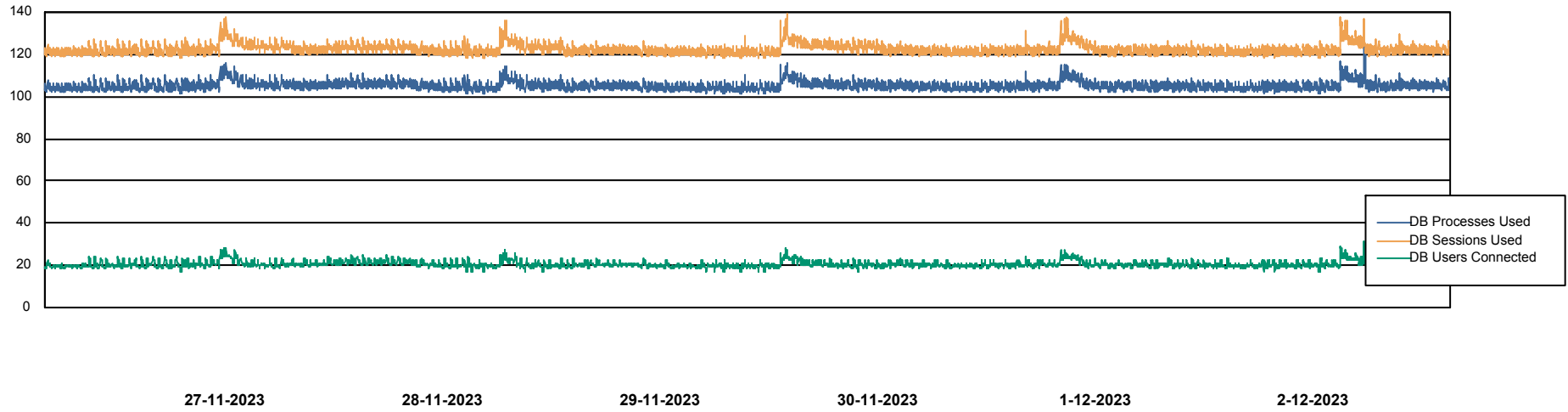
|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 2-12-2023  | 36                        | 100                         | 64                         |
| 1-12-2023  | 36                        | 100                         | 64                         |
| 30-11-2023 | 37                        | 100                         | 63                         |
| 29-11-2023 | 20                        | 100                         | 80                         |
| 28-11-2023 | 18                        | 100                         | 82                         |
| 27-11-2023 | 19                        | 100                         | 81                         |
| 26-11-2023 | 19                        | 100                         | 81                         |

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## Database Performance KLHDB\_BI

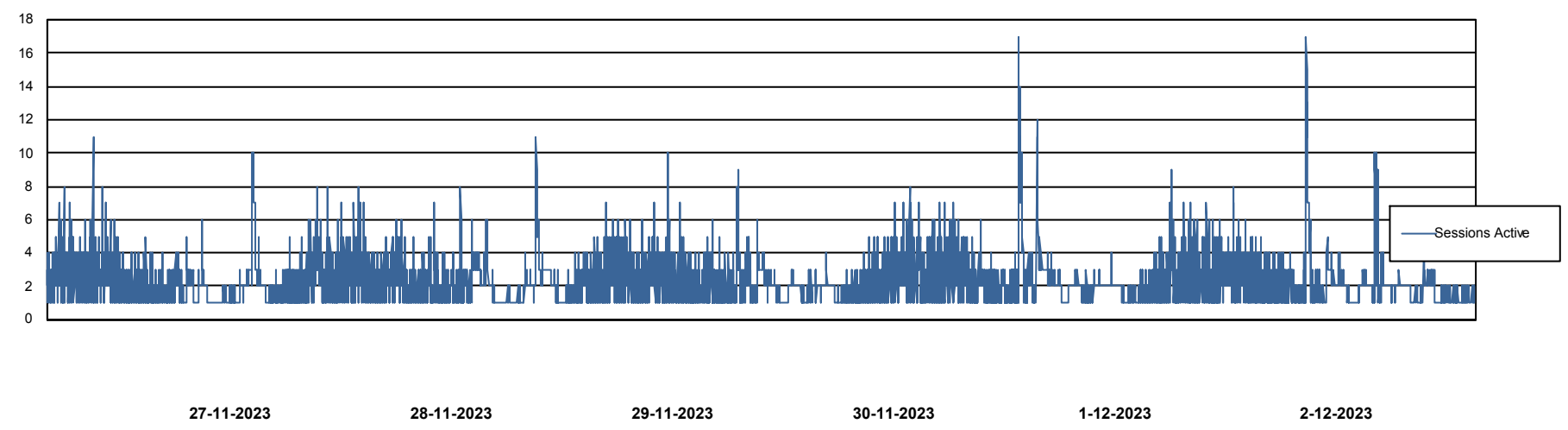
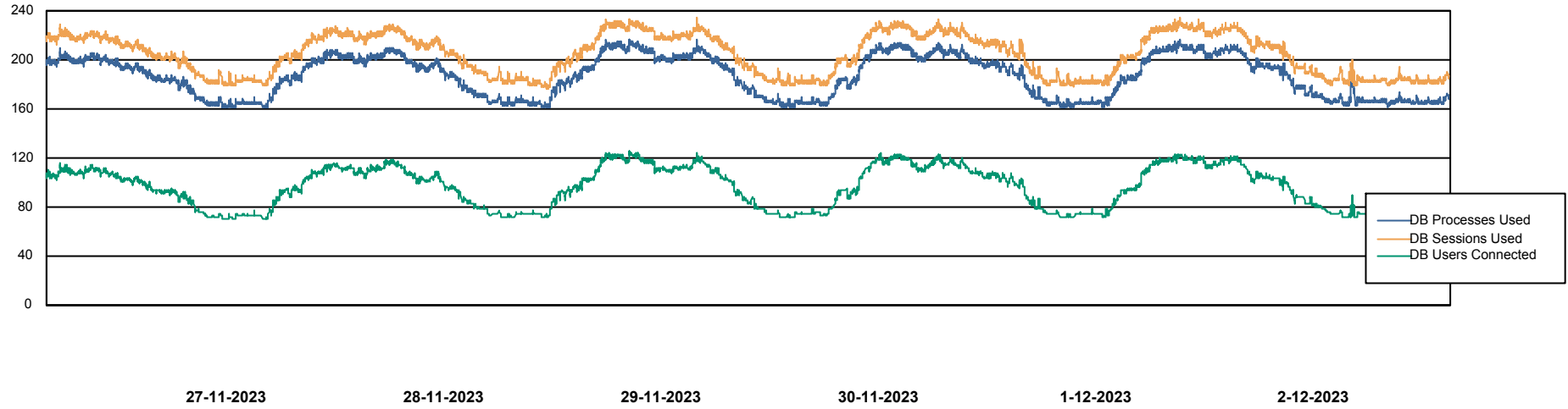


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_Production



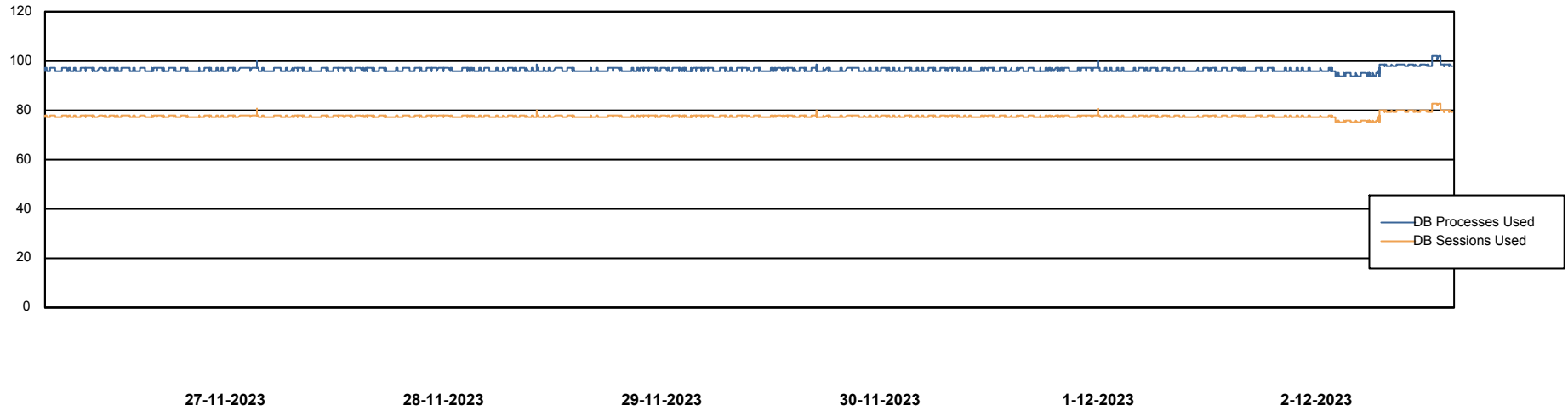
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_Standby

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



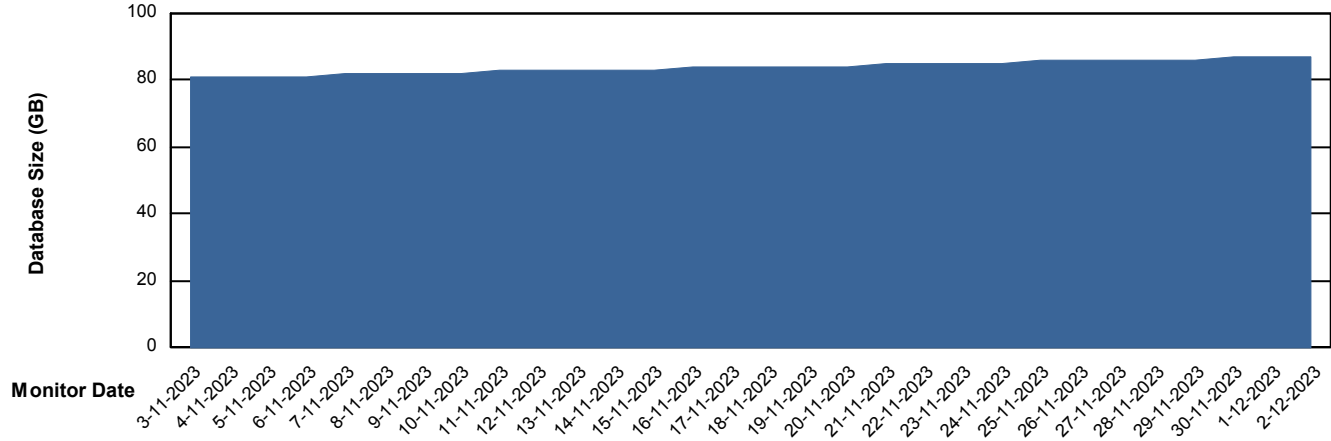
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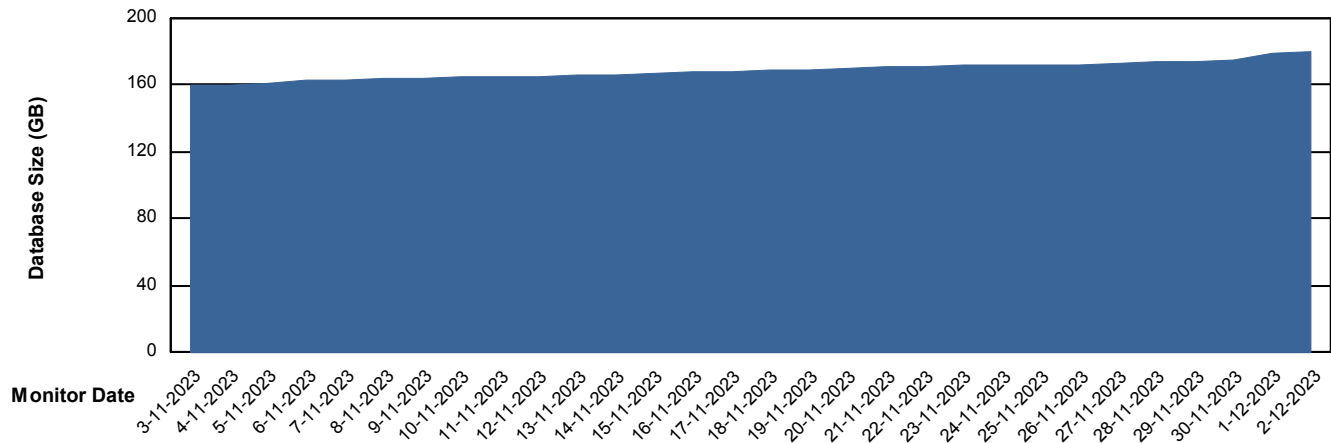
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace KLHDB\_BI

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 2-12-2023  | ABSDATA         | 60            | 28            | 54              |
|            | INDX            | 60            | 45            | 26              |
| 1-12-2023  | ABSDATA         | 60            | 28            | 54              |
|            | INDX            | 60            | 44            | 26              |
| 30-11-2023 | ABSDATA         | 60            | 27            | 54              |
|            | INDX            | 60            | 44            | 26              |
| 29-11-2023 | ABSDATA         | 60            | 27            | 55              |
|            | INDX            | 60            | 44            | 26              |
| 28-11-2023 | ABSDATA         | 60            | 27            | 55              |
|            | INDX            | 60            | 44            | 27              |
| 27-11-2023 | ABSDATA         | 60            | 27            | 55              |
|            | INDX            | 60            | 44            | 27              |
| 26-11-2023 | ABSDATA         | 60            | 27            | 55              |
|            | INDX            | 60            | 44            | 27              |

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Database Tablespace KLHDB\_Production

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 2-12-2023  | ABSDATA         | 192           | 160           | 17              |
|            | INDX            | 8             | 3             | 58              |
| 1-12-2023  | ABSDATA         | 192           | 160           | 17              |
|            | INDX            | 8             | 3             | 58              |
| 30-11-2023 | ABSDATA         | 192           | 158           | 18              |
|            | INDX            | 8             | 3             | 58              |
| 29-11-2023 | ABSDATA         | 192           | 157           | 18              |
|            | INDX            | 8             | 3             | 58              |
| 28-11-2023 | ABSDATA         | 185           | 156           | 15              |
|            | INDX            | 8             | 3             | 58              |
| 27-11-2023 | ABSDATA         | 185           | 156           | 16              |
|            | INDX            | 8             | 3             | 59              |
| 26-11-2023 | ABSDATA         | 185           | 155           | 16              |
|            | INDX            | 8             | 3             | 59              |

BI Status and last ETL error for KLHDB\_BI

|                                     | ma 27/11/2023 | di 28/11/2023 | wo 29/11/2023 | do 30/11/2023 | vr 1/12/2023 | za 2/12/2023 |
|-------------------------------------|---------------|---------------|---------------|---------------|--------------|--------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK           | OK           |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK           | OK           |

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| BI last ETL error for | KLHDB_BI |
|-----------------------|----------|
| ma, 27-11-2023        | None     |
| di, 28-11-2023        | None     |
| za, 2-12-2023         | None     |
| ma, 27-11-2023        | None     |
| za, 2-12-2023         | None     |
| vr, 1-12-2023         | None     |
| wo, 29-11-2023        | None     |
| di, 28-11-2023        | None     |
| do, 30-11-2023        | None     |
| zo, 26-11-2023        | None     |
| do, 30-11-2023        | None     |
| wo, 29-11-2023        | None     |
| zo, 26-11-2023        | None     |
| vr, 1-12-2023         | None     |

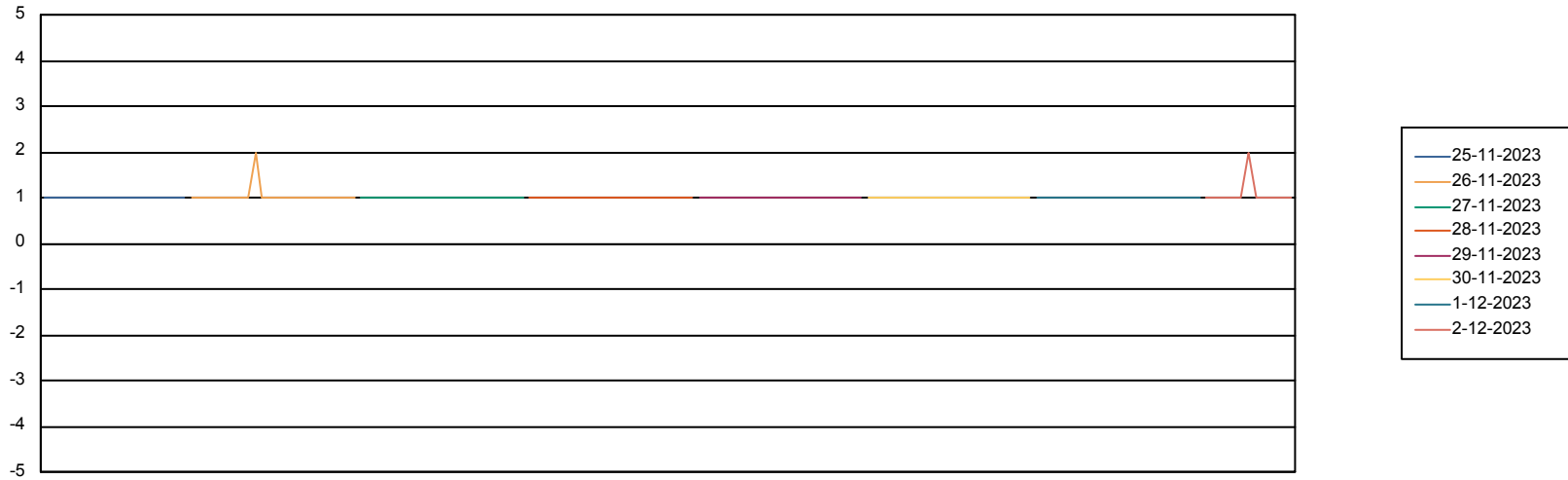
# Weekly SLA Customer Report

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Standby Database Health KLH\_Production (24/7)

## Recovery lag for last 7 days



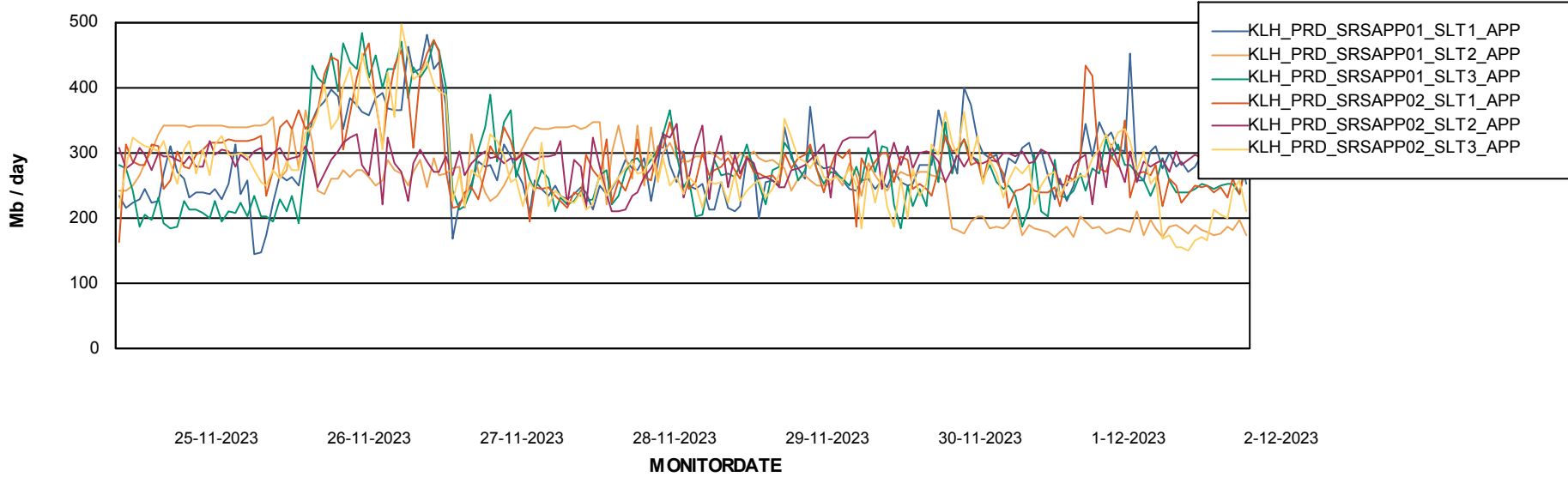
# Weekly SLA Customer Report

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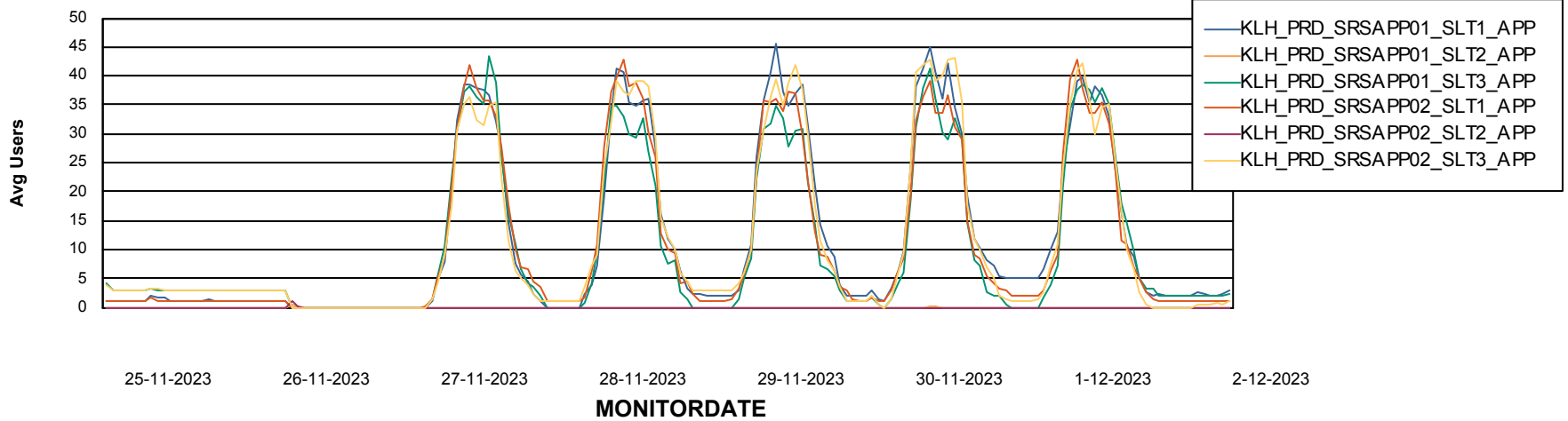


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



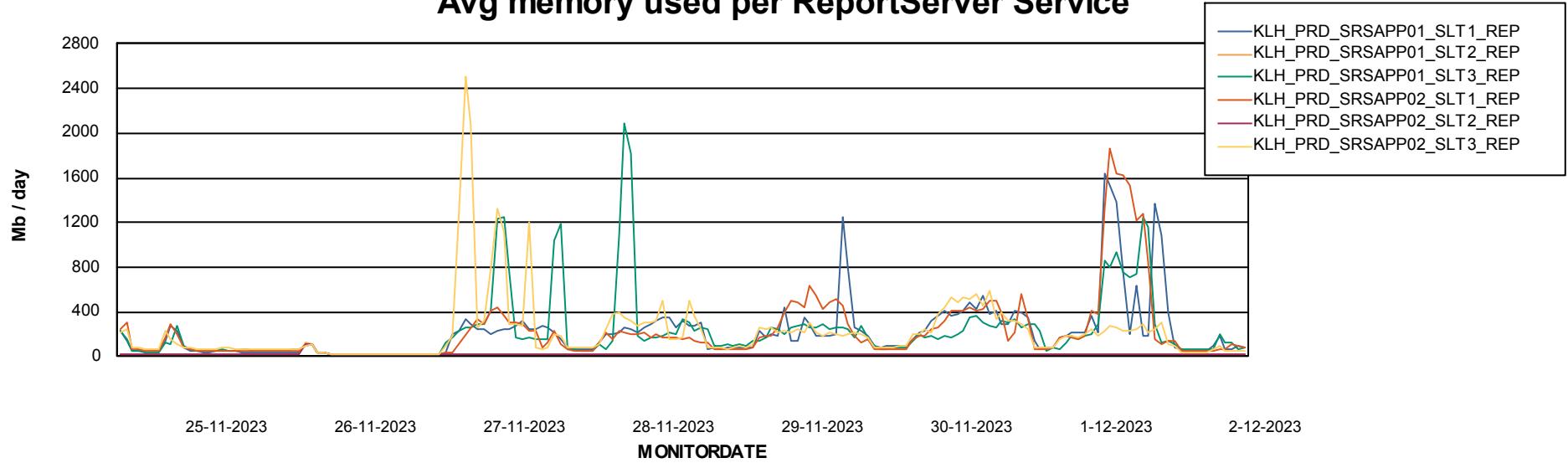
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



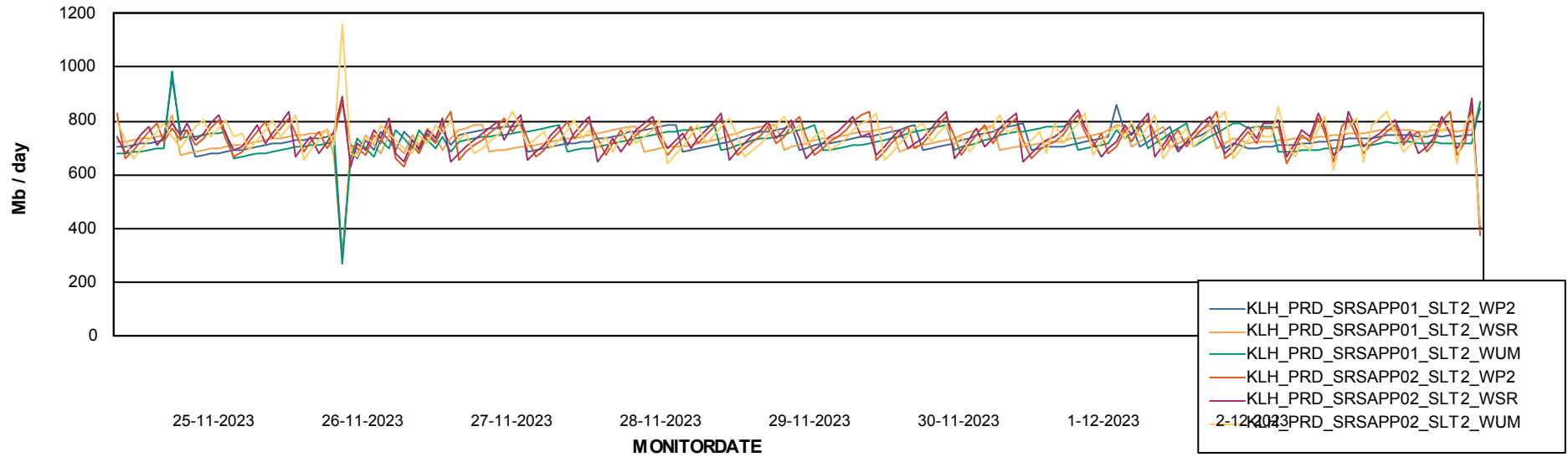
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Disaster per ABS component

