

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/2/2023	65	199	70	24	1,300	992	84	1,000	164
12/1/2023	65	199	69	26	1,300	959	83	1,000	172
11/30/2023	65	199	69	27	1,300	955	83	1,000	172
11/29/2023	65	199	69	27	1,300	954	83	1,000	172
11/28/2023	65	199	69	26	1,300	956	83	1,000	171
11/27/2023	65	199	69	27	1,300	954	83	1,000	169
11/26/2023	65	199	69	28	1,300	942	84	1,000	160

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/2/2023	61	199	77	26	1,200	883
12/1/2023	61	199	77	27	1,200	871
11/30/2023	61	199	77	28	1,200	868
11/29/2023	61	199	77	28	1,200	865
11/28/2023	61	199	77	28	1,200	868
11/27/2023	61	199	77	28	1,200	865
11/26/2023	61	199	77	29	1,200	852

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/2/2023	72	299	85
12/1/2023	72	299	84
11/30/2023	72	299	84
11/29/2023	72	299	83
11/28/2023	72	299	83
11/27/2023	73	299	82
11/26/2023	73	299	82

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/2/2023	74	299	77
12/1/2023	75	299	76
11/30/2023	75	299	76
11/29/2023	75	299	76
11/28/2023	75	299	76
11/27/2023	75	299	75
11/26/2023	75	299	75

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

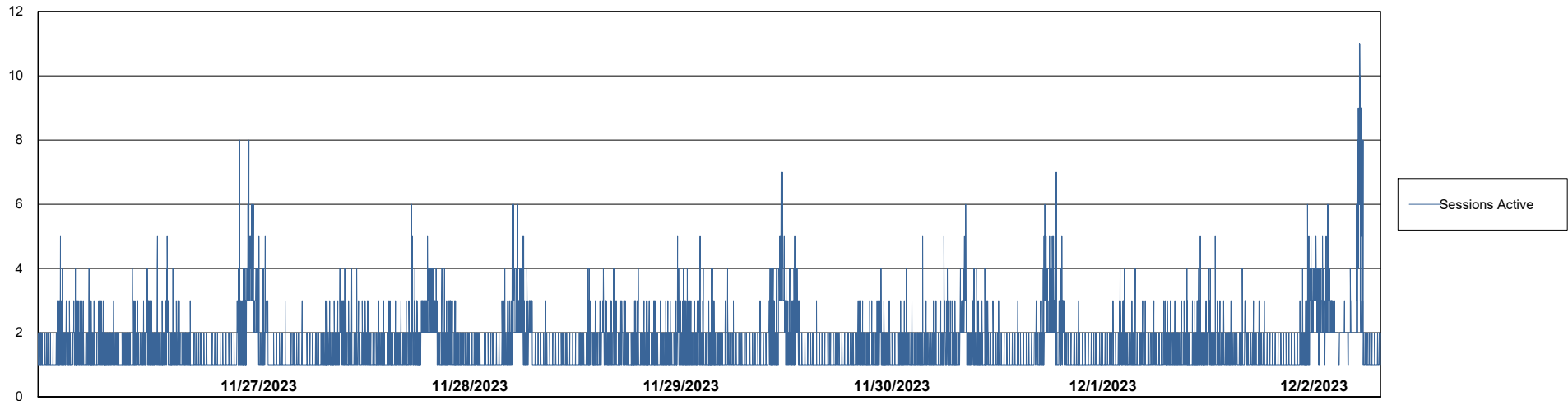
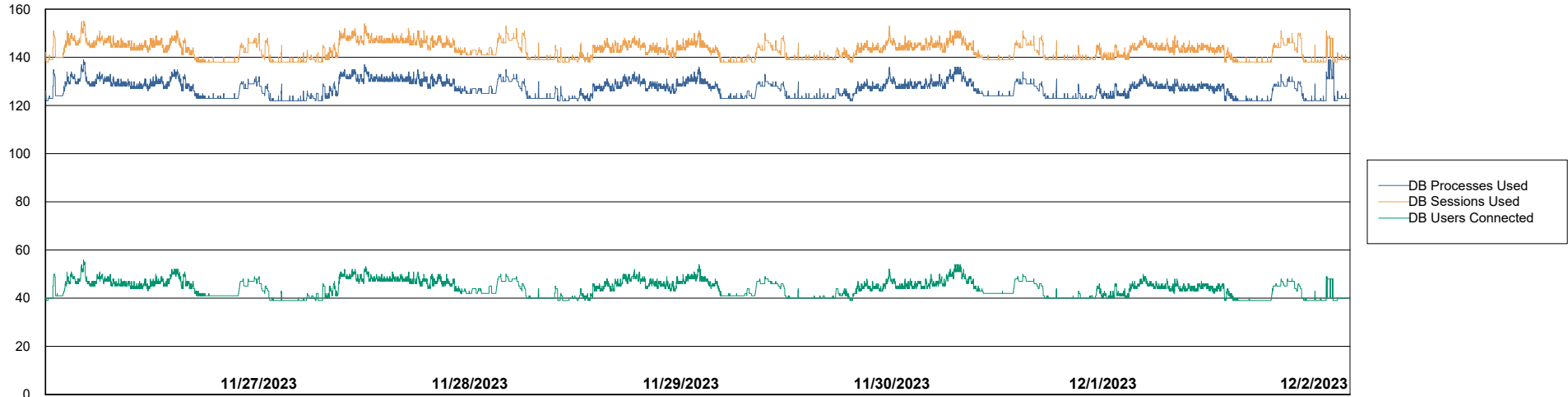
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/2/2023	89	199	22
12/1/2023	89	199	22
11/30/2023	89	199	22
11/29/2023	89	199	22
11/28/2023	89	199	22
11/27/2023	89	199	22
11/26/2023	89	199	22

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



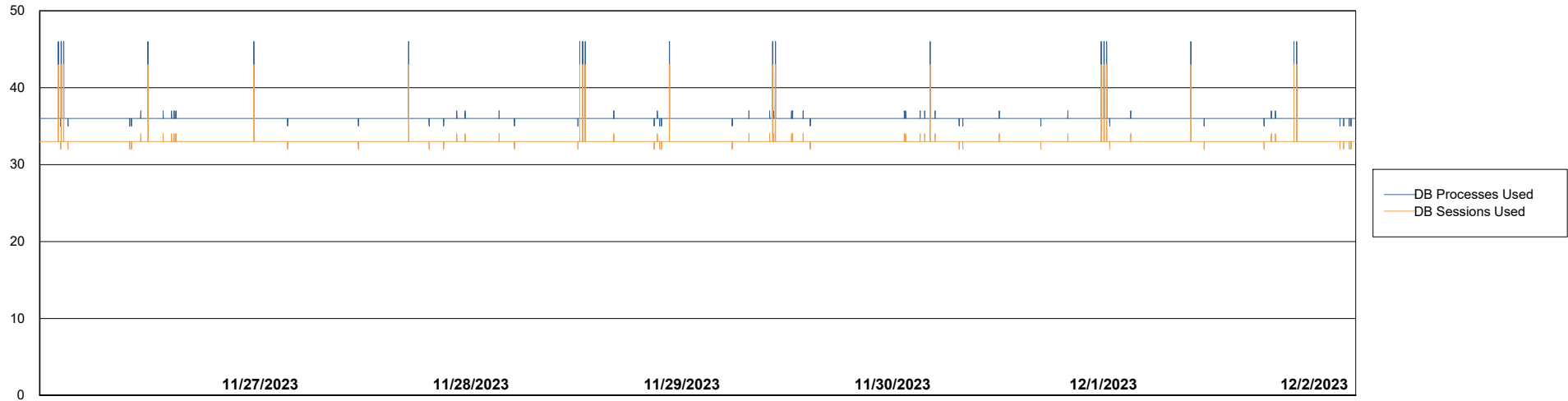
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



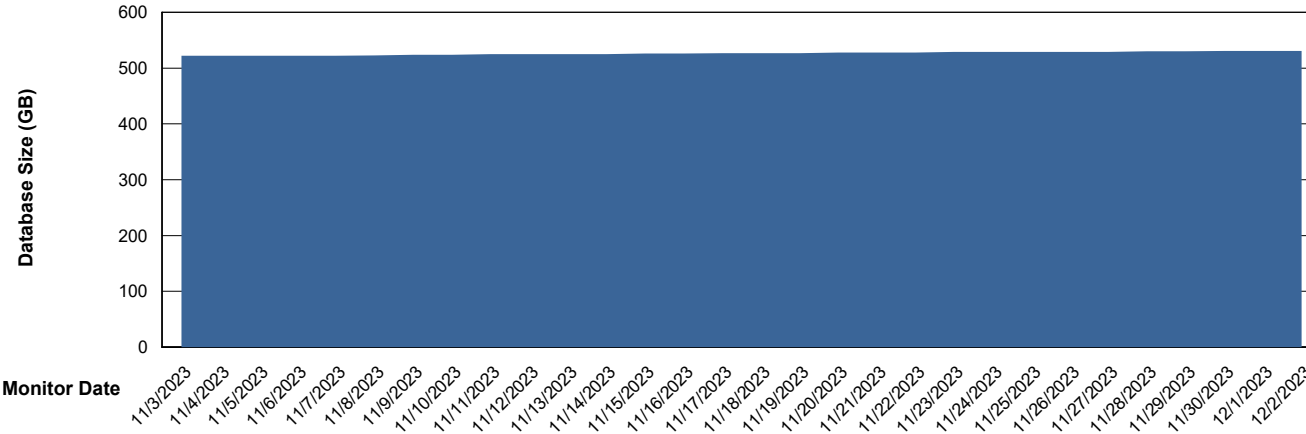
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/2/2023	ABSDATA	244	199	18
	INDX	388	317	18
12/1/2023	ABSDATA	244	199	18
	INDX	388	317	18
11/30/2023	ABSDATA	244	199	18
	INDX	388	317	18
11/29/2023	ABSDATA	244	199	18
	INDX	388	316	18
11/28/2023	ABSDATA	244	199	19
	INDX	388	316	18
11/27/2023	ABSDATA	244	199	19
	INDX	388	316	19
11/26/2023	ABSDATA	244	199	19
	INDX	388	316	19

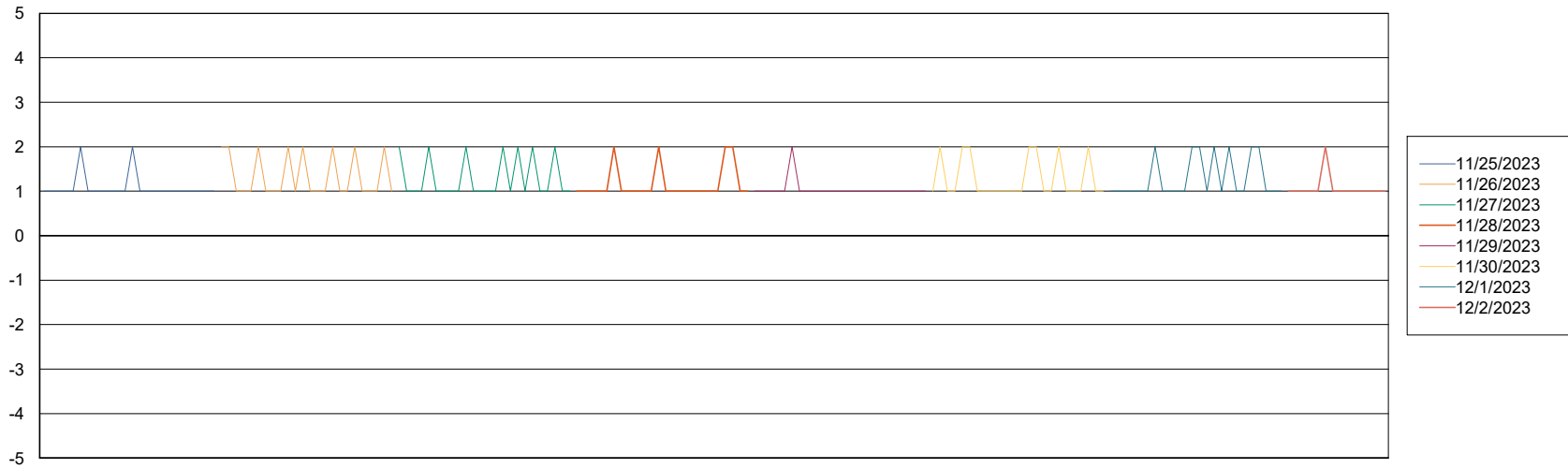
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



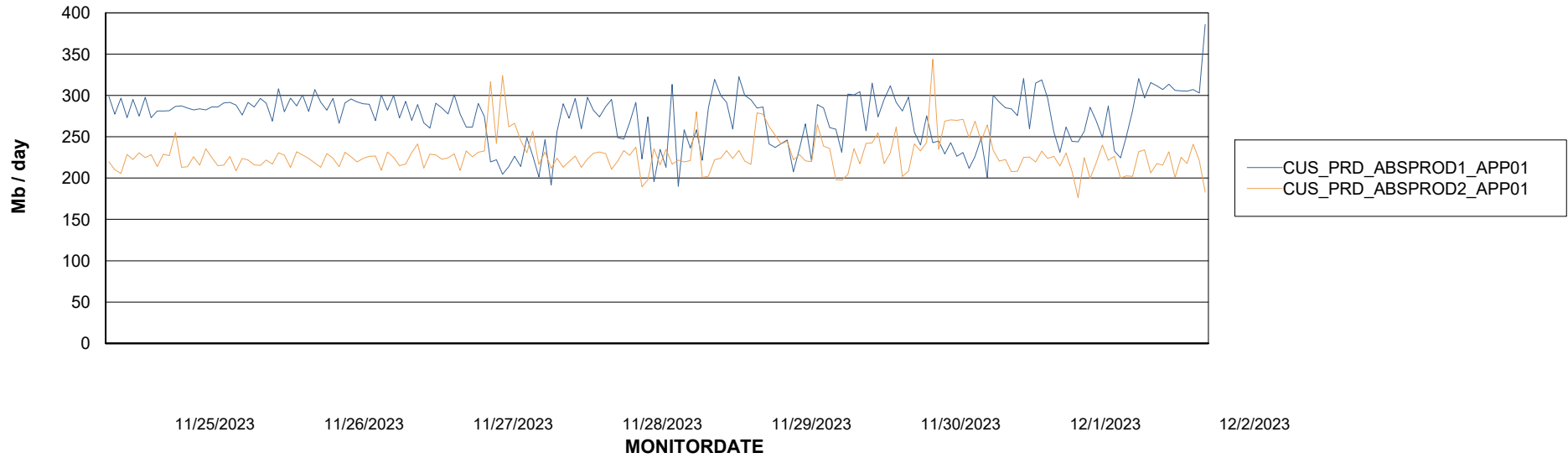
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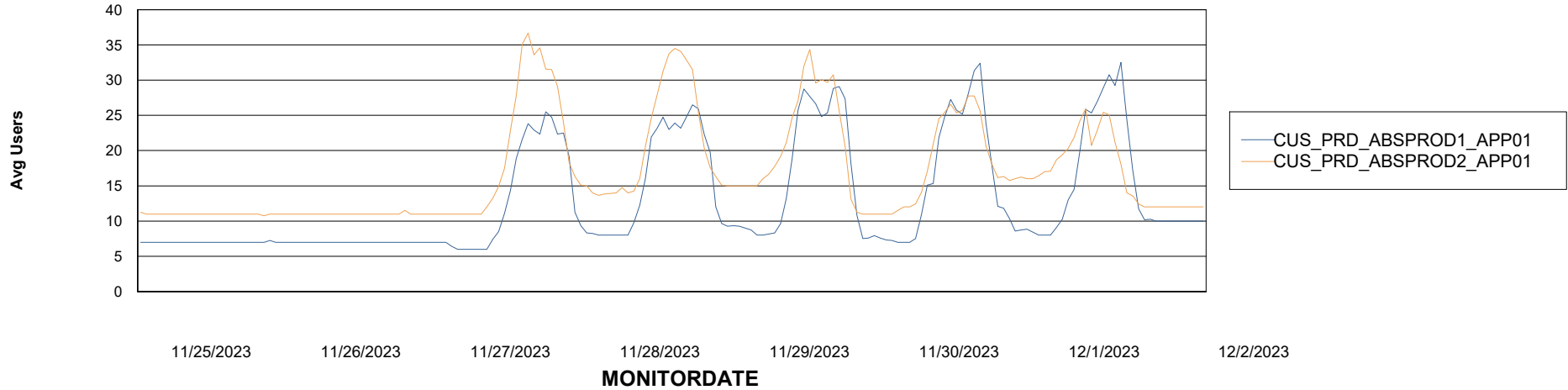


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



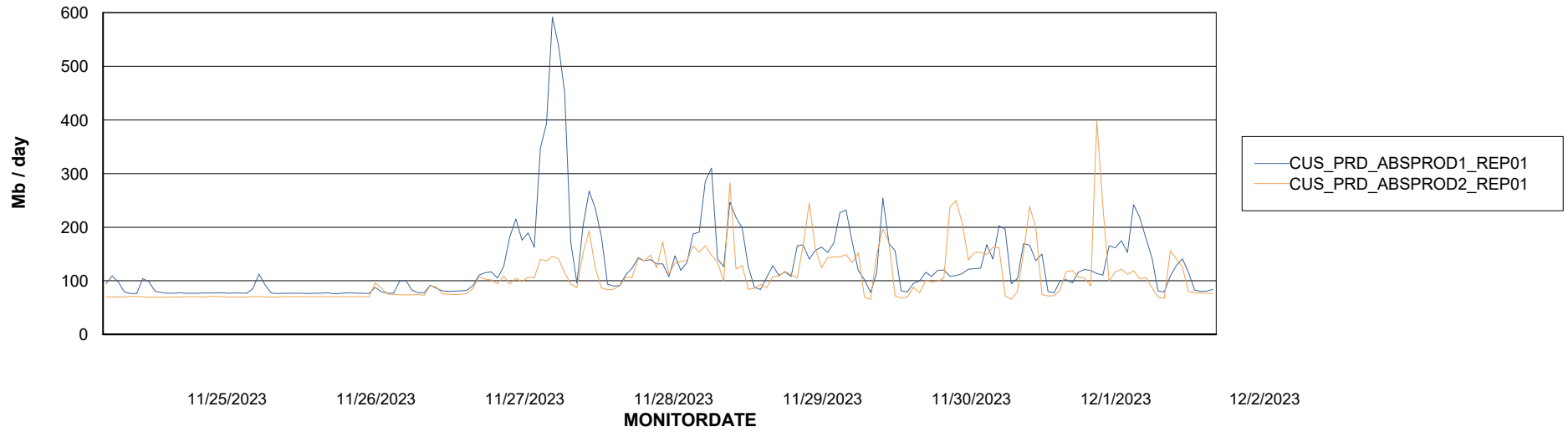
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



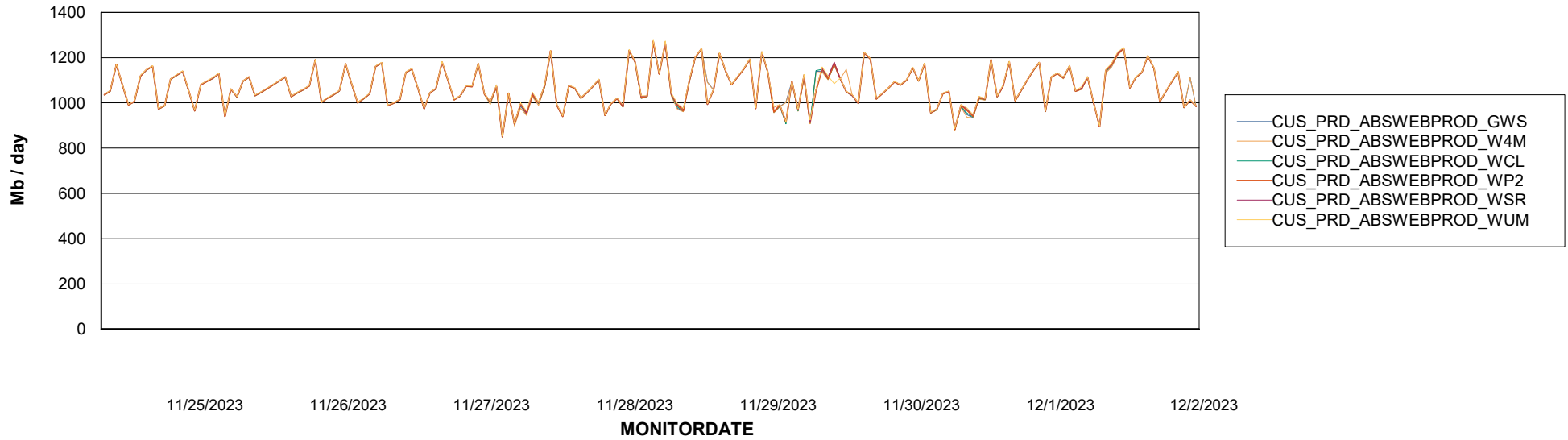
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

