

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
25-11-2023	77	50	11	69	50	15
24-11-2023	77	50	11	76	50	12
23-11-2023	77	50	11	79	50	10
22-11-2023	77	50	11	80	50	10
21-11-2023	77	50	11	79	50	11
20-11-2023	77	50	11	72	50	14
19-11-2023	77	50	11	72	50	14

## Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
25-11-2023	78	50	11	79	50	10
24-11-2023	78	50	11	79	50	11
23-11-2023	78	50	11	85	50	7
22-11-2023	78	50	11	87	50	6
21-11-2023	78	50	11	88	50	6
20-11-2023	78	50	11	87	50	7
19-11-2023	78	50	11	79	50	10

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Harddisk Usage **KLH\_PRD\_SRSBI01**

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
25-11-2023	41	50	30	24	700	533	62	50	19
24-11-2023	41	50	30	22	700	544	62	50	19
23-11-2023	41	50	30	20	700	558	62	50	19
22-11-2023	41	50	30	20	700	559	62	50	19
21-11-2023	41	50	30	21	700	554	62	50	19
20-11-2023	41	50	29	21	700	550	62	50	19
19-11-2023	41	50	29	23	700	538	62	50	19

Harddisk Usage **KLH\_PRD\_SRSBIDB01**

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
25-11-2023	74	100	26	24	700	533	36	400	256
24-11-2023	74	100	26	22	700	544	36	400	255
23-11-2023	74	100	26	20	700	558	36	400	255
22-11-2023	74	100	26	20	700	559	36	400	255
21-11-2023	74	100	26	21	700	554	36	400	257
20-11-2023	74	100	26	21	700	550	36	400	257
19-11-2023	74	100	26	23	700	538	36	400	257

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## Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
25-11-2023	74	100	26	24	700	533	16	500	422
24-11-2023	74	100	26	22	700	544	19	500	403
23-11-2023	74	100	26	20	700	558	15	500	423
22-11-2023	74	100	26	20	700	559	13	500	436
21-11-2023	74	100	26	21	700	554	13	500	434
20-11-2023	74	100	26	21	700	550	12	500	439
19-11-2023	74	100	26	23	700	538	11	500	446

## Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
25-11-2023	74	100	26	24	700	533	27	500	362
24-11-2023	74	100	26	22	700	544	30	500	352
23-11-2023	74	100	26	20	700	558	9	500	457
22-11-2023	74	100	26	20	700	559	14	500	430
21-11-2023	74	100	26	21	700	554	18	500	409
20-11-2023	74	100	26	21	700	550	8	500	458
19-11-2023	74	100	26	23	700	538	9	500	453

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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
25-11-2023	63	30	11	43	100	57	24	700	533
24-11-2023	63	30	11	42	100	58	22	700	544
23-11-2023	63	30	11	42	100	58	20	700	558
22-11-2023	63	30	11	52	100	48	20	700	559
21-11-2023	64	30	11	54	100	46	21	700	554
20-11-2023	64	30	11	54	100	46	21	700	550
19-11-2023	64	30	11	54	100	46	23	700	538

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

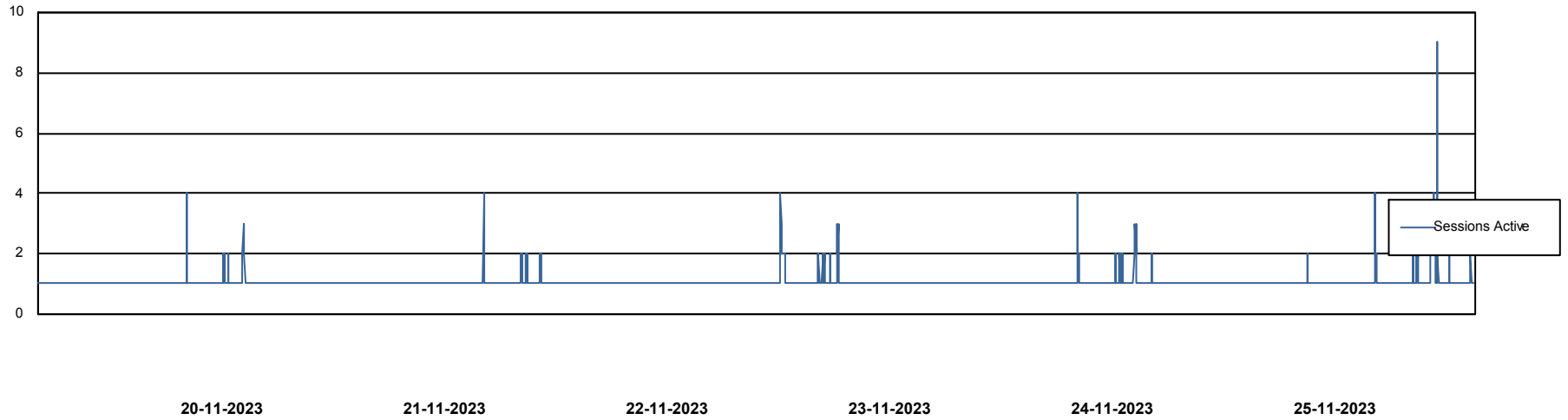
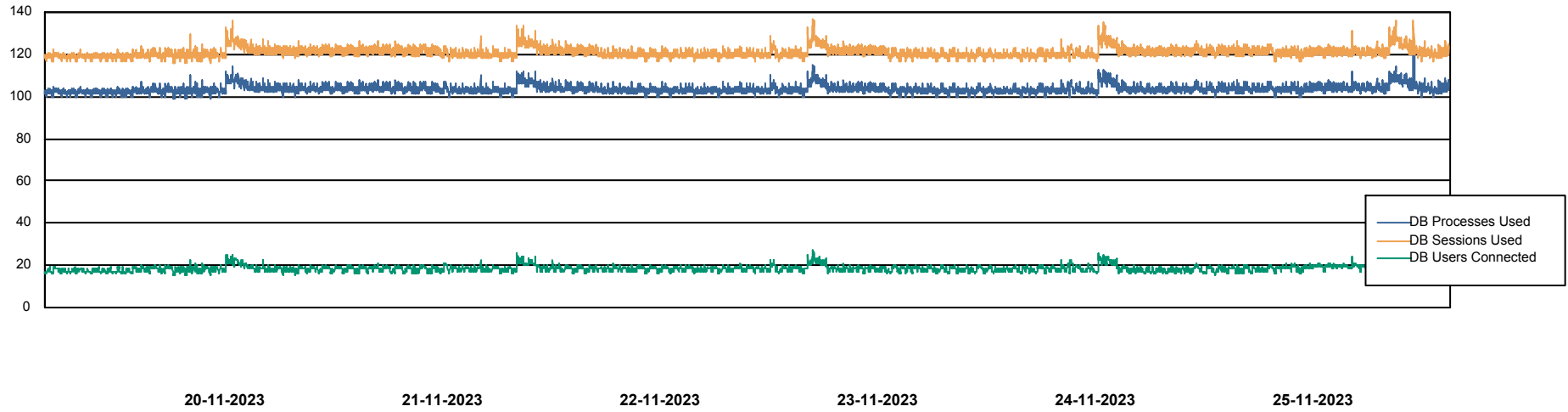
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
25-11-2023	19	100	81
24-11-2023	20	100	80
23-11-2023	23	100	77
22-11-2023	25	100	75
21-11-2023	25	100	75
20-11-2023	26	100	74
19-11-2023	27	100	73

# Weekly SLA Customer Report

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## Database Performance KLHDB\_BI

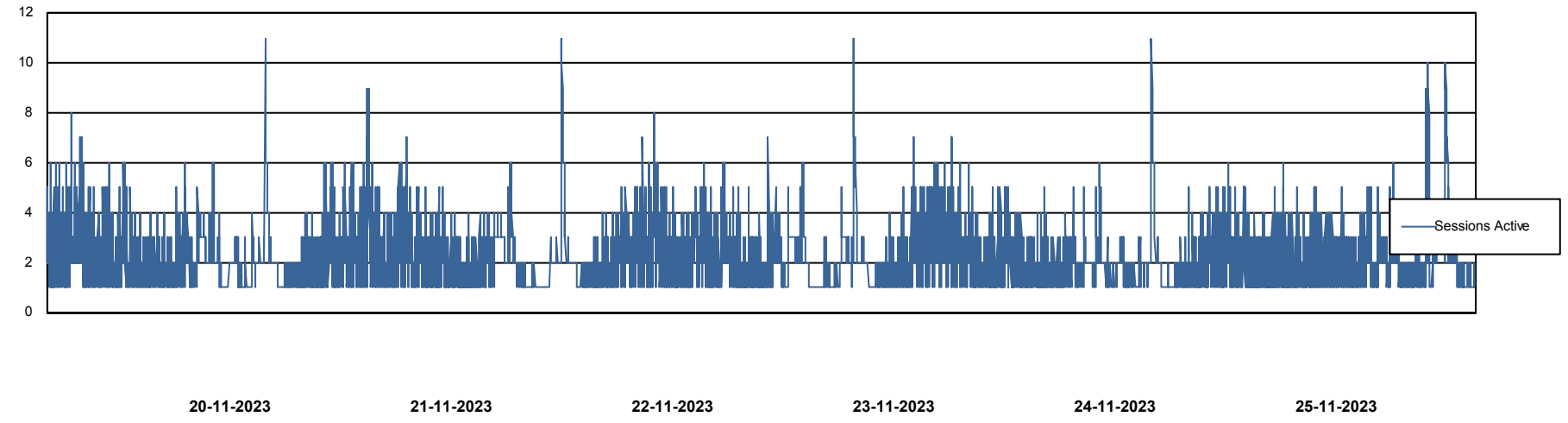
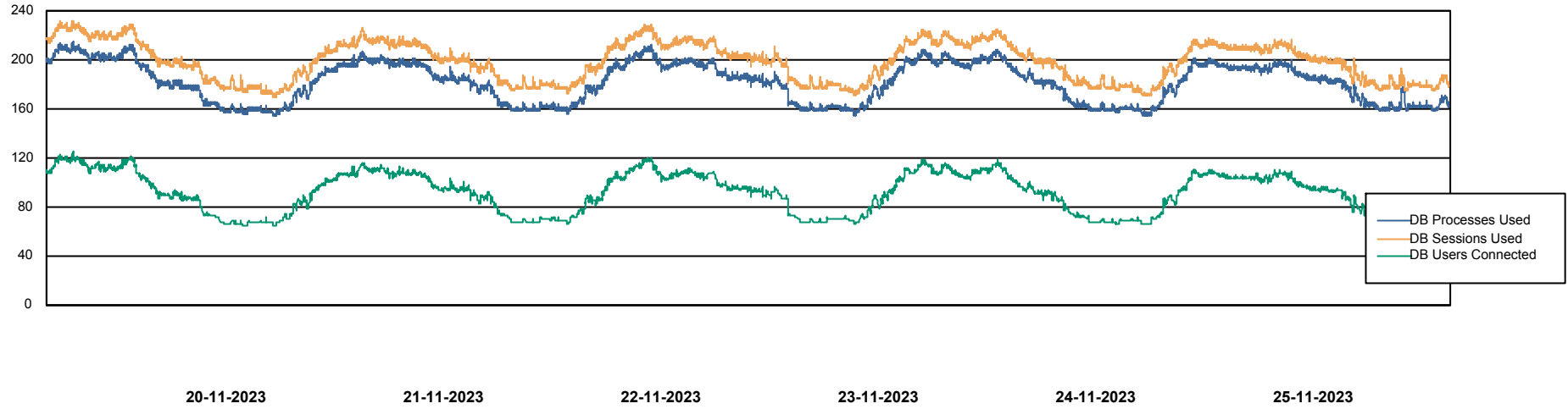


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## Database Performance KLHDB\_Production



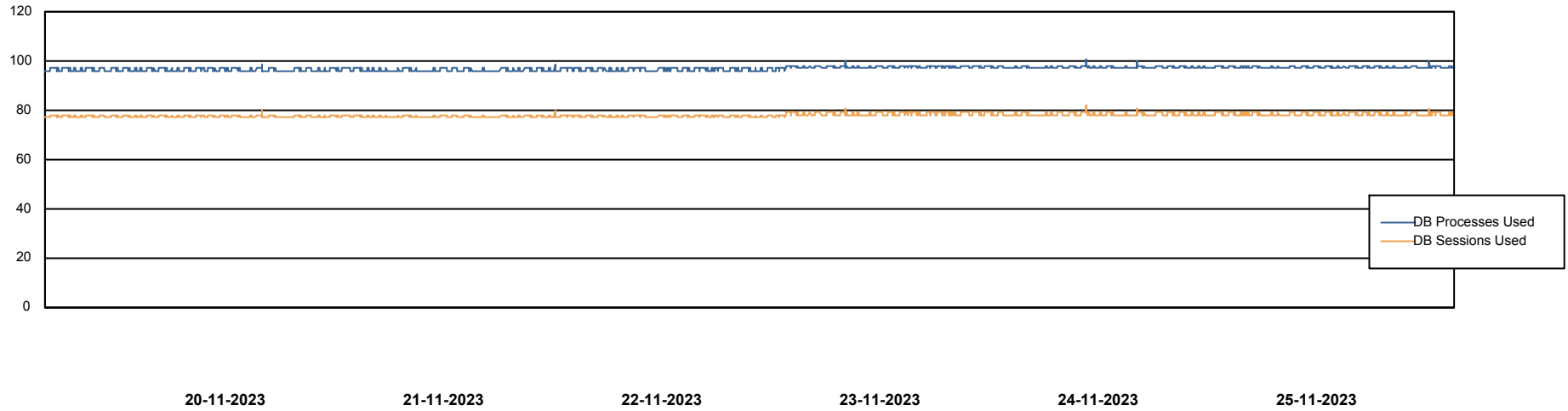
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## Database Performance KLHDB\_Standby

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



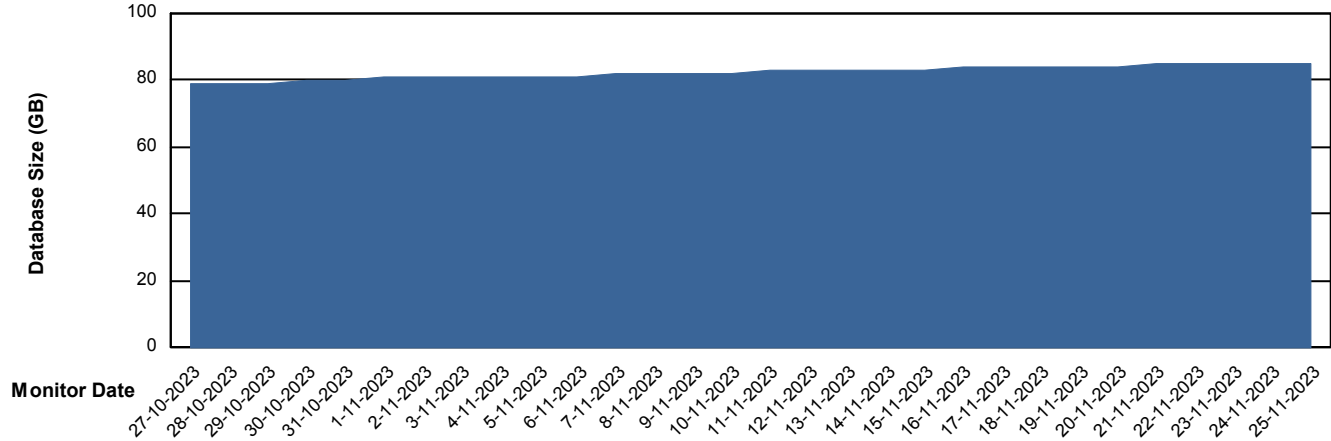
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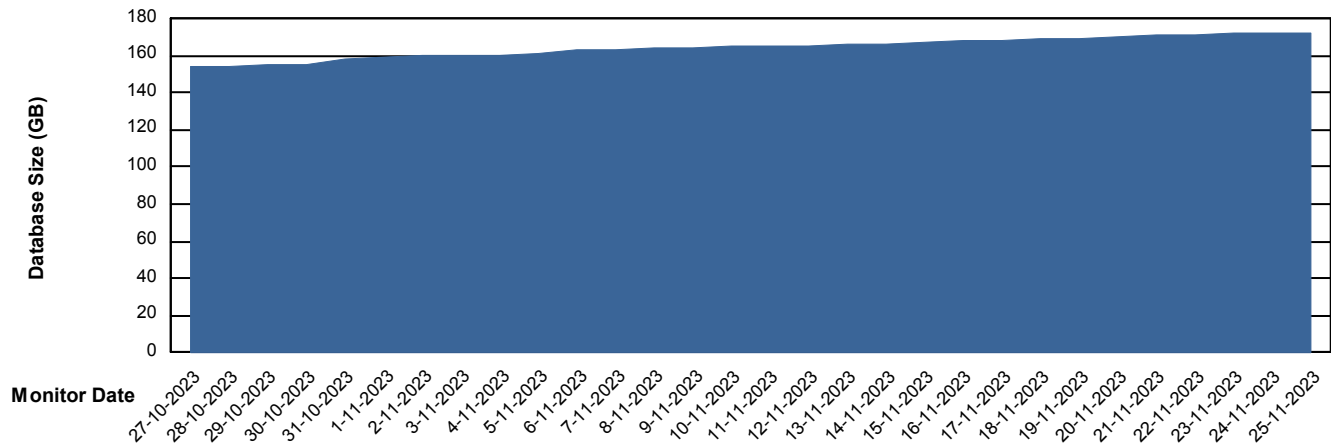
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace KLHDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
25-11-2023	ABSDATA	60	27	55
	INDX	60	44	27
24-11-2023	ABSDATA	60	27	55
	INDX	60	43	28
23-11-2023	ABSDATA	60	27	55
	INDX	60	43	28
22-11-2023	ABSDATA	60	27	55
	INDX	60	43	28
21-11-2023	ABSDATA	60	27	55
	INDX	60	43	28
20-11-2023	ABSDATA	60	27	56
	INDX	60	43	29
19-11-2023	ABSDATA	60	26	56
	INDX	60	42	29

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Database Tablespace KLHDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
25-11-2023	ABSDATA	185	155	16
	INDX	8	3	60
24-11-2023	ABSDATA	185	155	16
	INDX	8	3	60
23-11-2023	ABSDATA	185	154	17
	INDX	8	3	60
22-11-2023	ABSDATA	185	154	17
	INDX	8	3	60
21-11-2023	ABSDATA	185	154	17
	INDX	8	3	60
20-11-2023	ABSDATA	185	153	17
	INDX	8	3	60
19-11-2023	ABSDATA	185	152	18
	INDX	8	3	60

BI Status and last ETL error for KLHDB\_BI

	ma 20/11/2023	di 21/11/2023	wo 22/11/2023	do 23/11/2023	vr 24/11/2023	za 25/11/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	KLHDB_BI
wo, 22-11-2023	None
za, 25-11-2023	None
zo, 19-11-2023	None
di, 21-11-2023	None
do, 23-11-2023	None
di, 21-11-2023	None
vr, 24-11-2023	None
ma, 20-11-2023	None
wo, 22-11-2023	None
do, 23-11-2023	None
vr, 24-11-2023	None
zo, 19-11-2023	None
ma, 20-11-2023	None
za, 25-11-2023	None

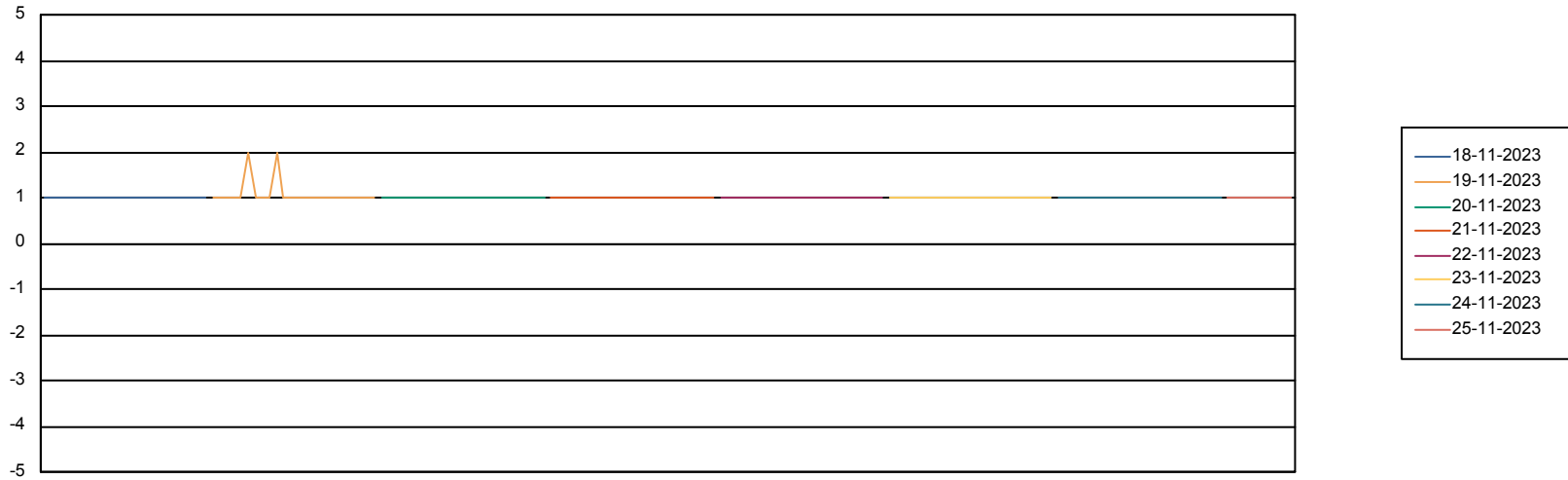
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Standby Database Health KLH\_Production (24/7)

## Recovery lag for last 7 days



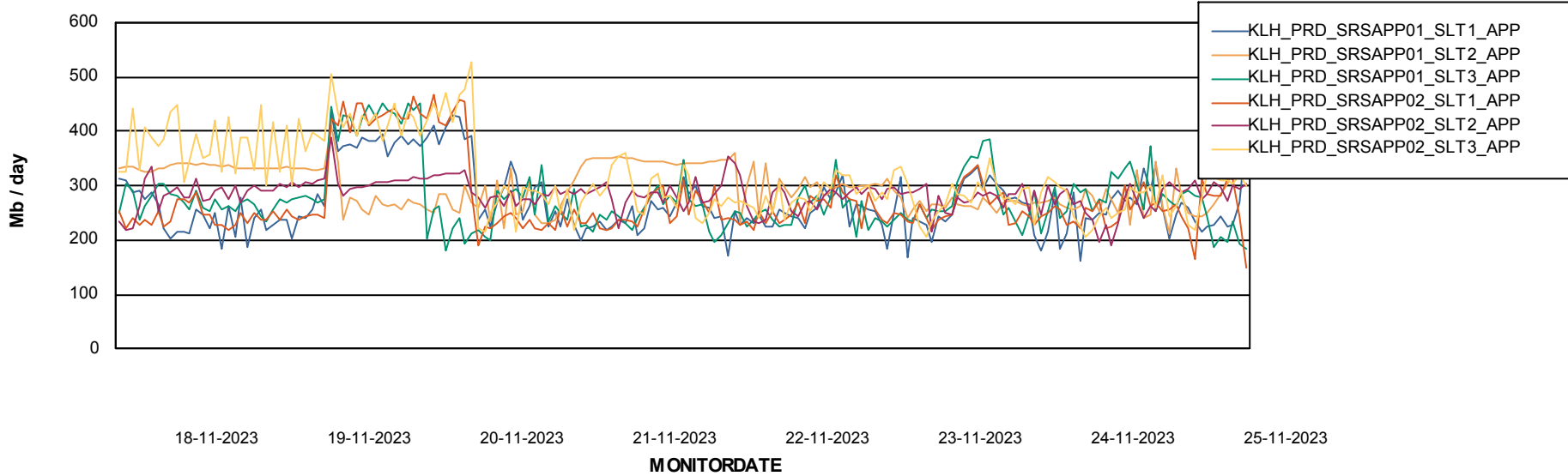
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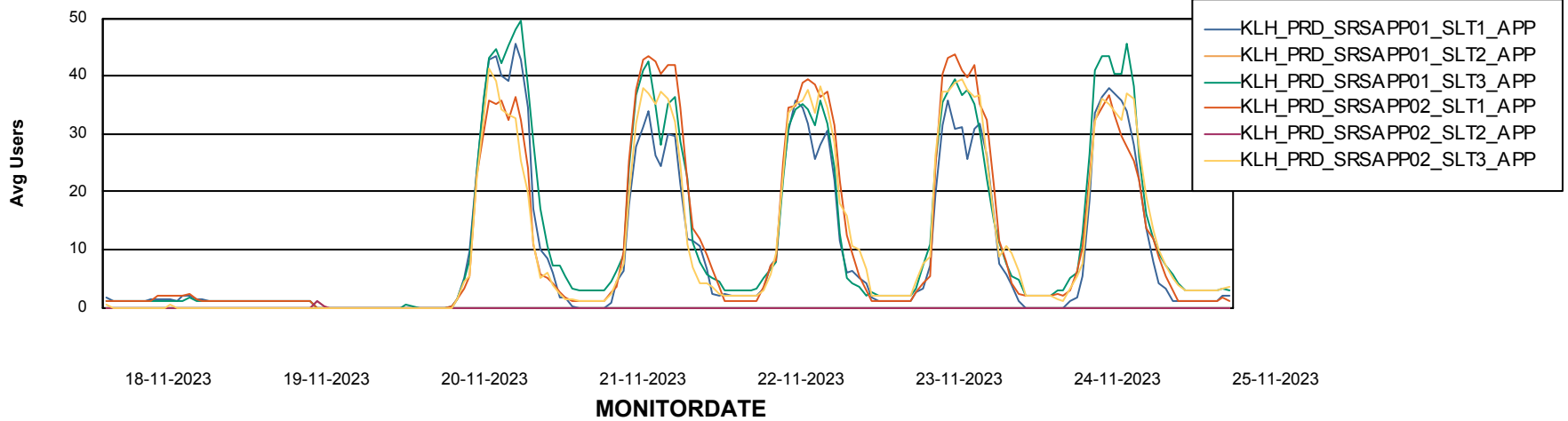


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



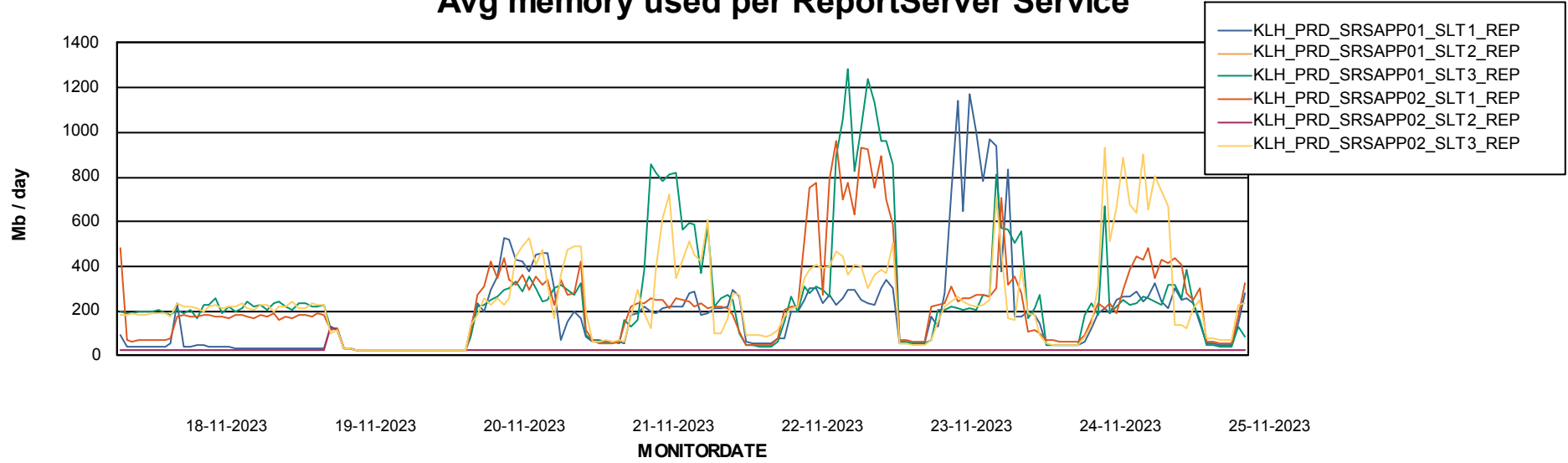
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



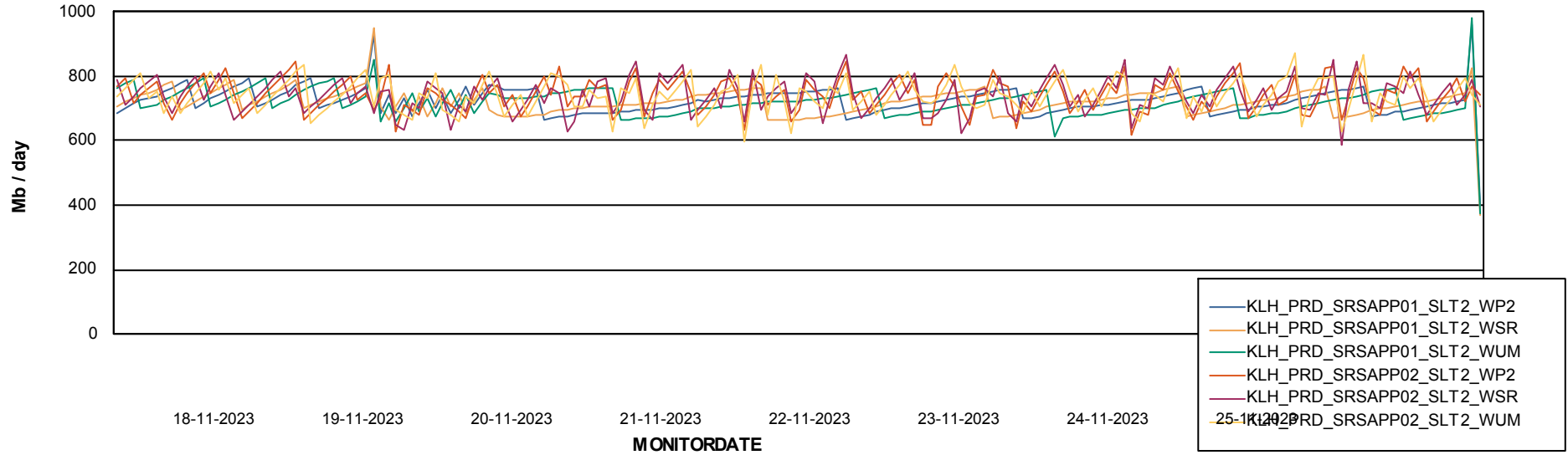
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

