

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/25/2023	33	149	99	45	850	464
11/24/2023	33	149	100	47	850	450
11/23/2023	33	149	100	47	850	450
11/22/2023	33	149	100	47	850	448
11/21/2023	33	149	100	47	850	449
11/20/2023	33	149	100	47	850	449
11/19/2023	34	149	99	47	850	449

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/25/2023	59	89	37
11/24/2023	59	89	37
11/23/2023	58	89	37
11/22/2023	57	89	39
11/21/2023	58	89	38
11/20/2023	58	89	38
11/19/2023	58	89	38

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/25/2023	65	79	28
11/24/2023	65	79	28
11/23/2023	65	79	28
11/22/2023	65	79	28
11/21/2023	65	79	28
11/20/2023	65	79	28
11/19/2023	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/25/2023	57	79	35
11/24/2023	55	79	36
11/23/2023	56	79	35
11/22/2023	56	79	35
11/21/2023	56	79	35
11/20/2023	56	79	35
11/19/2023	56	79	35

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/25/2023	18	149	123
11/24/2023	18	149	123
11/23/2023	18	149	123
11/22/2023	18	149	123
11/21/2023	18	149	123
11/20/2023	18	149	122
11/19/2023	18	149	122

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/25/2023	44	149	84	36	1,536	985
11/24/2023	44	149	84	36	1,536	988
11/23/2023	44	149	84	36	1,536	985
11/22/2023	44	149	84	36	1,536	987
11/21/2023	44	149	84	36	1,536	990
11/20/2023	44	149	84	36	1,536	980
11/19/2023	44	149	84	37	1,536	967

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/25/2023	62	199	75	31	1,536	1,056
11/24/2023	62	199	75	30	1,536	1,077
11/23/2023	62	199	75	31	1,536	1,058
11/22/2023	62	199	75	27	1,536	1,115
11/21/2023	63	199	75	28	1,536	1,110
11/20/2023	63	199	75	29	1,536	1,097
11/19/2023	63	199	75	31	1,536	1,061

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/25/2023	52	79	38
11/24/2023	52	79	38
11/23/2023	51	79	39
11/22/2023	50	79	40
11/21/2023	52	79	38
11/20/2023	52	79	38
11/19/2023	52	79	38

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/25/2023	63	79	30
11/24/2023	61	79	31
11/23/2023	63	79	30
11/22/2023	63	79	30
11/21/2023	63	79	30
11/20/2023	63	79	30
11/19/2023	63	79	30

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/25/2023	26	149	111
11/24/2023	26	149	111
11/23/2023	27	149	110
11/22/2023	28	149	108
11/21/2023	28	149	108
11/20/2023	28	149	107
11/19/2023	28	149	107

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Harddisk Usage JSG_PRD_WORF

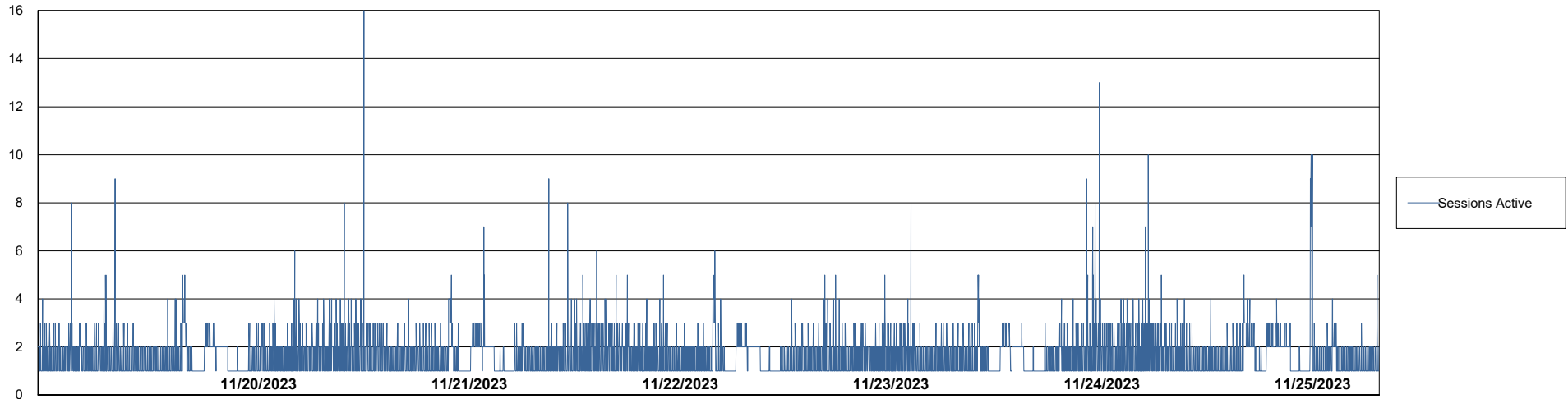
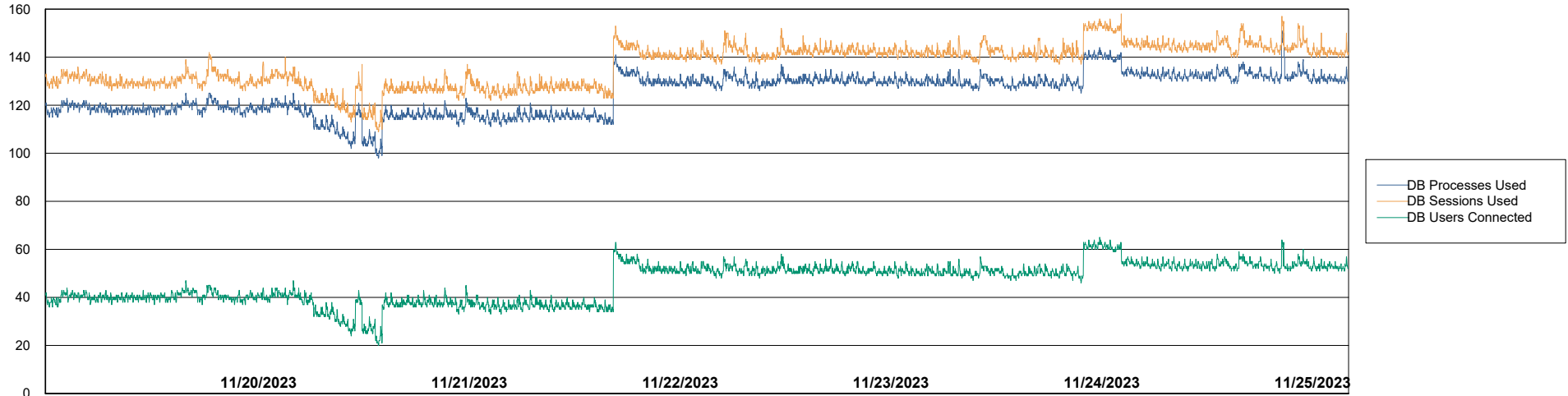
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/25/2023	49	149	76
11/24/2023	49	149	76
11/23/2023	50	149	75
11/22/2023	51	149	74
11/21/2023	51	149	74
11/20/2023	51	149	74
11/19/2023	51	149	74

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Database Performance JSG_PRD_BASHIR_DB_ABS1



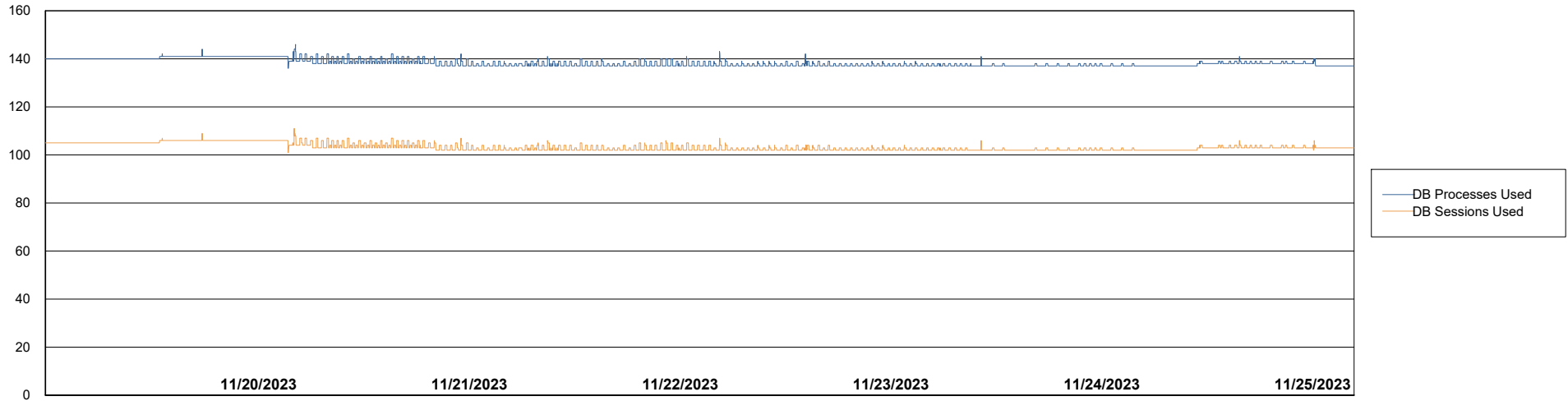
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

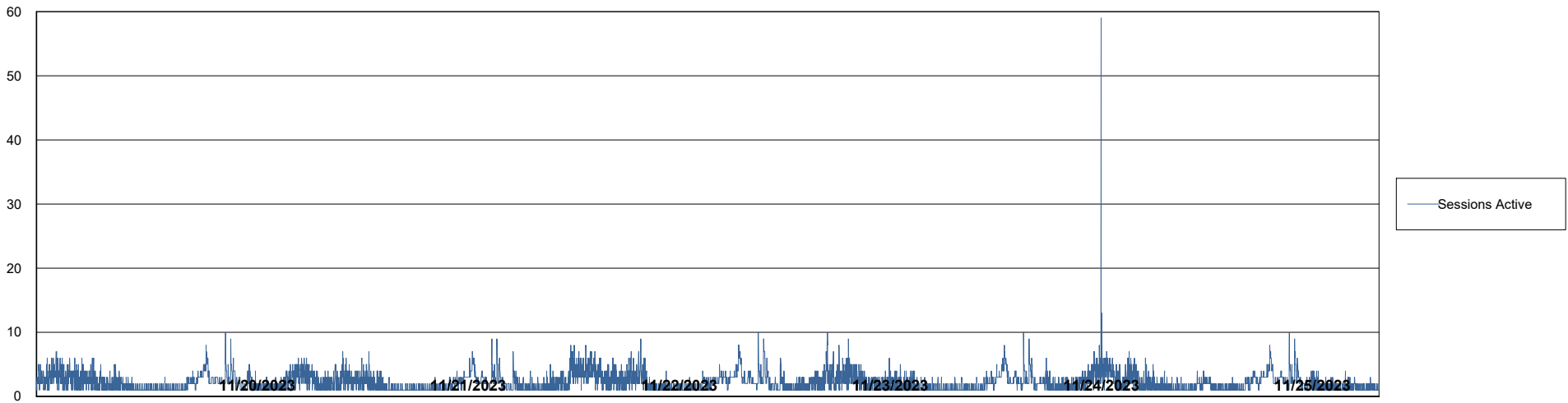
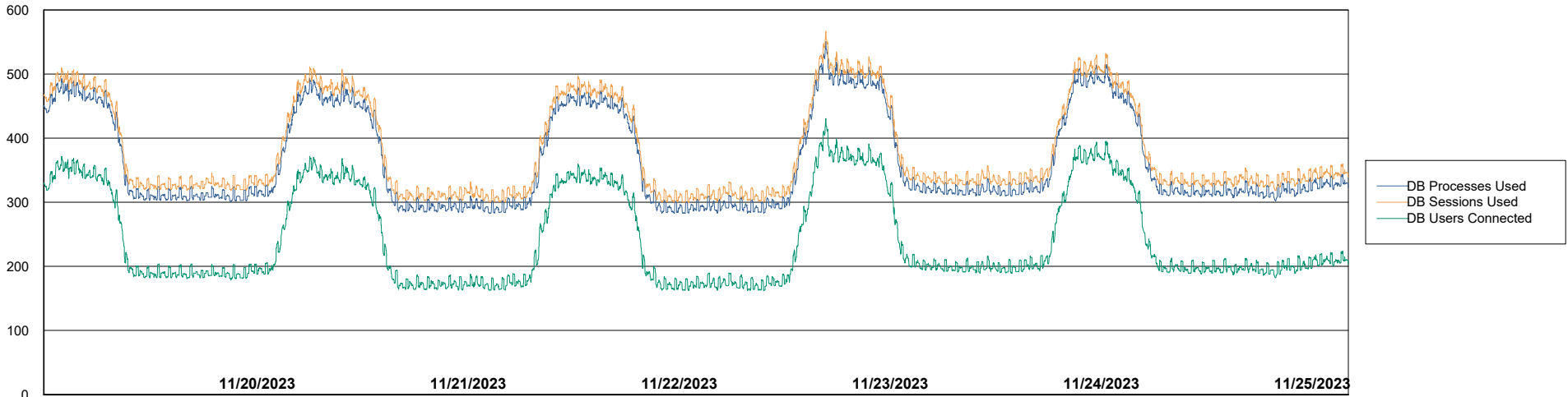


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Database Performance JSG_PRD_RIKER_DB_HSBABS1



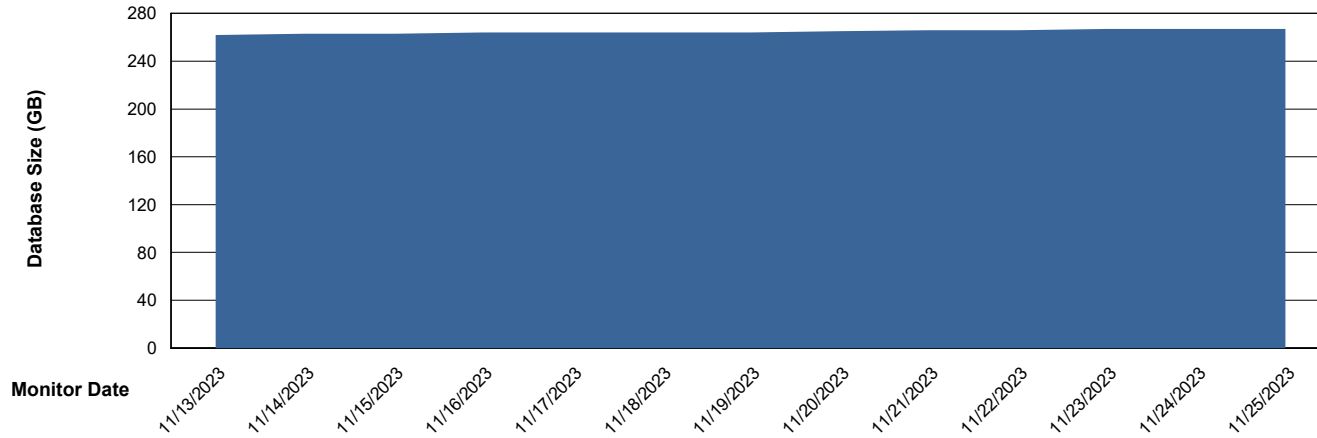
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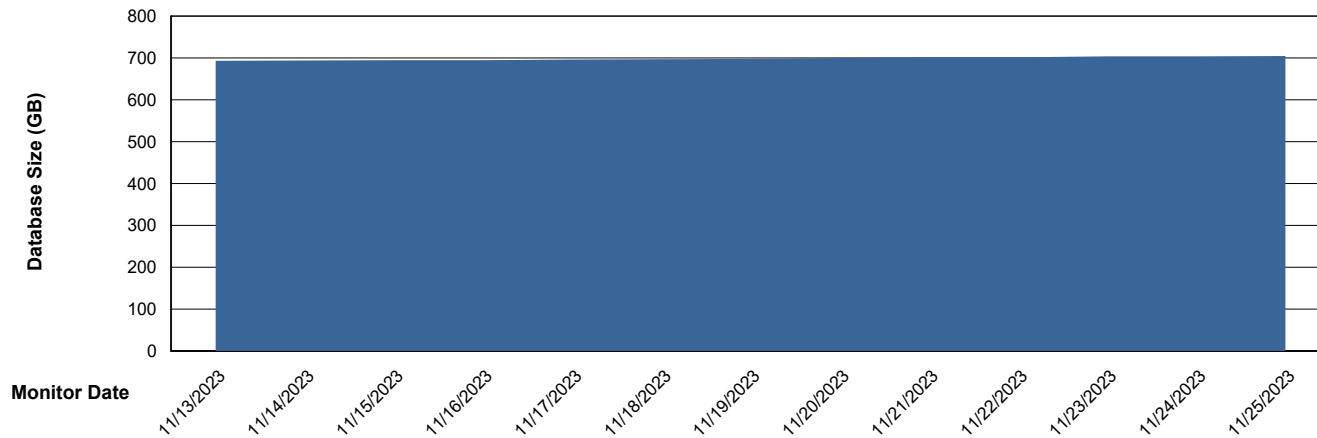
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/25/2023	ABSDATA	142	122	14
	INDX	168	142	15
11/24/2023	ABSDATA	142	122	14
	INDX	168	142	16
11/23/2023	ABSDATA	142	122	14
	INDX	168	141	16
11/22/2023	ABSDATA	142	122	14
	INDX	168	141	16
11/21/2023	ABSDATA	142	122	14
	INDX	168	141	16
11/20/2023	ABSDATA	142	121	15
	INDX	168	141	16
11/19/2023	ABSDATA	142	121	15
	INDX	168	140	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/25/2023	ABSDATA	768	653	15
	INDX	39	32	17
11/24/2023	ABSDATA	768	652	15
	INDX	39	32	17
11/23/2023	ABSDATA	768	651	15
	INDX	39	32	17
11/22/2023	ABSDATA	768	650	15
	INDX	39	32	17
11/21/2023	ABSDATA	768	649	15
	INDX	39	32	17
11/20/2023	ABSDATA	768	648	16
	INDX	39	32	18
11/19/2023	ABSDATA	768	647	16
	INDX	39	32	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 20/11/2023	Tue 21/11/2023	Wed 22/11/2023	Thu 23/11/2023	Fri 24/11/2023	Sat 25/11/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Fri, 24-11-2023	None
Mon, 20-11-2023	None
Thu, 23-11-2023	None
Mon, 20-11-2023	None
Sun, 19-11-2023	None
Tue, 21-11-2023	None
Wed, 22-11-2023	None
Sat, 25-11-2023	None
Tue, 21-11-2023	None
Wed, 22-11-2023	None
Thu, 23-11-2023	None
Sat, 25-11-2023	None
Sun, 19-11-2023	None
Fri, 24-11-2023	None

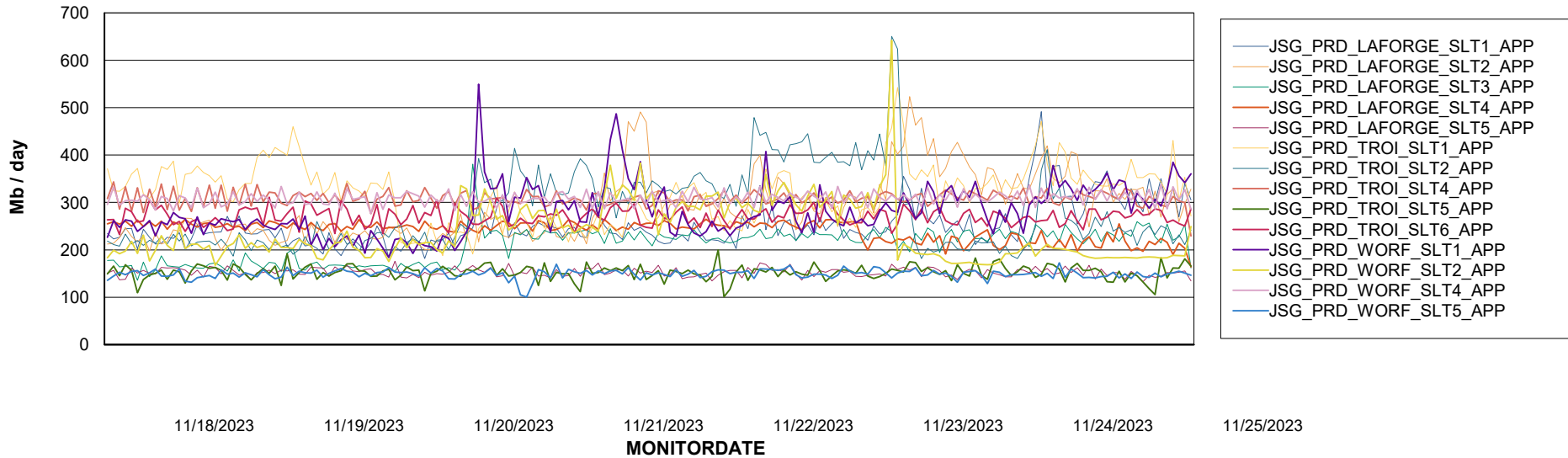
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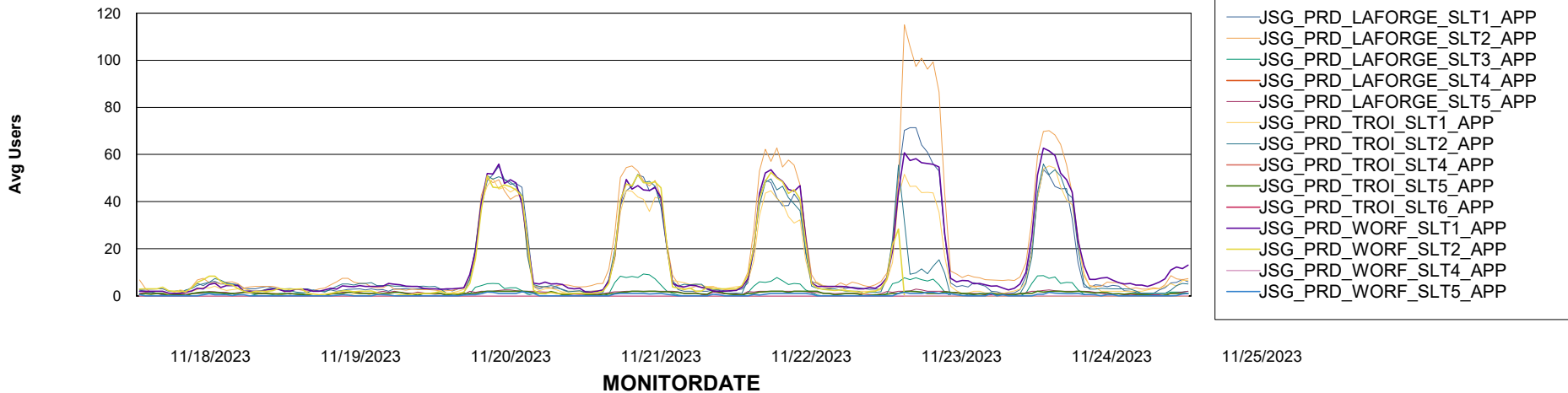


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



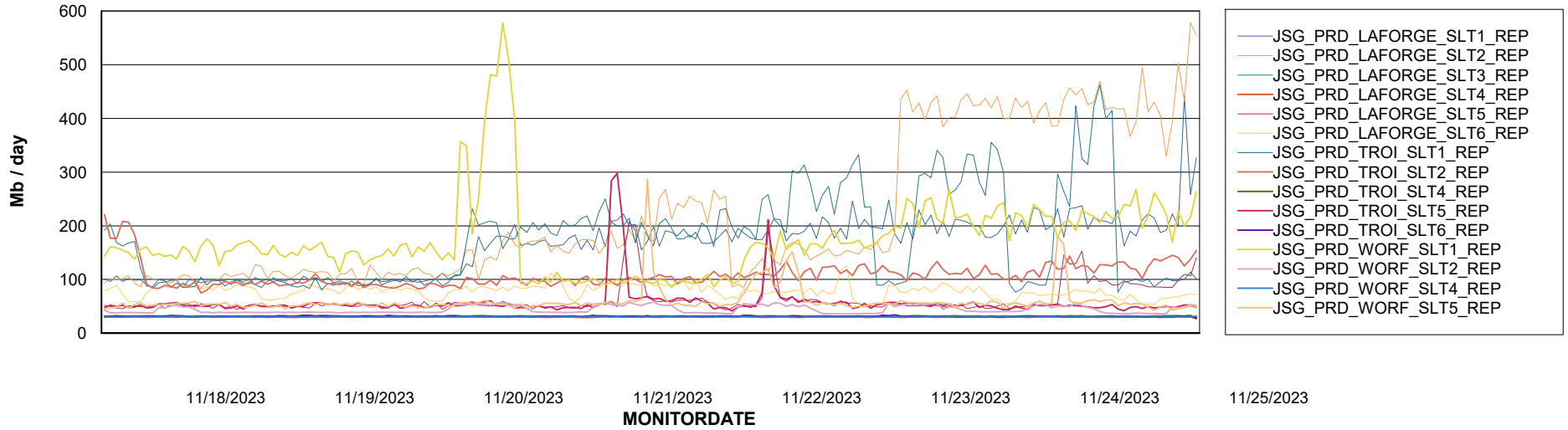
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



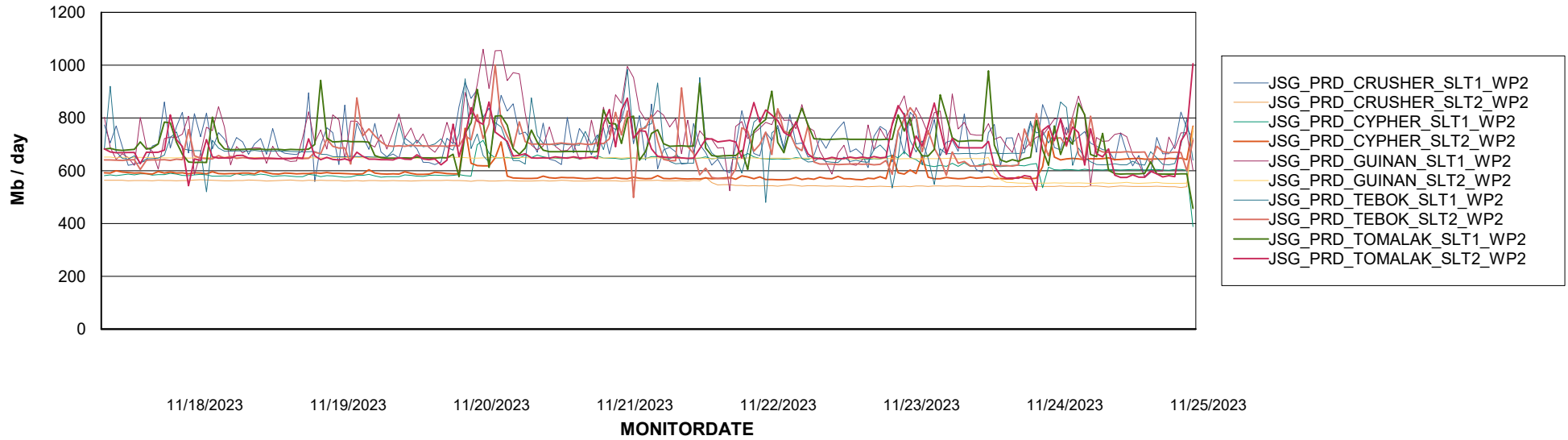
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ABSSolute Web Component Services

Avg memory used per ABS Web component

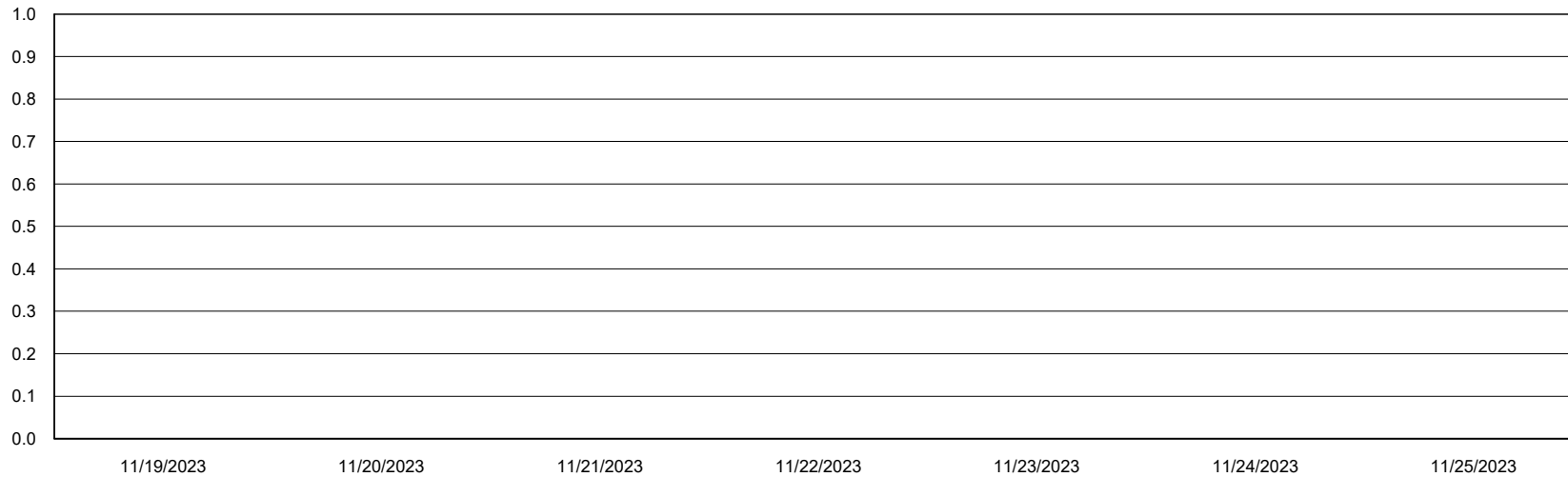


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP