

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/18/2023	34	149	99	46	850	461
11/17/2023	33	149	100	47	850	449
11/16/2023	34	149	98	47	850	448
11/15/2023	34	149	98	47	850	448
11/14/2023	35	149	98	48	850	445
11/13/2023	34	149	98	50	850	426

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/18/2023	58	89	38
11/17/2023	58	89	38
11/16/2023	58	89	38
11/15/2023	59	89	36
11/14/2023	59	89	37
11/13/2023	57	89	38

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## Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/18/2023	65	79	28
11/17/2023	64	79	28
11/16/2023	63	79	30
11/15/2023	65	79	28
11/14/2023	66	79	27
11/13/2023	66	79	27

## Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/18/2023	56	79	35
11/17/2023	56	79	35
11/16/2023	56	79	35
11/15/2023	57	79	34
11/14/2023	58	79	34
11/13/2023	57	79	34

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Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/18/2023	18	149	122
11/17/2023	18	149	122
11/16/2023	18	149	122
11/15/2023	18	149	122
11/14/2023	18	149	122
11/13/2023	18	149	122

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/18/2023	44	149	84	37	1,536	974
11/17/2023	44	149	84	36	1,536	979
11/16/2023	44	149	84	36	1,536	979
11/15/2023	44	149	84	36	1,536	983
11/14/2023	44	149	84	36	1,536	985
11/13/2023	44	149	84	36	1,536	990

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## Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/18/2023	63	199	75	31	1,536	1,058
11/17/2023	63	199	75	32	1,536	1,045
11/16/2023	63	199	75	32	1,536	1,042
11/15/2023	63	199	75	32	1,536	1,047
11/14/2023	63	199	75	32	1,536	1,048
11/13/2023	63	199	74	30	1,536	1,070

## Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/18/2023	52	79	38
11/17/2023	52	79	38
11/16/2023	52	79	38
11/15/2023	54	79	37
11/14/2023	54	79	36
11/13/2023	52	79	38

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Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/18/2023	63	79	30
11/17/2023	63	79	30
11/16/2023	63	79	30
11/15/2023	64	79	28
11/14/2023	65	79	28
11/13/2023	64	79	29

Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/18/2023	28	149	107
11/17/2023	28	149	107
11/16/2023	28	149	107
11/15/2023	28	149	107
11/14/2023	28	149	107
11/13/2023	28	149	107

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Harddisk Usage JSG\_PRD\_WORF

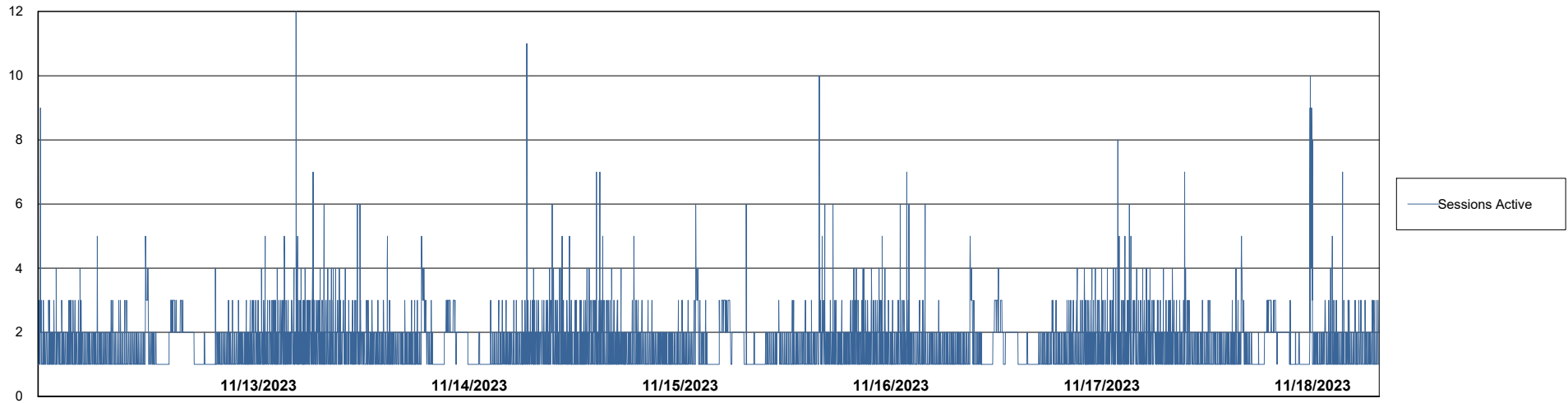
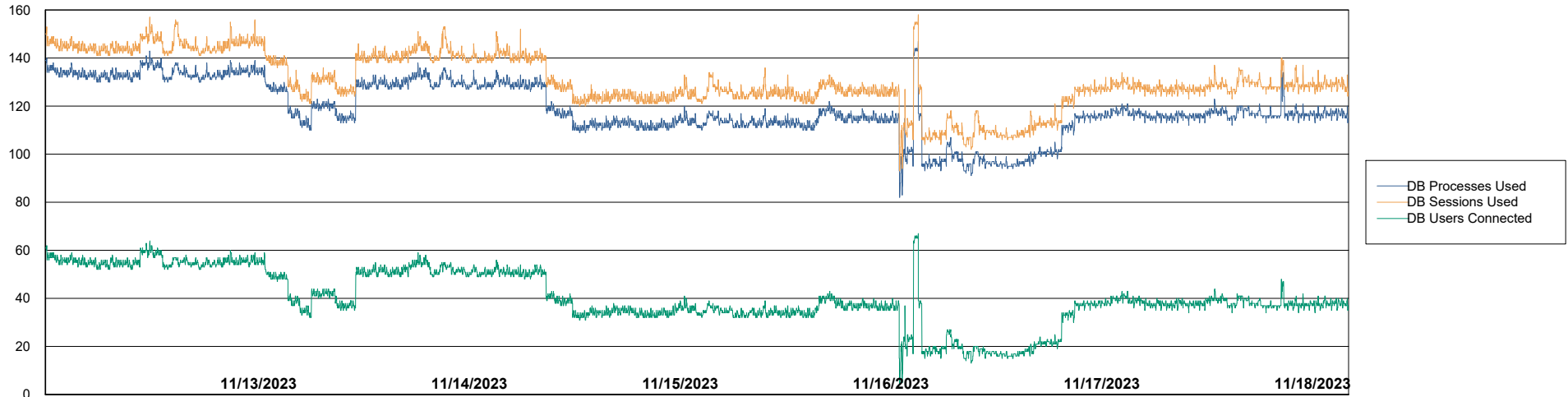
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/18/2023	51	149	74
11/17/2023	51	149	74
11/16/2023	51	149	74
11/15/2023	51	149	74
11/14/2023	51	149	74
11/13/2023	51	149	74

# Weekly SLA Customer Report

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## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



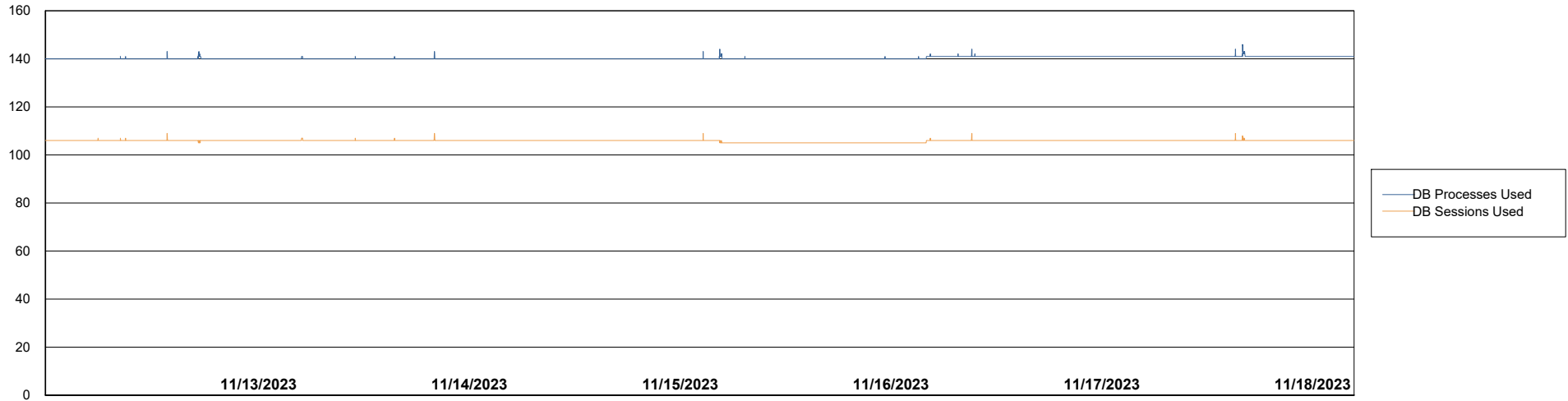
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Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0

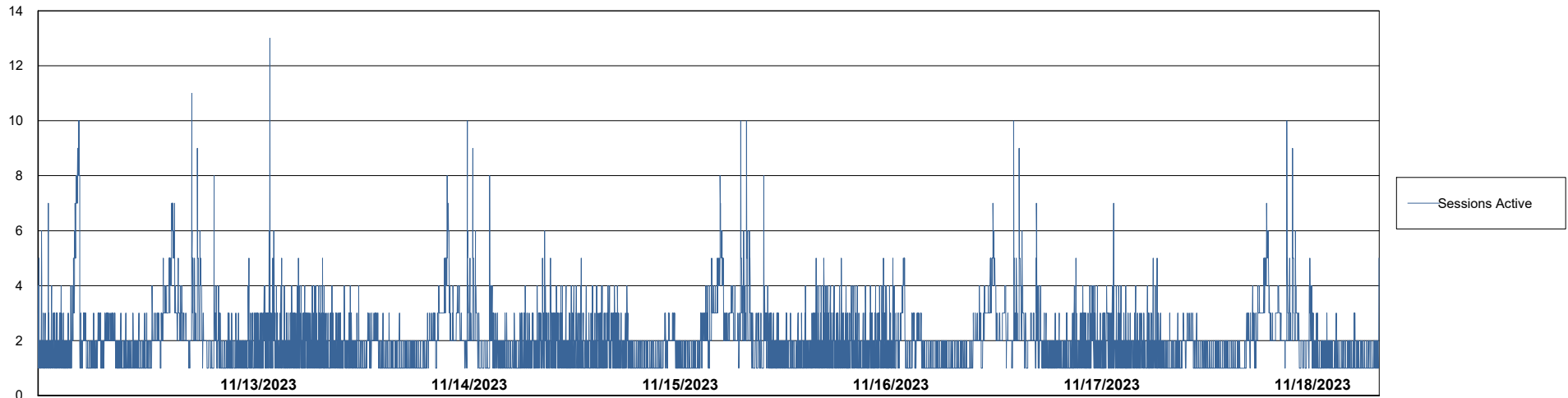
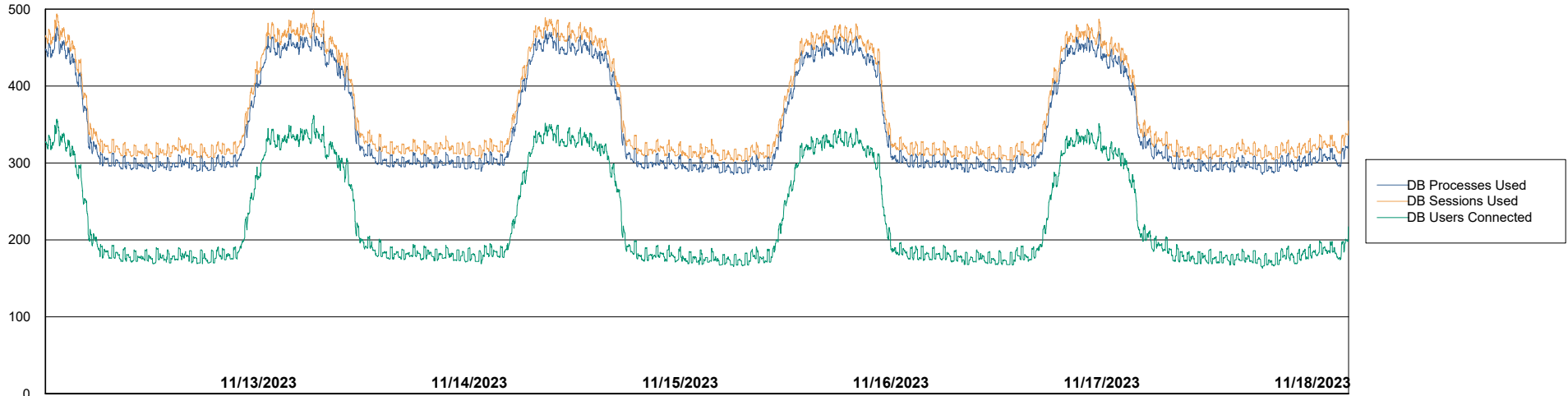


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



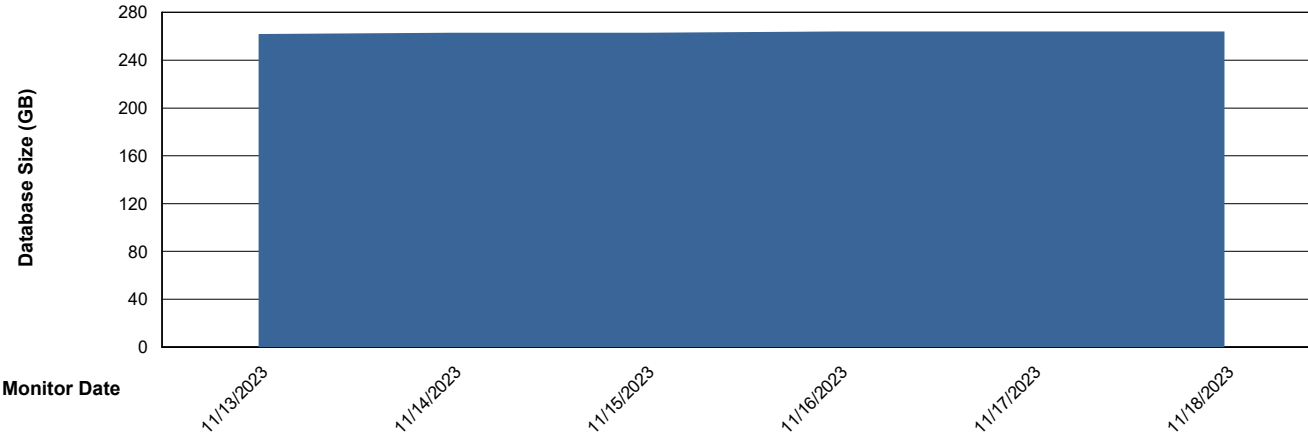
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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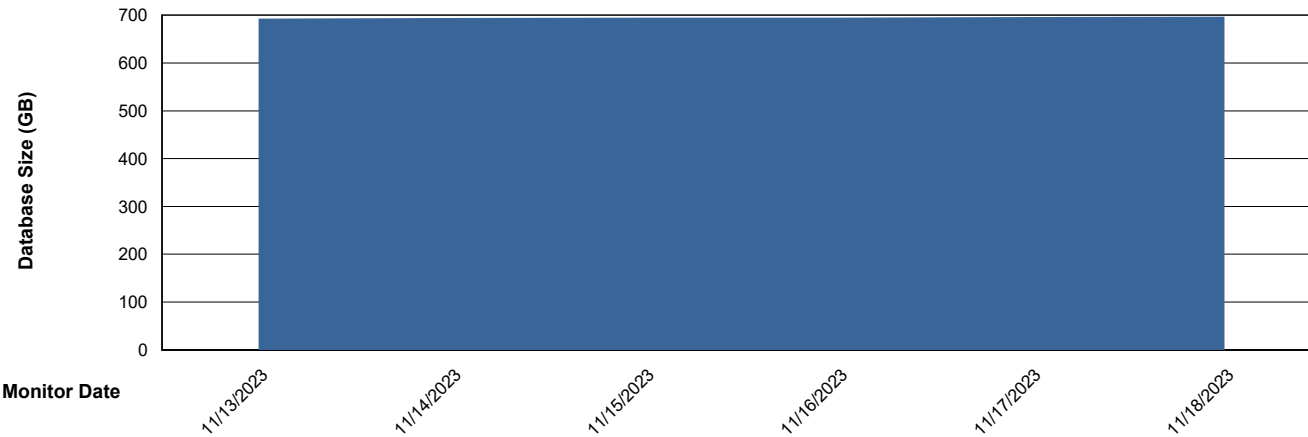
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/18/2023	ABSDATA	142	121	15
	INDX	168	140	17
11/17/2023	ABSDATA	142	121	15
	INDX	168	140	17
11/16/2023	ABSDATA	142	121	15
	INDX	168	140	17
11/15/2023	ABSDATA	142	121	15
	INDX	168	139	17
11/14/2023	ABSDATA	142	120	15
	INDX	168	139	17
11/13/2023	ABSDATA	138	119	13
	INDX	165	139	16

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/18/2023	ABSDATA	768	645	16
	INDX	39	32	18
11/17/2023	ABSDATA	768	645	16
	INDX	39	32	18
11/16/2023	ABSDATA	768	643	16
	INDX	39	32	18
11/15/2023	ABSDATA	768	643	16
	INDX	39	32	18
11/14/2023	ABSDATA	768	642	16
	INDX	39	32	18
11/13/2023	ABSDATA	768	641	17
	INDX	39	32	19

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 13/11/2023	Tue 14/11/2023	Wed 15/11/2023	Thu 16/11/2023	Fri 17/11/2023	Sat 18/11/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sat, 18-11-2023	None
Sat, 18-11-2023	None
Wed, 15-11-2023	None
Thu, 16-11-2023	None
Fri, 17-11-2023	None
Fri, 17-11-2023	None
Wed, 15-11-2023	None
Thu, 16-11-2023	None
Tue, 14-11-2023	None
Tue, 14-11-2023	None
Mon, 13-11-2023	None
Mon, 13-11-2023	None

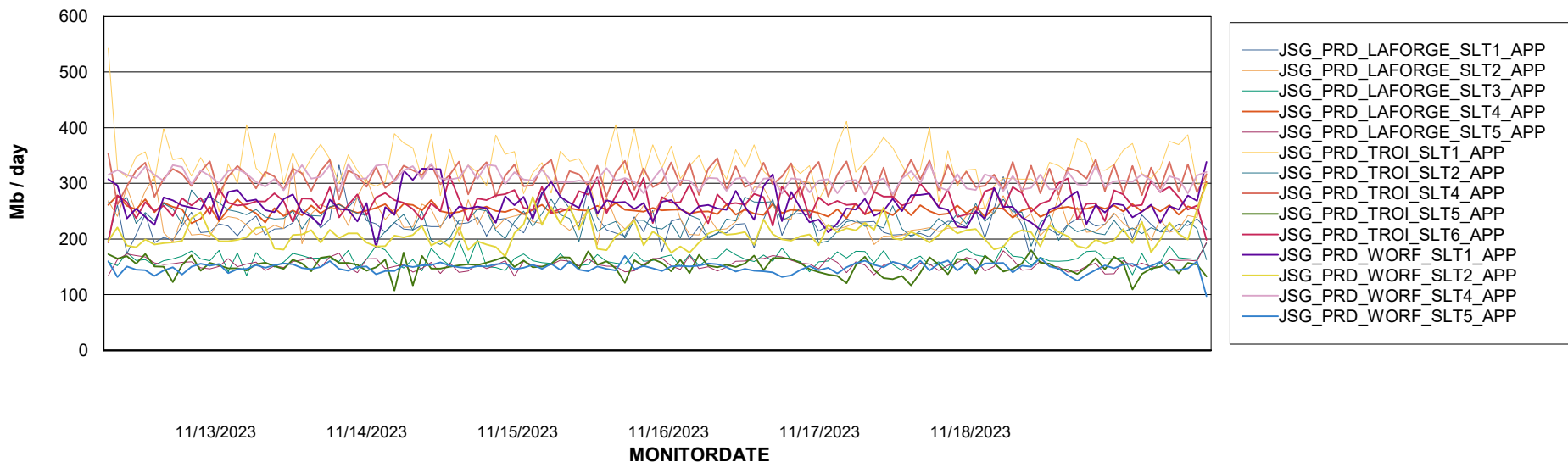
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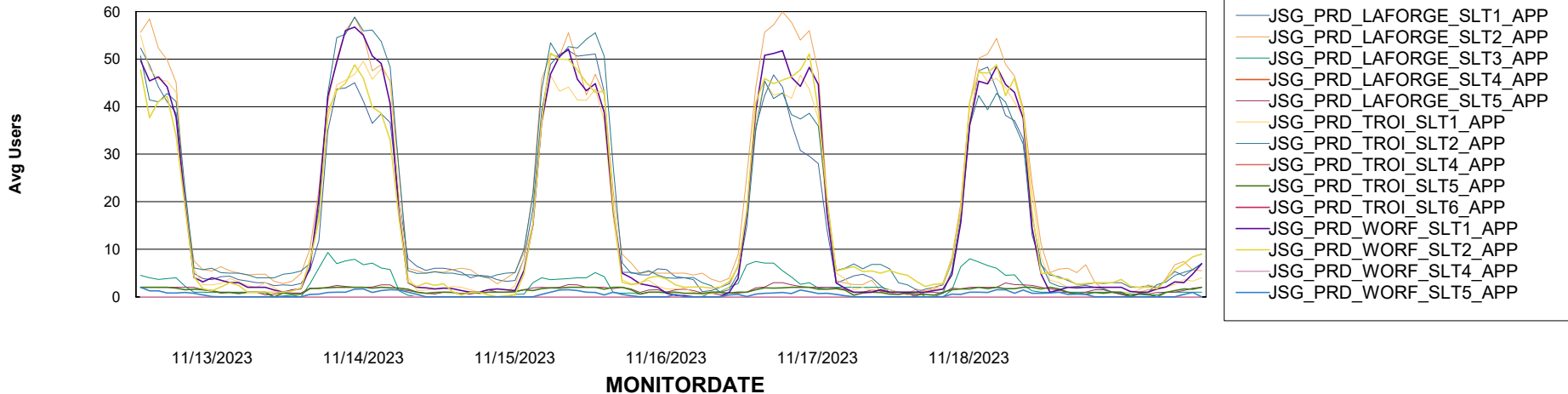


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



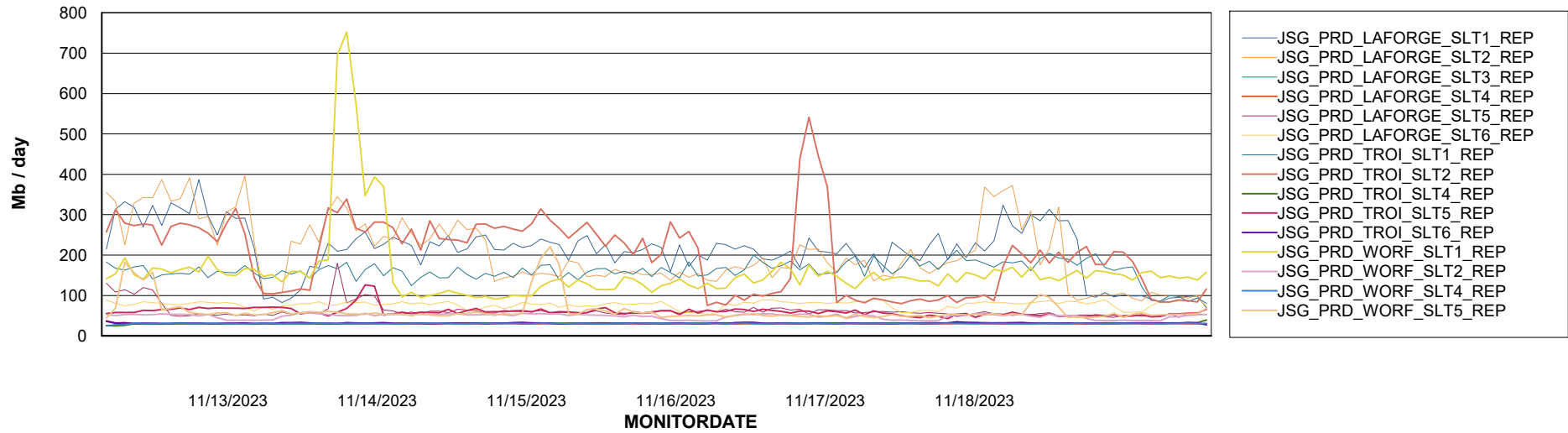
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



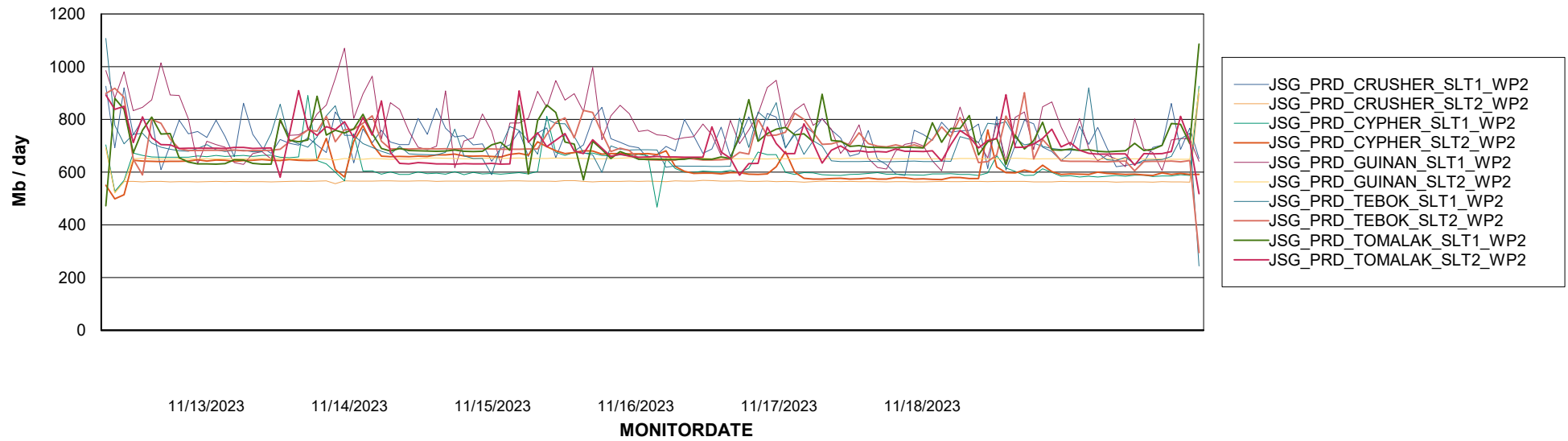
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

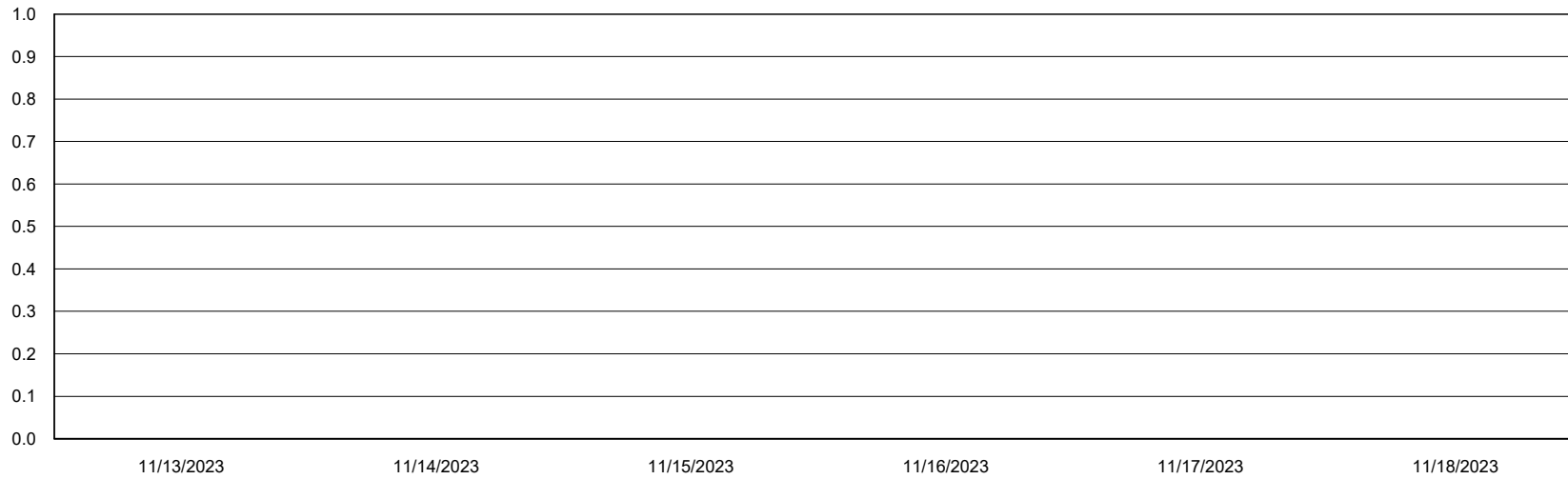


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP