

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 53



## Harddisk Usage LLG\_PRD\_APP01

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/11/2023 | 60                        | 200                         | 80                         | 95                        | 200                         | 9                          |
| 11/10/2023 | 60                        | 200                         | 80                         | 95                        | 200                         | 9                          |
| 11/9/2023  | 60                        | 200                         | 80                         | 95                        | 200                         | 9                          |

## Harddisk Usage LLG\_PRD\_APP02

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/11/2023 | 61                        | 200                         | 77                         | 93                        | 200                         | 13                         |
| 11/10/2023 | 61                        | 200                         | 77                         | 93                        | 200                         | 13                         |
| 11/9/2023  | 61                        | 200                         | 77                         | 93                        | 200                         | 13                         |

## Harddisk Usage LLG\_PRD\_BI02

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/11/2023 | 49                        | 150                         | 76                         | 45                        | 685                         | 380                        |
| 11/10/2023 | 49                        | 150                         | 76                         | 46                        | 685                         | 371                        |
| 11/9/2023  | 49                        | 150                         | 76                         | 46                        | 685                         | 367                        |

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## Harddisk Usage LLG\_PRD\_OR01

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/11/2023 | 79                        | 279                         | 59                         | 43                        | 928                         | 525                        | 49                        | 749                         | 382                        |
| 11/10/2023 | 79                        | 279                         | 59                         | 43                        | 928                         | 525                        | 34                        | 749                         | 492                        |
| 11/9/2023  | 79                        | 279                         | 59                         | 43                        | 928                         | 525                        | 25                        | 749                         | 564                        |

## Harddisk Usage LLG\_PRD\_OR02

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/11/2023 | 82                        | 279                         | 50                         | 88                        | 1,117                       | 131                        | 93                        | 559                         | 38                         |
| 11/10/2023 | 82                        | 279                         | 50                         | 88                        | 1,117                       | 131                        | 93                        | 559                         | 38                         |
| 11/9/2023  | 82                        | 279                         | 50                         | 88                        | 1,117                       | 131                        | 93                        | 559                         | 38                         |

## Harddisk Usage LLG\_PRD\_TS2

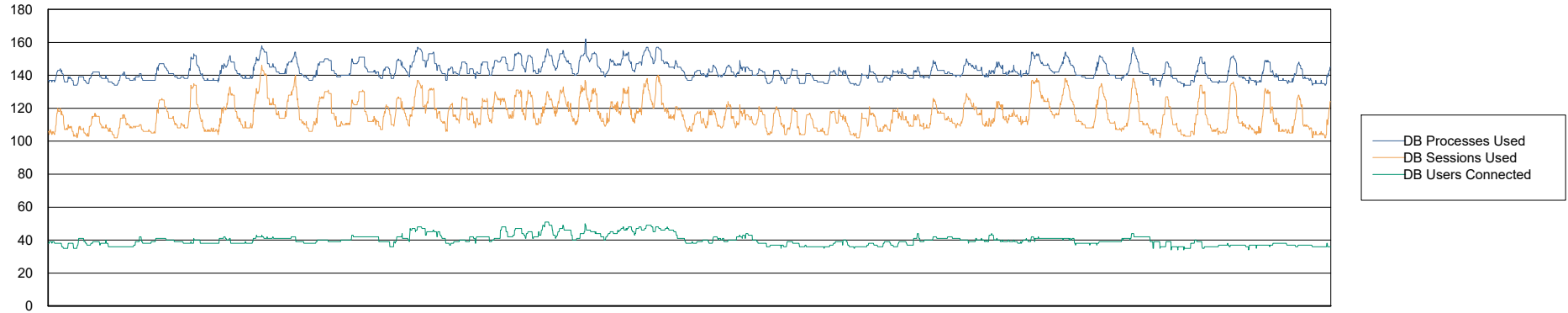
|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/11/2023 | 20                        | 279                         | 223                        | 55                        | 993                         | 443                        | 34                        | 684                         | 453                        |
| 11/10/2023 | 20                        | 279                         | 223                        | 55                        | 993                         | 443                        | 34                        | 684                         | 454                        |
| 11/9/2023  | 20                        | 279                         | 223                        | 55                        | 993                         | 443                        | 34                        | 684                         | 454                        |

# Weekly SLA Customer Report

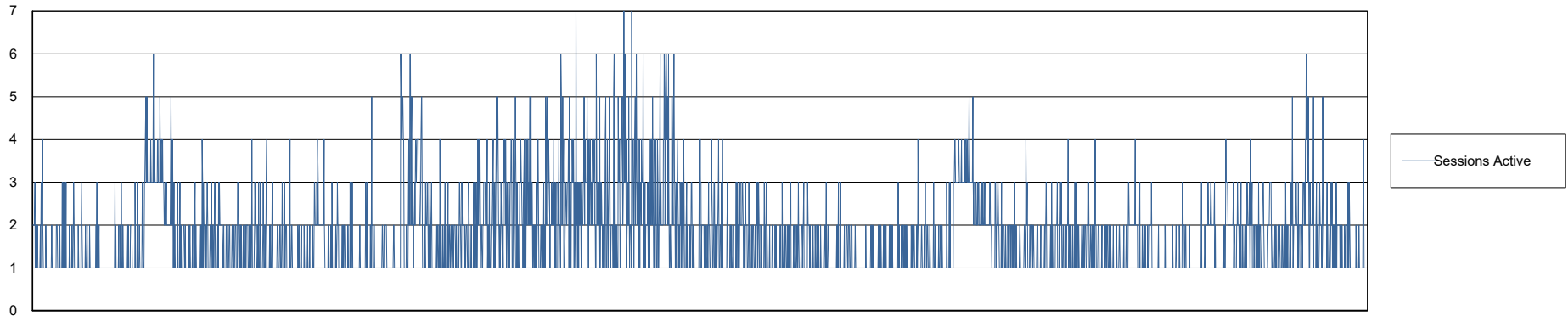
Customer LLG\_Production  
Database ID 53



## Database Performance LLGDB\_Production



11/9/2023 11/10/2023 11/11/2023



11/9/2023 11/10/2023 11/11/2023

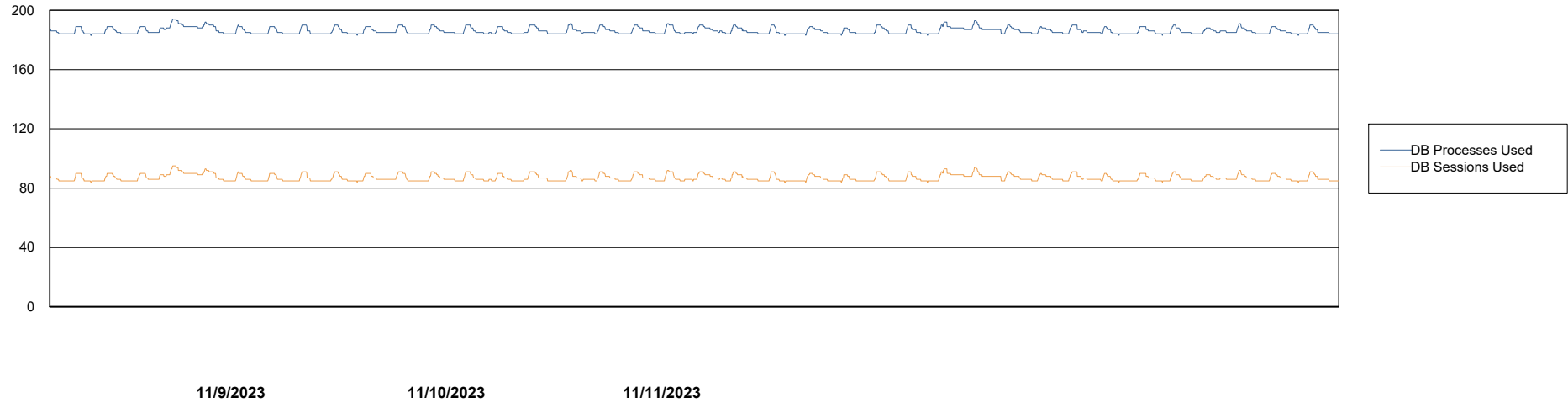
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Database ID 53



## Database Performance LLGDB\_Standby\_TS2

DB Processes Max 0  
DB Processes Max 300  
DB Processes Max 4



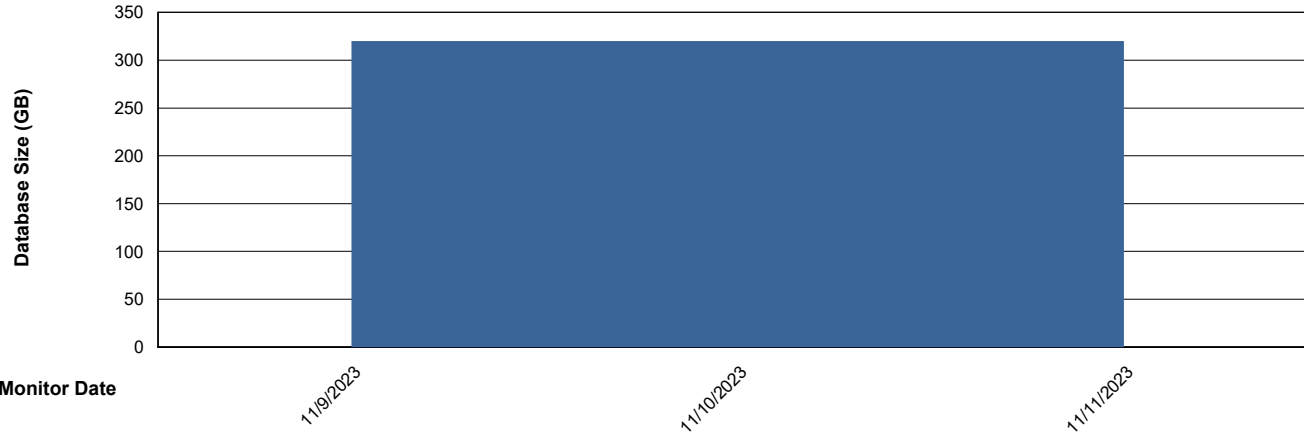
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DATABASE SIZE LLGDB\_Production

Database growth over last month



Database Tablespace LLGDB\_Production

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 11/11/2023 | ABSDATA         | 178           | 127           | 29              |
|            | INDX            | 216           | 184           | 15              |
| 11/10/2023 | ABSDATA         | 178           | 127           | 29              |
|            | INDX            | 216           | 184           | 15              |
| 11/9/2023  | ABSDATA         | 178           | 127           | 29              |
|            | INDX            | 216           | 183           | 15              |

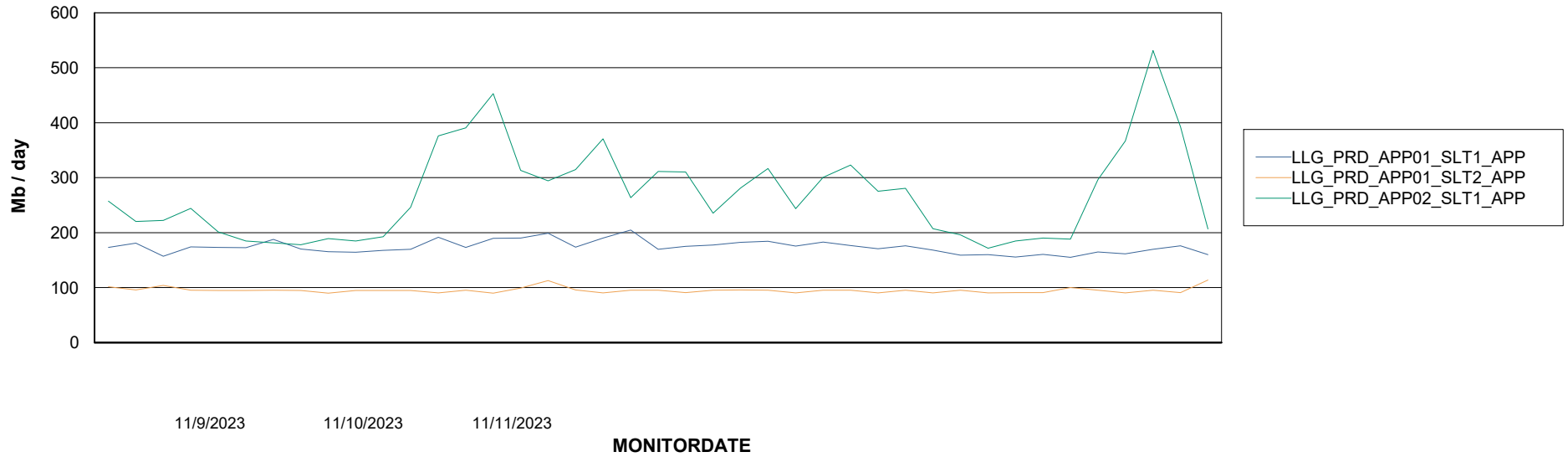
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## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



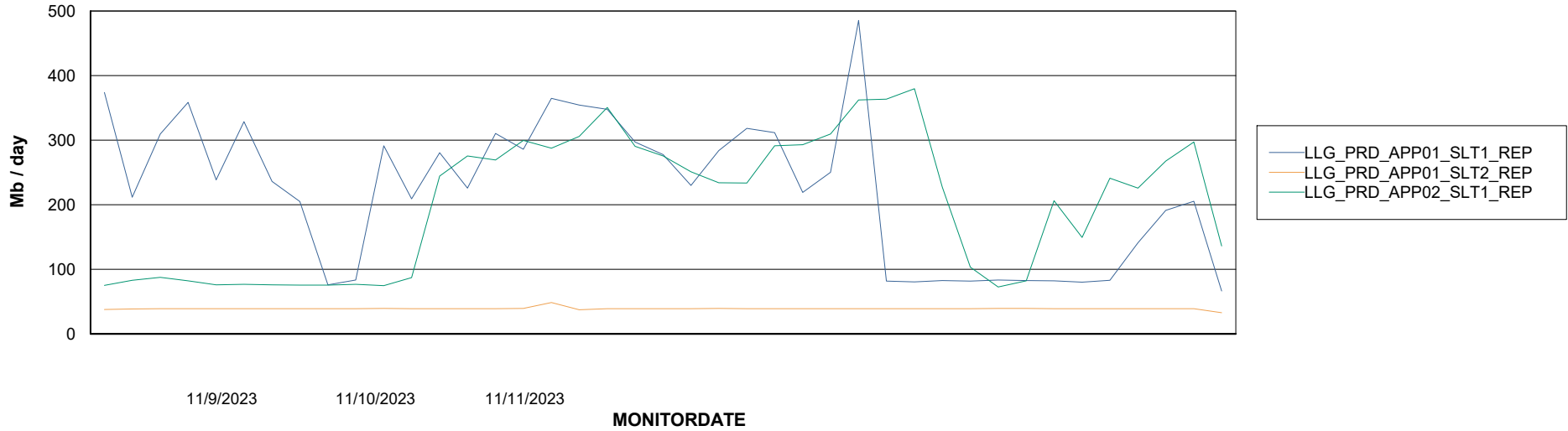
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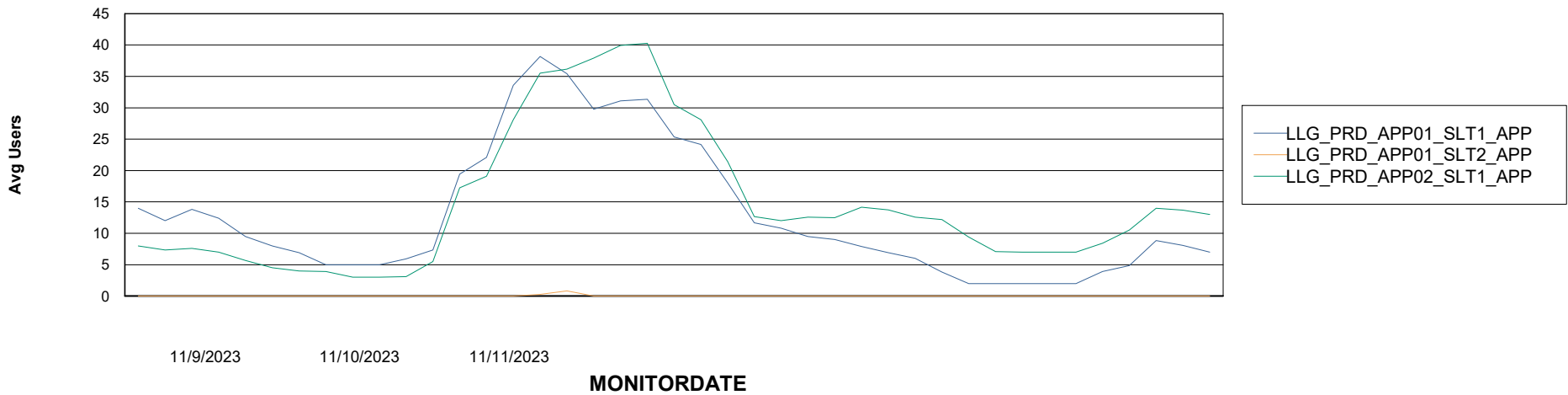


## ABSSolute Application Server Services

### Avg memory used per ReportServer Service



### Avg users per day per ABS server



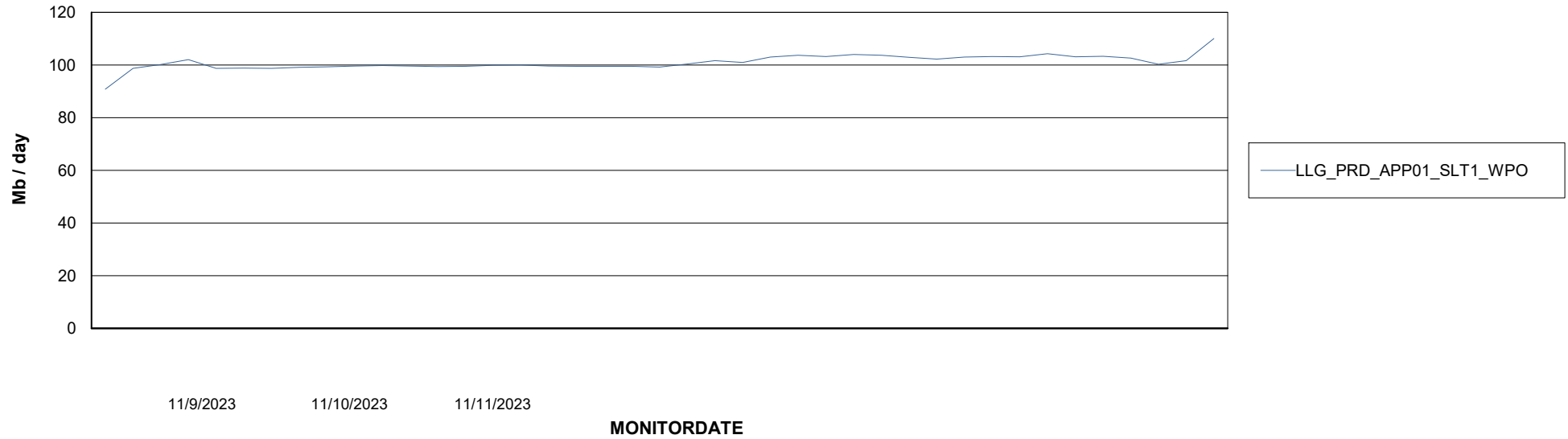
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## ABSSolute Application Server Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

