

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11-11-2023	35	149	97	47	850	454
10-11-2023	34	149	98	48	850	441
9-11-2023	34	149	98	48	850	439
8-11-2023	34	149	99	49	850	434
7-11-2023	39	149	91	49	850	433
6-11-2023	41	149	88	49	850	433
5-11-2023	42	149	87	49	850	434

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-11-2023	56	89	39
10-11-2023	56	89	39
9-11-2023	56	89	39
8-11-2023	56	89	39
7-11-2023	56	89	39
6-11-2023	56	89	39
5-11-2023	56	89	39

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-11-2023	66	79	27
10-11-2023	66	79	27
9-11-2023	66	79	27
8-11-2023	66	79	27
7-11-2023	66	79	27
6-11-2023	66	79	27
5-11-2023	66	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-11-2023	56	79	35
10-11-2023	56	79	35
9-11-2023	56	79	35
8-11-2023	56	79	35
7-11-2023	56	79	35
6-11-2023	56	79	35
5-11-2023	56	79	35

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-11-2023	18	149	122
10-11-2023	18	149	122
9-11-2023	18	149	122
8-11-2023	18	149	122
7-11-2023	18	149	122
6-11-2023	18	149	122
5-11-2023	18	149	122

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11-11-2023	44	149	84	36	1,536	976
10-11-2023	44	149	84	36	1,536	981
9-11-2023	44	149	84	36	1,536	977
8-11-2023	44	149	84	36	1,536	981
7-11-2023	44	149	84	36	1,536	984
6-11-2023	44	149	84	36	1,536	981
5-11-2023	44	149	84	37	1,536	969

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11-11-2023	63	199	75	31	1,536	1,057
10-11-2023	63	199	75	32	1,536	1,044
9-11-2023	63	199	75	32	1,536	1,042
8-11-2023	63	199	75	32	1,536	1,043
7-11-2023	63	199	75	32	1,536	1,048
6-11-2023	63	199	74	31	1,536	1,053
5-11-2023	63	199	74	31	1,536	1,060

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-11-2023	52	79	38
10-11-2023	52	79	38
9-11-2023	52	79	38
8-11-2023	52	79	38
7-11-2023	52	79	38
6-11-2023	52	79	38
5-11-2023	52	79	38

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-11-2023	63	79	30
10-11-2023	63	79	30
9-11-2023	62	79	30
8-11-2023	62	79	30
7-11-2023	62	79	30
6-11-2023	62	79	30
5-11-2023	62	79	30

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-11-2023	29	149	107
10-11-2023	29	149	107
9-11-2023	29	149	106
8-11-2023	29	149	106
7-11-2023	29	149	106
6-11-2023	29	149	106
5-11-2023	29	149	106

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Harddisk Usage JSG_PRD_WORF

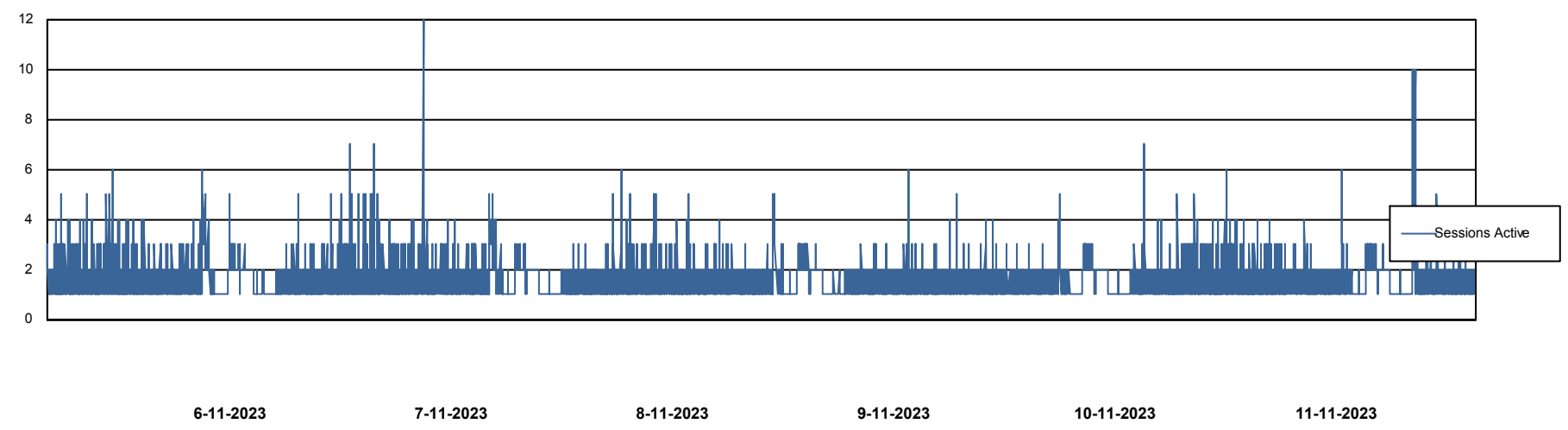
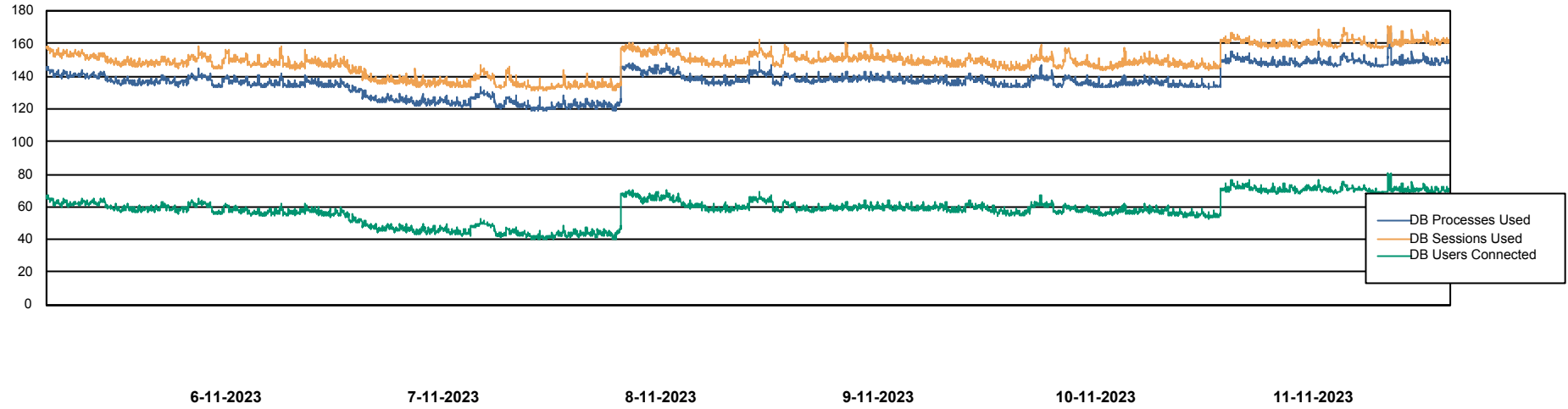
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-11-2023	51	149	73
10-11-2023	51	149	73
9-11-2023	51	149	73
8-11-2023	51	149	73
7-11-2023	51	149	73
6-11-2023	51	149	73
5-11-2023	51	149	73

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Database Performance JSG_PRD_BASHIR_DB



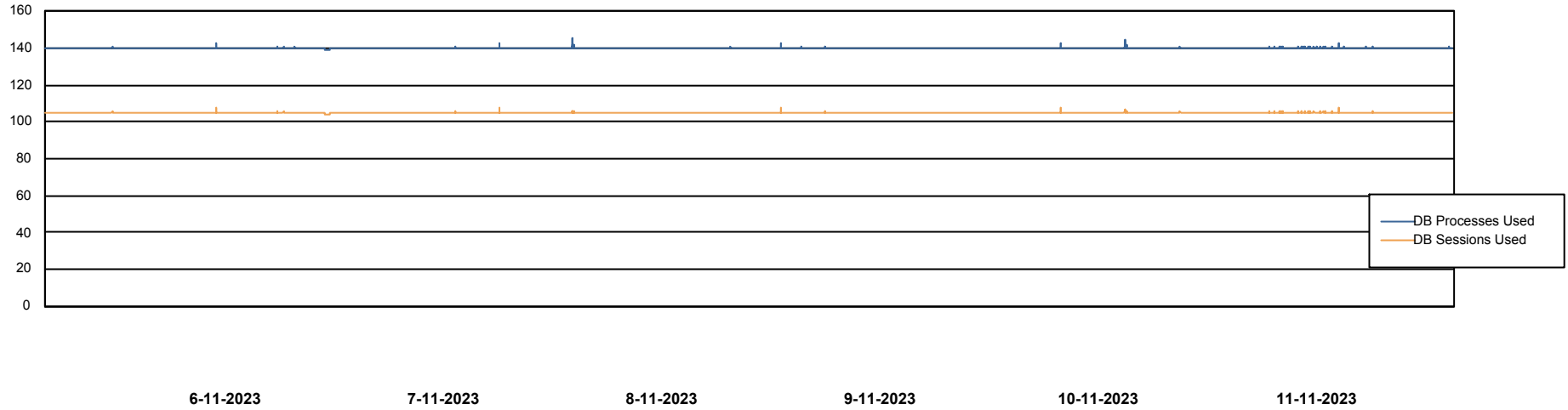
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

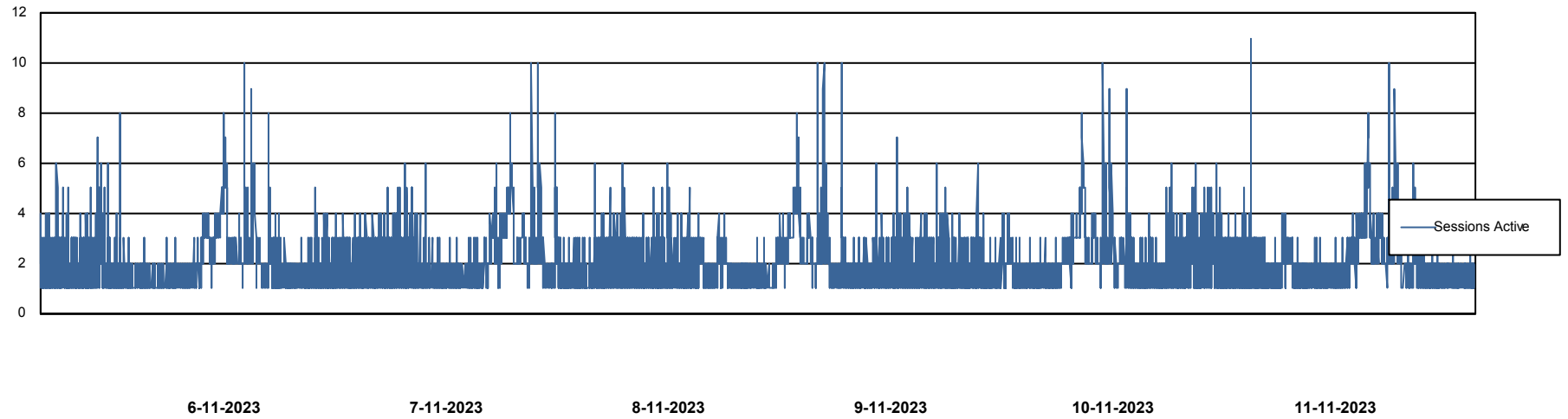
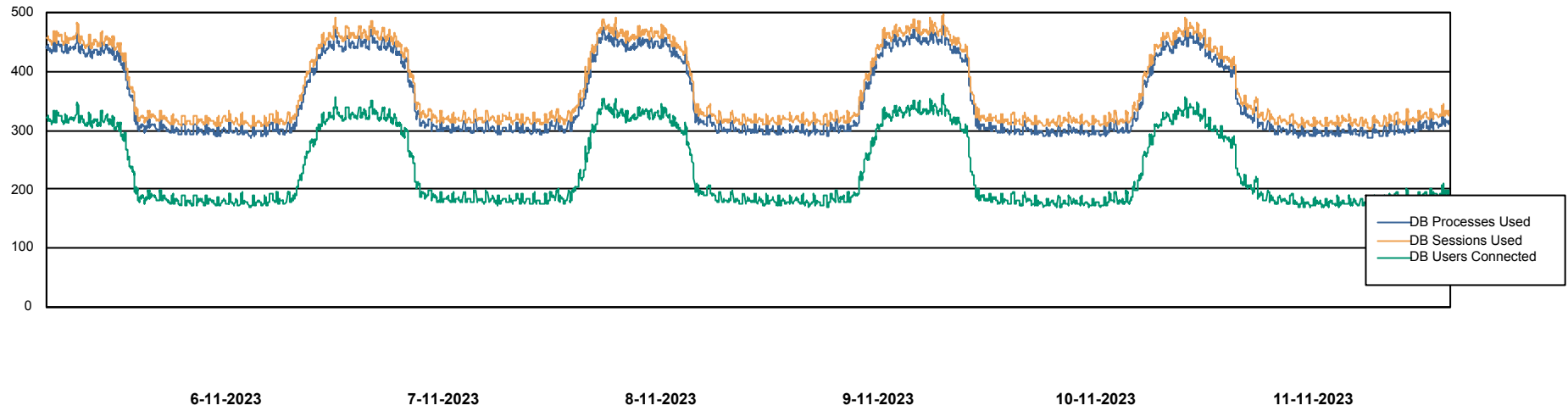


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Database Performance JSG_PRD_RIKER_DB



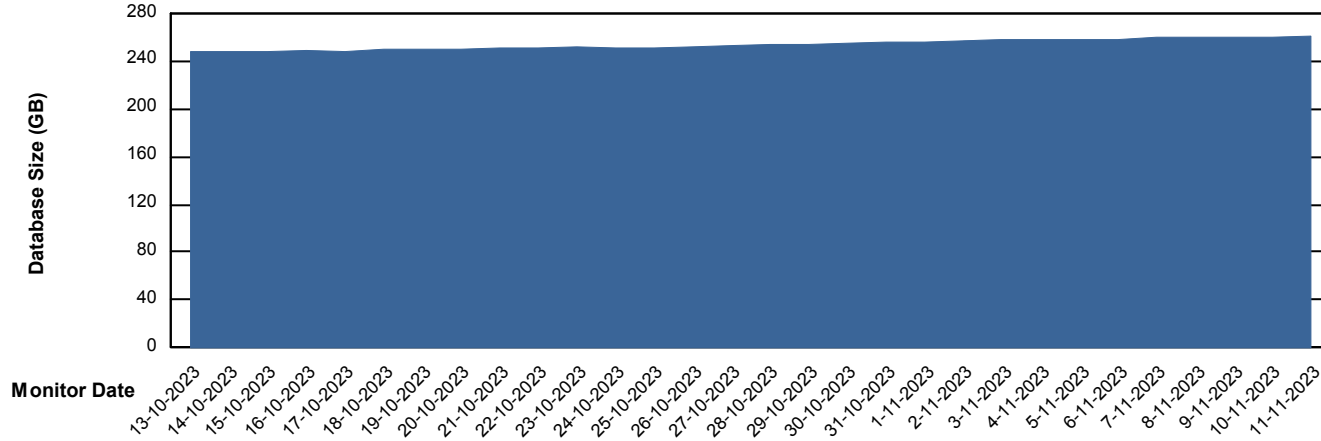
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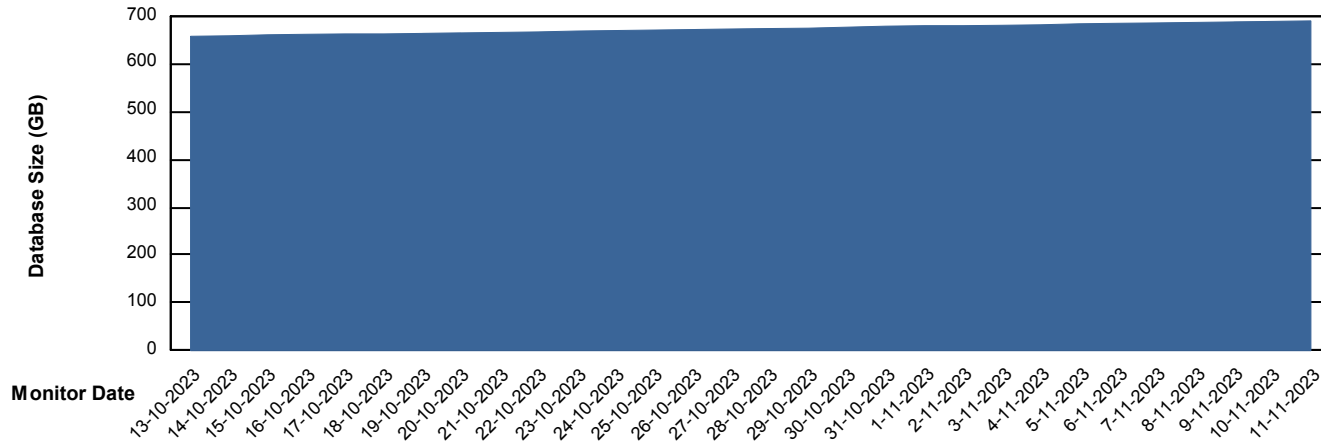
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11-11-2023	ABSDATA	138	119	13
	INDX	165	138	16
10-11-2023	ABSDATA	138	119	14
	INDX	165	138	16
9-11-2023	ABSDATA	138	119	14
	INDX	165	138	17
8-11-2023	ABSDATA	138	119	14
	INDX	165	138	17
7-11-2023	ABSDATA	138	119	14
	INDX	165	137	17
6-11-2023	ABSDATA	138	118	14
	INDX	165	137	17
5-11-2023	ABSDATA	138	118	14
	INDX	165	136	18

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11-11-2023	ABSDATA	768	638	17
	INDX	39	31	19
10-11-2023	ABSDATA	768	638	17
	INDX	39	31	19
9-11-2023	ABSDATA	768	636	17
	INDX	39	31	19
8-11-2023	ABSDATA	768	635	17
	INDX	39	31	19
7-11-2023	ABSDATA	768	635	17
	INDX	39	31	19
6-11-2023	ABSDATA	768	634	17
	INDX	39	31	19
5-11-2023	ABSDATA	768	632	18
	INDX	39	31	20

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 6/11/2023	di 7/11/2023	wo 8/11/2023	do 9/11/2023	vr 10/11/2023	za 11/11/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
za, 11-11-2023	None
vr, 10-11-2023	None
di, 7-11-2023	None
wo, 8-11-2023	None
do, 9-11-2023	None
zo, 5-11-2023	None
zo, 5-11-2023	None
ma, 6-11-2023	None
wo, 8-11-2023	None
vr, 10-11-2023	None
di, 7-11-2023	None
ma, 6-11-2023	None
do, 9-11-2023	None
za, 11-11-2023	None

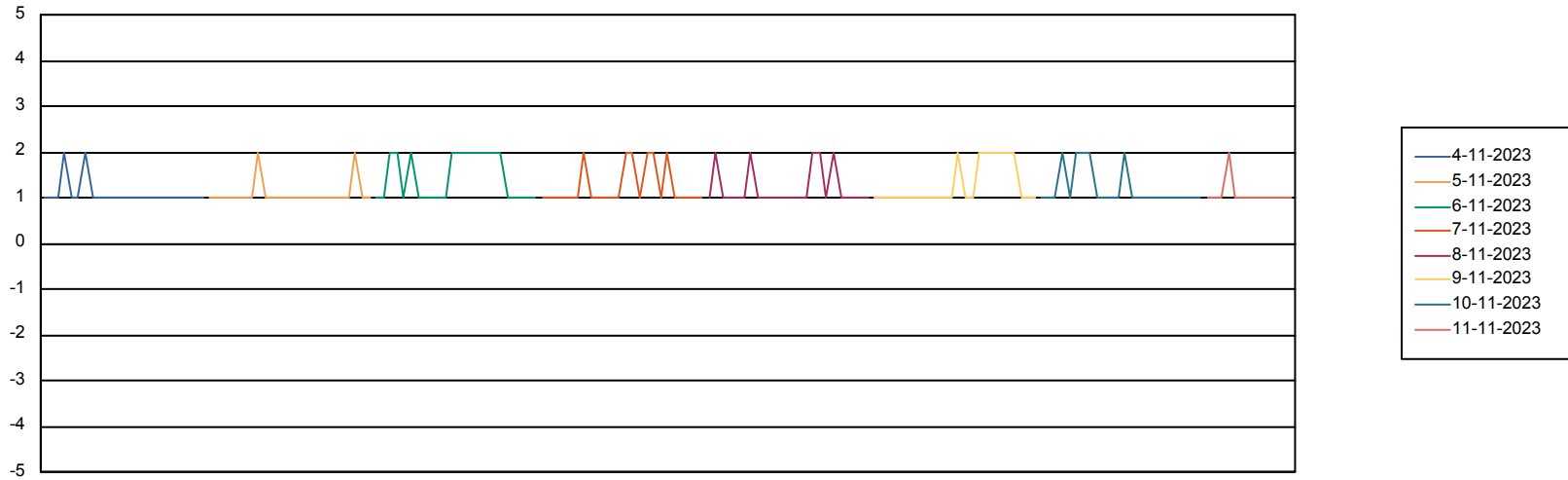
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



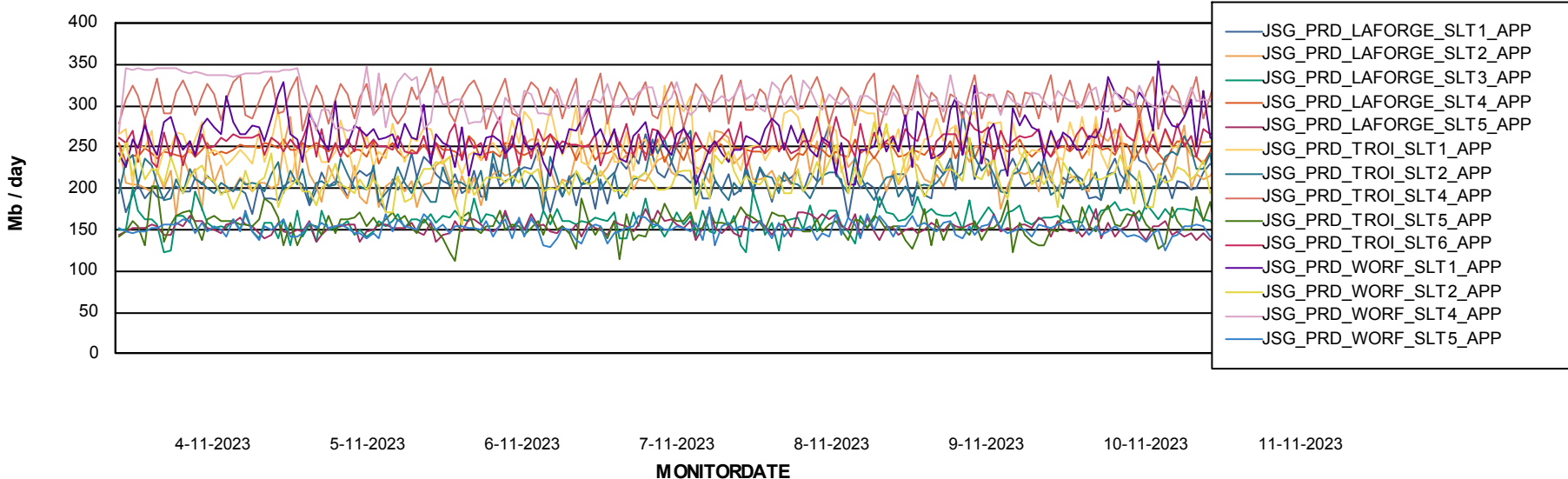
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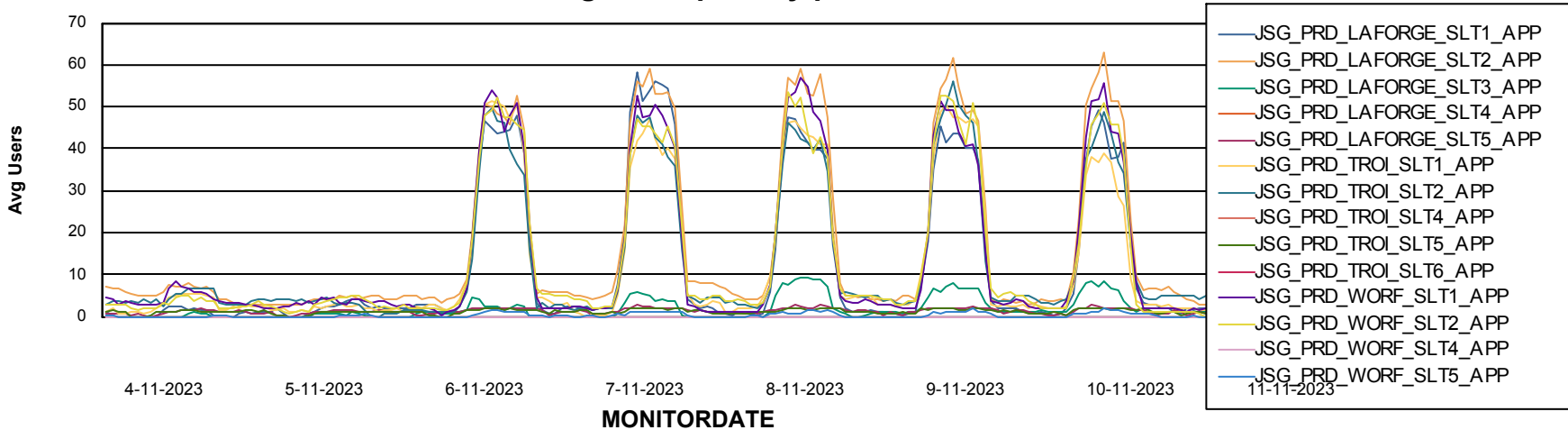


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



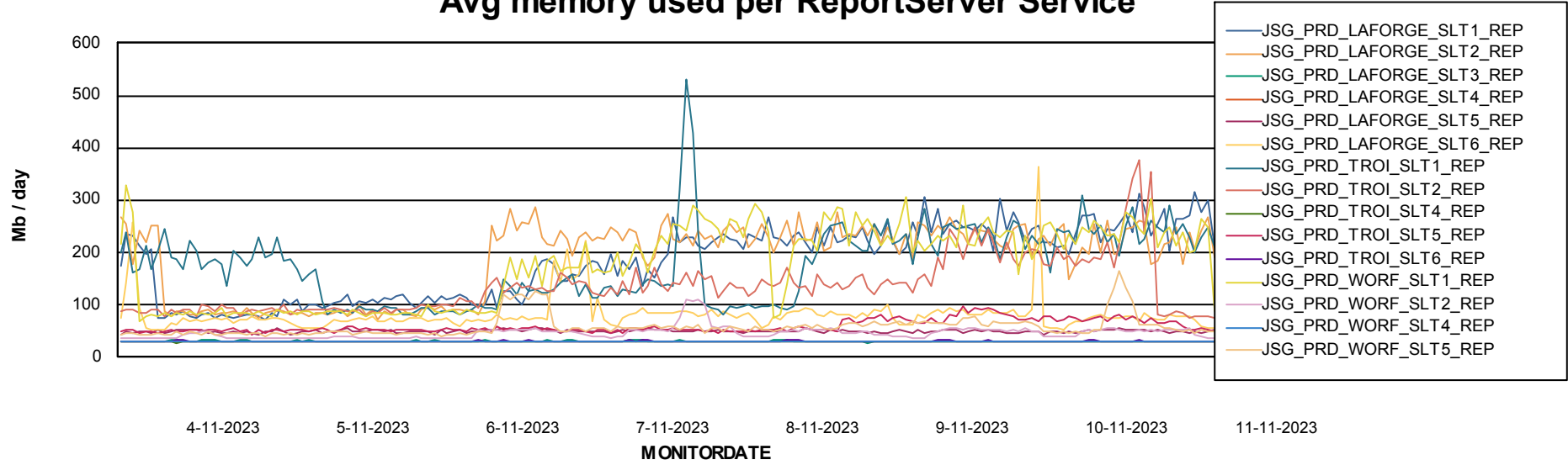
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



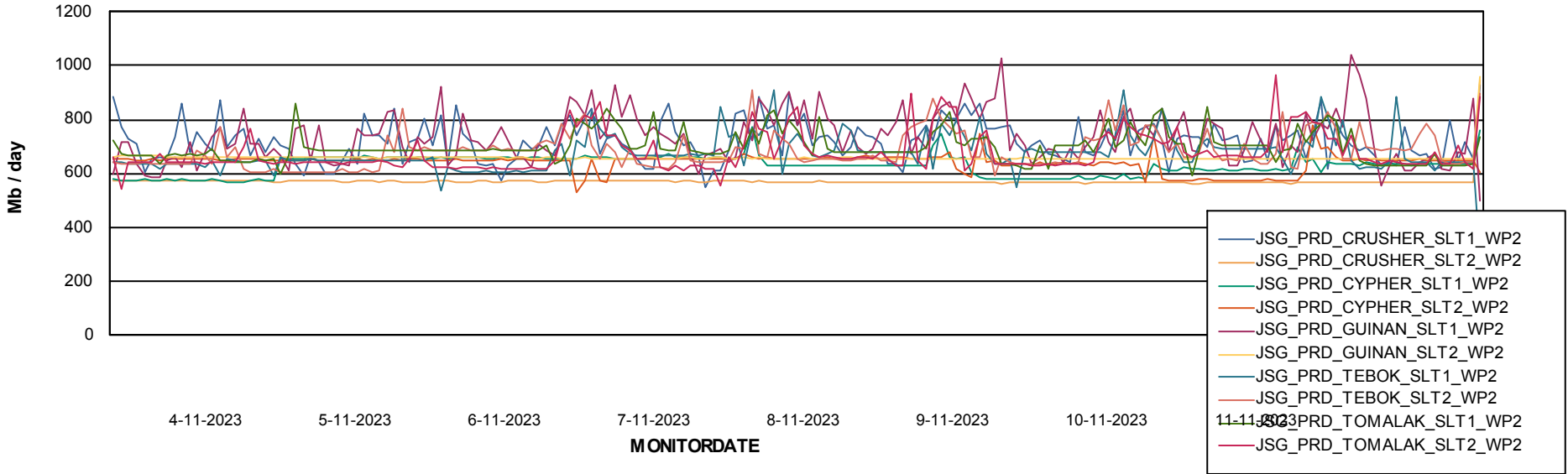
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ABSSolute Web Component Services

Avg memory used per ABS Web component

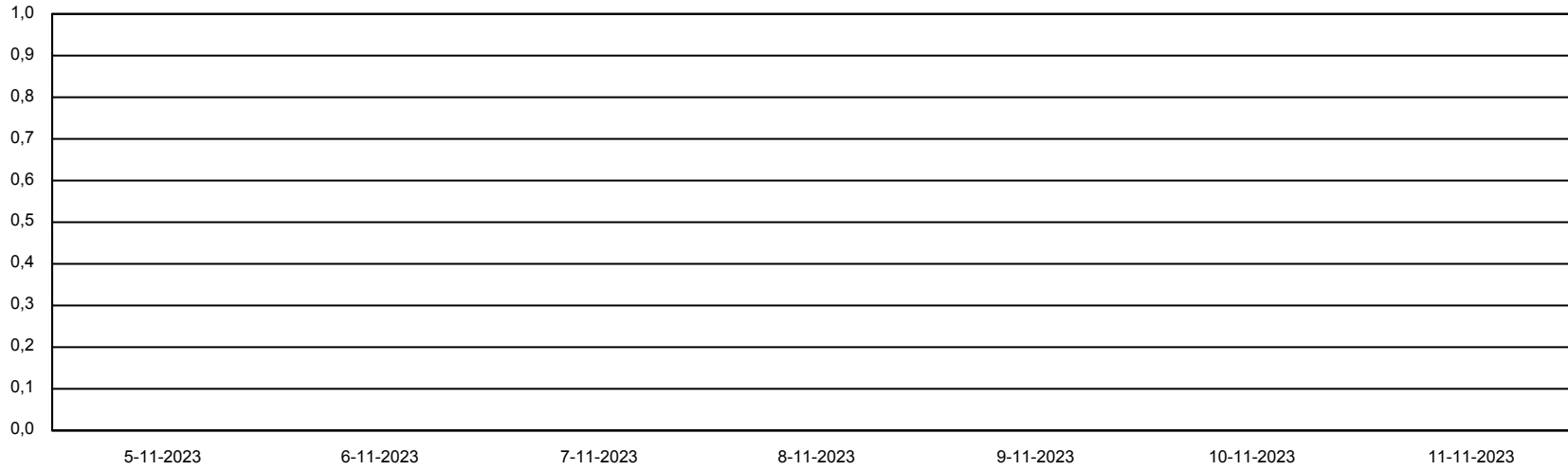


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP