

Weekly SLA Customer Report

Customer ECL_Production
Database ID 156



Harddisk Usage ECL_PRD_ECLABS

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/11/2023 | 67 | 199 | 66 | 64 | 500 | 178 |
| 11/10/2023 | 67 | 199 | 66 | 64 | 500 | 179 |
| 11/9/2023 | 67 | 199 | 66 | 64 | 500 | 179 |
| 11/8/2023 | 67 | 199 | 65 | 64 | 500 | 178 |
| 11/7/2023 | 67 | 199 | 65 | 64 | 500 | 179 |
| 11/6/2023 | 67 | 199 | 66 | 64 | 500 | 178 |
| 11/5/2023 | 67 | 199 | 66 | 64 | 500 | 178 |

Harddisk Usage ECL_PRD_ECLABS-TEST

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/11/2023 | 66 | 199 | 67 | 51 | 500 | 245 |
| 11/10/2023 | 67 | 199 | 67 | 51 | 500 | 246 |
| 11/9/2023 | 67 | 199 | 67 | 51 | 500 | 246 |
| 11/8/2023 | 67 | 199 | 67 | 51 | 500 | 246 |
| 11/7/2023 | 66 | 199 | 67 | 51 | 500 | 246 |
| 11/6/2023 | 66 | 199 | 67 | 51 | 500 | 246 |
| 11/5/2023 | 66 | 199 | 67 | 51 | 500 | 246 |

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Database ID 156



Harddisk Usage ECL_PRD_ECLABS-WEB

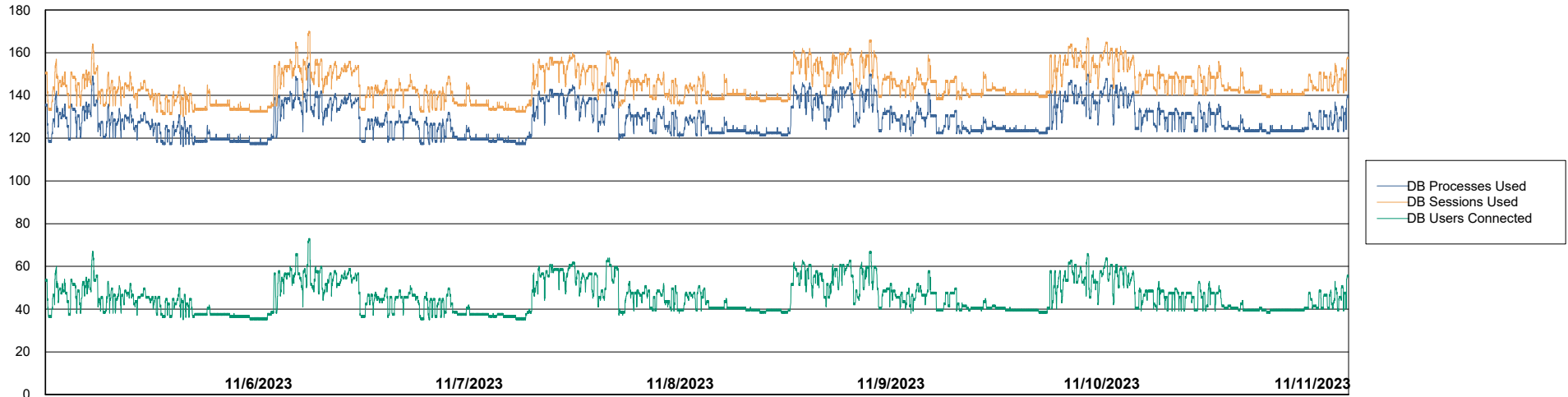
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 11/11/2023 | 54 | 99 | 45 |
| 11/10/2023 | 54 | 99 | 45 |
| 11/9/2023 | 54 | 99 | 46 |
| 11/8/2023 | 55 | 99 | 45 |
| 11/7/2023 | 55 | 99 | 45 |
| 11/6/2023 | 56 | 99 | 44 |
| 11/5/2023 | 54 | 99 | 45 |

Weekly SLA Customer Report

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Database Performance ECL_PRD_ECLABS_ABS1



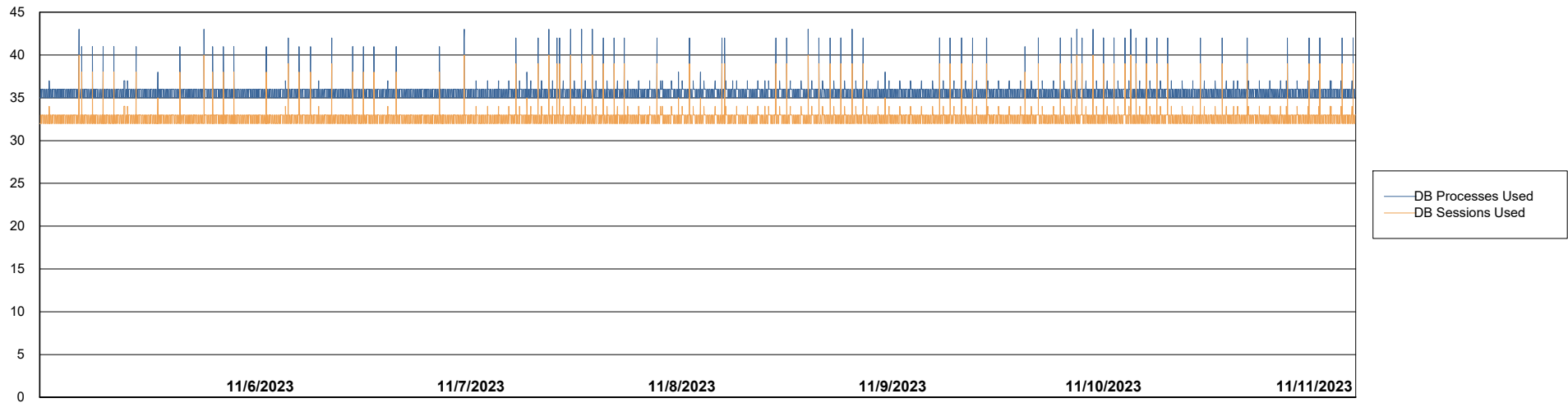
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Database Performance ECL_PRD_ECLABS-TEST_HSBABS1

DB Processes Max 1,000



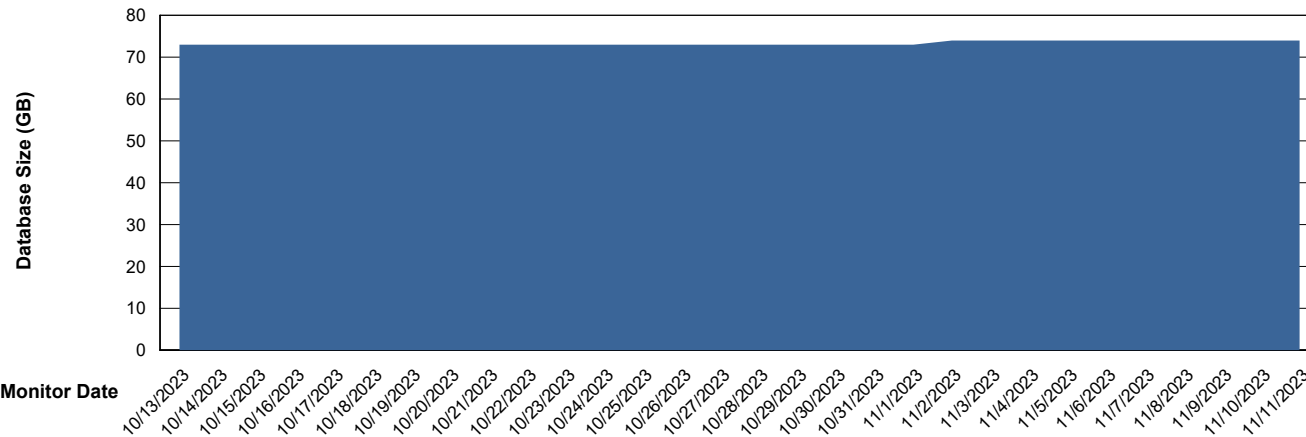
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DATABASE SIZE ECL_PRD_ECLABS_ABS1

Database growth over last month



Database Tablespace ECL_PRD_ECLABS_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 11/11/2023 | ABSDATA | 81 | 53 | 35 |
| | INDX | 10 | 6 | 40 |
| 11/10/2023 | ABSDATA | 81 | 53 | 35 |
| | INDX | 10 | 6 | 40 |
| 11/9/2023 | ABSDATA | 81 | 53 | 35 |
| | INDX | 10 | 6 | 40 |
| 11/8/2023 | ABSDATA | 81 | 53 | 35 |
| | INDX | 10 | 6 | 40 |
| 11/7/2023 | ABSDATA | 81 | 53 | 35 |
| | INDX | 10 | 6 | 40 |
| 11/6/2023 | ABSDATA | 81 | 53 | 35 |
| | INDX | 10 | 6 | 40 |
| 11/5/2023 | ABSDATA | 81 | 53 | 35 |
| | INDX | 10 | 6 | 40 |

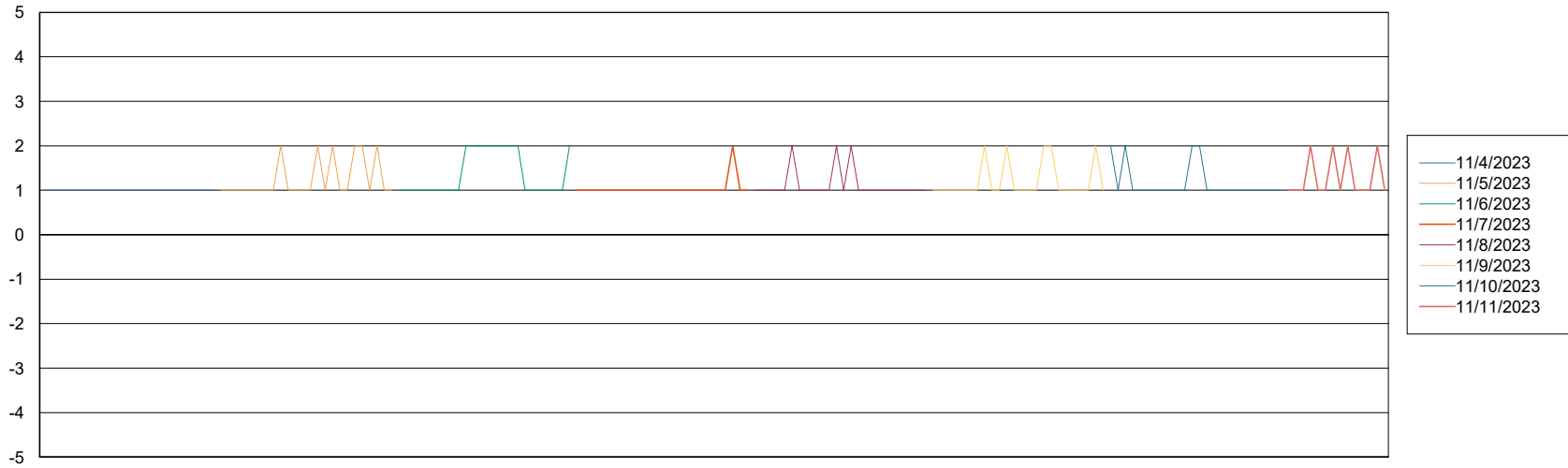
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Standby Database Health ECL_Production

Recovery lag for last 7 days



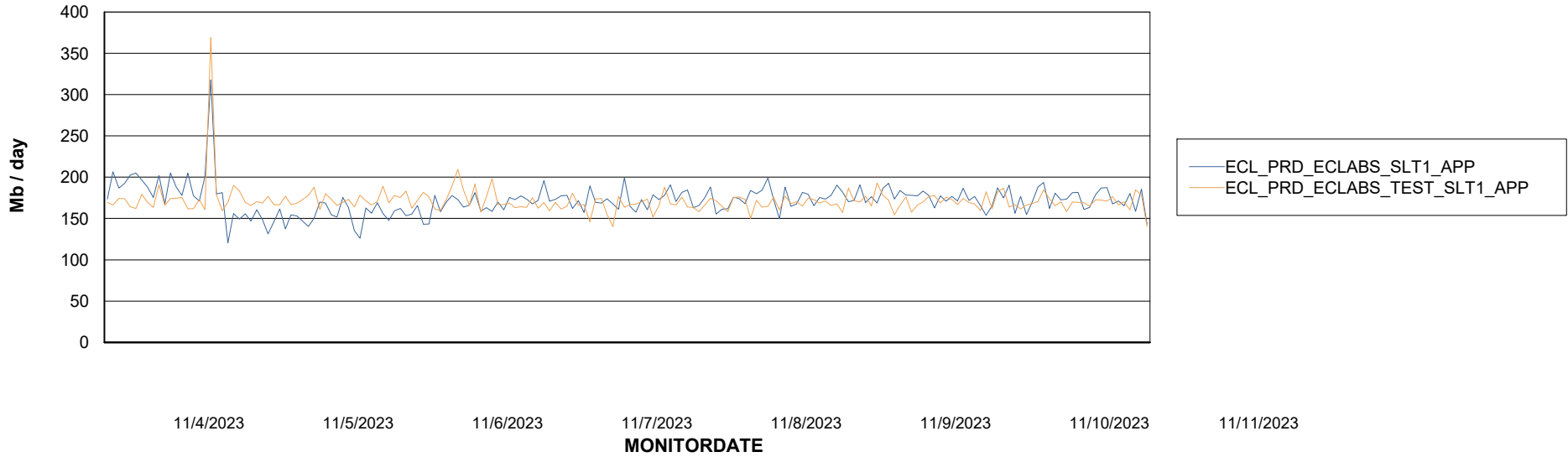
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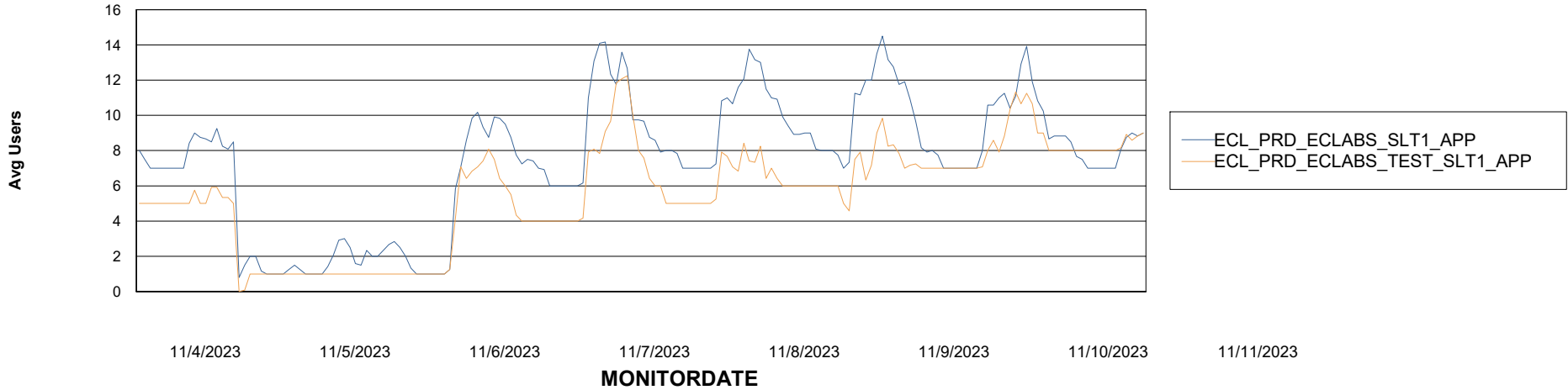


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



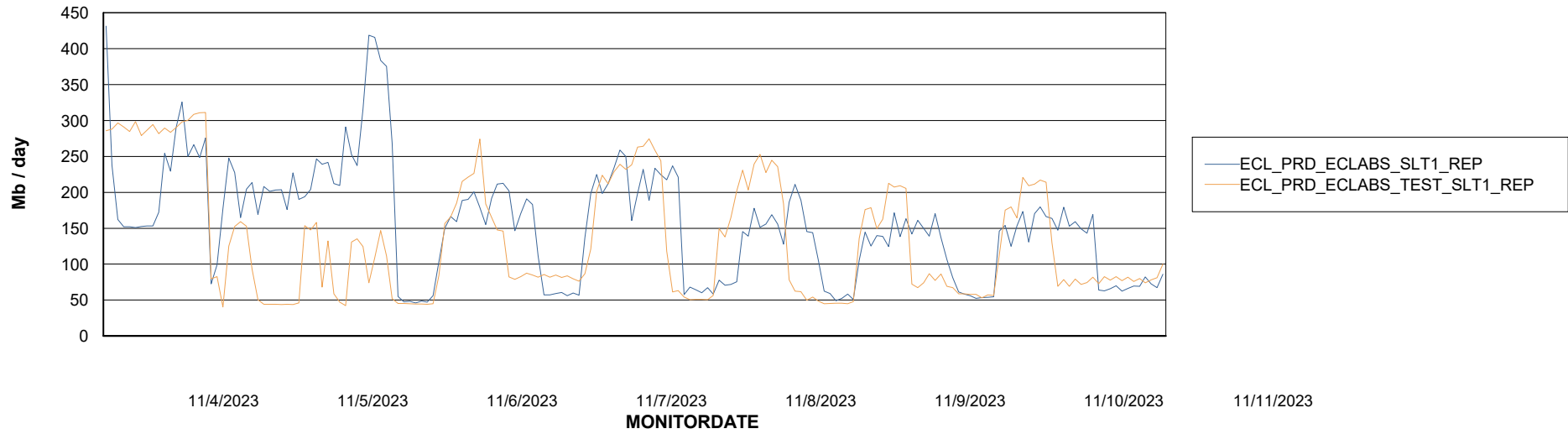
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



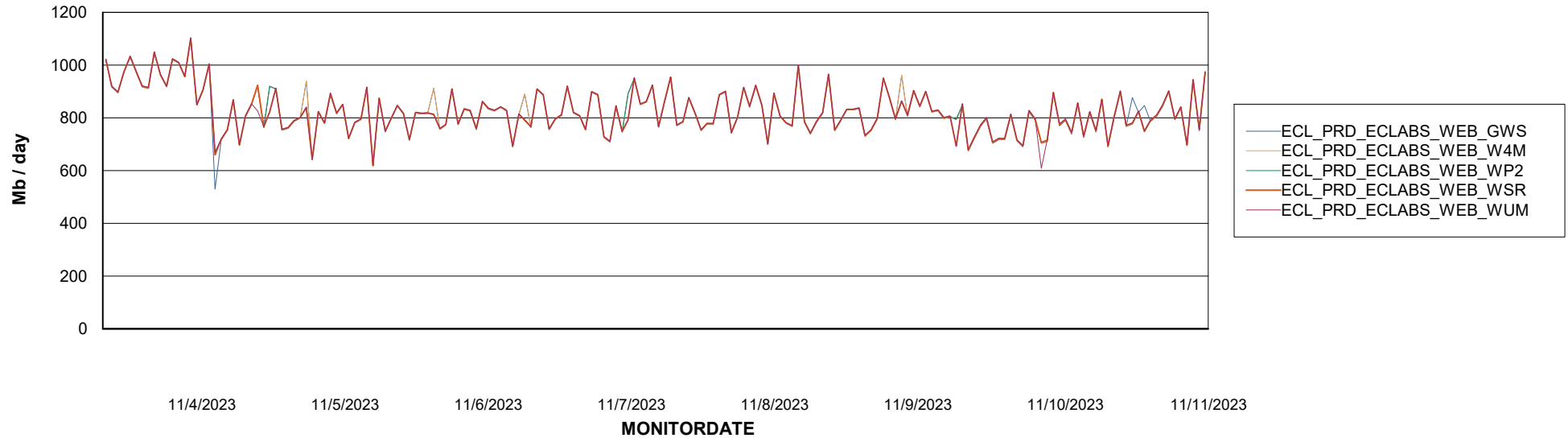
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

