

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4-11-2023	42	149	87	47	850	447
3-11-2023	42	149	87	49	850	434
2-11-2023	42	149	87	50	850	423
1-11-2023	42	149	87	48	850	439
31-10-2023	41	149	87	48	850	439
30-10-2023	42	149	87	49	850	436
29-10-2023	42	149	87	49	850	433

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4-11-2023	56	89	39
3-11-2023	56	89	39
2-11-2023	56	89	39
1-11-2023	56	89	39
31-10-2023	56	89	39
30-10-2023	56	89	40
29-10-2023	56	89	40

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4-11-2023	66	79	27
3-11-2023	66	79	27
2-11-2023	65	79	28
1-11-2023	64	79	29
31-10-2023	65	79	27
30-10-2023	65	79	27
29-10-2023	65	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4-11-2023	56	79	35
3-11-2023	56	79	35
2-11-2023	56	79	35
1-11-2023	56	79	35
31-10-2023	56	79	35
30-10-2023	55	79	36
29-10-2023	55	79	36

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4-11-2023	18	149	122
3-11-2023	19	149	122
2-11-2023	19	149	122
1-11-2023	19	149	121
31-10-2023	19	149	121
30-10-2023	19	149	120
29-10-2023	20	149	120

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4-11-2023	44	149	84	36	1,536	978
3-11-2023	44	149	84	36	1,536	983
2-11-2023	44	149	84	36	1,536	984
1-11-2023	44	149	84	36	1,536	989
31-10-2023	44	149	84	35	1,536	993
30-10-2023	44	149	84	36	1,536	981
29-10-2023	44	149	84	37	1,536	966

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4-11-2023	63	199	74	31	1,536	1,060
3-11-2023	63	199	74	32	1,536	1,045
2-11-2023	63	199	74	32	1,536	1,041
1-11-2023	63	199	74	32	1,536	1,040
31-10-2023	63	199	74	31	1,536	1,052
30-10-2023	63	199	74	29	1,536	1,087
29-10-2023	63	199	74	31	1,536	1,055

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4-11-2023	52	79	38
3-11-2023	52	79	38
2-11-2023	52	79	38
1-11-2023	52	79	38
31-10-2023	52	79	38
30-10-2023	51	79	39
29-10-2023	51	79	39

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4-11-2023	62	79	30
3-11-2023	62	79	30
2-11-2023	62	79	30
1-11-2023	63	79	30
31-10-2023	63	79	30
30-10-2023	62	79	30
29-10-2023	62	79	30

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4-11-2023	29	149	105
3-11-2023	30	149	105
2-11-2023	30	149	105
1-11-2023	30	149	105
31-10-2023	30	149	105
30-10-2023	27	149	109
29-10-2023	26	149	110

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Harddisk Usage JSG_PRD_WORF

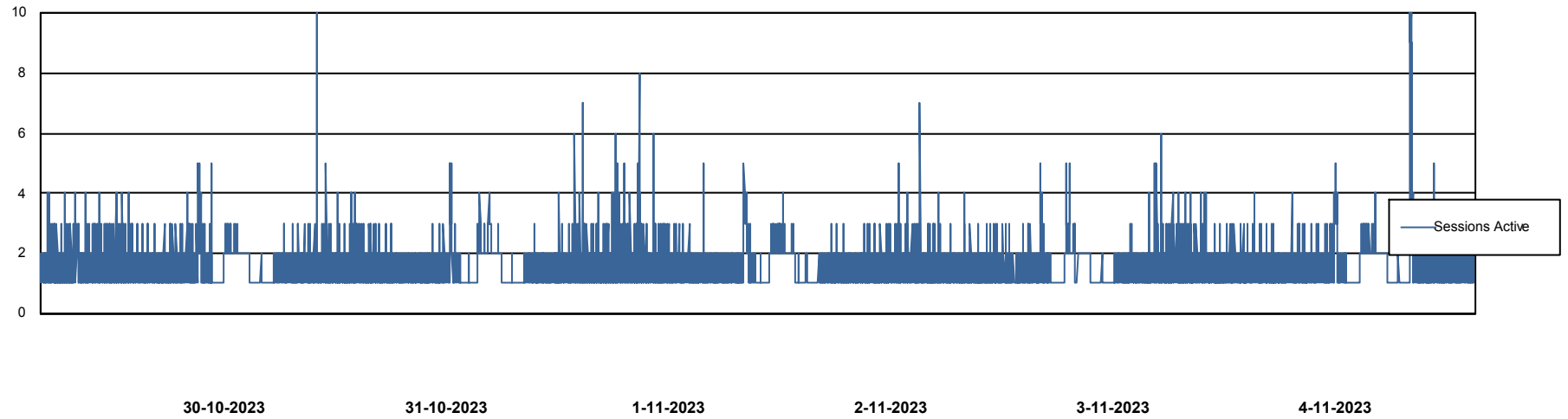
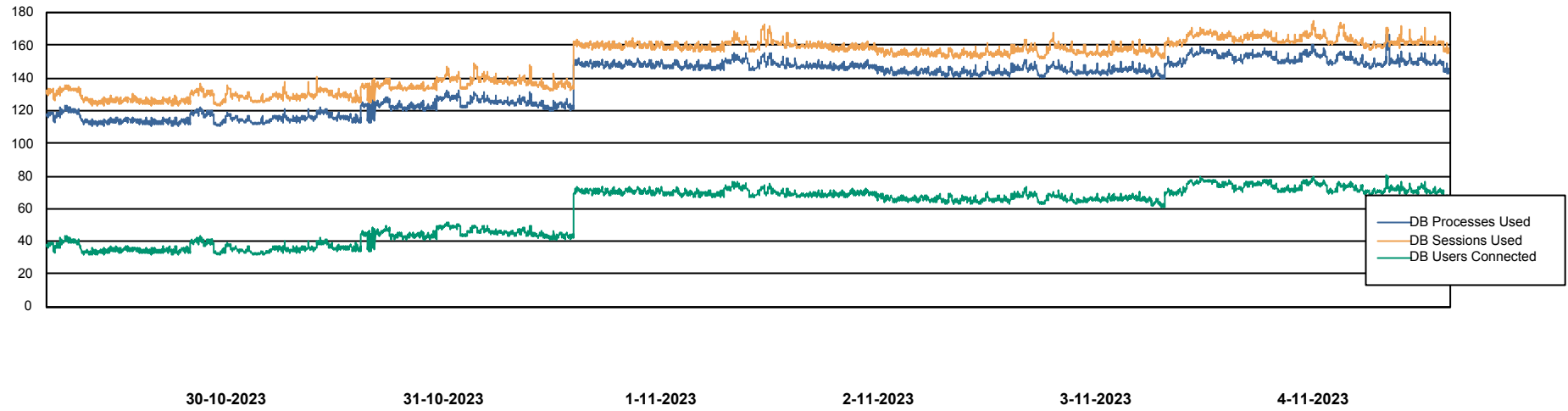
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4-11-2023	51	149	73
3-11-2023	51	149	73
2-11-2023	51	149	73
1-11-2023	51	149	73
31-10-2023	51	149	73
30-10-2023	50	149	74
29-10-2023	50	149	74

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Database Performance JSG_PRD_BASHIR_DB



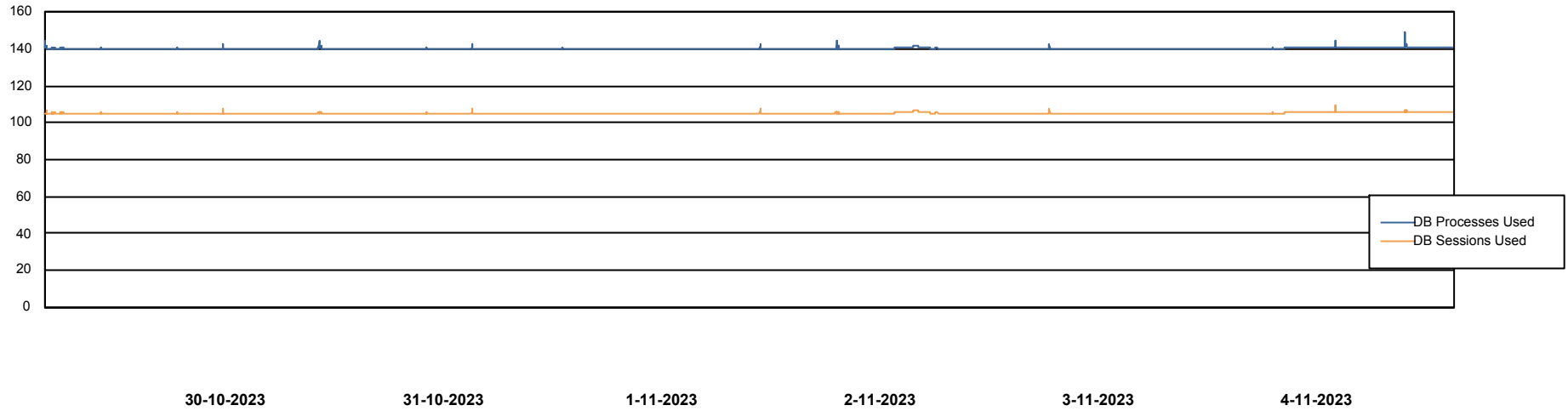
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

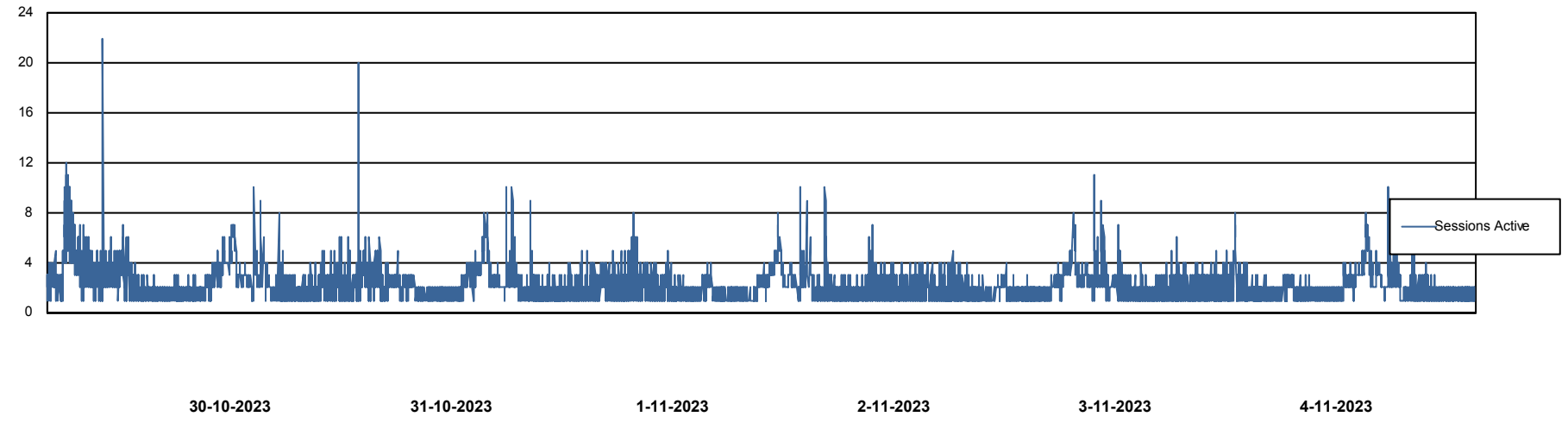
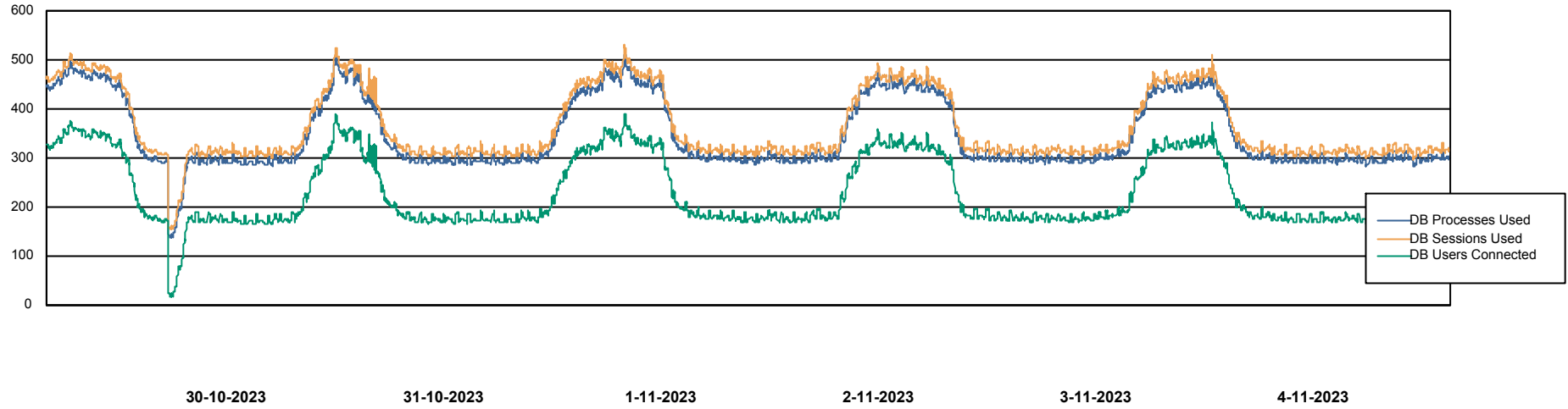


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Database Performance JSG_PRD_RIKER_DB



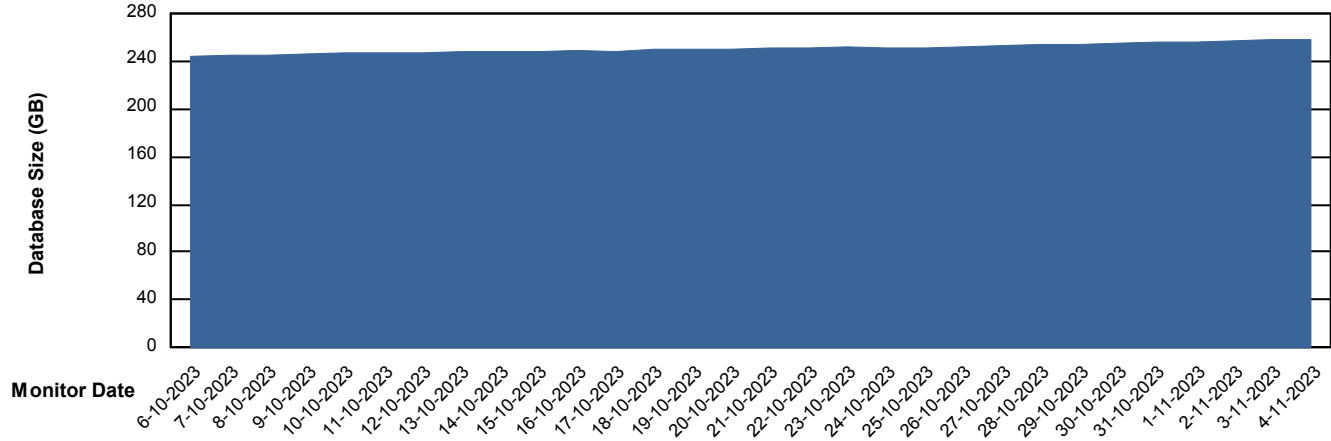
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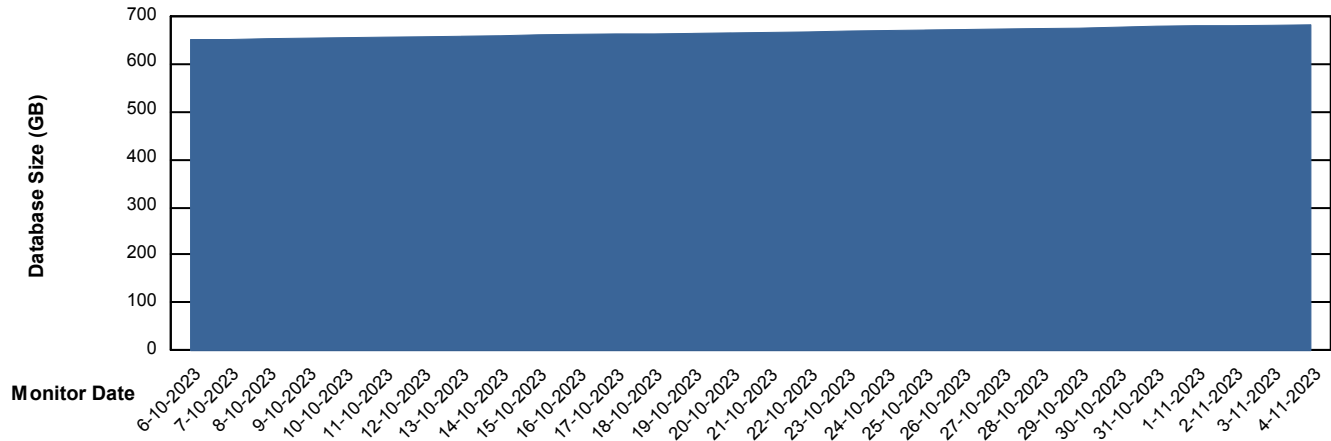
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4-11-2023	ABSDATA	138	119	14
	INDX	165	136	18
3-11-2023	ABSDATA	138	118	14
	INDX	165	136	18
2-11-2023	ABSDATA	138	118	15
	INDX	165	136	18
1-11-2023	ABSDATA	138	118	15
	INDX	165	135	18
31-10-2023	ABSDATA	138	118	15
	INDX	165	135	18
30-10-2023	ABSDATA	138	117	15
	INDX	165	135	18
29-10-2023	ABSDATA	138	117	15
	INDX	160	134	17

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4-11-2023	ABSDATA	768	631	18
	INDX	39	31	20
3-11-2023	ABSDATA	768	630	18
	INDX	39	31	20
2-11-2023	ABSDATA	768	629	18
	INDX	39	31	20
1-11-2023	ABSDATA	768	629	18
	INDX	37	31	16
31-10-2023	ABSDATA	768	628	18
	INDX	37	31	16
30-10-2023	ABSDATA	768	626	18
	INDX	37	31	16
29-10-2023	ABSDATA	768	624	19
	INDX	37	31	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 30/10/2023	di 31/10/2023	wo 1/11/2023	do 2/11/2023	vr 3/11/2023	za 4/11/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
zo, 29-10-2023	None
do, 2-11-2023	None
ma, 30-10-2023	None
di, 31-10-2023	None
di, 31-10-2023	None
do, 2-11-2023	None
za, 4-11-2023	None
wo, 1-11-2023	None
zo, 29-10-2023	None
ma, 30-10-2023	None
wo, 1-11-2023	None
vr, 3-11-2023	None
za, 4-11-2023	None
vr, 3-11-2023	None

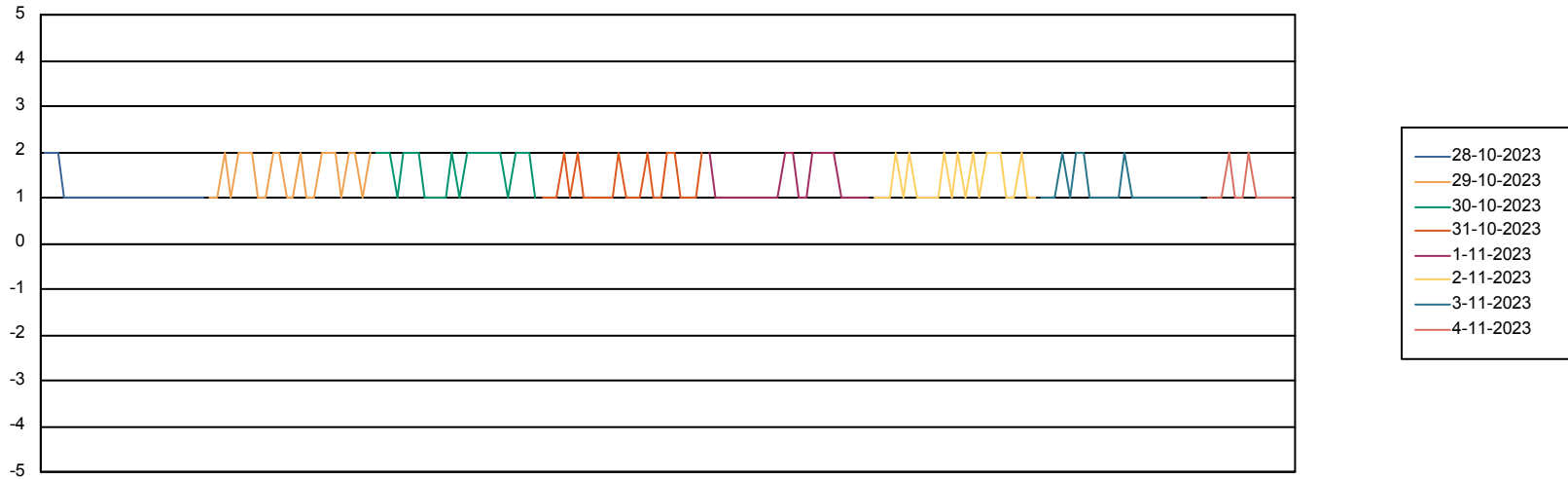
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



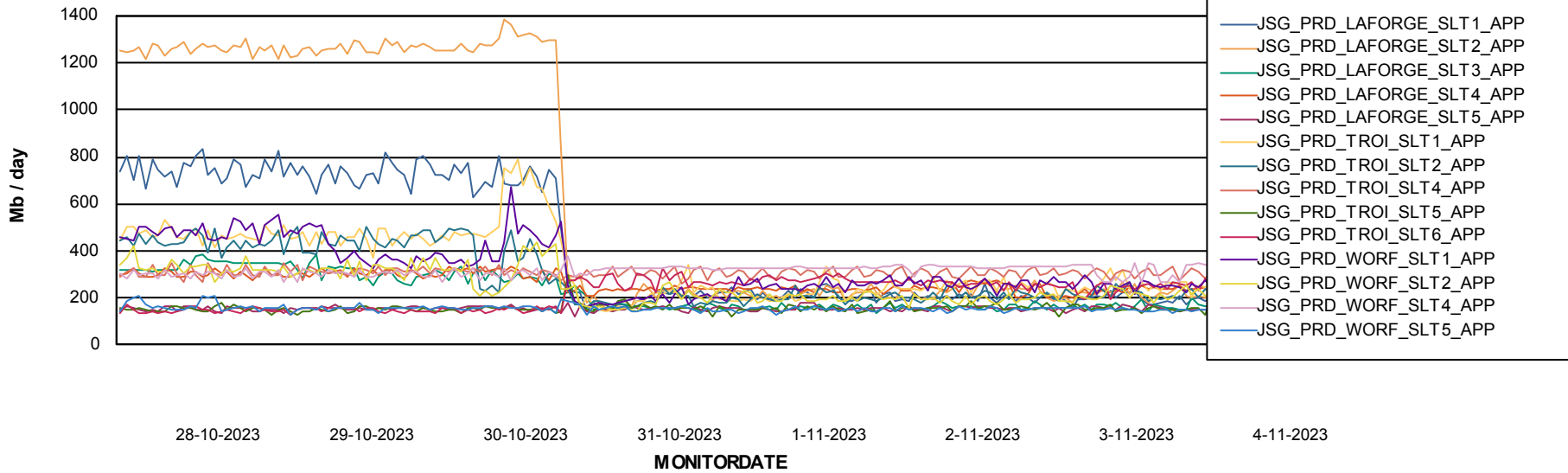
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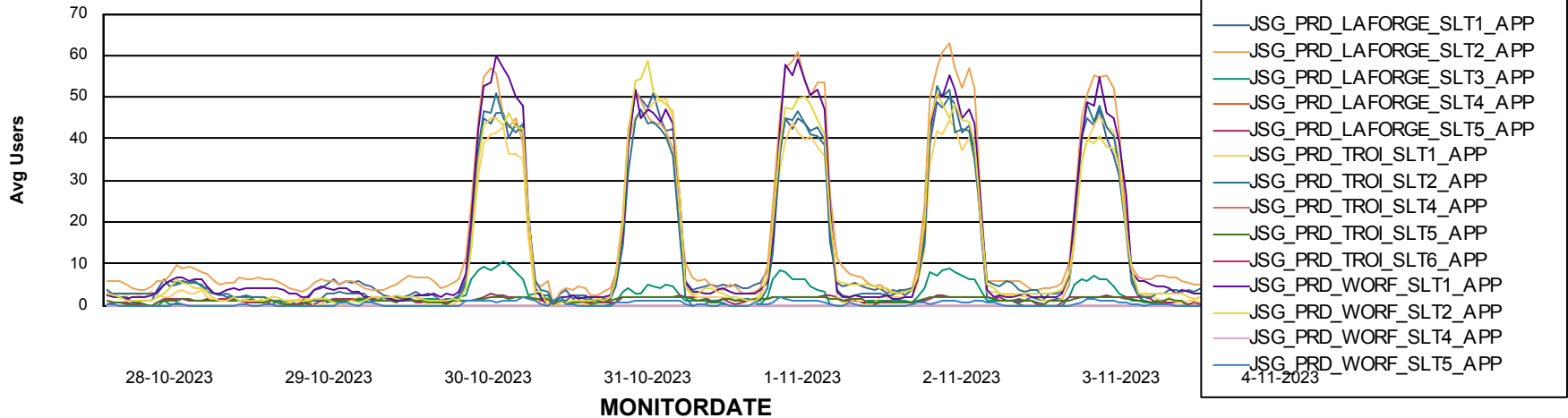


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



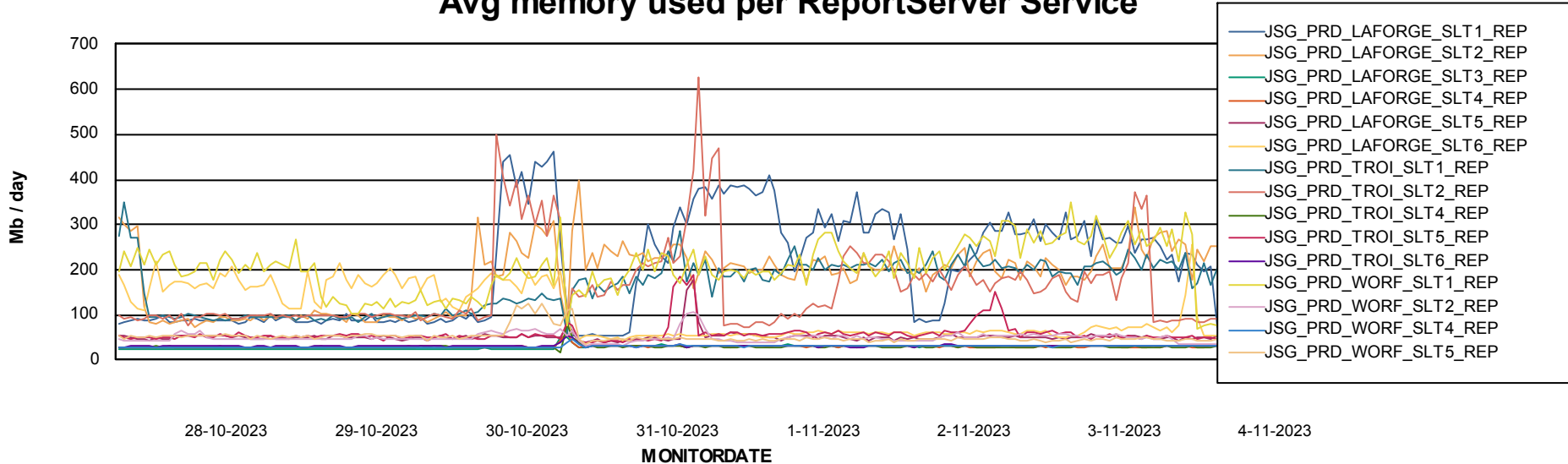
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



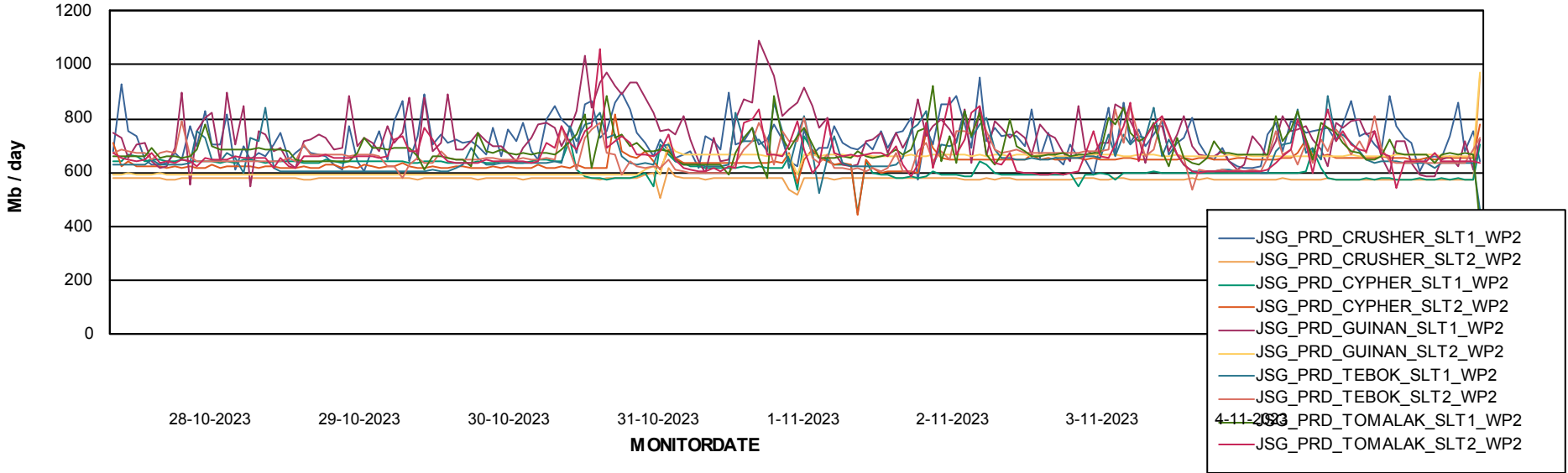
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ABSSolute Web Component Services

Avg memory used per ABS Web component

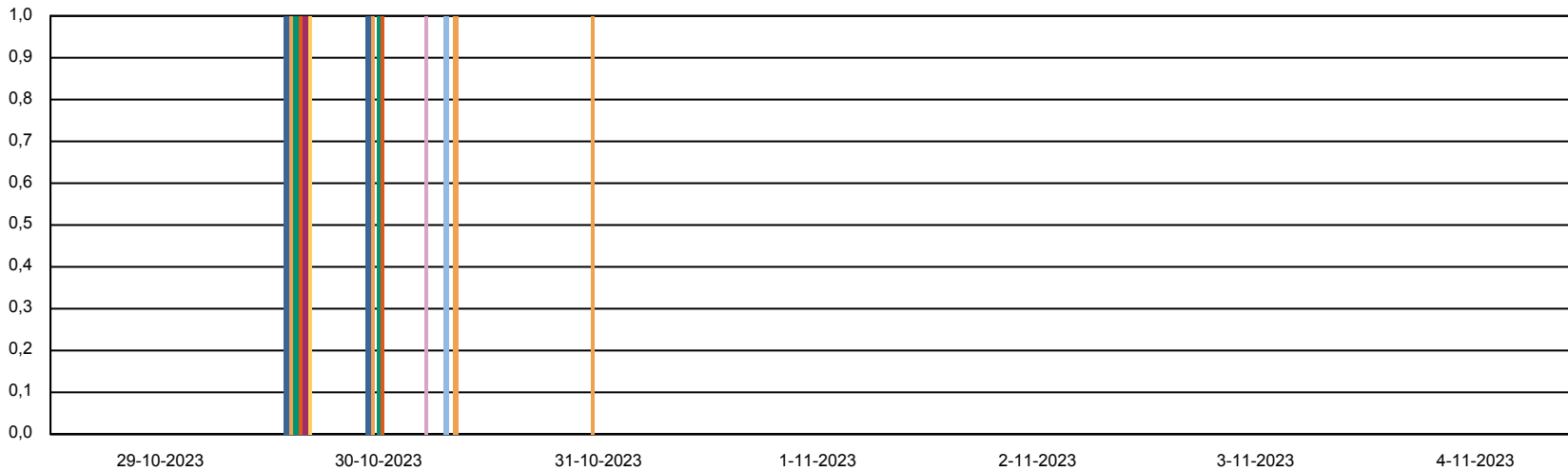


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP