

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
28-10-2023	42	149	87	47	850	449
27-10-2023	42	149	87	49	850	433
26-10-2023	42	149	87	49	850	433
25-10-2023	42	149	87	49	850	432
24-10-2023	42	149	87	49	850	432
23-10-2023	42	149	87	49	850	430
22-10-2023	42	149	86	50	850	429

## Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
28-10-2023	56	89	40
27-10-2023	56	89	40
26-10-2023	56	89	40
25-10-2023	56	89	40
24-10-2023	56	89	40
23-10-2023	56	89	40
22-10-2023	56	89	40

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Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
28-10-2023	65	79	27
27-10-2023	65	79	27
26-10-2023	65	79	27
25-10-2023	65	79	27
24-10-2023	65	79	27
23-10-2023	65	79	27
22-10-2023	65	79	27

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
28-10-2023	55	79	36
27-10-2023	55	79	36
26-10-2023	55	79	36
25-10-2023	55	79	36
24-10-2023	55	79	36
23-10-2023	55	79	36
22-10-2023	55	79	36

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## Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
28-10-2023	20	149	120
27-10-2023	20	149	120
26-10-2023	20	149	120
25-10-2023	20	149	120
24-10-2023	20	149	120
23-10-2023	20	149	120
22-10-2023	20	149	120

## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
28-10-2023	44	149	83	36	1,536	983
27-10-2023	44	149	83	36	1,536	987
26-10-2023	44	149	83	37	1,536	964
25-10-2023	44	149	83	38	1,536	955
24-10-2023	44	149	83	38	1,536	957
23-10-2023	44	149	83	38	1,536	948
22-10-2023	44	149	83	39	1,536	933

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
28-10-2023	63	199	74	31	1,536	1,053
27-10-2023	63	199	74	32	1,536	1,039
26-10-2023	63	199	74	33	1,536	1,030
25-10-2023	63	199	74	30	1,536	1,078
24-10-2023	63	199	74	30	1,536	1,076
23-10-2023	63	199	74	31	1,536	1,056
22-10-2023	63	199	74	31	1,536	1,053

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
28-10-2023	51	79	39
27-10-2023	51	79	39
26-10-2023	51	79	39
25-10-2023	51	79	39
24-10-2023	50	79	39
23-10-2023	50	79	40
22-10-2023	50	79	40

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Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
28-10-2023	62	79	30
27-10-2023	62	79	30
26-10-2023	62	79	30
25-10-2023	62	79	30
24-10-2023	62	79	30
23-10-2023	62	79	30
22-10-2023	62	79	30

Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
28-10-2023	26	149	110
27-10-2023	27	149	110
26-10-2023	27	149	110
25-10-2023	27	149	110
24-10-2023	27	149	110
23-10-2023	27	149	109
22-10-2023	27	149	109

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

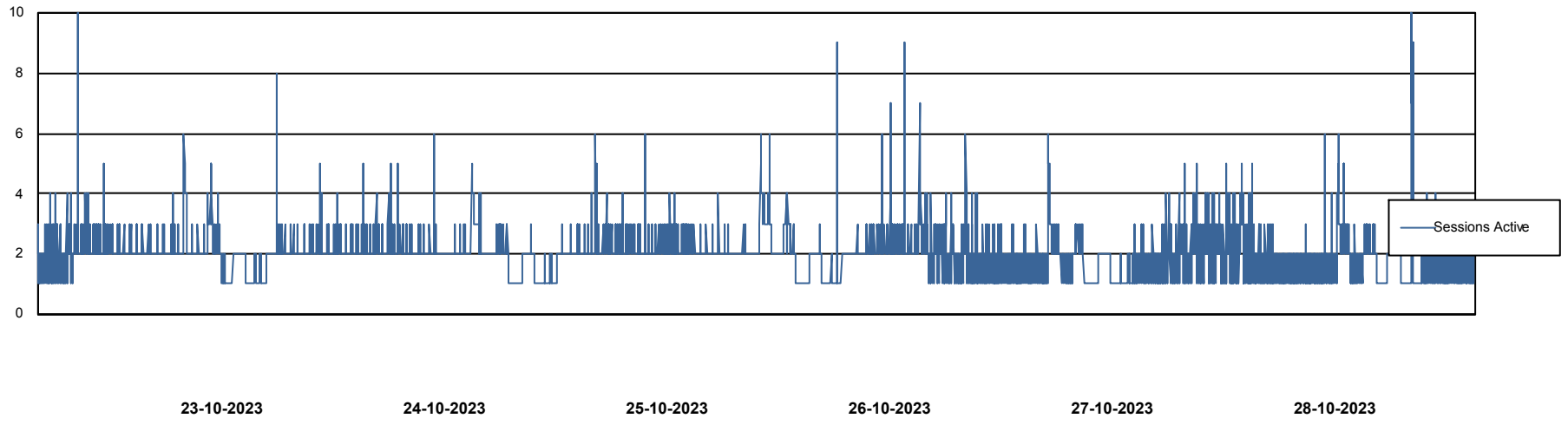
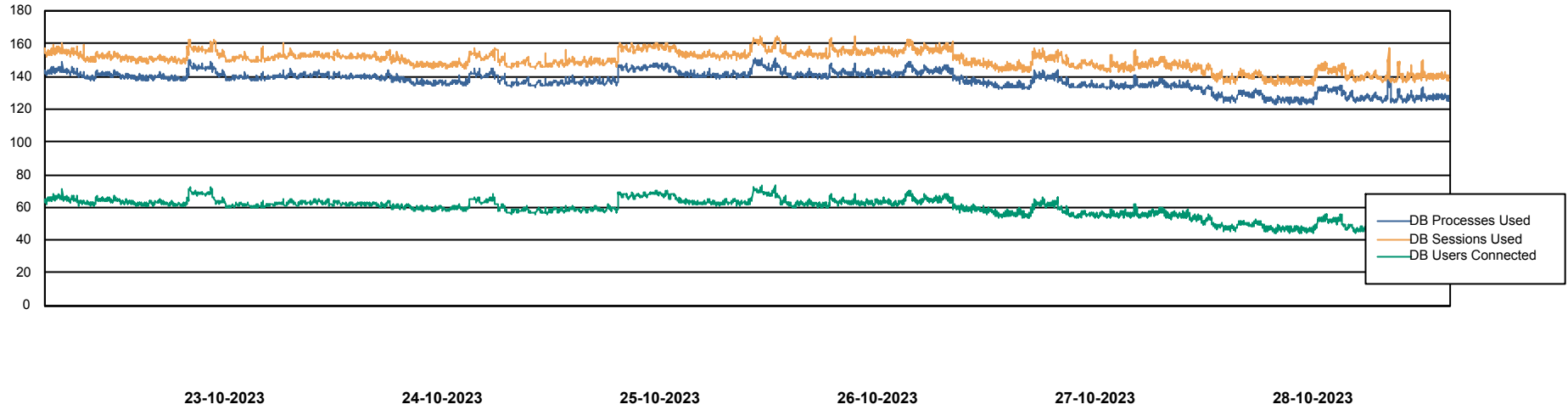
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
28-10-2023	50	149	74
27-10-2023	50	149	74
26-10-2023	51	149	74
25-10-2023	51	149	74
24-10-2023	51	149	74
23-10-2023	51	149	74
22-10-2023	51	149	74

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_BASHIR\_DB

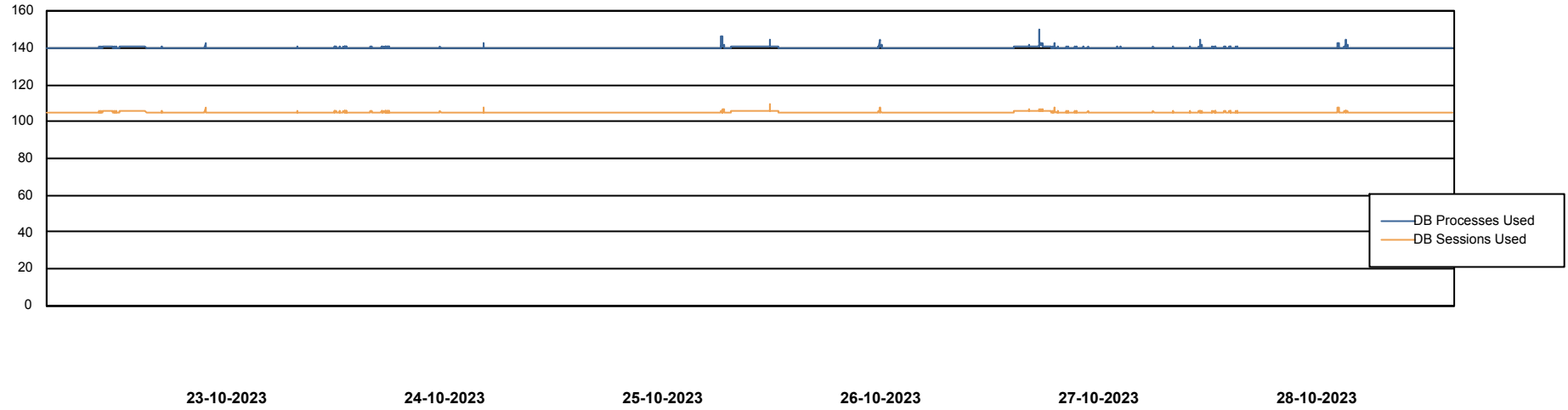


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Database Performance JSG\_PRD\_PICARD\_DB

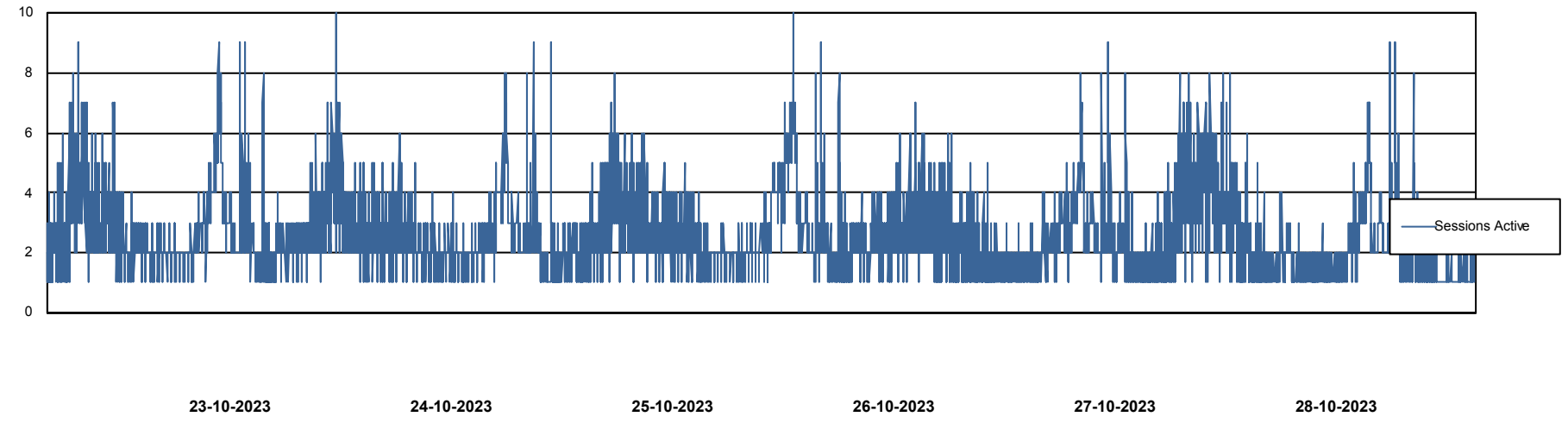
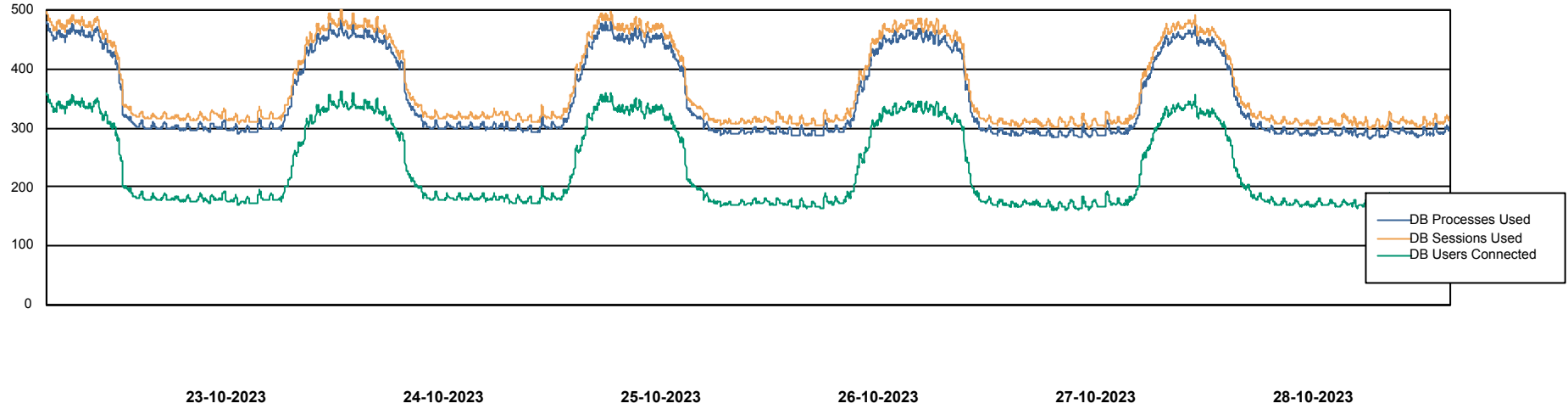


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_RIKER\_DB



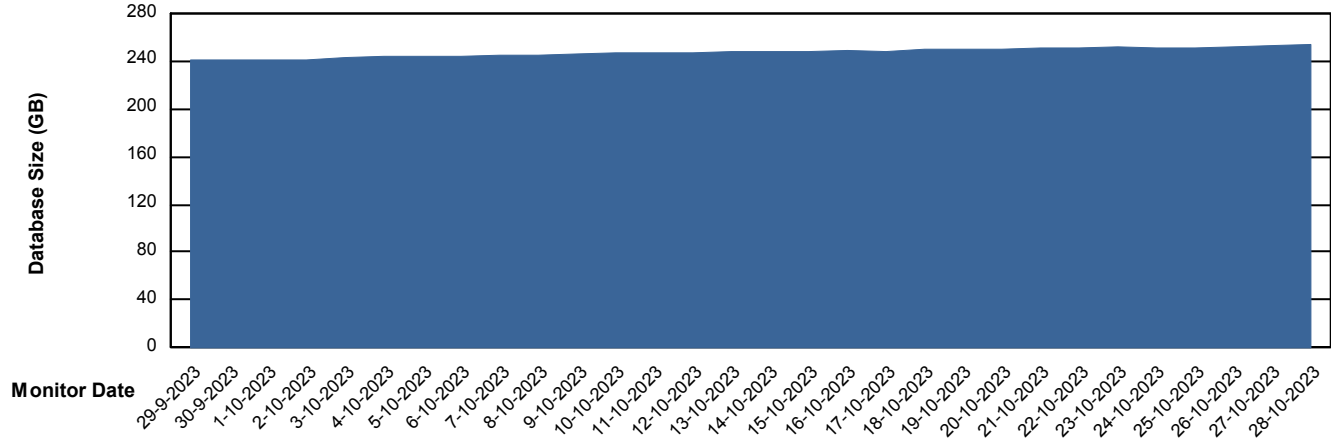
# Weekly SLA Customer Report

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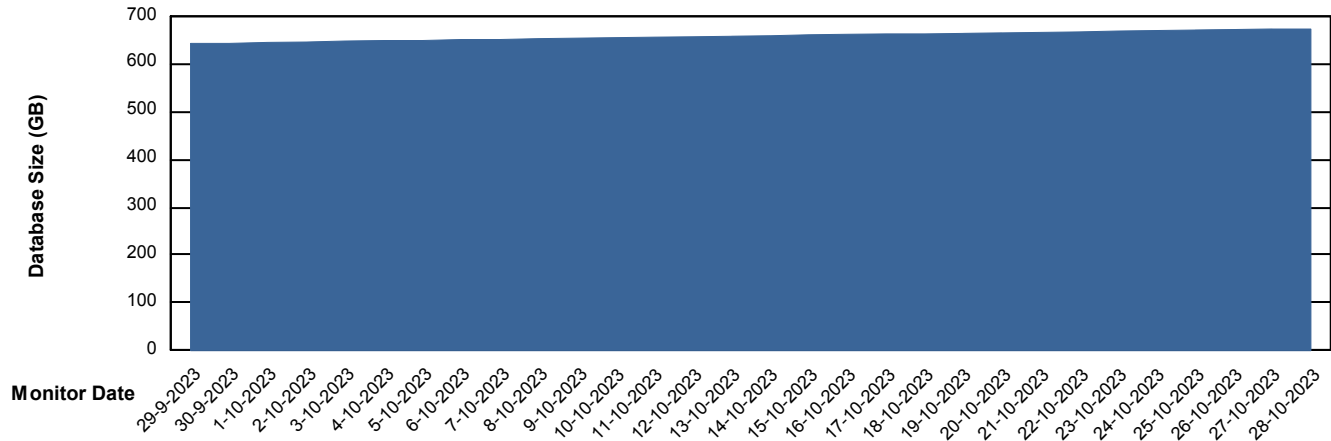
DATABASE SIZE JSG\_PRD\_BASHIR\_DB

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace JSG\_PRD\_BASHIR\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-10-2023	ABSDATA	138	117	15
	INDX	160	134	17
27-10-2023	ABSDATA	138	116	16
	INDX	160	134	16
26-10-2023	ABSDATA	138	115	17
	INDX	160	134	16
25-10-2023	ABSDATA	138	114	17
	INDX	160	134	17
24-10-2023	ABSDATA	138	115	17
	INDX	160	133	17
23-10-2023	ABSDATA	138	116	16
	INDX	160	133	17
22-10-2023	ABSDATA	138	116	16
	INDX	158	132	16

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Database Tablespace JSG\_PRD\_RIKER\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-10-2023	ABSDATA	768	623	19
	INDX	37	31	17
27-10-2023	ABSDATA	768	622	19
	INDX	37	31	17
26-10-2023	ABSDATA	768	621	19
	INDX	37	31	17
25-10-2023	ABSDATA	737	621	16
	INDX	37	31	17
24-10-2023	ABSDATA	737	620	16
	INDX	37	31	17
23-10-2023	ABSDATA	737	619	16
	INDX	37	31	17
22-10-2023	ABSDATA	732	617	16
	INDX	37	31	17

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB

	ma 23/10/2023	di 24/10/2023	wo 25/10/2023	do 26/10/2023	vr 27/10/2023	za 28/10/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
do, 26-10-2023	None
di, 24-10-2023	None
do, 26-10-2023	None
ma, 23-10-2023	None
zo, 22-10-2023	None
ma, 23-10-2023	None
vr, 27-10-2023	None
di, 24-10-2023	None
wo, 25-10-2023	None
vr, 27-10-2023	None
wo, 25-10-2023	None
za, 28-10-2023	None
zo, 22-10-2023	None
za, 28-10-2023	None

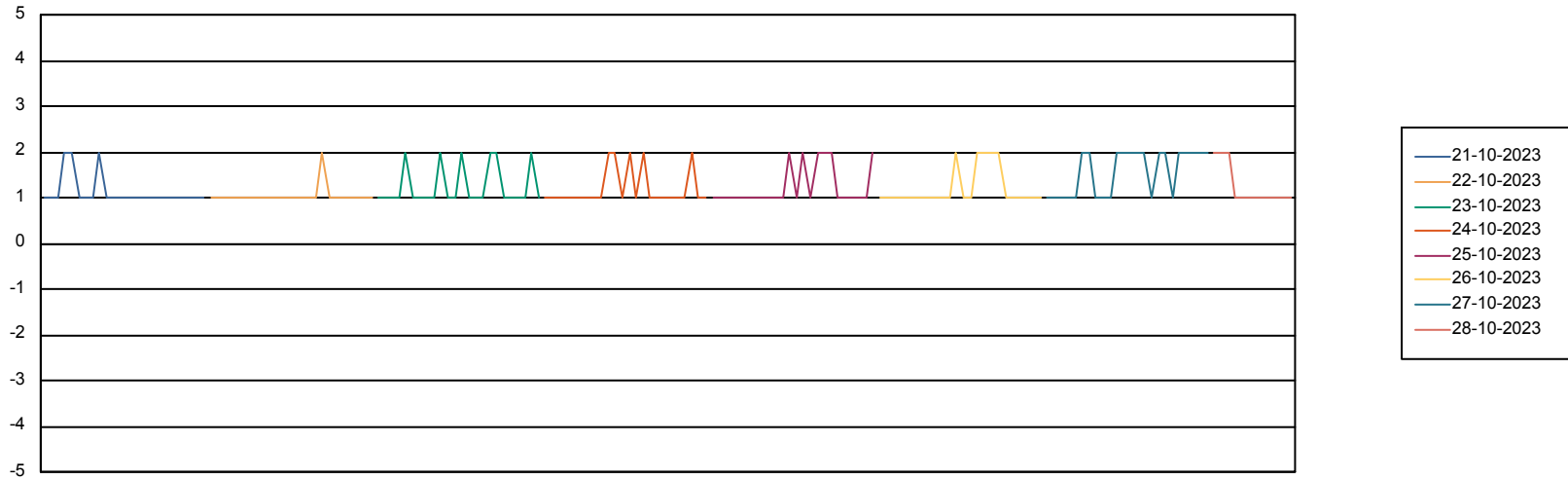
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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



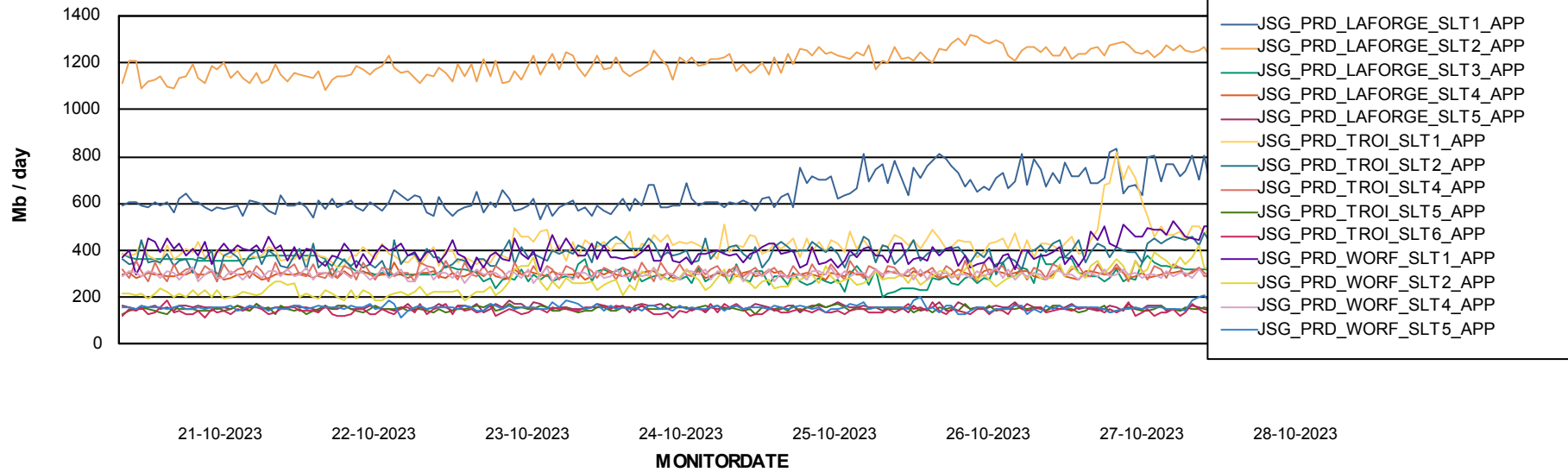
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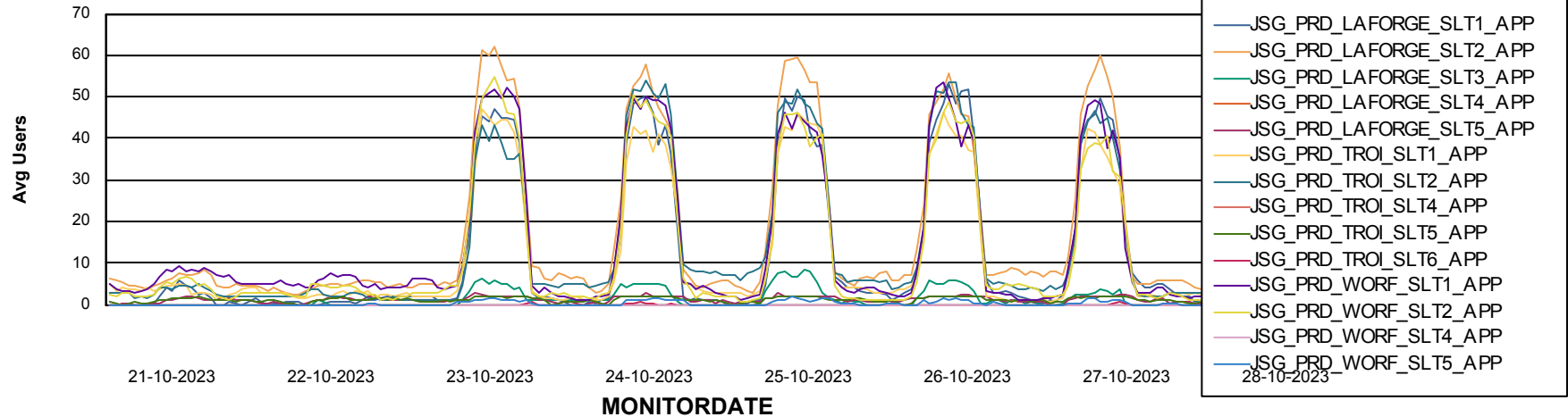


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



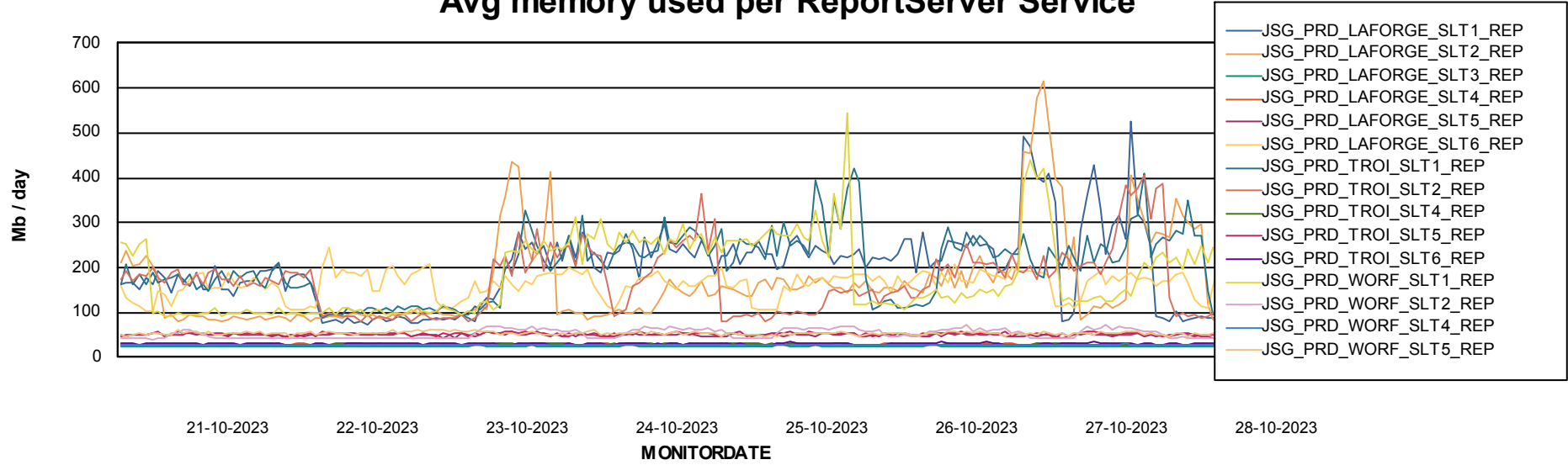
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



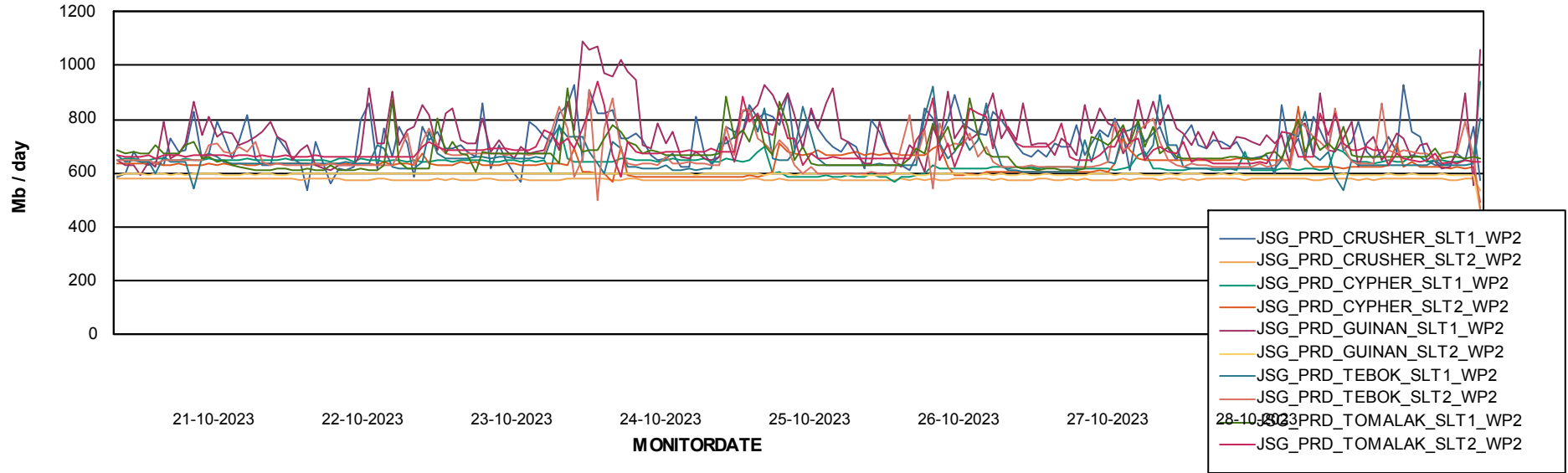
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

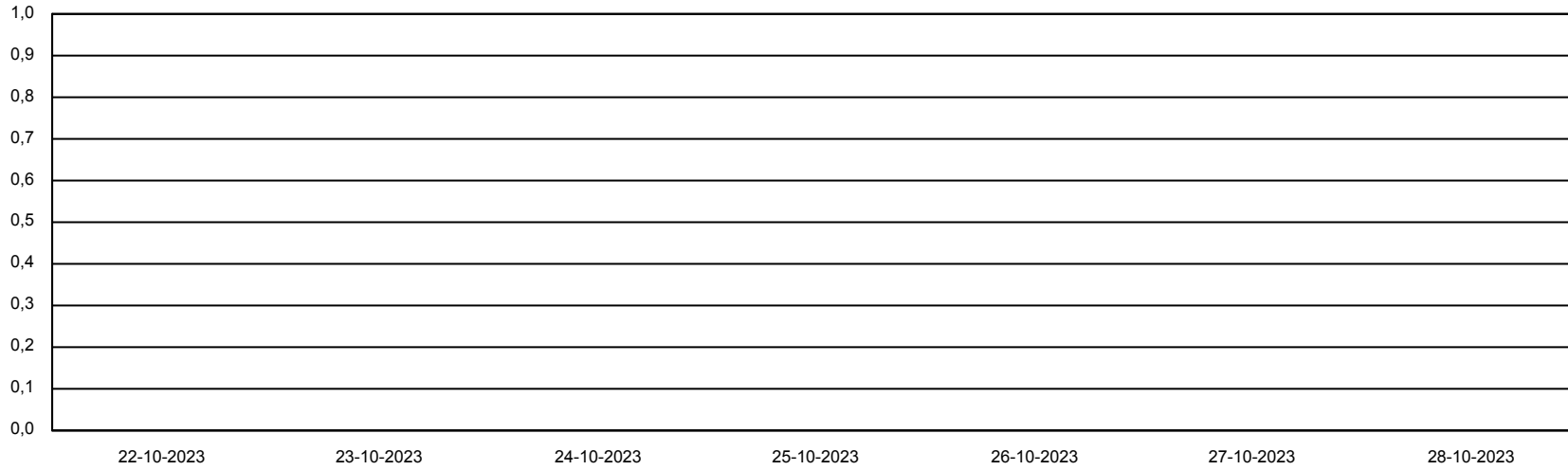


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUINAN\_SLT1\_WP2
- JSG\_PRD\_GUINAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_APP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP