

Weekly SLA Customer Report

Customer ELI_Production
Database ID 62



Harddisk Usage ELI_PRD_APPSRV

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /backup |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-------------------------------|--------------------------------|-------------------------------|----------------------------|
| 10/28/2023 | 44 | 26 | 15 | 85 | 100 | 15 | 93 | 150 | 11 | 93 |
| 10/27/2023 | 44 | 26 | 15 | 84 | 100 | 16 | 93 | 150 | 10 | 93 |
| 10/26/2023 | 44 | 26 | 15 | 85 | 100 | 15 | 93 | 150 | 10 | 93 |
| 10/25/2023 | 44 | 26 | 15 | 85 | 100 | 15 | 93 | 150 | 10 | 93 |
| 10/24/2023 | 44 | 26 | 15 | 85 | 100 | 15 | 93 | 150 | 10 | 93 |
| 10/23/2023 | 44 | 26 | 15 | 85 | 100 | 15 | 93 | 150 | 10 | 93 |
| 10/22/2023 | 44 | 26 | 15 | 85 | 100 | 15 | 93 | 150 | 10 | 93 |

Harddisk Usage ELI_PRD_FRASEQXPRDDB04

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /backup | Total disk space on /backup | Used disk space on /backup | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) |
|------------|--------------------------|----------------------------|---------------------------|----------------------------|-----------------------------|----------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 10/28/2023 | 29 | 34 | 24 | 51 | 299 | 145 | 74 | 1 | 0 | 46 |
| 10/27/2023 | 29 | 34 | 24 | 28 | 299 | 217 | 74 | 1 | 0 | 40 |
| 10/26/2023 | 30 | 34 | 24 | 37 | 299 | 188 | 74 | 1 | 0 | 40 |
| 10/25/2023 | 30 | 34 | 24 | 47 | 299 | 159 | 74 | 1 | 0 | 40 |
| 10/24/2023 | 30 | 34 | 24 | 56 | 299 | 130 | 74 | 1 | 0 | 40 |
| 10/23/2023 | 31 | 34 | 24 | 65 | 299 | 104 | 74 | 1 | 0 | 41 |
| 10/22/2023 | 31 | 34 | 24 | 71 | 299 | 87 | 74 | 1 | 0 | 47 |

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Harddisk Usage ELI_STB_APPSrv

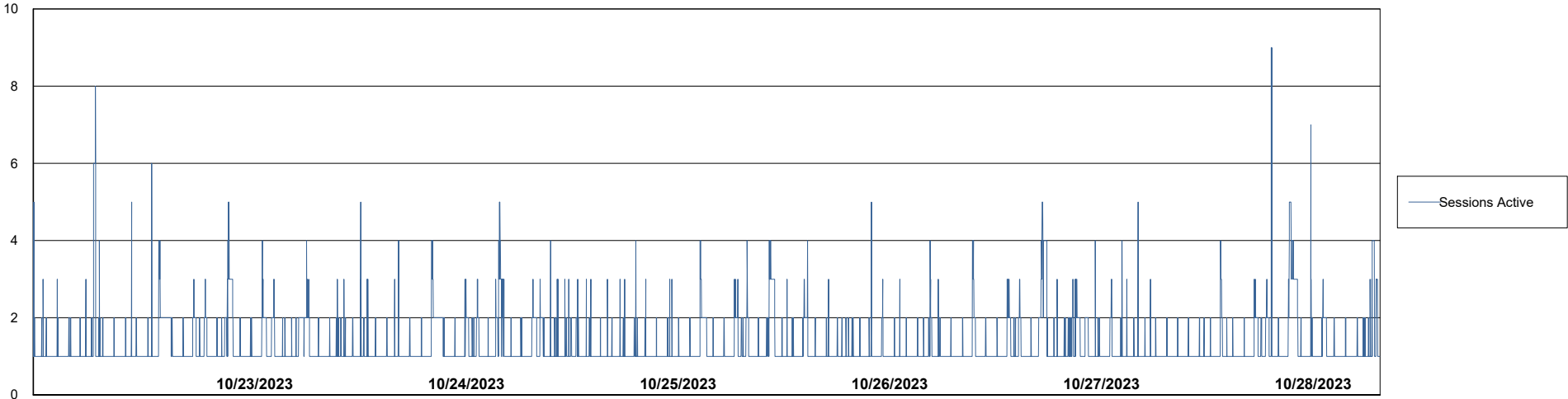
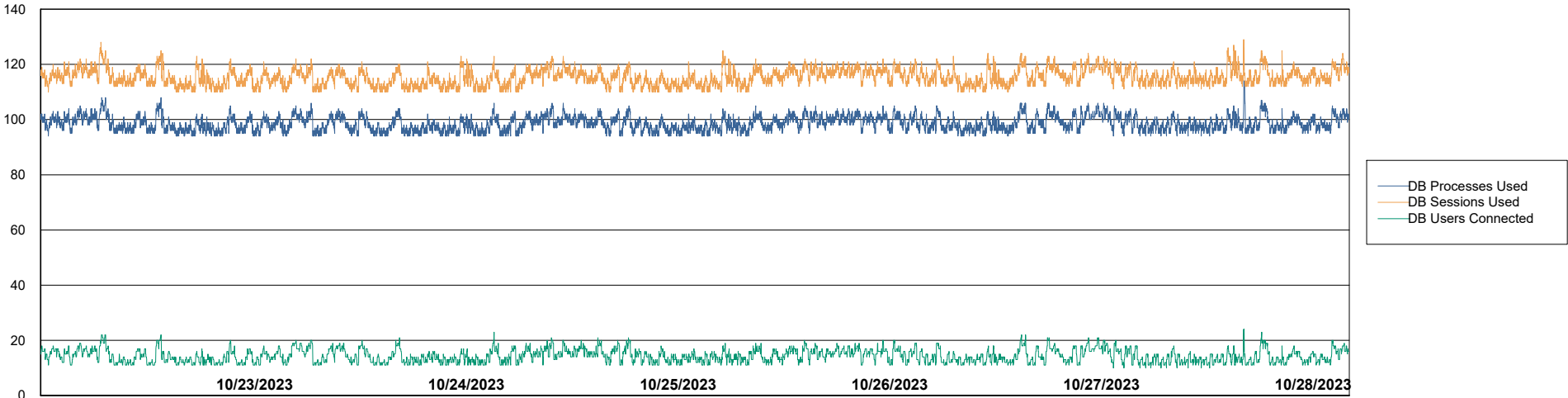
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 10/28/2023 | 48 | 26 | 14 | 70 | 100 | 30 | 23 | 0 | 0 | 16 |
| 10/27/2023 | 48 | 26 | 14 | 70 | 100 | 30 | 23 | 0 | 0 | 16 |
| 10/26/2023 | 48 | 26 | 14 | 70 | 100 | 30 | 23 | 0 | 0 | 16 |
| 10/25/2023 | 48 | 26 | 14 | 70 | 100 | 30 | 23 | 0 | 0 | 17 |
| 10/24/2023 | 48 | 26 | 14 | 70 | 100 | 30 | 23 | 0 | 0 | 17 |
| 10/23/2023 | 48 | 26 | 14 | 70 | 100 | 30 | 23 | 0 | 0 | 17 |
| 10/22/2023 | 48 | 26 | 14 | 70 | 100 | 30 | 23 | 0 | 0 | 17 |

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Database Performance ELI_PRD_FRASEQXPRDDB04_ABS1

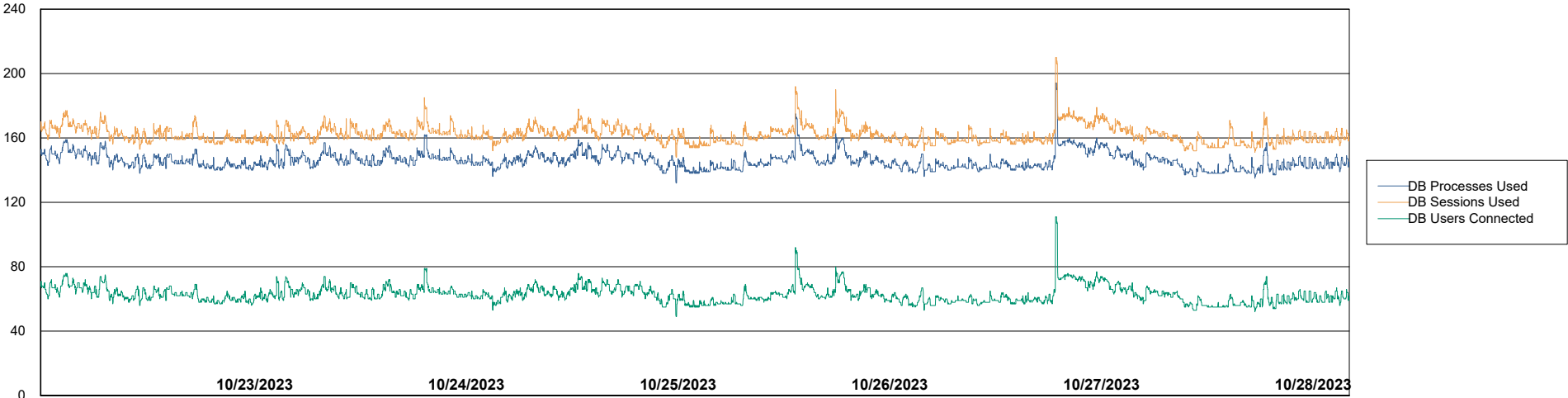


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Database Performance ELI_PRD_Primary_ABS1



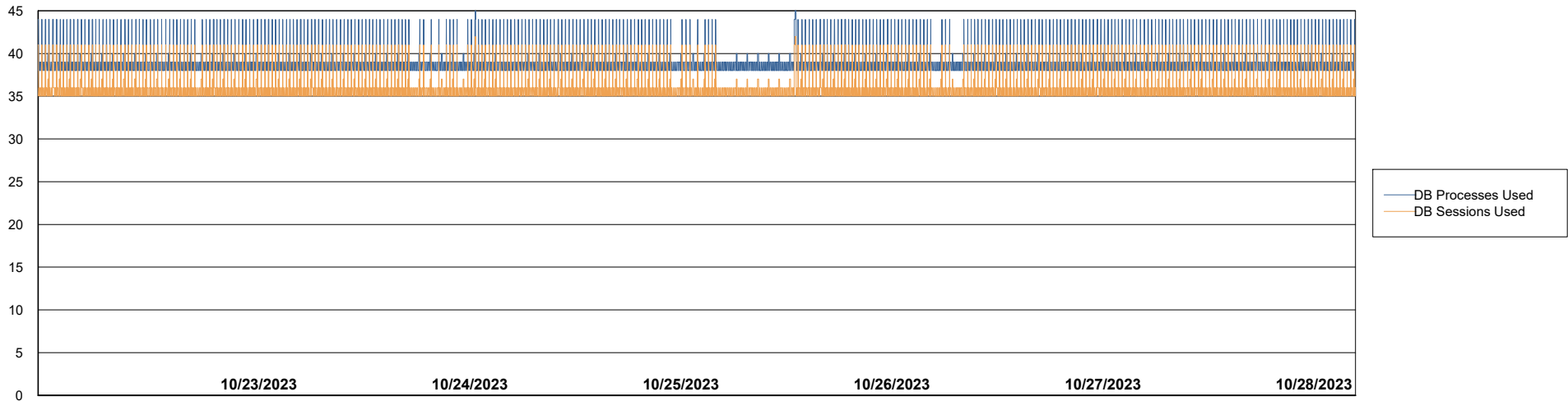
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Database Performance ELI_PRD_STB_HSBABS1

DB Processes Max 1,000



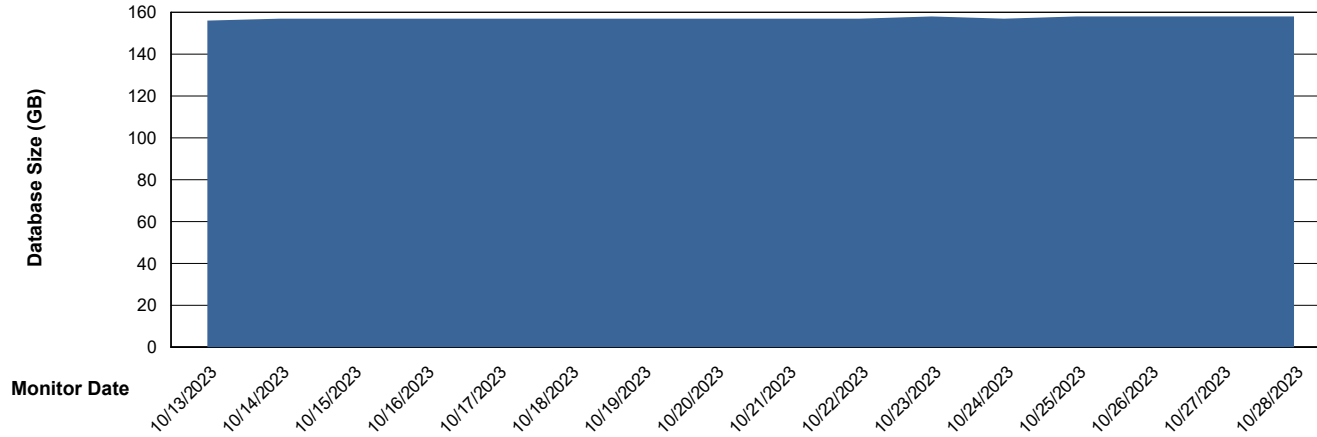
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Customer ELI_Production
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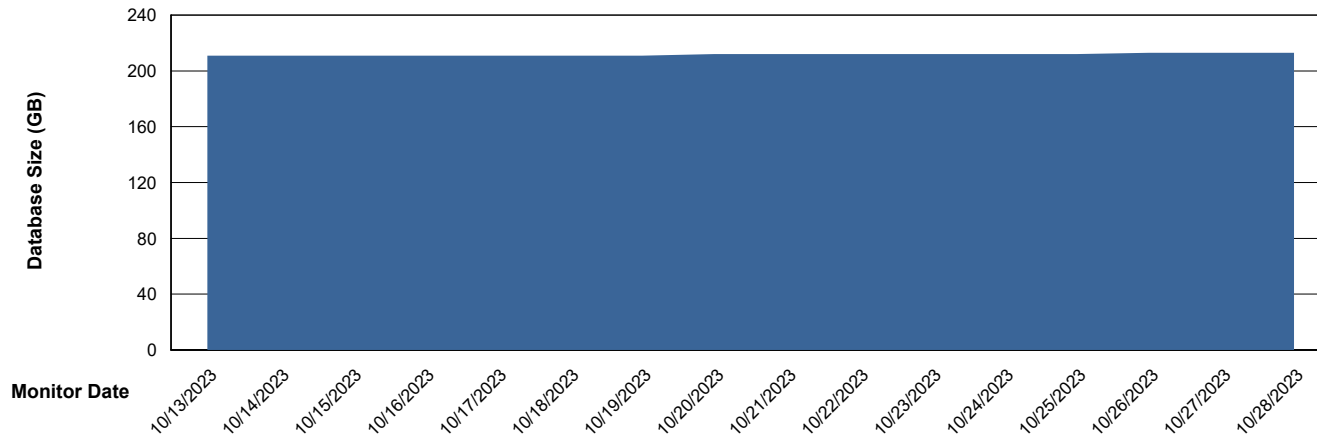
DATABASE SIZE ELI_PRD_FRASEQXPRDDB04_ABS1

Database growth over last month



DATABASE SIZE ELI_PRD_Primary_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer ELI_Production
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Database Tablespace ELI_PRD_FRASEQXPRDDB04_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 10/28/2023 | ABSDATA | 100 | 80 | 20 |
| | INDX | 100 | 76 | 24 |
| 10/27/2023 | ABSDATA | 100 | 80 | 20 |
| | INDX | 100 | 76 | 24 |
| 10/26/2023 | ABSDATA | 100 | 79 | 21 |
| | INDX | 100 | 76 | 24 |
| 10/25/2023 | ABSDATA | 100 | 79 | 21 |
| | INDX | 100 | 76 | 24 |
| 10/24/2023 | ABSDATA | 100 | 79 | 21 |
| | INDX | 100 | 75 | 25 |
| 10/23/2023 | ABSDATA | 100 | 80 | 20 |
| | INDX | 100 | 75 | 25 |
| 10/22/2023 | ABSDATA | 100 | 79 | 21 |
| | INDX | 100 | 75 | 25 |

Weekly SLA Customer Report

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Database Tablespace ELI_PRD_Primary_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 10/28/2023 | ABSDATA | 311 | 154 | 50 |
| | INDX | 72 | 44 | 39 |
| 10/27/2023 | ABSDATA | 311 | 154 | 50 |
| | INDX | 72 | 44 | 39 |
| 10/26/2023 | ABSDATA | 311 | 154 | 50 |
| | INDX | 72 | 44 | 39 |
| 10/25/2023 | ABSDATA | 311 | 154 | 51 |
| | INDX | 72 | 44 | 39 |
| 10/24/2023 | ABSDATA | 311 | 154 | 51 |
| | INDX | 72 | 44 | 39 |
| 10/23/2023 | ABSDATA | 311 | 154 | 51 |
| | INDX | 72 | 44 | 39 |
| 10/22/2023 | ABSDATA | 311 | 153 | 51 |
| | INDX | 72 | 44 | 39 |

BI Status and last ETL error for ELI_PRD_FRASEQXPRDDB04_ABS1

| | Mon 23/10/2023 | Tue 24/10/2023 | Wed 25/10/2023 | Thu 26/10/2023 | Fri 27/10/2023 | Sat 28/10/2023 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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| BI last ETL error for | ELI_PRD_FRASEQXPRDDB04_ABS1 |
|-----------------------|-----------------------------|
|-----------------------|-----------------------------|

| | |
|-----------------|------|
| Sun, 22-10-2023 | None |
| Mon, 23-10-2023 | None |
| Tue, 24-10-2023 | None |
| Sat, 28-10-2023 | None |
| Mon, 23-10-2023 | None |
| Tue, 24-10-2023 | None |
| Fri, 27-10-2023 | None |
| Sun, 22-10-2023 | None |
| Wed, 25-10-2023 | None |
| Thu, 26-10-2023 | None |
| Fri, 27-10-2023 | None |
| Wed, 25-10-2023 | None |
| Thu, 26-10-2023 | None |
| Sat, 28-10-2023 | None |

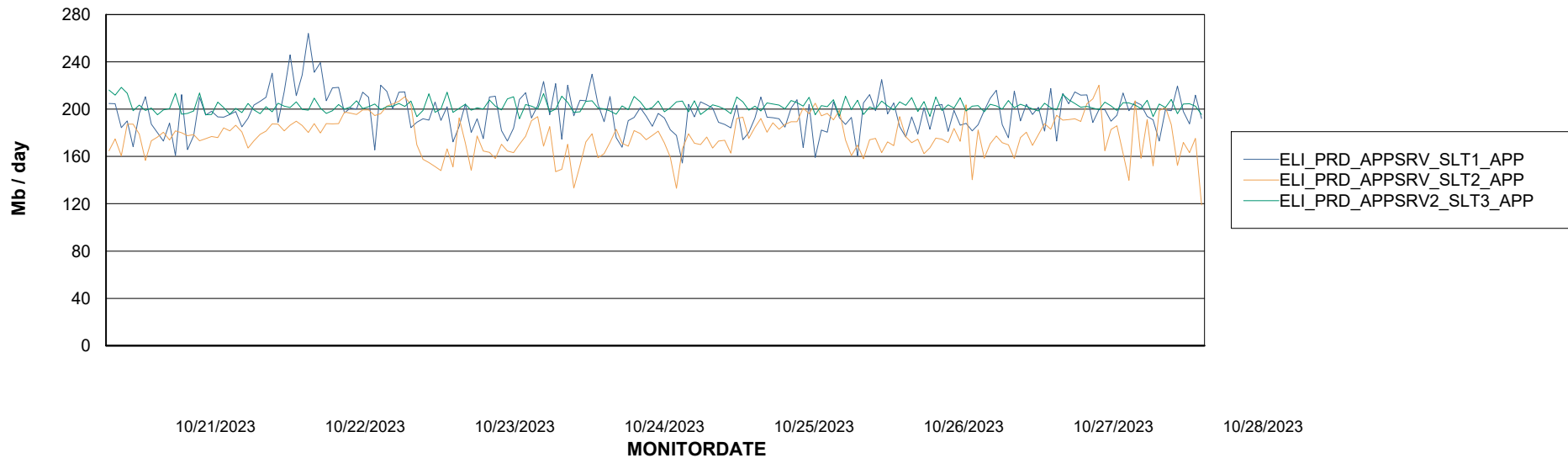
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ABSSolute Application Server Services

Avg memory used per ABS Server Service



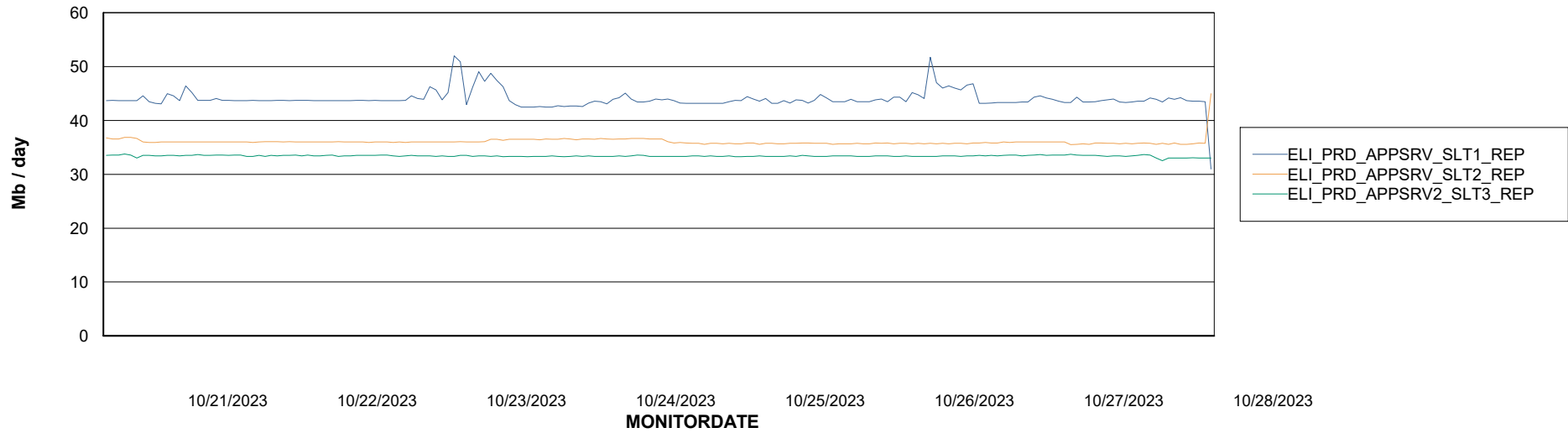
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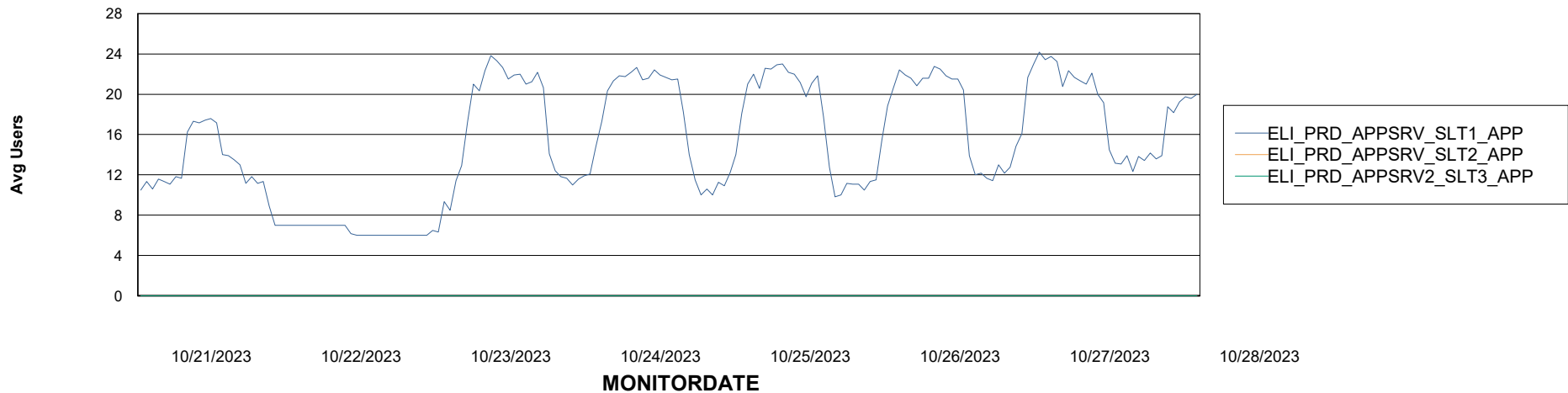


ABSSolute Application Server Services

Avg memory used per ReportServer Service



Avg users per day per ABS server



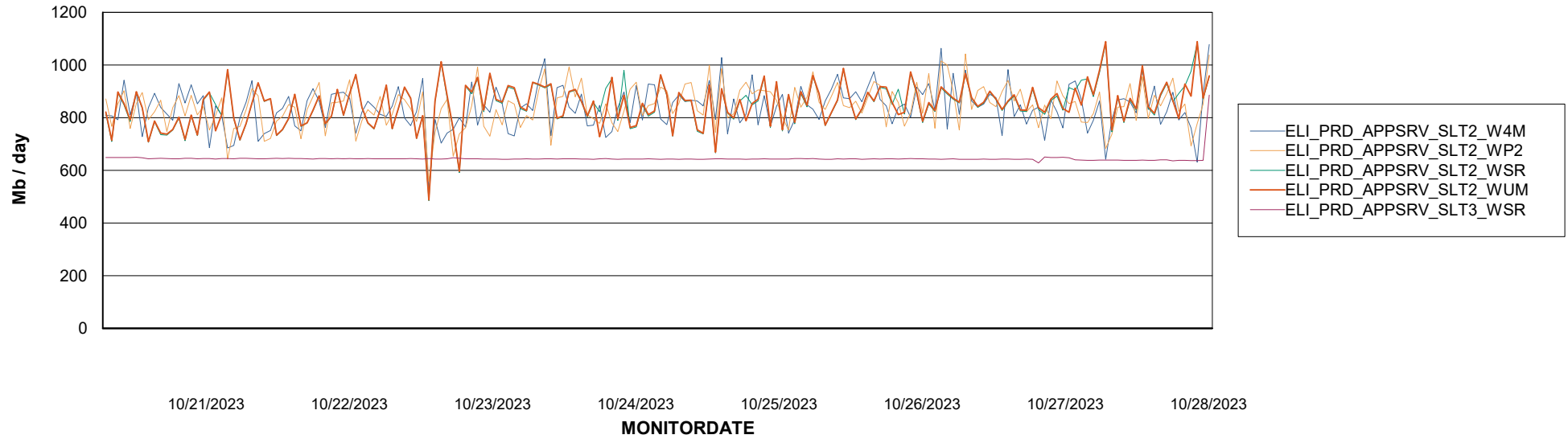
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ABSSolute Application Server Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer ELI_Production
Database ID 62



Disaster per ABS component

