

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
26-10-2023	65	199	69	26	1,300	961	81	1,000	192
25-10-2023	65	199	69	27	1,300	947	81	1,000	189
24-10-2023	65	199	69	26	1,300	956	80	1,000	197
23-10-2023	65	199	69	26	1,300	957	82	1,000	179
22-10-2023	65	199	69	27	1,300	951	84	1,000	163
21-10-2023	65	199	69	26	1,300	958	82	1,000	178

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
26-10-2023	62	199	76	28	1,200	862
25-10-2023	62	199	76	28	1,200	867
24-10-2023	62	199	76	27	1,200	875
23-10-2023	62	199	77	27	1,200	875
22-10-2023	62	199	77	28	1,200	862
21-10-2023	62	199	77	27	1,200	873

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
26-10-2023	55	299	135
25-10-2023	55	299	135
24-10-2023	55	299	134
23-10-2023	55	299	134
22-10-2023	55	299	134
21-10-2023	55	299	134

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
26-10-2023	77	299	70
25-10-2023	77	299	69
24-10-2023	77	299	69
23-10-2023	77	299	69
22-10-2023	77	299	69
21-10-2023	77	299	69

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

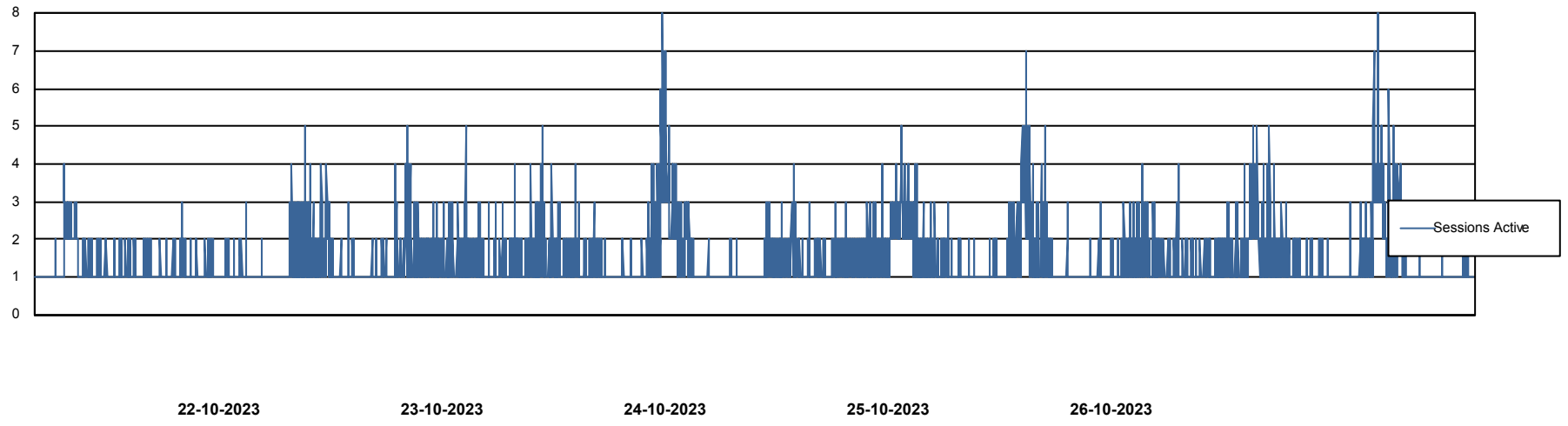
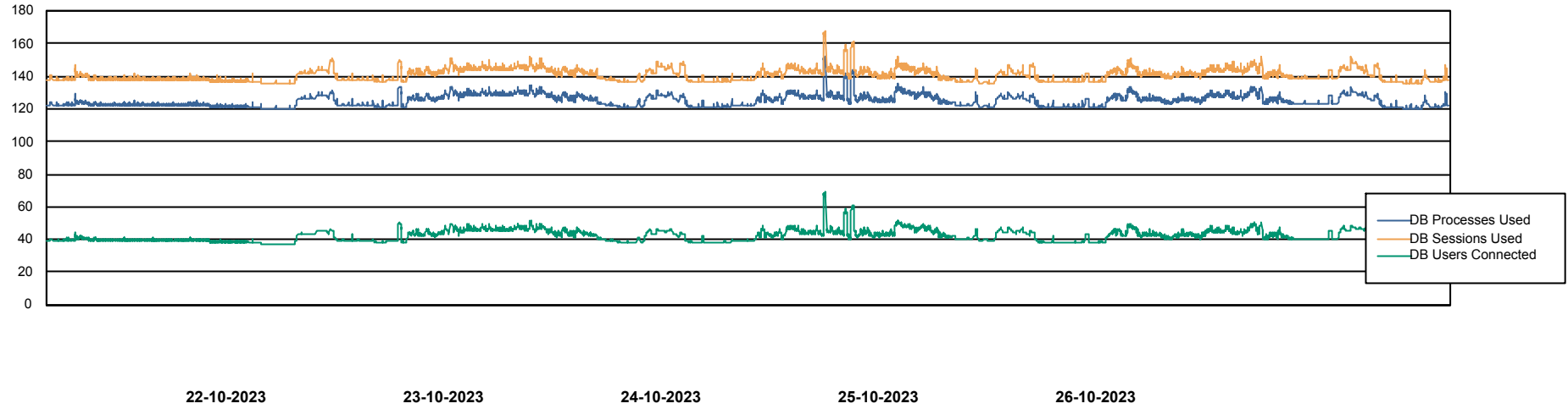
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
26-10-2023	90	199	21
25-10-2023	90	199	21
24-10-2023	90	199	21
23-10-2023	89	199	21
22-10-2023	89	199	21
21-10-2023	89	199	21

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## Database Performance CUS\_ProdDB\_Primary

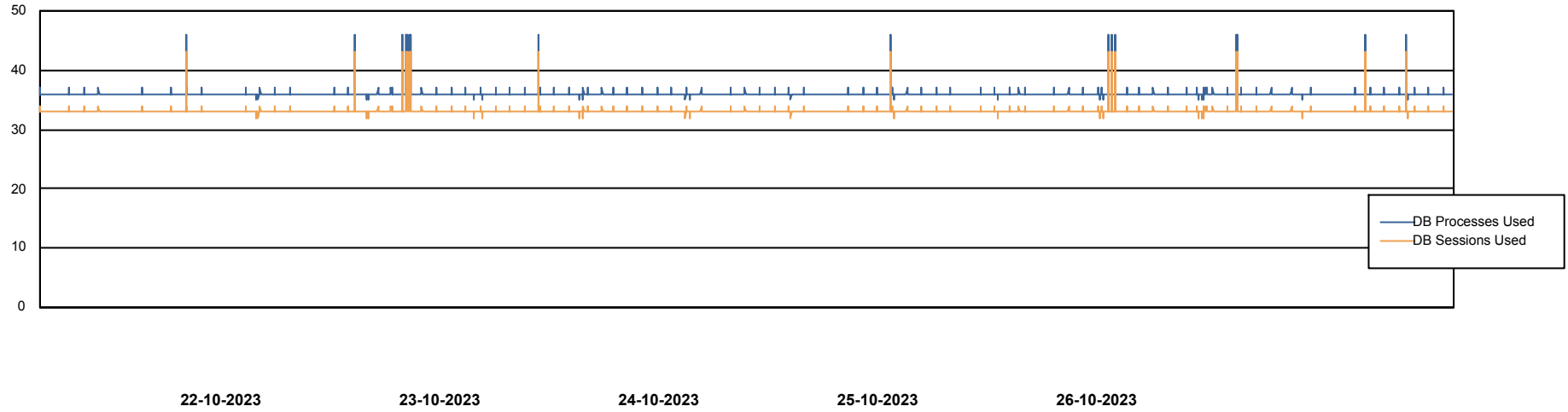


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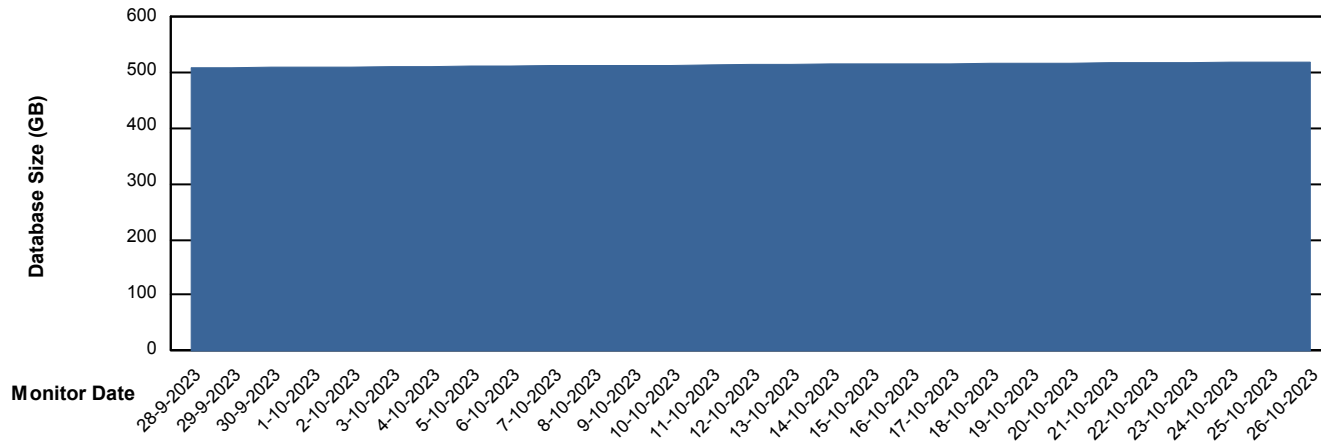


## Database Performance CUS\_ProdDB\_Standby



## DATABASE SIZE CUS\_ProdDB\_Primary

### Database growth over last month



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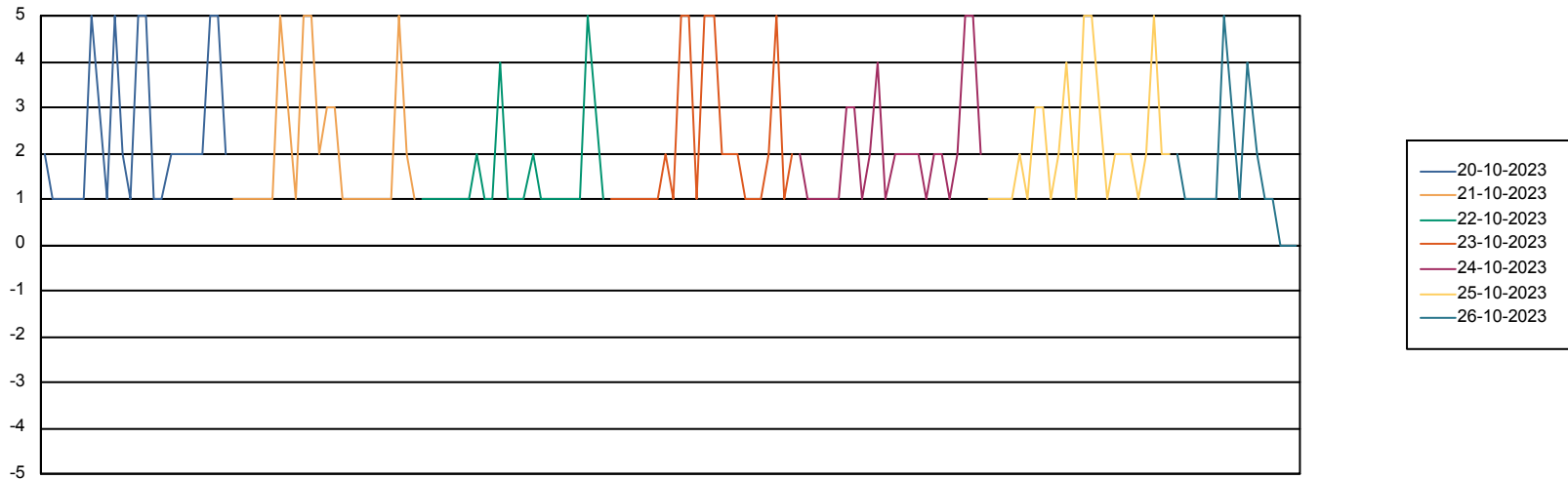


## Database Tablespace CUS\_ProdDB\_Primary

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
26-10-2023	ABSDATA	244	195	20
	INDX	367	309	16
25-10-2023	ABSDATA	244	195	20
	INDX	367	309	16
24-10-2023	ABSDATA	244	195	20
	INDX	367	308	16
23-10-2023	ABSDATA	244	194	20
	INDX	367	308	16
22-10-2023	ABSDATA	244	194	20
	INDX	367	308	16
21-10-2023	ABSDATA	244	194	20
	INDX	367	308	16

## Standby Database Health CUS\_Production (24/7)

Recovery lag for last 7 days



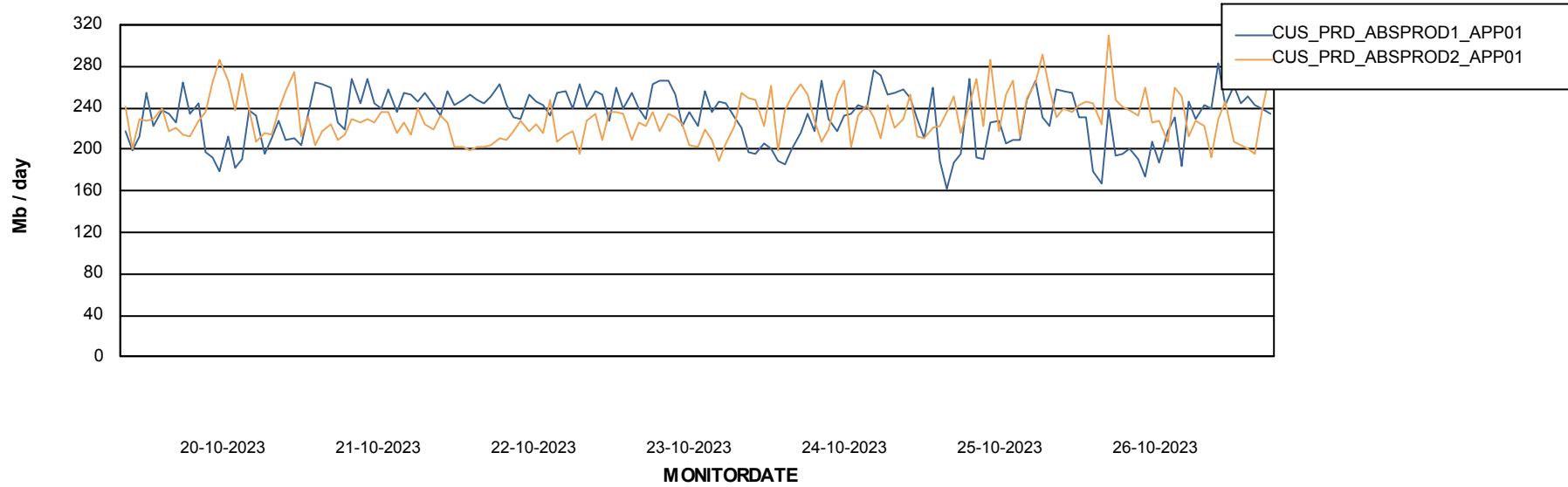
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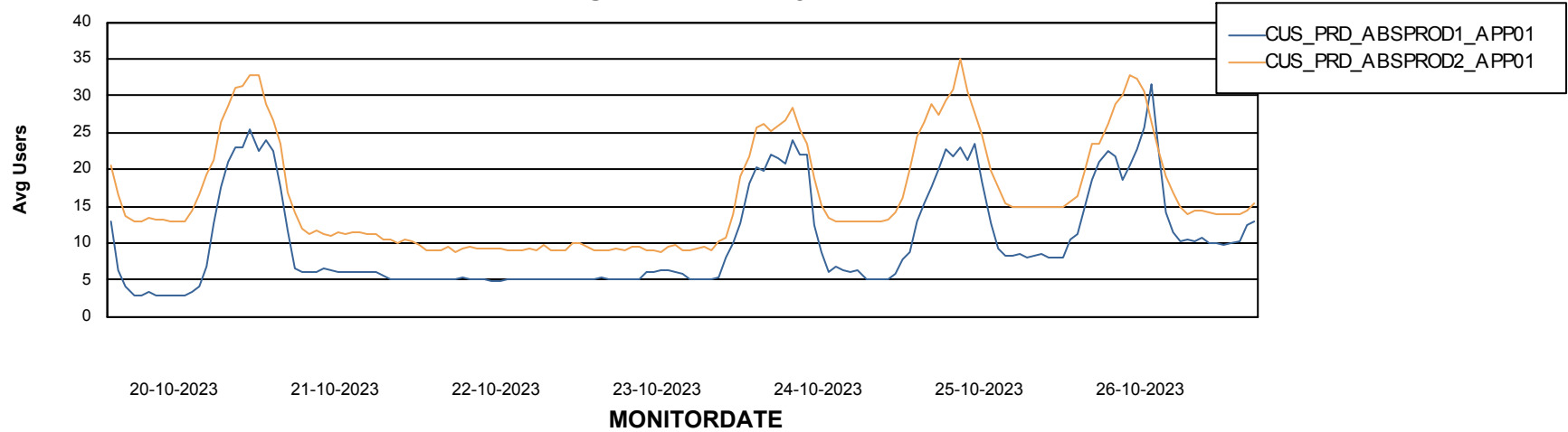


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



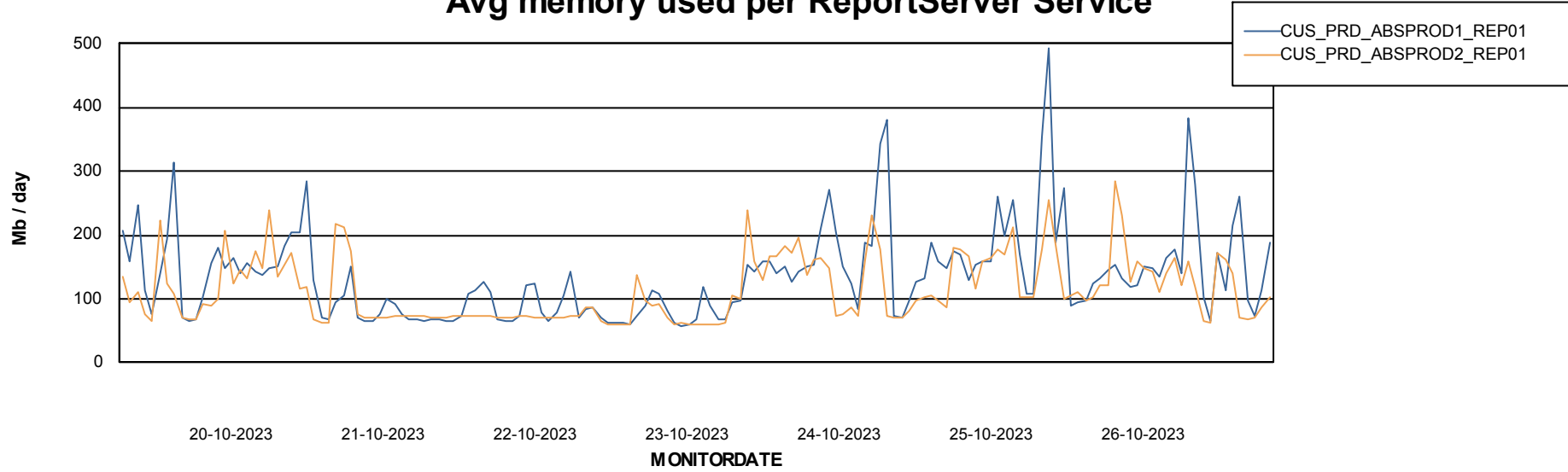
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



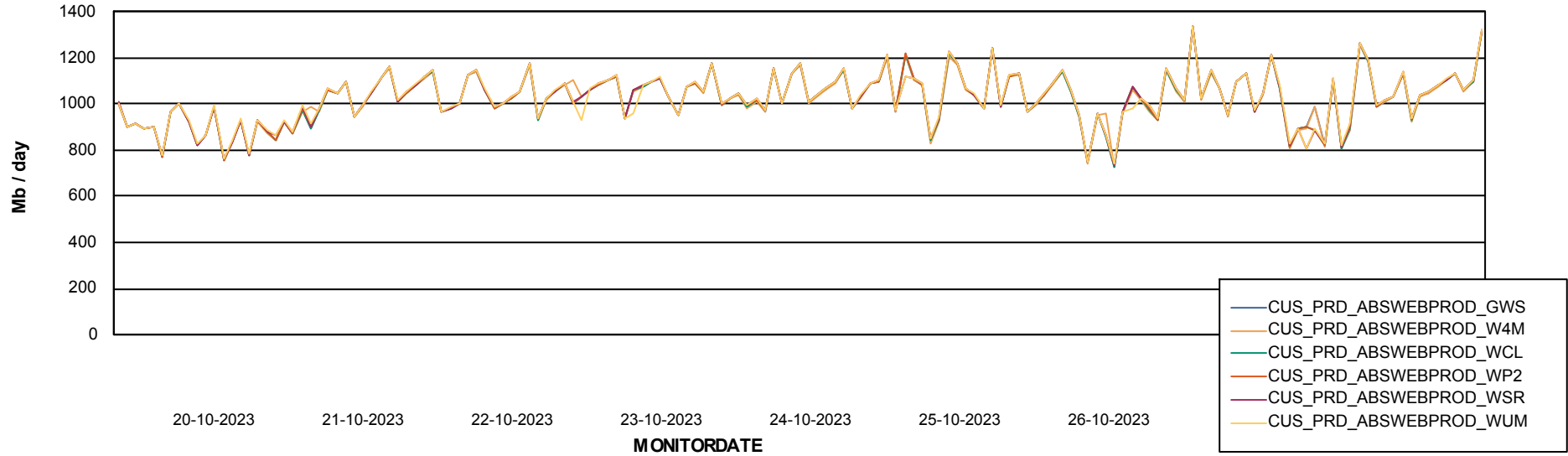
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

