

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



## Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
21-10-2023	65	199	69	24	1,300	982	81	1,000	187
20-10-2023	65	199	69	27	1,300	954	81	1,000	192
19-10-2023	65	199	69	27	1,300	946	80	1,000	198
18-10-2023	65	199	69	28	1,300	942	80	1,000	195
17-10-2023	65	199	69	28	1,300	934	81	1,000	192
16-10-2023	65	199	69	29	1,300	929	82	1,000	182
15-10-2023	65	199	69	28	1,300	933	84	1,000	163

## Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
21-10-2023	62	199	77	27	1,200	880
20-10-2023	62	199	77	27	1,200	873
19-10-2023	62	199	77	28	1,200	868
18-10-2023	62	199	77	28	1,200	863
17-10-2023	62	199	76	29	1,200	856
16-10-2023	62	199	77	30	1,200	846
15-10-2023	62	199	76	30	1,200	844

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
21-10-2023	55	299	134
20-10-2023	55	299	134
19-10-2023	56	299	132
18-10-2023	69	299	93
17-10-2023	70	299	90
16-10-2023	71	299	88
15-10-2023	71	299	88

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
21-10-2023	77	299	70
20-10-2023	77	299	69
19-10-2023	77	299	69
18-10-2023	77	299	69
17-10-2023	77	299	69
16-10-2023	77	299	68
15-10-2023	77	299	68

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

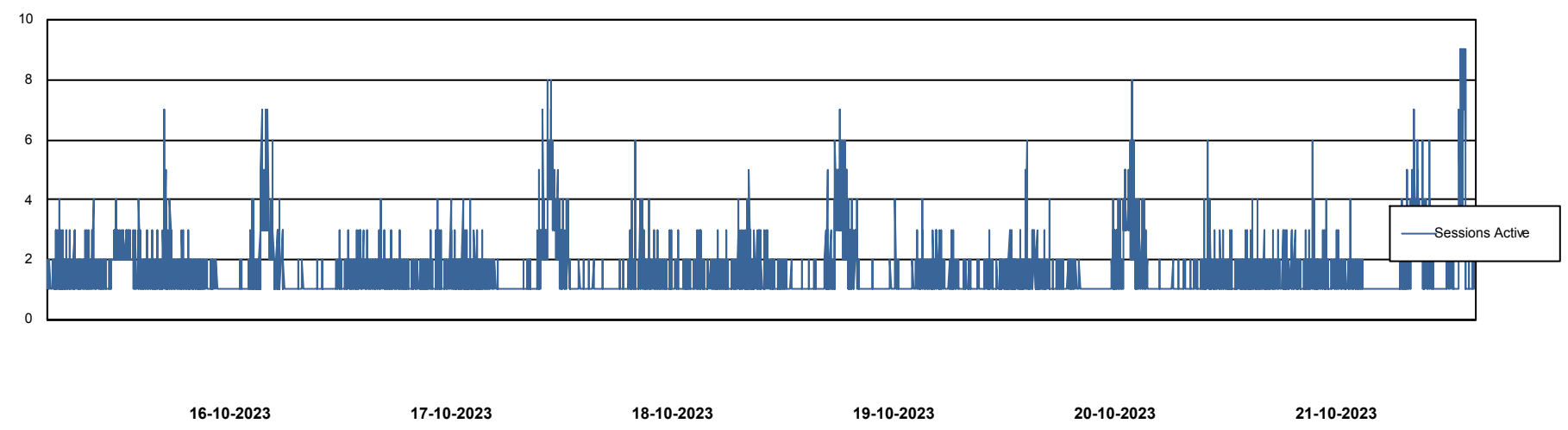
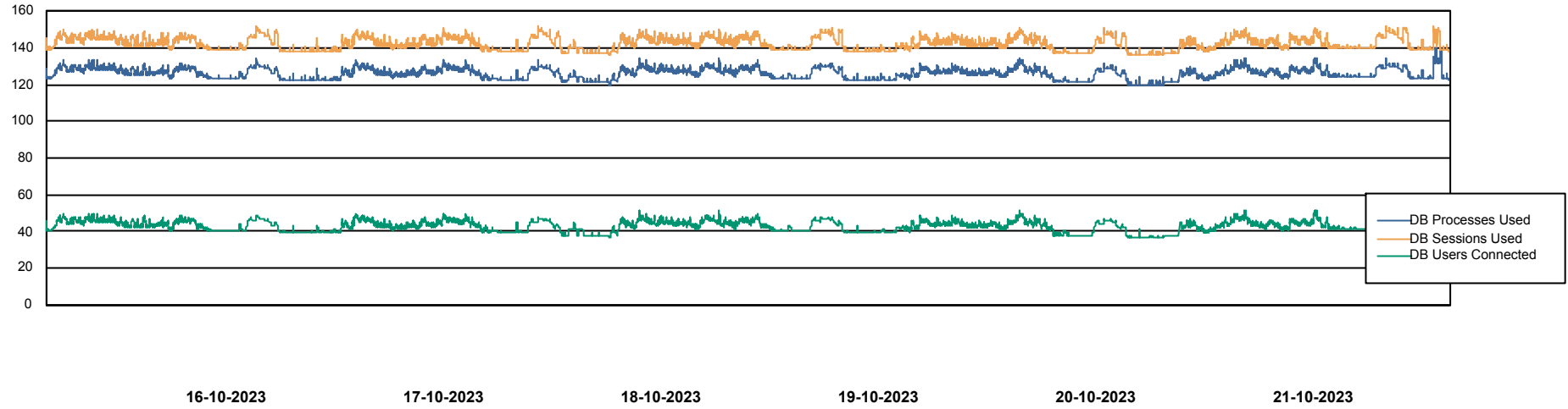
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
21-10-2023	89	199	21
20-10-2023	89	199	21
19-10-2023	89	199	21
18-10-2023	89	199	21
17-10-2023	89	199	21
16-10-2023	89	199	21
15-10-2023	89	199	21

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## Database Performance CUS\_ProdDB\_Primary

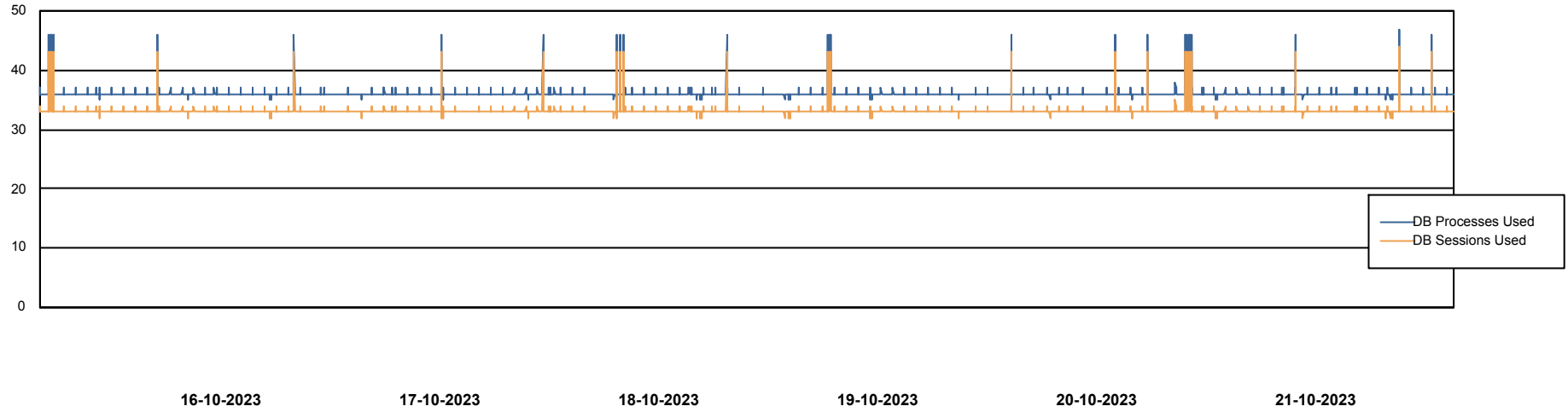


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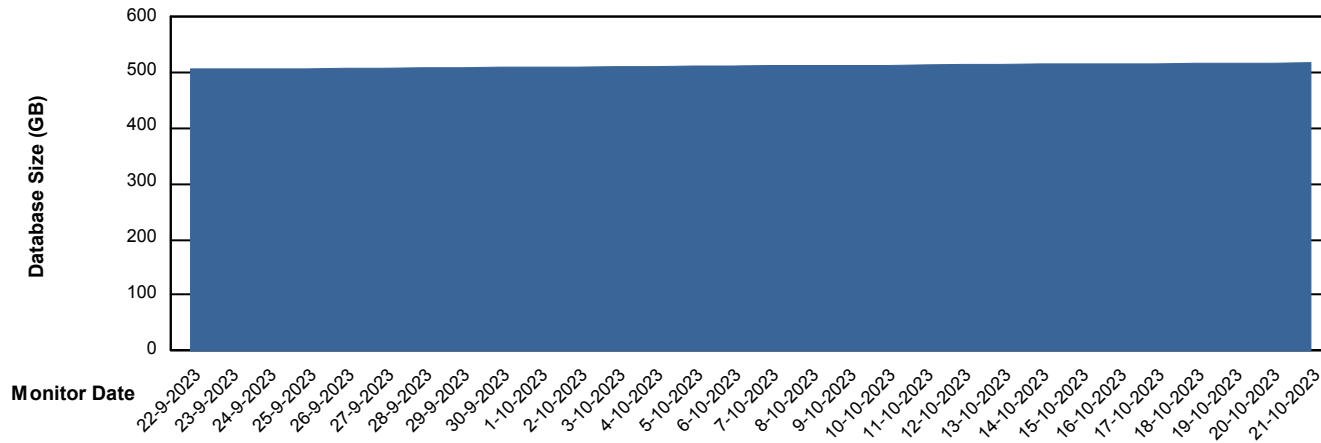


## Database Performance CUS\_ProdDB\_Standby



## DATABASE SIZE CUS\_ProdDB\_Primary

### Database growth over last month



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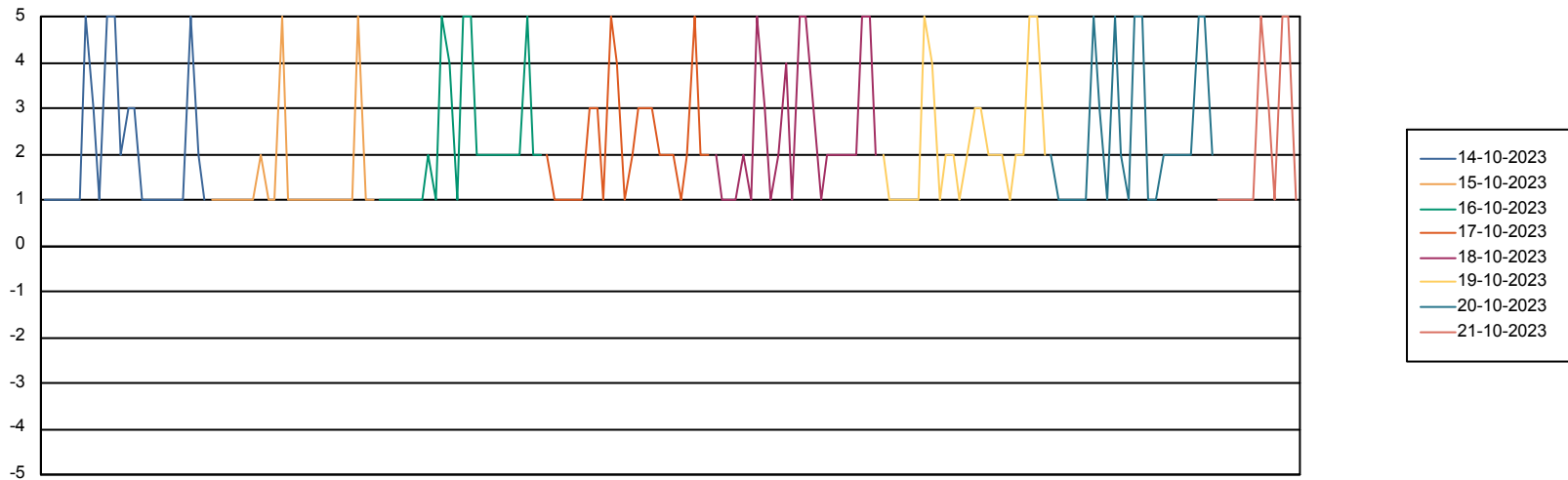


## Database Tablespace CUS\_ProdDB\_Primary

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
21-10-2023	ABSDATA	244	194	20
	INDX	367	308	16
20-10-2023	ABSDATA	244	194	20
	INDX	367	307	16
19-10-2023	ABSDATA	244	194	20
	INDX	367	307	16
18-10-2023	ABSDATA	244	194	21
	INDX	367	307	16
17-10-2023	ABSDATA	244	194	21
	INDX	367	307	16
16-10-2023	ABSDATA	244	193	21
	INDX	367	306	17
15-10-2023	ABSDATA	244	193	21
	INDX	367	306	17

## Standby Database Health CUS\_Production (24/7)

Recovery lag for last 7 days



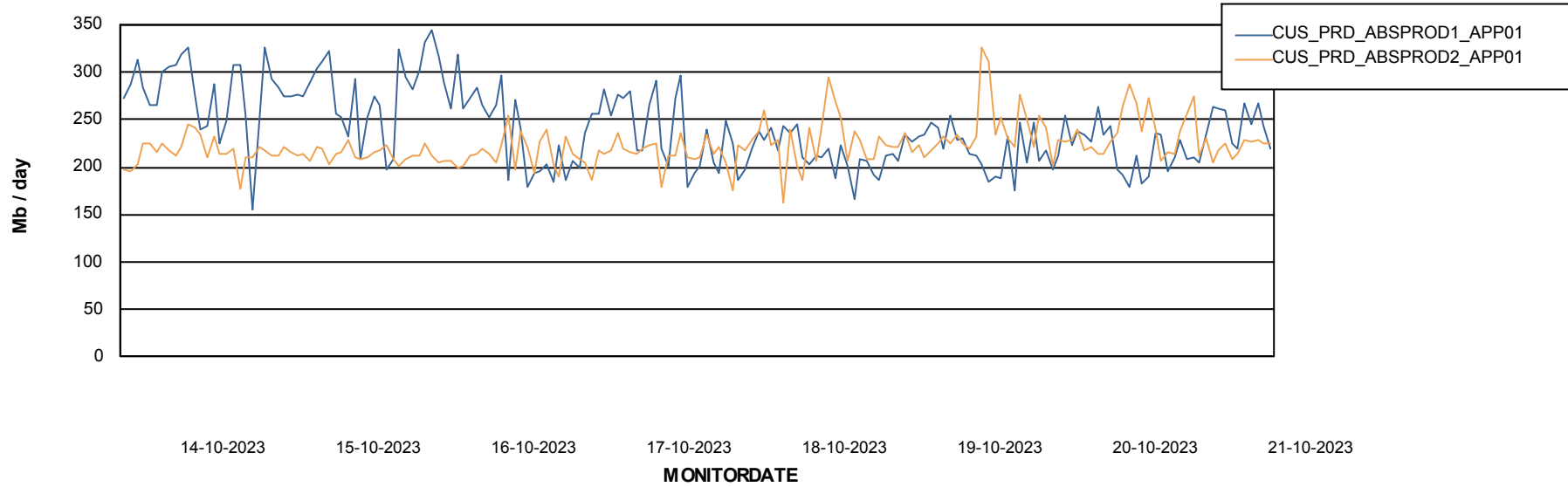
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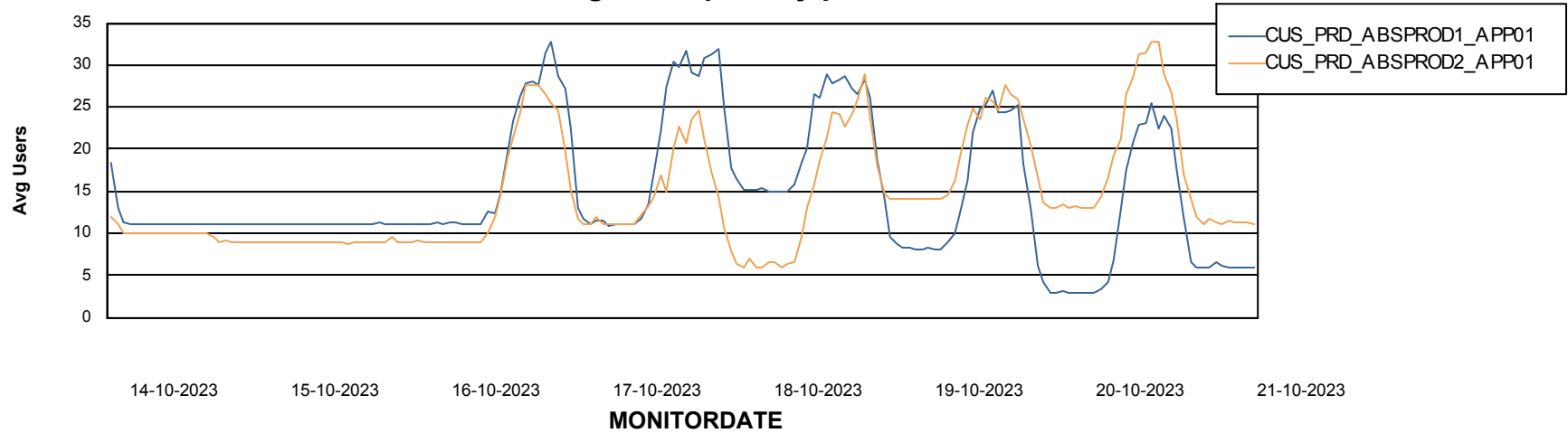


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



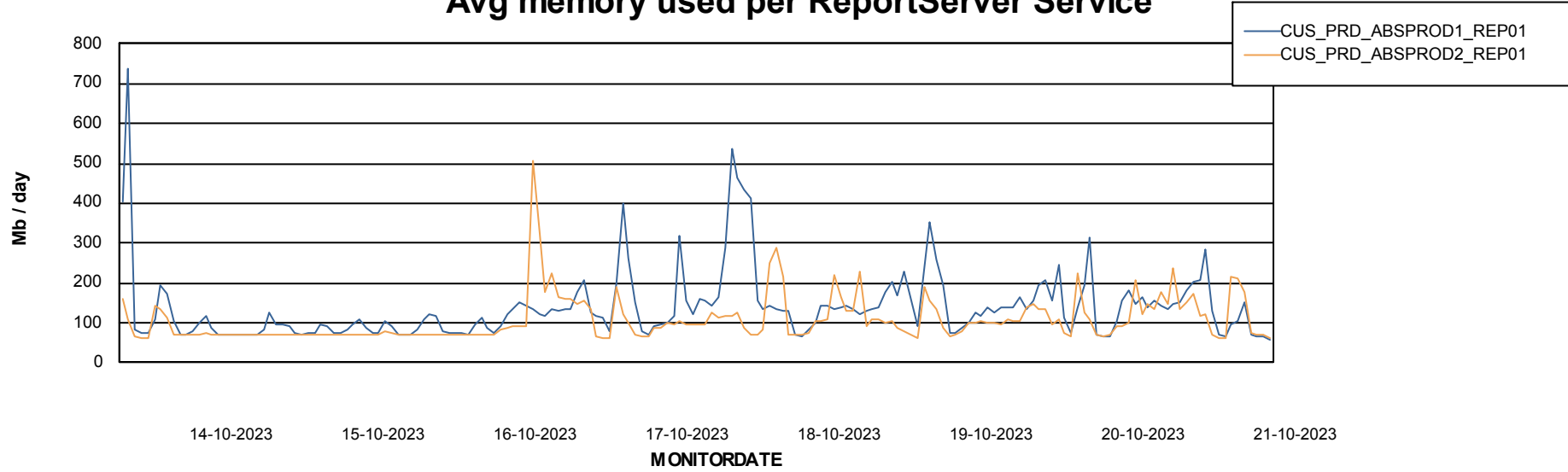
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



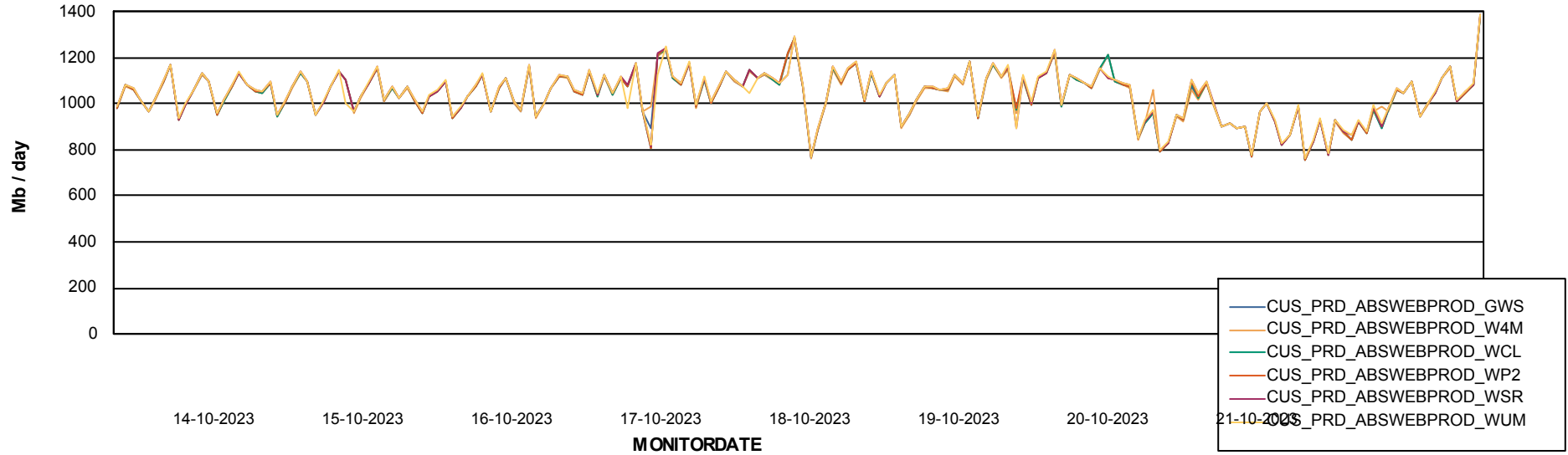
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

