

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_BI\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
14-10-2023	34	97	64	62	500	189	75	300	76	53
13-10-2023	35	97	63	62	500	191	75	300	76	53
12-10-2023	37	97	61	61	500	193	75	300	76	53
11-10-2023	37	97	61	61	500	193	75	300	75	53
10-10-2023	37	97	61	61	500	193	75	300	75	53
9-10-2023	37	97	61	61	500	193	75	300	75	53
8-10-2023	37	97	61	61	500	193	75	300	75	53

## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
14-10-2023	46	100	53	20	800	640	82	400	70
13-10-2023	47	100	53	23	800	616	83	400	68
12-10-2023	46	100	53	23	800	616	84	400	64
11-10-2023	47	100	53	23	800	616	86	400	58
10-10-2023	47	100	53	23	800	615	86	400	56
9-10-2023	47	100	53	23	800	615	85	400	58
8-10-2023	47	100	53	23	800	615	85	400	60

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
14-10-2023	68	279	91	40	838	500	87	559	70
13-10-2023	68	279	91	40	838	500	88	559	68
12-10-2023	68	279	91	40	838	500	89	559	64
11-10-2023	68	279	90	40	838	500	90	559	58
10-10-2023	68	279	91	40	838	500	90	559	56
9-10-2023	67	279	91	40	838	500	90	559	58
8-10-2023	67	279	91	40	838	500	89	559	60

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
14-10-2023	57	100	43
13-10-2023	57	100	43
12-10-2023	57	100	43
11-10-2023	57	100	43
10-10-2023	57	100	43
9-10-2023	57	100	43
8-10-2023	57	100	43

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
14-10-2023	66	100	34
13-10-2023	66	100	34
12-10-2023	66	100	34
11-10-2023	66	100	34
10-10-2023	66	100	34
9-10-2023	66	100	34
8-10-2023	66	100	34

Harddisk Usage NOA\_PRD\_NovoLink

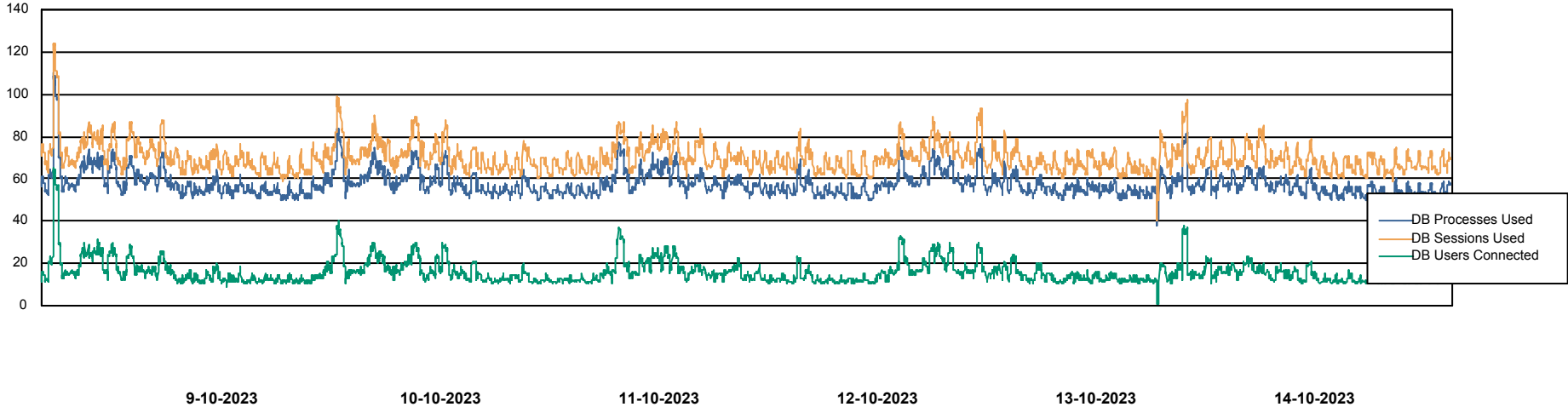
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
14-10-2023	58	100	42
13-10-2023	58	100	42
12-10-2023	58	100	42
11-10-2023	58	100	42
10-10-2023	58	100	42
9-10-2023	58	100	42
8-10-2023	57	100	42

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_BI\_NOVOBI\_Production

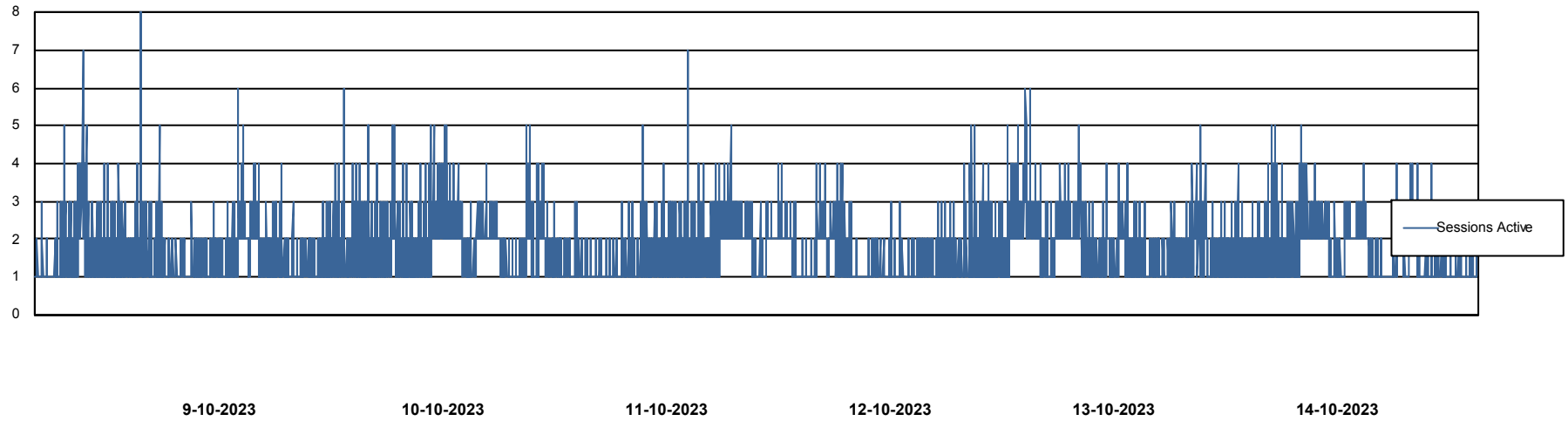
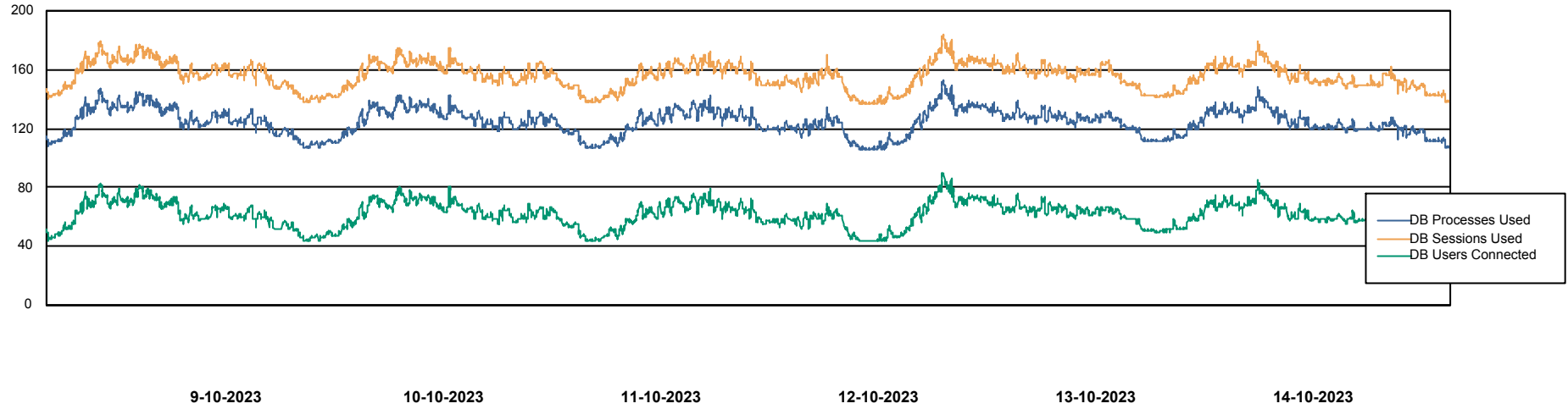


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Database Performance NOA\_PRD\_NovoABS01\_DB

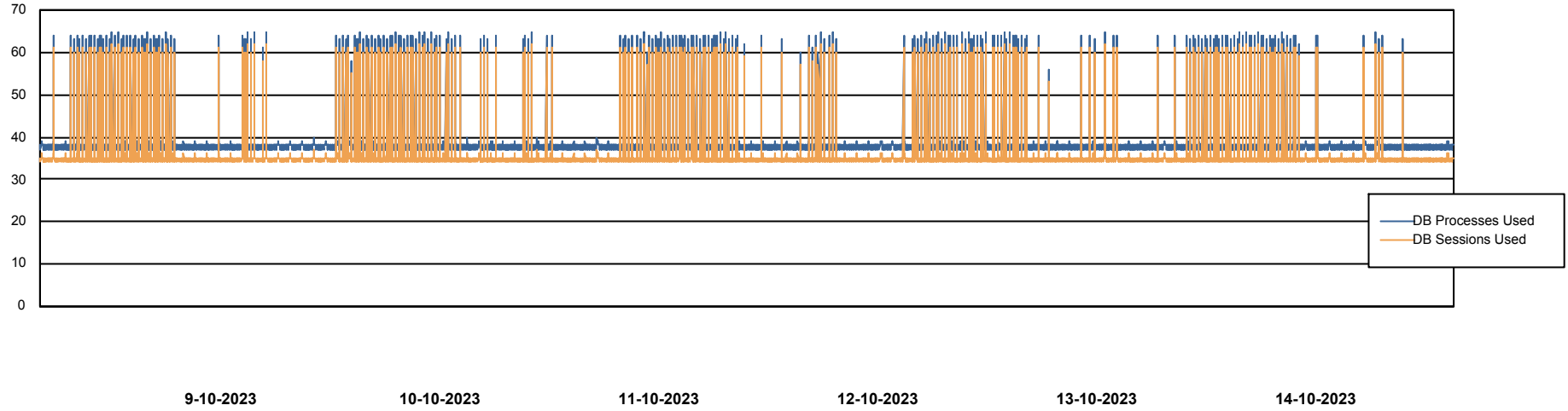


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Database Performance NOA\_STB\_NovoABS03\_DB



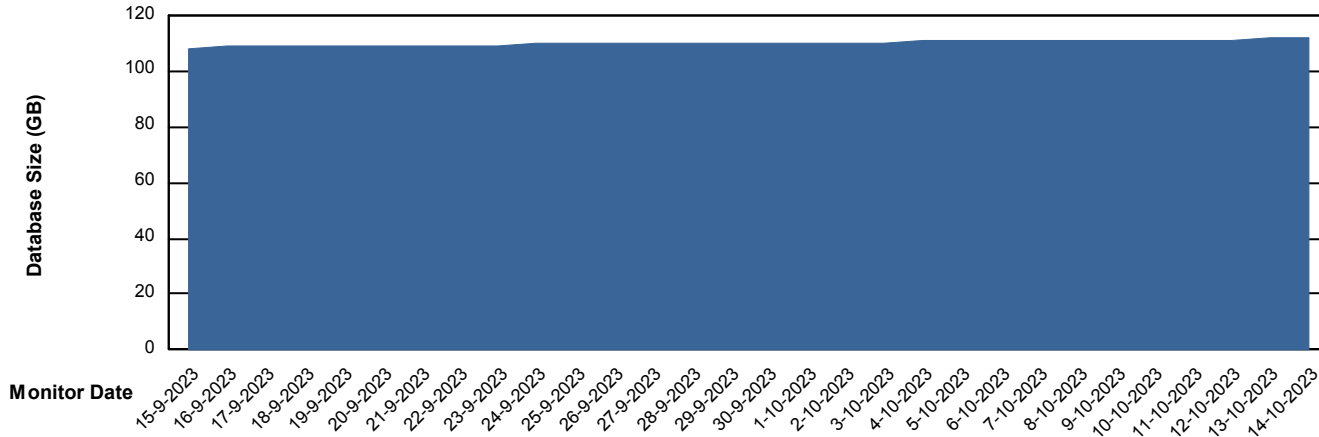
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



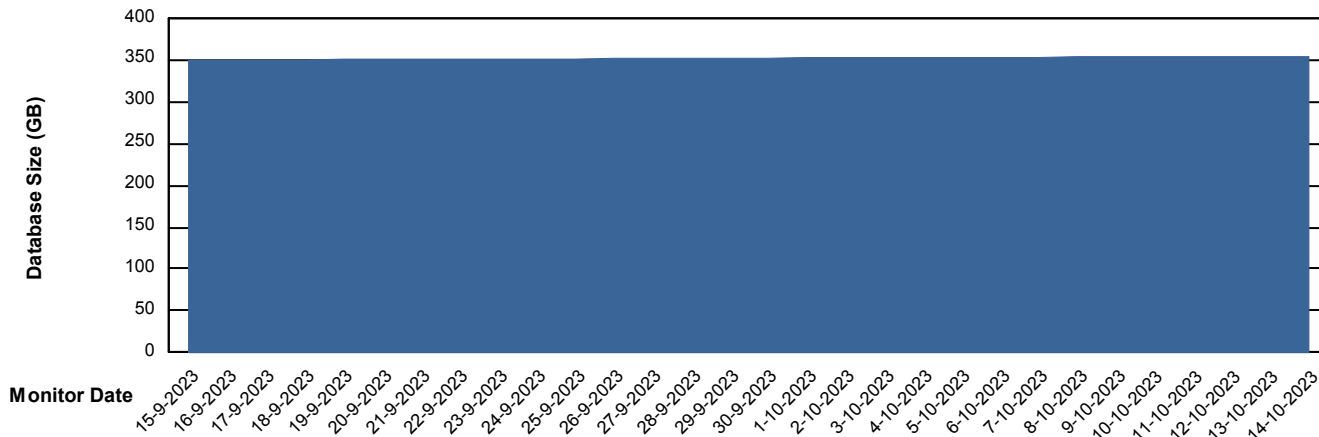
DATABASE SIZE NOA\_BI\_NOVOBI\_Production

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Database Tablespace NOA\_BI\_NOVOBI\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
14-10-2023	ABSDATA	55	45	19
	INDX	79	63	19
13-10-2023	ABSDATA	55	45	19
	INDX	79	63	19
12-10-2023	ABSDATA	55	45	19
	INDX	79	63	19
11-10-2023	ABSDATA	55	45	19
	INDX	79	63	20
10-10-2023	ABSDATA	55	45	19
	INDX	79	63	20
9-10-2023	ABSDATA	55	45	19
	INDX	79	63	20
8-10-2023	ABSDATA	55	45	19
	INDX	79	63	20

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Database Tablespace NOA\_PRD\_NovoABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
14-10-2023	ABSDATA	177	130	27
	INDX	256	213	17
13-10-2023	ABSDATA	177	130	27
	INDX	256	213	17
12-10-2023	ABSDATA	177	130	27
	INDX	256	212	17
11-10-2023	ABSDATA	177	130	27
	INDX	256	212	17
10-10-2023	ABSDATA	177	130	27
	INDX	256	212	17
9-10-2023	ABSDATA	177	130	27
	INDX	256	212	17
8-10-2023	ABSDATA	177	130	27
	INDX	256	212	17

BI Status and last ETL error for NOA\_BI\_NOVOBI\_Production

	ma 9/10/2023	di 10/10/2023	wo 11/10/2023	do 12/10/2023	vr 13/10/2023	za 14/10/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



BI last ETL error for	NOA_BI_NOVOBI_Production
vr, 13-10-2023	None
ma, 9-10-2023	None
zo, 8-10-2023	None
di, 10-10-2023	None
wo, 11-10-2023	None
wo, 11-10-2023	None
zo, 8-10-2023	None
di, 10-10-2023	None
do, 12-10-2023	None
ma, 9-10-2023	None
za, 14-10-2023	None
do, 12-10-2023	None
za, 14-10-2023	None
vr, 13-10-2023	None

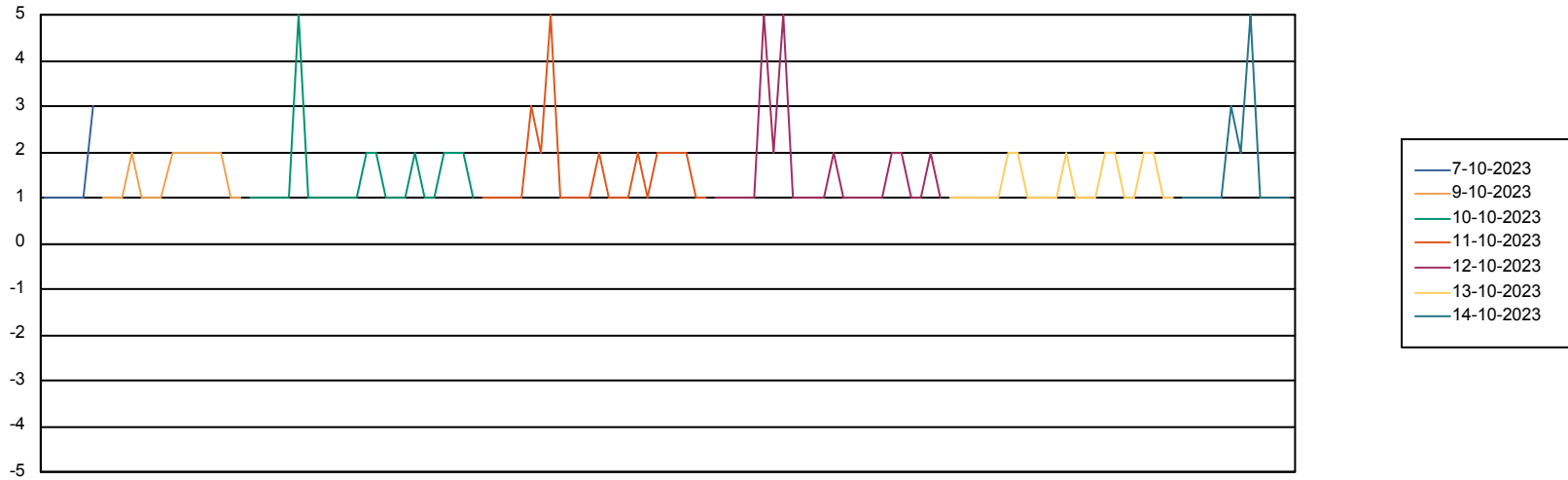
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



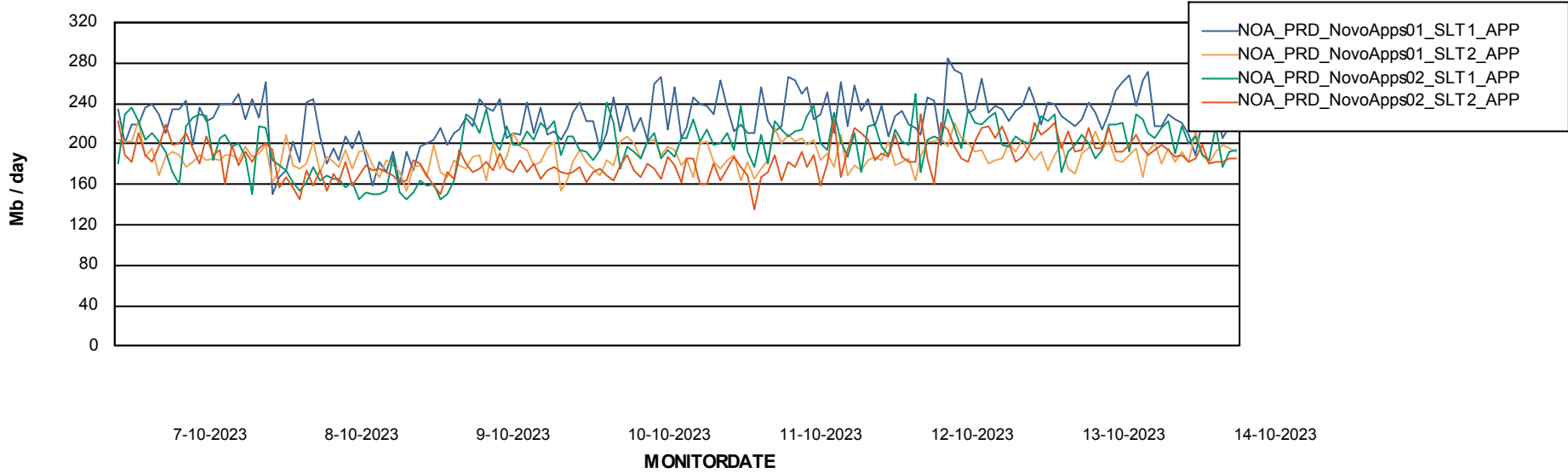
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116

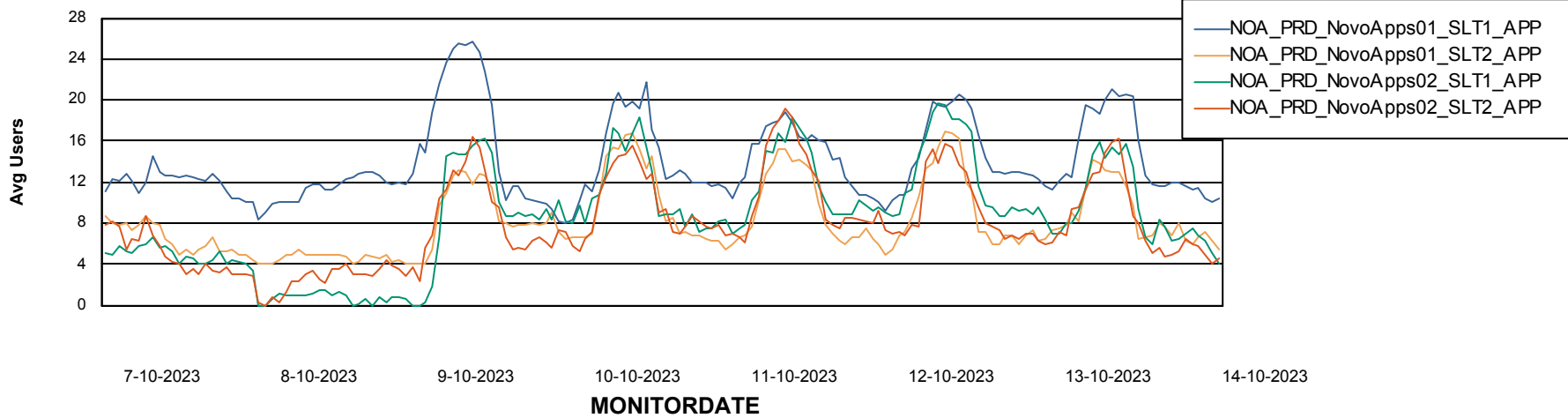


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



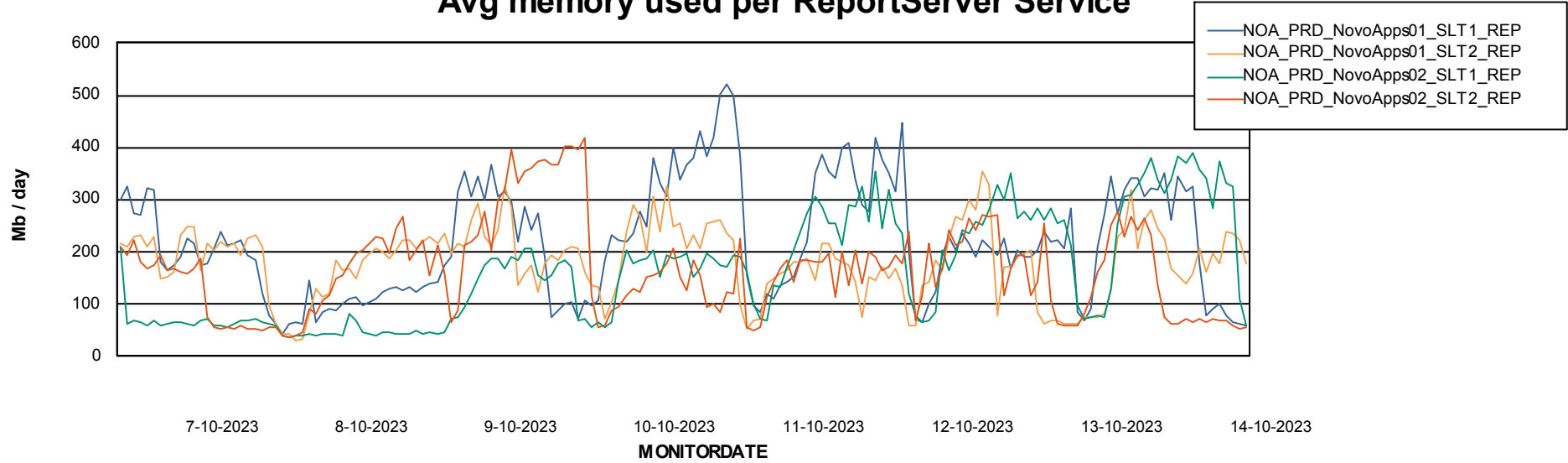
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



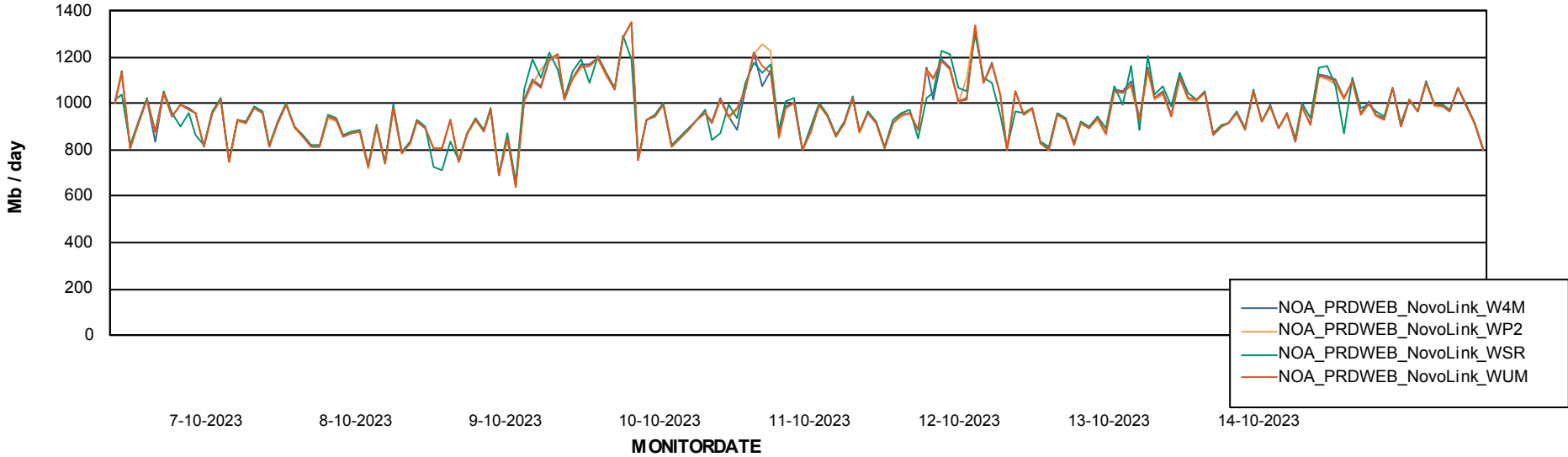
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Disaster per ABS component

