

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
14-10-2023	42	149	86	49	850	434
13-10-2023	42	149	87	51	850	420
12-10-2023	42	149	87	51	850	419
11-10-2023	42	149	86	51	850	419
10-10-2023	42	149	86	51	850	419
9-10-2023	42	149	86	51	850	419
8-10-2023	42	149	86	51	850	419

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
14-10-2023	45	89	49
13-10-2023	45	89	49
12-10-2023	45	89	49
11-10-2023	46	89	48
10-10-2023	47	89	47
9-10-2023	48	89	46
8-10-2023	49	89	46

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
14-10-2023	66	79	27
13-10-2023	66	79	27
12-10-2023	66	79	27
11-10-2023	66	79	27
10-10-2023	66	79	27
9-10-2023	66	79	27
8-10-2023	66	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
14-10-2023	51	79	39
13-10-2023	39	79	48
12-10-2023	33	79	53
11-10-2023	34	79	52
10-10-2023	35	79	51
9-10-2023	37	79	50
8-10-2023	38	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
14-10-2023	20	149	120
13-10-2023	20	149	120
12-10-2023	20	149	120
11-10-2023	20	149	120
10-10-2023	20	149	119
9-10-2023	20	149	119
8-10-2023	20	149	119

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
14-10-2023	44	149	83	39	1,536	938
13-10-2023	44	149	83	39	1,536	944
12-10-2023	44	149	83	39	1,536	942
11-10-2023	44	149	83	38	1,536	945
10-10-2023	44	149	83	38	1,536	947
9-10-2023	44	149	83	39	1,536	942
8-10-2023	44	149	83	39	1,536	932

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
14-10-2023	63	199	74	30	1,536	1,068
13-10-2023	63	199	74	31	1,536	1,058
12-10-2023	63	199	74	31	1,536	1,060
11-10-2023	63	199	74	31	1,536	1,064
10-10-2023	63	199	74	31	1,536	1,061
9-10-2023	63	199	74	32	1,536	1,048
8-10-2023	63	199	74	32	1,536	1,048

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
14-10-2023	41	79	47
13-10-2023	41	79	47
12-10-2023	41	79	47
11-10-2023	42	79	46
10-10-2023	43	79	45
9-10-2023	44	79	44
8-10-2023	45	79	44

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
14-10-2023	60	79	31
13-10-2023	59	79	32
12-10-2023	52	79	38
11-10-2023	53	79	37
10-10-2023	55	79	36
9-10-2023	56	79	35
8-10-2023	57	79	34

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
14-10-2023	27	149	108
13-10-2023	28	149	108
12-10-2023	28	149	108
11-10-2023	28	149	108
10-10-2023	28	149	108
9-10-2023	28	149	108
8-10-2023	28	149	108

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Harddisk Usage JSG_PRD_WORF

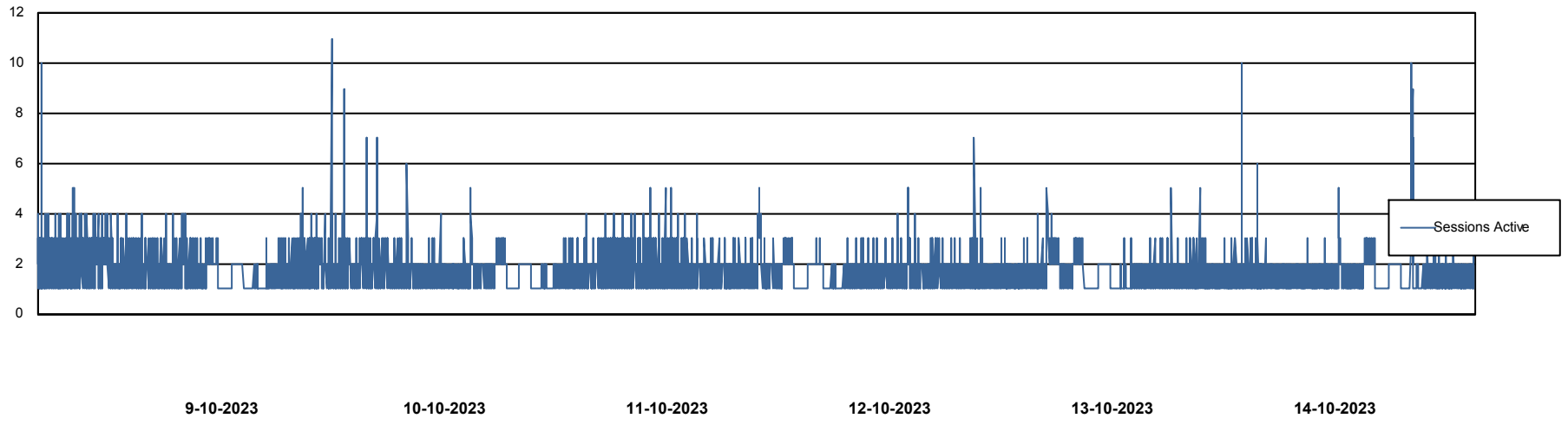
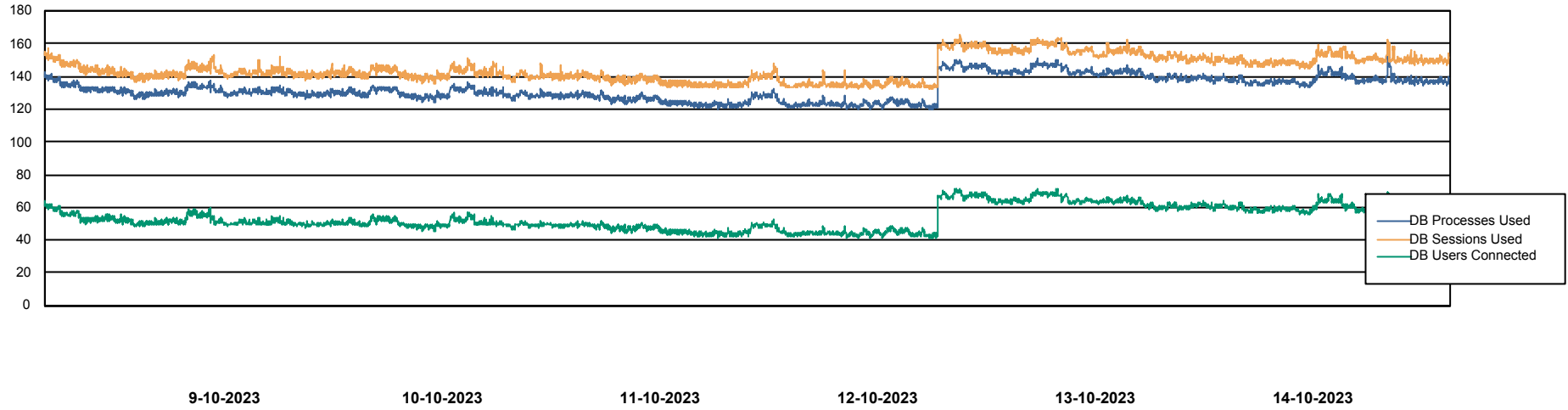
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
14-10-2023	51	149	73
13-10-2023	51	149	73
12-10-2023	51	149	73
11-10-2023	51	149	73
10-10-2023	51	149	73
9-10-2023	51	149	73
8-10-2023	51	149	73

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Database Performance JSG_PRD_BASHIR_DB

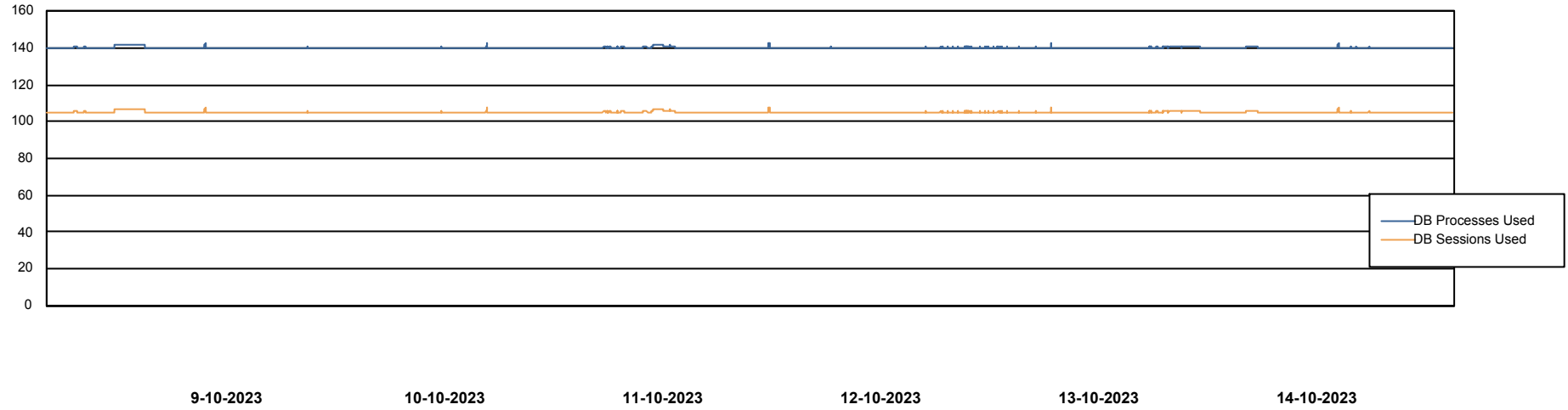


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Database Performance JSG_PRD_PICARD_DB

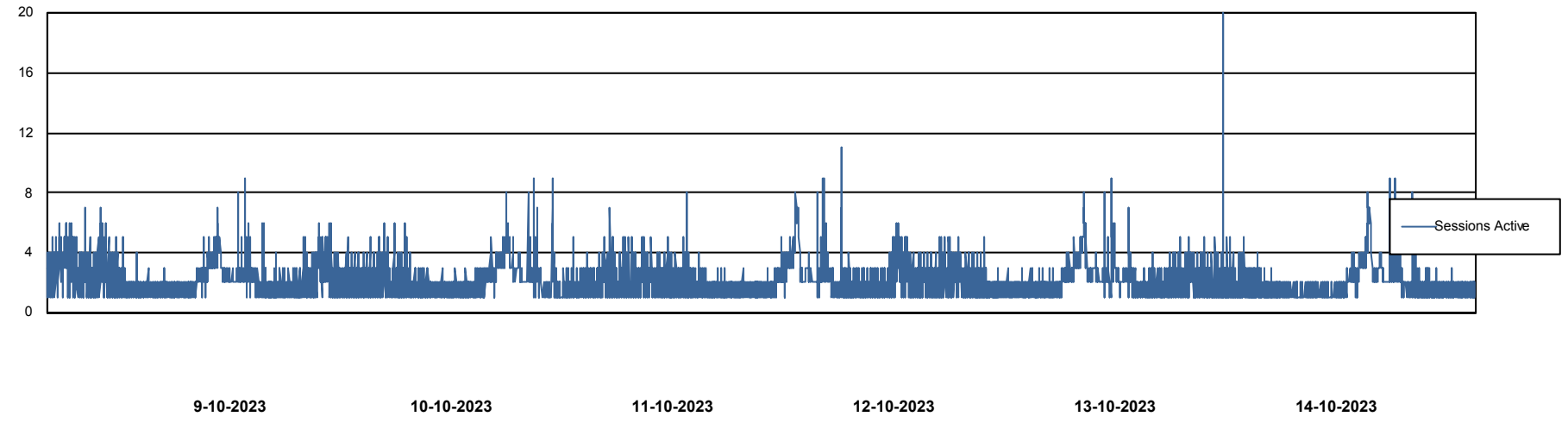
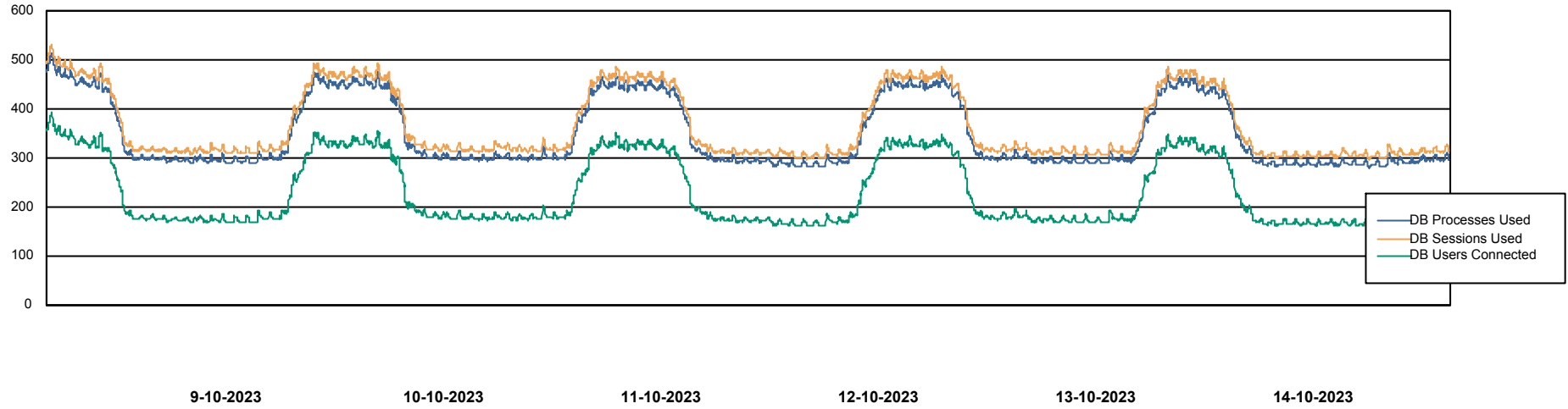


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Database Performance JSG_PRD_RIKER_DB



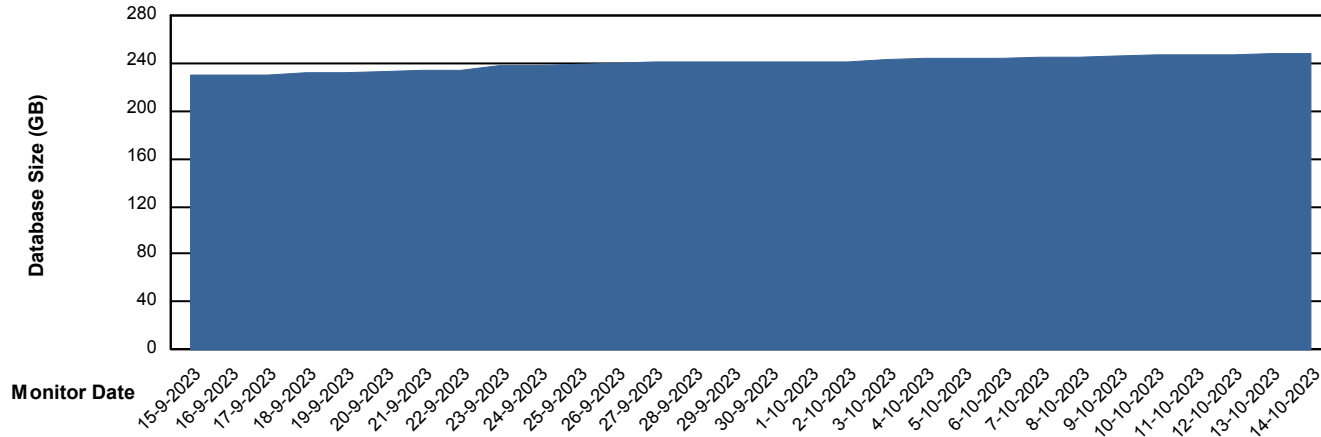
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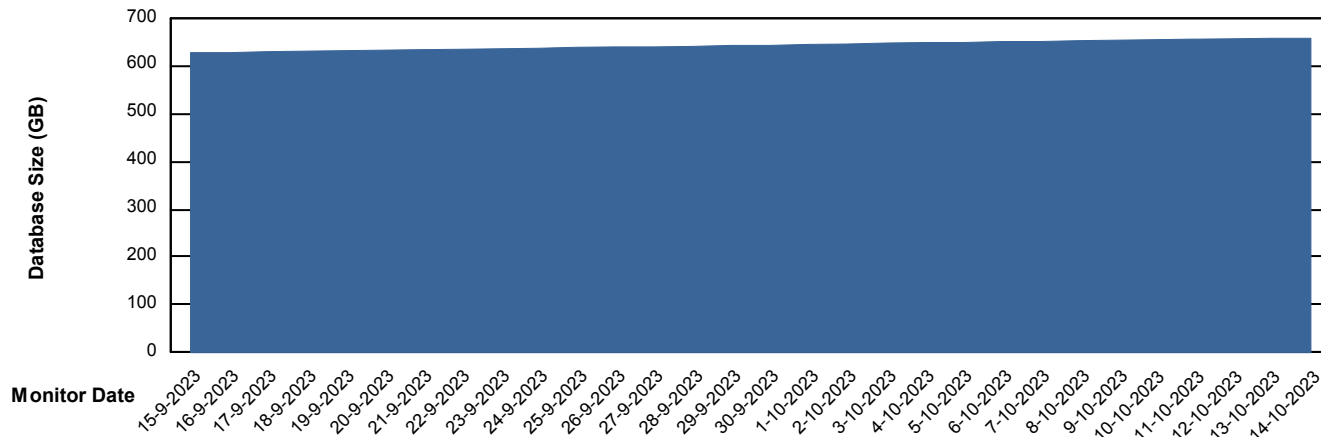
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
14-10-2023	ABSDATA	132	115	13
	INDX	156	130	17
13-10-2023	ABSDATA	132	115	13
	INDX	156	130	17
12-10-2023	ABSDATA	132	114	13
	INDX	156	130	17
11-10-2023	ABSDATA	132	114	13
	INDX	156	129	17
10-10-2023	ABSDATA	132	114	14
	INDX	156	129	17
9-10-2023	ABSDATA	132	113	14
	INDX	156	129	17
8-10-2023	ABSDATA	132	114	14
	INDX	156	128	18

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
14-10-2023	ABSDATA	732	608	17
	INDX	37	30	18
13-10-2023	ABSDATA	732	608	17
	INDX	37	30	19
12-10-2023	ABSDATA	732	607	17
	INDX	37	30	19
11-10-2023	ABSDATA	732	606	17
	INDX	37	30	19
10-10-2023	ABSDATA	732	605	17
	INDX	37	30	19
9-10-2023	ABSDATA	732	604	17
	INDX	37	30	19
8-10-2023	ABSDATA	732	603	18
	INDX	37	30	19

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 9/10/2023	di 10/10/2023	wo 11/10/2023	do 12/10/2023	vr 13/10/2023	za 14/10/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
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vr, 13-10-2023	None
di, 10-10-2023	None
zo, 8-10-2023	None
do, 12-10-2023	None
do, 12-10-2023	None
za, 14-10-2023	None
ma, 9-10-2023	None
zo, 8-10-2023	None
ma, 9-10-2023	None
di, 10-10-2023	None
vr, 13-10-2023	None
za, 14-10-2023	None
wo, 11-10-2023	None
wo, 11-10-2023	None

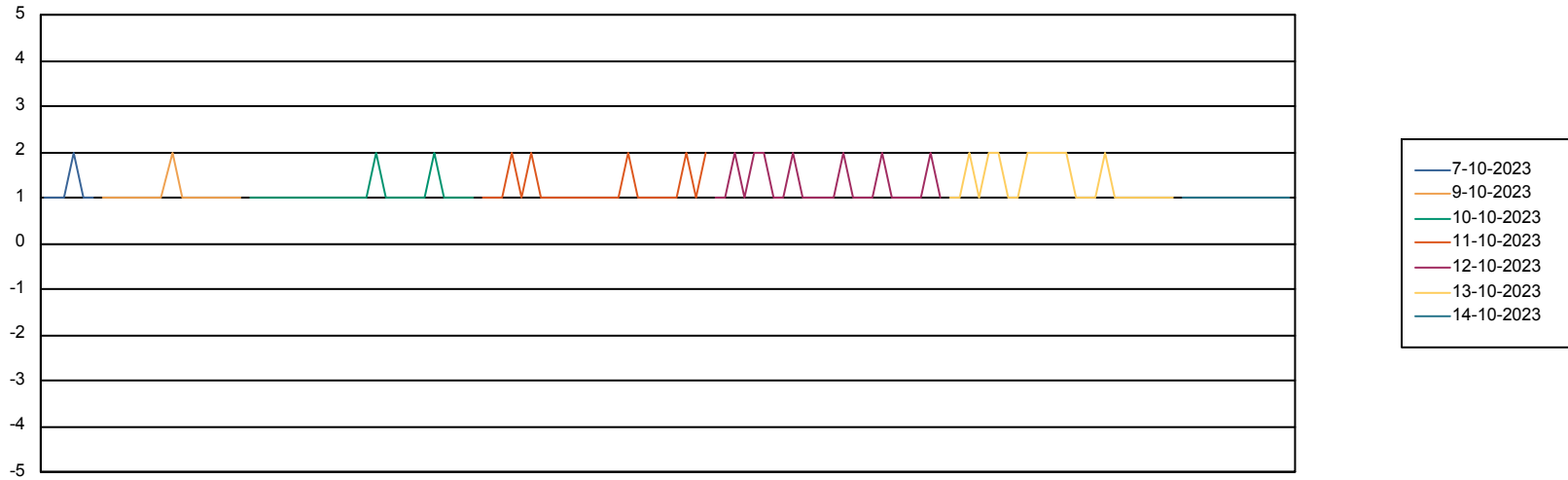
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



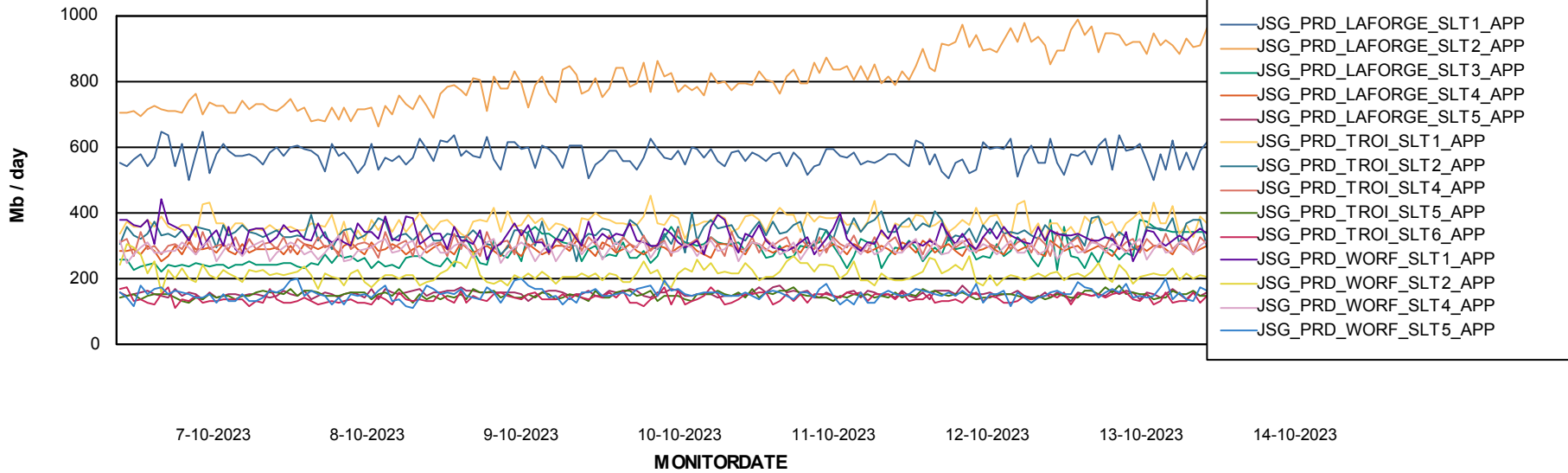
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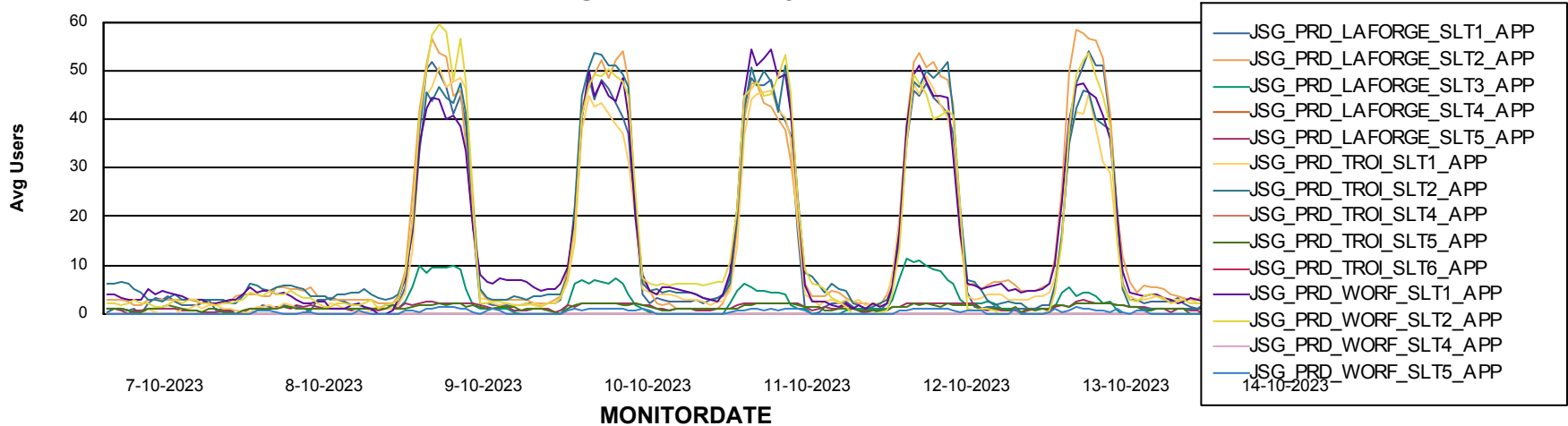


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



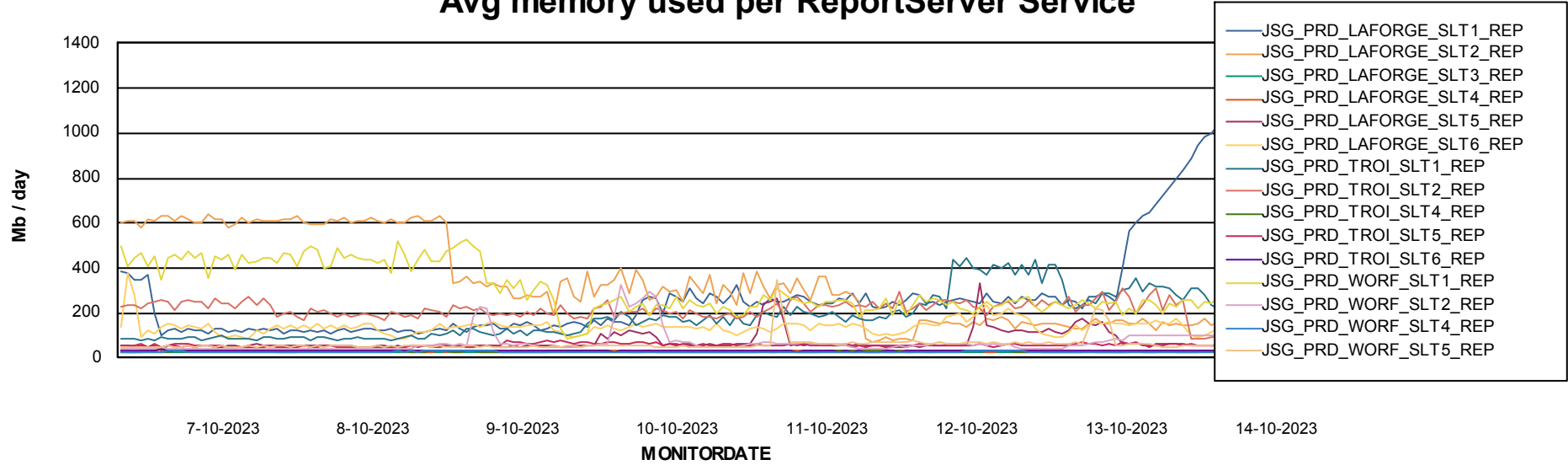
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



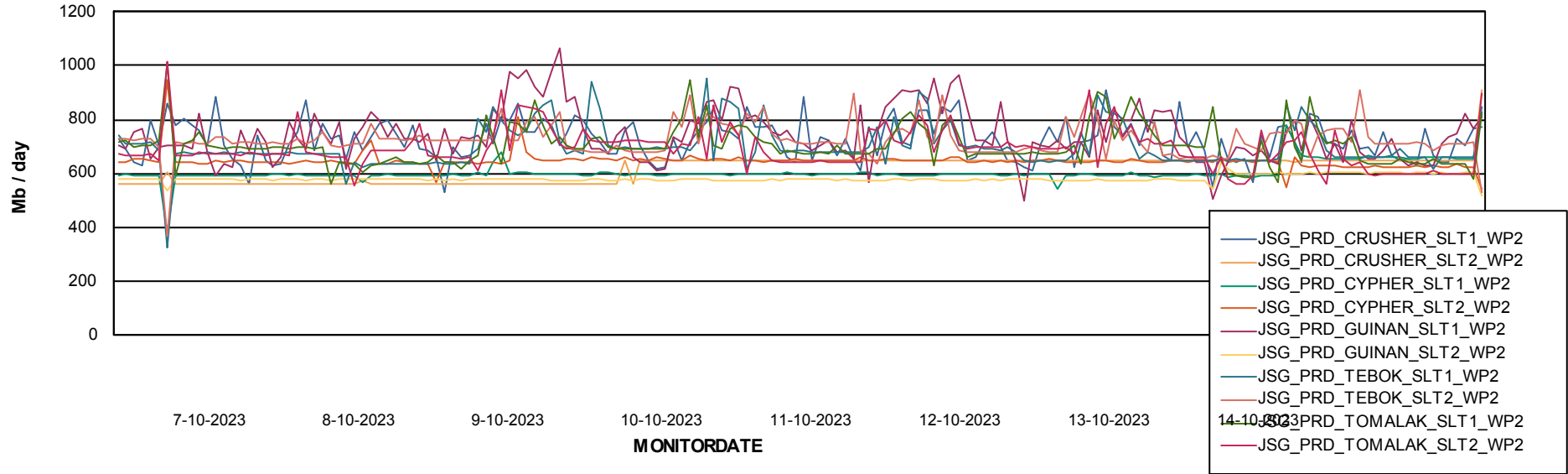
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ABSSolute Web Component Services

Avg memory used per ABS Web component

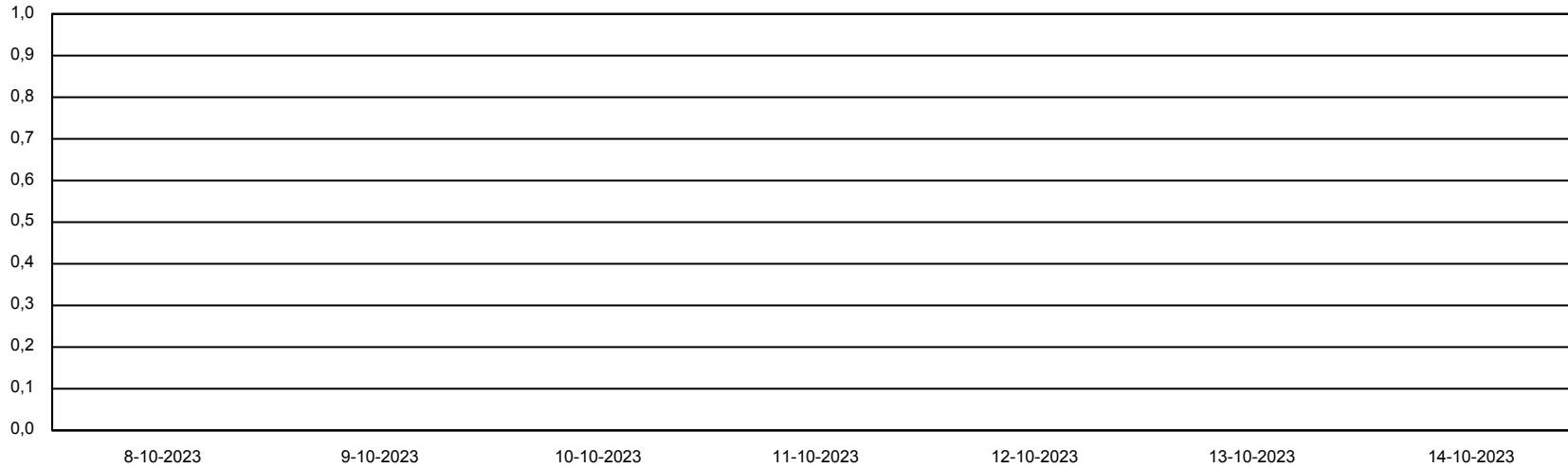


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP