

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7-10-2023	43	149	86	48	850	442
6-10-2023	42	149	86	51	850	419
5-10-2023	42	149	86	51	850	417
4-10-2023	42	149	87	52	850	410
3-10-2023	42	149	87	52	850	408
2-10-2023	42	149	86	52	850	407
1-10-2023	43	149	86	52	850	406

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-10-2023	49	89	46
6-10-2023	49	89	46
5-10-2023	49	89	46
4-10-2023	49	89	45
3-10-2023	49	89	45
2-10-2023	49	89	45
1-10-2023	49	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-10-2023	66	79	27
6-10-2023	66	79	27
5-10-2023	66	79	27
4-10-2023	66	79	27
3-10-2023	66	79	27
2-10-2023	65	79	27
1-10-2023	65	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-10-2023	38	79	49
6-10-2023	38	79	49
5-10-2023	38	79	49
4-10-2023	38	79	49
3-10-2023	38	79	49
2-10-2023	38	79	49
1-10-2023	38	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-10-2023	20	149	119
6-10-2023	20	149	119
5-10-2023	20	149	119
4-10-2023	20	149	119
3-10-2023	20	149	119
2-10-2023	20	149	119
1-10-2023	20	149	119

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7-10-2023	44	149	83	39	1,536	941
6-10-2023	44	149	83	38	1,536	945
5-10-2023	45	149	83	38	1,536	945
4-10-2023	45	149	83	38	1,536	949
3-10-2023	45	149	83	38	1,536	960
2-10-2023	44	149	83	38	1,536	948
1-10-2023	45	149	83	39	1,536	932

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7-10-2023	63	199	74	28	1,536	1,108
6-10-2023	63	199	74	31	1,536	1,061
5-10-2023	63	199	74	31	1,536	1,063
4-10-2023	63	199	74	30	1,536	1,078
3-10-2023	63	199	74	30	1,536	1,074
2-10-2023	63	199	74	31	1,536	1,053
1-10-2023	63	199	74	32	1,536	1,050

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-10-2023	45	79	44
6-10-2023	45	79	44
5-10-2023	45	79	43
4-10-2023	45	79	43
3-10-2023	45	79	43
2-10-2023	45	79	43
1-10-2023	45	79	43

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-10-2023	57	79	34
6-10-2023	57	79	34
5-10-2023	57	79	34
4-10-2023	57	79	34
3-10-2023	57	79	34
2-10-2023	57	79	34
1-10-2023	57	79	34

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-10-2023	28	149	108
6-10-2023	28	149	108
5-10-2023	28	149	108
4-10-2023	28	149	108
3-10-2023	28	149	107
2-10-2023	28	149	107
1-10-2023	28	149	107

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Harddisk Usage JSG_PRD_WORF

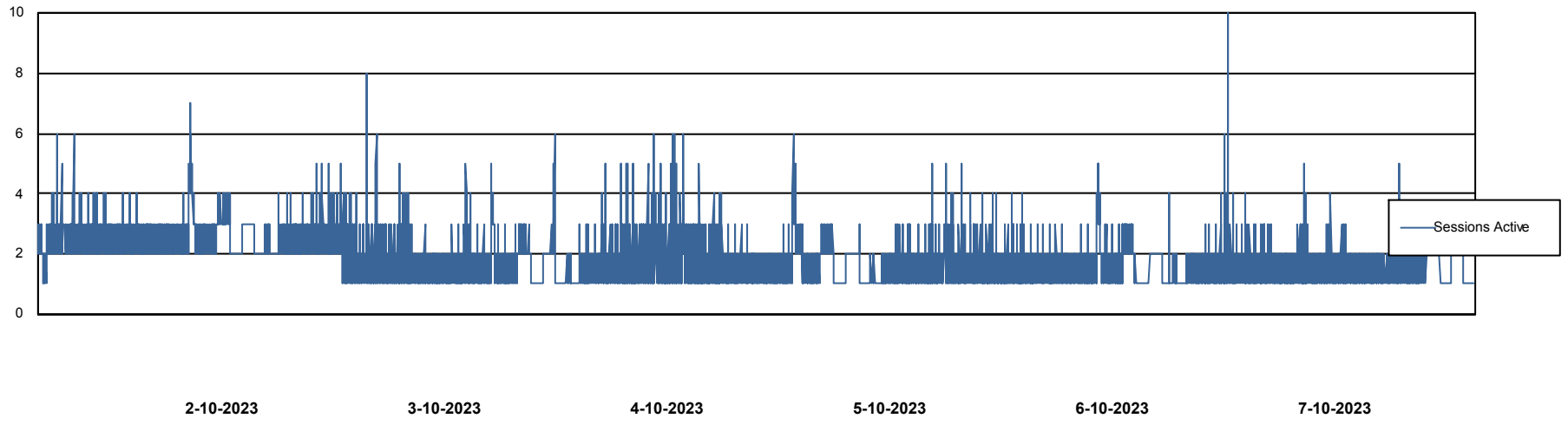
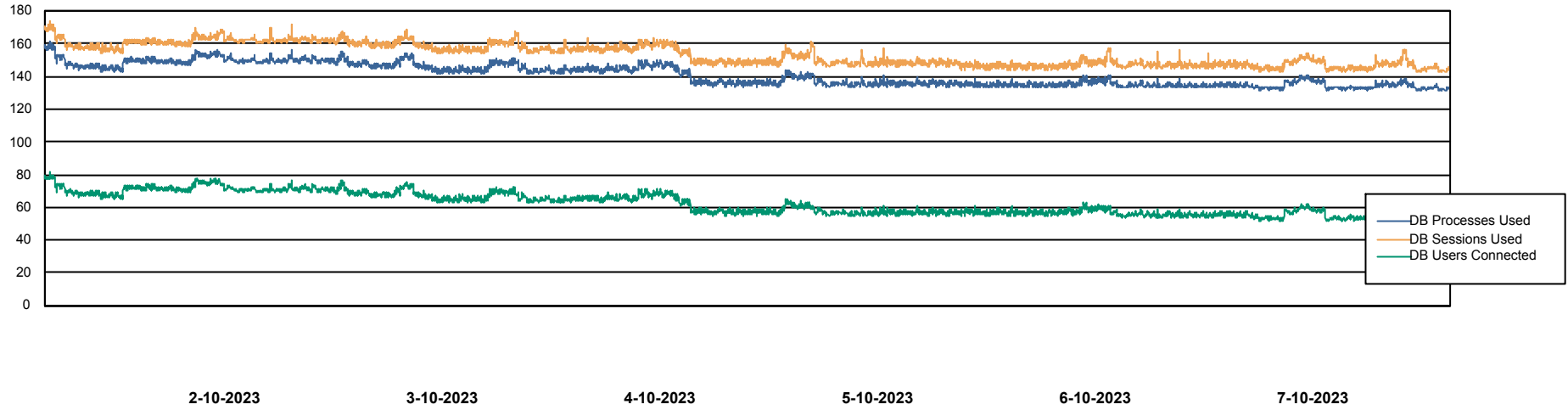
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-10-2023	51	149	73
6-10-2023	51	149	73
5-10-2023	51	149	73
4-10-2023	51	149	73
3-10-2023	51	149	73
2-10-2023	52	149	72
1-10-2023	52	149	72

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Database Performance JSG_PRD_BASHIR_DB

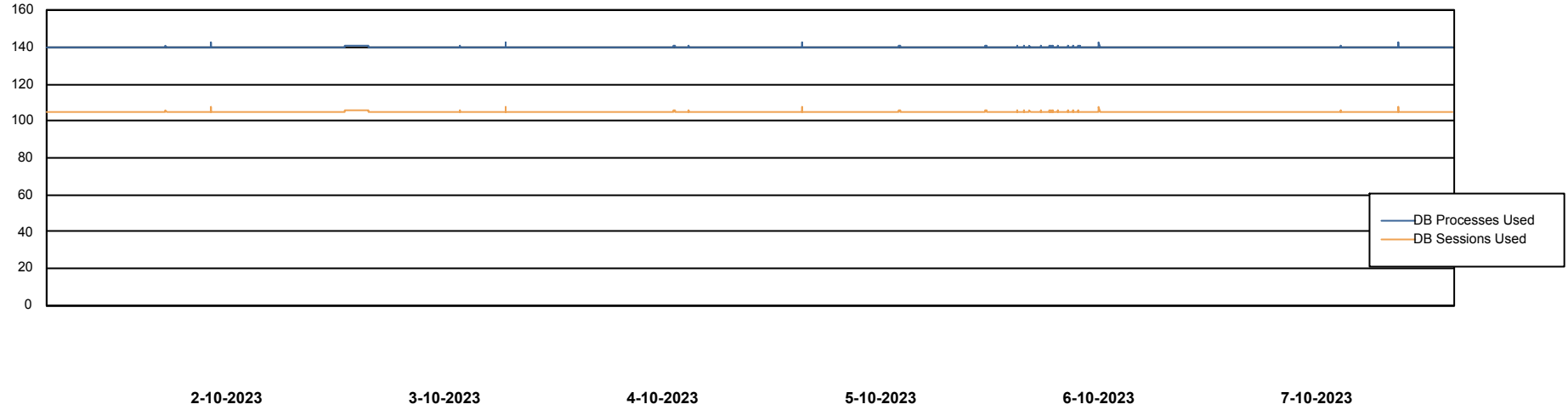


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Database Performance JSG_PRD_PICARD_DB

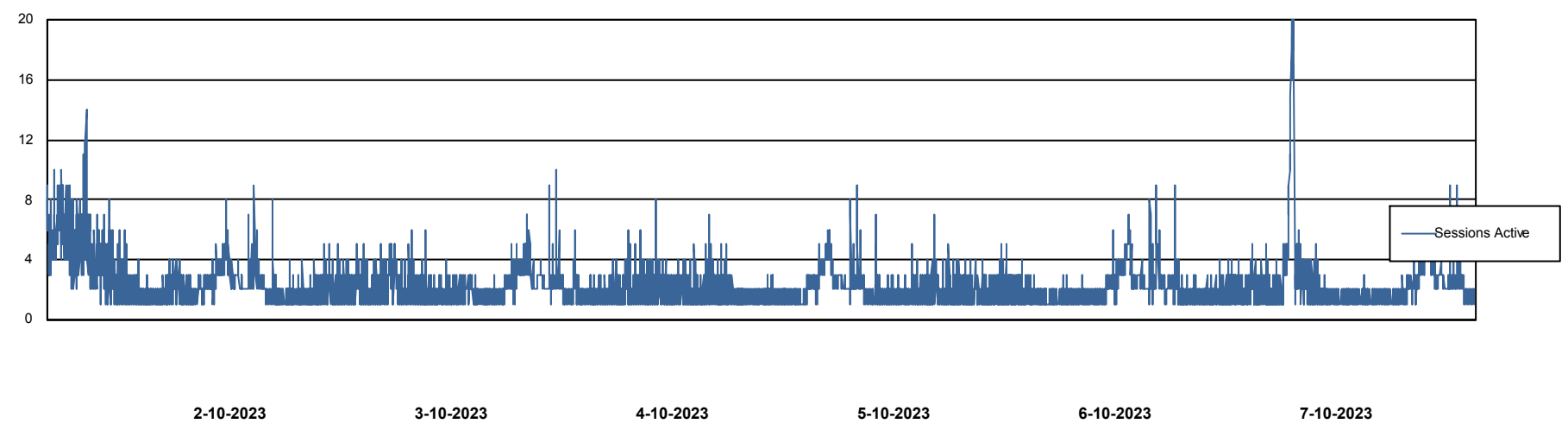
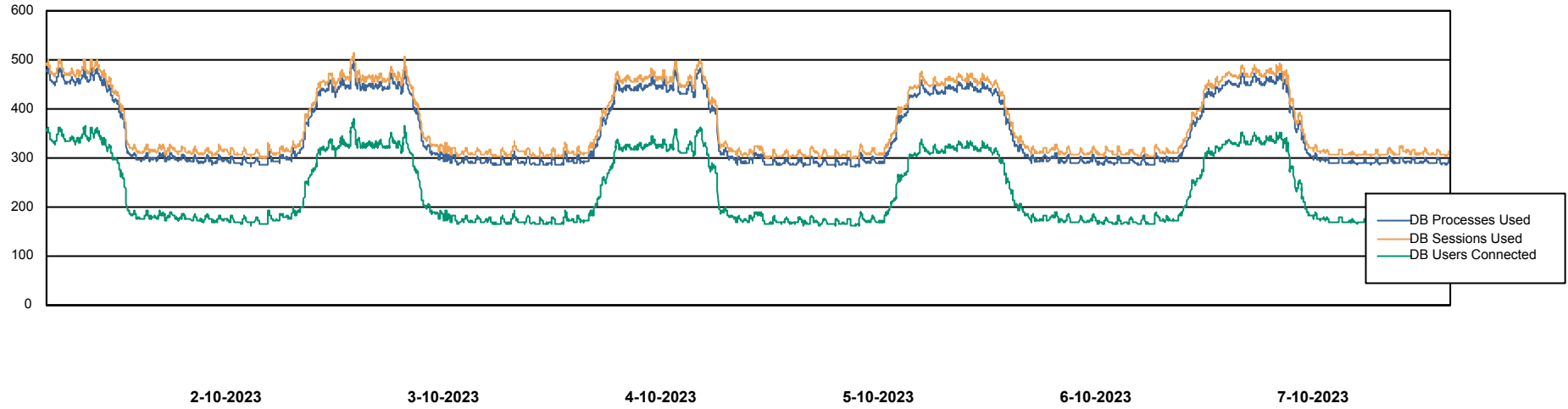


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Database Performance JSG_PRD_RIKER_DB



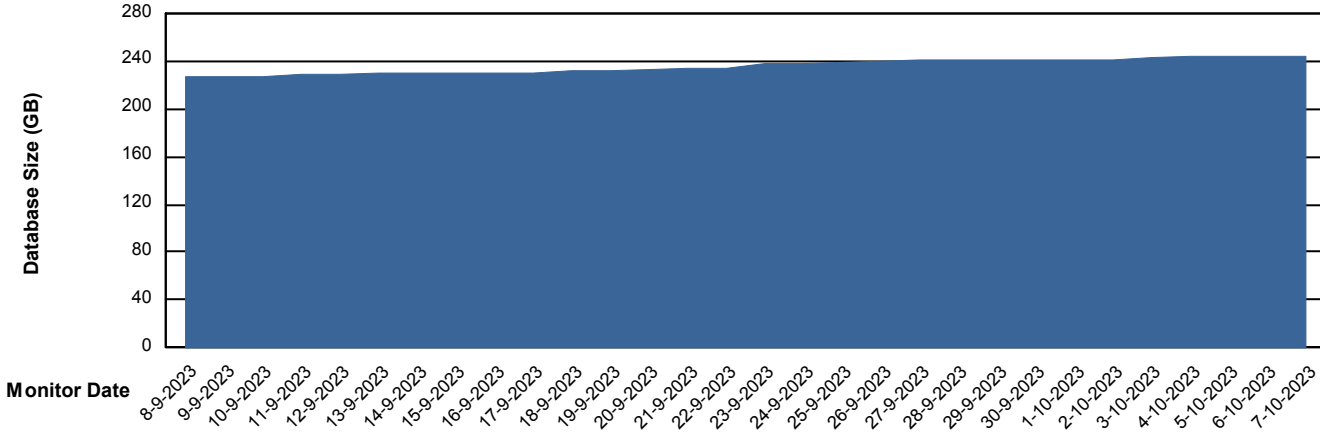
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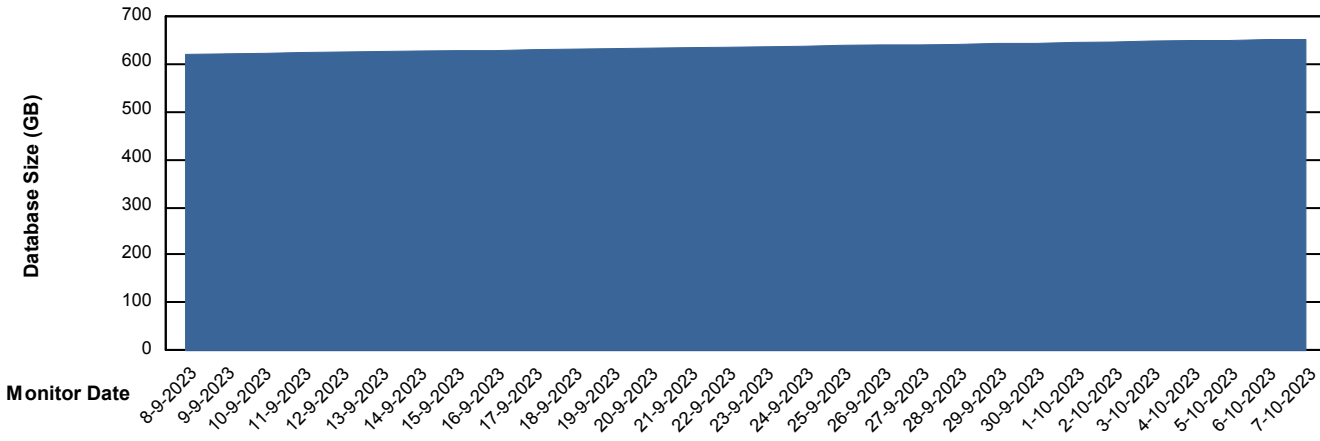
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7-10-2023	ABSDATA	132	113	14
	INDX	156	128	18
6-10-2023	ABSDATA	132	113	14
	INDX	156	128	18
5-10-2023	ABSDATA	132	113	14
	INDX	156	128	18
4-10-2023	ABSDATA	132	113	14
	INDX	156	127	18
3-10-2023	ABSDATA	132	113	15
	INDX	150	127	15
2-10-2023	ABSDATA	132	111	16
	INDX	150	127	15
1-10-2023	ABSDATA	132	112	15
	INDX	150	126	16

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7-10-2023	ABSDATA	732	601	18
	INDX	37	30	19
6-10-2023	ABSDATA	732	601	18
	INDX	37	30	19
5-10-2023	ABSDATA	732	600	18
	INDX	37	30	20
4-10-2023	ABSDATA	732	599	18
	INDX	37	30	20
3-10-2023	ABSDATA	732	598	18
	INDX	37	30	20
2-10-2023	ABSDATA	732	597	18
	INDX	37	30	20
1-10-2023	ABSDATA	732	595	19
	INDX	37	30	20

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 2/10/2023	di 3/10/2023	wo 4/10/2023	do 5/10/2023	vr 6/10/2023	za 7/10/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
ma, 2-10-2023	None
di, 3-10-2023	None
za, 7-10-2023	None
ma, 2-10-2023	None
zo, 1-10-2023	None
do, 5-10-2023	None
di, 3-10-2023	None
za, 7-10-2023	None
vr, 6-10-2023	None
zo, 1-10-2023	None
wo, 4-10-2023	None
do, 5-10-2023	None
vr, 6-10-2023	None
wo, 4-10-2023	None

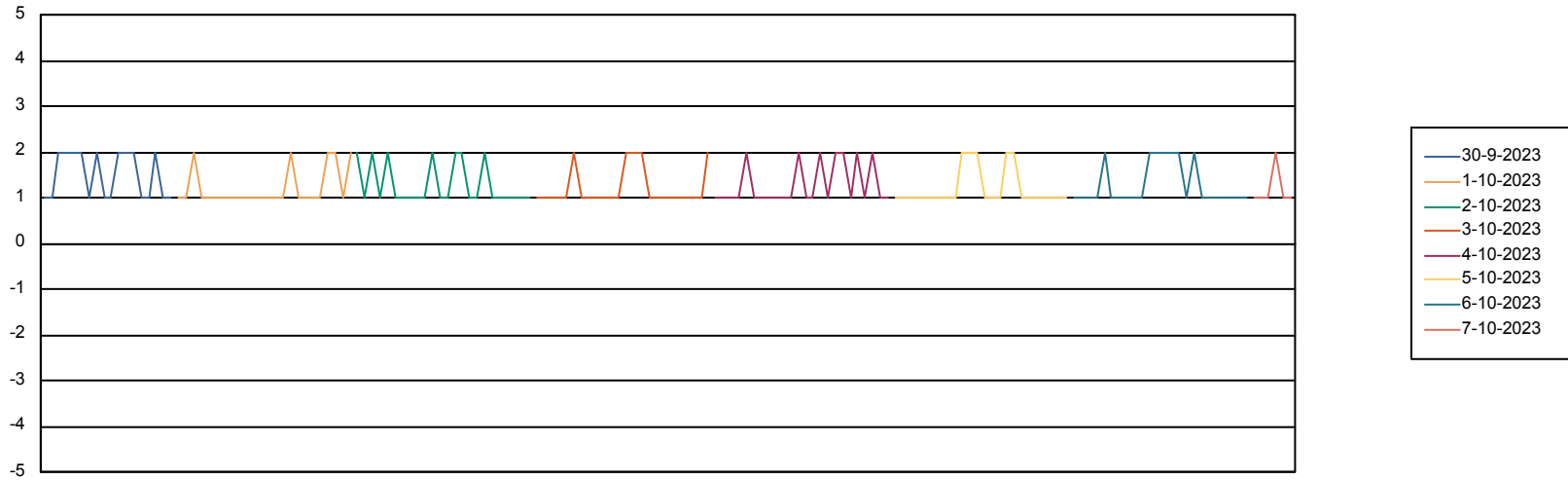
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



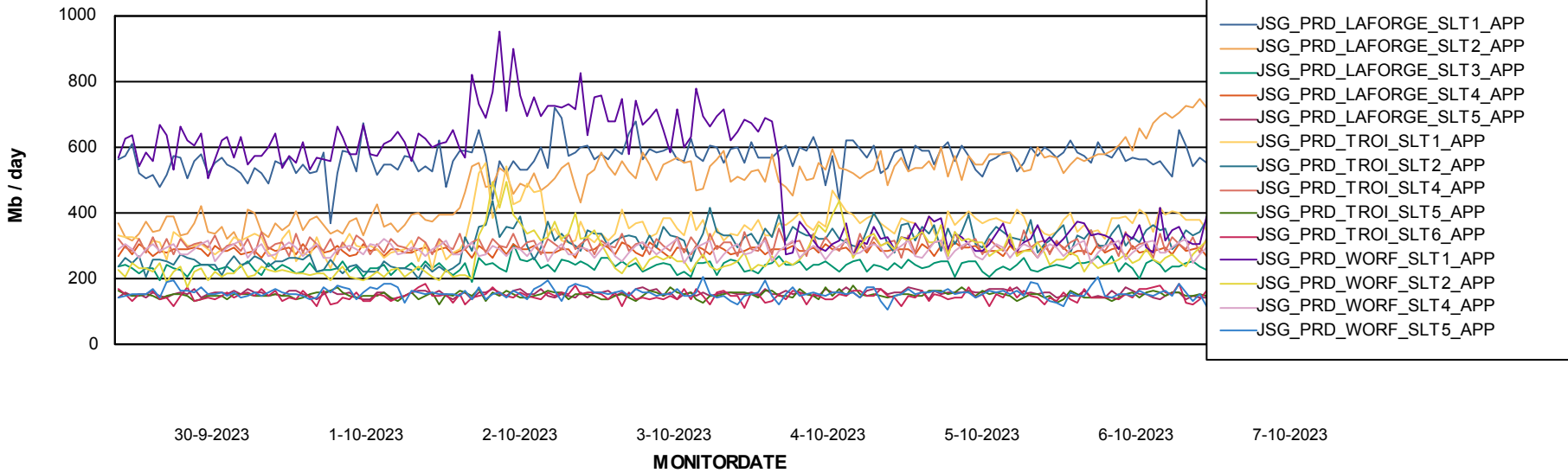
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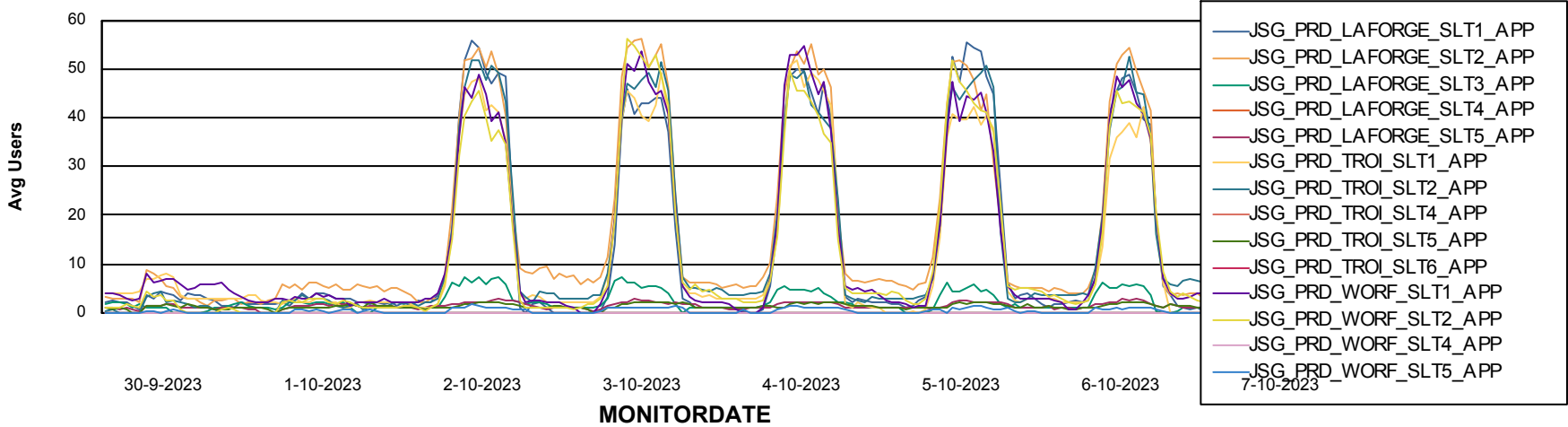


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



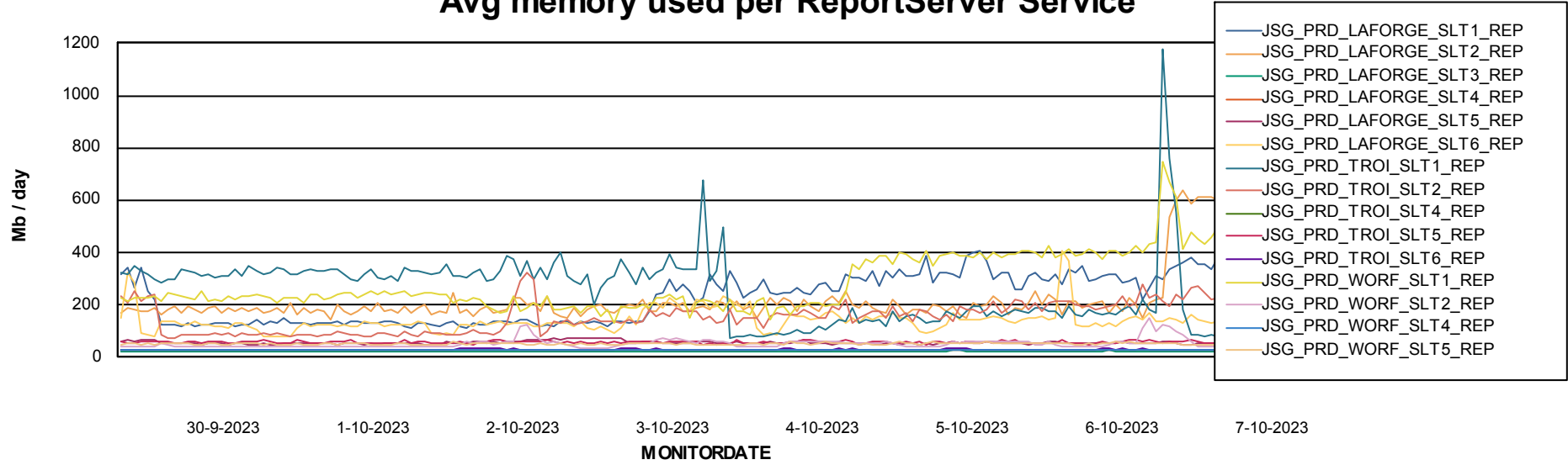
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



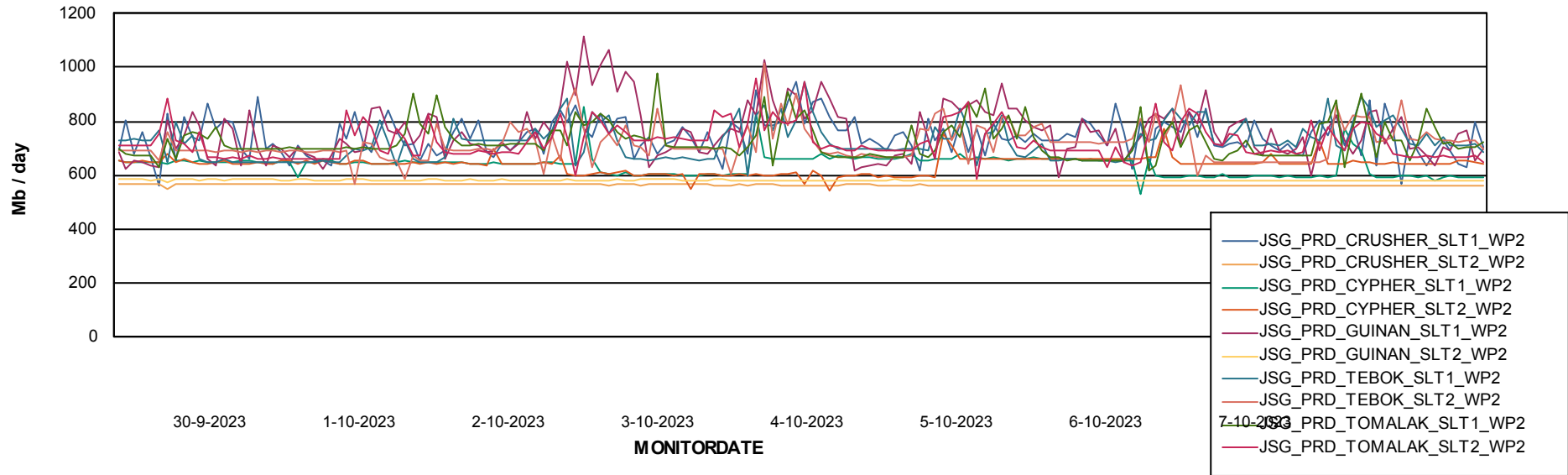
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ABSSolute Web Component Services

Avg memory used per ABS Web component

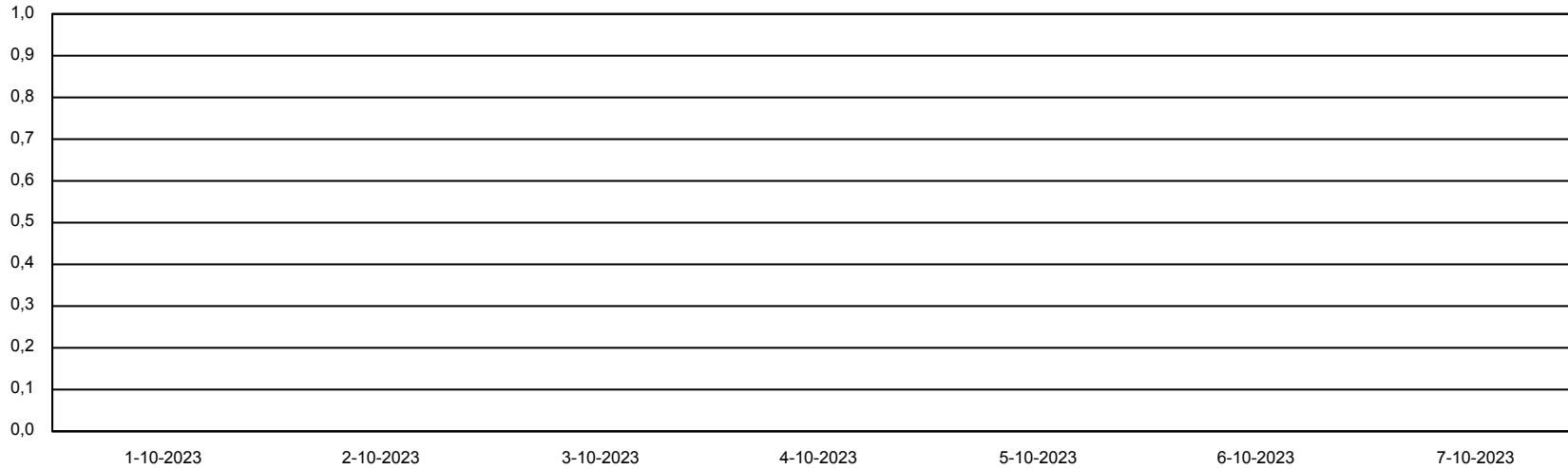


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP