

# Weekly SLA Customer Report

Customer ECL\_Production  
 Database ID 156



Harddisk Usage ECL\_PRD\_ECLABS

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 10/7/2023 | 63                        | 199                         | 73                         | 65                        | 500                         | 177                        |
| 10/6/2023 | 63                        | 199                         | 73                         | 64                        | 500                         | 178                        |
| 10/5/2023 | 63                        | 199                         | 73                         | 64                        | 500                         | 178                        |

Harddisk Usage ECL\_PRD\_ECLABS-TEST

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 10/7/2023 | 64                        | 199                         | 73                         | 51                        | 500                         | 244                        |
| 10/6/2023 | 64                        | 199                         | 73                         | 51                        | 500                         | 245                        |
| 10/5/2023 | 64                        | 199                         | 73                         | 51                        | 500                         | 247                        |

Harddisk Usage ECL\_PRD\_ECLABS-WEB

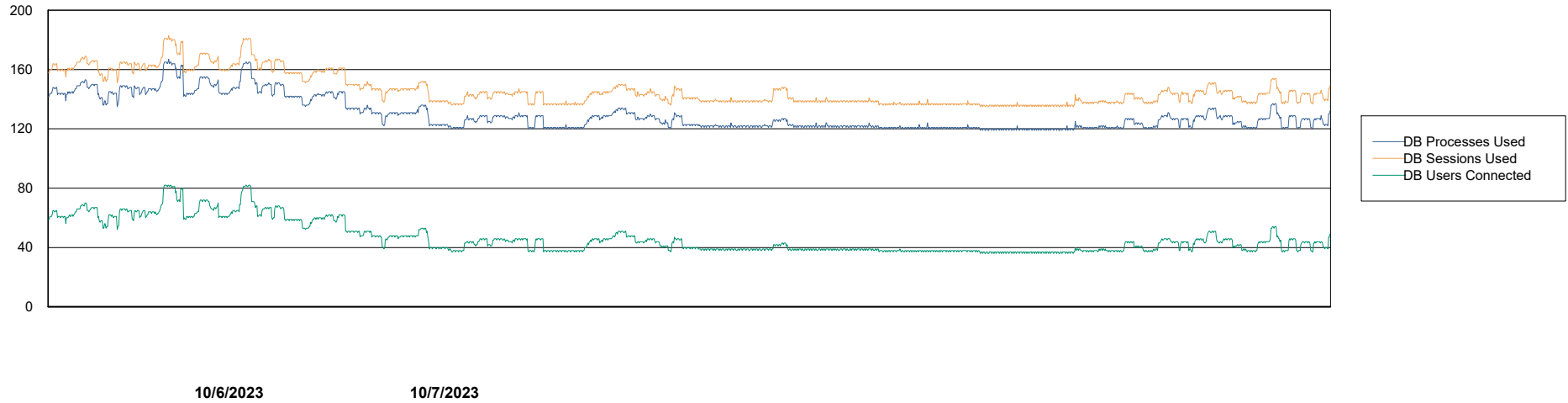
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 10/7/2023 | 58                        | 99                          | 42                         |
| 10/6/2023 | 58                        | 99                          | 42                         |
| 10/5/2023 | 58                        | 99                          | 42                         |

# Weekly SLA Customer Report

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Database Performance ECL\_PRD\_ECLABS\_ABS1



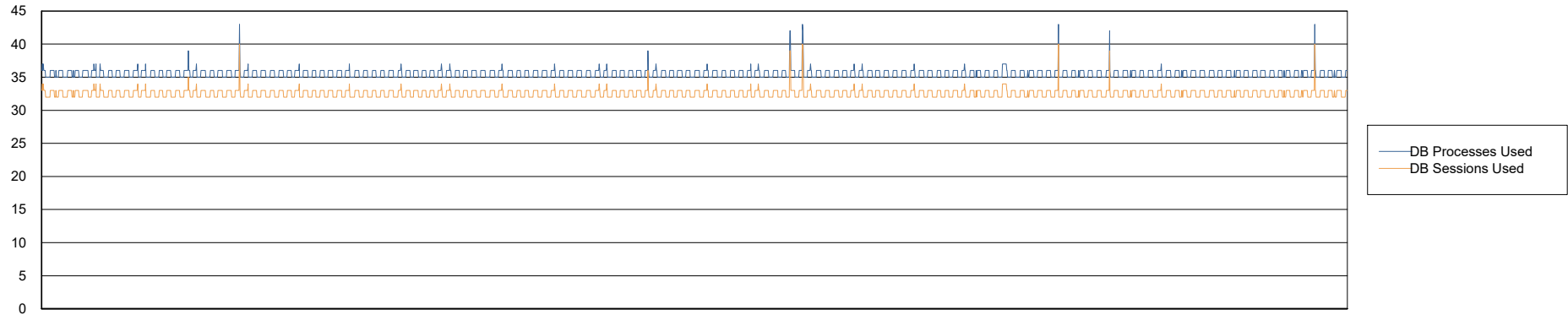
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Database Performance ECL\_PRD\_ECLABS-TEST\_HSBABS1

DB Processes Max 1,000



10/6/2023

10/7/2023

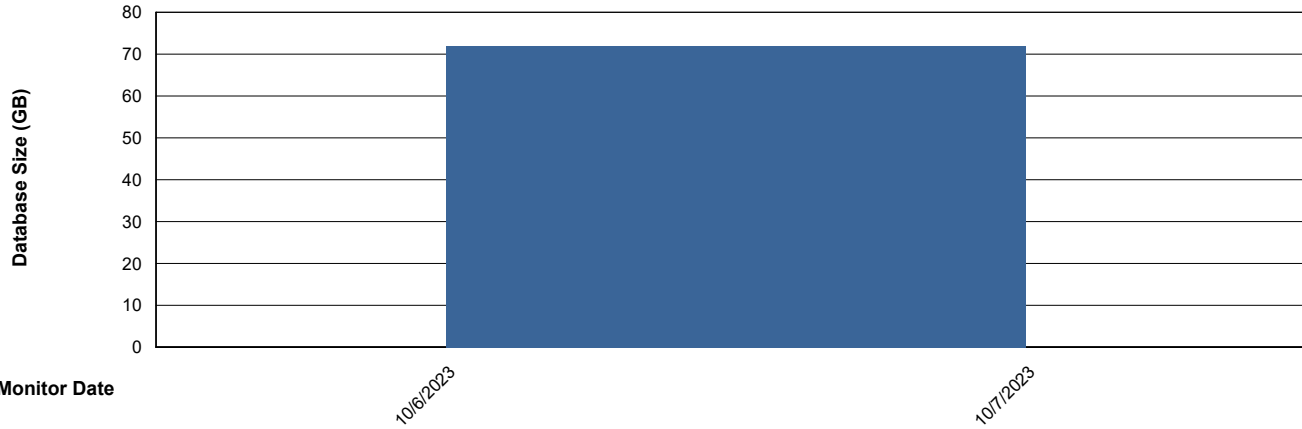
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DATABASE SIZE ECL\_PRD\_ECLABS\_ABS1

## Database growth over last month



Database Tablespace ECL\_PRD\_ECLABS\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 10/7/2023 | ABSDATA         | 81            | 52            | 36              |
|           | INDX            | 10            | 6             | 41              |
| 10/6/2023 | ABSDATA         | 81            | 52            | 36              |
|           | INDX            | 10            | 6             | 41              |

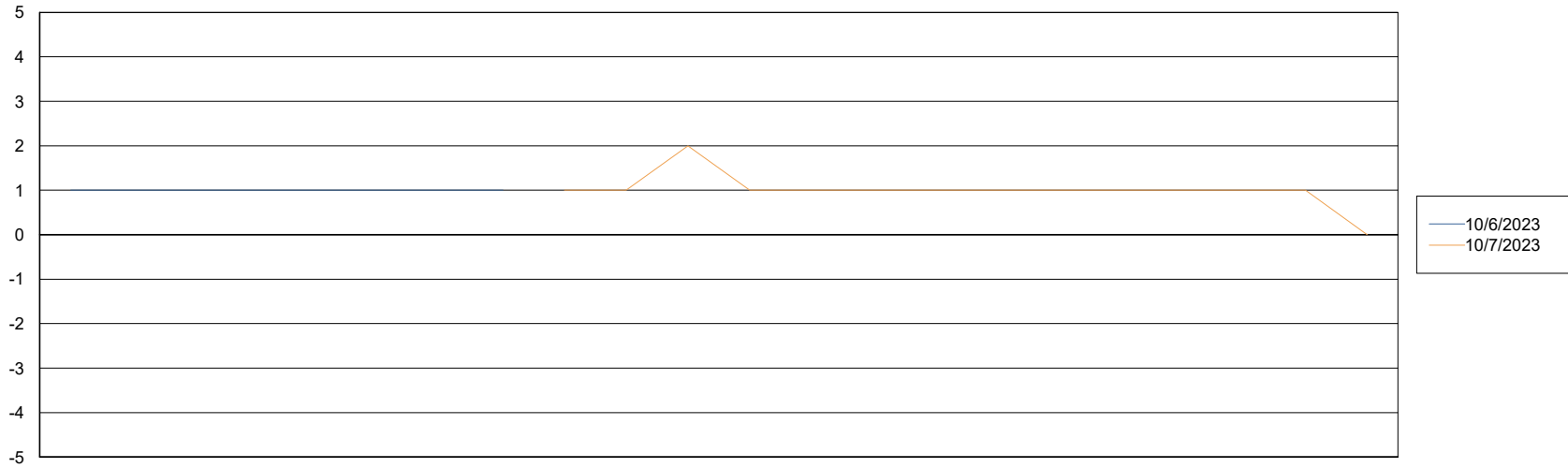
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Standby Database Health ECL\_Production

### Recovery lag for last 7 days



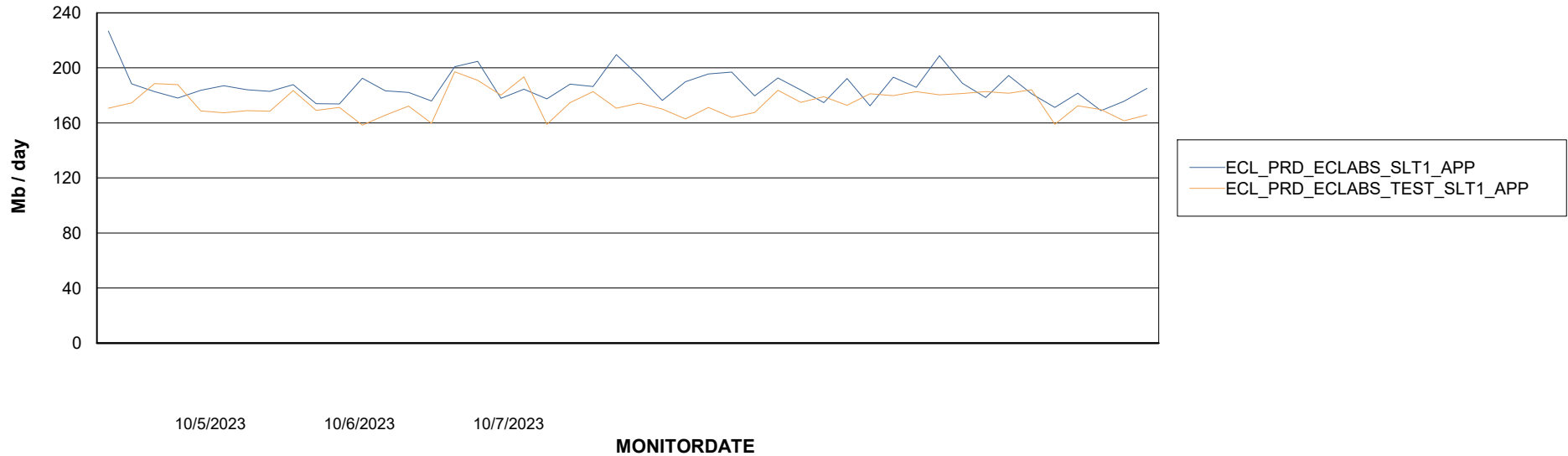
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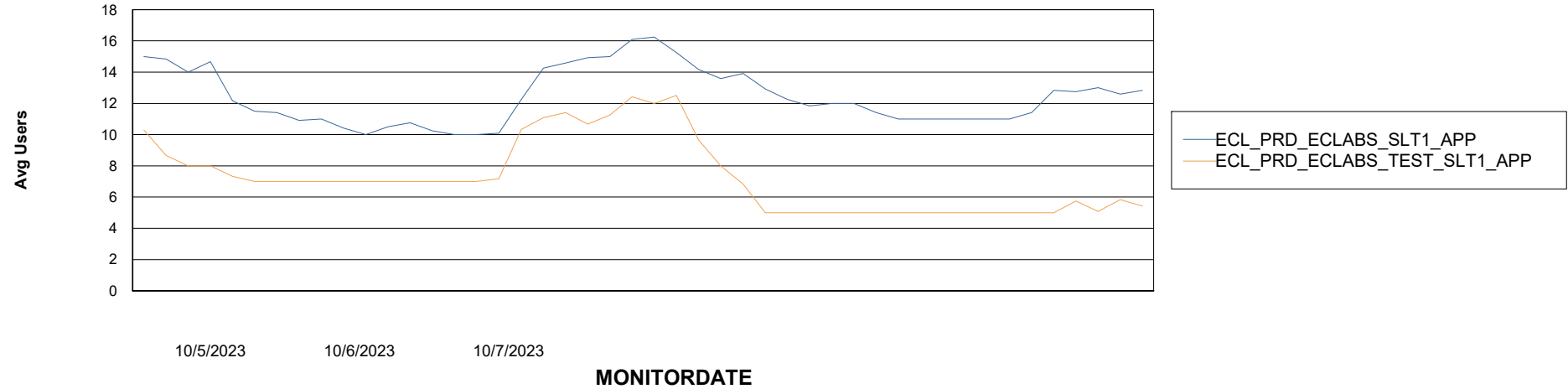


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



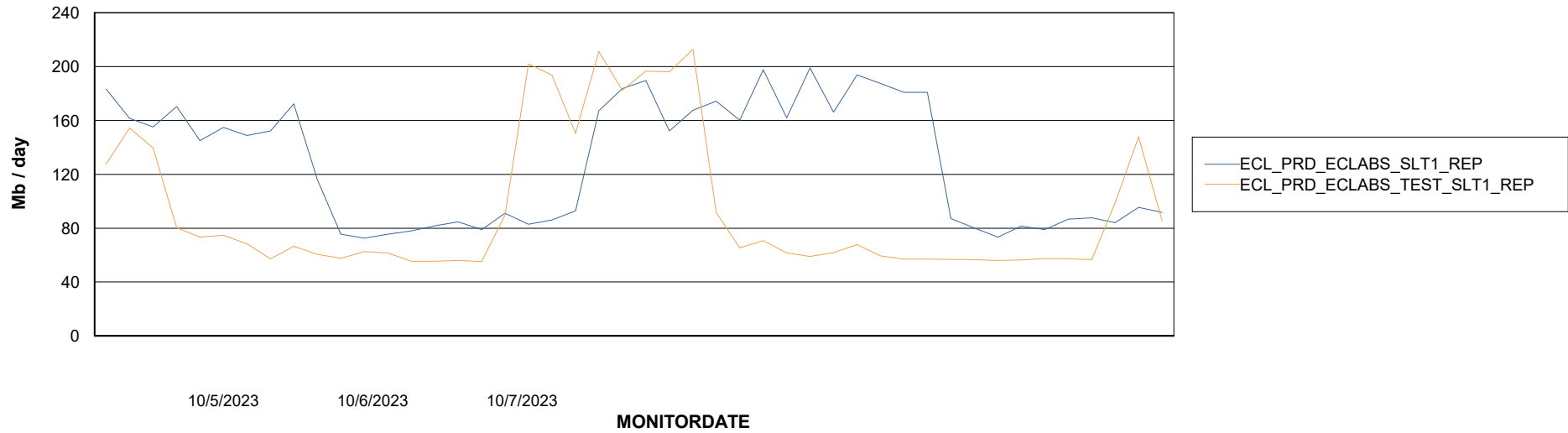
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



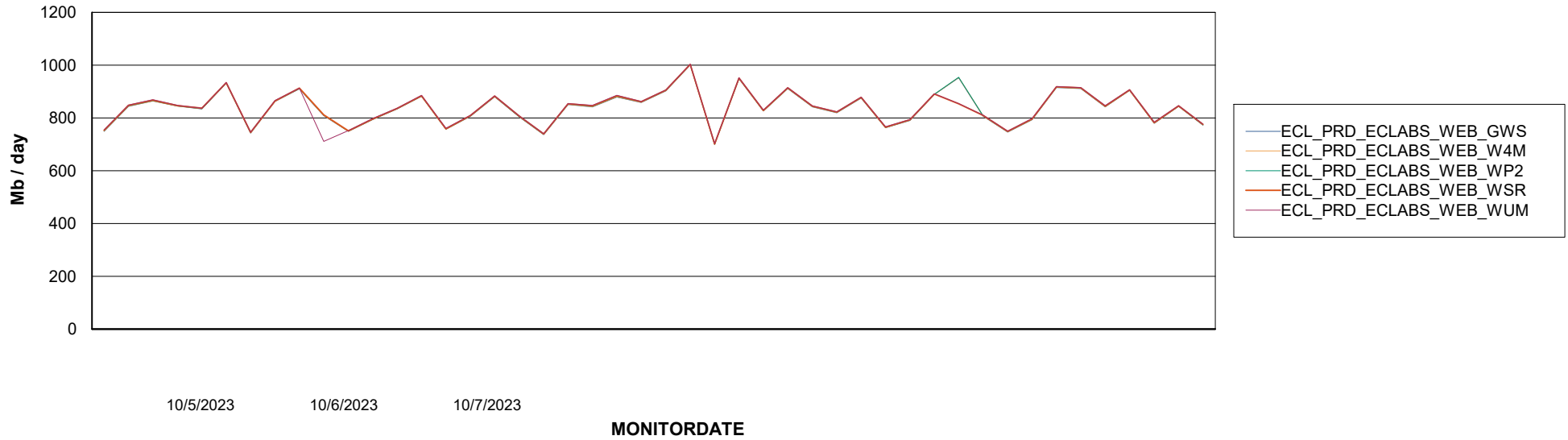
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

