

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_BI\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
30-9-2023	35	97	63	62	500	189	75	300	75	53
29-9-2023	35	97	64	62	500	189	75	300	75	53
28-9-2023	33	97	65	62	500	189	75	300	75	53
27-9-2023	33	97	65	63	500	186	75	300	75	53
26-9-2023	34	97	64	63	500	183	75	300	75	53
25-9-2023	34	97	64	63	500	183	75	300	75	53
24-9-2023	34	97	64	64	500	182	75	300	74	53

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
30-9-2023	44	100	56	24	800	609	80	400	78
29-9-2023	44	100	56	23	800	615	82	400	74
28-9-2023	44	100	56	23	800	614	83	400	67
27-9-2023	44	100	55	23	800	615	83	400	66
26-9-2023	44	100	55	23	800	614	86	400	58
25-9-2023	45	100	55	23	800	614	86	400	54
24-9-2023	45	100	55	23	800	614	86	400	55

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
30-9-2023	67	279	92	40	838	500	86	559	78
29-9-2023	67	279	92	40	838	500	87	559	74
28-9-2023	67	279	92	40	838	500	88	559	67
27-9-2023	67	279	92	40	838	500	88	559	66
26-9-2023	67	279	92	40	838	500	90	559	58
25-9-2023	67	279	92	40	838	500	90	559	54
24-9-2023	67	279	92	40	838	500	90	559	55

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
30-9-2023	54	100	46
29-9-2023	54	100	46
28-9-2023	54	100	46
27-9-2023	54	100	46
26-9-2023	54	100	46
25-9-2023	54	100	46
24-9-2023	54	100	45

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## Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
30-9-2023	65	100	35
29-9-2023	65	100	35
28-9-2023	65	100	35
27-9-2023	65	100	35
26-9-2023	65	100	35
25-9-2023	65	100	35
24-9-2023	65	100	35

## Harddisk Usage NOA\_PRD\_NovoLink

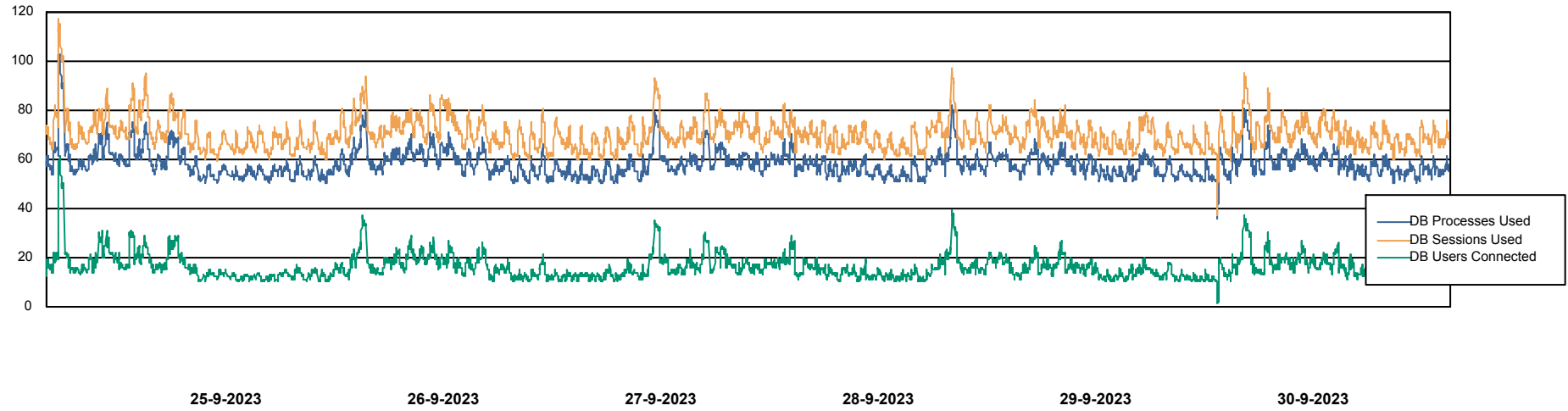
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
30-9-2023	39	100	61
29-9-2023	39	100	61
28-9-2023	39	100	61
27-9-2023	39	100	61
26-9-2023	39	100	61
25-9-2023	39	100	61
24-9-2023	39	100	61

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## Database Performance NOA\_BI\_NOVOBI\_Production

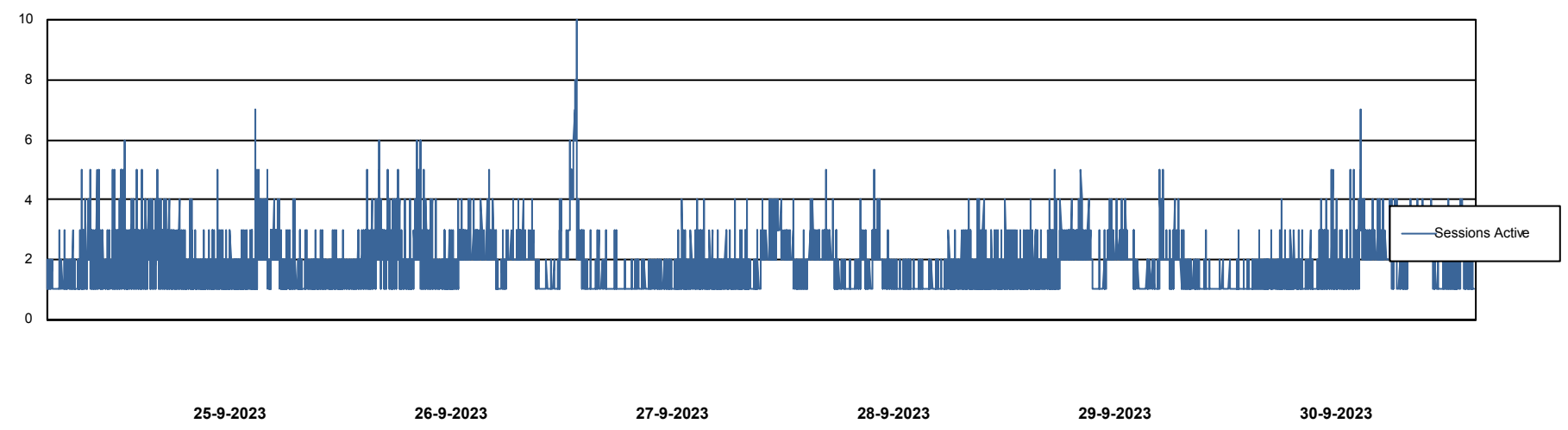
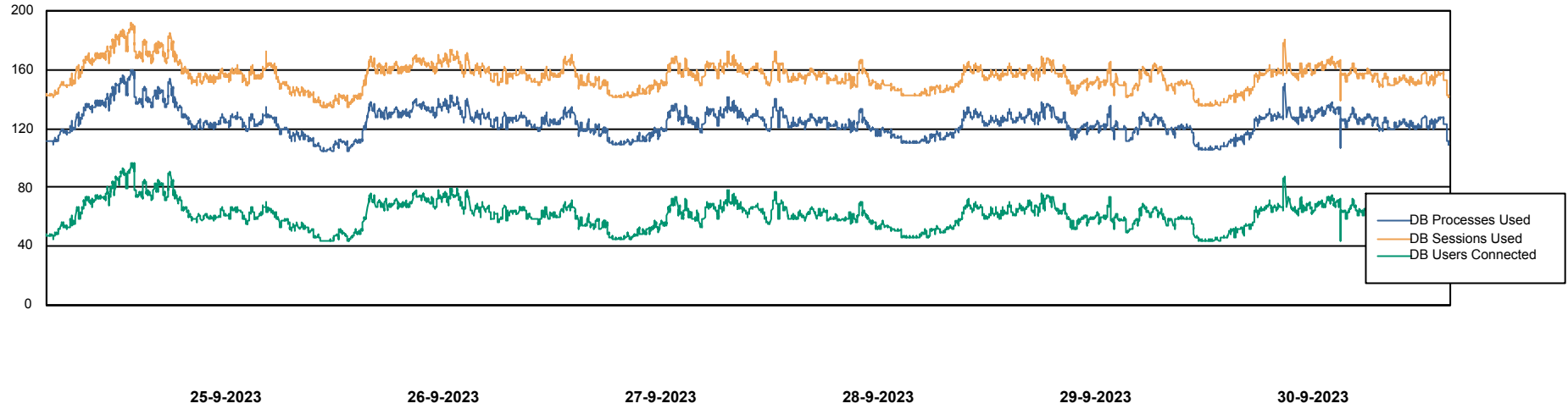


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Database Performance NOA\_PRD\_NovoABS01\_DB



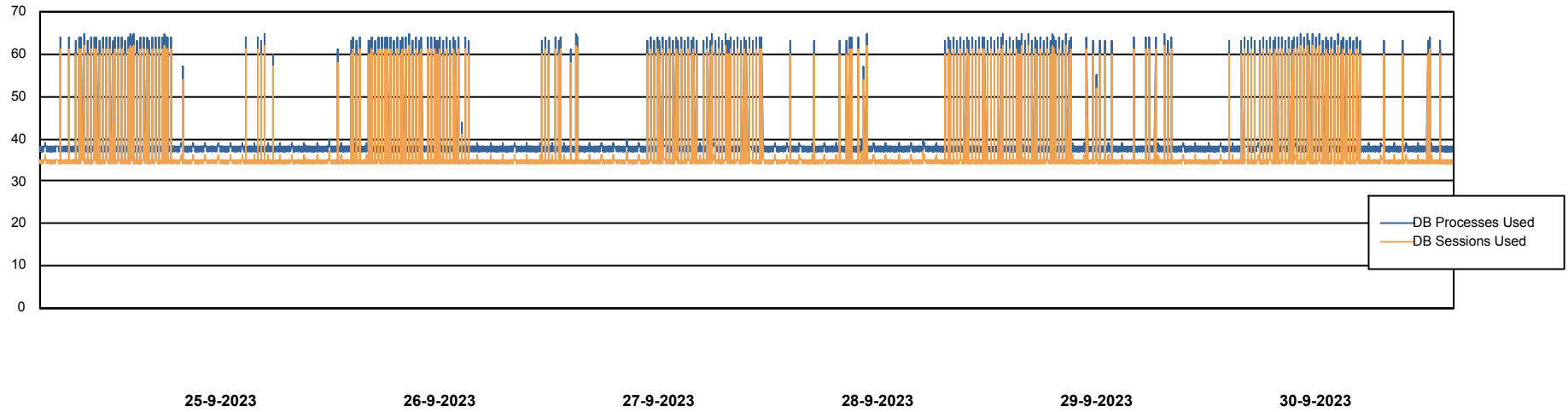
# Weekly SLA Customer Report

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Database Performance NOA\_STB\_NovoABS03\_DB

DB Processes Max 300



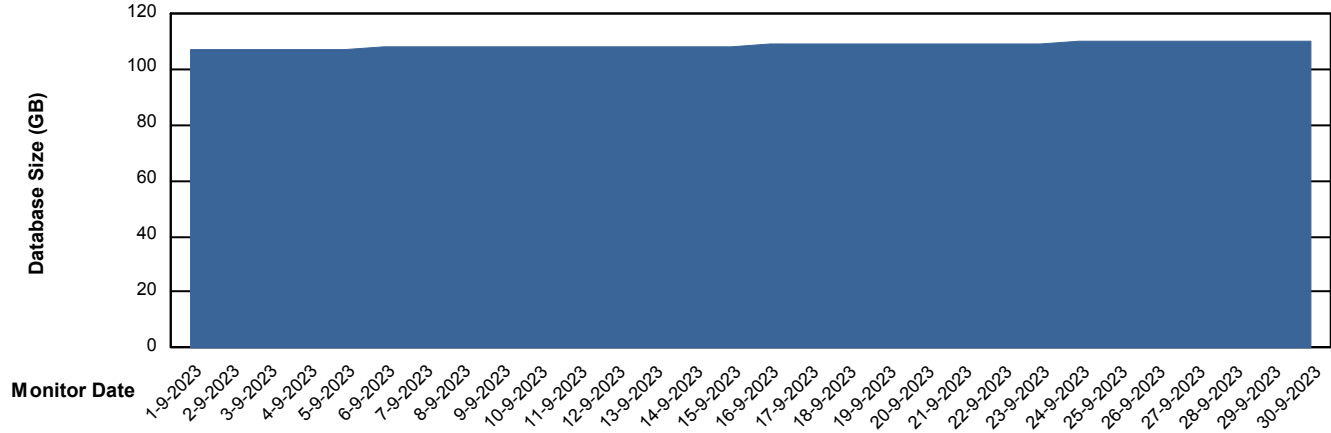
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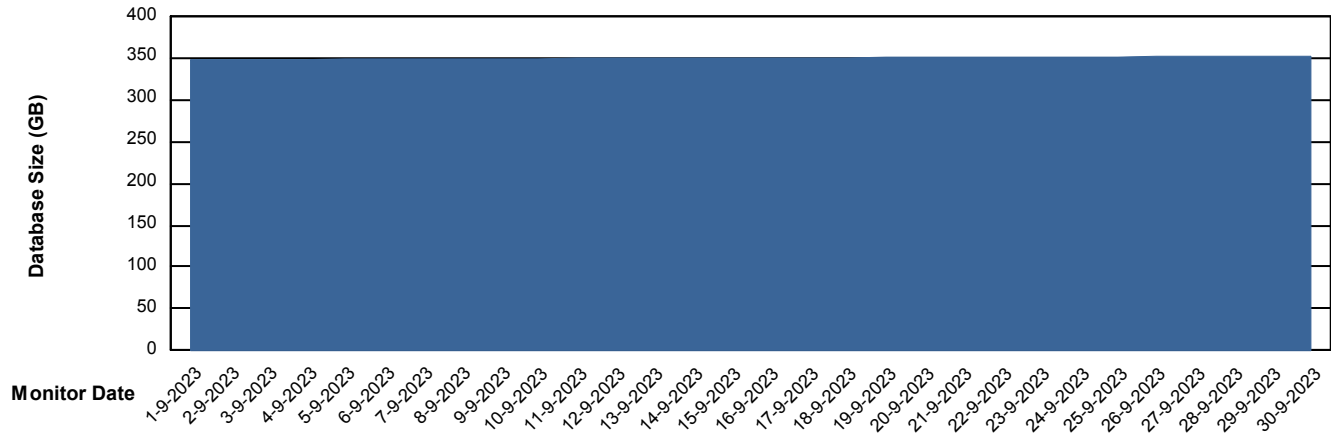
DATABASE SIZE NOA\_BI\_NOVOBI\_Production

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Database Tablespace NOA\_BI\_NOVOBI\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
30-9-2023	ABSDATA	55	44	19
	INDX	79	62	21
29-9-2023	ABSDATA	55	44	19
	INDX	79	62	21
28-9-2023	ABSDATA	55	44	19
	INDX	79	62	21
27-9-2023	ABSDATA	55	44	20
	INDX	79	62	21
26-9-2023	ABSDATA	53	44	17
	INDX	74	62	16
25-9-2023	ABSDATA	53	44	17
	INDX	74	62	16
24-9-2023	ABSDATA	53	44	17
	INDX	74	62	16

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Database Tablespace NOA\_PRD\_NovoABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
30-9-2023	ABSDATA	177	129	27
	INDX	256	211	18
29-9-2023	ABSDATA	177	129	27
	INDX	256	211	18
28-9-2023	ABSDATA	177	129	27
	INDX	256	211	18
27-9-2023	ABSDATA	177	129	27
	INDX	256	211	18
26-9-2023	ABSDATA	177	129	27
	INDX	256	210	18
25-9-2023	ABSDATA	177	129	27
	INDX	256	210	18
24-9-2023	ABSDATA	177	129	27
	INDX	256	210	18

BI Status and last ETL error for NOA\_BI\_NOVOBI\_Production

	ma 25/9/2023	di 26/9/2023	wo 27/9/2023	do 28/9/2023	vr 29/9/2023	za 30/9/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_BI_NOVOBI_Production
zo, 24-09-2023	None
zo, 24-09-2023	None
za, 30-09-2023	None
ma, 25-09-2023	None
di, 26-09-2023	None
vr, 29-09-2023	None
vr, 29-09-2023	None
do, 28-09-2023	None
di, 26-09-2023	None
ma, 25-09-2023	None
wo, 27-09-2023	None
za, 30-09-2023	None
wo, 27-09-2023	None
do, 28-09-2023	None

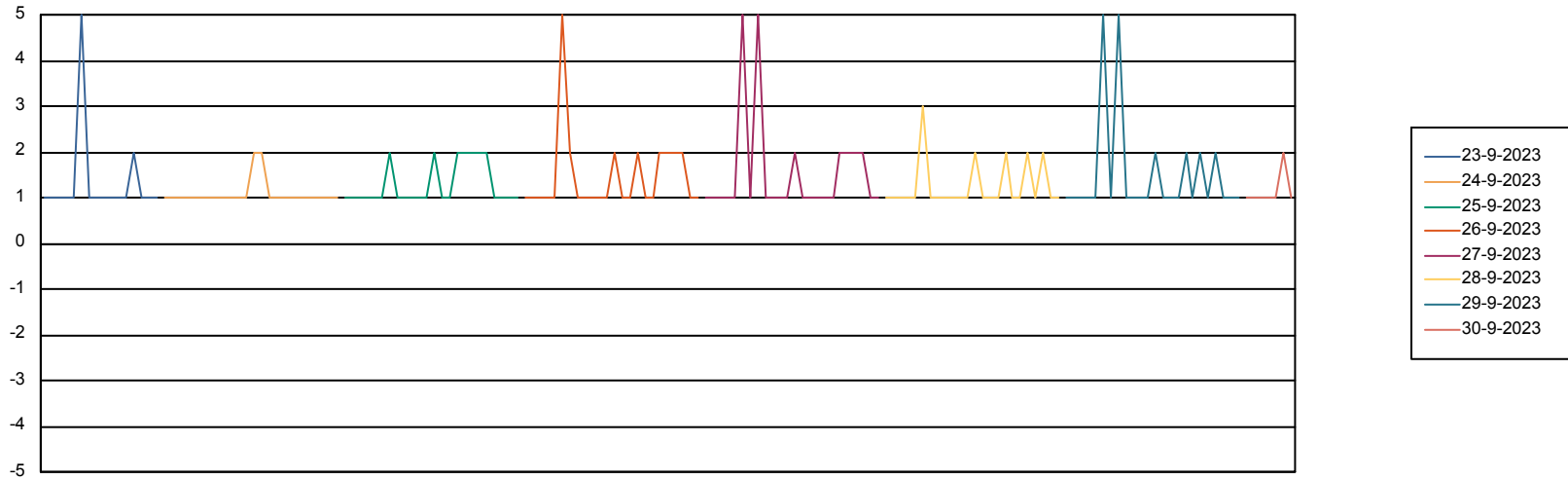
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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



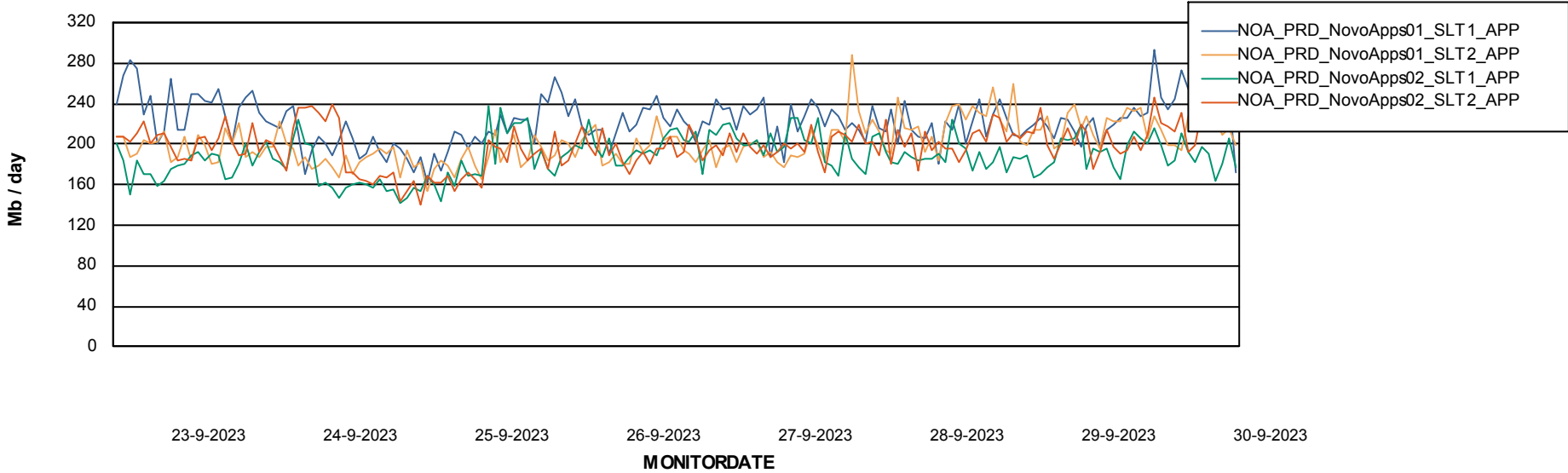
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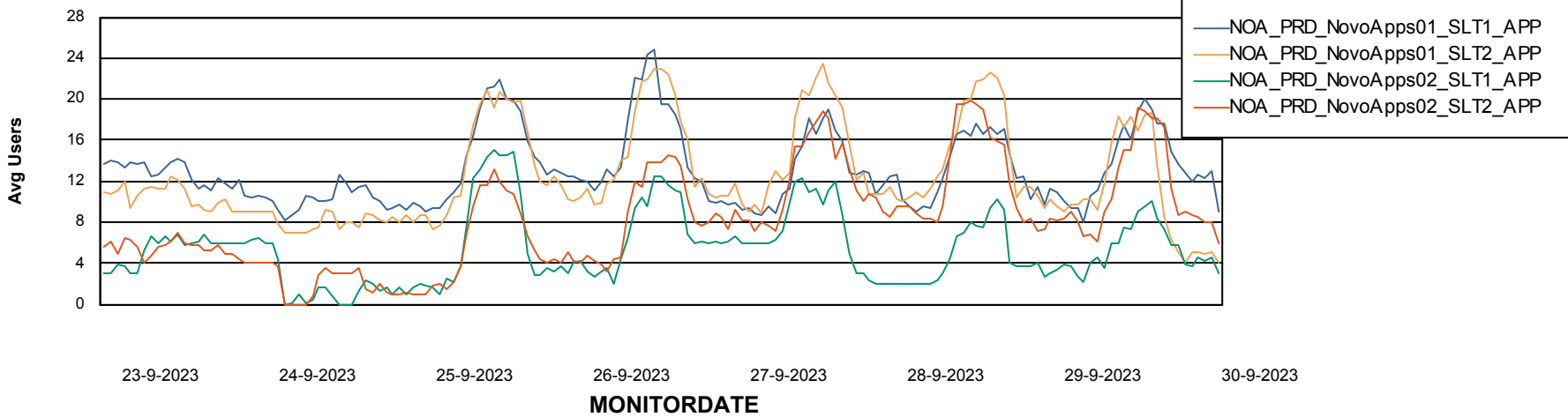


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



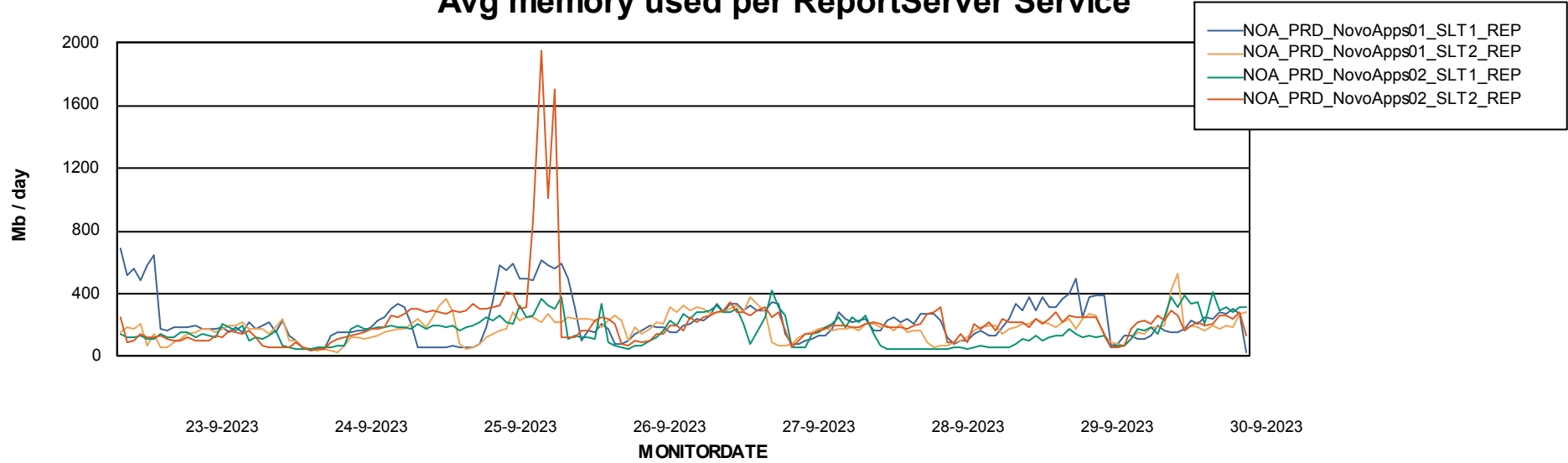
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



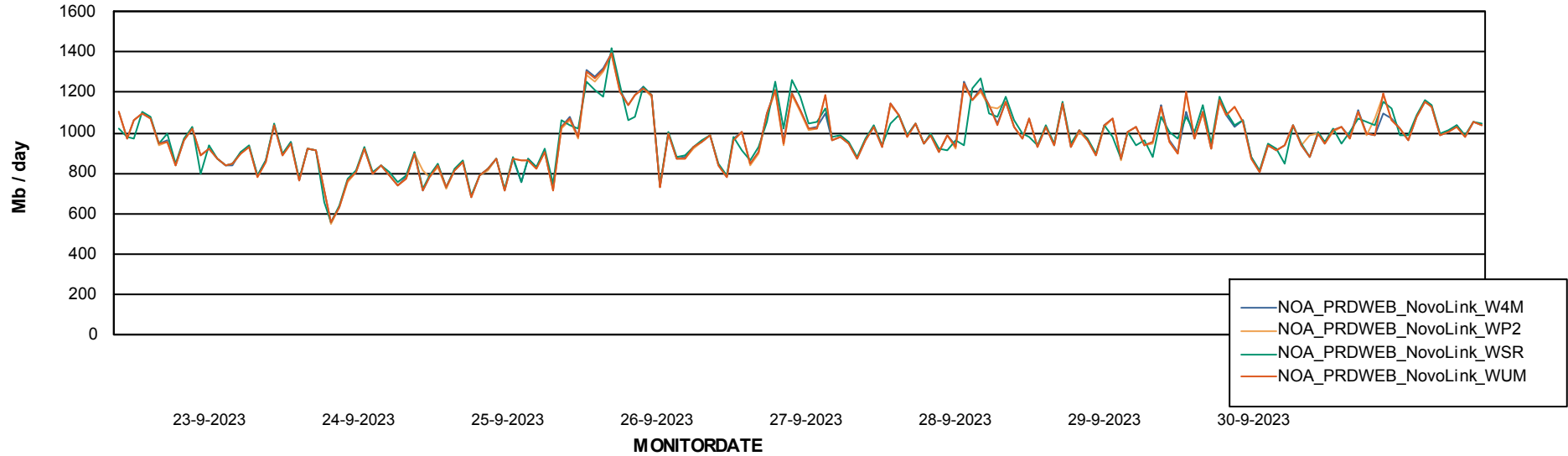
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

