

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
30-9-2023	43	149	86	50	850	428
29-9-2023	42	149	86	52	850	405
28-9-2023	42	149	86	53	850	399
27-9-2023	42	149	86	52	850	409
26-9-2023	42	149	86	52	850	407
25-9-2023	42	149	86	52	850	404
24-9-2023	43	149	85	52	850	404

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
30-9-2023	49	89	45
29-9-2023	49	89	45
28-9-2023	49	89	45
27-9-2023	49	89	46
26-9-2023	49	89	46
25-9-2023	49	89	46
24-9-2023	49	89	46

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
30-9-2023	65	79	27
29-9-2023	65	79	27
28-9-2023	65	79	28
27-9-2023	65	79	28
26-9-2023	65	79	28
25-9-2023	65	79	28
24-9-2023	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
30-9-2023	38	79	49
29-9-2023	38	79	49
28-9-2023	38	79	49
27-9-2023	38	79	50
26-9-2023	37	79	50
25-9-2023	37	79	50
24-9-2023	37	79	50

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
30-9-2023	20	149	119
29-9-2023	20	149	119
28-9-2023	20	149	119
27-9-2023	21	149	118
26-9-2023	22	149	117
25-9-2023	22	149	117
24-9-2023	22	149	117

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
30-9-2023	45	149	83	39	1,536	943
29-9-2023	45	149	83	38	1,536	948
28-9-2023	45	149	83	38	1,536	947
27-9-2023	44	149	83	38	1,536	950
26-9-2023	44	149	83	38	1,536	953
25-9-2023	44	149	83	40	1,536	926
24-9-2023	44	149	83	42	1,536	895

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
30-9-2023	63	199	74	28	1,536	1,099
29-9-2023	63	199	73	31	1,536	1,064
28-9-2023	63	199	73	31	1,536	1,063
27-9-2023	63	199	74	30	1,536	1,068
26-9-2023	63	199	74	31	1,536	1,066
25-9-2023	63	199	73	33	1,536	1,029
24-9-2023	63	199	73	34	1,536	1,009

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
30-9-2023	45	79	43
29-9-2023	45	79	43
28-9-2023	45	79	43
27-9-2023	45	79	44
26-9-2023	45	79	44
25-9-2023	45	79	44
24-9-2023	45	79	44

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
30-9-2023	57	79	34
29-9-2023	57	79	34
28-9-2023	57	79	34
27-9-2023	56	79	35
26-9-2023	56	79	35
25-9-2023	56	79	35
24-9-2023	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
30-9-2023	28	149	107
29-9-2023	28	149	107
28-9-2023	29	149	107
27-9-2023	28	149	107
26-9-2023	29	149	107
25-9-2023	29	149	107
24-9-2023	29	149	106

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

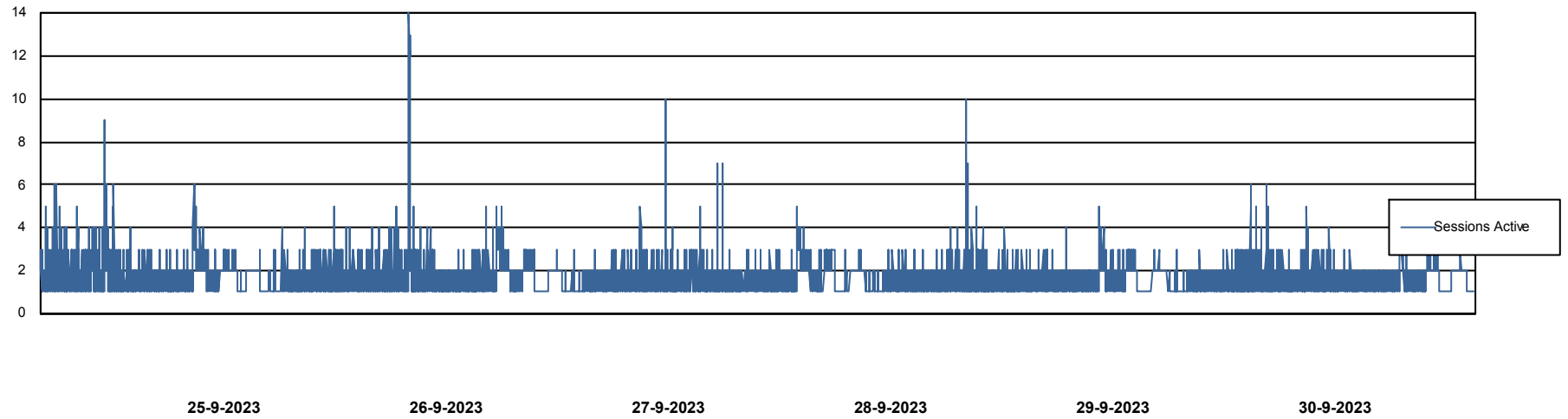
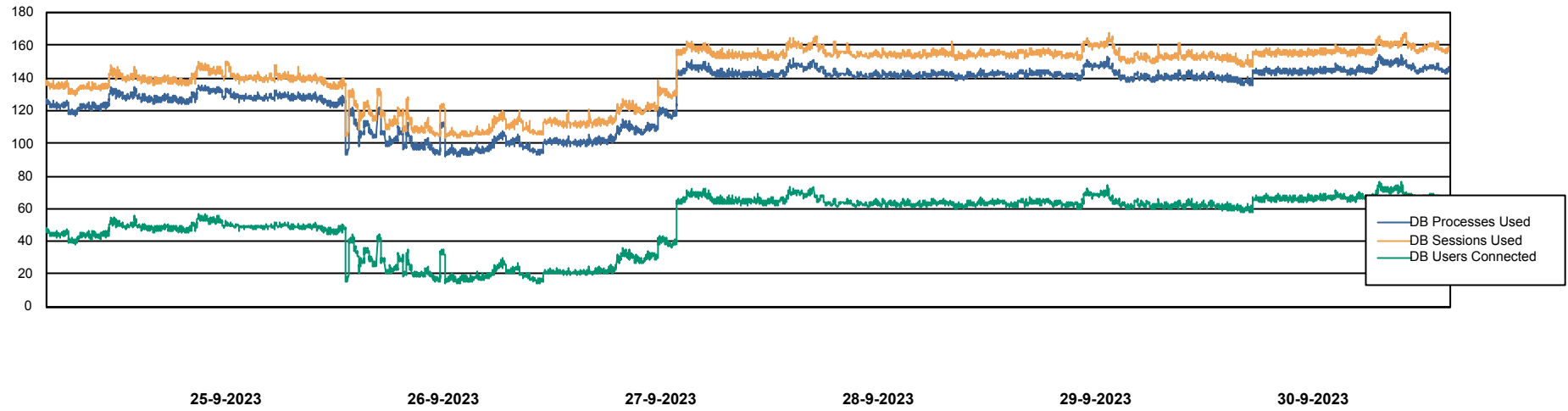
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
30-9-2023	52	149	72
29-9-2023	52	149	72
28-9-2023	52	149	72
27-9-2023	51	149	73
26-9-2023	51	149	73
25-9-2023	51	149	73
24-9-2023	52	149	72

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB

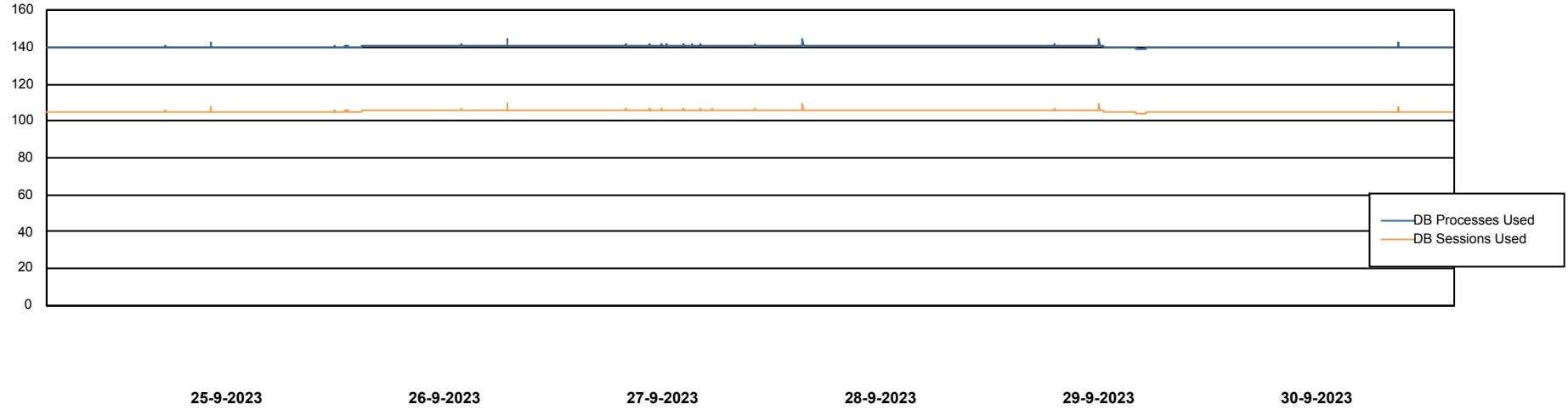


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB

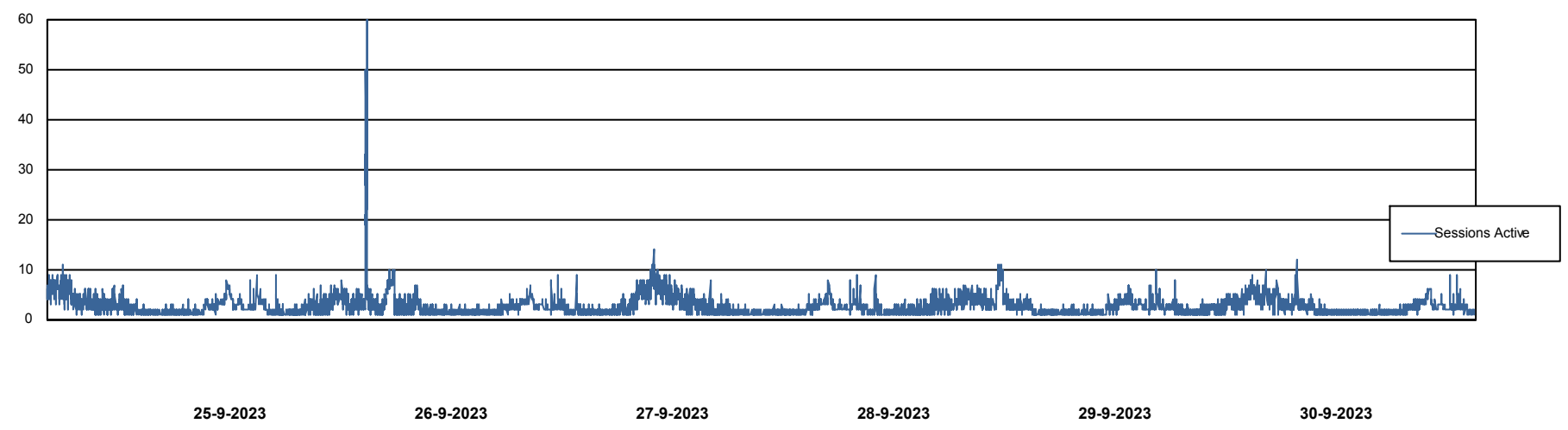
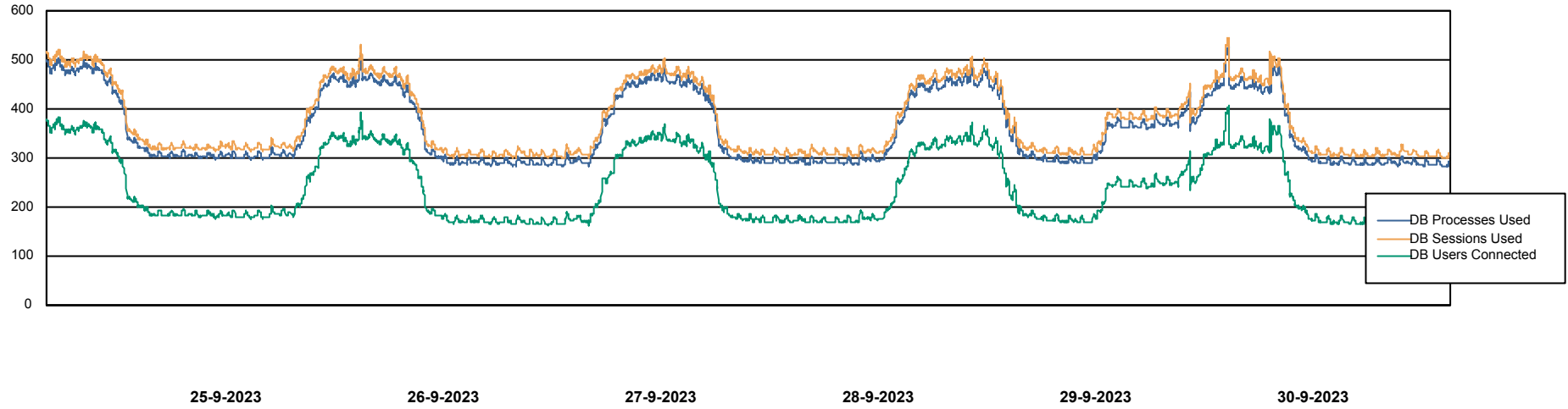


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB



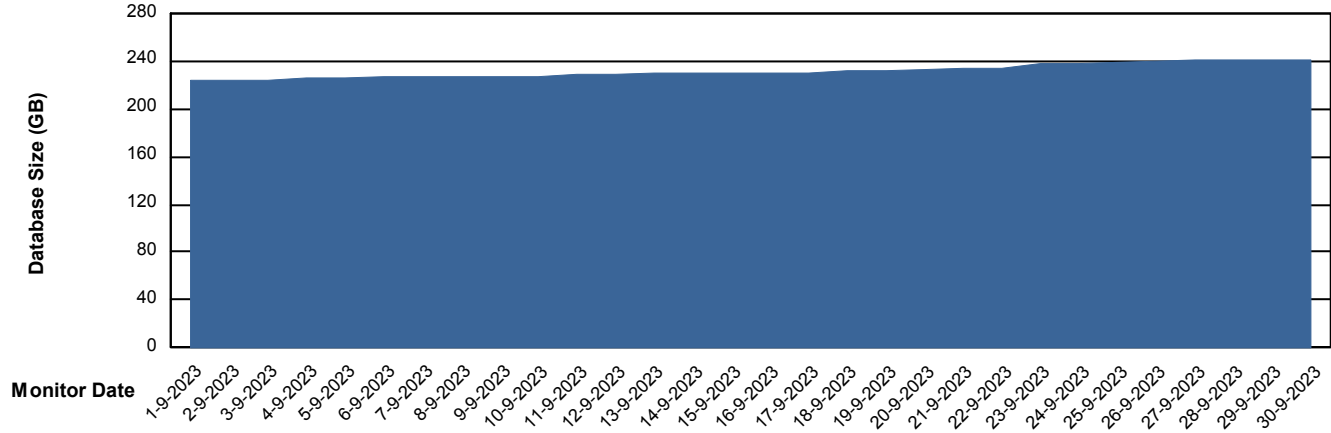
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



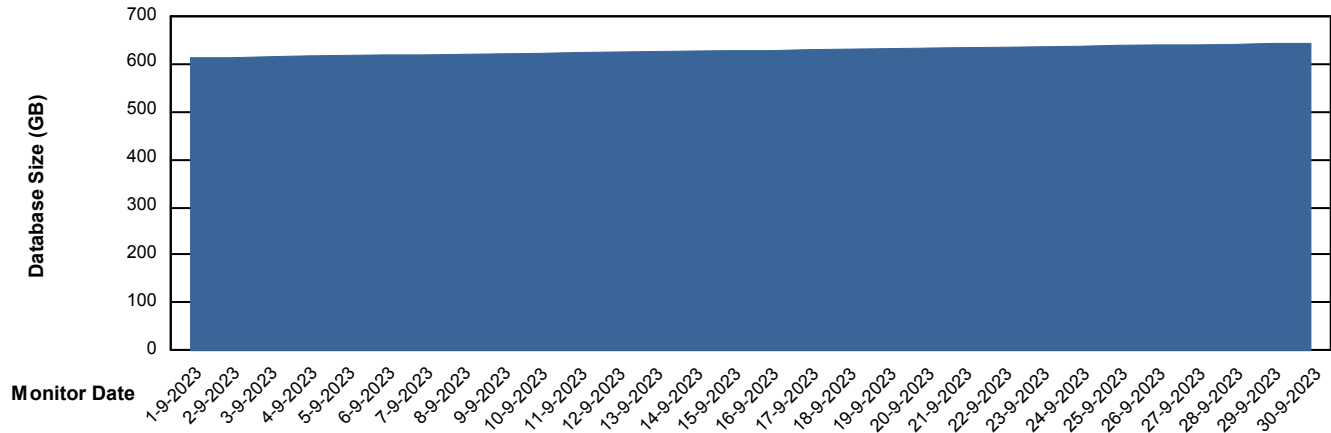
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
30-9-2023	ABSDATA	132	112	15
	INDX	150	126	16
29-9-2023	ABSDATA	132	112	15
	INDX	150	126	16
28-9-2023	ABSDATA	132	112	15
	INDX	150	126	16
27-9-2023	ABSDATA	132	112	15
	INDX	150	125	16
26-9-2023	ABSDATA	132	112	15
	INDX	150	125	17
25-9-2023	ABSDATA	128	111	13
	INDX	150	125	17
24-9-2023	ABSDATA	128	111	13
	INDX	150	124	17

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
30-9-2023	ABSDATA	732	594	19
	INDX	37	29	20
29-9-2023	ABSDATA	732	593	19
	INDX	37	29	21
28-9-2023	ABSDATA	732	592	19
	INDX	37	29	21
27-9-2023	ABSDATA	732	591	19
	INDX	37	29	21
26-9-2023	ABSDATA	732	591	19
	INDX	37	29	21
25-9-2023	ABSDATA	732	590	19
	INDX	37	29	21
24-9-2023	ABSDATA	698	588	16
	INDX	35	29	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 25/9/2023	di 26/9/2023	wo 27/9/2023	do 28/9/2023	vr 29/9/2023	za 30/9/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB
za, 30-09-2023	None
zo, 24-09-2023	None
do, 28-09-2023	None
vr, 29-09-2023	None
di, 26-09-2023	None
zo, 24-09-2023	None
ma, 25-09-2023	None
di, 26-09-2023	None
ma, 25-09-2023	None
vr, 29-09-2023	None
za, 30-09-2023	None
wo, 27-09-2023	None
do, 28-09-2023	None
wo, 27-09-2023	None

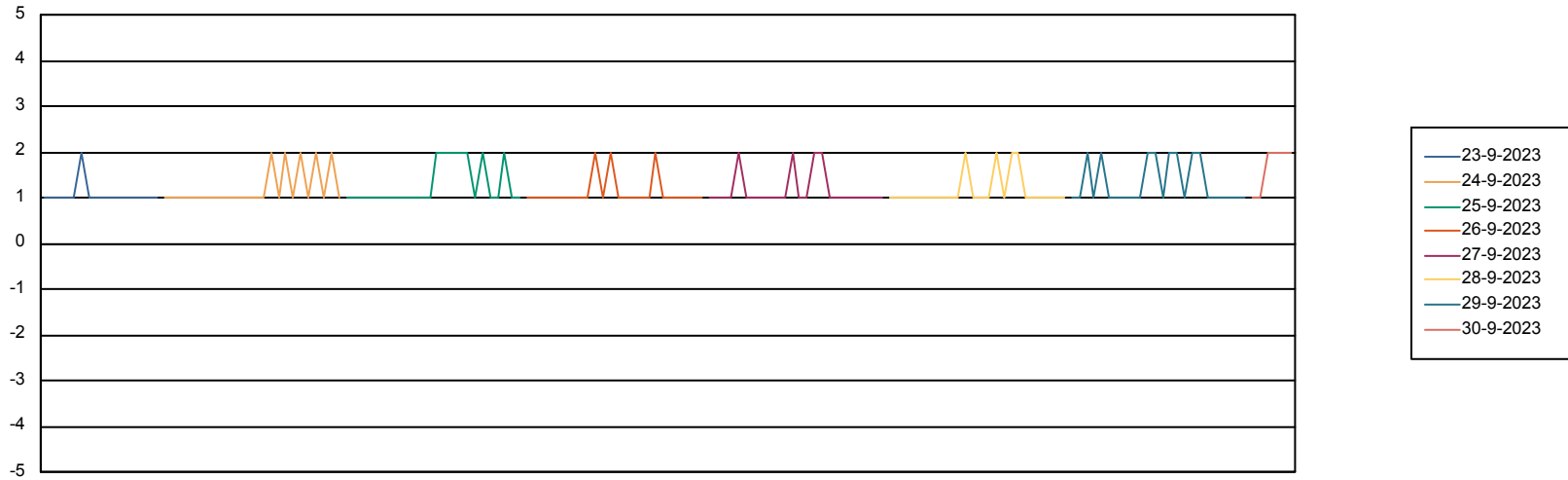
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



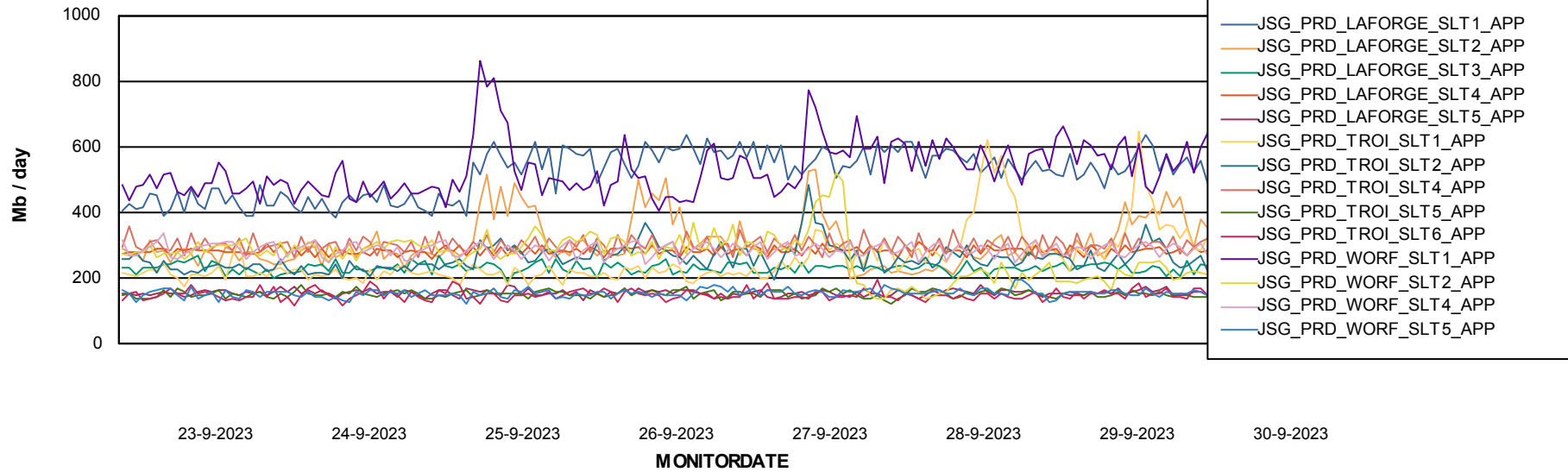
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102

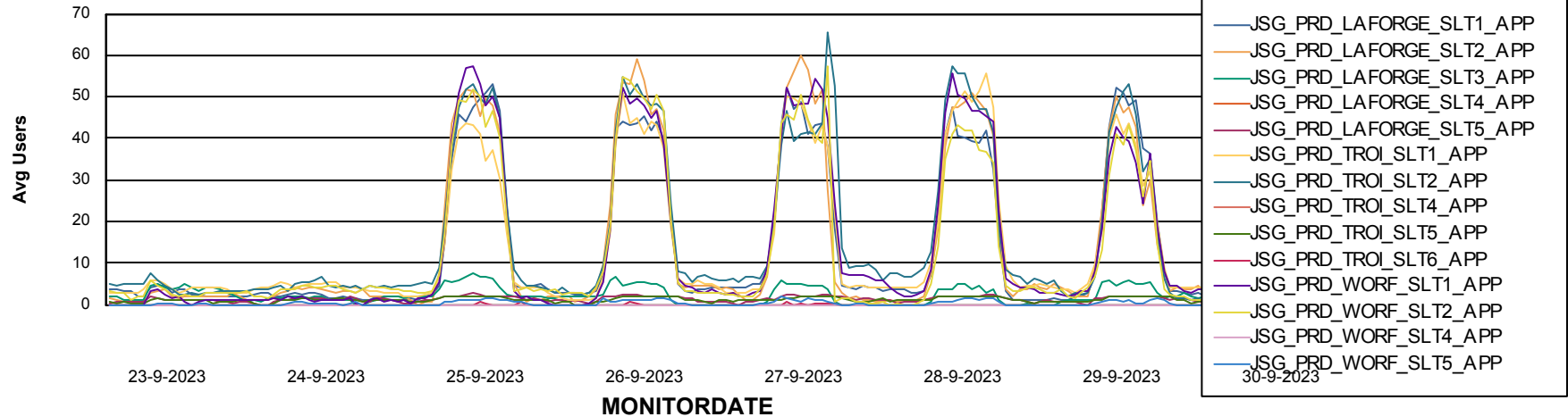


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



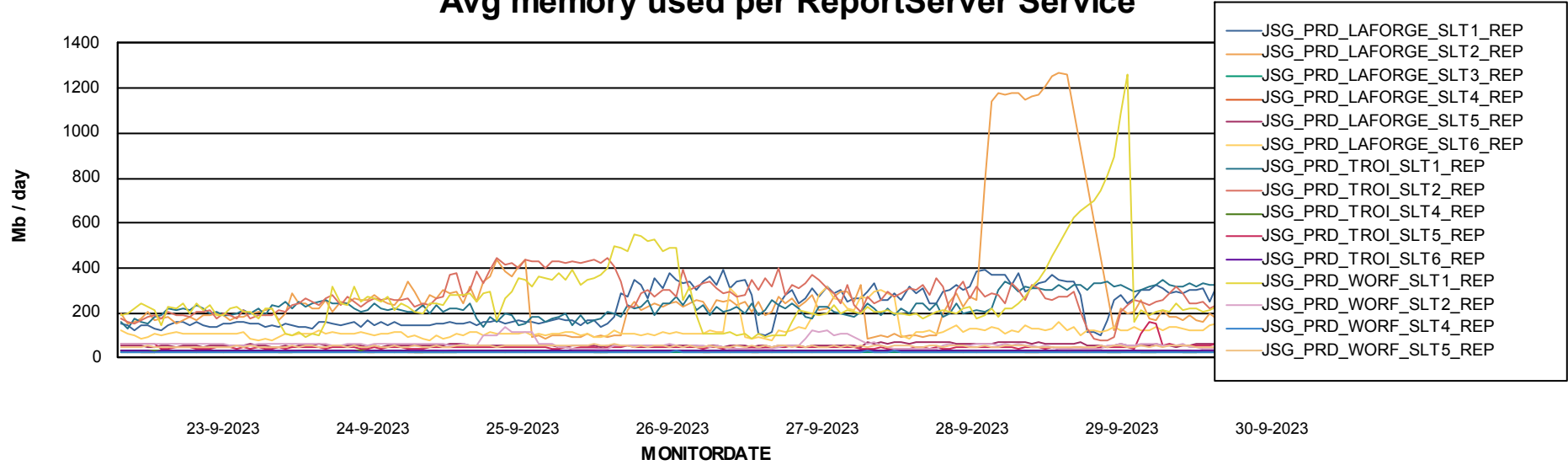
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



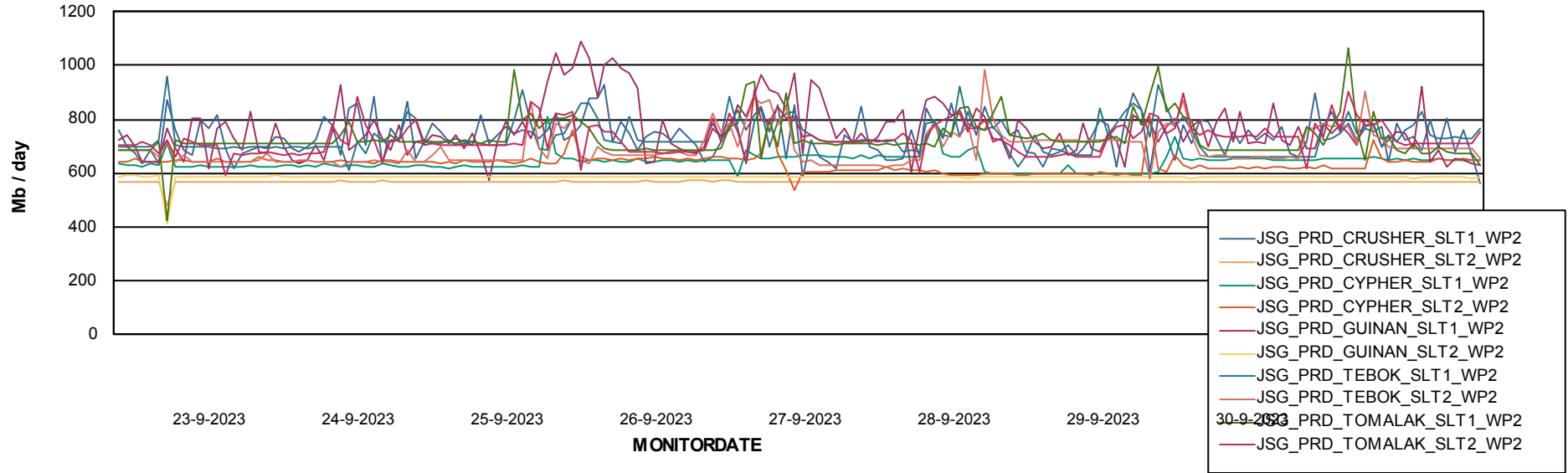
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

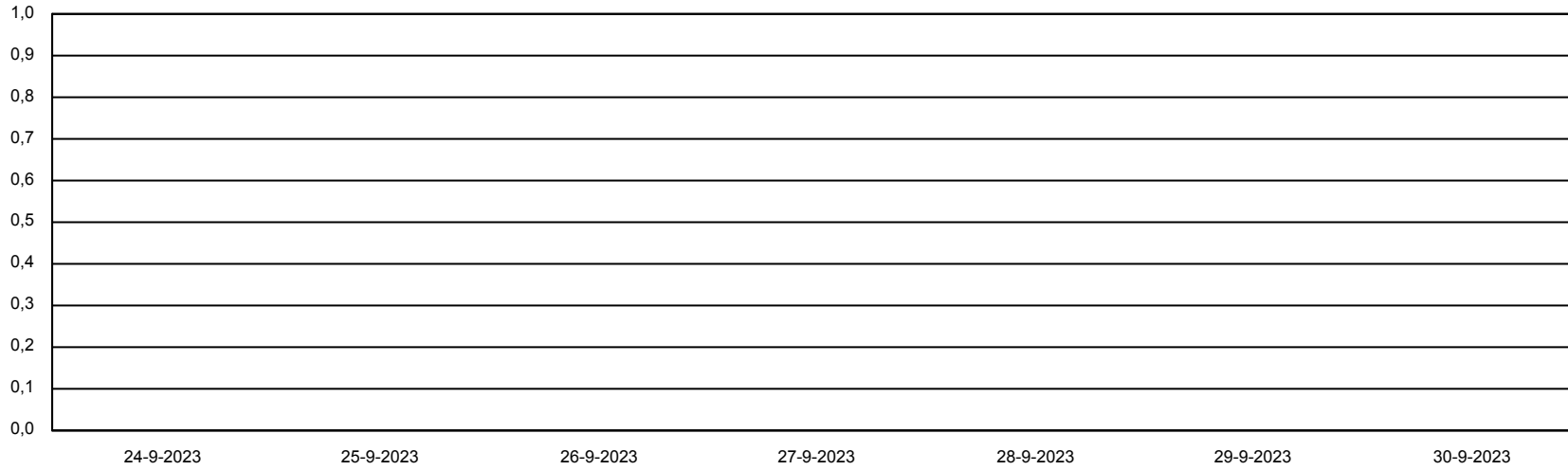


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP