

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
23-9-2023	45	149	82	50	850	427
22-9-2023	45	149	83	52	850	404
21-9-2023	45	149	83	52	850	404
20-9-2023	45	149	83	53	850	401
19-9-2023	45	149	83	53	850	398
18-9-2023	45	149	83	53	850	398
17-9-2023	45	149	82	53	850	397

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
23-9-2023	49	89	46
22-9-2023	49	89	46
21-9-2023	49	89	46
20-9-2023	49	89	46
19-9-2023	49	89	46
18-9-2023	49	89	45
17-9-2023	49	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
23-9-2023	65	79	28
22-9-2023	65	79	28
21-9-2023	65	79	28
20-9-2023	65	79	28
19-9-2023	65	79	28
18-9-2023	65	79	28
17-9-2023	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
23-9-2023	37	79	50
22-9-2023	37	79	50
21-9-2023	37	79	50
20-9-2023	37	79	50
19-9-2023	37	79	50
18-9-2023	37	79	50
17-9-2023	38	79	50

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
23-9-2023	22	149	117
22-9-2023	22	149	117
21-9-2023	21	149	118
20-9-2023	21	149	117
19-9-2023	21	149	117
18-9-2023	19	149	121
17-9-2023	17	149	124

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
23-9-2023	44	149	83	41	1,536	904
22-9-2023	44	149	83	41	1,536	909
21-9-2023	44	149	83	41	1,536	905
20-9-2023	44	149	83	41	1,536	904
19-9-2023	44	149	83	41	1,536	905
18-9-2023	44	149	83	41	1,536	901
17-9-2023	44	149	83	42	1,536	890

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
23-9-2023	63	199	73	31	1,536	1,059
22-9-2023	63	199	73	34	1,536	1,018
21-9-2023	63	199	73	34	1,536	1,017
20-9-2023	63	199	73	34	1,536	1,017
19-9-2023	63	199	73	34	1,536	1,016
18-9-2023	63	199	73	35	1,536	1,003
17-9-2023	63	199	73	35	1,536	1,001

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
23-9-2023	45	79	44
22-9-2023	45	79	44
21-9-2023	45	79	44
20-9-2023	45	79	44
19-9-2023	45	79	44
18-9-2023	45	79	44
17-9-2023	45	79	44

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
23-9-2023	56	79	35
22-9-2023	56	79	35
21-9-2023	56	79	35
20-9-2023	56	79	35
19-9-2023	56	79	35
18-9-2023	56	79	35
17-9-2023	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
23-9-2023	29	149	106
22-9-2023	24	149	113
21-9-2023	22	149	117
20-9-2023	22	149	117
19-9-2023	22	149	117
18-9-2023	21	149	117
17-9-2023	21	149	118

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Harddisk Usage JSG_PRD_WORF

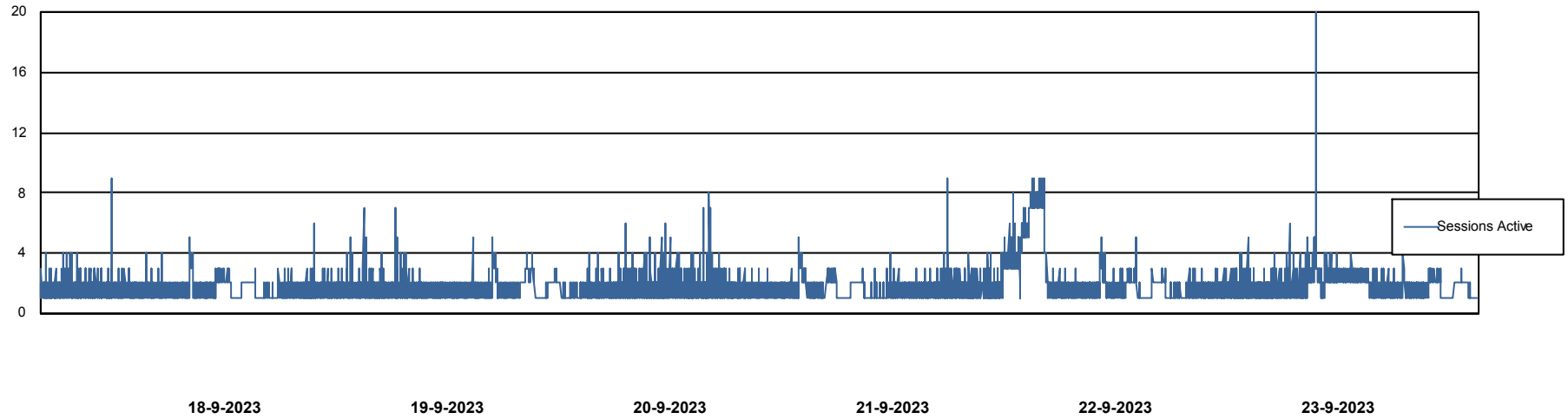
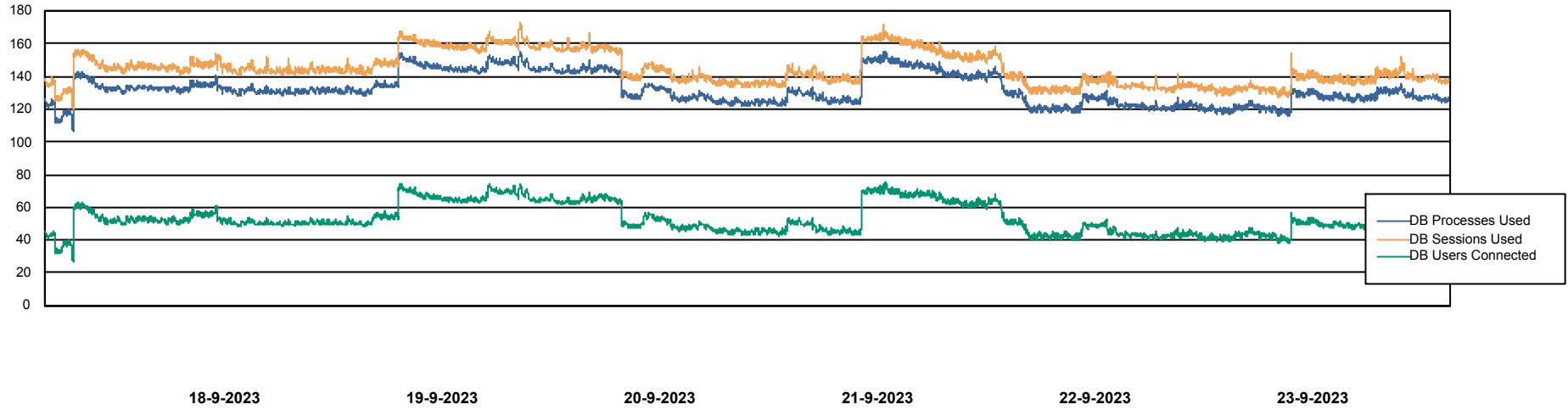
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
23-9-2023	52	149	72
22-9-2023	47	149	79
21-9-2023	45	149	82
20-9-2023	45	149	82
19-9-2023	45	149	82
18-9-2023	45	149	82
17-9-2023	45	149	82

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Database Performance JSG_PRD_BASHIR_DB

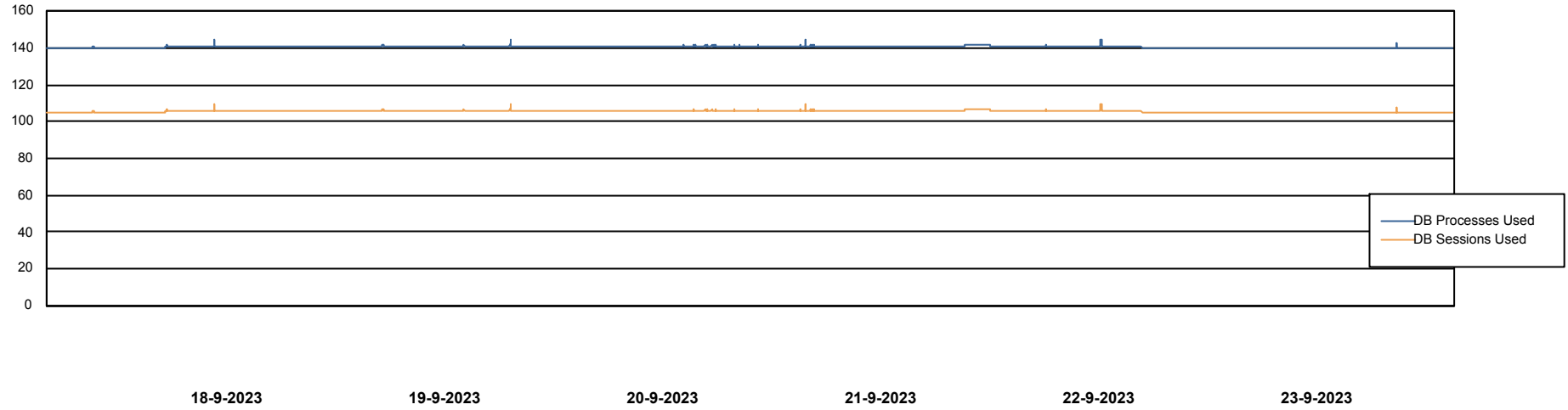


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Database Performance JSG_PRD_PICARD_DB

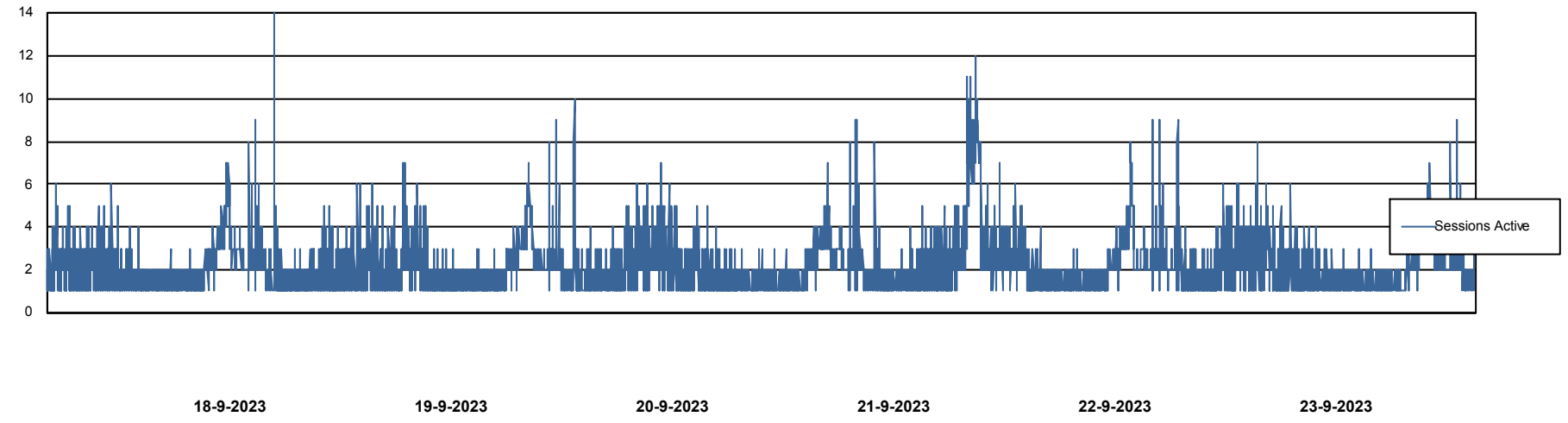
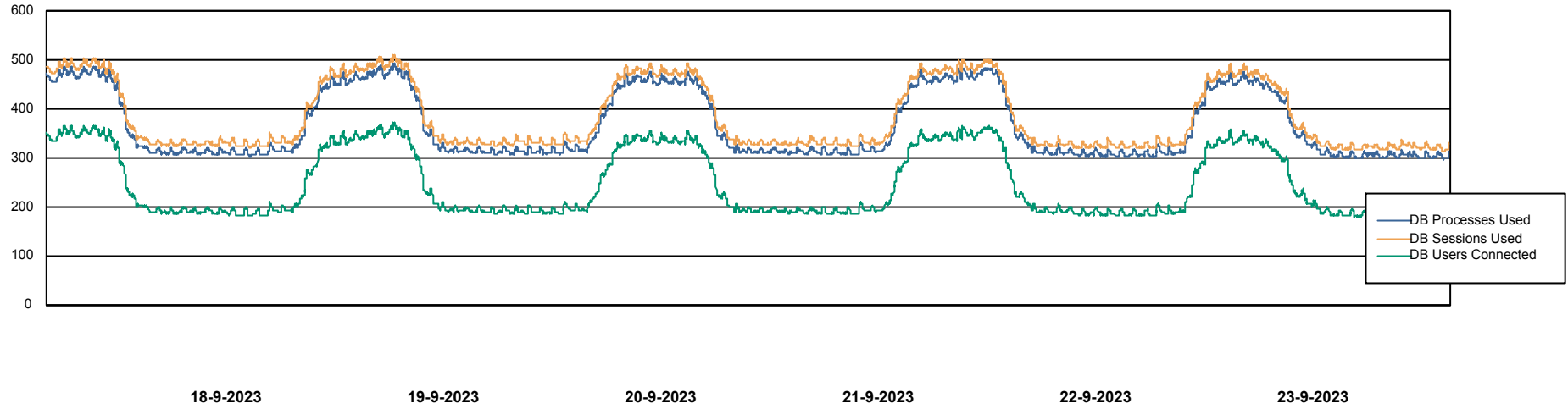


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Database Performance JSG_PRD_RIKER_DB



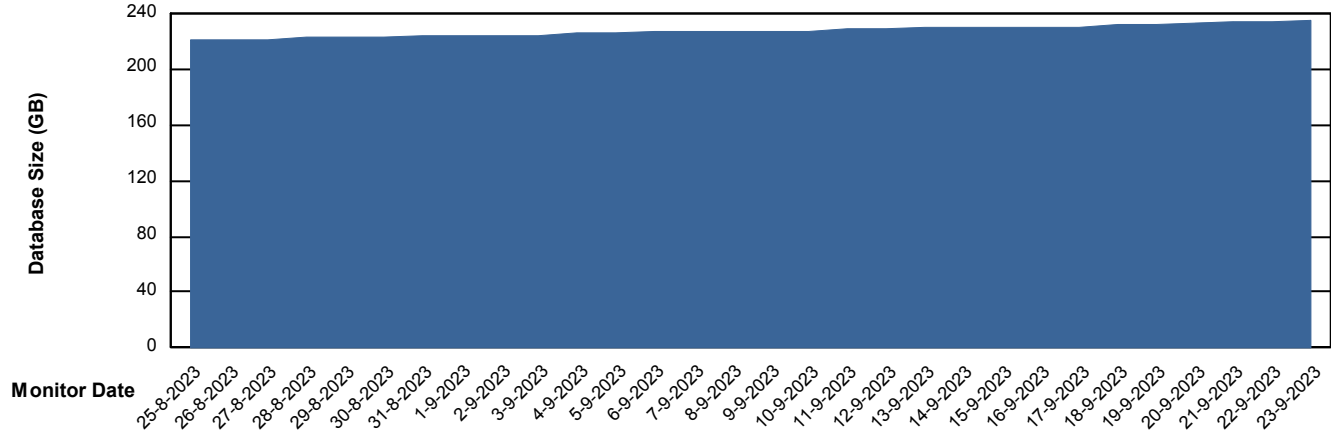
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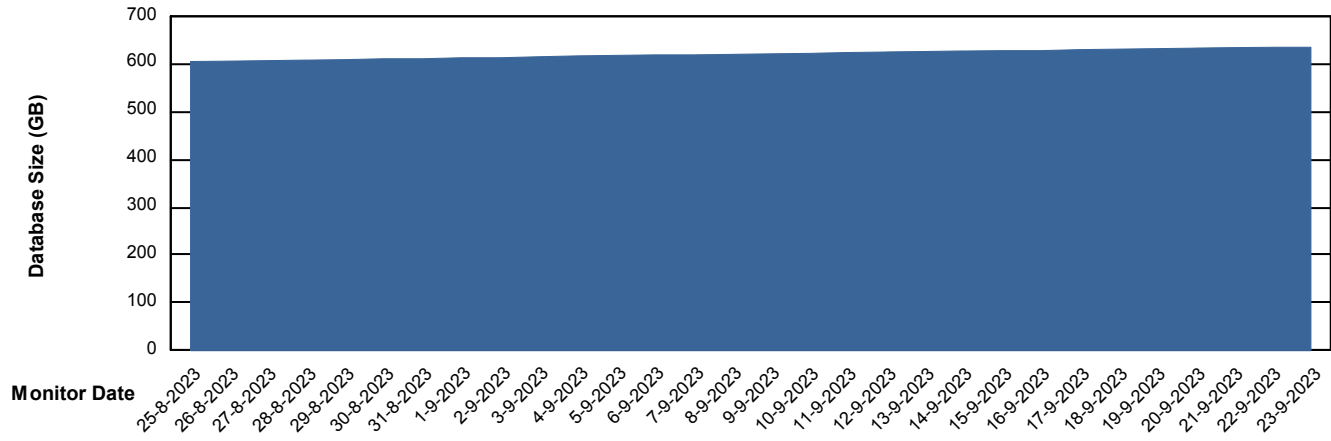
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
23-9-2023	ABSDATA	128	108	16
	INDX	150	124	17
22-9-2023	ABSDATA	128	107	16
	INDX	150	124	17
21-9-2023	ABSDATA	128	107	17
	INDX	150	124	17
20-9-2023	ABSDATA	128	106	17
	INDX	150	124	17
19-9-2023	ABSDATA	126	106	16
	INDX	146	123	15
18-9-2023	ABSDATA	126	105	16
	INDX	146	123	16
17-9-2023	ABSDATA	126	105	17
	INDX	146	122	16

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
23-9-2023	ABSDATA	698	586	16
	INDX	35	29	17
22-9-2023	ABSDATA	698	586	16
	INDX	35	29	17
21-9-2023	ABSDATA	698	585	16
	INDX	35	29	17
20-9-2023	ABSDATA	698	584	16
	INDX	35	29	17
19-9-2023	ABSDATA	692	583	16
	INDX	35	29	17
18-9-2023	ABSDATA	692	582	16
	INDX	35	29	18
17-9-2023	ABSDATA	692	581	16
	INDX	35	29	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 18/9/2023	di 19/9/2023	wo 20/9/2023	do 21/9/2023	vr 22/9/2023	za 23/9/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
zo, 17-09-2023	None
ma, 18-09-2023	None
ma, 18-09-2023	None
do, 21-09-2023	None
di, 19-09-2023	None
vr, 22-09-2023	None
vr, 22-09-2023	None
do, 21-09-2023	None
za, 23-09-2023	None
wo, 20-09-2023	None
zo, 17-09-2023	None
di, 19-09-2023	None
wo, 20-09-2023	None
za, 23-09-2023	None

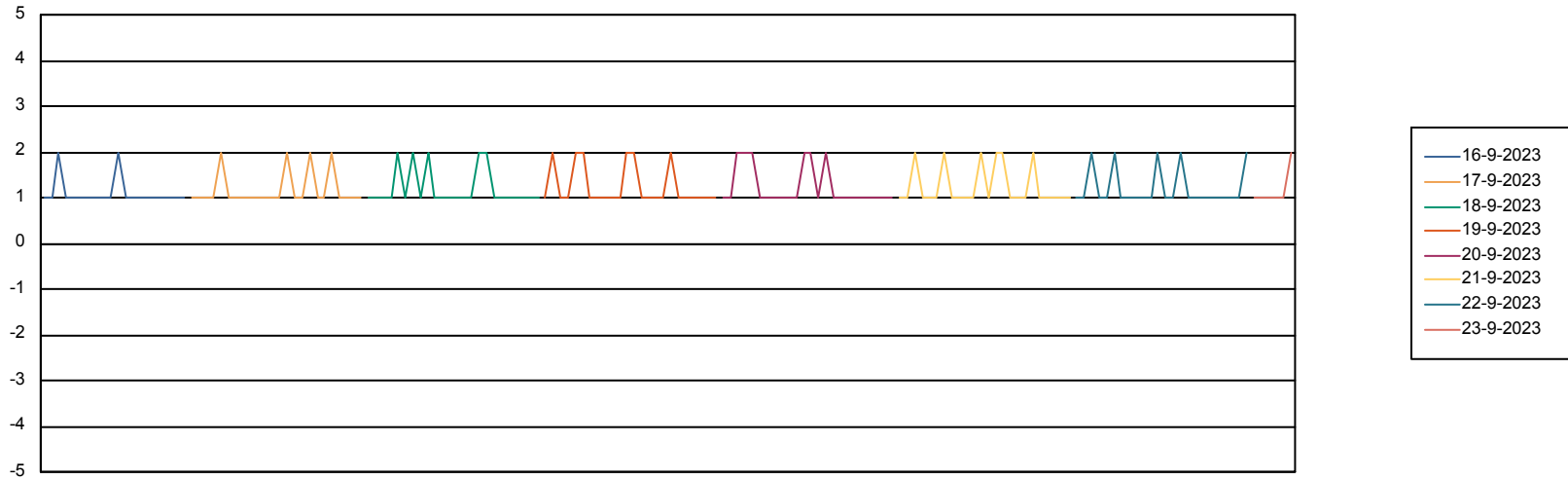
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



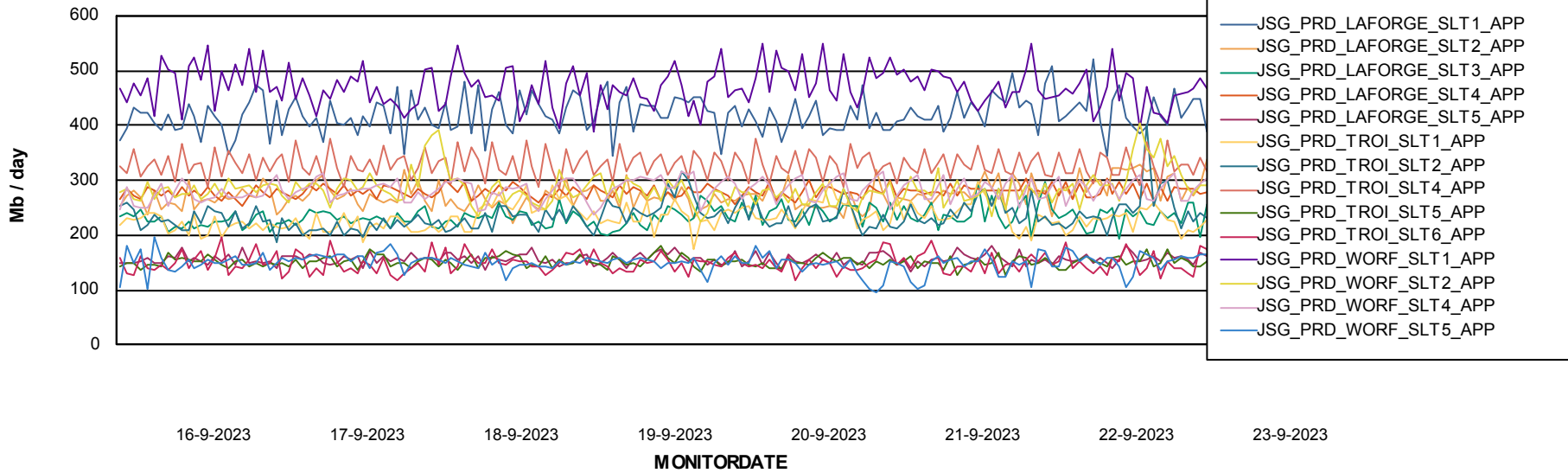
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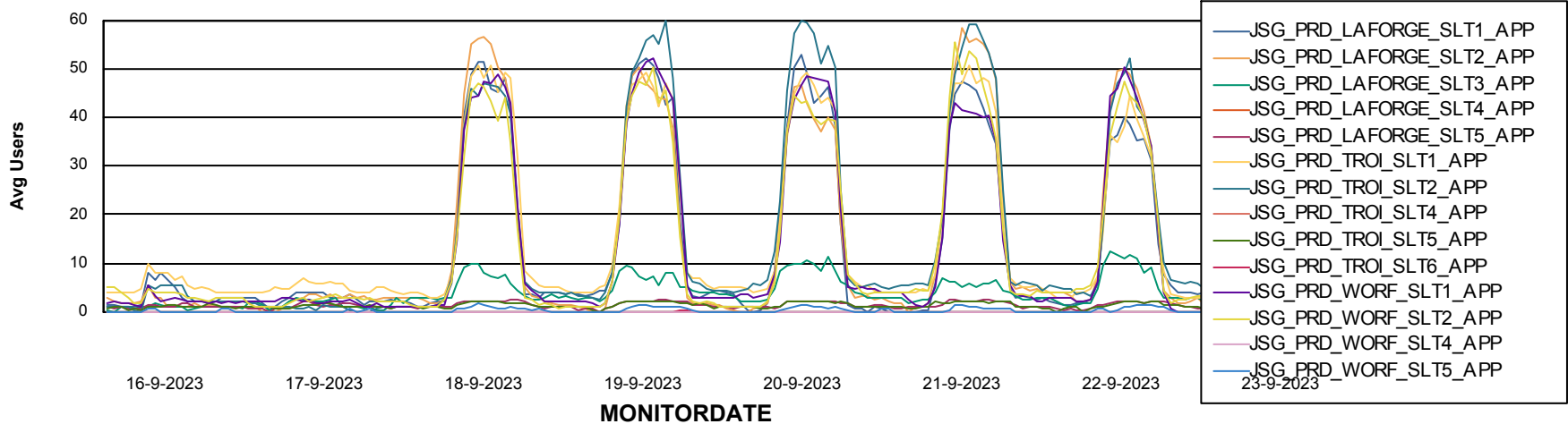


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



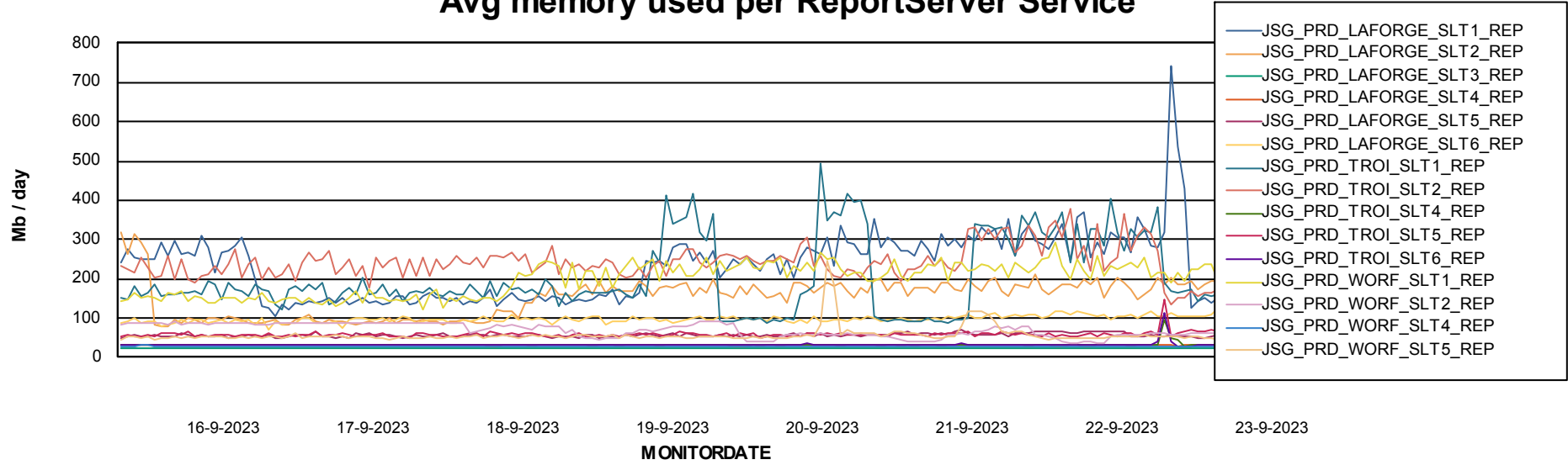
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



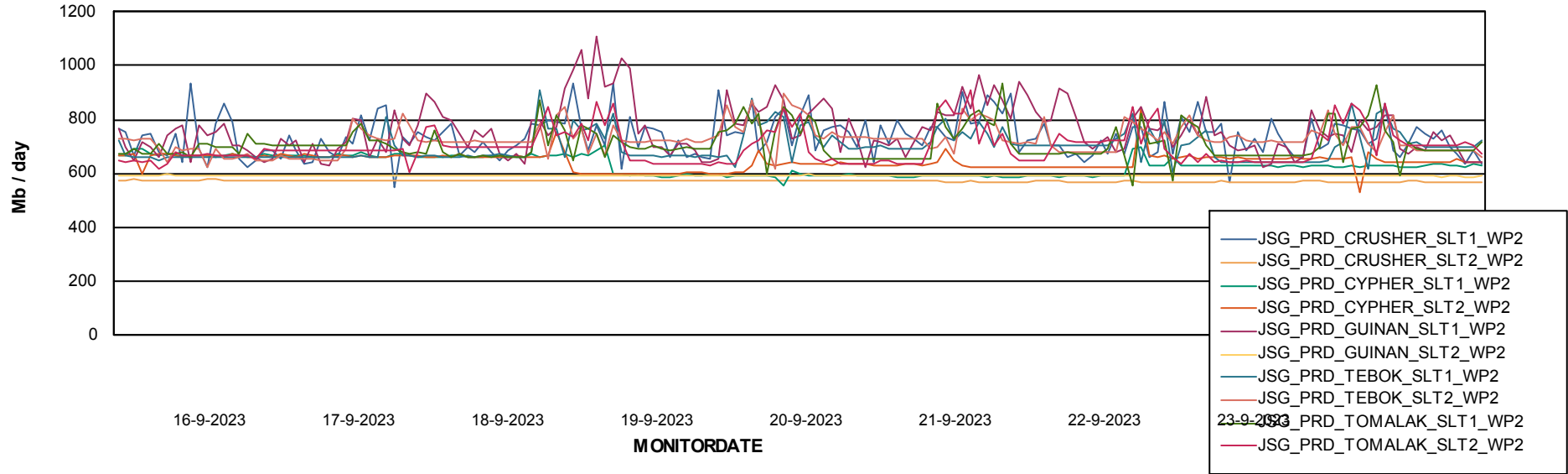
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ABSSolute Web Component Services

Avg memory used per ABS Web component

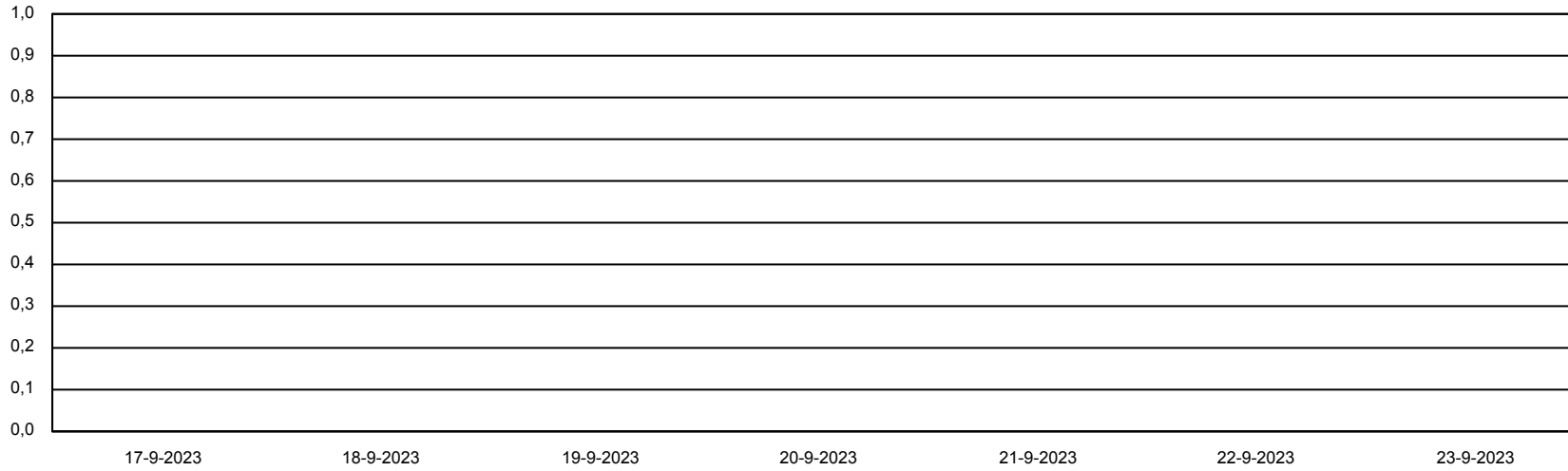


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP