

# Weekly SLA Customer Report

Customer BNL\_Production  
 Database ID 83



Harddisk Usage BNL\_EMCC

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on Z: (%)
23-9-2023	32	127	86	71	128	37	86	128	18	88
22-9-2023	32	127	86	71	128	37	86	128	18	88
21-9-2023	32	127	86	71	128	37	86	128	18	88
20-9-2023	32	127	86	71	128	37	86	128	18	88
19-9-2023	32	127	86	71	128	37	86	128	18	88
18-9-2023	32	127	86	71	128	37	86	128	18	88
17-9-2023	31	127	88	71	128	37	86	128	18	88

Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSA01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
23-9-2023	73	127	34	80	127	25	92	64	5
22-9-2023	76	127	31	80	127	25	92	64	5
21-9-2023	76	127	31	80	127	25	92	64	5
20-9-2023	76	127	31	80	127	25	92	64	5
19-9-2023	76	127	31	80	127	25	92	64	5
18-9-2023	76	127	31	80	127	25	92	64	5
17-9-2023	76	127	31	80	127	25	92	64	5

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Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSA02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
23-9-2023	72	127	36	72	127	36	92	64	5
22-9-2023	72	127	36	72	127	36	92	64	5
21-9-2023	72	127	36	72	127	36	92	64	5
20-9-2023	72	127	36	72	127	36	92	64	5
19-9-2023	72	127	36	72	127	36	92	64	5
18-9-2023	72	127	36	72	127	36	92	64	5
17-9-2023	71	127	36	72	127	36	92	64	5

Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSD02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
23-9-2023	37	127	80	68	1,512	485	86	500	69	80
22-9-2023	37	127	80	70	1,512	457	88	500	59	80
21-9-2023	37	127	80	70	1,512	459	90	500	52	80
20-9-2023	42	127	74	70	1,512	456	89	500	57	80
19-9-2023	38	127	79	70	1,512	459	90	500	52	80
18-9-2023	37	127	79	69	1,512	463	88	500	59	80
17-9-2023	37	127	80	67	1,512	505	90	500	51	80

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Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSD03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
23-9-2023	35	127	82	85	1,512	225	77	500	114	80
22-9-2023	35	127	82	85	1,512	225	78	500	109	80
21-9-2023	35	127	82	85	1,512	224	78	500	109	80
20-9-2023	37	127	80	85	1,512	224	78	500	109	80
19-9-2023	35	127	82	85	1,512	224	78	500	110	80
18-9-2023	39	127	77	85	1,512	224	78	500	109	80
17-9-2023	35	127	82	85	1,512	224	79	500	104	80

Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSW01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
23-9-2023	78	127	27	96	128	5	91	16	1
22-9-2023	78	127	28	96	128	5	91	16	1
21-9-2023	78	127	28	96	128	5	91	16	1
20-9-2023	78	127	28	96	128	5	91	16	1
19-9-2023	78	127	28	96	128	5	91	16	1
18-9-2023	79	127	27	96	128	5	91	16	1
17-9-2023	78	127	28	96	128	5	91	16	1

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Harddisk Usage BNL\_PRD\_BSNLP\_VM\_ABSA03

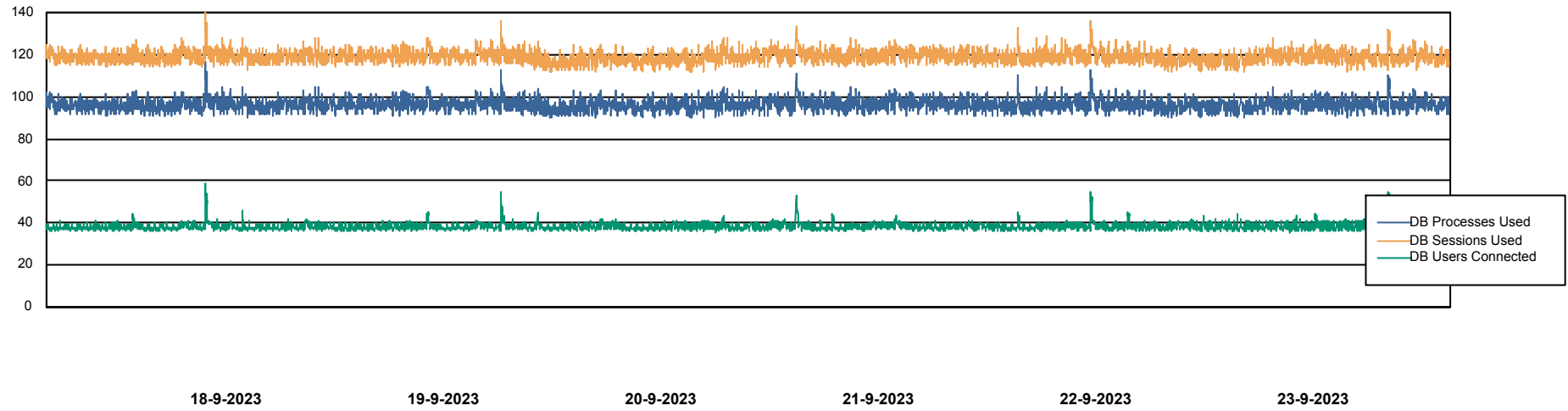
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
23-9-2023	65	127	45	39	127	77	92	64	5
22-9-2023	68	127	41	39	127	77	92	64	5
21-9-2023	68	127	41	39	127	77	92	64	5
20-9-2023	68	127	41	39	127	77	92	64	5
19-9-2023	68	127	41	39	127	77	92	64	5
18-9-2023	68	127	41	40	127	77	92	64	5
17-9-2023	68	127	41	40	127	77	92	64	5

# Weekly SLA Customer Report

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## Database Performance BNL\_EMCC

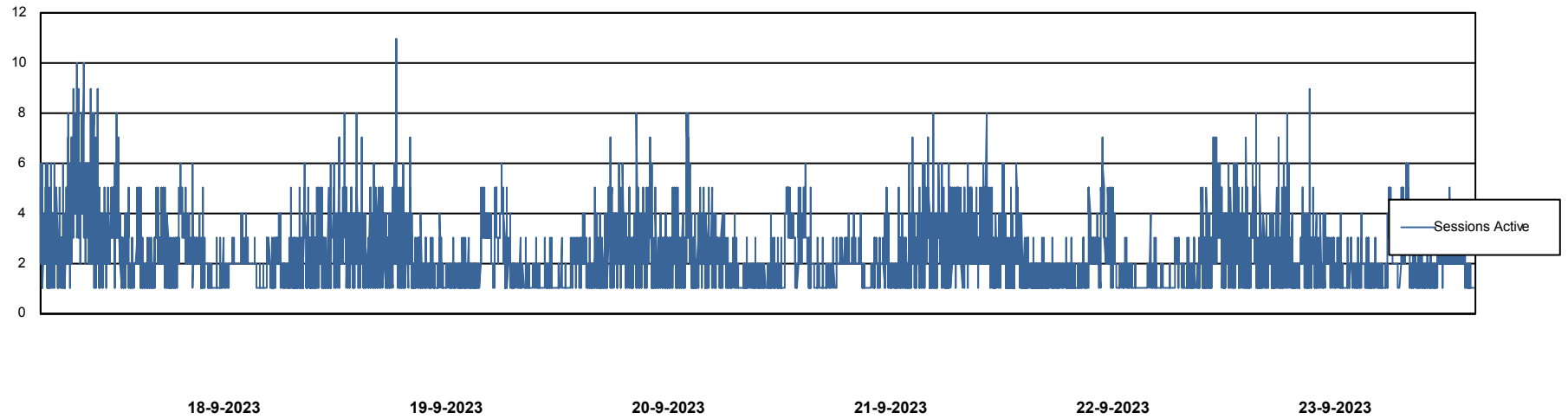
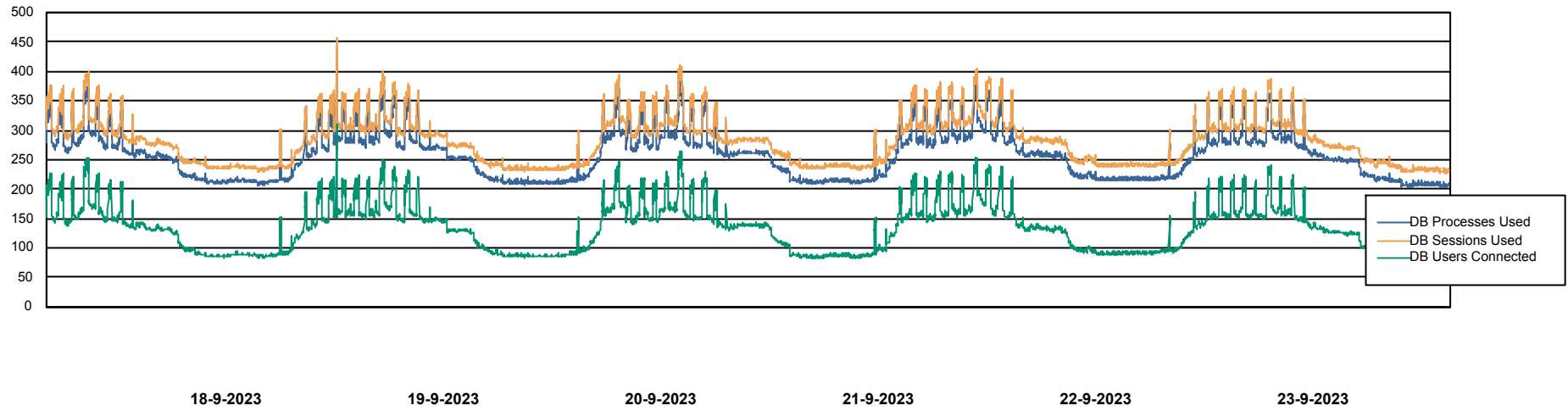


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## Database Performance BNLDB\_Production

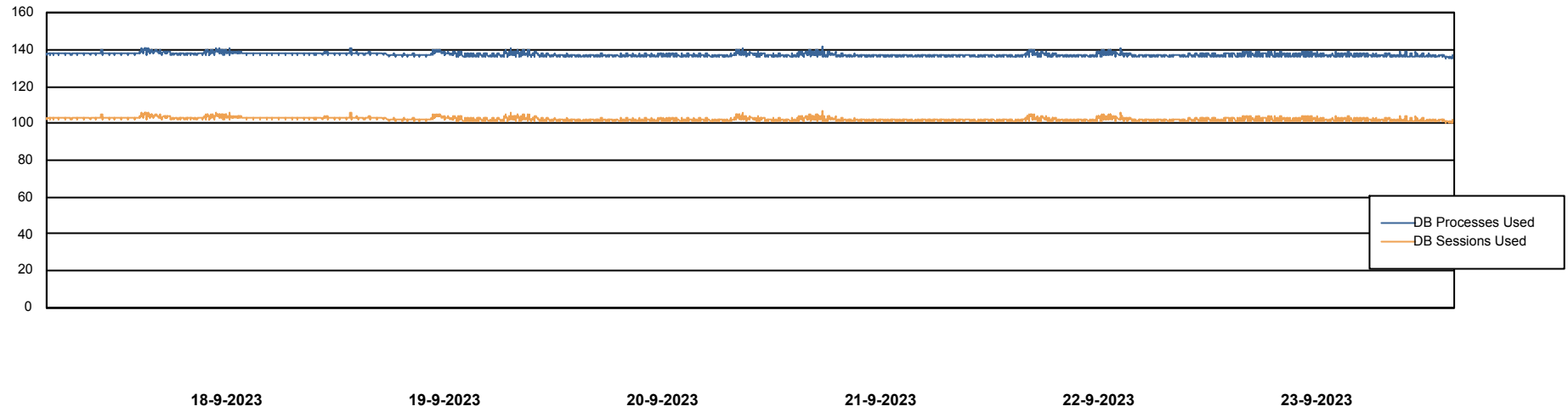


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## Database Performance BNLDB\_Standby



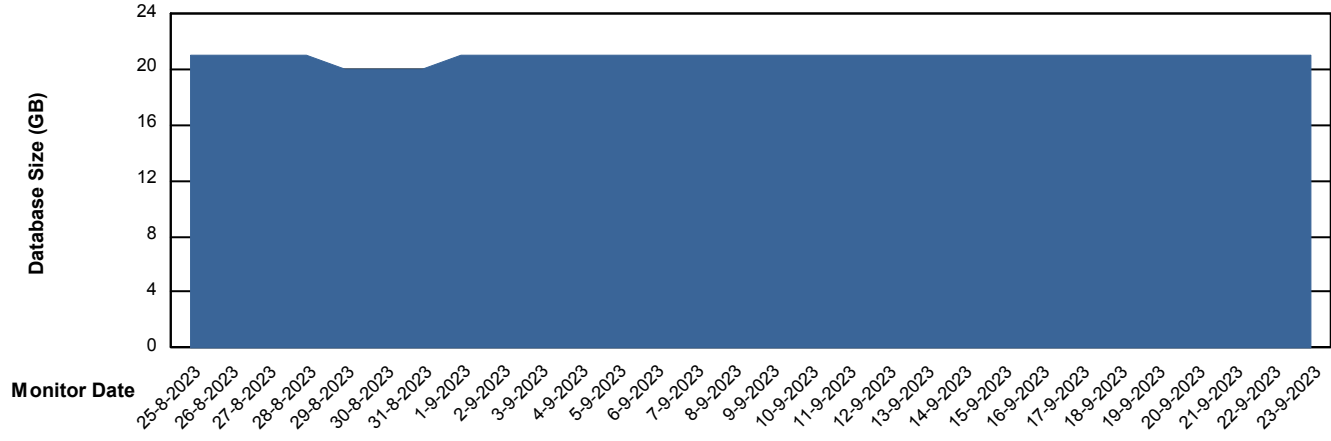
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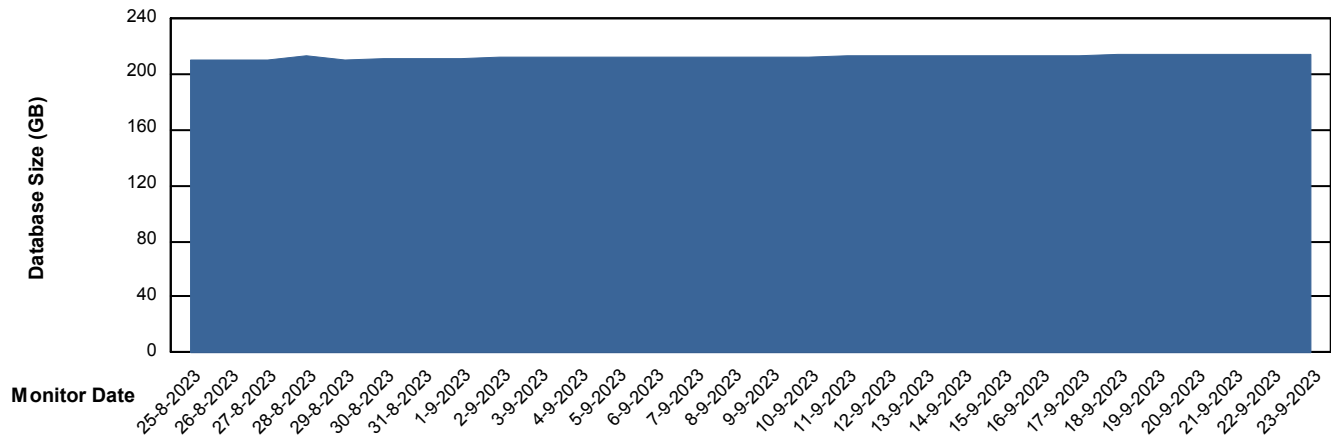
DATABASE SIZE BNL\_EMCC

### Database growth over last month



DATABASE SIZE BNLDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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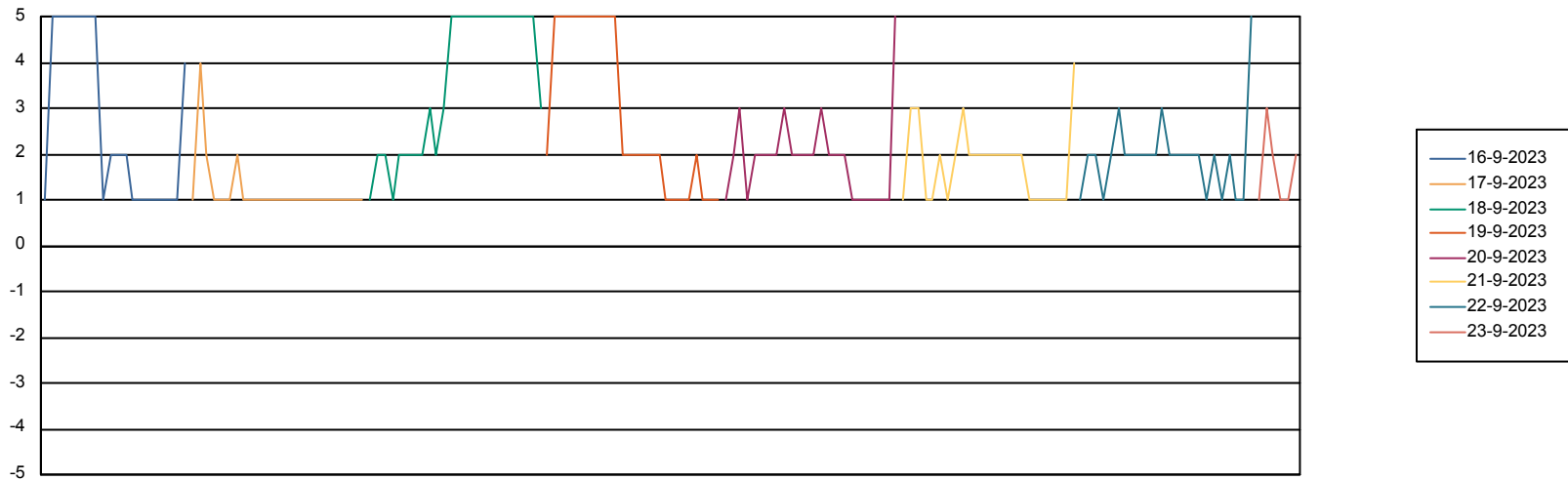


## Database Tablespace BNLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
23-9-2023	ABSDATA	105	66	37
	INDX	200	139	30
22-9-2023	ABSDATA	105	66	37
	INDX	200	139	30
21-9-2023	ABSDATA	105	66	37
	INDX	200	139	30
20-9-2023	ABSDATA	105	66	37
	INDX	200	139	31
19-9-2023	ABSDATA	105	66	38
	INDX	200	139	31
18-9-2023	ABSDATA	105	66	38
	INDX	200	139	31
17-9-2023	ABSDATA	105	66	38
	INDX	200	138	31

## Standby Database Health BNL\_Production

Recovery lag for last 7 days



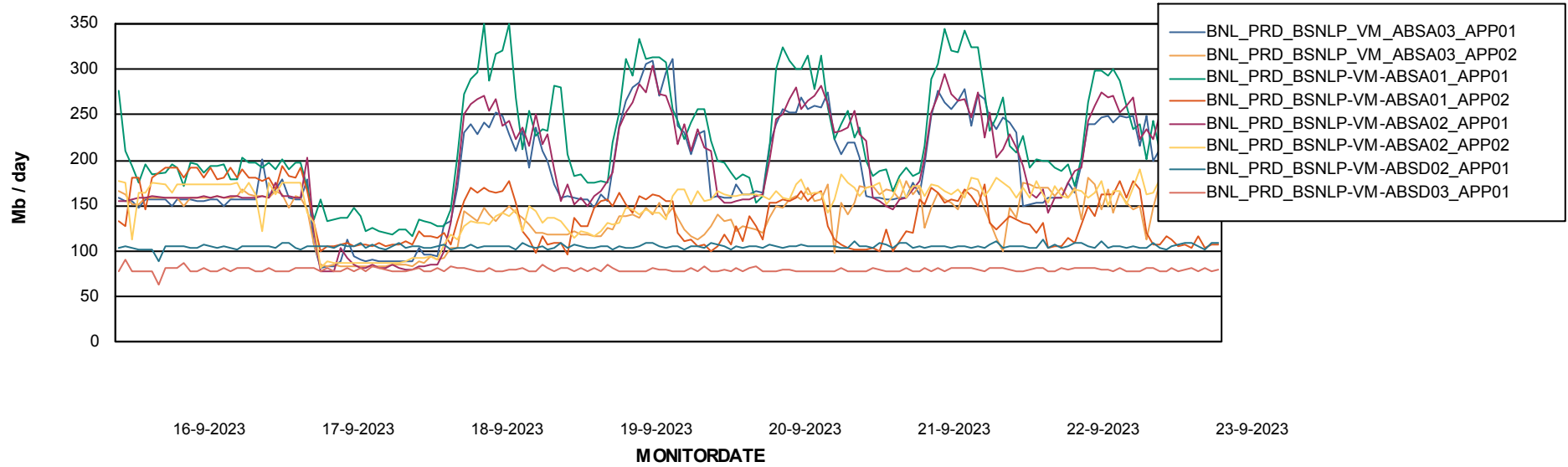
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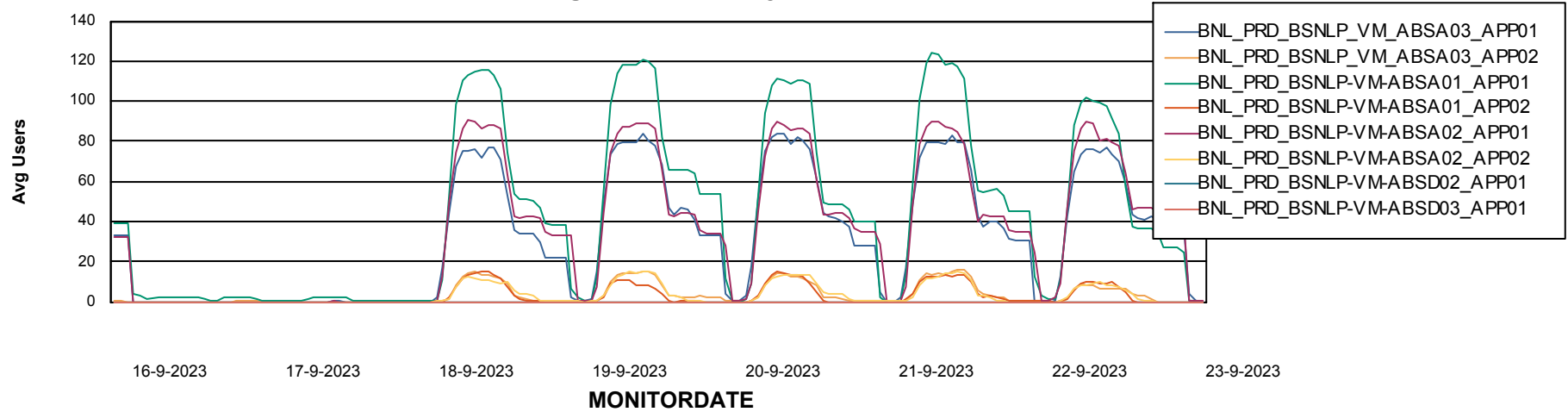


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



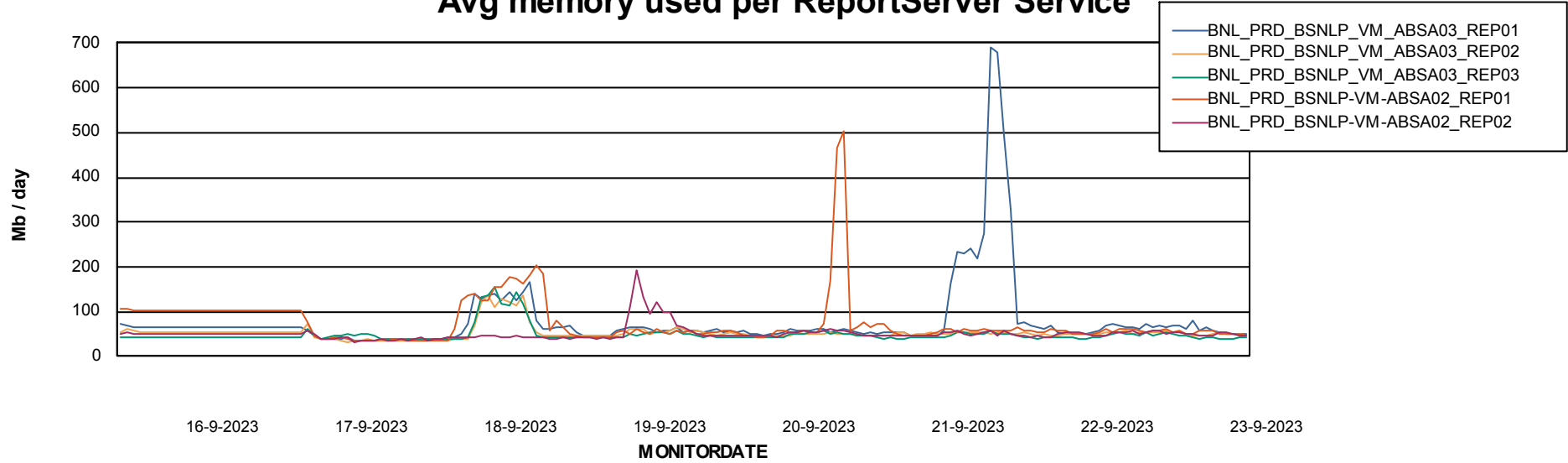
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



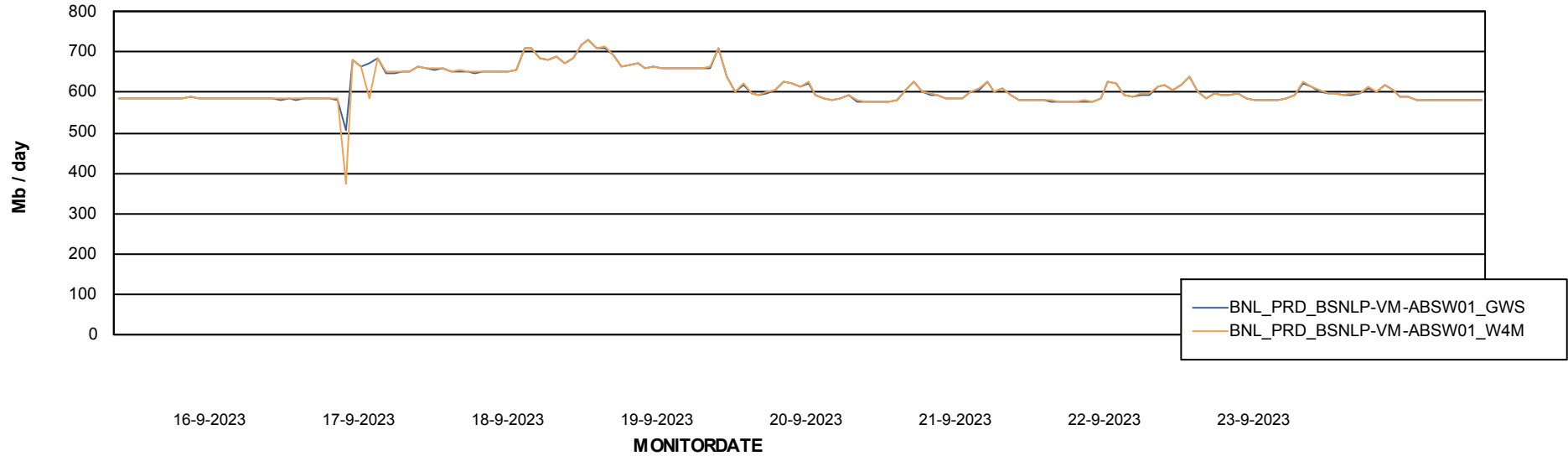
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

