

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_BI_NOVOBI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on H: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 16-9-2023 | 35 | 97 | 63 | 64 | 500 | 182 | 75 | 300 | 74 | 53 |
| 15-9-2023 | 34 | 97 | 64 | 64 | 500 | 182 | 75 | 300 | 74 | 53 |
| 14-9-2023 | 33 | 97 | 65 | 64 | 500 | 182 | 75 | 300 | 74 | 53 |
| 13-9-2023 | 32 | 97 | 66 | 64 | 500 | 182 | 75 | 300 | 74 | 53 |
| 12-9-2023 | 33 | 97 | 66 | 64 | 500 | 182 | 75 | 300 | 74 | 53 |
| 11-9-2023 | 34 | 97 | 64 | 64 | 500 | 182 | 75 | 300 | 74 | 53 |
| 10-9-2023 | 35 | 97 | 64 | 64 | 500 | 182 | 75 | 300 | 74 | 53 |

Harddisk Usage NOA_PRD_NovoABS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 16-9-2023 | 45 | 100 | 55 | 25 | 800 | 602 | 84 | 400 | 62 |
| 15-9-2023 | 45 | 100 | 55 | 24 | 800 | 608 | 85 | 400 | 62 |
| 14-9-2023 | 45 | 100 | 55 | 24 | 800 | 608 | 85 | 400 | 60 |
| 13-9-2023 | 45 | 100 | 55 | 24 | 800 | 607 | 86 | 400 | 56 |
| 12-9-2023 | 45 | 100 | 55 | 24 | 800 | 607 | 86 | 400 | 56 |
| 11-9-2023 | 45 | 100 | 55 | 24 | 800 | 607 | 87 | 400 | 54 |
| 10-9-2023 | 45 | 100 | 54 | 24 | 800 | 607 | 86 | 400 | 55 |

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Customer NOA_Production (24/7)
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Harddisk Usage NOA_PRD_NovoABS03

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 16-9-2023 | 67 | 279 | 91 | 41 | 838 | 494 | 89 | 559 | 62 |
| 15-9-2023 | 67 | 279 | 91 | 41 | 838 | 494 | 89 | 559 | 62 |
| 14-9-2023 | 67 | 279 | 91 | 41 | 838 | 494 | 89 | 559 | 60 |
| 13-9-2023 | 67 | 279 | 91 | 41 | 838 | 494 | 90 | 559 | 56 |
| 12-9-2023 | 67 | 279 | 91 | 41 | 838 | 494 | 90 | 559 | 56 |
| 11-9-2023 | 67 | 279 | 91 | 41 | 838 | 494 | 90 | 559 | 54 |
| 10-9-2023 | 67 | 279 | 91 | 41 | 838 | 494 | 90 | 559 | 55 |

Harddisk Usage NOA_PRD_NovoApps01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 16-9-2023 | 54 | 100 | 46 |
| 15-9-2023 | 54 | 100 | 46 |
| 14-9-2023 | 54 | 100 | 46 |
| 13-9-2023 | 54 | 100 | 46 |
| 12-9-2023 | 54 | 100 | 46 |
| 11-9-2023 | 54 | 100 | 45 |
| 10-9-2023 | 54 | 100 | 45 |

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Harddisk Usage NOA_PRD_NovoApps02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 16-9-2023 | 65 | 100 | 35 |
| 15-9-2023 | 65 | 100 | 35 |
| 14-9-2023 | 65 | 100 | 35 |
| 13-9-2023 | 65 | 100 | 35 |
| 12-9-2023 | 65 | 100 | 35 |
| 11-9-2023 | 65 | 100 | 35 |
| 10-9-2023 | 65 | 100 | 35 |

Harddisk Usage NOA_PRD_NovoLink

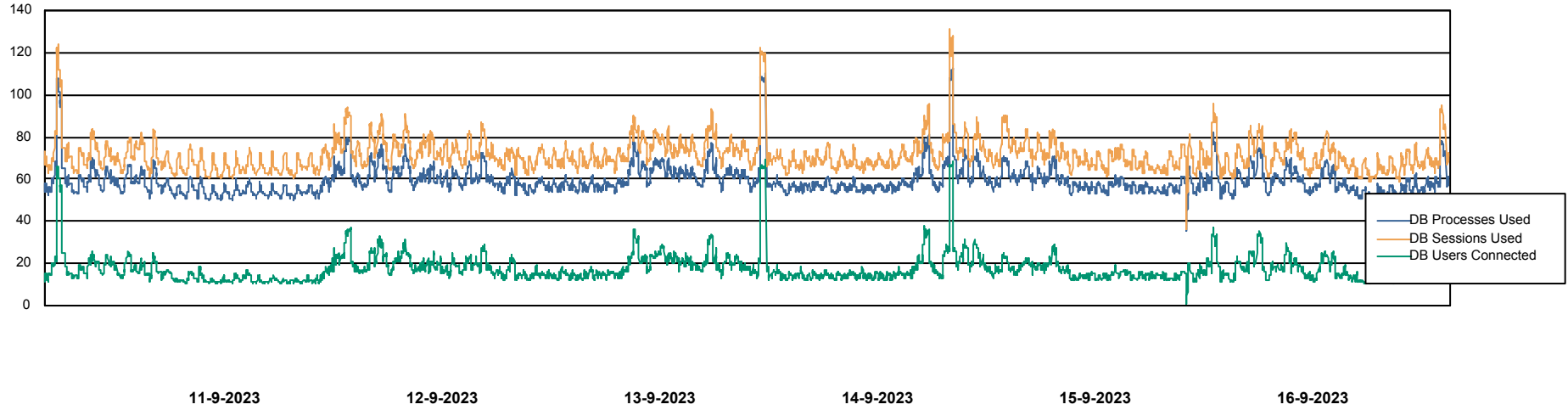
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 16-9-2023 | 39 | 100 | 60 |
| 15-9-2023 | 40 | 100 | 60 |
| 14-9-2023 | 40 | 100 | 60 |
| 13-9-2023 | 40 | 100 | 60 |
| 12-9-2023 | 40 | 100 | 60 |
| 11-9-2023 | 40 | 100 | 60 |
| 10-9-2023 | 40 | 100 | 60 |

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Database Performance NOA_BI_NOVOBI_Production

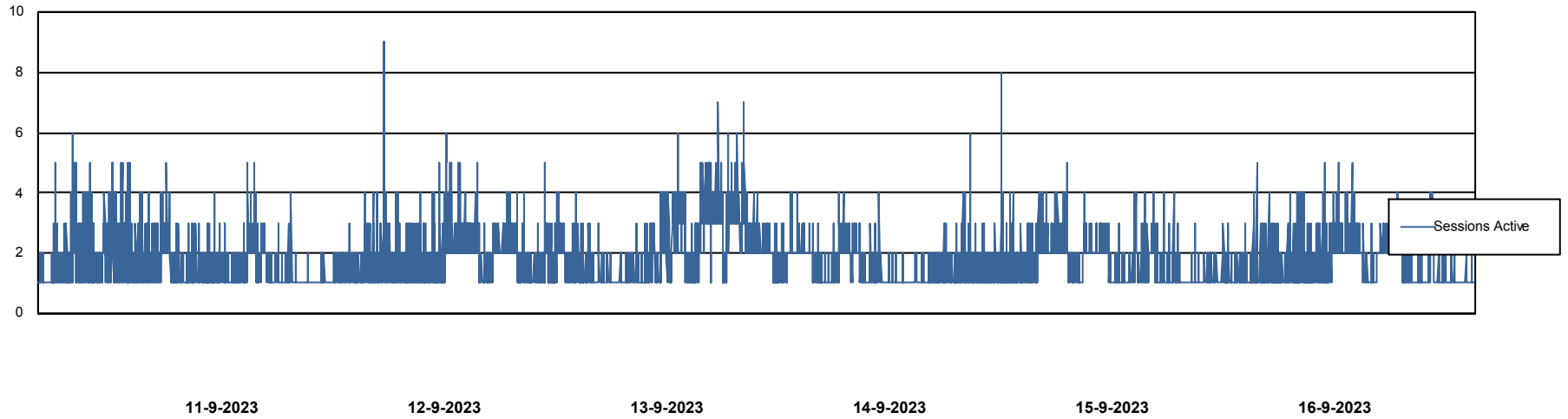
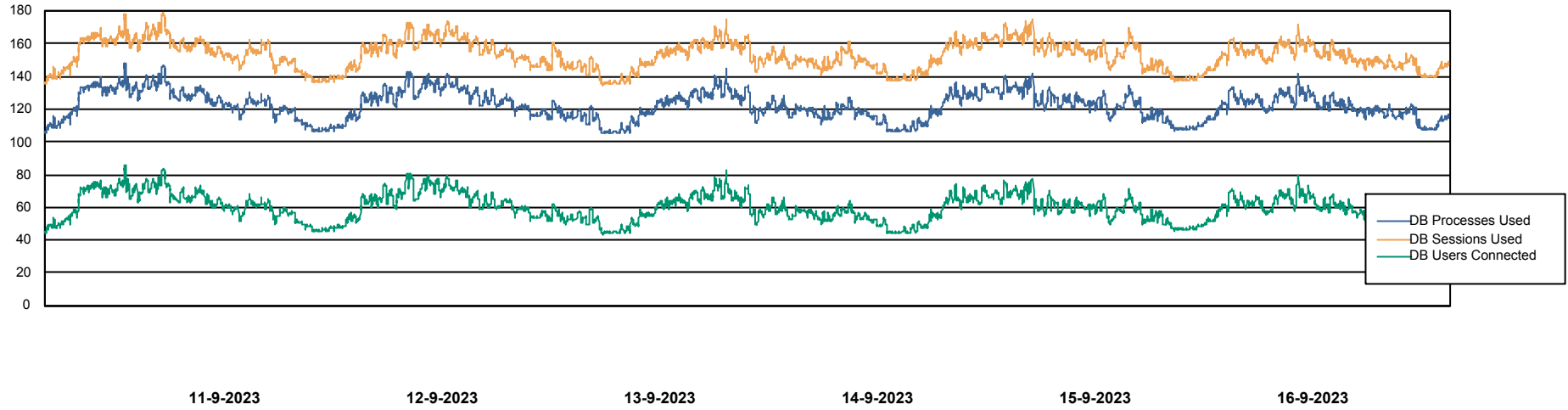


Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS01_DB



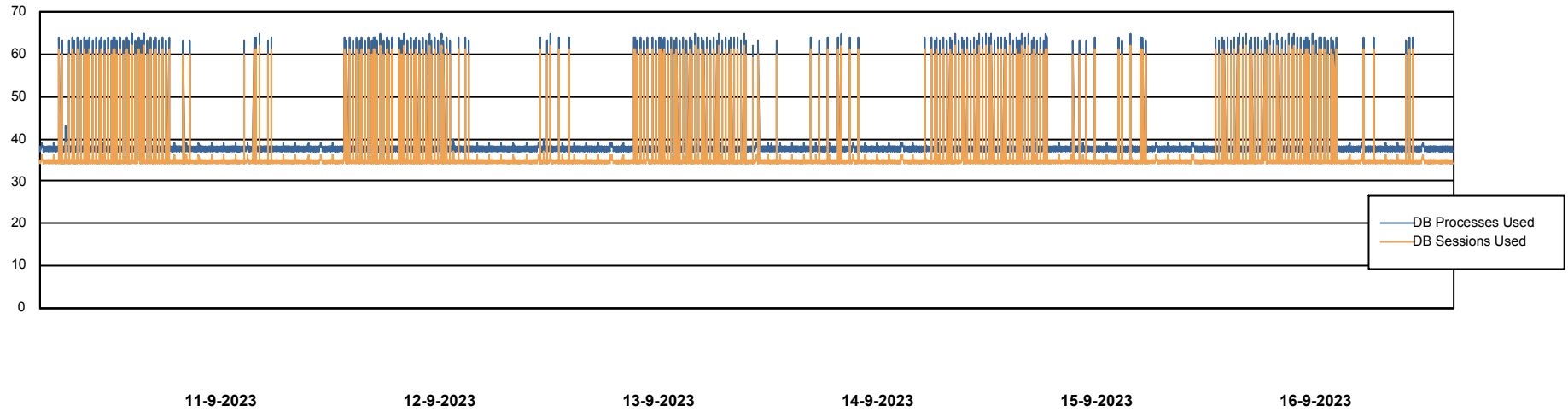
Weekly SLA Customer Report

Customer NOA_Production (24/7)
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Database Performance NOA_STB_NovoABS03_DB

DB Processes Max 300



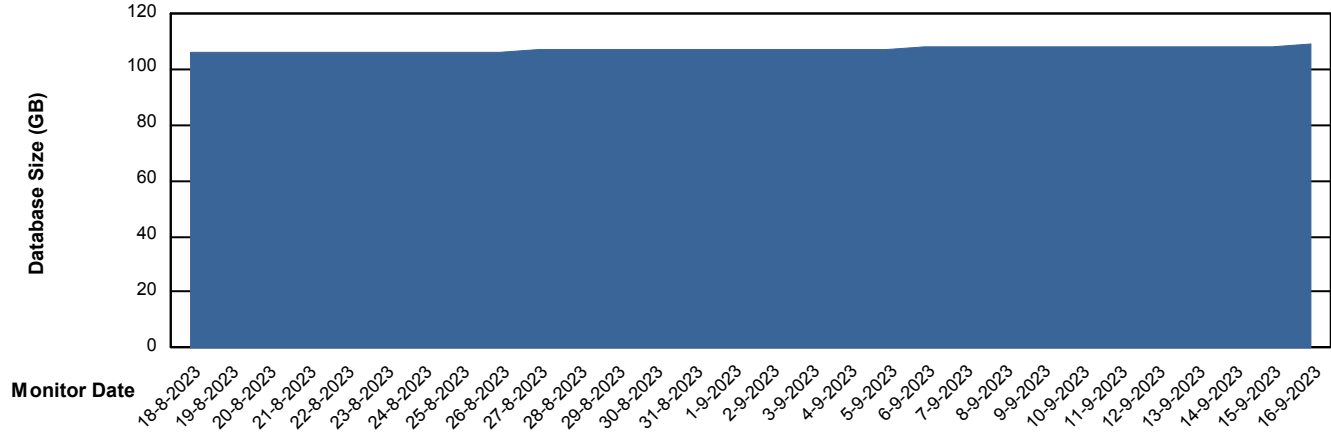
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Customer NOA_Production (24/7)
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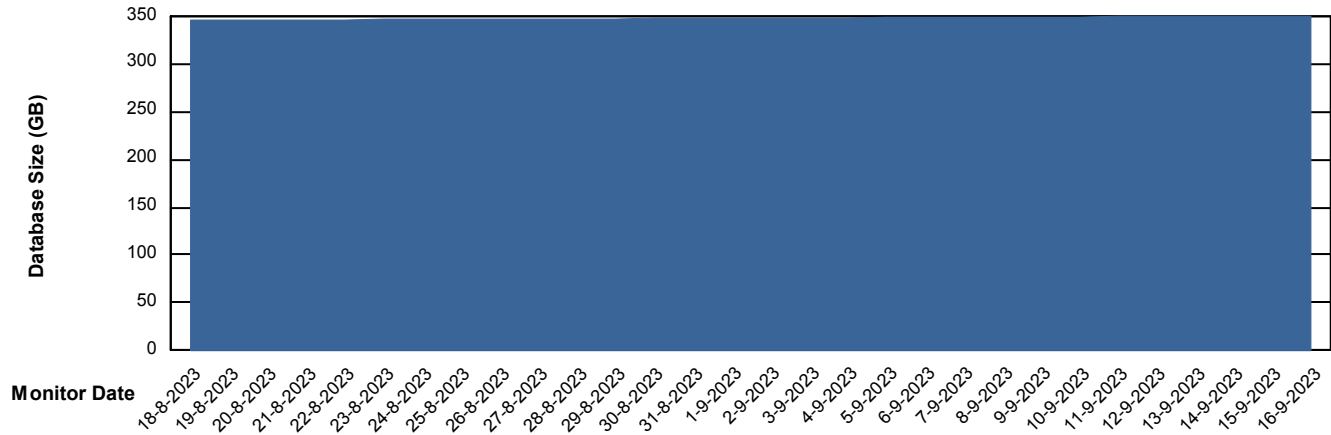
DATABASE SIZE NOA_BI_NOVOBI_Production

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_DB

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
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Database Tablespace NOA_BI_NOVOBI_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 16-9-2023 | ABSDATA | 53 | 44 | 17 |
| | INDX | 74 | 62 | 17 |
| 15-9-2023 | ABSDATA | 53 | 44 | 18 |
| | INDX | 74 | 62 | 17 |
| 14-9-2023 | ABSDATA | 53 | 44 | 18 |
| | INDX | 74 | 62 | 17 |
| 13-9-2023 | ABSDATA | 53 | 44 | 18 |
| | INDX | 74 | 61 | 17 |
| 12-9-2023 | ABSDATA | 53 | 44 | 18 |
| | INDX | 74 | 61 | 17 |
| 11-9-2023 | ABSDATA | 53 | 43 | 18 |
| | INDX | 74 | 61 | 17 |
| 10-9-2023 | ABSDATA | 53 | 44 | 18 |
| | INDX | 74 | 61 | 17 |

Weekly SLA Customer Report

Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NovoABS01_DB

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 16-9-2023 | ABSDATA | 177 | 129 | 27 |
| | INDX | 250 | 210 | 16 |
| 15-9-2023 | ABSDATA | 177 | 129 | 27 |
| | INDX | 250 | 210 | 16 |
| 14-9-2023 | ABSDATA | 177 | 129 | 27 |
| | INDX | 250 | 209 | 16 |
| 13-9-2023 | ABSDATA | 177 | 129 | 27 |
| | INDX | 250 | 209 | 16 |
| 12-9-2023 | ABSDATA | 177 | 129 | 27 |
| | INDX | 250 | 209 | 16 |
| 11-9-2023 | ABSDATA | 177 | 129 | 27 |
| | INDX | 250 | 209 | 16 |
| 10-9-2023 | ABSDATA | 177 | 129 | 27 |
| | INDX | 250 | 209 | 16 |

BI Status and last ETL error for NOA_BI_NOVOBI_Production

| | ma 11/9/2023 | di 12/9/2023 | wo 13/9/2023 | do 14/9/2023 | vr 15/9/2023 | za 16/9/2023 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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| BI last ETL error for | NOA_BI_NOVOBI_Production |
|-----------------------|--------------------------|
| vr, 15-09-2023 | None |
| zo, 10-09-2023 | None |
| za, 16-09-2023 | None |
| ma, 11-09-2023 | None |
| di, 12-09-2023 | None |
| do, 14-09-2023 | None |
| za, 16-09-2023 | None |
| di, 12-09-2023 | None |
| wo, 13-09-2023 | None |
| wo, 13-09-2023 | None |
| vr, 15-09-2023 | None |
| zo, 10-09-2023 | None |
| do, 14-09-2023 | None |
| ma, 11-09-2023 | None |

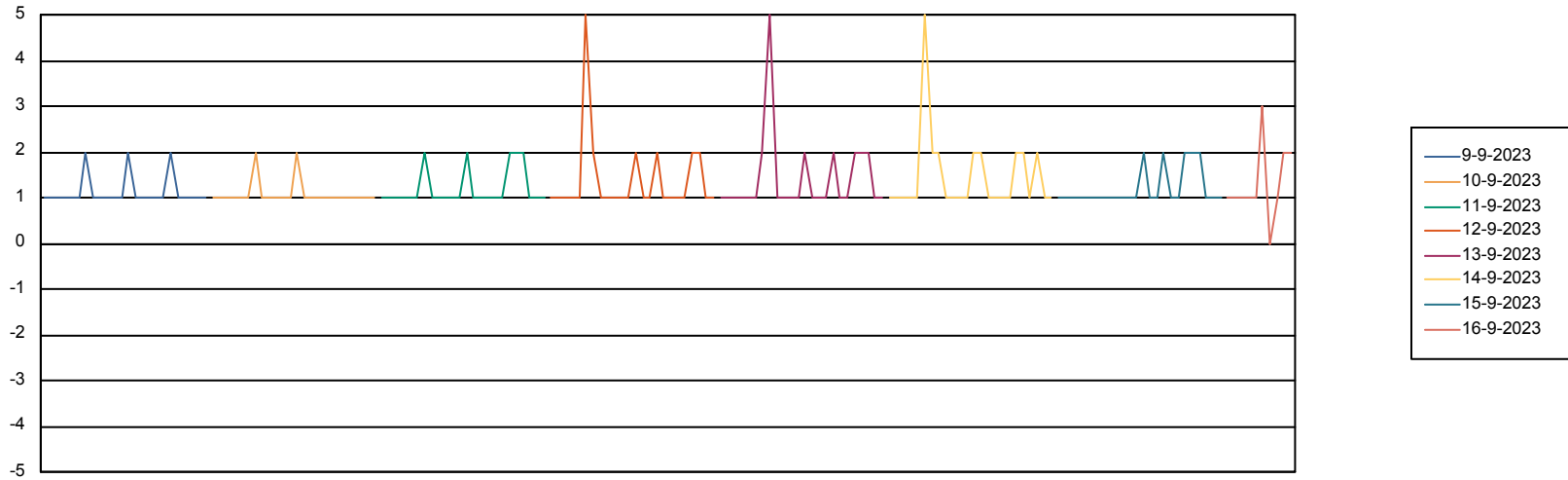
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



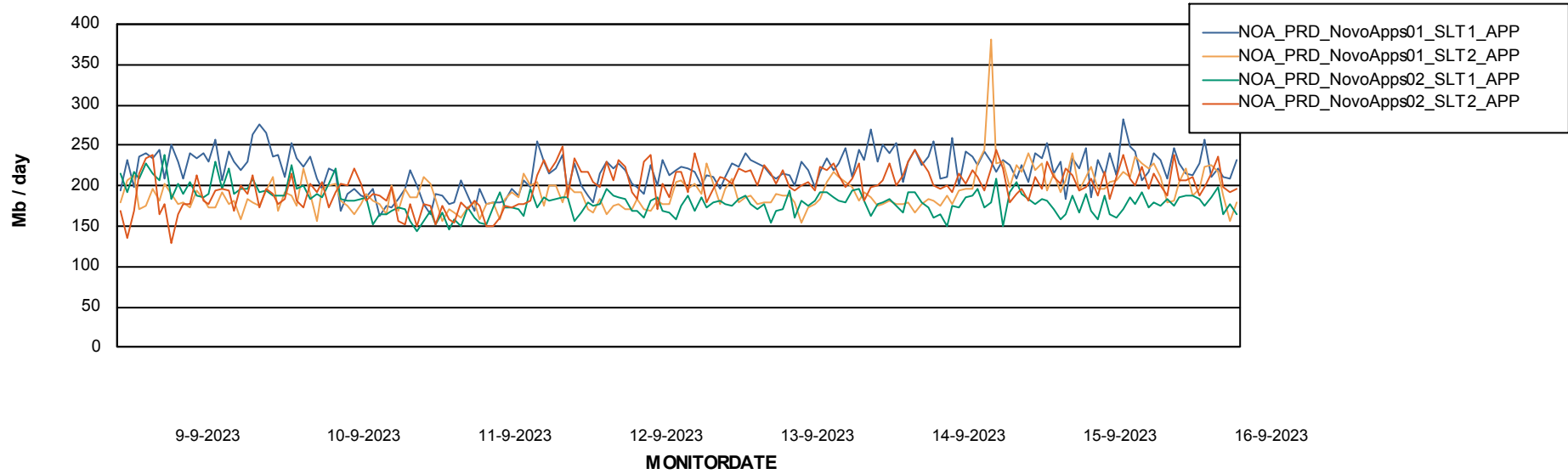
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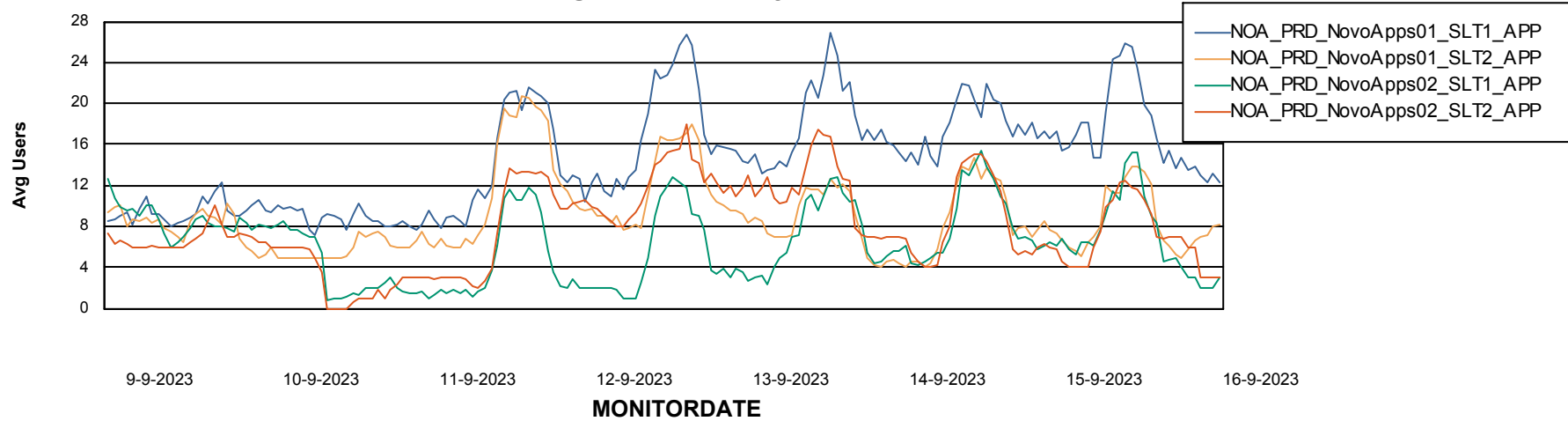


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



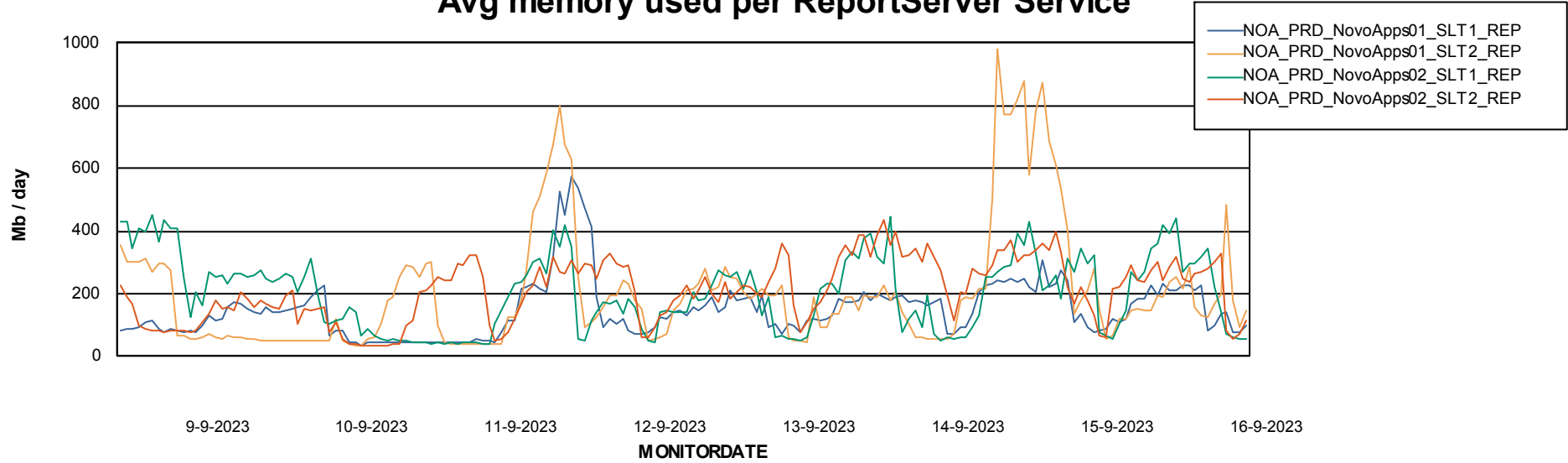
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



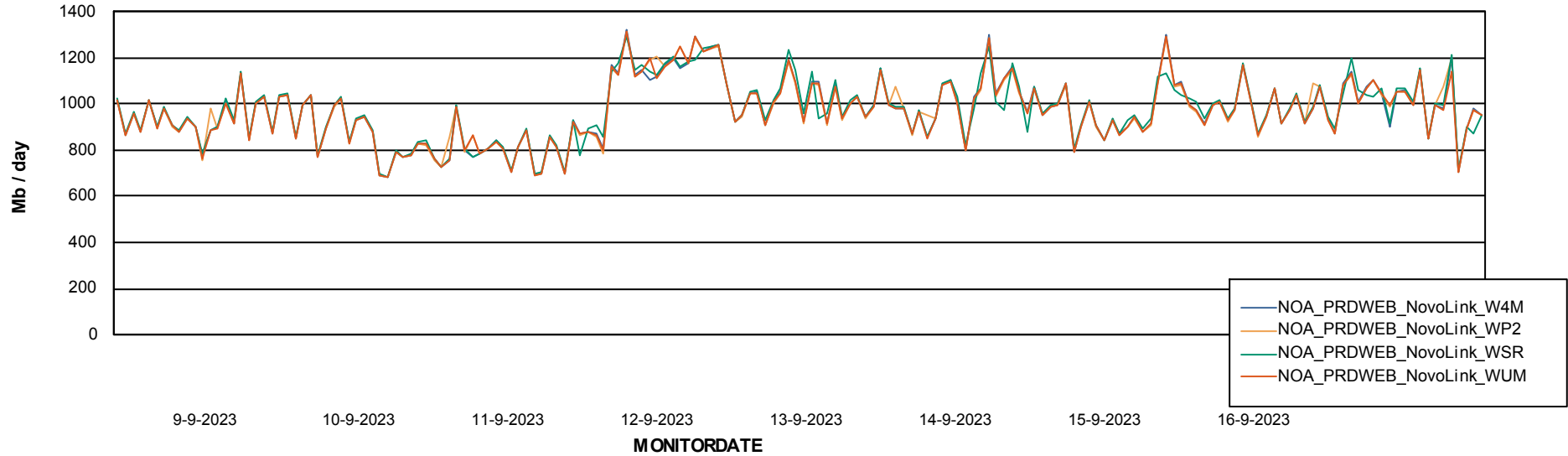
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ABSSolute Web Component Services

Avg memory used per ABS Web component

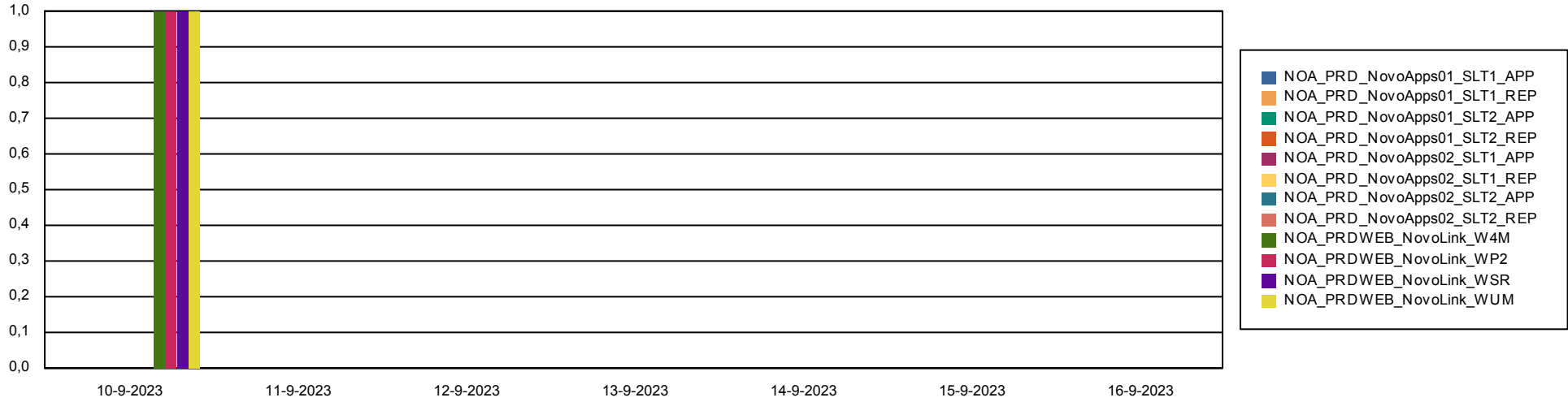


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Disaster per ABS component



- NOA_PRD_NovoApps01_SLT1_APP
- NOA_PRD_NovoApps01_SLT1_REP
- NOA_PRD_NovoApps01_SLT2_APP
- NOA_PRD_NovoApps01_SLT2_REP
- NOA_PRD_NovoApps02_SLT1_APP
- NOA_PRD_NovoApps02_SLT1_REP
- NOA_PRD_NovoApps02_SLT2_APP
- NOA_PRD_NovoApps02_SLT2_REP
- NOA_PRDWEB_NovoLink_W4M
- NOA_PRDWEB_NovoLink_WP2
- NOA_PRDWEB_NovoLink_WSR
- NOA_PRDWEB_NovoLink_WUM